Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 6, 2010	2010-137-2880-05Oct153245	Critical Incident L-01224

Licensee/Titulaire

Regency LTC Operating Limited Partnership, 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1

Long-Term Care Home/Foyer de soins de longue durée

The Westmount, 200 David Bergey Drive, Kitchener, ON N2E 3Y4

Name of Inspector/Nom de l'inspecteur

Marian C. Mac Donald - # 137

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to medication administration.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care, Assistant Director of Care and registered staff.

During the course of the inspection, the inspector: reviewed resident records, MAR & MAR photos, medication incident report and Medication Pass – Procedure # 04-02-20.

The following Inspection Protocol was used during this inspection:

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN
2 VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s.8(1)(a)
8(1)(a) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system, (a) is in compliance with and is implemented in accordance with all applicable requirements under the Act.

Findings:

1. **The Medication Pass – Procedure # 04-02-20 indicates that two resident identifiers are to be used to verify resident's identity when administering medications.**
2. **There is no documented evidence to indicate what the two resident identifiers are.**
3. **There is a photo identification on the MAR of each resident.**

Additional Required Actions
VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to medication administration policies and protocols, to be implemented voluntarily.

WN #2: The Licensee has failed to comply with O. Reg. 79/10, s.131(1)
131(1) Every licensee of a long-term care home shall ensure that no drug is used or administered to a resident in the home unless the drug has been prescribed for the resident.

Findings:

1. **For the resident identified in the CIS, the resident was administered medications that were prescribed for another resident, on September 17/10 at 0800.**

Additional Required Actions
VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to medication administration, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Marian C. MacDonald
Title: **Date:**	**Date of Report:** October 7, 2010