



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Ottawa ON K1S 3J4

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire		X Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 26 and 27, 2010	2010_102_891_26Oct081748	Complaint -Log #O-000601
Licensee/Titulaire Revera Long Term Care Inc. 55 Standish Court, 8 th floor Mississauga, Ontario L5R 4B2 Fax # 289 360 1201		
Long-Term Care Home/Foyer de soins de longue durée Hallowell House 13628 Loyalist Parkway Picton, Ontario K0K 2T0 Fax# 613 476 1566		
Name of Inspector(s)/Nom de l'inspecteur(s) Wendy Berry (102)		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to laundry services. During the course of the inspection, the inspector spoke with the Administrator, the Director of Care, the Client Services Clerk, the Environmental Services Supervisor, a laundry aid, several Personal Support Workers (PSW), 4 residents. During the course of the inspection, the inspector checked approximately 10 residents' clothes closets; reviewed clothing handling procedures; examined the lost clothing and articles system; reviewed Resident Council meeting minutes for August 2010; examined one residents chart. The following Inspection Protocol was used during this inspection: Accommodation Services-Laundry. There are no findings of Non-Compliance as a result of this inspection.		

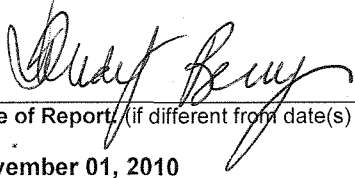


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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	 Date of Report (if different from date(s) of inspection). November 01, 2010