

**Ministry of Health
and Long-Term Care**

Health System Accountability and
Performance Division
Performance Improvement and Compliance Branch
Ottawa Service Area Office

347 Preston St., 4th Floor
Ottawa ON K1S 3J4
Telephone: 613-569-5602
Facsimile: 613-569-9670

**Ministère de la Santé
et des Soins de longue durée**

Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la performance
et de la conformité
Bureau régional de services de Ottawa

347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4
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December 14, 2010

Ms. Beverley Rayside
Administrator
Winbourne Park
1020 Westney Road, North
Ajax ON L1T 4K6

Dear Ms. Rayside:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on November 18, 2010 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

A handwritten signature in dark ink, appearing to read "Caroline Tompkins".

Caroline Tompkins
LTC Home Inspector – Nurse

c President, Resident's Council
President, Family Council



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 18 2010	Inspection No/ d'inspection 2010_166_2871_19Nov154140	Type of Inspection/Genre d'inspection Log #O-001732 Complaint
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Licensee/Titulaire

Revera Long Term Care.,
55 Standish Court 8th Floor Fax 289-777-1406
Mississauga ON
M6M 2J5

Long-Term Care Home/Foyer de soins de longue durée

Winbourne Park
1020 Westney Road North Fax 905-426-6297
Ajax ON
L1T 4K6

Name of Inspector(s)/Nom de l'inspecteur(s)

Caroline Tompkins #166

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to falls management.

During the course of the inspection, the inspector spoke with: the resident, the resident care coordinator, a member of the registered nursing staff and two personal support workers

During the course of the inspection, the inspector: reviewed the resident's clinical record relating to the fall and the home's policy and procedure relating to the home's falls intervention risk management program.

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report: (if different from date(s) of inspection). November 18 2010