Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 21, 2010	2010-137-2217-20Sep154603	Complaint L-01050

Licensee/Titulaire
S & R Nursing Homes Ltd., 265 Front Street, Suite 200, Sarnia, ON N7T 7X1

Long-Term Care Home/Foyer de soins de longue durée
Trillium Villa Nursing Home, 1221 Michigan Avenue, Sarnia, ON N7S 3Y3

Name of Inspector/Nom de l'inspecteur
Marian C. Mac Donald - # 137

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Complaint inspection related to a medication incident.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, a registered staff and resident.

During the course of the inspection, the inspector: reviewed progress notes, Resident Leave of Absence Policy and LOA Release of Responsibility Form

There were no Inspection Protocols used during this inspection:

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN
2 VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s.8(1)(b)
Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,
(b) is complied with.

Findings:

- **The home failed to comply with policy number 2.4.4 related to Resident Leave of Absence.**
- **All required medications were not sent with an identified resident.**
- **A blister package of medications was sent with an identified resident which belonged to another resident.**

Inspector ID #: **137**	

Additional Required Actions:
VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to following the policy and procedure for sending medications with residents, be implemented voluntarily.

WN #2: The Licensee has failed to comply with O. Reg. 79/10, s.135(1)(a)
135. (1) Every licensee of a long-term care home shall ensure that every medication incident involving a resident and every adverse drug reaction is,
(a) documented, together with a record of the immediate actions taken to assess and maintain the resident's health

Findings:

- **There was no internal incident report completed for an identified resident.**
- **All required medications were not sent with the resident when on a Leave of Absence and a blister package of medications was sent that belonged to another resident.**

Inspector ID #: **137**	

Additional Required Actions
VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to completing medication incident reports, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Marian E. Macdonald
Title: **Date:**	**Date of Report:** September 22, 2010