

Ministry of Health
and Long-Term Care

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Toronto Service Area Office

55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

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Ministère de la Santé
et des Soins de longue durée

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto

55, avenue St. Clair Ouest, 8^{ième} étage
Toronto, ON M4V 2Y7

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JAN 06 2011

Mr. Fernando A. Scopa
Executive Director
Villa Colombo
40 Playfair Avenue
Toronto ON M6B 2P9

Dear Mr. Scopa:

Please find enclosed the **Inspection Report-Public Copy** for an inspection conducted **November 15, 16, 2010** under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the **Inspection Report-Public Copy** must be made available without charge upon request. The report will also be on file with the Toronto Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in cursive script, appearing to read "Susan Squires".

for Susan Squires
LTC Homes Inspector



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévus le Loi de 2007
les foyers de soins de
longue durée**

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public		
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 15, 16, 2010	2010_109_8577_16Nov112315	Complaint Log # T0366
Licensee/Titulaire Villa Colombo Homes for the Aged Inc. 40 Playfair Avenue, Toronto, ON M6B 2P9		
Long-Term Care Home/Foyer de soins de longue durée Villa Colombo Homes for the Aged Inc. 40 Playfair Avenue, Toronto, ON M6B 2P9		
Name of Inspector(s)/Nom de l'inspecteur(s) Susan Squires - 109		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection. During the course of the inspection, the inspector spoke with: Director of Resident Services, Assistant Executive Director During the course of the inspection, the inspector: Observed staff interactions, observed residents, observed care. The following Inspection Protocols were used in part or in whole during this inspection: Sufficient Staffing Accommodation Services – Housekeeping Inspection Protocol ☒ Findings of Non-Compliance were found during this inspection. The following action was taken: 2 WN		



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN = Written Notifications/Avis écrit
VPC = Voluntary Plan of Correction/Plan de redressement volontaire
DR = Director Referral/Régisseur envoyé
CO = Compliance Order/Ordre de conformité
WAO = Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10 s87(2)(a)(i) As part of the organized program of housekeeping under clause 15 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for,

- (a) cleaning of the home, including,
(i) resident bedrooms, including floors, carpets, furnishings, privacy curtains, contact surfaces and wall surfaces,

Findings:

1. Bedroom floors are dirty with wax build up evident.

Inspector ID #: 109

WN #2: The Licensee has failed to comply with O. Reg. 79/10 s87(2)(d) As part of the organized program of housekeeping under clause 15 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for, addressing incidents of lingering offensive odours.

Findings:

1. Lingering urine odor present on identified units.

Inspector ID #: 109

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).