



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

Health System Accountability and Performance  
Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Hamilton Service Area Office  
119 King Street West, 11th Floor  
HAMILTON, ON, L8P-4Y7  
Telephone: (905) 546-8294  
Facsimile: (905) 546-8255

Bureau régional de services de Hamilton  
119, rue King Ouest, 11<sup>ème</sup> étage  
HAMILTON, ON, L8P-4Y7  
Téléphone: (905) 546-8294  
Télécopieur: (905) 546-8255

Public Copy/Copie du public

| Date(s) of inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|-----------------------------------------------|-----------------------------------|---------------------------------------|
| Apr 10, 11, 18, 2012                          | 2012_027192_0012                  | Follow up                             |

**Licensee/Titulaire de permis**

REGENCY LTC OPERATING LP ON BEHALF OF REGENCY  
100 Milverton Drive, Suite 700, MISSISSAUGA, ON, L5R-4H1

**Long-Term Care Home/Foyer de soins de longue durée**

THE WATERFORD  
2140 Baronwood Drive, OAKVILLE, ON, L6M-4V6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DEBORA SAVILLE (192)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Follow up inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Assistant Director of Care, Registered Practical Nurse, Personal Support Workers, and residents related to H-000671-12.

During the course of the inspection, the inspector(s) Reviewed medical records and observed the provision of care.

NOTE: Please see attached for corrected Non-compliance and/or Order(s).

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Falls Prevention

Minimizing of Restraining

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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|                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Legend</b><br><br>WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order                                                                                                                                                                                                                       | <b>Legendé</b><br><br>WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités                                                                                                                                                                                                                                     |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)<br><br>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.<br><br>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD. |

Issued on this 18th day of April, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Leona Stawilo (192)*



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
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les foyers de soins de  
longue durée***

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Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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| Date(s) of inspection/Date de l'inspection                                                                                                                        | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|---------------------------------------|
| April 11, 2012                                                                                                                                                    | 2012_027192_0012                  | Follow-up H-000671-12                 |
| <b>Licensee/Titulaire de permis</b><br>Regency LTC Operating Limited Partnership on behalf of Regency<br>100 Milverton Drive, Suite 700, Mississauga, ON, L5R 4H1 |                                   |                                       |
| <b>Long-Term Care Home/Foyer de soins de longue durée</b><br>The Waterford, 2140 Baronwood Drive, Oakville, ON, L6M4V6                                            |                                   |                                       |
| <b>Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs</b><br>Debora Saville (192)                                                                        |                                   |                                       |

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT  
CONFORME AUX EXIGENCES:**

| REQUIREMENT/<br>EXIGENCE                | TYPE OF ACTION/ORDER #/<br>GENRE DE MESURE/ORDRE NO | INSPECTION # /<br>NO DE L'INSPECTION                           | INSPECTOR ID #/<br>NO DE L'INSPECTEUR |
|-----------------------------------------|-----------------------------------------------------|----------------------------------------------------------------|---------------------------------------|
| LTCHA, 2007, S.O. 2007 c. 8,<br>s. 6(7) | CO# 001                                             | 2010_192_2908_25Oct1<br>40703<br>2010_173_2908_27Oct1<br>03825 | 192                                   |
| O. Reg. 79/10, s.110(1)1                | CO#002                                              | 2010_192_2908_25Oct1<br>40703<br>2010_173_2908_27Oct1<br>03825 | 192                                   |
| O. Reg. 79/10, s.110(2)1                | CO#003                                              | 2010_192_2908_25Oct1<br>40703<br>2010_173_2908_27Oct1<br>03825 | 192                                   |
| LTCHA, 2007, S.O. 2007 c. 8,<br>s. 6(7) | CO#001                                              | 2011_192_2908_16Mar0<br>81812                                  | 192                                   |
| O. Reg. 79/10, s. 49(2)                 | CO#002                                              | 2011_192_2908_16Mar0<br>81812                                  | 192                                   |

**Issued on this 18th day of April, 2012**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs:**

*Debora Saville (192)*