Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 6, 2010	2010-137-2880-05Oct153416	Critical Incident L-01309

Licensee/Titulaire

Regency LTC Operating Limited Partnership, 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1

Long-Term Care Home/Foyer de soins de longue durée

The Westmount, 200 David Bergey Drive, Kitchener, ON N2E 3Y4

Name of Inspector/Nom de l'inspecteur

Marian C. Mac Donald - # 137

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to door access control.

During the course of the inspection, the inspector spoke with: Administrator, Director of Care and Assistant Director of Care.

During the course of the inspection, the inspector: observed the location where resident gained access to the outdoors, reviewed resident records, Door Alarm System Policy # NUR-VI-05, incident report, newly developed safety checklists, and the Quality Action Plan.

The following Inspection Protocol was used during this inspection:
Safe and Secure Home

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN
1 VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg.79/10, s.9(1)(ii)
9. Every licensee of a long-term care home shall ensure that the following rules are complied with:
(1) All doors leading to stairways and the outside of the home must be,
(ii) equipped with a door access control system that is kept on all at all times.

Findings:

1. **A resident eloped, undetected, from the secure unit of the Home.**
2. **The service exit door was discovered to be on by-pass.**
3. **It is not known who put the door on by-pass or how long it was on by-pass.**
4. **The dining room and two servery doors were discovered unlocked, allowing resident to gain access to the service corridor and exit door.**

Additional Required Actions

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to door access control, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Marian L. MacDonald
Title: **Date:**	**Date of Report:** October 7, 2010