Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 1 and 14, 2010	2010_121_2624-01Oct160556	Complaint – L-01195

Licensee/Titulaire
Revera Long Term Care Inc.,55 Standish Court, 8th floor, Mississauga, ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée
Summit Place, 850 – 4th St. East, Owen Sound, ON N4K 6A3

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge
(#121)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to care and nutritional needs.

During the course of the inspection, the inspector spoke with: The Executive Director, the Director of Care, the Assistant Director of Care, Registered nurse, 2 RPNs, dietary worker

During the course of the inspection, the inspector: Reviewed documentation and a policy.

The following Inspection Protocols were used in part or in whole during this inspection:
Dining Observation

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON- COMPLIANCE / (Non-respectés)

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Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with: O. Reg. 79/10, s.8(1)(b)
Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system, and is complied with.

Findings:
24 hr fluid Intake for the resident from Sept. 14 to 23/10 indicated a total fluid intake each day of under 1000c.c.
The Home policy/procedure states that if the resident has 3 consecutive days with a fluid intake under 1000c.c that the nursing staff are to send a Liason/Referral form to the Dietary dept.for Dietitian review. This was not done.

Inspector ID #:	121

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Elizabeth Elmudge
Title: **Date:**	**Date of Report:** (if different from date(s) of inspection). October 18, 2010