

**Ministry of Health and Long-Term Care**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**Ministère de la Santé et des Soins de longue durée**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformitéLondon Service Area Office
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Inspection Report under the LTC Homes Act, 2007		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée	
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Date(s) of Inspection/Date de l'inspection July 26, 2010	Inspection No/ d'inspection 2010_121_2624_ 28Jul142930	Type of Inspection/Genre d'inspection Complaint L-00028	
Licensee/Titulaire Revera Long Term Care Inc. 55 Standish Court, Mississauga, ON L5R 4B2			
Long-Term Care Home/Foyer de soins de longue durée Versa-Care Summit Place 850-4 th St. E., Owen Sound ON N4K 6A3			
Name of Inspector(s)/Nom de l'inspecteur(s) Elizabeth Elvidge (#121)			
Inspection Summary/Sommaire d'inspection			
The purpose of this inspection was to conduct a/an complaint inspection The inspection was conducted by one inspector(s) identified above. The inspection occurred on July 26, 2010 with one inspector being present on one day. During the course of the inspection, the inspector(s) spoke with: The Administrator, the Director of Care and the Assistant Director of Care. The following Inspection Protocols were used in part or in whole during this inspection: Pain Inspection Protocol Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance. Findings of Non-Compliance were found during this inspection. The following action was taken: 1 WN 1 VPC 0 Co: CO#			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Plan of correction/Plan de redressement
DR – Director Referral/Régisseur envoie
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: The Licensee has failed to comply with: LTCHA 2007, c.8, s.6(1)(c)

Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.

Findings:

1. Plan of care available to the staff is not current. Current plan of care on computer. PSWs do not have access to the computer.

Further Inspector Actions:

VPC – pursuant to LTCHA 2007, S.O. 2007, c.8, s. 6(1)(c) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to be implemented voluntarily.

Inspector ID#: 121

Required Compliance Date for WN: Immediate

Required Compliance Date for VPC: 3 days

CORRECTED NON-COMPLIANCE Non-respectés à Corrigé

REQUIREMENT EXIGENCE	ORDER ORDRE		INSPECTOR ID #

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue dureé.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue dureé* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Designated Representative Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report (if different from date(s) of inspection).	
			