

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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November 10, 2010

Ms. Cristina Locatelli
Administrator
Village of Taunton Mills (The)
3800 Brock Street North
Whitby ON L1R 3A5

Dear Ms. Locatelli

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on August 23, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,


for Caroline Tompkins
LTC Home Inspector – Nursing

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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conformité

☐ Licensee Copy/Copie du Titulaire	☒ Public Copy/Copie Public
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Date(s) of inspection/Date de l'inspection August 23 2010	Inspection No/ d'inspection 2010_166_9522_13Aug105219	Type of Inspection/Genre d'inspection Critical Incident log #O-000420
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Licensee/Titulaire Oakwood Retirement Communities Inc. , 325 Max Becker Drive, Suite 210 Kitchener ON N2E 4H5	519-571-1873 Fax 519-571-0947
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Long-Term Care Home/Foyer de soins de longue durée The Village of Taunton Mills 3800 Brock Street North Whitby ON L1R 3A5	905-666-3156 Fax 905-666-9601
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Name of Inspector(s)/Nom de l'inspecteur(s) Caroline Tompkins #166
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Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an inspection of critical incidents related to falls causing injuries.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care, the Clinical Coordinator, a Registered Nurse, three Personal Support Workers and the Activity Aide on the floor where the resident resides.

During the course of the inspection, the inspector observed the resident mobilizing around the unit quickly and independently, reviewed the resident's plan of care, the resident's progress notes including those that refer to the critical incident. The resident was not able to be interviewed at the time.

The following Inspection Protocols were used during this inspection:
Falls Prevention Inspection Protocol and Responsive Behaviours Inspection Protocol.

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report: (if different from date(s) of inspection). October 7 2010