

Ministry of Health
and Long-Term Care

Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch
Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7
Telephone: (416) 327-8952
Fax: (416) 327-4486

Ministère de la Santé
et des Soins de longue durée

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Toronto
55, avenue St. Clair ouest, 8^e étage
Toronto ON M4V 2Y7
Téléphone : (416) 327-8952
Télécopieur : (416) 327-4486



MAR 26 2008

Mr. Nelson Ribeiro
Administrator
The Westbury
495 The West Mall
Etobicoke ON M9C 5S3

Dear Mr. Ribeiro:

Please find enclosed the Pre-Sale Unmet report for the review of care and services conducted on **March 27, 2007**.

This **Unmet** report must be posted for public viewing in a conspicuous place in your Nursing Home, in accordance with Section 123(a) of the Nursing Homes Act and Regulation 832.

I would like to remind you that under the Freedom of Information and Protection of Privacy Act, all information retained by the Ministry of Health and Long-Term Care relating to your facility is subject to public release.

A copy of the report must be available without charge to any resident of the facility upon request. The report will also be on file with the Health System Accountability and Performance Division, Performance Improvement and Compliance Branch, Toronto Service Area Office.

Thank you for your co-operation.

Yours truly,



Lori Kane, R.N., BScN.
Compliance Advisor

LK/rs

Encl:

c: Legislative Library
Concerned Friends
OLTCA

OANHSS
CCAC
Compliance Advisor

Home: 2943 /Visit: 1

Home	Name And Address	Type of Review	Discipline	Inspection Date	Page #
2943	WESTBURY (THE) 495 THE WEST MALL ETOBICOKE	Pre sale Pre-sale Pre-poured medicated found in medication card for several residents.	Nursing	2007/03/27 Number of Days 1	1 of 1

Act/Reg Standards And Criteria	Ministry Inspection Results	Required Date of Correction	LTC Facility Plan of Corrective Action	Planned Date of Correction	Ministry Response
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C1.14	Medications, prescriptions, approved non-prescription drugs and biologicals may be administered to residents only by physicians, dentist, registered nurses, and registered practical nurses (who met the criteria of C1.5), according to their respective standards of practice. This criterion is not met as evidenced by: Pre-poured medication found in medication carts fro several residents.	2007/04/27	A written warning will be distributed to all Home Areas and placed in each MAR binder. All Staff have been informed of the errors found on March 27, 2007 CNO Standards for Medication administration will be review at the Nurse Practice meeting and every Monday for next four consecutive weeks. 3 Random medication carts will be audited per day for the next 4 weeks to ensure staff are following the CNO Standards of Medication administration. Random checks will be conducted there after to ensure compliance. Responsibilities: DOC CNN ICQ QA CNM	2007/04/23	
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