Ontario

# Inspection Report under the *Long-Term Care Homes Act, 2007*

# Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*


**Ministry of Health and Long-Term Care**
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de longue durée**
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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☐ **Licensee Copy/Copie du Titulaire** ☒ **Public Copy/Copie Public**

| **Date(s) of inspection/Date de l'inspection** | **Inspection No/ d'inspection** | **Type of Inspection/Genre d'inspection** |
|---|---|---|
| August 31, September 1, 2010 | 2010_171_2806_31Aug112120 | Other (Critical Incident) |

**Licensee/Titulaire**

Mirdem Nursing Homes Ltd.
176 Victoria Avenue North, Hamilton, ON, L8L 5G1
Fax: 905-526-1871

**Long-Term Care Home/Foyer de soins de longue durée**

Victoria Gardens Long Term Care
176 Victoria Avenue North, Hamilton, ON, L8L 5G1
Fax: 905-526-1871

**Name of Inspector(s)/Nom de l'inspecteur(s)**

Elisa Wilson – LTC Homes Inspector - Dietary

## Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an Other- critical incident inspection.

During the course of the inspection, the inspector spoke with: the administrator, registered staff, health care aides, dietary staff and registered dietitian (by telephone).

During the course of the inspection, the inspector: interviewed the health care aide, RPN and RN involved in the critical incident, reviewed the resident's chart (paper and computer) and observed breakfast meal service with the resident.

The following Inspection Protocols were used during this inspection:
Nutrition and Hydration

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

[1] WN

## NON- COMPLIANCE / (Non-respectés)

**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire
**DR** – Director Referral/Régisseur envoyé
**CO** – Compliance Order/Ordres de conformité
**WAO** – Work and Activity Order/Ordres: travaux et activités

| | |
|---|---|
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.<br><br>Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) | Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.<br><br>Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi. |

**WN #1:** The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6(1)(c)
Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.

**Findings:**

1. The care plan summary for a resident in June, 2010 does not provide clear direction regarding fluid consistency. The Nutrition section indicates a need for nectar-thick fluids however the nursing Eating section indicates a need for honey consistency fluids. The diet had been changed from honey to nectar thick fluids in March, 2010. The resident was receiving nectar thick fluids at breakfast on September 1, 2010.

| **Inspector ID #:** | 171 |
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| **Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné** | **Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Elisa Wilson |
|---|---|
| **Title:** **Date:** | **Date of Report:** (if different from date(s) of inspection). 14 Sept 2010 |