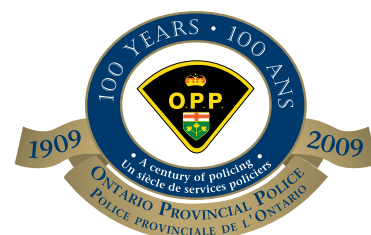




2009 PROVINCIAL BUSINESS PLAN 2008 ANNUAL REPORT

ONTARIO PROVINCIAL POLICE

Safe Communities... A Secure Ontario





OPP VISION : **Safe Communities... A Secure Ontario**

OPP MISSION : **Policing Excellence through
our People, our Work, and our Relationships**

OPP VALUES : **Professionalism
Accountability
Diversity
Respect
Excellence**

OPP PROMISE : As an organization, the OPP commits to working continually to earn the confidence of the citizens of and visitors to Ontario - a confidence that will not be taken for granted. The OPP fulfills this commitment by providing the best and most professional service possible, and by striving to build a culture of trust, and open and honest dialogue, with the communities it serves and among the people it employs. The organization commits to creating and sustaining a positive working environment in which all employees have equal opportunity to fulfill their potential within the profession.

Each OPP employee and volunteer appreciates the vital role he/she plays in protecting the fundamental rights of all people in Ontario. As such, each commits to always put the interests of the public and the OPP's Vision and Mission before any personal and private interest, and to demonstrate pride in his/her profession and the OPP through personal conduct that reflects a belief in OPP values and ethics.

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MESSAGE FROM THE

Commissioner



BENCHMARK OF EXCELLENCE

The year 2009 marks the OPP's 100th anniversary, a milestone achievement of service to the people of Ontario. During the course of our history, the OPP is proud to have progressively set the benchmark of excellence in policing in the pursuit of our vision "Safe Communities....A Secure Ontario".

It is an excellent time to look back at the history of our organization and plan for the future. This report highlights some of the achievements made in 2008 and provides a snapshot of where the OPP is in relation to its 2008-2010 Strategic Plan. Over the course of the next year, our efforts will continue to be focused on our four strategic priorities: Public Safety; Relationships; Workforce; and Effectiveness.

Indeed, 2008 was an encouraging year with positive results from a number of recent initiatives.

OPP members continued to deliver professional frontline police services 24 hours a day, 7 days a week. In 2008, the OPP responded to more than 716,000 calls for service while policing over 1 million square kilometres of land and water in Ontario.

Our Provincial Traffic Safety Program (PTSP) is an intelligence-led, results-driven program that focuses police resources on the areas where we can reap the best rewards. I am pleased to report there were 129 fewer deaths from motor vehicle crashes on roads patrolled by the OPP in 2008 compared to 2007. In societal terms, it is difficult to measure the human and emotional impact of lives saved while the economic impact is more evident. Fewer lives lost and reduced personal injuries equate to a decreased burden on the provincial health care system. While many factors can affect traffic safety, I am convinced that the PTSP is saving lives and more.

The OPP Child Sexual Exploitation Section (CSES) continues to work cooperatively with law enforcement agencies across Ontario and around the world to try and protect the youngest and most vulnerable members of our society. CSES rescued 34 children in 2008.

We are also taking a lead role in the push for investigative excellence of unidentified bodies and human remains in Canada. The OPP's Resolve Initiative is developing innovative practices and partnerships which have generated information relating to many unsolved missing persons and/or unidentified human remains investigations we have on file. Over 35 cases have been solved since 2006 and our Missing Persons Unidentified Bodies Unit is working with other law enforcement services to encourage national strategies and standards.

Across this organization, there are many other examples of innovative and effective policing undertaken by the men and women of the OPP. Of course, you cannot be innovative without appropriate resources. We are grateful to the Minister of Community Safety and

Correctional Services, Rick Bartolucci, and the Ontario Government for their support of our initiatives.

Since late fall of 2007, the OPP has increased its total complement of uniform staff by 200 officers. This has allowed us to increase our staff in areas such as Asset Forfeiture, Aircraft Enforcement, Drug Enforcement, Provincial Weapons Enforcement, Highway Safety Division, Provincial Organized Crime Enforcement and across the province in frontline policing. We feel the addition of these officers has improved public safety in Ontario.

Recruitment of capable new members has become a priority as we fill new positions and those of retiring officers. I am pleased to report that, since 2007, we have renewed our workforce with 325 new officers.

We have also made significant progress in renewing OPP infrastructure. In 2008, we opened new detachments, Forensic Identification Units and a Provincial Communication Centre. The buildings these structures replaced were at the end of their useful lifespan and not up to the technological demands of modern policing. Several more are slated to be opened in 2009.

The OPP strives to be recognized internationally as the benchmark of excellence in policing. We will achieve this by becoming fully integrated, using an intelligence-led approach to law enforcement and resource management. We will employ a workforce that is reflective of the diversity of our communities with officers who are credible, reliable, trustworthy and accountable. Finally, we will be proactive in identifying and addressing current and emerging trends, issues and community needs.

This year is not only a celebration of the past, it also continues a commitment to excellence in policing throughout the next century. I have every confidence that the OPP will continue to excel.

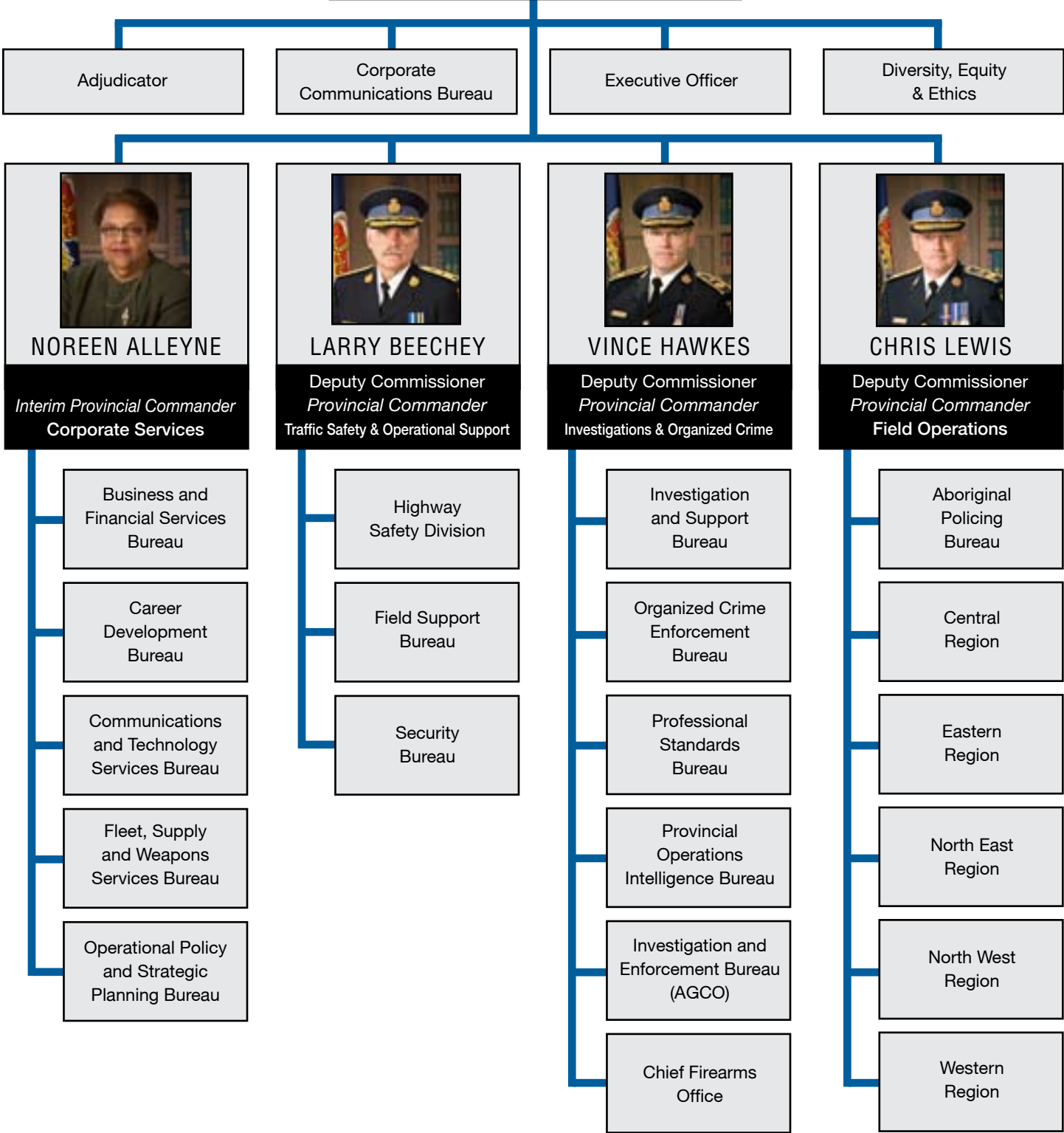
- Julian Fantino
Commissioner

COMMISSIONER'S COMMITTEE



JULIAN FANTINO

Commissioner



ABOUT THE

Ontario Provincial Police

The OPP has a proud history of serving this great province. Since its inception in 1909, the OPP has continuously evolved to meet the changing needs of the communities it serves. A retrospective comparison of the Ontario Provincial Police and its 100-year evolution is illustrative of how far the OPP has come in partnership with the people of Ontario.

THEN...

- On October 13, 1909, growing concern about the lack of a unified provincial police constabulary led the government to form the OPP. Within a few months, the service had a superintendent, five inspectors and 45 provincial constables.
- In 1910, the OPP's first detailed administrative structure was announced. It listed less than 40 stations, now called detachments.
- Major OPP duties at the time included investigating serious crime, enforcing "The Weapons and Games and Fisheries Act," maintaining peace in mining frontiers and guarding border points.



NOW...

- Currently one of North America's largest deployed police services, the OPP has more than 5,900 uniform members, approximately 1,800 civilian employees and 853 auxiliary members who provide a wide array of policing services to the province and 313 municipalities.
- Today, the OPP operates out of 165 detachments, five regional headquarters, one divisional headquarters and a general headquarters in Orillia. OPP members are responsible for traffic safety on Ontario's roadways, waterways and trails, policing more than 922,752 square kilometres of land and 110,398 square kilometres of waterways.
- The current OPP mandate is unique because it includes the provision of both municipal and provincial policing responsibilities in Ontario. Specialized investigative services are provided on an as-needed basis to support municipal police services throughout the province. This includes such services as emergency response, major case management, canine, underwater search and recovery and forensic identification. The OPP also provides policing services to all Ontarians through joint-forces operations, anti-terrorism response, provincial emergency assistance, intelligence units and general law enforcement.

"The gradual transition to black & white marked cruisers will be completed in 2009. Our new black & whites serve to enhance the organization's visual identity and present an easily recognized, well known and respected brand of the Ontario Provincial Police."

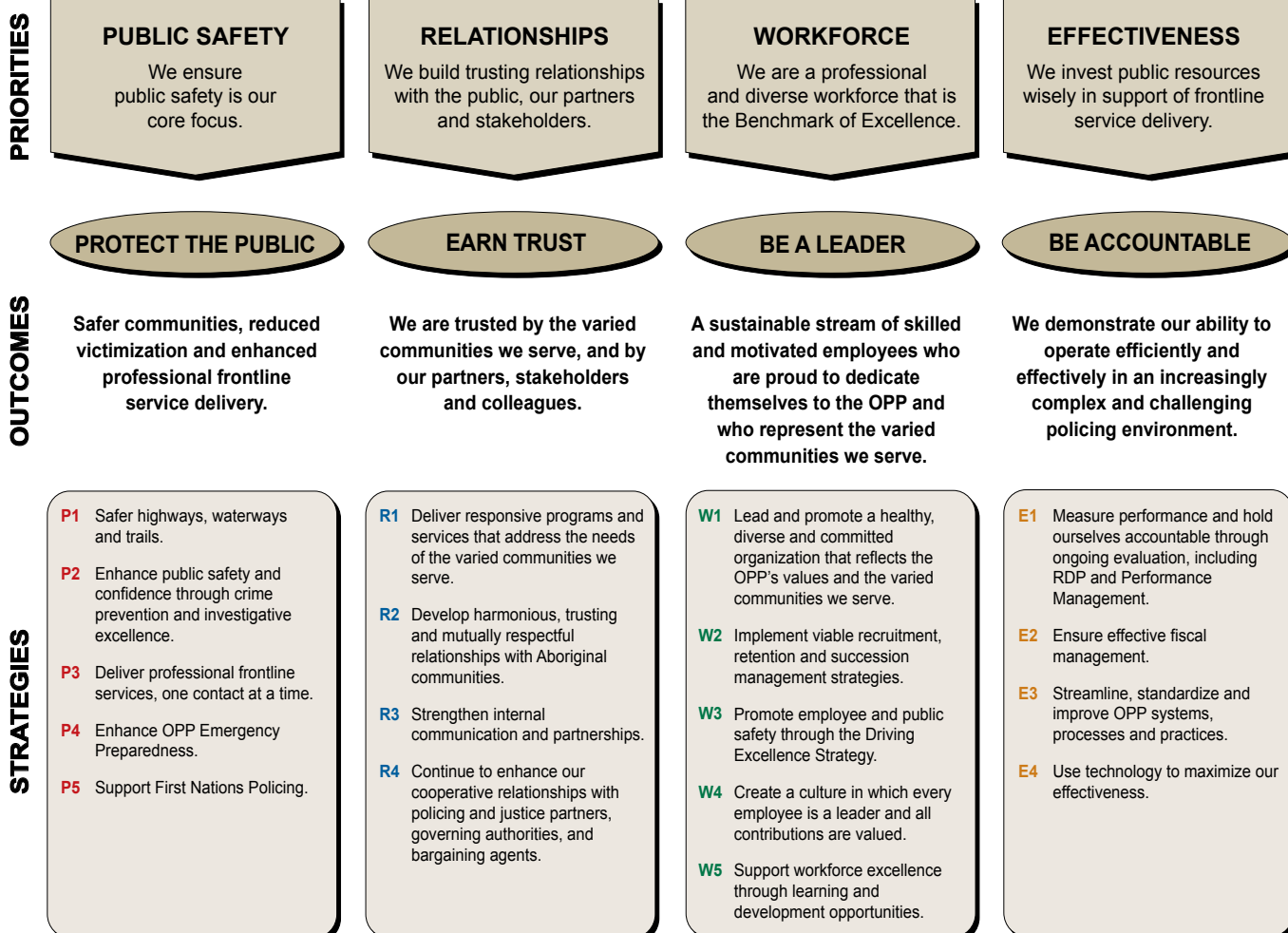
- Interim Provincial Commander N. Alleyne, 2009

OPP Strategic Plan

The OPP developed a 2008 - 2010 Strategic Plan, a framework to focus organizational activity for the three-year period. In response to consultation with internal and external stakeholders, the plan identifies four priorities and 18 long-term strategies that guide how the OPP conducts its core business. All Bureau, Region, Division and Detachment business plans include commitments that are aligned with the Strategic Plan.

OUR VISION: Safe Communities, A Secure Ontario

OUR VALUES: Professionalism, Accountability, Diversity, Respect and Excellence



Results Achieved in 2008

"It certainly has been an interesting, fast-moving and challenging year. We are undergoing significant change as an organization – more than I have ever seen in my 30 year career. I am so proud of our committed personnel as they face this changing environment and continue to provide high-quality police service across Ontario, 24/7."

- Deputy Commissioner C. Lewis, 2009

Public Safety: We ensure public safety is our core focus.

- 1.0% increase in traffic patrol hours worked over the previous year.
- 1.5% increase in drug-related charges over the previous year.
- 3.2% reduction in property crime over the previous year.
- 6.2% reduction in break and enters over the past three years.
- Over 8,000 charges have been laid since inception of the "Anti-Racing Legislation."
- Almost 5,000 Highway Traffic Act charges, 90 street racing charges and 14 criminal code charges were laid by OPP Aircraft Enforcement Program.
- Thirty-four children were rescued by the OPP Child Sexual Exploitation Section.
- Initiated restructuring of the Investigations/Organized Crime Command in support of Intelligence-Led Policing.

Relationships: We build trusting relationships with the public, our partners and stakeholders.

- 220,436 volunteer hours worked by Auxiliary officers in communities throughout Ontario.
- Regional Diversity Councils were established in each OPP Region.
- OPP "Strategy for the Delivery of French Language Services" was developed.

Workforce: We are a professional and diverse workforce that is the Benchmark of Excellence.

- 25% increase in the number of applicants to the OPP.
- The 2008 "Police Experience Program" saw over 1,000 applicants throughout the Province.
- Adoption of the Police Resourcing Model to be used for Municipal Contracts.

Effectiveness: We invest public resources wisely in support of frontline service delivery.

- Continued implementation of the Efficiency Review recommendations.
- Success and support of the Detachment Management Inspection Program by detachment commanders.
- Completion of several new facilities including Greenstone and Temagami Detachments, Thunder Bay Provincial Communications Centre, Canine facilities in Gravenhurst and Forensic Identification Units in Sault Ste. Marie, Tillsonburg and Thunder Bay.

Safer Highways, Waterways and Trails



"Traffic safety is a shared responsibility that includes the police, the public and the justice system. A responsibility that the OPP will not be deterred from in pursuing our goal of making Ontario's highways even safer than they are now."

- Commissioner J. Fantino, 2008

"In 2008, we realized a 29% reduction in highway deaths on roads patrolled by the OPP. That's the equivalent of 129 lives saved. A dramatic reduction such as this does not happen on its own. It requires a full-time commitment of enforcement and education. Our officers have shown relentless support for the Provincial Traffic Safety Program and for the safety of the citizens who use our highways on a daily basis."

- Deputy Commissioner L. Beechey, 2008





Saving Lives

Provincial Traffic Safety Program

The Provincial Traffic Safety Program (PTSP) continues to be a proactive, sustainable approach to traffic safety directed at high-risk behaviours. Occupant restraint, impaired driving and aggressive driving (the “Big 3”) represent the major causal factors in fatal and serious injury collisions. Legislative changes in 2008 and the Aircraft Enforcement Program (AEP) have complimented the PTSP strategy. There were 129 fewer fatalities in 2008 and personal injuries were reduced by over 3,100 compared to 2007 levels. With enhanced enforcement and new techniques we can prevent more of the motor vehicle collisions that unnecessarily impact or take lives and burden the health-care system. The PTSP supports the national traffic safety strategy, “Road Safety Vision 2010”.

Achievements

- There were 129 fewer fatalities in 2008 and personal injuries were reduced by over 3,100 compared to 2007 levels.
- The AEP has been operational since May 2008. Since the initial launch the OPP has laid almost 5,000 Highway Traffic Act charges, 90 Street Racing charges and 14 Criminal Code charges.
- The aircraft has been utilized in searches for missing persons and has been successful in safely apprehending three motorists who refused to stop for police.
- Cooperative relationships and operational partnerships are a necessity in the shared responsibility of traffic safety and success continued in 2008 with the formation of the OPP Highway Enforcement Team (HET)
- HET has a mandate to remove impaired, suspended, dangerous and aggressive drivers from roadways and to remove travelling criminals from our highways. HET has a number of collaborative relationships within the OPP enhancing highway criminal interdiction activity, further contributing to increased criminal and drug enforcement levels.
- The OPP and the Ministry of Transportation continued their ongoing joint enforcement partnership which has spanned the past decade.
- The OPP and the Ministry of the Environment continued to work together to decrease the amount of time required to clean up hazardous materials from our busy highways.
- Information sharing was ongoing between the OPP and our policing partners across Ontario
- Since proclamation of Section 172 of the Highway Traffic Act “Anti-Racing Legislation” to combat extreme aggressive driving on September 30th, 2007, the OPP has laid over 8,000 charges under this section.

Strategy:

Safer highways, waterways and trails.

Result to be Achieved by 2010:

OPP traffic safety strategies have resulted in an overall reduction of fatalities and personal injuries on highways, waterways and recreational trails.

- Bill C-2 Legislation was proclaimed on July 2, 2008. This federal legislation impacts on two specific components of traffic safety: changes to alcohol impaired driving legislation and the addition of legislative tools to enforce alcohol/drug impaired driving - Drug Recognition Expert (DRE) Training and Standard Field Sobriety Training (SFST).
- The OPP is replacing existing breath testing instruments with the Intoxilyzer 8000C which are expected to be fully deployed in 2009.
- DRE trained officers are qualified to identify possible drug impairment related to the use of illegal, prescription and over-the-counter drugs which impair driving abilities.
- SFST trained officers are qualified to determine if impairment is due to alcohol which can lessen a driver's ability to concentrate and react suddenly, reduce concentration levels and the ability to judge distances and blur vision.

Looking Forward

The OPP, in concert with the Ontario Provincial Government, has taken and will continue to take a proactive approach to traffic enforcement. Practices have been instituted that have helped us police the roadways more effectively.

Research shows that drivers who speed are more likely to kill or injure someone. Drivers speeding 50 km/h or more over the limit are at least 10 times more likely to kill or injure someone when a collision occurs. Aside from the devastating emotional impact of deaths and injuries, the financial impact to Ontario taxpayers is enormous in the form of the financial cost of health-care for people injured in traffic collisions. The OPP is committed to the continued delivery and development of traffic enforcement initiatives with a frontline focus on the “Big 3.” Stopping the driving behaviours that cause the collisions that take lives and cause serious injuries is paramount in increasing lives saved and reducing the economic and societal costs of traffic collisions.

OPP traffic enforcement efforts toward reducing motor vehicle deaths and injuries, combined with the strategic forward-looking provincial plan for highway safety, support the OPP priority of ensuring that public safety is our core focus and that it remains aligned with OPP's Vision of “Safe Communities... A Secure Ontario.”

Investigative Excellence

"In 2008 the OPP Investigations and Organized Crime Command began a comprehensive restructuring strategy to facilitate the implementation of Intelligence-Led Policing. The new ILP Command Structure, in particular the creation of the Organized Crime Enforcement Bureau, will strengthen our relationships with Regions and partner agencies, enhance the sharing of intelligence information, improve support to frontline policing and better position the OPP to effectively respond to today's sophisticated organized crime challenge."

- Deputy Commissioner V. Hawkes, 2009



Intelligence-Led Policing

Intelligence Led Policing (ILP) is about all levels of the organization working together to capture information that will enable police to make sound tactical and strategic decisions. This will facilitate the achievement of public safety.

Over the past year, the Investigations/Organized Crime (IOC) Command has been engaged in ongoing communication with all OPP personnel, Joint Force Operations/Joint Management Team partners and the Ministry regarding the implementation of ILP. This includes changes to business processes, technology and policy, all supported by an ongoing realignment of the IOC Command structure.

In 2008, the Organized Crime Enforcement Bureau (OCEB) Centres became operational in four locations throughout the province. These centres operate in an "Intelligence-Led" approach to investigative priorities using resources from throughout the IOC Command and the respective region for efficient and effective proactive investigation.

Training is being provided throughout the province to all frontline members on ILP and the Provincial Street Check Program. The

Street Check program has seen a dramatic increase in the number of entries by frontline officers. A significant increase in the amount of information sharing across the province has already been achieved as a result of this training.

The OPP Provincial Operations Intelligence Bureau (POIB) has been tasked with developing information/technology support for ILP across the command (e.g. information management system and hardware requirements to manage & share information) with the long-range goal of OPP-wide implementation.

With a renewed focus and a progressive provincial initiative for ILP, future successes will continue to be positive. Investigative excellence has already been achieved through the ILP model. A multi-unit cooperative investigation, dubbed "Project Pirate", is a prime example of the positive impact that ILP has had toward thwarting the criminal element. Over a period of seven months and using various investigative techniques, the "Project Pirate" team charged 36 persons with more than 170 drug and firearm-related offences. High-end vehicles, residences, handguns, cash and drugs worth approximately \$7-million were also seized.

Investigation/Organized Crime Command Restructuring

The ongoing restructuring of the Investigation/Organized Crime Command (IOC), in support of Intelligence Led Policing (ILP), consists of the Investigation and Support Bureau, Provincial Operations Intelligence Bureau, Organized Crime Enforcement Bureau (OCEB) and Professional Standards Bureau. The Investigation and Enforcement Bureau of the Alcohol & Gaming Commission, Chief Firearms Office and the Project Support Centre, were also maintained.

One of the key components of the restructuring in 2008 was the creation of four interim OCEB Centres strategically located across the province (north, east, west, and central). Each centre is led by a commander (detective inspector) with an extensive background in Criminal Investigation/Major Case Management principles.

Investigative specialties were brought together regionally. This resulted in effective and efficient police services that have enhanced frontline delivery. The criminal environment within each geographic area has become the focus of the assembled teams. The direction within each OCEB Centre is dictated by the results of intelligence gathering analysis, which flows from a variety of sources including frontline members, the provincial threat assessment unit and law

enforcement partners in each geographical location. Each OCEB centre commander works in conjunction with an analytical team that oversees the analytical process, and assists with the identification of strategic targets.

The goals over the next 2-5 years will include the permanent location of four OCEB Centres throughout the province, continuous communication and knowledge transfer, updating of the Standard Operating Procedures and the continued gradual integration of ILP into existing organizational processes and structures, including the organizational Strategic Business Planning Framework of the OPP.

Strategy:

Enhance public safety and confidence through crime prevention and investigative excellence.

Result to be Achieved by 2010:

The phased in implementation of a refocused approach on Intelligence-Led Policing (ILP) demonstrates a more effective and efficient deployment of resources and focus on criminal activity.



"Illicit drugs continue to be a scourge in society and an ongoing threat to the safety of Ontario residents and their communities. Our members, and those of our municipal partners, continue to put themselves at risk to bring those associated with this type of organized crime to justice."

- Commissioner J. Fantino, 2008

Successes in Drug Enforcement Efforts

The OPP Drug Enforcement Section (DES) officers work in a variety of investigative capacities including undercover operations, clandestine lab investigations and major case investigations. The OPP DES has 15 deployed units located strategically across Ontario. Officers work diligently to combat the illegal drug trade by applying the principles of intelligence-led policing while maintaining and enhancing internal partnerships/relationships with various policing and justice sector partners.

One effective collaborative program is the OPP Highway Enforcement Team (HET), created in September 2008. One of HET's objectives is to work relentlessly in a coordinated effort to apprehend and remove travelling criminals from our highways. HET collaboration with DES has resulted in tremendous success by increasing drug enforcement levels.

Highlights of 2008

- The OPP Clandestine Lab Initial Response Team responded to 11 synthetic-based clandestine drug labs across Ontario, including two, large-scale illicit drug labs in Kingston and Mississauga.
- The OPP Drug Enforcement Unit (DEU) based in Kenora concluded a six-month investigation into the cocaine supply in Kenora. This investigation, dubbed "Project Take Back the Neighbourhood", concluded with the seizure of 18 ounces of cocaine from three involved Kenora residents. More than \$35,000 cash was also seized during this investigation.
- The OPP DES led a joint forces investigation with Belleville Police Service in the Quinte West area, targeting a violent organized crime group involved in the trafficking of illicit drugs within those communities. Police arrested and charged 30 persons with 217 drug and criminal related charges.
- On an Ontario roadway, HET officers, "looking beyond the plate", conducted a vehicle search resulting in a driver

being found in possession of cocaine and a large amount of money.

- The DEU based in Mount Forest concluded a six-month joint forces operation with the Owen Sound Police Service. As a result, six search warrants were executed, 11 persons were arrested, 45 charges were laid and nine of the 11 accused were charged with criminal organization offences. In addition, some marihuana, nine ounces of cocaine, and two vehicles were seized. The OPP Assets Forfeiture Unit is presently examining one associated residence with respect to forfeiture and/or seizure. This matter remains before the courts.
- The DEU based in Peterborough investigated a large-scale outdoor grow operation in the Apsley area. The grow-op was guarded by 2 pit bulls and a male who was armed with two, 12-gauge shot guns.
- The OPP DES carried out its annual Marihuana Eradication Program. During an eight-week span, officers seized and destroyed 108,161 marihuana plants in various areas of the province.
- The OPP DES investigated and dismantled 499 marihuana grow-ops in various areas of the province.

Looking Forward

In the coming year, drug enforcement efforts will continue to be a core focus in ensuring public safety for the citizens of Ontario. These efforts will be further supported by the ongoing integration of intelligence-led policing within the OPP and the continuous enhancement and development of internal and external justice sector partnerships.



Justice Officials Protection and Investigations Section

The Ontario Ministry of the Attorney General (MAG), the Ministry of Community Safety and Correctional Services (MCSCS) and the OPP undertook a joint initiative in an effort to ensure the safety and protection of the men and women responsible for the administration of justice in Ontario. This resulted from an increase in reported incidents of threats and harassment to participants in the justice system. MAG, MCSCS and the OPP identified a need to have a systematic and coordinated response to this area of concern.

This initiative led to the creation of two new units that, cooperatively, will provide a working environment in the justice system that is free of harassment and intimidation. These units, one in the OPP and the other in MAG, are working closely to ensure a cross-sector coordination of effort and consistency. They will respond to any situation that poses a potential threat to the safety and security of justice officials.

The OPP has established the Justice Officials Protection & Investigations Section (JOPIS), which is working with police services across the province by providing investigative expertise, advice and guidance. Fourteen OPP officers and two seconded police service resources will be devoted to assisting with the investigation of incidents of harassment and intimidation, with the intention of bringing the perpetrators to justice. Approximately

Strategy:

Continue to enhance our cooperative relationships with policing and justice partners, governing authorities, and bargaining agents.

Result to be Achieved by 2010:

Strong partnerships are in place with other police forces, our Ministry and the Ministry of the Attorney General.

half of the JOPIS personnel have been selected with full the complement anticipated to be operational in 2009. The level of protection provided to participants in the justice system will be based on threat-risk assessment, investigation and determined need.

MAG has established the Justice Sector Security Office (JSSO), which works closely with the OPP to ensure coordination and consistency in service across the justice sector. JSSO serves as the “single point of contact” for justice officials and will provide assistance and guidance to individuals as required. This new initiative will provide a standardized and professional response to complaints of threats or intimidation directed at Justice Officials.



Protecting Our Children

“The most fundamental responsibility of any society is to protect its children.”

- Commissioner J. Fantino, 2008

That objective resonates strongly as the priority of the OPP Child Sexual Exploitation Section (CSES). Child luring investigations are a most effective proactive means of ensuring the safety of children on the Internet. Not only do the arrests of these child predators temporarily remove the imminent threat they pose, the premise that the police are present “patrolling” the Internet provides threat of consequence that predators must weigh as they attempt to lure vulnerable children.

Achievements

- Drawing from available statistical information defining the connection between collectors of images of child sexual abuse and “hands on” abusers of children, a deliberate refocusing of investigations was applied in 2008. As a result the CSES rescued 34 children during their investigations.

- The CSES, in conjunction with the “Provincial Strategy against the Sexual Abuse and Exploitation of Children on the Internet” policing partners rescued a combined total of 61 children from sexual abuse in the past year.

Looking Forward

- In 2009, the CSES has already rescued four children from sexually abusive environments and the continued focus is to identify, locate and rescue many more in 2009.
- A 2009 business commitment of the CSES is to increase proactive online luring investigations targeting offenders who lurk on the Internet looking for vulnerable children online. It is the intention of the CSES to maintain dedicated fulltime online undercover luring investigators to monitor, seek and arrest these dangerous criminals.



Missing Persons & Unidentified Bodies Unit

The Resolve Initiative began, in 2006, as a collaborative effort, between the OPP and the Office of the Chief Coroner of Ontario, to analyze all unidentified human body/remains and missing persons cases in Ontario. The OPP Missing Persons and Unidentified Bodies Unit (MPUB) was formed as result of this initiative.

Resolve Website

In 2006, MPUB launched the first Resolve Initiative web-based application to provide the public with case information. The website affords an opportunity for police to provide enhanced investigative capacity and continuity to missing persons and unidentified body/remains cases while empowering the public to play an important role in helping to resolve these cases.

The Resolve website generates significant exposure for published cases. The site received 440,000 hits in January 2009 and since the launch of the enhanced site in September 2008, it averages 14,000 hits a day.

Partnerships

Since MPUB's inception many relationships with various justice sector agencies and governing authorities have been established. In 2008, a partnership was formalized between the Coroners Service of British Columbia and MPUB. Cooperative relationships with policing and justice partners continue to form, to help deliver responsive programs, such as this initiative.

In August 2008, the OPP submitted a resolution to the Canadian Association of Chiefs of Police (CACP) to have a common technical application for missing persons and unidentified remains for all agencies in Canada. The resolution was endorsed by the CACP.

Achievements

- On February 22, 2008, MPUB received a tip from a member of the public who had viewed images and case information on the Resolve Initiative website. The Resolve Initiative case was that of an unidentified male who had died, in Ontario, in May 1993. All previous efforts to determine his identity had been unsuccessful. Tip information indicated there were similarities between this case and information posted on a missing person's forum, dedicated to New York State Missing Males. Follow-up investigation, verification of likeness by next of kin and fingerprint comparison, using the OPP Automated Fingerprint Identification System (AFIS), resulted in the positive identification of this male on February 26, 2008.
- MPUB has been directly involved, or assisted, in solving over 35 missing persons and unidentified body/remains cases since May 2006.
- In 2008, the Resolve website was updated to provide enhanced functionality. The website is continually evolving to meet the needs of investigators and members of the public.

Looking Forward

Planned enhancements to the Resolve website for 2009 include easier access for the provision and review of case information from partnering police and coroner/medical examiner services.

MPUB will continue to actively work with other police and coroner/medical examiner agencies to implement a multi-provincial strategy for missing persons and unidentified bodies/remains.

Emergency Planning and Preparedness



Field Support Bureau

The Field Support Bureau (FSB) works in partnership with all areas within the OPP to deliver professional, cost effective and accountable services that support frontline service delivery. The Bureau provides a wide range of services including: Emergency Management, Emergency Response (includes) Emergency Response Team (ERT), Provincial Emergency Response Team (PERT), Tactics & Rescue Unit (TRU), Tactical Emergency Medical Services (TEMS), Explosives Disposal Unit (EDU), Underwater Search and Recovery Unit (USRU), Canine, Crime Prevention, Provincial Auxiliary Program, Flight Operations and the Offender Transportation Unit.

Achievements

- Both ERT and PERT underwent reviews which resulted in the enhancement and augmentation of these units to increase service delivery.
- The OPP created an Emergency Management Unit within FSB. The Unit is a team of specialists with expertise in emergency management and major event planning (e.g. Olympic Torch Run, G8 Summit).
- Crime Prevention Section rolled out the Youth Strategy Communication Plan to address youth crime in Ontario.
- Aviation Services, which provides a vital link to northern communities, provided assistance to the Red Cross by transporting food and clothing into Kashechewan after a devastating fire in the community.
- The OPP Auxiliary Program, provided over 220,000 volunteer hours to the people of Ontario.

Looking Forward

- FSB is anticipating the completion of improvements in the GHQ Emergency Operations Centre. These improvements will serve to enhance operability during emergency situations.
- The bureau is working toward an expansion of the OPP's Public Order Unit.
- Implementation of the Incident Management System throughout the organization will continue.

Strategy:

Enhance OPP emergency preparedness.

Result to be Achieved by 2010:

Ensure our Command is well positioned to respond to critical incidents and be able to support the organization.

- FSB launched a Crime Prevention program called "Crime Prevention Thru Environmental Design". Trained Auxiliary members will conduct security audits on residential and commercial properties to make them secure from break and enters and property damage.
- Auxiliary members who are trained as child safety seat installers, will continue to hold clinics on weekends throughout the year. They do inspections and demonstrate safe installations at no charge.
- The OPP Auxiliary Policing Program will celebrate its 50th Anniversary in 2009. Celebrations will occur locally within each OPP Region. For example, Western Region is planning a Mass Inspection at the Ontario Police College.
- Planning related to the 2010 Winter Olympic Games to be held in Vancouver and Whistler, British Columbia, continues. The OPP will be contributing to the safe conduct of the games by supporting the RCMP through the deployment of 209 OPP frontline and EDU officers.
- Planning is already underway, and will continue, with a team of dedicated members spanning all areas of concern (from operations to logistics to traffic management) to ensure a safe and secure environment for the 2010 G8 Summit to be held in 2010 at Deerhurst Resort, near Huntsville, Ontario. Through an Integrated Security Unit, the RCMP, OPP, Canadian Forces and other law enforcement partners will work in cooperation. The 2010 G8 Summit will be the largest security operation in the history of the OPP.

Aboriginal Communities



Aboriginal Relations Team/Major Event Liaison Team

There are 134 First Nations communities in Ontario. The OPP provides direct policing to 21 First Nations communities and administers policing for 19 others under the Ontario First Nations Policing Agreement.

The OPP recognizes that conflicts may arise as Aboriginal communities and various levels of government work to resolve outstanding issues. Matters such as land claims, self-determination and Aboriginal or treaty rights, which may relate to education, hunting, fishing and land ownership are common issues.

The OPP established the Aboriginal Policing Bureau (APB) in 2007. It provides dedicated support and resources to centralize functions relating to Aboriginal issues and supports the effective coordination and implementation of Ipperwash Inquiry recommendations.

Achievements

- The establishment of the Aboriginal Relations Team (ART) program and teams within regions. ART helps build relationships with First Nations communities. Members are frontline officers and are both Aboriginal and non-Aboriginal.
- The establishment of the Major Event Liaison Team (MELT) program and teams within regions. MELT establishes and maintains open and transparent lines of communication with all external parties who may be affected, directly or indirectly, by major events.
- The development of course training standards and standard operating procedures for the ART and MELT program.

Looking Forward

- In 2009, the OPP anticipates a name change of the ART and MELT program to the Provincial Liaison Team.
- Final approval of the ART/MELT course training standards.
- Training and refresher training for ART/MELT members based on new course training standards and in preparation for the Olympics and the G8 Summit.



Aboriginal Youth Programs

Two priorities define the work of the Aboriginal Policing Bureau (APB) Training Unit: education for OPP officers through Native Awareness training programs and crime prevention based youth empowerment initiatives in First Nations communities.

Achievements

- “Walking the Path” is one youth initiative which includes teachings on First Nation’s history, beliefs, and cultural traditions in order to provide youth with insight and instil pride in their heritage. This program is based on the belief that positive self-image is essential to developing as role models and to functioning as responsible and contributing members of community/society.
- The “North of 50 Cops and Kids” program was held in Pikangikum First Nation in the summer of 2008 as a youth empowerment strategy. Members of the OPP were able to attend the community and provide nine at-risk youths with teachings on healthy lifestyle choices and positive self-image.
- “Niigan Mosewak” is a newly developed program based on the principles of “Walking the Path.” “Niigan Mosewak” provides culturally-relevant intervention emphasizing healthy lifestyle choices to at-risk young persons from First Nation communities. This includes teachings on cultural traditions, survival skills, self-esteem and self-concept, healthy relationships, as well as coping with trauma and loss.

Looking Forward

- Another session of “North of 50 Cops and Kids” is anticipated for summer 2009.
- In the OPP’s on-going strategy to engage First Nations communities in its work, the Commissioner’s Select Liaison Council, established in 1997, will continue to provide valuable insight and perspective to the Commissioner and through the Provincial Commanders to their regions and bureaus. As well, the Council assists with the development of programs to assist First Nations in building their future through their youth.

Strategy:

Develop harmonious, trusting and mutually respectful relationships with Aboriginal Communities.

Result to be Achieved by 2010:

The interests of the Aboriginal Communities that we serve are well represented.

Programs & Services



French Language Services Strategy

Over the past six years, the OPP Strategy for the Delivery of French Language Services (FLS) has established a common understanding of the responsibilities of all levels of the organization with respect to the delivery of services, that optimally respond to the needs of Francophone communities, as established within the FLS Act.

The OPP's first strategy resulted in a framework of commitments which have seen significant progress over the years in ensuring the provision of services and development of positive relationships.

The 2009 – 2011 strategy evolves in its program development and delivery through an organizational committee with representation from across OPP commands, regions and bureaus.

On February 11th 2009, upon the conclusion of considerable community, stakeholder and organizational consultation, Deputy Commissioner Lewis officially signed our renewed 2009-2011 French Language Services Strategy.

The OPP's vision for French Language Services remains focused on ensuring that every person has access to, and receives, services in French as guaranteed by the French Language Services Act. Personnel development and outreach initiatives among Francophone communities remains a strategic priority. This ensures that the OPP will continue to be a leader in the delivery of French Language Services within the broader Ontario Public Service.

As the OPP celebrates its 100th Anniversary, it maintains a proud association with its French Language Services partners and stakeholders. The result is enhanced communication, as we achieve Safer Communities... A Secure Ontario.

Youth Strategy

The OPP Youth Strategy aligns with the OPP's commitment to enhancing public safety and providing responsive programs that address the needs of the varied communities we serve. One hundred fifty-nine secondary schools fall within OPP detachment areas, with an average daily population of 86,393 students.

The OPP Youth Issues Unit, in the Crime Prevention Section, supports frontline work with youth and addresses issues of victimization and criminality. An extensive review was undertaken which documented the ongoing positive work of OPP officers with youth in Ontario communities. The review analyzed the most recent research relating to youth, identified best practices and highlighted areas of opportunity which formed the foundation for the OPP Youth Strategy. This process was undertaken to chart a strategic direction to ensure the OPP continues to be a leader in police/youth relations. The strategy includes a youth service delivery model which balances prevention, intervention and enforcement.

To successfully implement the strategy, resources will be identified to work with youth in Ontario communities. The Crime Prevention Section will support those resources through training and other strategies to increase competence in the OPP's work with youth. The OPP will continue its provincial and national support in the development of the Ontario School Resource Officer Program.



"We will shift our Diversity, Equity and Ethics strategies into high gear as we condition this workforce to be inclusive, reflective of the communities we serve and, above all, valuing of Human Rights."

- Commissioner J. Fantino, 2008

Diversity, Equity & Ethics

Achievements

The Diversity, Equity and Ethics Office, situated in the Commissioner's Office, adopted the motto *"Strengthening Our Commitment through Our Actions."* In this spirit, the following activities have taken place:

- The creation of the Commissioner's Diversity, Equity and Ethics Council comprised of superintendents and chief superintendents, whose combined wisdom and years of experience provide direction on issues that have cross-command impacts.
- The creation of Regional Diversity, Equity and Ethics Councils comprised of frontline officers, senior management and external stakeholders. These councils generate solutions that might not necessarily be considered when using traditional, top-down models.
- A review and update of diversity content embedded in various courses taught at the OPP Academy.

Looking Forward

- In 2009, a learning network will be created to continually update our knowledge base, facilitate discussions and provide training.
- Renewed communication, engagement practices and tools (such as an interactive website) will support our various councils and ensure strong linkages between all of the business units engaged in this work.
- Progress in Diversity, Equity and Ethics demands strong accountability measures be established and continually evaluated for effectiveness. In 2009, we will work on establishing performance management measures within our strategy to ensure progress is being made.

The Benchmark of Excellence



Infrastructure Renewal

2008 was another successful year for OPP infrastructure. Many projects were completed and planning for 2009 is underway.

Achievements

- Completion of Greenstone and Temagami Detachments, Thunder Bay Provincial Communications Centre, Canine facilities in Gravenhurst and Forensic Identification Units (FIUs) in Sault Ste. Marie, Tillsonburg and Thunder Bay.
- The renovation and expansion of Haldimand Detachment was completed.
- Work began on the renovation/expansion of Essex Detachment and the new Dufferin Detachment. Both will be completed in early 2009.

Looking Forward

- After a over \$6.0 million lead remediation project at 100 Bloomington Road in Aurora, staff will begin returning to this location in 2009. Staff were evacuated in 2008 due to health and safety standards issues.
- 2009 has already seen the opening of Nottawasaga and Bruce Peninsula Detachments and the FIU in Thunder Bay.
- Barrie Detachment will be undergoing extensive renovations to ensure compliance with Ontarians with Disabilities Act requirements.

- 17 new facilities for the OPP were announced, including new detachments, regional headquarters and remaining FIUs.
- There is a new method for delivering projects for the OPP, using alternative procurement & financing methods via Infrastructure Ontario. The impact of this new project delivery method is that it allows projects to be fast-tracked using private financing to rebuild vital infrastructure, on time and on budget, while ensuring public control and ownership.

Strategy:

Lead and promote a healthy diverse and committed organization that reflects the OPP's values and the varied communities we serve.

Result to be Achieved by 2010:

Detachment construction related projects where significant health and safety concerns exist are completed.



Driving Excellence Strategy

The OPP, in recognizing driving as one of the significant dangers faced by OPP officers on a daily basis, developed the Driving Excellence (formerly Collision Reduction) Strategy. This strategy was developed as a countermeasure to enhance officer safety. From 2000 – 2007, there were six officers killed and over 700 injured as a result of on-duty motor vehicle collisions. The OPP identified the need for increased training and awareness in the area of safe driving as it relates to employee and public safety.

To address the objectives of the OPP Driving Excellence Strategy and to further prepare OPP drivers to perform their duties in a safe and professional manner, the following training and awareness initiatives were implemented by the Provincial Police Academy (PPA), in cooperation with Fleet Supply and Weapons Services Bureau (FSWSB):

- Safe driving awareness sessions have been added to the police recruit training curriculum.
- Police vehicle operations and accountability sessions have been added to the Supervisor and Coach Officer course curriculums.
- Safe driving communication strategy has been integrated into 2009 Block Training curriculum.
- Driving Excellence seminars have been scheduled to address the need of continuous development of technical and cognitive driving skills among OPP drivers.
- The position of Provincial Coordinator-Driver Training has been created to oversee the Provincial Driver Training Program.

Strategy:

Promote employee safety through the Driving Excellence Strategy.

Result to be Achieved by 2010:

A better understanding of the importance of the reduction of non-preventable collisions to our workforce.

- A network of Regional Driving Assessors have been trained to conduct regional driving assessments.
- Awareness training for our dispatchers has been incorporated into their semi-annual training.
- FSWSB is meeting with our police partners and vehicle manufacturers in an effort to ensure that technology is being integrated into the next generation cruiser design that will reduce the multi-tasking demands on the vehicle operators.
- FSWSB provides statistical support to all regions and bureaus relating to on-duty collisions. They also liaise directly with all collision review committees and the PPA, in order to identify potential issues and concerns with the driving ability of our members.



Uniform Recruitment

The OPP Uniform Recruitment Unit experienced another successful year in 2008.

Achievements

- A total of 286 new recruits and 73 Cadets were hired, all of whom have been posted to regions in support of organizational requirements
- The OPP received federal government funding for the hiring of an additional 125 officers, to provide front-line service to Ontario communities
- The hiring of 80 experienced police officers from various police services. Their years of service and policing experience and knowledge have added depth to OPP frontline service delivery
- A total of 251 outreach activities were delivered across the province to attract quality applicants and members from under-represented and diverse groups. This was done to ensure that our workforce is representative of the communities we serve
- A number of successful "Police Experience" events were delivered in 2008, including OPPBound, Eastern Experience, Asian Experience, Northern Experience, North East Experience, Western Region Diversity Symposium, and Francophone Symposium

Strategy:

Lead and promote a healthy diverse and committed organization that reflects the OPP's values and the varied communities we serve.

Result to be Achieved by 2010:

Effective outreach recruitment efforts are successful in increasing the representativeness of the OPP.

Looking Forward

- In 2009, the Uniform Recruiting Unit will continue implementing its strategies based on relationship building with diverse communities. This includes plans which are underway for the delivery of two new events designed to reach out to families and diverse community leaders.
- Facing the challenges of an extremely competitive hiring environment and rapidly changing demographics, Uniform Recruiting will continue to attract, hire, and retain qualified and diverse applicants who will provide efficient and effective organizational support to front-line services.



New Uniform Promotional Process

Since the 2006 Promotional Process, Career Development Bureau (CDB) has undertaken a review of the OPP Non-Commissioned Officer (NCO) promotional system, drawing on leading edge best practice research, key findings from the Efficiency Review and the OPPA Promotional Process survey.

The objectives of the review were to identify staffing practices that enhance the OPP's ability to respond to current and future operational needs. It was also intended to adopt an open, rigorous and transparent approach to staffing that supports best fit in the role and eliminates systemic barriers associated with traditional promotional processes.

The new approach, launched on October 1, 2008, is a selection process based on the principle of merit, that uses a competitive

process to assess candidates. This progressive approach to selection and promotion will position the OPP as a leader among police services and benefit members and the organization.

Strategy:

Streamline, standardize and improve OPP systems, processes and practices.

Result to be Achieved by 2010:

A strategy for sustainable selection has been implemented to ensure a representative, sustainable, motivated and professional workforce.

Mapping the OPP's Talent

2008 resulted in enhancements to the Performance Management System for staff sergeants, sergeants major and commissioned officers.

Following the completion of the first full Bench Strength Review (BSR) of these ranks, an evaluation was conducted by Career Development Bureau (CDB). Effective March 2009, the BSR will be integrated into the existing performance management system for staff sergeants, sergeants major and commissioned officers.

Key Program Improvements

The Performance Management System will now combine data about a member's Performance, Readiness and Willingness (PRW). The latter two ratings refer to a member's readiness and

willingness to assume a new role with additional challenges/ broader scope.

PRW data gathered across these ranks will be rolled up to become the OPP's "Talent Map." Talent maps can be used for identification of applicant pools for lateral development, temporary assignments, targeted learning strategies and potential candidates to supplement competitive processes.

Civilian employees, who formerly participated in OPP BSR and the OPS Talent Management (TM) Program will no longer be required to duplicate their efforts. TM data will be drawn from the OPS system to supplement the OPP Talent Map, enabling a complete picture of the OPP's leadership cadre.

Efficiency Review



The Police Resourcing Model

The OPP and the RCMP having been working together since January 2000 to develop a staffing model that addresses their unique policing needs of operating deployed services over a large area. The result of this collaboration is the Police Resourcing Model (PRM). The recent OPP Efficiency Review recommended continuing this comprehensive review to address organizational resource requirements.

The PRM is a staffing model that incorporates all the major policing activities of a frontline officer and is significantly simpler to understand and explain than the current OPP deployment model. The PRM provides enhanced accuracy in the identification of the resources required to support effective frontline service delivery.

The OPP has adopted the PRM as the model to assess detachment staffing requirements and is currently in the process of implementing the PRM as the staffing model to be used for municipal contracts.

Civilian Data Entry

Civilian data entry (CDE) systems are being used in policing jurisdictions around the world and have been shown to be a cost effective way for the police services to meet their administrative report writing requirements. CDE allows police officers to spend less time in the office and more time providing frontline policing services to communities throughout the province.

The OPP review of CDE confirms it is a viable option for reducing the data entry and report writing responsibilities for police officers. The financial impact of enhancing frontline capacity through CDE is significantly less than adding additional police officers. The OPP is establishing a working committee to develop both a technical standard and produce deployment models for a province-wide CDE system.

A provincial CDE system for all detachments meets the needs and concerns of many municipalities who have inquired about CDE as an efficient and effective way to manage costs and improve officer availability.

"The OPP joins with the provincial government in its efforts to confront and fight the global recession from which we are not immune. We are all compelled to scrutinize our financial decisions and exercise due diligence as custodians of the public purse. Now, more than ever, we are called upon to be partners and not spectators in the battle to ensure a strong and prosperous Ontario".

- Interim Provincial Commander N. Alleyne, 2009



Corporate Communications takes a Strategic Approach

The OPP Corporate Communications Bureau (CCB) provides leadership in the delivery of strategic communication, media relations and public relations services. The Bureau was examined during the OPP Efficiency Review and as a result underwent a realignment to more effectively and efficiently support frontline policing services through a forward-thinking approach aligned with the OPP's priorities.

Achievements

- During 2008, the Bureau partnered with Highway Safety Division to increase media and public awareness around issues related to injuries and deaths on our roadways – a key component of the Provincial Traffic Safety Program.
- Through a dedicated strategic communications officer, CCB also enhanced its capacity to support First Nations Policing and the building of relationships with Aboriginal communities.
- The fall of 2008 saw the commencement of the year-long celebration of the OPP centennial.

Looking Forward

- Numerous events have been organized throughout the Province in 2009, to celebrate the past and the commitment of the OPP to excellence in policing through the next century.
- While the nature of policing means much of OPP communications will remain reactive to events, CCB will continue to be strategic in its approach by anticipating issues and planning for the best possible results.

OPP Customer Satisfaction Surveys

The OPP have been conducting “Policing For Results” telephone surveys of communities within their detachment areas since 1998 in order to measure public satisfaction with the OPP's service delivery. This initiative, undertaken every two years, meets requirements as indicated in Adequacy and Effectiveness of Police Services, O. Reg. 3/99.

In an effort to enhance the efficiency and effectiveness of this initiative, the OPP Efficiency Review project evaluated the process and recommended an outsourcing of collection and analysis of data and a change to the frequency of the surveys being conducted.

Now referred to as the OPP Customer Satisfaction Survey, detachment area surveys are conducted every three years. In addition, the OPP is now conducting an annual province-wide survey. Specifically, all residents of Ontario, regardless of their police jurisdiction, have the potential to be surveyed annually. This additional survey measures the interaction the OPP have with the public, who are not necessarily residents but commuting through OPP jurisdictions. Both the collection and analysis of survey data have been outsourced, providing improved data integrity and timeliness in the completion of surveys. As well, outsourcing eliminates the requirement for detachment uniform personnel to supervise volunteers, thus allowing for the redirection of officer time to frontline service delivery.

The province-wide survey began on March 4, 2009 and was completed on March 18, 2009.

Strategy:

Ensure effective fiscal management.

Result to be Achieved by 2010:

Identification of improvement opportunities and changes formally in place to streamline these identified areas.



Results Driven Policing

The principles of intelligence-led policing are applied through an initiative that includes all Ontario Provincial Police (OPP) employees from the Executive to the frontline.

Results Driven Policing (RDP) was implemented in the OPP in 2006 as an accountability tool to develop public safety strategies founded on timely and accurate statistical information. Derived from a proven system that is credited with dramatic decreases in crime and victimization levels across the United States and Australia, RDP improves community safety through targeted crime and traffic enforcement initiatives and increased support for our frontline officers.

In 2008, secondary benefits of the implementation of RDP were realized. Access to monthly data has become easier as data collection methods have been standardized. Data quality is also improving. Employees are developing a greater appreciation that the quality of the data they enter into organizational systems is directly related to the quality of the analysis that can be undertaken to identify crime and traffic changes in their communities. This in turn, enables the production of comprehensive management reports that identify areas of concern, assisting managers to focus resources where they are needed most. Focused attention has been proven as an effective means to reduce crime and

traffic occurrences. Since the implementation of RDP within the OPP, fatalities on our highways have decreased and citizens are able to feel safer in their communities knowing that the police are dedicating resources where they are needed.

In addition, through RDP monthly reporting of officer scheduling, fleet collisions and complaints brings attention to these important issues and assists in influencing individual and organizational behaviour. The value of having members from across the province meet to discuss common issues and develop strategies cannot be overstated. As intelligence-led policing continues to be implemented in the OPP, the RDP initiative is an important forum to establish responsibility for producing crime reduction and traffic law enforcement results, and accountability for increasing public safety and community confidence in frontline policing.

"We owe it to our communities to be one step ahead of meeting their needs and to always do the right things for the right reasons."

- Deputy Commissioner C. Lewis, 2009

Maximizing Technology

Using technology to maximize our effectiveness

Technology continues to develop at a challenging pace, requiring the OPP to have an Information Technology framework that remains responsive to the changing demands of modern day policing. In September 2008, the recommendations from an internal IT Strategic Review were adopted by the OPP's senior executive team. Among the many recommendations that are now being implemented is a project intake assessment tool that aligns technology proposals with strategies contained in our 3-Year Strategic Plan. This software tool will ensure that our financial and human IT resources are applied against initiatives that will deliver the highest business value for the organization as a whole.

Looking Forward

- The OPP hopes to pilot the use of Automated Licence Plate Recognition technology in patrol vehicles. This technology captures plate images, queries the plate against various databases, and provides a patrol officer with an audible notification of any identified violations.
- We will continue with the acquisition of Robotic Total Stations for the OPP Traffic Collision Investigation and Reconstruction Program. This technology will significantly impact road closure times resulting from a reduction in time required to identify critical evidence for scene mapping in collision investigations and reconstruction.
- As well, the OPP will be expanding its evaluation and implementation of satellite-based trunked radio dispatch systems. The objective of this project is to provide OPP personnel and our First Nations policing partners with an effective means of communication in the more remote areas of our province.



Mobile 1

In February 2009 Emergency Management Ontario transferred deployment responsibility of its Mobile Emergency Operation Centre to the OPP. The state-of-the-art field coordination vehicle referred to as "Mobile 1" is a command and control platform designed to support the deployment of resources during major incidents, emergencies or special events.

Mobile 1 is equipped with two 20-kilowatt generators with the ability to provide external power to entire detachments or other buildings. The telecommunications system supports both phone and data capabilities through a cellular network or through a microwave link to satellite depending on the emergency.

The vehicle provides an eight-person conference room for real-time briefings through a plasma smartboard. There are six communications consoles each with its own wireless lap top, phone, fax, radio system and video monitoring. Other features include satellite television, two high-resolution cameras on 40' telescopic masts, a 3000 command light tower and other scene lighting and on-board weather station.

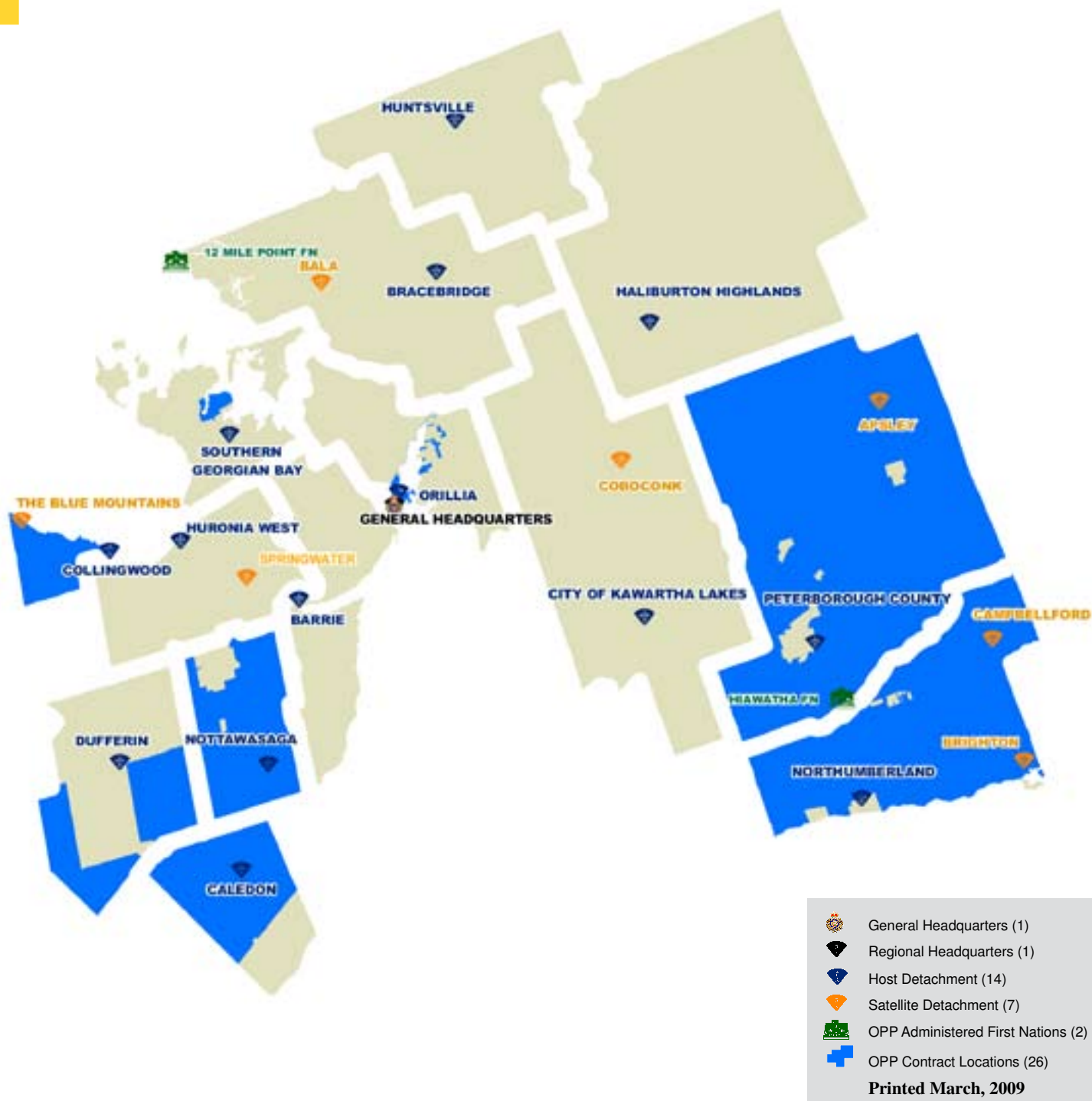
OPP Unmanned Aerial Vehicle Project

The OPP continues to maximize its effectiveness with the use of technology by being the first emergency service in North America to begin regular Unmanned Aerial Vehicle (UAV) operations. The initial unmanned system was developed to operate in support of the OPP Northwest Region Forensic Identification Unit "to obtain high quality digital aerial images of major case scenes in a timely and efficient manner while operating in a secure police environment". To date, UAV technology has enhanced investigative excellence by providing aerial photos of seven homicide scenes.

The success of this project led to the acquisition of the Canadian made "Draganfly X6" UAV system for assessment. Federal approval for the X6 system was obtained and it is now in operation. In addition, the helicopter configuration and multiple camera options, including Forward Looking Infrared (FLIR), provide the opportunity to assess tactical support options.

The OPP is recognized internationally as the leader in the use of this technology for emergency services. The OPP is currently working with federal agencies toward the development of a certified training program, required for broader use of this technology.

CENTRAL REGION





MIKE ARMSTRONG

Chief Superintendent
Central Region Commander

Central Region OPP members were involved with a number of major public events in 2008. This included such events as the Havelock Jamboree, various summer activities at Wasaga Beach, the Nottawasaga Potato Festival and the Orillia Scottish Festival. Members also participated in Operation Water Blast, the largest emergency exercise ever conducted in Central Region. The exercise involved police, emergency medical, municipal and fire services and the Canadian Forces. These multi-stakeholder events clearly demonstrated the professionalism of our members and our continued efforts to enhance our cooperative relationships with municipal and justice sector partners.

Safer Highways

Investigative excellence continues to be a priority in Central Region's traffic management plan. Providing the appropriate training to personnel in conjunction with collision on scene resources will ensure complete, thorough and timely benchmark collision investigations.

Central Region Traffic continues to provide oversight while the detachments take ownership of these tragic investigations. A major case management methodology and investigative toolkit is applied to these investigations.

Central Region has embraced the Aircraft Enforcement Program as an integral and effective tool to address areas of concern within the region. This method of enforcement has proven vital in reducing the number of fatal motor collisions. Central Region averages a charge once every 4.78 minutes.

Investigative Excellence

Region and detachment crime units, in partnership with OPP Drug Enforcement Section initiated a series of very successful "street sweeps" within numerous communities in our region. Results of this organized effort were extensive criminal code, weapons, and drug charges. The effect of these initiatives was

immediately felt within the communities as the number of thefts, mischiefs, and armed robberies fell significantly.

The Orillia Detachment Crime Unit and the Ministry of the Attorney General, under the Civil Remedy Act legislation, seized two apartment buildings in our region which were shown to be used consistently for criminal activity. This was the first of such seizures in Canada under this side of the legislation.

Looking Forward

Central Region, Huntsville OPP Detachment and various OPP provincial support programs are actively involved in major event planning for the upcoming 2010 G8 summit in partnership with the RCMP and the Canadian Forces. This international event will be held at Deerhurst Resort in Huntsville, Ontario in the spring of 2010, hosting heads of state of all the major industrialized nations and their delegations. The event will attract worldwide media attention and will have significant impacts on the surrounding communities.

Huntsville Detachment is also involved in planning for the Olympic Torch Run, as Huntsville was chosen as an Olympic Torch Run Community and will host a large Olympic Torch Run community celebration in December of 2009.

In March 2009, Central Region hosted a conference for its Police Services Board members that included guest speakers from Drug Enforcement Section, Contract Policing, Crime Prevention Section-Youth Issues and Chief Superintendent Armstrong, Commander of Central Region.

Central Region has organized a Diversity Council consisting of members throughout the region and the Orillia Provincial Communications Centre who have volunteered to be part of this important initiative. They had their first meeting in March and are meeting bi-monthly thereafter.



NORTH WEST REGION





RON VAN STRAALLEN

Superintendent
North West Region Commander

The North West Region continues to work successfully and diligently toward the reduction of crime, the fostering of respectful relationships, professionalism and effectiveness.

Infrastructure

The Thunder Bay Forensic Identification Unit has relocated to its state-of-the-art Forensic Identification building. The new facility is the first in North America that brings together two different police agencies, both the Ontario Provincial Police and the Thunder Bay City Police, sharing one facility, with a common goal of solving crime in northwestern Ontario.

Holding Ourselves Accountable

In 2008, the North West Region made a significant effort, with the assistance of the Result Driven Policing process, to reduce crime through the introduction and regional use of offender accountability checks. These checks were adopted by all detachments in the North West Region. Offender accountability checks are conducted on offenders, who are released on conditions, to ensure their compliance with such conditions. The checks have attributed to the region maintaining relatively consistent numbers of reported property and violent crimes and for the region's clearance rates to be above overall OPP and national clearance rates. The North West Region featured the Offender Compliance Check Program at a General Headquarters Results Driven Policing Meeting and as a result the program has now been expanded province-wide.

Relationships with Aboriginal Communities

The North West Region continues to develop strong relationships with its First Nations communities, fostered by trust, understanding, cultural sensitivity and open communications. In 2006, the community of Kitchenuhmaykoosib Inninuwug First Nations (Big Trout Lake) and a small exploration company became embroiled in a land use issue under the Mining Act. Following two and one half years of civil litigation, peaceful resolutions are in sight. Throughout this process the North West Region has continued to develop and maintain strong relationships with the community. This situation is bringing about change to the Ontario Mining Act and the manner in which resource-based conflicts are resolved between government and First Nations communities, hopefully without the need for police intervention.

Professional Frontline Services

2008 also saw the City of Kenora select the Ontario Provincial Police as its police service, with City Council voting in favour of the amalgamation of Kenora Police Service with the Ontario

Provincial Police. The summer of 2009 will see members of the Kenora Police Service sworn in as Ontario Provincial Police officers in conjunction with the Region's 100th anniversary signature event in the City of Kenora.

Looking Forward

In 2009, the North West Region continues to move its relationships with First Nation Police Services forward by expanding its training and Emergency Response and Crisis Negotiations teams to include members of the Treaty 3 Police Service. Two First Nations Awareness Training courses will also be hosted by the North West Region.



NORTH EAST REGION

-  Regional Headquarters (1)
 -  Host Detachment (14)
 -  Satellite Detachment (23)
 -  OPP Administered First Nations (4)
 -  OPP Contract Locations (28)
- Printed March, 2009**





SCOTT TOD

Chief Superintendent
North East Region Commander

Safer Highways

Members of Cochrane and Moosonee detachments continued to patrol the 475 kilometre James Bay Coastal Winter Road during 2008. The road serves as a vital alternative to air transport along the western coast between Moosonee, Fort Albany, Kashechewan and Attawapiskat to the Victor Diamond Mine. OPP and Nishnawbe-Aski Police Service (NAPS) work under a protocol established through consultation with the Cree communities and commercial road users to provide a 24/7 police presence.

On average, 1,500 to 2,000 loads moved along the road this season. Traffic safety is of paramount concern when commercial traffic shares the roadway with ATVs, snowmobiles, dogsleds and family vehicles. R.I.D.E. programs target impaired drivers and unlawful possession of alcohol and drugs. Collisions were few and since inception of the patrol there have been no fatal crashes.

Supporting First Nations Policing

The struggles of Kashechewan captured national attention during the Albany River flood evacuations and the fatal fire at in the NAPS Detachment cell. The impact of social conditions in this remote First Nation community makes policing extremely challenging.

This winter, at the request of the Kashechewan First Nation Chief and in consultation with NAPS, OPP officers from the NER are providing frontline mentorship to NAPS officers. Valued partnerships are being developed as OPP officers share their police experience and training with their NAPS counterparts.

Emergency Preparedness

On May 9, 2008, the nations' eyes turned to the small northern Ontario town of Foley as the media speculated on the sudden death of a passenger aboard a transcontinental Via Rail train. Media inference of a SARS-like quarantine fuelled public unease. The incident was compounded when six other people on the train fell ill. The local OPP detachment was transformed into a multi-agency incident command post.

The emergency response included numerous provincial and federal agencies, all working together to minimize the risk to the public.

The OPP assumed command of the incident, co-ordinated the joint response and a controlled investigation was conducted. The subsequent event debriefing has resulted in recommendations to improve emergency response to large scale incidents in remote areas of the province.

Responsive Programs

This year the NER reaches a 10-year milestone for the delivery of D.A.R.E. to schools in all NER OPP detachments. D.A.R.E. was first introduced in Hearst Detachment in 1997. The Regional D.A.R.E. coordinator, an OPP constable and former NHL goalie, is the driving force behind the success of the program and is recognized internationally as a leading D.A.R.E. trainer and program fundraiser.

The North East Region has 25 trained and active D.A.R.E. officers delivering the program in 95 schools in both French and English. Since its inception in the North East, over 20,000 students have graduated from the D.A.R.E. program.

Looking Forward

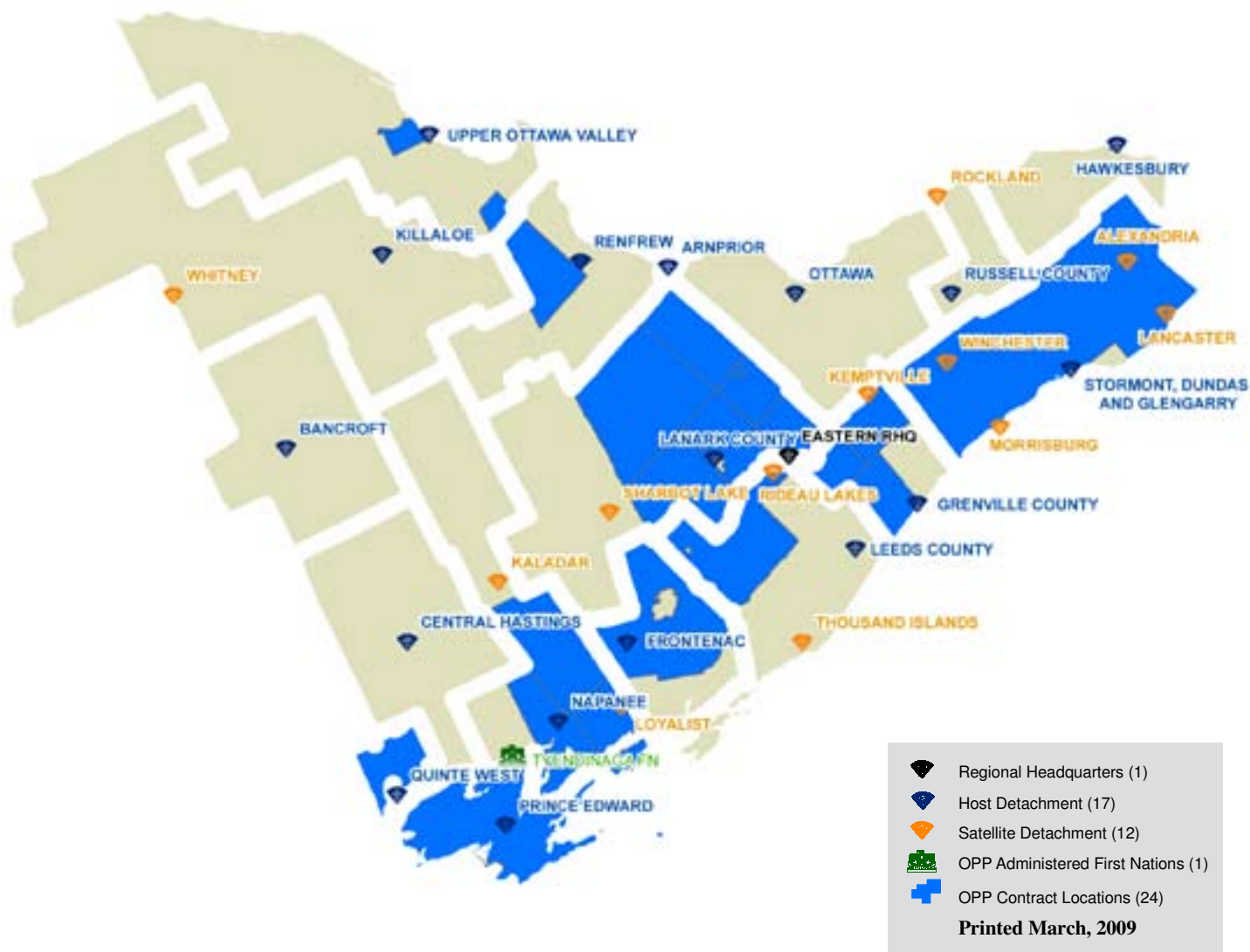
In 2009, the NER will see Temiskaming Detachment hosting the 2009 International Plowing Match and Rural Expo in conjunction with OPP 100th Anniversary celebrations.

The Olympic Torch Run will be traveling through the region in late December 2009 and early January 2010, involving 12 of the 14 detachments.

NER will also see the dedication of a memorial bridge in honour of Provincial Constable Tom Hicks, who was killed in the line of duty on November 7, 1980.

In support of workforce excellence strategies, the region will continue to provide the Sergeant Mentoring Program. This initiative partners newly promoted sergeants with seasoned, dedicated and well-respected sergeants to guide them through issues and concerns that they may face over the course of their career. An orientation program for probationary constables, at NER Headquarters, will also continue to be delivered. Probationary officers and their coach officers interact with command staff. Unit commanders from Forensic Identification, Professional Standards, Drug Enforcement Section and other specialty units provide hands-on experience. This opportunity provides these officers insight into available resources and future career opportunities.

EASTERN REGION





GARY COUTURE

Chief Superintendent
Eastern Region Commander

The dedicated members of the OPP Eastern Region continue their work to ensure Safe Communities... A Secure Ontario.

Investigative Excellence

Since its introduction in late 2008, the Eastern Region Highway Enforcement Team has been seizing contraband tobacco, illegal drugs, money and proceeds of crime on a daily basis. Many of these seizures occur on Highway 401, a route which could take these illegal goods to cities anywhere in the province or other parts of the country.

Our detachments continue to be a strong force in the eradication of marihuana in Eastern Ontario and in the fight against a variety of illegal drug operations. This illegal activity ranges from indoor and outdoor marihuana grow operations to clandestine methamphetamine labs found in homes located in peaceful residential neighbourhoods. The OPP Drug Enforcement Section refers to its partnership with our members as a model of success.

Relationships with Aboriginal Communities

The Aboriginal Relations Team (ART) and Major Events Liaison Team (MELT) members have developed incredibly positive relationships, working with ethnic and cultural groups, to gain a better understanding and foster relationships. These team members, with their municipal partners, play an essential role in helping to prevent or mitigate situations which may develop similar to those we have seen in the Eastern Region stemming from mining protests to First Nations land claims.

Responsive Programs

The members of Eastern Region continue to work with and support youth through educational programs such as D.A.R.E. and "Racing Against Drugs." In addition, over 400 youth participated in annual "Fishing for Kids" events sponsored by Eastern Region Detachments.

The annual "Flotilla for Friendship" which focuses on developing trusting and mutually respectful relationships with aboriginal youth was very successful.

Looking Forward

In 2009, Eastern Region is eagerly anticipating hosting "Camp Niigan Mosewak" in Eganville. This unique program provides culturally-relevant intervention emphasizing healthy lifestyle choices to at-risk youth from First Nation communities.

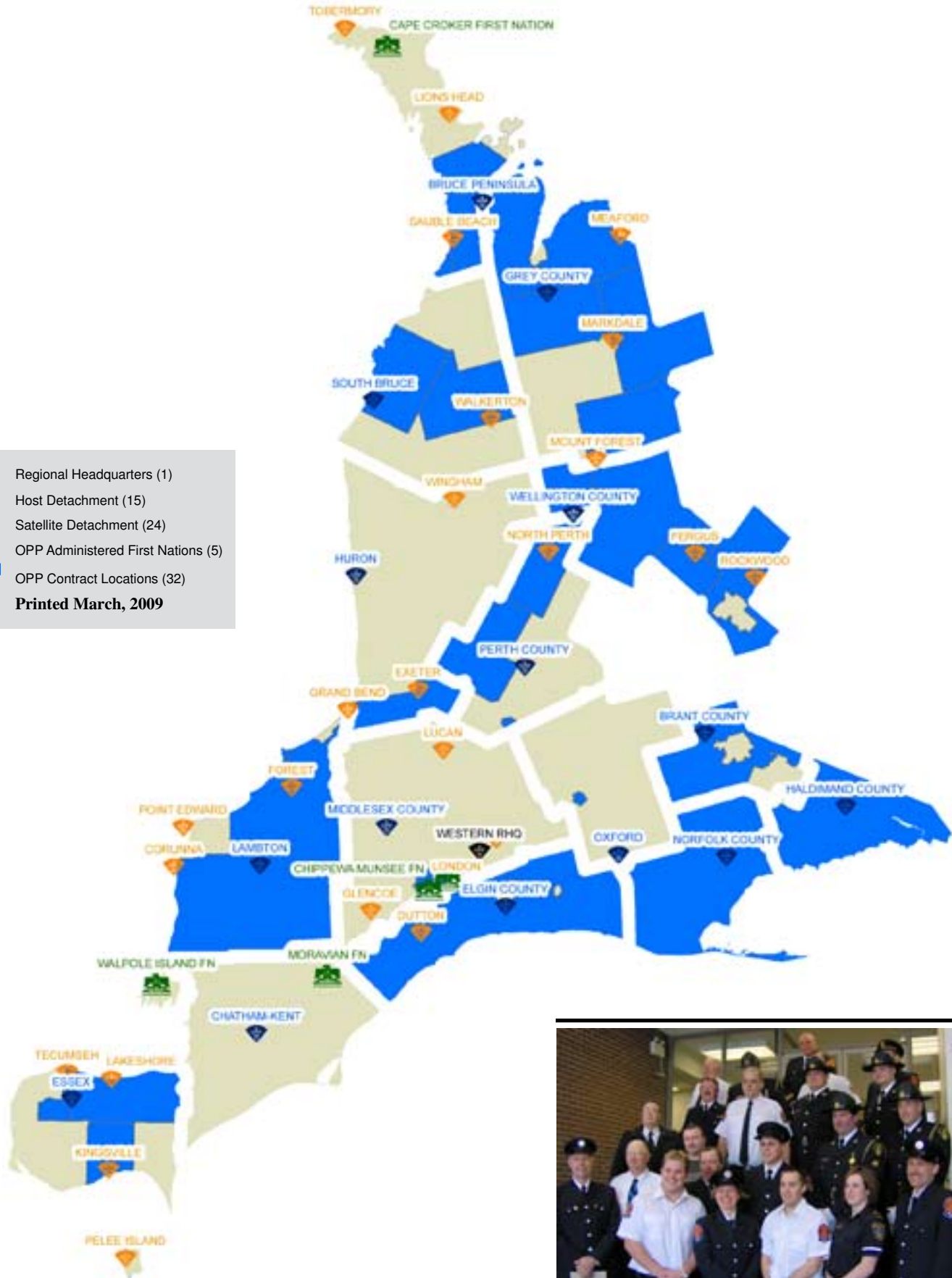
Activities focussed on enhancing relationships with Aboriginal communities with an emphasis on those which assist communities to build their future through their youth will continue to a priority in the Eastern Region.

All regional staff take great pride in their respective roles which support the enhancement of public safety and confidence by providing effective and efficient policing services to our communities. The provision of traffic safety and crime prevention programs and initiatives, to impact the crime and the illegal drug trade, will continue to be a priority in 2009.



WESTERN REGION

-  Regional Headquarters (1)
 -  Host Detachment (15)
 -  Satellite Detachment (24)
 -  OPP Administered First Nations (5)
 -  OPP Contract Locations (32)
- Printed March, 2009**





RON GENTLE

Chief Superintendent
Western Region Commander

Emergency Preparedness

Western Region (WR) refined its Major Events Planning which has been successfully applied to several incidents across the region. In all, WR planned for a total of nine major events during the summer of 2008, incorporating numerous OPP units/civilian staff and Auxiliary members working co-operatively for the safety of the community. It is apparent that the lessons learned from an operational planning perspective are enhancing our abilities across the region and province to deal with major events effectively, efficiently and professionally. Add to these major events, incidents in Caledonia – most notably the Labour Day barricades – and it is clear that our members deserve to be recognized for their professionalism, planning expertise and leadership.

As a direct result of multi-jurisdictional First Nations protests in a municipal police area, the OPP has been involved in implementing a Unified Incident Command protocol with various municipal police services. These types of relationships further demonstrate our professionalism and increase our capacity to address multiple major events in different geographic locations ensuring that similar operational strategies are employed.

The OPP rapidly pulled together the resources to perform the tasks necessary to ensure that community safety was a priority during the June 23rd Conway Trucking bomb scare, at the Bluewater Bridge in Point Edward. The OPP set the example of how agencies should respond to these types of events that have potential national security implications. Members from across WR, including specialized units, made significant contributions to this investigation and, as a result, incident changes are now occurring in the RCMP.

Investigative Excellence

On August 9th a major drug bust in Norfolk County netted over \$2 million of marijuana and led to the arrest of three individuals. Various members of WR participated in the preparation and execution of the Controlled Drugs and Substances Act Search Warrant.

In 2007/8 numerous churches and community centres in both Western and Central Regions became the victims of break and enter (B&E). As a result of an extensive investigation, 331 B&E's were solved, guns and property were recovered and 40 individuals were apprehended and charged with 279 criminal counts and are currently before the courts.

The court process for "Project Octagon", the Bandido Homicide Investigation, is underway.

The cold case unit continues to investigate numerous unsolved homicides in the region and is effectively using the media to generate new information.

Safer Highways

In 2007 and prior, Western Region had five detachments in the top 10 for the province in number of fatal motor vehicle collisions. To date, in 2008, no Western Region detachments rank in the top 10 with some detachments experiencing significant decreases. Increased visibility both on the roads and in the air, a renewed focus on the value of traffic enforcement and stronger legislation have all led to a lower average speed and less serious collisions.

In June 2008, officers from the Middlesex Detachment were participating in a crime initiative in the village of Ilderton when the officers attempted to arrest an impaired driver. The suspect accelerated from the scene dragging one of the officers. A pursuit ensued, the suspect intentionally rammed his vehicle into cruisers and officers were forced to attempt to stop the threat by discharging their firearm. During the apprehension of the suspect, the suspect was able to remove a firearm from an officer. Before the suspect could discharge the firearm, an officer grabbed the slide preventing the firearm from discharging. The suspect was subsequently arrested and is now facing numerous criminal charges including four counts of attempted murder.



HIGHWAY SAFETY DIVISION

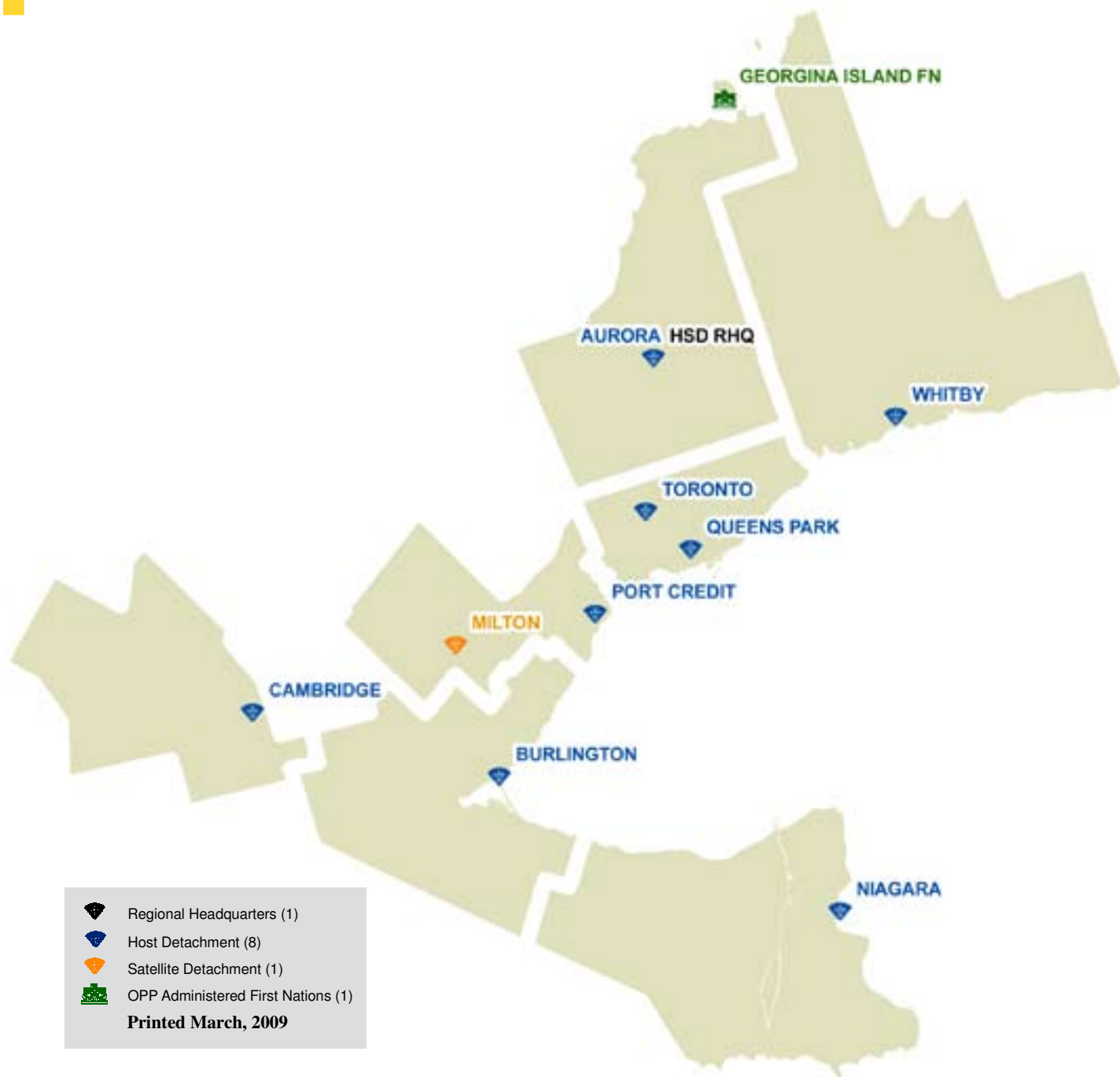


Photo: Tara Walton/Toronto Star



BILL GRODZINSKI

Chief Superintendent
Highway Safety Division Commander

The Highway Safety Division (HSD) falls under the Provincial Command of Traffic Safety and Operational Support and includes HSD Provincial Operations, the Provincial Support Unit (PSU), Traffic Management/RIDE Teams, SAVE Teams, Commercial Vehicle Enforcement Teams by respective Region and the HSD Greater Toronto Area.

The two-fold mandate of the PSU is to provide operational support and guidance to frontline personnel and position the OPP as a leader in traffic safety.

The PSU is responsible for the provincial coordination of the following OPP programs:

- Aircraft Enforcement Program (AEP)
- Provincial Countermeasures – Speed
- Federal Countermeasures – Impaired Driving
- Provincial Marine Program/SAVE
- Provincial Off-Road Vehicle Program
- Dangerous Goods/Commercial Motor Vehicles
- Provincial Motorcycle Program
- Provincial Traffic Collision Investigation/Reconstruction (TCI/Recon)
- In-Car Camera Project

Safer Highways

The AEP was launched in 2008 and is an excellent example of coupling state-of-the-art technology with the principles of the Provincial Traffic Safety Program (PTSP), for the purpose of saving lives. Aircraft observers use the Robic Stopwatch Model SC-808 to monitor and determine vehicle speeds. The use of this technology ensures accuracy and efficiency in speed enforcement from the air. In addition to passenger vehicle speeders, aircraft observers will also target violations by commercial motor vehicles and motorcycles.

As the AEP develops, other problem areas such as intersections and school bus violations will also be monitored.

The OPP TCI/Recon program consists of 100 TCI members and 40 Collision Reconstructionists who are strategically deployed around the province. The program also relies upon Commercial Vehicle Investigators (CVSA) and five TCI/Recon members who are also mechanics (“Forensic Mechanics”) to assist in the investigations. There is a mix of detachment based and HSD members in all functions. In 2008, members attended 284 fatal MVCs, and approximately 900 calls for service including serious personal injury collisions, Special Investigation Unit (SIU) investigations, assisting Forensic Identification and other high profile cases.

HSD acquired the first OPP Mobile Support Unit in 2008. This state-of-the-art Mobile Support/Command Unit represents the result of hard work and a solid partnership between the HSD and Fleet, Supply and Weapons Services Bureau. This unit will provide an operational base at benchmark collisions and other major incidents attended by frontline HSD members.

Looking Forward

The societal cost of collisions in Ontario is estimated to be in excess of \$18 billion annually. Although the dollar figure is staggering, no amount of money replaces the emotional toll traffic deaths and injuries inflict on family members, friends and society as a whole. The exponential impact that even one lost life has on so many others is immeasurable. The focus for 2009 will continue to be enforcement and education initiatives pertaining to the PTSP, support and implementation related new and pending legislation, as well as the continued provision of core traffic programs aimed at ensuring safer highways.



UNIFORM CRIME REPORTING CRIMINAL CODE: ACTUAL OCCURRENCES - THREE YEARS

	2006		2007		2008	
	Actual Occurrences	Clearance Rate	Actual Occurrences	Clearance Rate	Actual Occurrences	Clearance Rate
Homicides*	22	91%	16	88%	16	100.0%
Other Offences Causing Death	12	108%	13	108%	12	108.3%
Attempted Murder	34	85%	36	94%	39	84.6%
Sexual Assaults	1,572	84%	1,615	85%	1,669	89.2%
Assaults	12,786	94%	12,697	94%	12,837	93.6%
Abduction	282	97%	266	96%	256	94.1%
Robbery	361	53%	277	62%	283	64.7%
Other Crimes Against a Person	4,303	85%	4,477	85%	4,724	84.0%
Total Violent Crimes	19,372	90%	19,397	91%	19,836	90.5%
Arson	343	21%	344	22%	296	20.3%
Break & Enter	11,140	19%	10,579	20%	9,922	22.6%
Theft > \$5000	3,085	20%	2,802	22%	2,730	20.8%
Theft < \$5000	23,728	17%	23,928	18%	23,855	19.3%
Have Stolen Goods	1,484	90%	1,606	94%	1,389	91.2%
Fraud	3,455	47%	3,947	42%	4,241	41.8%
Mischief	19,607	15%	17,941	17%	16,755	17.5%
Total Property Crimes	62,842	20%	61,147	22%	59,188	22.7%
Offensive Weapons	885	70%	903	71%	907	69.1%
Other Criminal Code (Ex. Traffic)	14,871	67%	14,060	73%	14,648	73.4%
Total Other Criminal Code	15,756	67%	14,963	73%	15,555	73.2%
TOTAL CRIMINAL CODE	97,970	42%	95,507	44%	94,579	45.2%
Possession	3,945	87%	4,255	90%	4,440	93.2%
Trafficking	1,453	63%	1,467	71%	1,448	74.4%
Importation & Production	675	29%	600	0%	527	34.0%
TOTAL DRUGS	6,073	75%	6,322	80%	6,415	84.1%
Other Federal Statutes	1,535	93%	1,778	90%	1,973	92.7%
TOTAL OFFENCES	105,578	44%	103,607	47%	102,967	48.6%

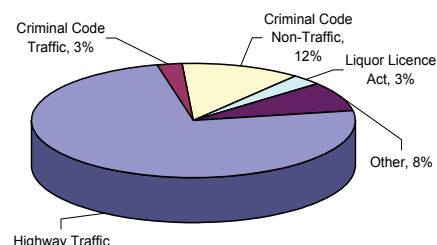
* Homicides occurring in OPP jurisdiction

2008 TRAFFIC STATISTICS

CRIMINAL CODE & PROVINCIAL STATUTE CHARGES LAID

	2006	2007	2008
Highway Traffic Act	388,904	467,678	441,807
Criminal Code Traffic	13,500	14,997	15,506
Criminal Code Non-Traffic	65,363	67,281	70,857
Liquor Licence Act	15,947	17,956	18,663
Other	41,854	45,939	49,347
Total Charges	525,568	613,851	596,180

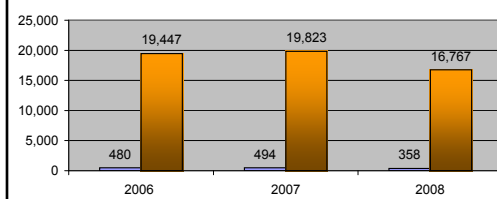
Criminal Code & Provincial Statute Charges Laid - 2008



VICTIMS IN MOTOR VEHICLE COLLISIONS (MVCs) (INCLUDES ROADWAY, ATV AND MSV CRASHES)

	2006	2007	2008
Persons Killed (Total)	480	494	358
- Persons Killed (No Seatbelt)	101	117	77
- Persons Killed (No Helmet)	27	32	30
Persons Injured	19,447	19,823	16,767
Total Victims	20,055	20,466	17,232

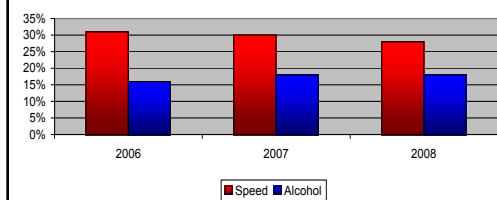
Persons Injured or Killed in MVCs, 2006 to 2008



PRIMARY CAUSAL FACTORS IN FATAL MVCs (ROADWAYS)

	2006	2007	2008
# of Fatal MVCs Where Speed is a Factor	139	135	89
# of Fatal MVCs Where Alcohol is a Factor	62	72	51
Total Fatal MVCs	386	395	287

% of MVC Fatalities Where Speed or Alcohol was a Factor, 2006-2008

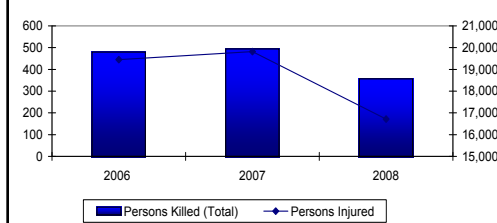


MVCs BY TYPE

(INCLUDES ROADWAY, ATV AND MSV CRASHES)

	2006	2007	2008
Fatal MVCs	422	435	321
Personal Injury MVCs	13,467	14,039	11,472
Property Damage MVCs	55,722	60,798	62,403
Total MVCs	69,611	75,272	74,196
Alcohol-related	2,294	2,199	2,415

of Victims in MVCs, 2006 to 2008



PROVINCE-WIDE R.I.D.E. ACTIVITY

	2006	2007	2008
Vehicles Checked	1,326,783	1,686,227	1,958,039
Roadside Tests	8,026	11,042	12,007
12-hr Licence Suspension	2,255	3,291	3,249
Admin Licence Suspensions	688	879	882
Impaired/Exceed Charges	1,003	1,249	1,259
Failure of Refusal	88	143	163





MARINE FATALITIES

	2006	2007	2008
Fatal Incidents	29	28	26
Persons Killed	36	28	30
Alcohol Related	11	9	8

ATV FATALITIES

	2006	2007	2008
Fatal Incidents	15	25	17
Persons Killed	15	26	17
Alcohol Related	4	10	4

SNOW VEHICLE FATALITIES

	2006	2007	2008
Fatal Incidents	20	14	16
Persons Killed	21	16	18
Alcohol Related	8	9	6

CALLS FOR SERVICE

	2006	2007	2008
Criminal Code	131,180	117,248	113,335
Traffic	273,897	305,415	305,853
Other	295,435	308,209	297,313
TOTAL	700,512	730,872	716,501

PATROL & OBLIGATED DUTY HOURS WORKED: FIELD PERSONNEL

	2006	2007	2008
Criminal Code	1,280,627	1,302,359	1,281,816
Traffic	729,301	848,183	857,687
Other	1,536,904	1,479,970	1,553,245
Patrol	1,389,768	1,679,978	1,549,395
TOTAL	4,936,600	5,310,490	5,242,143

OPP PATROLLED LAND & WATER TOTALS 2009

OPP Patrolled Land by Region:

Central	24,397 km ²
Northwest	392,694 km ²
Eastern	39,436 km ²
Northeast	465,025 km ²
HSD	81 km ²
Western	30,400 km ²

OPP Patrolled Land & Water by Region:

Central	29,906 km ²
Northwest	420,792 km ²
Eastern	43,539 km ²
Northeast	486,800 km ²
HSD	81 km ²
Western	55,387 km ²

Overall Totals Patrolled by OPP:

Area of Land Patrolled	952,032 km ²
Area of Water	84,473 km ²
Total Area Land & Water	1,036,505 km²

Highway Serviced by Region:

Central	1,906 km
Northwest	4,415 km
Eastern	2,732 km
Northeast	6,385 km
HSD	2,641 km
Western	2,370 km
Total Highways	20,449 km

PUBLIC COMPLAINTS

2006	2007	2008
422	411	435

2008 DRUG ENFORCEMENT STATISTICS

The OPP's various drug enforcement initiatives in 2008 removed over \$264 million worth of drugs from circulation and resulted in 4,700 charges against 2400 people.

Number of Persons Charged:	2,404
Search Warrants Executed:	766
Total Weapons Seized:	475
Total Marihuana Plants Seized:	211,919
Charges Laid by OPP DES:	4,702
Marihuana Grow Ops Investigated & Dismantled:	499
Total Value of Drugs Seized:	\$264.1 million

OPP PERSONNEL

as of December 31, 2008

Uniform	Staff Strength Headcount
Commissioner	1
Deputy Commissioner	3
Chief Superintendent	13
Superintendent	34
Inspector	133
Sergeants Major	8
Staff Sergeant	223
Sergeant	993
Constable	4,430
Uniform Total	5,838

Civilian	Staff Strength Headcount
Provincial Commander	1
Civilians	1,797
TOTAL Civilian	1,798

OPP Administered First Nations	Staff Strength Headcount
Civilian	45
Uniform	67
OPP Administered First Nations Total	112

TOTAL OPP **7,748**

All information provided by WIN Extract as of December 31, 2008

NOTES:

- 1) Measure is Staff Strength Headcount
- 2) Includes employees on leave of absence except those on LTIP.
- 3) Excludes Unclassified Civilians, Casual Part-Time Police and Cadets.

Created by: HR Programs, Career Development Bureau

OPP CUSTOMER SATISFACTION SURVEY HIGHLIGHTS

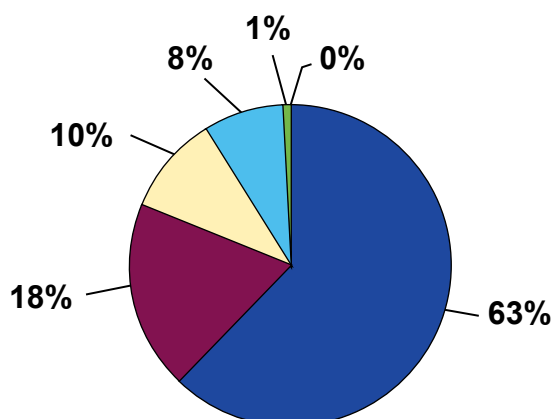
Results from a province-wide survey conducted, in March 2009, among Ontarians (including 60.3% who said they did not live in an area where the OPP is the primary police service) indicated:

- 89.0% of Ontarians were 'satisfied' or 'very satisfied' with the quality of police service provided by the OPP.
- 95.4% of Ontarians felt 'safe' or 'very safe' in their community.
- 85.2% of Ontarians felt 'safe' or 'very safe' travelling on Ontario's highways.
- 86.8% of Ontarians were 'satisfied' or 'very satisfied' with the visibility of the OPP on the highways.
- 74.7% of Ontarians were 'satisfied' or 'very satisfied' with the OPP's enforcement of aggressive driving laws (e.g. speeding, improper lane changes).
- 76.5% of Ontarians were 'satisfied' or 'very satisfied' with the OPP's enforcement of drunk driving laws.
- Of the 39.9% of Ontarians who noticed a change in the general speed of traffic or incidence of aggressive driving since the OPP increased its efforts towards making Ontario's roads safer, 71.5% said the general speed of traffic or incidence of aggressive driving had decreased.
- 82.8% of Ontarians are 'confident' or 'very confident' in the OPP's ability to handle major occurrences such as large scale demonstrations, natural disasters or major transportation incidents.
- 68.0% of Ontarians feel that the OPP's recently re-introduced Aircraft Enforcement is an effective tool to enhance traffic safety on Ontario's roads.

A more detailed and comprehensive report will be available at www.opp.ca

2008-2009 FINANCIAL EXPENDITURES

Field & Traffic Services	\$566,604,039
Corporate & Strategic Services	\$158,502,974
Investigations & Organized Crime	\$91,502,072
Fleet Management	\$71,357,100
Chief Firearms Office	\$6,139,875
Statutory Appropriations	\$544,680
TOTAL EXPENDITURES	\$894,650,740



(Estimates) Source: Integrated Financial Information System (IFIS)

PROPERTY CRIME	2007	2008	% Change
Arson	344	296	-14.0%
Break & Enter	10,579	9,922	-6.2%
Theft>\$5000	2,802	2,730	-2.6%
Theft<\$5000	23,928	23,855	-0.3%
Have Stolen Goods	1,606	1,389	-13.5%
Fraud	3,947	4,241	7.4%
Mischief	17,941	16,755	-6.6%
Total Property Crimes	61,147	59,188	-3.2%

DRUGS	2007	2008	% Change
Possession	4,255	4,440	4.3%
Trafficking	1,467	1,448	-1.3%
Importation & Production	600	527	-12.2%
Total Drugs	6,322	6,415	1.5%

VIOLENT CRIME	2007	2008	% Change
Homicides	16	16	0.0%
Other Offences Causing Death	13	12	-7.7%
Attempted Murder	36	39	8.3%
Sexual Assaults	1,615	1,669	3.3%
Assaults	12,697	12,837	1.1%
Abduction	266	256	-3.8%
Robbery	277	283	2.2%
Other Crimes Against a Person	4,477	4,724	5.5%
Total Violent Crimes	19,397	19,836	2.3%



Photo courtesy of MacKinnon and Bowes Limited

Awards and Recognition - 2008 Winners

Ontario Provincial Police Accolade Awards

Officer of the Year	Inspector D.G. (Dave) McLean
Civilian of the Year	Ms. C.T. (Celia) Deang
Auxiliary Liaison Officer of the Year	Provincial Constable D.R. (Dan) Park
Jim Potts Award	Aboriginal Relations Team/Major Event Liaison Team
Valuing & Supporting People	Staff Sergeant D.A. (Dan) Davidson
Enforcement	Provincial Constable G.B. (George) Duke Provincial Constable R.A. (Robert) Sinclair Provincial Constable D.B. (David) Vogelzang
Investigation	"Baillargeon" Historical Assault Investigation (2 members)
Innovation & Creativity	Provincial Constable M.W. (Marc) Sharpe
Dedication	Mr. W.J. (Bill) Gibson
Team Achievement	"Project Pirate" (40 members)
Community Service	Detective Constable B.H. (Brian) Perala
Humanitarian Excellence	Superintendent J.E. (John) Tod
Partnership	"Church Break Ins" Investigative Team (26 members)

Ontario Medal of Police Bravery Provincial Constable D. (Darrell) Wagner

International Association of Chiefs of Police (IACP)

- International Law Enforcement Challenge - 1st Place Ontario Provincial Police

Imperial Order of the Daughters of the Empire (IODE)

- Police Community Relations Sergeant R. (Rick) Tonial

Chinese Law Enforcement Police Service Member Award Provincial Constable S. (Shernett) Williams

Ontario Public Service Amethyst Award Mr. T. (Trevor) Fairchild

Canadian Police Association Award of Excellence Provincial Constable J. (Jeremy) Falle
Provincial Constable B. (Brian) Eadie



OPP PROGRAMS & SERVICES

24-Hour Proactive and Reactive Policing/Investigation

- Aboriginal Policing Services
- Auxiliary Policing Program
- Aviation
- Behavioural Sciences and Analysis
- Canine
- Child Exploitation Investigation
- Communications
- Community Policing
- Complaint Investigation
- Court Case Management
- Crime Prevention
- Crime Stoppers Program
- Differential Response Program
- Drug Enforcement
- E-Crime (Electronic Crime)
- Emergency Planning and Response
- Explosive Disposal
- Forensic Identification
- Hate Crimes/Extremism Investigation

Illegal Gaming Investigation

- Incident Command
- Intelligence
- Major Case Management
- Marine/Snowmobile/ATV
- Media Relations
- Offender Transportation
- Ontario Sex Offender Registry
- Organized Crime Investigation
- Protective Services
- R.I.D.E. (Reduce Impaired Driving Everywhere)
- Search and Rescue
- Surveillance - Electronic and Physical
- Tactics and Rescue
- Technical Traffic Collision Investigation
- Traffic Safety
- Training
- Underwater Search and Recovery
- ViCLAS (Violent Crime Linkage Analysis System)
- Victim Assistance

The above list provides an overview of OPP Programs and Services and should not be considered complete.

Acknowledgements:

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