



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue**

**Health System Accountability and Performance
Division**

Performance Improvement and Compliance Branch

**Division de la responsabilisation et de la
performance du système de santé**

**Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Apr 25, 30, May 2, 4, 10, 17, 29, Sep 5, 2012	2012_026147_0015	Complaint
Licensee/Titulaire de permis		
OAKWOOD RETIREMENT COMMUNITIES INC. 325 Max Becker Drive, Suite 201, KITCHENER, ON, N2E-4H5		
Long-Term Care Home/Foyer de soins de longue durée		
THE VILLAGE OF ERIN MEADOWS 2930 Erin Centre Boulevard, MISSISSAUGA, ON, L5M-7M4		
Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs		
LALEH NEWELL (147)		
Inspection Summary/Résumé de l'inspection		



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The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Assistant Director of Care (ADOC), Registered Staff, Personal Support Workers (PSWs), Recreational Aide, family and residents.

During the course of the inspection, the inspector(s) reviewed resident health records, observed resident care and home's policy and procedures.

H-000843-12

H-000636-12

H-000526-12

PLEASE NOTE: Three non-compliance were found related to Licensee's failure to comply with home's policy and procedure related to Nutrition and Hydration flow sheets , Licensee's failure to ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when, the resident's care needs change or care set out in the plan is not longer necessary and the Licensee's failure to ensure that the drugs are administered to resident in accordance with the direction for use specified by the prescriber under the Long Term-Care Homes Act.

These non-compliances [O.Reg 79/10, s. 8(1)b], [LTCHA S. 6(10)b] and [O.Reg 79/10, s. 131(2)] were issued in RQI inspection #2012_026147_0013, commenced on April 13, 2012 and is contained in the Report of that inspection.

The following Inspection Protocols were used during this inspection:

Nutrition and Hydration

Personal Support Services

~~There are no findings of Non-Compliance as a result of this inspection.~~ *la*

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 6th day of September, 2012



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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs