

Ministry of Health  
and Long-Term Care

Health System Accountability and  
Performance Division  
Performance Improvement and Compliance Branch  
Toronto Service Area Office

55 St. Clair Avenue West, 8<sup>th</sup> Floor  
Toronto ON M4V 2Y7

Telephone: 416-325-9297  
1-866-311-8002

Facsimile: 416-327-4486

Ministère de la Santé  
et des Soins de longue durée

Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la performance  
et de la conformité  
Bureau régional de services de Toronto

55, avenue St. Clair Ouest, 8<sup>ième</sup> étage  
Toronto, ON M4V 2Y7

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JAN 06 2011

Mr. Fernando A. Scopa  
Executive Director  
**Villa Colombo**  
40 Playfair Avenue  
Toronto ON M6B 2P9

Dear Mr. Scopa:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted **November 15, 16, 2010** under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "A. Marsillo".

for Nicole Ranger  
LTC Homes Inspector

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Public Copy/Copie Public

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|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------------------------------|
| <b>Date(s) of inspection/Date de l'inspection</b><br>November 15 and November 16, 2010                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Inspection No/ d'inspection</b><br>2010_189_8577_22Nov145421<br>T-0588 | <b>Type of Inspection/Genre<br/>d'inspection</b><br>Critical Incident |
| <b>Licensee/Titulaire</b><br>Villa Colombo Homes for the Aged Inc.<br>40 Playflair Ave<br>Toronto, Ontario<br>M6B 2P9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                           |                                                                       |
| <b>Long-Term Care Home/Foyer de soins de longue durée</b><br>Villa Colombo Homes for the Aged Inc.<br>40 Playflair Ave<br>Toronto, Ontario<br>M6B 2P9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                           |                                                                       |
| <b>Name of Inspector(s)/Nom de l'inspecteur(s)</b><br><br>Nicole Ranger (189)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                           |                                                                       |
| <b>Inspection Summary/Sommaire d'inspection</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                           |                                                                       |
| <p>The purpose of this inspection was to conduct a Critical Incident inspection.</p> <p>During the course of the inspection, the inspector spoke with: Director of Nursing, Executive Director, Registered Nursing Staff</p> <p>During the course of the inspection, the inspector:</p> <p>Conducted a walk through of resident home area and common areas<br/>Reviewed health care records<br/>Reviewed the home's Abuse Prevention Program</p> <p>The following Inspection Protocols were used in part or in whole during this inspection:</p> <p>Prevention of Abuse and Neglect Inspection Protocol<br/>Responsive Behaviors Inspection Protocol</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p> |                                                                           |                                                                       |

### NON- COMPLIANCE / (Non-respectés)

**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).

*Nicole Kang*  
*December 7<sup>th</sup>/10*