



ANNUAL REPORT

ONTARIO PROVINCIAL POLICE // OPP.CA

OUR VISION

Safe Communities...
A Secure Ontario

OUR MISSION

To serve our province by
protecting its citizens,
upholding the law
and preserving
public safety.

OUR VALUES

Serving with
PRIDE,
PROFESSIONALISM
& **HONOUR**

Interacting with
RESPECT,
COMPASSION
& **FAIRNESS**

Leading with
INTEGRITY,
HONESTY
& **COURAGE**



TABLE OF CONTENTS

2	Our Vision, Mission and Values	48	Enhancing Our Response to Emergencies and Critical Incidents
4	Message from the Commissioner	50	Combating Auto Theft
5	An Overview of 2023	52	Organized Crime
6	Our Organization	64	Fighting Financial Fraud and Supporting Victims
7	Culture and Strategy Services Command Established in 2023	65	Ontario Regulation 58/16
8	Programs and Services	66	Protecting Vulnerable Persons
10	Serving the Province of Ontario	68	Provincial Crime Overview
11	Reconciliation and Engagement with Indigenous Communities	70	Provincial Communications Centres
12	Securing the Province of Ontario in the Air, on the Water, and on Land	72	The OPP is Hiring Communications Operators and Civilian Data Entry Clerks
14	2023-2025 Strategic Plan	72	Civilian Data Entry
16	Our People	73	Next Generation of 9-1-1
19	The Hours of Frontline Policing	74	Bail Reform
19	Our Work in Numbers	76	New Investments in Technology
20	Keeping Our Roadways Safe	77	Murder Charge Laid in "Nation River Lady" Investigation
22	Collisions and Fatalities	79	Provincial Map of Regions and Detachments
29	Uniform Recruitment Highlights	80	Improving Outcomes and Increasing Community Safety and Well-being
31	It's All About the People	82	Naloxone Interventions in Overdoses
32	The Reintegration Unit	83	Measure and Improve Community Interactions
33	2021-2023 Honours and Awards	84	Indigenous Policing Bureau
34	2021-2023 Order of Police Merit	86	Celebrating Memorable Moments
35	2021-2023 Accolade Awards	87	Raising the Franco-Ontarian Flag
36	Uniform Enhancements	89	The Cost of the OPP
37	Uniform Milestones	90	OPP Municipal and Provincial Resource Allocation
38	Professional Policing	91	2023 Municipal Policing Cost Recovery
40	Heroes in Life	92	Value for Money Continuous Improvement
42	Bridge Dedication	94	Legitimacy, Adequacy and Effectiveness
43	OPP Members Added to Canadian and Ontario Police Memorials		
45	OPPVA Veterans' Association		
47	Mission Success Story: Eyes in the Sky		



Look for the OPP flash in the top corner of each interactive page to identify the presence of videos, [interactive hover boxes](#) and [hyperlinks](#).

MESSAGE FROM THE COMMISSIONER

On behalf of the Commissioner’s Command Team and all members of the OPP, I am proud to showcase our accomplishments over the previous year with the 2023 OPP Annual Report. This report aligns with our 2023-2025 Strategic Plan and fortifies our commitment to combat crime, enhance community safety and promote well-being within our organization and the communities we police across Ontario.

With great sadness, I must recognize the tragic losses our organization suffered in 2023. On May 11, Sergeant Eric Mueller of the Russell County Detachment was fatally shot while responding to a disturbance call at a home in Bourget. Provincial Constable Marc Lauzon was shot and seriously/critically injured with PC Francois Gamache-Asselin also treated for injuries. Detective Constable Steven Tourangeau of the Huron-Perth Community Street Crime Unit was driving an unmarked service vehicle on May 29 when he was involved in a motor vehicle collision. Tragically, Detective Constable Tourangeau died of his injuries. Sadly, a member of the public also perished in this collision. The devotion and service to our communities of those who serve will never be forgotten.

These tragic events affect all members of the OPP, and we remain committed to supporting their well-being. In addition to our existing member resources, our Healthy Workplace Team established the Reintegration Unit to assist uniform members in returning to their positions and to help them achieve their professional and personal best. In the face of adversity and loss, our members remain resilient in their commitment to keep their communities safe.

With the incidence of chronic violent offenders given judicial interim release and committing further violent criminal acts thereafter, the importance of bail reform was made clear. Following OPP appearances before several Standing Committees calling for meaningful legislative change, several bail reform initiatives were introduced in 2023, including Bill C-48. This Bill makes targeted changes to the Criminal Code’s bail regime to address serious repeat violent offenders with weapons in an effort to enhance the safety of officers and all citizens of Ontario.

In 2023, our organization hired and trained more than 500 new recruits and experienced officers. From call takers to dispatchers to our officers on the frontline, the



OPP continued to proudly serve communities in Ontario, receiving more than two million calls for assistance in our communication centres, and dispatching officers to more than 1.2 million calls for service last year.

Our officers diligently work to ensure roadways within the province continue to be safe for all motorists. Drivers continue to choose to drive while impaired. In an ongoing effort to remove impaired drivers from Ontario roadways, OPP officers issued over 11,000 impaired driving charges to protect the safety of all motorists.

Over the last few years, Ontario has seen a surge in the number of vehicle thefts and carjackings taking place. An OPP-led joint forces team was formed to address auto theft from an organized crime lens. From September 15 to December 31, 2023, 66 arrests were made and 99 vehicles were recovered. Additionally, in 2023, the OPP seized \$15.4 million total value of drugs through the Organized Crime Enforcement Bureau.

I’m immensely proud of our organization’s achievements over the past year. Our dedication to the safety and well-being of the communities we serve across the province remains unwavering. I eagerly anticipate the accomplishments that lie ahead in the coming year and years to come.

 Thomas Carrique, C.O.M.
Commissioner
Ontario Provincial Police

AN OVERVIEW OF 2023 AT THE OPP



SAFE COMMUNITIES... A SECURE ONTARIO

OUR ORGANIZATION

The Commissioner is the highest-ranking member of the OPP and is responsible for overseeing all aspects of OPP service. The organization is divided into five commands: Culture and Strategy Services, Field Operations, Investigations and Organized Crime, Corporate Services, and Traffic Safety and Operational Support.



THOMAS CARRIQUE
COMMISSIONER



KARI DART
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Culture and Strategy
Services*



CHRIS HARKINS
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Field Operations



MARTY KEARNS
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Investigations and
Organized Crime



KAREN MEYER
A/DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Corporate Services



ROHAN THOMPSON
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Traffic Safety and
Operational Support

*Culture and Strategy Services Command was created effective April 10, 2023.

CULTURE AND STRATEGY SERVICES COMMAND ESTABLISHED IN 2023

Culture and Strategy Services Command introduced as the fifth OPP Command in April 2023

The command was established to allow for greater capacity, better collaboration across provincial commands and improved accountability to address key organizational functions. The command is well positioned to drive workplace culture enhancements consistent with the OPP Strategic Plan, Anti-Racism Action Plan, and Anti-Sexual Harassment Action Plan, and ensure recommendations from various reports are successfully implemented.

The Culture and Strategy Services Command maintains organizational responsibility for continuous improvement within the OPP and is specifically responsible for:

- providing leadership and oversight to changes and programs associated with professionalism, respect, inclusion, leadership and strategy;
- supporting the organization and the communities served by the OPP with consistent, accurate and quality communications and organizational change products;
- participating in corporate strategic planning and decision-making, including the development, implementation and evaluation of the OPP vision, strategic priorities and various review recommendations; and,
- increasing the organizational and industry profile of culture change initiatives, consistent with OPP values, through an inclusive, strategic and innovative lens.



In 2023, two areas were realigned under Culture and Strategy Services Command: Corporate Communications and Strategy Management Bureau and the Office of Professionalism, Respect, Inclusion and Leadership.

“The importance of mindset is at the heart of everything within this new command. It’s about growth... and growth is something that we should expect of each other.”
- Deputy Commissioner Dart from Reflections – [Inside the OPP](#)

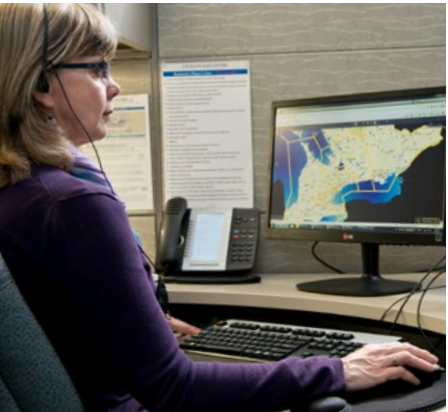


INTERACTIVE

PROGRAMS AND SERVICES

- Abuse Issues
- Administration of the Ontario First Nations Policing Agreement
- Auxiliary Policing
- Aviation/Flight Operations
- Bloodstain Pattern Analysis
- Canine Operations
- Chaplaincy
- Chemical, Biological, Radiological, Nuclear and Explosive Response
- Chief Firearms Office
- Chief Security Office
- Child Exploitation Investigation
- Civil Litigation File Coordination
- Civilian Data Entry
- Clandestine Laboratory Investigative Response
- Collision Reporting Centres
- Commercial Motor Vehicles and Dangerous Goods
- Community Liaison; Hate/Bias Incident Response
- Community Policing/Crime Prevention & Community Safety
- Community Street Crime Units
- Complaint Investigation
- Computer-Aided Dispatch
- Court Case Management
- Crime Analytical Support Team
- Crime Gun Analysis
- Crime Linkage Analysis (Provincial ViCLAS Centre)
- Crime Stoppers
- Criminal Investigation Services and Major Case Management
- Criminal Investigation Services Support Team
- Criminal Traffic Offences and Devices Program
- Crisis Call Diversion
- Crisis Negotiation
- Critical Infrastructure Protection, Planning & Support
- Cybercrime Investigations
- Digital Forensics
- Drug Evaluation & Classification Program
- Emergency Management and Preparedness
- Emergency Operations Centre
- Emergency Response
- Explosives Disposal/Render Safe Investigations
- Family Information Liaison Unit Support
- Federal Firearms Program Delivery
- Firearm Verification and Analysis
- Forensic Artist and Reconstruction Unit
- Forensic Identification CBRNE Response
- Forensic Identification Services
- Forensic Interviewing and Polygraph
- Forensic Psychiatry and Research
- Forensic Video Analysis
- Fraud, Corruption, Economic/Financial Crime Investigation/Cyber Fraud Strategy
- Frontline Support Unit
- Geographic Information Services
- Hate Crime/Extremism Investigation
- Historic Homicide Unit
- Indigenous Awareness Training
- Indigenous Policing
- Information Technology and Telecommunications
- Intelligence
- Investigative Genetic Genealogy
- Joint Forces Penitentiary Squad
- Joint Technical Assistance Centre
- Justice Officials Protection and Investigation Section
- Major Incident Command
- Media Relations
- Mental Health Response
- Missing and Murdered Indigenous Women and Girls Team
- Mobile Crisis Response Teams
- Offender Transportation
- Ontario Centre for Missing Persons and Unidentified Remains
- Ontario Sex Offender Registry
- Organized Crime Enforcement
- Physical Security Services
- Prescription Drug Diversion
- Protective Services Section
- Provincial Alcohol and Gaming Enforcement
- Provincial Anti-Human Trafficking Strategy
- Provincial Anti-Terrorism
- Provincial Asset Forfeiture Unit
- Provincial Biker Enforcement
- Provincial Communications Operations

- Provincial Contraband Tobacco Enforcement
- Provincial Cybercrime Strategy
- Provincial DNA Program
- Provincial Guns and Gangs Strategy
- Provincial Illegal Cannabis Enforcement
- Provincial Inquest Unit
- Provincial Liaison Team
- Provincial Marine Program and Off-Road Vehicles
- Provincial Motorcycle Program; Motorized Snow Vehicles and Aircraft Enforcement Program
- Provincial Offences and Devices Speed Management
- Provincial Operations Centre
- Provincial Police Academy
- Provincial Repeat Offender Parole Enforcement
- Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet
- Provincial Traffic Operations
- Provincial Weapons Enforcement
- Psychological Services
- Public Order
- Recorded Patrol
- Records Management System
- Risk Offender Enforcement Unit
- Remotely Piloted Aircraft Systems
- Residential School Death Investigation Team
- Search and Rescue
- Security Assessment Unit
- Security Enquiries Unit
- Service Desk
- Special Constable Appointments
- Surveillance - Electronic and Physical
- Tactical Emergency Medical Services
- Tactics and Rescue
- Technical Collision Investigation and Reconstruction
- Technology Disclosure
- Threat and Behaviour Analysis
- Undercover Operations
- Underwater Search and Recovery
- Uniform Recruitment
- Urban Search and Rescue
- Victim Assistance, Support and Response
- Witness Protection



SERVING THE PROVINCE OF ONTARIO

Core policing and its supporting infrastructure and administration framework are delivered in accordance with principles and requirements outlined in the Adequacy and Effectiveness Standards Regulation O.Reg.3/99 (adequacy standards) made under the *Police Services Act* (PSA).

The OPP delivers mission-focused, values-based, effective, efficient and legitimate policing in accordance with these standards and the requirements of the *Canadian Charter of Rights and Freedoms* and the *Ontario Human Rights Code*. Pursuant to the PSA, new legislation, case law and other legal decisions, standards and guidelines also dictate policing responsibilities.

Under the Ontario First Nations Policing Agreement (OFNPA), the OPP provides administrative support for 17 First Nations police services and policing to three First Nations under Stream Two Agreements. There are an additional 22 First Nations that are directly policed by the OPP. For more information see [page 84](#).

All OPP services, policies, practices, processes and programs reflect the principles and philosophy of its vision, mission and values.

The values of the OPP are the cultural cornerstones that guide all behaviours and actions, each and every day. They represent what the organization stands for and how it will uphold the trust and confidence of Ontarians.

Our mission, rooted in its values, reaffirms the organization's collective direction, reflects its shared responsibilities and the expectations of its members, communities, stakeholders and partners.

Our vision inspires the delivery of the adequate and effective policing under a multi-faceted and complex mandate.

Safe Communities... incorporates the provision of detachment-based and frontline policing for the majority of Ontario's municipalities, roadways, trails and waterways.

As the province's police service of jurisdiction, A Secure Ontario includes:

- The leadership, management and maintenance of multiple province-wide programs and services on behalf of the Ministry of the Solicitor General. This includes leadership of several large joint-force operations that form cooperative partnerships with a number of justice sector and law enforcement stakeholders;
- Provision of a wide array of programs and services, criminal investigative and technical expertise. In accordance with the Adequacy Standards; these are provided to OPP-policed communities and in support of all municipal, regional and First Nations services across Ontario as requested; and,
- Evidence-based deployment of resources to serve the province by protecting its citizens, upholding the law and preserving public safety.

Under its unique mandate, the OPP embraces its leading and supporting role as a partner in the delivery of essential services that ensure the safety and security of the people of the province of Ontario.



RECONCILIATION AND ENGAGEMENT WITH INDIGENOUS COMMUNITIES

In 2023, the OPP continued to work with Indigenous community partners and service providers to enhance service delivery through a culturally responsive and trauma-informed lens.

This included working with the Indigenous Advisory Circles to the OPP at the provincial level and the newly formed Regional Indigenous Advisory Circles in each OPP Region and Highway Safety Division. Engaging with the Advisory Circles has increased lines of communication with Indigenous community members and contributed to meaningful enhancements to OPP policy and practice.

OPP members built and strengthened relationships by attending community events, participating in ceremonies, and commemorating days of significance with communities. In August 2023, OPP Commissioner Thomas Carrique and Deputy Commissioner Kari Dart gratefully accepted the invitation to attend the Rama Powwow and represent the OPP in the Opening Ceremonies.

In 2023, OPP program areas found additional opportunities to respond to the Calls to Action and Calls for Justice in their work by engaging community leadership, completing additional training, and participating in awareness campaigns.

For example:

- The Criminal Investigation Branch took a culturally responsive approach in the work done on [Project Totton](#), investigating art that was fraudulently attributed to Norval Morrisseau;
- The [Indigenous Awareness Training Unit](#) provided specialized training to investigators involved with Project Cedar in Thunder Bay; and,
- OPP Regions and Detachments across the province enhanced their participation in Red Dress Day to bring awareness to missing and murdered Indigenous women, girls, and 2SLGBTQIA+ people.

The OPP continued its working relationships with policing and ministry partners including the [Indigenous Police Chiefs of Ontario](#) and the [Family Information Liaison Unit](#) (Indigenous Justice Division), and as members of the [Office of the Chief Coroner for Ontario](#) Residential School Death Investigation Team.

The OPP remains committed to establishing trust and building and improving relationships with Indigenous Peoples and communities.

The Brant County OPP Detachment recognized Red Dress Day with a display of red dresses in the windows of their detachment.



SECURING THE PROVINCE OF ONTARIO FROM THE AIR, ON THE WATER AND ON LAND

The OPP is responsible for policing...

**900+ THOUSAND
SQUARE KILOMETRES**
of land across the province

**99+ THOUSAND
SQUARE KILOMETRES**
of provincial waterways and a vast multi-use trail system

**130+ THOUSAND
KILOMETRES**
of provincial highways and waterways

The OPP has facilities* across the province including a number of special investigative, special purpose and training centres, as well as:

- 147 detachment locations
- 13 forensic identification units
- 4 provincial communications centres (PCC)
- 5 regional headquarters
- 1 divisional headquarters
- 1 general headquarters

*OPP facilities include those that are government owned, third party leases or provided by municipalities.



Delivering operational air services support with an aviation fleet comprised of:

- 2 Airbus EC135 helicopters
 - 2 Pilatus PC12 planes
 - 1 Cessna 206 plane
 - 28 – DJI Avata Remotely Piloted Aircraft Systems (RPAS)
 - 6 – DJI Mavic Air RPAS
- 4 – DJI Mavic 3T RPAS
 - 1 – DJI Mavic 2 Pro RPAS
 - 15 – DJI Mavic 2 Enterprise Dual Advanced RPAS
 - 4 - Autel Evo II Pro RPAS
 - 4 - DJI M30T RPAS
 - 3 - DJI M300 RPAS



126+
MILLION KILOMETRES
LOGGED BY OPP VEHICLES

621
REMOTELY PILOTED
AIRCRAFT SYSTEMS MISSIONS

310
AVIATION SEARCH AND RESCUE
DEPLOYMENTS



Helicopter, plane and RPAS missions include, but are not limited to:

- Search and rescue
- Public order, tactics and rescue, and containment
- Investigation support
- Collision reconstruction
- Canine support
- Assistance to policing partners

Table 1-1	2021	2022	2023
Aviation-Search and Rescue Deployments	360	312	310
Total # of Helicopter Flight Hours	1,422	1,132	1,125
Total # of Helicopter Missions	567	479	476
Helicopter - # of persons located	149	169	143
Total # of Aircraft (Fixed Wing) Flight Hours	2,687	3,205	2,443
Total # of Aircraft (Fixed Wing) Missions	628	724	545
Remotely Piloted Aircraft System Deployments	607	446	621
Total # of missions supporting other police agencies/First Nations partners.	Helicopter = 16 missions totaling 41 flight hours RPAS - 22	Helicopter = 34 missions totaling 92 flight hours RPAS - 16	Helicopter = 28 missions totaling 92 flight hours RPAS - 32

Preventing crime and serving communities with a motorized vehicle fleet comprised of:

- 5,269 vehicles**
- 4,215 road vehicles***
- 1,054 seasonal vehicles****
- 1,644 vehicles equipped with mobile workstations/mobile for public safety
- 1,375 vehicles equipped with In-Car Cameras with integrated Automated Licence Plate Recognition (ALPR)

**Patrol, investigative, multi use, motorcycle and specialty

***Includes car carrier trailers

**** Marine vessels, motorized snow (MSV) and off road vehicles (ORV)





PEOPLE
A healthy and resilient OPP
We will strive to support all members in achieving their professional and personal best.

WORK
A responsive and evolving OPP
We will empower our members to ensure the best possible policing services are delivered to Ontarians.

COMMUNITIES
A collaborative and progressive OPP
We will partner and build relationships with a shared vision for safety and well-being.

2023 marked the beginning of a new strategic planning cycle. The [2023-2025 Strategic Plan](#) builds on past OPP successes, reinvigorates ongoing commitments, and embraces the evolving landscape of policing. It outlines how the OPP will be bold and purposeful in adapting to emerging trends in crime, technology, and society, while meeting public safety responsibilities and preserving the vital policing services delivered in Ontario.

With an action-oriented emphasis on long-term outcomes, the 2023-2025 Strategic Plan delivers clarity of purpose so all OPP employees, stakeholders, and communities can understand the intent of OPP decisions and actions.

The OPP will track, measure, and monitor the progress in meeting the identified strategic priorities using a variety of quantitative and qualitative indicators, including the information contained in this Annual Report.

The 2023 Annual Report is intentionally structured around the OPP Strategic Priorities and provides data, highlights, and updates in alignment with these priorities.

The following graphic provides an introduction and overview to the OPP Strategic Priorities and directly links them to the achievements showcased in the 2023 Annual Report.

PRIORITY	PRIMARY AREAS OF STRATEGIC FOCUS	KEY STRATEGIC CHANGE INITIATIVES	LONG-TERM OUTCOMES	2023 ACHIEVEMENTS OVERVIEW
People - An empowered, respectful and responsible workforce connected to its vision, mission and values	People-centred and effective processes	Deliver a modernized, equitable and merit-based talent management and development framework.	People processes are free from systemic obstacles resulting in the OPP being a progressive employer of choice.	• Culture and Strategy Services Command established • New application portal and recruitment marketing strategy launched
	Resiliency, physical and mental health, and well-being	Integrate the 13 factors of psychological health and safety in the workplace.	Physical and psychological well-being and safety of employees are prioritized to promote resiliency.	• Reintegration Training expanded • 2022-2023 Accolades and Recognition • Uniform enhancements
	Member engagement	Engage employees across all ranks and levels to participate in innovation seeking, decision-making and problem-solving.	Values-driven leadership that is responsible, innovative and collaborative fosters an engaged workforce that participates in positive change.	• People-Centred Leadership development
Work - An enabled organization equipped to meet its policing responsibilities	Staffing and deployment	Apply data-driven and member-informed deployment and modernized scheduling practices.	Resources are optimized and balanced alongside operational demand and employee well-being to meet public and stakeholder expectations.	• Detailed workforce profile data and retirement projections • Public Order Unit and Emergency Response Team staffing enhancements
	Mission-focused investigations and frontline operations	Deliver modernized scalable, adaptable and flexible investigative and service delivery options.	The OPP is adequately equipped to manage the scope, volume and complexity of investigations and operations.	• Utilization of new tools like Investigative Genetic Genealogy • Successful Organized Crime Enforcement Bureau investigations and joint projects • Successful Serious Fraud Office investigations and awareness campaigns • Ongoing successes of the Child Sexual Exploitation Unit
	Evidence-based decision making	Implement effective, accountable and transparent public safety solutions and evaluate outcomes.	The best-available evidence is readily accessible to demonstrate transparency and enhance public and officer safety.	• OPP frontline workload data • Provincial Communications Centres data • Ongoing and expanding OPP data sharing, including the Criminal Offence Summary • Firearm Bail Compliance Dashboard
Communities - An engaged organization positioned to co create meaningful public safety solutions for Ontarians	Community engagement	Seek and amplify Indigenous and diverse voices and experiences to inform and design relevant policing programs and services.	Inclusive and equitable public safety solutions are co-created and delivered to meet the needs of communities.	• Expansion of the Indigenous Advisory Circles to the OPP • Raising the Franco-Ontarian Flag • Community Mobilization initiatives • Prioritizing community engagement
	Victim-centred programs and services	Embed trauma-informed approaches.	Public trust and confidence and community satisfaction are reflective of our efforts and intended outcomes.	• Increased programs aimed at supporting victims • Increased training for OPP members on victim-centred, trauma-informed, and culturally responsive approaches
	Collaboration across justice, law enforcement, human and social sectors	Lead operational and strategic policing and community safety initiatives in accordance with the needs of the population and having regard for the diversity of the population.	Cooperation exists for the inclusive response to a complex range of public safety and societal issues present across the policing landscape.	• Leading provincial strategies • Ongoing joint projects with other police services • Expanded use of Mobile Crisis Response Teams across the province • Crisis Call Diversion Program

OUR PEOPLE

RANK AND GENDER

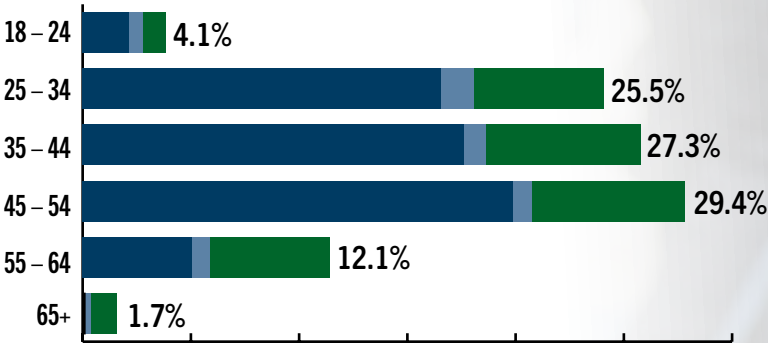
Table 2-1

UNIFORM	Female	Male	Unspecified	Total
Cadet	24	8	2	34
Constable	958	3,551	92	4,601
Sergeant	169	835	2	1,006
Sergeant Major	-	6	-	6
Staff Sergeant	76	192	1	269
Inspector	39	119	1	159
Superintendent	13	26	-	39
Chief Superintendent	4	11	-	15
Deputy Commissioner	2	3	-	5
Commissioner	-	1	-	1
Uniform Total*	1,284	4,752	98	6,135
	20.94%	77.46%	1.60%	100.00%
AUXILIARY	Female	Male	Unspecified	Total
Constable	90	278	0	368
Inspector	2	6	0	8
Sergeant	23	66	0	89
Staff Sergeant	5	39	0	44
Superintendent	0	2	0	2
Auxiliary Total*	120	391	0	511
	23.48%	76.52%	0%	100.00%
CIVILIAN	Female	Male	Unspecified	Total
Non-Manager	1,532	610	95	2,237
Special Constable	200	281	0	481
Manager	51	27	3	81
Civilian Total*	1,783	918	98	2,799
	63.70%	32.80%	3.50%	100.00%
GRAND TOTAL*	Female	Male	Unspecified	Total
	3,136	6,061	196	9,445
	34.33%	63.47%	2.20%	100.00%

Chart 1-1

MEMBERSHIP BY AGE (YEARS)*

- UNIFORM
- AUXILIARY
- CIVILIAN



*Excludes OFNPA uniform and civilian members.

LANGUAGES SPOKEN IN 2023

1,202 MULTILINGUAL
OPP EMPLOYEES

77 DIFFERENT
LANGUAGES
REPRESENTED,
EXCLUDING ENGLISH

55% INCREASE
IN MULTILINGUAL
MEMBERS SINCE 2021

- Employees who entered more than one language are counted only once in the multilingual total number.
- Languages spoken include only intermediate skill level and above.
- Language records are not mandatory and are voluntarily disclosed by employees.



THE HOURS OF FRONTLINE POLICING

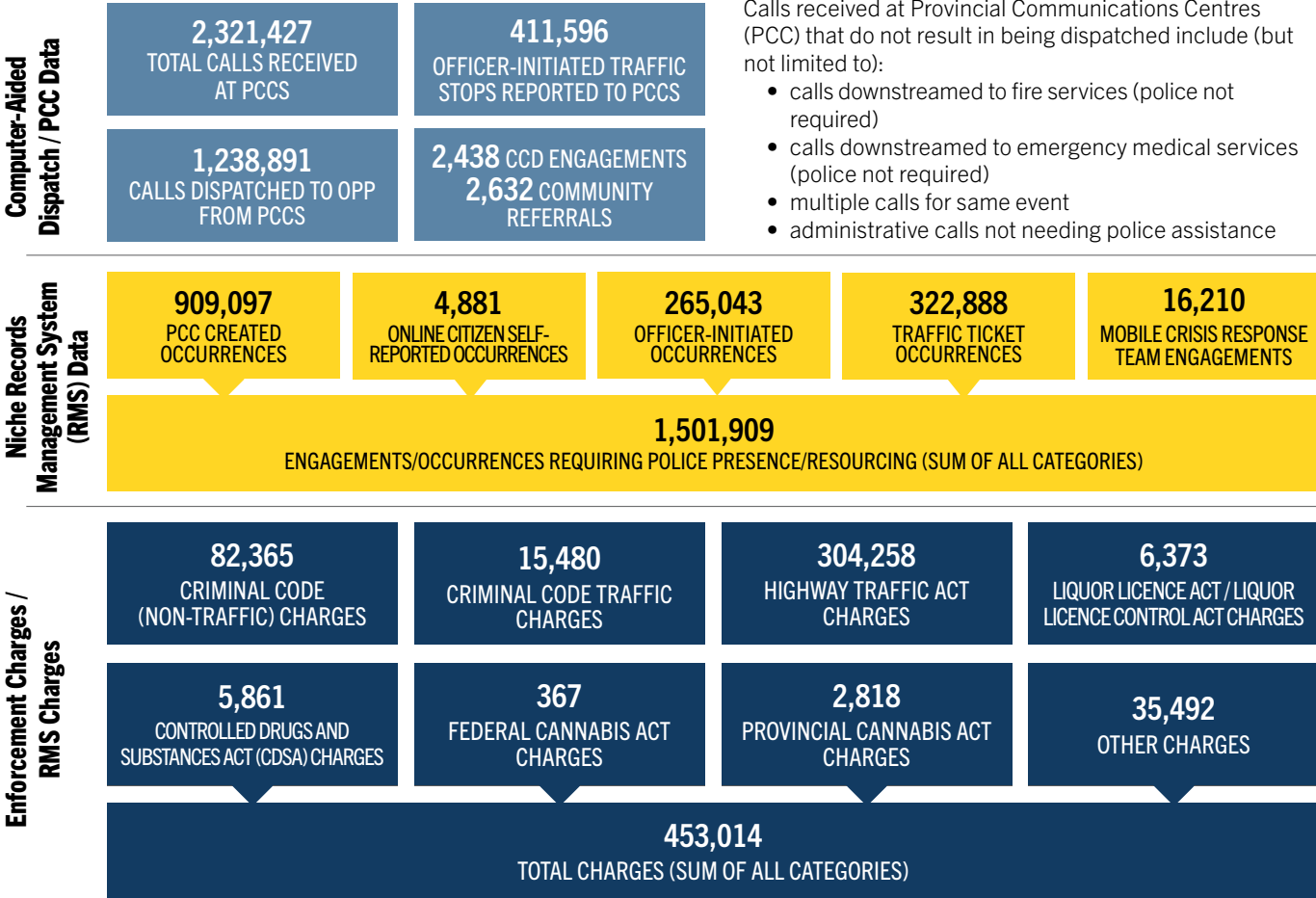
Table 3-1

	2021	2022	2023
Administrative	1,796,850	1,844,543	1,911,806
Court-related	245,516	259,627	272,830
Investigative and enforcement*	1,565,545	1,534,172	1,610,410
Other federal and provincial statutes	288,339	268,508	267,625
Municipal by-law enforcement	17,643	16,357	15,448
Operational/specialty unit support	1,376,429	1,966,731	1,442,373
Patrol	891,241	852,932	896,847
Traffic-related	900,489	974,321	1,001,553
Training	510,122	576,270	639,345
Grand Total	7,592,174	8,293,461	8,058,237

*Criminal Code, Controlled Drugs and Substances Act (CDSA), other, excludes traffic.

OUR WORK IN NUMBERS

Chart 2-1



KEEPING OUR ROADWAYS SAFE

CHARGES LAID - THE “BIG 4”

Table 4-1

	2021	2022	2023
Speeding	169,529	163,564	159,755
Distracted Driving (HTA 78.1)	4,001	4,431	4,155
Seatbelt	7,815	9,307	9,617
Impaired	9,552	10,228	11,142

■ 85.6% Speeding ■ 2.2% Distracted Driving (HTA 78.1) ■ 5.2% Seatbelt ■ 6.0% Impaired

PATROL TYPE



OVERALL
PATROL HOURS
INCREASED BY
4% OVER 2022



COLLISIONS AND FATALITIES

ROADWAY, OFF-ROAD AND MOTORIZED SNOW VEHICLE

ALL MOTORIZED VEHICLE COLLISIONS

Table 5-1

	2021	2022	2023
Fatal Collisions	328	356	411
Personal Injury Collisions	7,690	8,371	8,482
Property Damage Collisions	53,236	66,110	68,631
Total	61,254	74,837	77,524
	2021	2022	2023
Alcohol/Drug-Related	2,541	2,737	2,592
Animal-Involved	10,077	11,338	11,607
Speed-Related	8,259	10,071	9,262
Inattentive-Related	6,780	8,003	7,592
	2021	2022	2023
Persons Killed	356	399	452
Persons Injured	10,817	12,030	12,396

VICTIMS IN MOTORIZED VEHICLE COLLISIONS

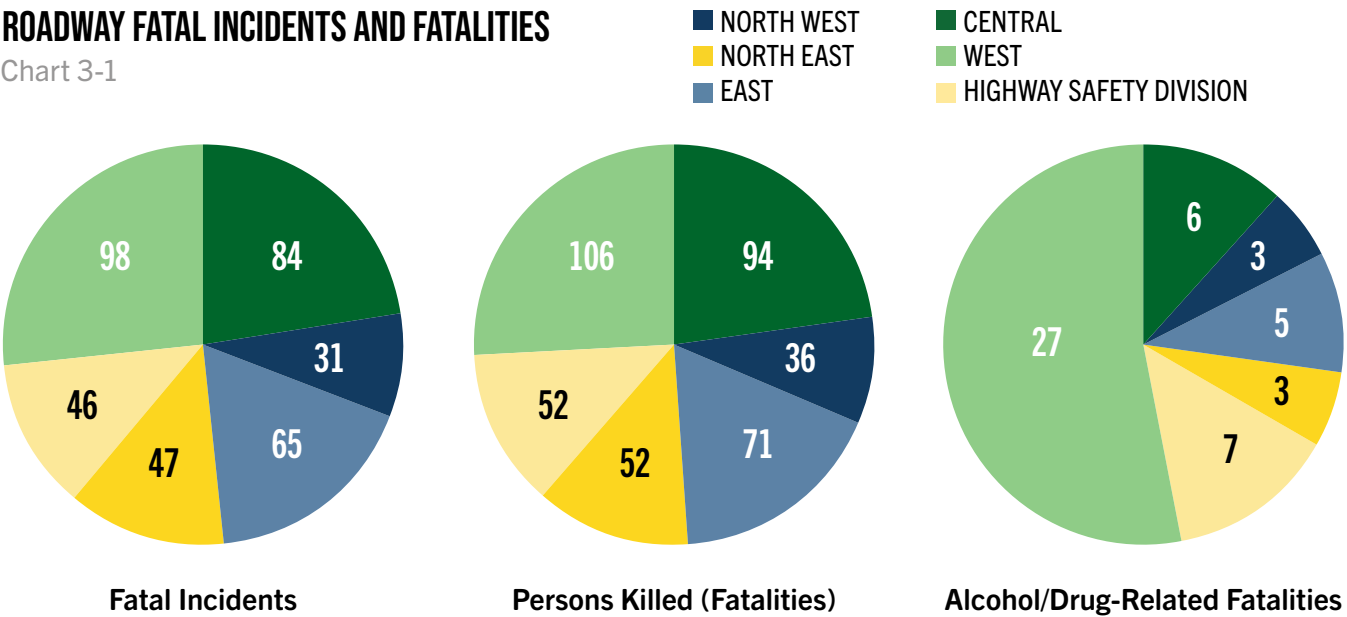
Table 5-2

	2021	2022	2023
Persons Killed (Total)	356	399	452
- Persons Killed (Speed-Related)	92	97	109
- Persons Killed (Inattentive-Related)	63	64	58
- Persons Killed (Alcohol/Drug-Related)	42	84	67
- Persons Killed (No Seatbelt)	48	61	66
- Persons Killed (No Helmet)	16	29	20
- Pedestrians Killed	40	29	37
Persons Injured (Total)	10,817	12,030	12,396
Total Victims	11,173	12,429	12,848

Despite a 26% increase in traffic stops, there was a 14.5% increase in persons killed in roadway collisions over 2022.

ROADWAY FATAL INCIDENTS AND FATALITIES

Chart 3-1



OFF-ROAD VEHICLE FATAL INCIDENTS AND FATALITIES 2023

Table 6-1

	Central Region	North West Region	East Region	North East Region	West Region	All OPP Locations
Fatal Incidents	6	1	7	6	6	26
Persons Killed (Fatalities)	6	1	7	7	6	27
Alcohol/Drug-Related Fatalities	3	1	3	3	2	12

MOTORIZED SNOW VEHICLE FATAL INCIDENTS AND FATALITIES 2023

Table 6-2

	Central Region	North West Region	East Region	North East Region	West Region	All OPP Locations
Fatal Incidents	3	0	2	8	1	14
Persons Killed (Fatalities)	3	0	2	8	1	14
Alcohol/Drug-Related Fatalities	2	0	0	1	1	4

BOATING FATAL INCIDENTS AND FATALITIES 2023

Table 6-3

	Central Region	North West Region	East Region	North East Region	West Region	All OPP Locations
Fatal Incidents	4	1	8	8	1	22
Persons Killed (Fatalities)	4	1	8	9	1	23
Alcohol/Drug-Related Fatalities	1	0	1	4	0	6



SPEED CONTINUES
TO BE THE
LEADING FACTOR
IN ROADWAY AND
MOTORCYCLE
COLLISIONS

PRIMARY CAUSAL FACTORS IN FATAL ROADWAY COLLISIONS

Table 7-1

	2021	2022	2023
Fatal Collisions - Speed is a Factor	73	76	80
Fatal Collisions - Alcohol/Drugs is a Factor	31	61	44
Fatal Collisions - Driver Inattention is a Factor	54	51	51
Total Fatal Roadway Collisions	292	319	371
# of Persons Killed - Victim not wearing Seatbelt	48	61	66
Total Persons Killed in Fatal Roadway Collisions	319	359	411

PERCENTAGE OF FATAL ROADWAY COLLISIONS BY SELECTED PRIMARY CAUSAL FACTORS

Table 7-2

	2021	2022	2023
Speed-Related	25%	24%	22%
Alcohol/Drug-Related	11%	19%	12%
Inattentive-Related	18%	16%	14%
Seatbelt-Related	15%	17%	16%

MOTORCYCLE FATALITIES

Table 8-1

Profile of Motorcyclists	2021	2022	2023
Driver/Operator	32	42	39
Passenger	3	2	0
Total Deceased Motorcyclists	35	44	39
Total	7,227	9,120	8,608
Gender of Motorcycle Victims	2021	2022	2023
Female	6	5	4
Male	29	39	35
Causal Factors	2021	2022	2023
Alcohol/Drug-Related	5	8	1
Speed-Related	12	7	6
Inattentive-Related	5	6	5
Animal-Involved	1	1	1

OPP R.I.D.E. - REDUCE IMPAIRED DRIVING EVERYWHERE

Table 8-2

	2018	2019	2020	2021	2022	2023
RIDE Events Count	43,639	38,044	23,519	29,934	34,278	40,219
Impaired Occurrences	501	438	274	339	449	508
Impaired Charges	653	571	376	482	614	732
90 Day ADLS and Zero Tolerance Suspensions	1,290	1,059	603	639	803	820



COMMERCIAL MOTOR VEHICLE (CMV) ENFORCEMENT (OVER 4500 KGS ONLY)

Table 9-1

	2021	2022	2023
Total Hours: Patrol	4,256.50	3,194.25	2,048
Total Hours: Inspections	2,609	2,303.75	1,425.10
Number of CMV Stopped	6,161	5,108	3,803
Total Warnings	2,552	1,732	1,158
Charges Laid			
Speeding	1,401	964	574
Speed Limiter Charges	342	281	120
Speed Measuring Warning Device	16	10	12
Seatbelt	289	198	181
Distracted Driving	106	164	127
Follow Too Close	96	76	32
Move to Left	7	8	6
Unsafe Lane Change	25	33	16
Lane Change Not in Safety	9	8	6
Other Moving Violations	466	492	488
Document	1,803	1,530	1,635
Defective Equipment-Related	1,032	684	490
Wheels Off	27	19	5
Detached Parts	9	14	8
Liquor Licence Act	8	2	2
Suspended Driver	25	29	36
Criminal Code	16	21	14
Total	5,677	4,533	3,752
Suspensions			
Warn Range Suspensions	4	0	10
Driver Above Zero Alcohol Suspensions	8	13	3
Driver Above Zero Drug Suspensions	3	0	1
HTA Impounds	11	13	9
Vehicles Out of Service	693	549	399
Plate Removals	93	75	65
Commercial Vehicle Safety Alliance Inspections			
Total Inspections	2,523	1,750	1,460

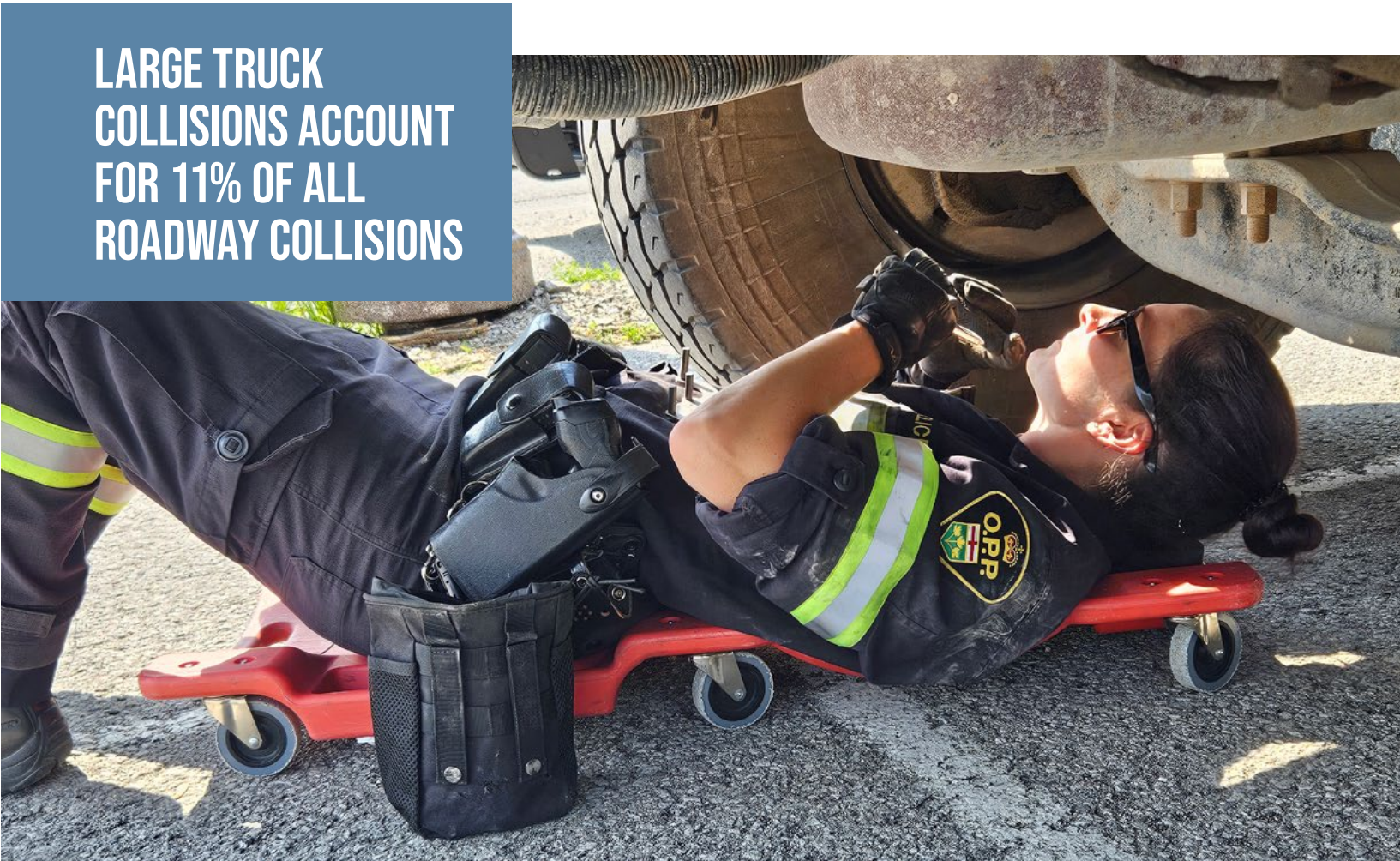
LARGE TRUCK COLLISIONS

Large Trucks include the following:

- Tow Truck
- Truck – Open (Code:08) – Flatbed or flatbed with racks
- Truck – Closed (Code: 09) – Box, Van
- Truck – Tank (Code: 10) - Tanker
- Truck – Dump (Code: 11) – Dump truck
- Truck – Car Carrier (Code: 12) – straight truck with capacity to carry vehicles above and behind the cab; used in combination with car-carrier semi-trailer
- Truck – Tractor (Code: 13) – A tractor pulling/not pulling a trailer
- Truck – Other (Code: 98) – e.g. Cement mixer, crane

Table 10-1

	2021	2022	2023
Fatal Collisions	72	71	91
Personal Injury Collisions	884	1,078	967
Property Damage Collisions	6,271	7,971	7,550
Total	7,227	9,120	8,608
Total Collisions (All Vehicle Types)			
% Large Truck MVCs of Total	12%	12%	11%





OPP IS THE EMPLOYER OF CHOICE

JOIN OUR TEAM

UNIFORM RECRUITMENT HIGHLIGHTS

MARKETING STRATEGY

In May 2023, Uniform Recruitment hired a marketing manager to develop and execute a recruitment marketing strategy to help increase constable applications. As of November 2023, Uniform Recruitment completed and started to implement the recruitment marketing strategy for uniform recruitment.

ONLINE APPLICATION PORTAL

Uniform Recruitment launched an online application portal that provides applicants the ability to submit their application online. This process allows for more timely interaction with the applicant regarding the completeness of their application to streamline their submission. Uniform Recruitment saw a steady increase to the applications received in 2023, which is attributed to the combination of the recruit marketing strategy, robust outreach and online application portal.

HIRED YEAR-OVER-YEAR STATISTICS

Table 11-1

2021	TOTAL	594
	Experienced Officer	74
	Recruit	520
2022	TOTAL	363
	Experienced Officer	88
	Recruit	275
2023	TOTAL	509
	Experienced Officer	141
	Recruit	368

GRAND TOTAL 1,466

*Based on start dates at Ontario Police College, 2021 is reflective of 4 recruit classes and 2022 and 2023 each have 3 recruit classes.

APPLICATIONS
HIRED

RECRUITS + EXPERIENCED POLICE OFFICERS

17%↑

2023 - 1,600 APPLICANTS
2022 - 1,372 APPLICANTS

RECRUITS + EXPERIENCED POLICE OFFICERS

40%↑

2023 - 509 (368 RECRUITS + 141 EPOS)
2022 - 363 (275 RECRUITS + 88 EPOS)

2023 UNIFORM RECRUITMENT YEAR IN REVIEW

2.5M Reached across social media channels

1,725,162 f
361,366 i
561,800 y
18,836 s
258,477 in

509 HIRED CONSTABLES
2023 DELIVERED

368 REGULAR RECRUITS
141 EXPERIENCED POLICE OFFICERS
+30 CADETS

272 EVENTS

Interacting with approximately 30,000 people in 2023

REACH

Out of 54 mentees, 22 are now in the application process

OPP BOUND

Out of 24 attendees, over 80% indicated they would apply by end of year

COMMITTED TO OUR PEOPLE, WHO ARE COMMITTED TO OUR MISSION

Holding steadfast to the commitment of a healthy and resilient OPP and informed by feedback received from Employee Satisfaction Surveys and documents such as the [Independent Review Panel](#), cultural transformation and leadership development initiatives continue across the organization.

To support leaders in enhancing people-centred strategies, the Office of Professionalism, Respect, Inclusion, and Leadership, and the Healthy Workplace Team have continued in an organization-wide people-centred leadership development initiative. This initiative, which began with regional Detachment Commander workshops in 2022, has reached more than 600 frontline supervisors, managers, and Bureaus from all Regions and Division throughout 2023.

Recognizing that external factors can impact well-being, these workshops introduce the National Standard of Canada on Psychological Health and Safety in the Workplace’s 13 Psychosocial Factors. These factors, highlighted in the OPP Healthy Workplace Strategy and Action Plan, provide a leadership framework for informing, assessing, and prioritizing leadership development, psychological health and safety efforts within the organization’s control, influence, or concern.

These workshops assist leaders in developing personal and organizational resilience, trauma-informed approaches, and people-centered leadership abilities. The integration of a shared language and vocabulary around the 13

THE OPP REMAINS COMMITTED TO FOSTERING COURAGEOUS LEADERSHIP AT EVERY LEVEL THROUGH A VALUES-BASED, PEOPLE-CENTRED, AND MISSION-DRIVEN APPROACH TO PERSONAL AND PROFESSIONAL DEVELOPMENT. CENTRAL TO THIS COMMITMENT IS THE PROMOTION AND PROTECTION OF MEMBERS’ PHYSICAL, EMOTIONAL, AND PSYCHOLOGICAL WELL-BEING.

Psychosocial Factors is key to supporting a culture that emphasizes organizational values such as self-leadership, emotional intelligence, and key people skills like empathy and interpersonal communication.

With a focus in strengthening a people-centred culture of mentorship and engagement, Detachment Commanders are engaged in workshop facilitation, sharing their leadership journey and vision for the future with attendees. This transfer of knowledge has been integral to the program’s success. Furthermore, focused continuous improvement initiatives have been implemented across the OPP, such as integrating the 13 Psychosocial Factors as a key strategic change initiative in the OPP 2023-2025 Strategic Plan, and embedding people-centred language in employee evaluations, Detachment Action Plans, and championing initiatives to foster a more inclusive, respectful, and psychologically safe workplace.

- 13 PSYCHOSOCIAL FACTORS TO CREATE A HEALTHY WORKPLACE:
1. ORGANIZATIONAL CULTURE

2. PSYCHOLOGICAL SUPPORT

3. CLEAR LEADERSHIP AND EXPECTATIONS

4. CIVILITY AND RESPECT

5. GROWTH AND DEVELOPMENT

6. PSYCHOLOGICAL COMPETENCIES AND REQUIREMENTS

7. RECOGNITION AND REWARD

8. INVOLVEMENT AND INFLUENCE

9. WORKLOAD MANAGEMENT

10. ENGAGE

11. BALANCE

12. PSYCHOLOGICAL SAFETY

13. PROTECTION OF PHYSICAL SAFETY



PEOPLE



INTERACTIVE

THE REINTEGRATION UNIT

The OPP is committed to enhancing the lives of its members and supporting them in achieving their professional and personal best. As part of the Healthy Workplace Team (HWT), the Reintegration Unit offers support through personalized reintegration plans for any uniform member requesting assistance in returning to their position.

When required, the unit will also collaborate with other program areas to ease the member back into their position in a way that is medically supported and safe. This may include:

- **Care Navigators**
- **Mental Health Clinicians**
- **Chaplaincy**
- **Fitness and Health Subject Matter Experts**

Additionally, support programs external to the OPP may also assist, including the Workplace Safety and Insurance Board (WSIB), Long-Term Income Protection (LTIP), the Occupational Medicine Program, and treating healthcare professionals. The Reintegration Unit can also make referrals to additional resources like medical, fitness, nutrition, psychological therapy and peer support.

Reintegration plans are collaboratively designed with the reintegrating member and their internal and external care teams (i.e. WSIB, Abilities Management Advisor, Occupational Medicine Program and/or Healthcare Professional). The Reintegration Unit and the responsible manager construct and deliver exposure sessions and return to work support that is tailored to their specific needs.

The reintegration program is voluntary, member-driven and needs based. It becomes part of the larger return to work process for a member and is facilitated by Reintegration Coordinators, who are overseen by a Staff Sergeant. Participating in the program can help to remove barriers and ease tension a member may face when returning to work.



The Reintegration Unit aims to support the wellness of all uniform members, contributing to a healthy and resilient OPP to ensure the best possible policing services are delivered to the communities the OPP serves.



INTERACTIVE

2023 HONOURS AND AWARDS

COMMISSIONER'S CITATIONS

LIFESAVING			BRAVERY		
Officer	Civilian	Auxiliary	Officer	Civilian	Auxiliary
96	0	1	44	0	0

COMMISSIONER'S COMMENDATIONS

COMMISSIONER'S COMMENDATIONS			COMMISSIONER'S LETTERS		
Officer	Civilian	Auxiliary	Officer	Civilian	Auxiliary
72	8	0	53	2	52

MEMBER YEARS OF SERVICE RECOGNITION

20 YEARS		30 YEARS		40 YEARS	
Civilian	Uniform	Civilian	Uniform	Civilian	Uniform
88	171	16	50	2	1

OPP YOUTH FOUNDATION AWARDS
Sergeant Avery Bassett

PC ERIC NYSTEDT MEMORIAL FITNESS AWARD
Recruit
Provincial Constable Mackenzie Smillie
Provincial Constable Sarah Chevers
Field
Detective Sergeant Stephen Coburn
Provincial Constable Darcy Nicol

IMPERIAL ORDER DAUGHTERS OF THE EMPIRE COMMUNITY POLICING
Provincial Constable Elana Durnall

ONTARIO ASSOCIATION OF CHIEFS OF POLICE

AWARD OF EXCELLENCE IN THE ADVANCEMENT OF EQUITY, DIVERSITY, AND INCLUSIVITY IN POLICING
Inspector Brooke McRoberts

ONTARIO WOMEN IN LAW ENFORCEMENT

COMMUNITY SERVICE
Provincial Constable Elana Durnall

OFFICER OF THE YEAR
Inspector Brooke McRoberts

INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE

IACP/MOTOROLA SOLUTIONS TROOPER OF THE YEAR NORTH CENTRAL REGION FINALIST
Provincial Constable Marc Lauzon
[Watch Trooper of the Year Video >](#)

ST. JOHN'S AMBULANCE AWARDS

Officer	Civilian
85	3

2021-2023 ORDER OF POLICE MERIT

[Order of Merit of the Police Forces - Canadian Association of Chiefs of Police \(cacp.ca\)](#)

Appointments as Commanders of the Order shall be made for outstanding meritorious service and demonstrated leadership in duties of great responsibility over an extended period. The contributions made are most likely at the national or international level.

Appointments as Officers of the Order shall be made for outstanding meritorious service in duties of responsibility over an extended period. The contributions made are most likely at the regional or provincial level.

Appointments as Members of the Order shall be made for exceptional service or performance of duty over an extended period. The contributions made are most likely at the local or regional/provincial level.



COMMANDER OF THE ORDER OF MERIT OF THE POLICE FORCES

Commissioner Thomas Carrique



OFFICER OF THE ORDER OF MERIT OF THE POLICE FORCES

Deputy Commissioner Charles Cox
Deputy Commissioner Roseanne DiMarco
Deputy Commissioner Christopher W. Harkins



MEMBER OF THE ORDER OF MERIT OF THE POLICE FORCES

Chief Superintendent Bryan J. MacKillop
Chief Superintendent Stephanie Patterson
Superintendent Elizabeth Darling
Superintendent Tina D. Maier
Superintendent Gary Warren Maracle
Superintendent Carole Matthews
Detective Inspector Daniel Nadeau
Inspector Adam Illman
Inspector Wendy Weist
Detective Staff Sergeant Scott Wade
Detective Sergeant Gary O'Brien
Sergeant Robert Kent Jamieson
Mr. Ricky Veerappan

ONTARIO PROVINCIAL POLICE 2023 ACCOLADE AWARDS *Honouring Excellence*

OFFICER OF THE YEAR Provincial Constable Justin Caron	JIM POTTS AWARD Acting Sergeant Brittany Bembeneck	VALUING AND SUPPORTING PEOPLE Linda Burrell
COMMANDER/MANAGER OF THE YEAR Inspector Karl Duewel	TEAM JIM POTTS AWARD CIB Residential Schools Death Investigation Team	TEAM VALUING AND SUPPORTING PEOPLE Sandy's Closet
DEDICATION Sergeant Colin Giles	TEAM BRAVERY Provincial Constable Craig Baril Sergeant Ezra Zugehoer	IMPAIRED DRIVING ENFORCEMENT Provincial Constable Sadie Wegner
COMMUNITY SERVICE Sergeant Rafal Schubert	TEAM COMMUNITY SERVICE Lennox and Addington County Detachment Auxiliary Unit	COACH OFFICER OF THE YEAR Provincial Constable Steven DeLorenzi
INVESTIGATIONS Detective Constable Alexis Agnolin	TEAM INVESTIGATIONS Project Wizard	CIVILIAN OF THE YEAR Rob Johnson
INNOVATION AND CREATIVITY Harry Binnendyk	TEAM INNOVATION AND CREATIVITY North East Region Intimate Partner Violence Project	AUXILIARY MEMBER OF THE YEAR Auxiliary Staff Sergeant Tom Buckley
ENFORCEMENT Provincial Constable Ibrahim Sultan	TEAM ENFORCEMENT Collingwood and the Blue Mountains Detachment Crime Unit	PCC COMMUNICATOR OF THE YEAR Kristin Costa
PARTNERSHIP Sergeant Vynny Hick	TEAM PARTNERSHIP COMMUNITY FOCUS Indigenous Focus Crime Stoppers	TEAM PARTNERSHIP ENFORCEMENT Project Cutlass
TEAM ACHIEVEMENT Child Sexual Exploitation Unit	TEAM SUPPORTING VICTIMS OF CRIME Sexual Assault Child Abuse Unit	



2023

2022

2021

UNIFORM ENHANCEMENTS

Introduced into OPP policy in 2023 was an option for Métis uniform members/special constables to wear a Métis sash with their Dress Order #1. The decision allows eligible OPP members to wear a Métis sash that has been gifted in a ceremony by the Métis Nation of Ontario (MNO), the first of which took place in October 2022. This uniform enhancement was an indication to current and future Indigenous members that their cultures and the resilience of Indigenous peoples are recognized and celebrated within the OPP.

DID YOU KNOW?

The Métis Nation of Ontario (MNO) explains that one of the most prominent symbols of the Métis Nation is the brightly coloured, woven sash. In the days of the voyageur, the sash was both a colourful and festive item of clothing and an important tool.



Métis Sash

Also this year, Francophone identifiers, in the form of a Franco-Ontarian flag pin, were approved to be worn by bilingual OPP members in 2023. The pin depicts a green and white flag which is the official symbol of Francophones in Ontario. When the flag pin is worn, it creates an **Active Offer of Service** for Francophones and demonstrates that the member can communicate in French, strengthening relationships and reducing language barriers with the 1.5 million French speaking people in the Province of Ontario.



French Language Services (FLS) Pin

DID YOU KNOW?

The flag consists of two vertical bands – the green band with a white lily, which represents the French-speaking community worldwide – and the white band with a green trillium, the provincial flower of Ontario. The colour green represents summer, while white represents winter.

UNIFORM MILESTONES

A century of the royal cypher being included as an element of the OPP standard uniform was marked in 2023. From 1923 through 1952, OPP cap badges were topped by what was commonly referred to as the King's Crown or Tudor Crown. In 1953, Queen Elizabeth II chose St. Edward's crown for her cypher and a new cap badge was designed and implemented throughout the OPP standard uniform. For the next 70 years, the cap badge remained largely unchanged, except for colour that was added in 1963 and then again in 1983.





Tudor Crown, 1923-1953



St. Edwards Crown, 1953



Addition of blue enamel, 1963



Addition of colour to shield, 1983



Current OPP Shoulder Flash

Further, 2023 marked the 60th anniversary of a major redesign of the shoulder flash worn on the OPP standard uniform. In 1963, after receiving feedback from the field, Commissioner (Retired) Eric Silk made the decision to add the heraldic crown, St. Edward's crown, above the acronym 'O.P.P.' in block letters. Since that time, the shoulder flash has remained essentially unchanged, except for a slight reduction in size and the rounding of corners that happened in the mid-1970s.



PROFESSIONAL POLICING

The OPP is proud of its reputation as an ethical police service and its members’ adherence to the code of conduct outlined in the *Police Services Act, Ontario Regulation 268/10 Part VII*. Daily, more than 9,000 members strive to earn and uphold the trust and confidence of Ontarians through the delivery of values-based and professional policing services across Ontario.

The OPP ensures it is accountable by educating the public with respect to their legislated rights for the reporting of public complaints. Any member of the public may file a complaint with the [Office of the Independent Police Review Director \(OIPRD\)](#) against a police service and/or a police officer.

The total number of conduct, policy and service complaints has increased by **7.2% SINCE 2022**

Table 12-1

CONDUCT COMPLAINTS	2021	2022	2023
Substantiated	18	10	15
Screened Out	512	503	539
Ongoing	17	39	63
Informal Resolutions	129	91	59
Closed - Other	10	9	19
Unsubstantiated	120	84	84
Withdrawn	94	94	98
Total conduct complaints	900	830	877
SERVICE COMPLAINTS	2021	2022	2023
Closed	38	46	61
Screened Out by OIPRD	0	1	2
Withdrawn	1	1	1
Ongoing	0	0	3
Total service complaints	39	48	67
POLICY COMPLAINTS	2021	2022	2023
Closed	4	9	6
Screened out by OIPRD	0	0	0
Withdrawn	0	0	0
Ongoing	0	0	1
Total policy complaints	4	9	7

TOP 10 ALLEGATIONS CITED IN PUBLIC COMPLAINTS*

- 1
- NEGLECT
IMPROPER INVESTIGATION
- 2
- EXERCISE OF AUTHORITY
UNCIVIL TO PUBLIC
- 3
- NEGLECT
IMPROPER PROCEDURE
- 4
- EXERCISE OF AUTHORITY IMPROPER /
EXCESSIVE USE OF FORCE
- 5
- EXERCISE OF AUTHORITY
IMPROPER ARREST / DETENTION
- 6
- DISCRIMINATION
- 7
- EXERCISE OF AUTHORITY
PROPER CHARGE
- 8
- DISCREDIT FORCE REPUTATION
- 9
- DECEIT
FALSE STATEMENT IN RELATION TO INCIDENT
- 10
- EXERCISE OF AUTHORITY
IMPROPER SEARCH / ENTRY

*Cited by the public to the OIPRD as the reason for the complaint.

EARLY RESOLUTION PROGRAM



Table 13-1

INTERNAL COMPLAINTS	2022	2023
Substantiated	96	75
Unsubstantiated	10	9
Withdrawn	0	1
Informal Resolution	0	0
Ongoing	21	17
Closed – Other	5	4
Total	132	106

NOTICES OF HEARING - PUBLIC COMPLAINTS *

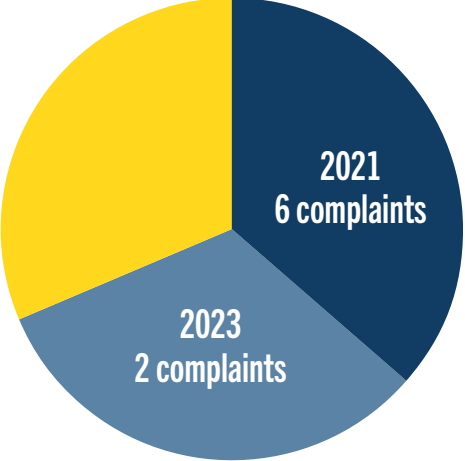


Chart 4-1

*A notice of hearing is served as a result of a substantiated complaint(s) and formal discipline is being sought. This refers to the number of Notices of Hearings that were served during each calendar year.



HEROES IN LIFE

SERGEANT ERIC MUELLER

MARCH 14, 1981 - MAY 11, 2023
RUSSELL COUNTY DETACHMENT



On May 11, 2023, Sergeant Eric Mueller and two other officers were responding to a disturbance at a home in Bourget, where a member of the community had reported hearing a gunshot. When they arrived on scene, all three members suffered gunshot wounds. Tragically, Sergeant Mueller succumbed to his injuries, leaving behind his wife and two children.

Sergeant Mueller’s act of bravery and courage will never be forgotten. He exemplified the core values of an OPP officer, and his legacy will stand the test of time as an inspiration for all.

DETECTIVE CONSTABLE STEVE TOURANGEAU

OCTOBER 23, 1987 - MAY 29, 2023
PERTH COUNTY DETACHMENT



On May 29, 2023, Detective Constable Tourangeau was driving an unmarked force vehicle when he was involved in a motor vehicle collision and collided with a school bus. Tragically, Detective Constable Tourangeau died of his injuries, leaving behind his wife and three children. Sadly, a member of the public also perished in this collision. This incident affected both the OPP and the community it strives to keep safe every single day.

Detective Constable Tourangeau will forever be remembered for his dedication to law enforcement, his service to the community and his love for and commitment to his family.

BRIDGE DEDICATION

On July 18, 2023, a bridge at the Highway 11 overpass on Highway 534/Clark St. was officially dedicated in memory of Ontario Provincial Police Constable Patrick Clayton Armstrong, who was killed while on duty.

Provincial Constable Patrick Clayton Armstrong, age 38, was tragically killed when a bull moose appeared suddenly in the path of the cruiser on Sept. 11, 1963. He was survived by his wife and four children.

Memorial signs with the officer’s name and police service crest have been posted at each side of the bridge in his honour.

“This bridge dedication will remind us of Provincial Constable Armstrong’s courageous and selfless dedication, serving as an everlasting tribute for one of our fallen heroes,” said Caroline Mulroney, Minister of Transportation. “Police officers across the province keep people safe, and we are grateful for their hard work and devotion to the communities they serve.”

“We commemorate the ultimate sacrifice made by Provincial Constable Armstrong,” said Solicitor General Michael Kerzner. “Police officers across Ontario put their lives on the line each and every day to serve and protect their communities and we honour his commitment to duty and service.”

“Ontario’s police officers serve their communities with integrity and commitment. This bridge is a dedication to honour and remember Provincial Constable Armstrong,” said Commissioner Thomas Carrique. “He will not be forgotten, and this recognition will help keep his memory alive.”



OPP MEMBERS ADDED TO CANADIAN POLICE AND PEACE OFFICER MEMORIAL AND ONTARIO POLICE MEMORIAL

The Canadian Police and Peace Officer Memorial is a ceremony held annually on the last Sunday in September at Parliament Hill, Ottawa. It gives Canadians an opportunity each year to formally express appreciation for the dedication of police and peace officers, who made the ultimate tragic sacrifice to keep our communities safe.

The ceremony, which took place on September 24, 2023, honoured three OPP officers; Provincial Constable Grzegorz (Greg) Pierzchala of the Haldimand County Detachment, Sergeant Eric Mueller of the Russell County Detachment and Detective Constable Steven Tourangeau of the Huron-Perth Community Street Crime Unit.

The Ontario Police Memorial Foundation Ceremony of Remembrance is held on the first Sunday in May each year. The Memorial was created to honour those police officers in the Province of Ontario who lost their lives in the line of duty. PC Pierzchala’s name was added to the Wall of Honour on May 7, 2023. Sgt. Mueller and Detective Constable Tourangeau will be included in the Ontario Police Memorial Foundation Ceremony of Remembrance on May 5, 2024.

Their devotion and service to our communities will never be forgotten.

Family, friends, dignitaries and members of the law enforcement community, including hundreds of OPP members, came together to remember and honour these heroes in life.



OPP VETERANS' ASSOCIATION

The [Ontario Provincial Police Veterans' Association \(OPPVA\)](#) is dedicated to the well-being of current, former, and retired Uniform, Auxiliary and Civilian OPP employees and their families, as well as those from other law enforcement agencies who dedicated their lives to serving and protecting others. The OPPVA shall strive to maintain its link to and support of its past by committing to promote the social, economic, and physical welfare of its members.

The OPPVA represents the best interests of its membership by continuing its close relationship with the OPP and the Ontario Provincial Police Association (OPPA) in areas of mutual concern to the Governments of Canada and Ontario. This achievement is attained by instilling fellowship, continuing relationships, renewing friendships, and remaining active, thus rekindling a sense of pride and purpose for the organization, and reinforcing its motto: Working Together for the Benefit of All.

"It is truly gratifying for the OPP Veterans' Association to be included in the OPP Annual Report for 2023. The OPP continues to acknowledge the tremendous contributions of our Veterans. The OPPVA motto "working together for the benefit of all" is obviously shared by the active organization. For that, we thank you sincerely.

**Robert H Pilon,
President OPPVA**

The OPP Veterans' Association is governed by a Board of Directors comprised of a President, Vice President, Secretary, Treasurer, Webmaster and four Directors. It is comprised of 24 Chapters across the province with the newest chapter being added in 2023 supporting the Huron/Perth area of Southwestern Ontario. Membership as of December 31, 2023 was 2,328 members consisting of:

- 1,619 Regular and Associate Members,
- 424 Life Members, and
- 285 Honorary Members.

Some notable accomplishments during 2023 include finalizing the [Silent Partners Award Program](#) with the addition of the last two recipients. Between 2015 and 2023 there were a total of 69 recipients acknowledged. A plaque to honour the program and its recipients has been designed, having been funded by the OPPA Credit Union and the Friends of the Museum, and is expected to be mounted at General Headquarters in Orillia in 2024.

The OPPVA worked closely with the OPP on the implementation of an armband to help identify Veterans at functions/parades/events and continued close association with the Commissioner, the Commissioned Officers' Association and the OPPA. Further, the OPPVA began the implementation of the Veterans' Voice Network. This program will be an outreach to all our members run by volunteers focusing on well-being and safety. The committee, working closely with the Healthy Workplace Team, will be developing a manual and procedures to train the volunteers to identify signs of an OPP veteran in need. This program is planned to launch a proof-of-concept in Chapter 18 Orillia in 2024.

LOOKING FORWARD TO CELEBRATING 50 YEARS OF WOMEN IN UNIFORM IN 2024

OPP Inspector Irena Lawrenson
Served from 1974 2005

OUR HISTORY

MISSION SUCCESS STORY EYES IN THE SKY

On May 12th, 2023, at 13:55 hrs, Sault Ste. Marie Police Service requested the assistance of the OPP to help locate an 11-year-old girl who went missing from an outdoor learning centre. She was last seen at 11:00 hrs when she was playing with her friends. The missing girl was said to be familiar with the trails at the school as they had been on them three times a week since September.

A place last seen was determined by friends who were playing with her at the centre. The search radius was mainly surrounded by trails, a golf course, houses, and major roads.

Extensive searches were conducted with over 40 personnel including Sault Ste. Marie Police Emergency Services Unit, the Ministry of Natural Resources and Forestry, Sault Ste. Marie Police Search and Rescue, three police canine teams, eight Emergency Response Team members, and an OPP helicopter.

The next day at 16:00 hrs, the missing girl was located by an OPP helicopter on a trail 5 km away from the place last seen. She was as far as 7 km from the place last seen when she started walking back towards the school. The young girl was picked up by the helicopter and transported to the Command Post where she was reunited with her family.

For over 24 hours multiple organizations collaborated to safely reunite the young girl with her family.

“It was an unbelievable feeling to see her waving.”
- Father of the young girl

WORK

ENHANCING OUR RESPONSE TO EMERGENCIES AND CRITICAL INCIDENTS

In recent years, incidences of civil unrest and unlawful demonstrations, including illegal blockades and/or disruption of essential services and/or critical transportation infrastructure, have resulted in states of emergency at the municipal, provincial and/or federal levels. The OPP recognized a need to enhance its resources to build the required capacity to be able to provide responsive and sustainable support in these situations.

Over and above responding to incidents in OPP-policed jurisdictions and providing substantial assistance to other police services, the OPP may be required to activate a province-wide deployment and reassign officers from across the province to take a lead role in responding to public emergencies and critical incidents. Previously, initiating and sustaining a response to multiple incidents of civil unrest in all five regions and Highway Safety Division as well as mass multi-day deployments has stretched the capacity of OPP resources and negatively impacted regular police operations.

In response, the provincial government has created a three-pillar strategy with both legislative and non-legislative measures to protect Ontario from future disruption. These measures include dedicated enhancements to policing capacity, resources and training to ensure the province is well-equipped and better prepared to respond to future events.



The OPP requested enhanced resources to build capacity to respond to critical incidents as the provincial police service. These enhanced resources specifically contribute to:

- Preventing injury, preserving life and protecting critical infrastructure through the adequate and effective deployment of public order trained and equipped officers; the collection, dissemination and actioning of intelligence; the early and ongoing intervention and engagement of liaison officers; and the investigation and prosecution of offences;
- Enabling removal and seizure of objects compromising critical infrastructure; and,
- Leading the development and facilitating the regular testing of integrated operational plans designed to protect critical infrastructure from risks associated to illegal activities.

The enhanced resources include:

- The establishment of full-time regional based Emergency Response Team members;
- Public Order Unit enhancements and equipment;
- Additional dedicated resources within the Emergency Management Unit;
- Additional Provincial Liaison Team positions/resources;
- Increased support positions and resources in the Provincial Operations Intelligence Bureau, Cyber Operations Section Investigations and Provincial Asset Forfeiture Unit to address requirements associated to an emergency response;
- Additional Corporate Services positions to assist with human resources, financial and procurement needs during a time of emergency;
- Additional tethered and tactical remotely piloted aircraft systems;
- Enhanced portable fingerprint and photograph processing equipment;
- Specialized transit vans;
- The establishment of an OPP Heavy Tow Program; and
- An increase of enhanced Public Order Training.



COMBATING AUTO THEFT

Incidents involving vehicle crime have been steadily increasing. According to the Équité Association, auto theft increased in Ontario by 48% between 2021 and 2023. While vehicle crime including theft, carjackings and criminality in the tow industry is not new, the levels of violence, intimidation and firearms used in these incidents represents a new and evolving threat to public safety.

Understanding that a rapid, inter-provincial approach is required to mitigate this issue, the Government of Ontario announced the creation of the OPP-led Provincial Auto Theft and Towing (PATT) Team (formerly called the Organized Crime Towing and Auto Theft Team) on May 3, 2023. This joint forces operation addresses auto theft from a serious and organized crime lens. The PATT Team focuses on intelligence-led enforcement and investigations into the organized criminal networks that support the theft, storage, transportation of vehicles to be illegally resold and exported.

In 2023, the PATT Team made tremendous progress in terms of staffing, partnerships and operations, with dedicated teams having been established in Central, West and East regions. PATT Team members also led and assisted with several successful investigations and enforcement initiatives.

**FROM OCTOBER TO DECEMBER 31, 2023,
PCJTF EFFORTS RESULTED IN:**

- 66 ARRESTS
- 435 CHARGES LAID UNDER THE CC
- 99 STOLEN VEHICLES RECOVERED



PROJECT BIG RIG

In June 2023, a member of the newly formed PATT Team was seconded to Peel Regional Police (PRP) and began a multi-jurisdictional investigation called Project Big Rig. An interdiction strategy was initiated with CP Rail, Équité Association, and York Regional Police (YRP). From June 19 to 23, 2023, PATT Team members and partners examined 27 shipping containers and recovered 53 stolen vehicles. PRP arrested 15 suspects and laid 73 charges. In total, over \$9 million in property was recovered.

PROJECT FAIRFIELD

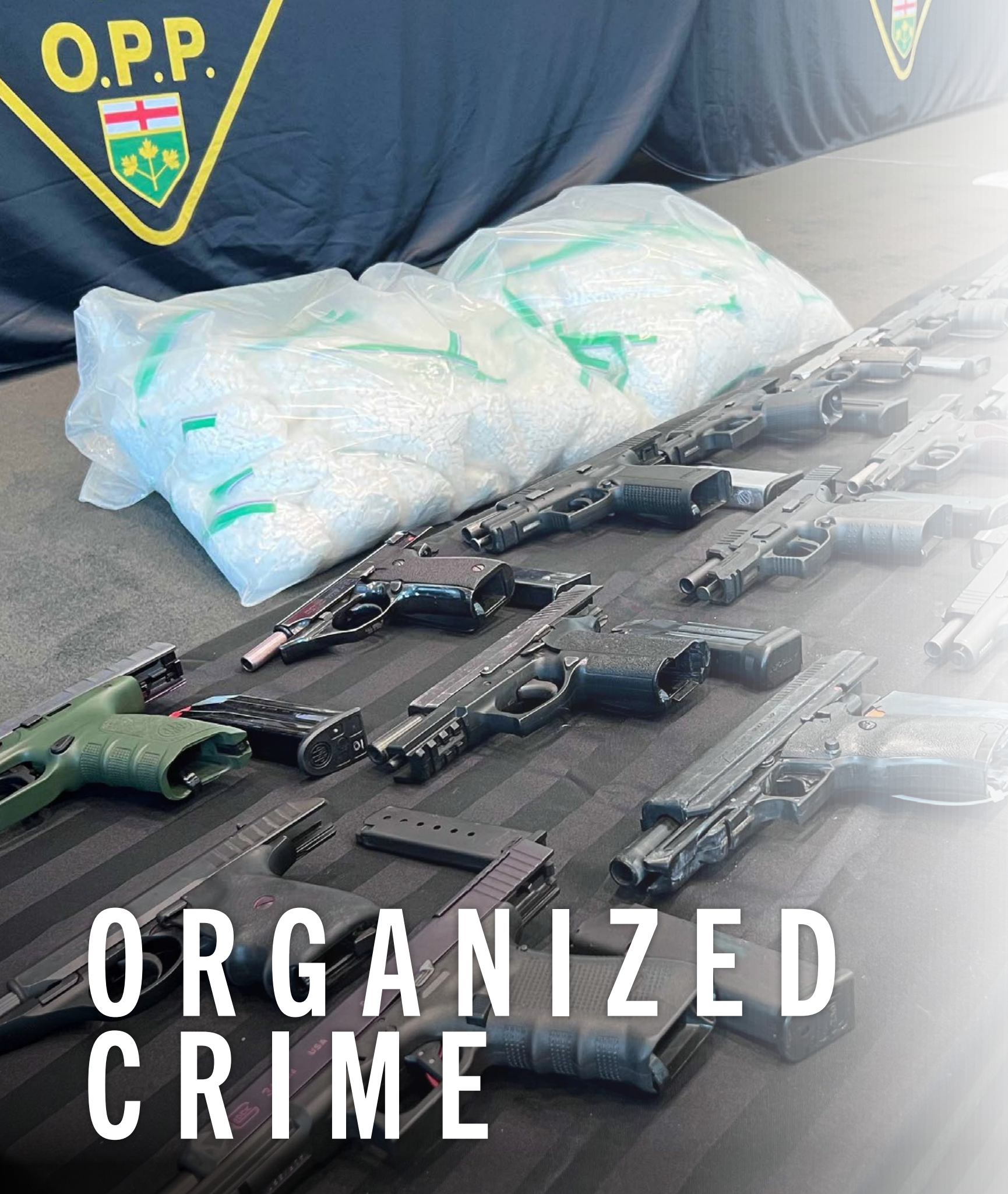
On August 3, 2023, the Windsor Police Service (WPS) and OPP Organized Crime Enforcement Bureau (OCEB) West announced the results of Project Fairfiled. This investigation was supported by the PATT Team, Canadian Border Services Agency, London Police Service, and resulted in the recovery of 214 vehicles worth an estimated \$8 million. In total, 23 individuals were arrested and 279 charges were laid under the *Criminal Code* (CC) and *Controlled Drugs and Substances Act*. Officers also seized more than \$140,000 in Canadian currency, \$26,000 in United States currency and illicit drugs.

PROVINCIAL CARJACKING JOINT TASK FORCE

In 2023, the OPP and the Toronto Police Service (TPS) announced the creation of a Provincial Carjacking Joint Task Force (PCJTF). The PCJTF addresses incidents of violence related to vehicle crimes, with a focus on carjackings, home invasions, assaults and other forms of intimidation being used in the commission of these offences.

Co-led by the OPP and TPS, the task force is a collaboration between police services from across the Greater Toronto Area, including YRP, Halton Regional Police Service, Durham Regional Police Service, PRP and other external agencies, including Criminal Intelligence Service of Ontario (CISO). The PCJTF is being funded by participating police services, and by CISO, through funding provided by the Government of Ontario.





ORGANIZED CRIME

PROVINCIAL WEAPONS ENFORCEMENT UNIT (PWEU)

Table 14-1

Stemming the illegal flow of firearms, ammunition, and explosives

	2021	2022	2023
Total charges	120	81	148
Total arrests	13	15	30
Total warrants executed	15	14	19
Firearm seizures	116	1,538	358
Other weapon/prohibited device seizures	121	40	81
Firearm traces	2,133	2,736	3,105
Judicial authorizations	36	34	144
USA collateral investigations	148	219	187
Assist to other unit/agency	2,123	1,679	1,904
Expert requests/reports	24	6	8

Increase in 2022 can be attributed to the significant seizure netting 1,500 firearms during one investigation.

PROVINCIAL GUNS AND GANGS (PGNG) ENFORCEMENT TEAM

Table 14-2

Combating gun and gang violence in communities across Ontario

	2023
Investigations	61
Arrests	89
Charges	760
Judicial Authorizations	1,026
Warrant Executions	191
Firearm Seizures	216
Other Weapon/Prohibited Device Seizures	372
Ammunition (rounds) Seizures	75,900
Assist to Other Unit/Agency	64

New team established in late 2022. First reporting year is 2023.

PROVINCIAL ASSET FORFEITURE UNIT (PAFU)

Table 14-3

Enforcing the economic consequences of criminality

	2021	2022	2023
Investigations	843	261	522
Restraints/Seizures	\$65,233,528	\$42,173,570	\$20,805,811
Forfeitures	\$6,218,350	\$2,199,075	\$12,943,129

Decrease in 2022 over 2021 can be attributed to significant ongoing resource-intensive investigation(s) and the requirement for increased efficiencies to be established with the Public Prosecution Service of Canada.

BIKER ENFORCEMENT UNIT (BEU)

Table 15-1

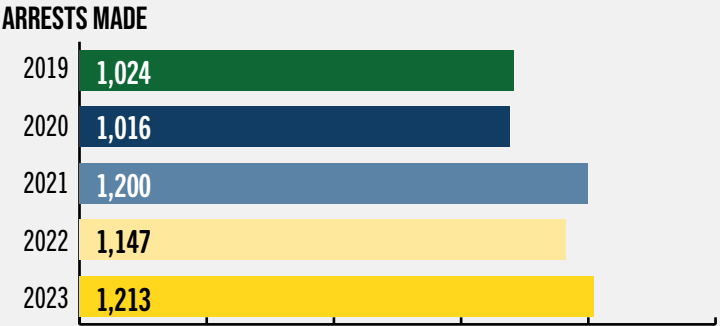
Investigating illegal activities of Outlaw Motorcycle Gangs with a view toward criminal enforcement, as well as asset forfeiture and seizure

	2021	2022	2023
Total arrests	26	11	43
Assisted arrests	31	13	14
Total charges	332	28	202
Assisted charges	146	117	100
Total warrants executed	59	36	135
Assisted warrants executed	23	23	54
Seizures	201	74	168
Assisted seizures	8	14	55
Expert requests	5	19	39

REPEAT OFFENDER PAROLE ENFORCEMENT (ROPE) SQUAD

Chart 5-1

Apprehending those who pose a significant threat to Ontario communities



PROVINCIAL JOINT FORCES CANNABIS ENFORCEMENT TEAMS (PJFCET)

Table 15-2

Combating the illegal and unsafe cannabis product market

	2021	2022	2023
Total Charges	166 (157 Federal; 9 Criminal Code)	60 (32 Federal; 28 Criminal Code)	111 (73 Federal; 38 Criminal Code)
Total Arrests	101	20	45
Total Warrants Executed	36	17	12
Total Illegal Cannabis Storefronts Enforced	0	1	4
Total Illegal Cannabis Production Sites Enforced	30	5	7
Total Residential Dwellings Enforced	5	8	1
Canada Post Intercept Seizures	0	0	0
Total Value of Illegal Cannabis Products Seized	\$160,585,979.18	\$74,773,843	\$128,316,556
Total Duty Fees Loss	\$48,566,040	\$31,941,905	\$50,442,350
Total Currency Seized	\$985,773	\$1,518,988	\$439,111

OPP CANNABIS PRODUCTION SITE ENFORCEMENT ACTION

Table 16-1

	2021	2022	2023
Total Charges	143 (136 Federal; 1 Criminal Code)	23 (20 Federal; 3 Criminal Code)	52 (50 Federal; 2 Criminal Code)
Total Arrests	89	13	36
Total Warrants Executed	30	5	7
Total Value of Illegal Cannabis Products Seized	\$155,001,090	\$10,622,115	\$124,051,705
Total Cannabis Plants Seized	95,461	18,696	111,781
Total Duty Fees Loss	\$46,500,327	\$12,599,773	\$49,360,157
Total Currency Seized	\$351,200	\$1,190.00	\$31,565

Notes: Warrants reflect PJFCET assistance to CSCU teams. This is not all-encompassing for the OPP.

CONTRABAND TOBACCO ENFORCEMENT TEAM (CTET)

Table 16-2

Investigating the smuggling and trafficking of contraband tobacco in conjunction with the CBSA

	2021	2022	2023
Value of Seized Contraband Tobacco	\$354,200	\$756,390	\$1,552,275
Tax Loss Representation	\$2.6 million	\$3.8 million	\$8.2 million

COMMUNITY STREET CRIME UNITS (CSCUs)

CSCUs are mission-driven teams embedded in detachments around the province targeting the illicit drug trade and street crime, including property crimes. Teams work to develop an in-depth understanding of the issues facing their local communities to devise appropriate strategies for reducing victimization.

- \$20,353,195 in drugs seized including:
 - \$10,206,181 in illicit cannabis and cannabis products
 - \$3,393,495 in cocaine
 - \$1,978,225 in methamphetamine
 - \$2,316,762 in fentanyl
- 1,219 weapons seized *
- 1,887 warrants** executed
- 3,092 persons charges
- 13,714 charges laid
- \$12,386,371 in offence-related property seized
- \$1,646,618 currency seized

*Includes restricted firearms, rifles, shotguns, other guns, prohibited devices, archery.

** Includes both Warrants (phone search warrants, tracking warrants, production orders, CDSA warrants, CC warrants etc.) and Warrant Services (residential/commercial search warrant entries)

CSCUs CONTINUED

	2021	2022	2023
Warrants and Warrant Services	2,202	2,119	1,887
Persons Charged	2,980	3,005	3,092
Total Charges	13,430	12,479	13,714
Offence-Related Property Value	\$3,452,778	\$8,455,130 + 27 vehicles	\$12,386,371 + 26 vehicles
Total Currency Seized	\$2,366,959	\$2,589,535	\$1,646,618
Firearms/weapons Seized	723	828	1,219
Total Amount of Seized Drugs Sch. I to IV	\$8,070,842	\$10,080,595	\$10,147,014
Total Amount Seized under the Cannabis Act*	\$233,006,376	\$22,385,219	\$10,206,181
Grand Total	\$241,077,218	\$32,465,814	\$20,353,195

**Note: The reduction in cannabis seizures is the result of the province-wide Cannabis Enforcement Intelligence Strategy, with a focus on illicit cannabis production, not being continued into 2022 as the focus transitioned to other public safety/health priorities including guns & gangs, opioid crisis, and fentanyl trafficking enforcement.*

CAVEATS ON THE ESTIMATED VALUES:

- All prices were compiled as the provincial Southern Ontario averages
- All drug values for the seizure of CDSA controlled substances listed as the maximum potential street value
- All values for the seizure of cannabis was valued at the pound level
- All values were calculated as the suspected drugs seized at the time of the seizure and do not necessarily reflect the results from the Health Canada certificates of analysis.



ORGANIZED CRIME OPP-LED JOINT FORCES INVESTIGATIONS AND PROJECTS

PROJECT ABSTRACT

A five-month multi-jurisdictional auto-theft investigation into members of the Bacchus Motorcycle Club (MC) and Red Devils MC.

34 warrants 2 arrests

- Drugs Seized**
- 28 g methamphetamine
- TOTAL VALUE: \$1,680**
- Other Seizures**
- 9 stolen vehicles (re-VINed)

- Partner Agencies**
- Halton Regional Police Service
 - Hamilton Police Service
 - Ottawa Police Service
 - Royal Canadian Mounted Police (St. John's) (RCMP)

PROJECT ALLOY

A five-month multi-jurisdictional drug trafficking investigation in the Ottawa and Thunder Bay areas.

9 warrants 6 arrests 43 charges laid 12 firearms / weapons seized

- Drugs Seized**
- 2.6 kg of crystal meth
 - 1.2 kg of cocaine
 - 33 g and 739 tablets/of methamphetamine
 - 2.4 g of crack cocaine
 - 35 oxycodone tablets
 - 175 hydromorphone tablets
 - 5 methylenedioxymethamphetamine (MDMA) tablets
- TOTAL VALUE: \$283,061**

- Other Seizures**
- 1 crossbow
 - 1 set of brass knuckles
 - Drug paraphernalia
 - 2 vehicles
 - 11 cell phones

PROJECT APOLLO

An investigation into an illegal cannabis production and distribution network.

7 warrants 4 arrests

- Drugs Seized**
- TOTAL VALUE: \$4,000,000**
- Other Seizures**
- \$400,000 CAD currency
 - Jewellery
 - 1 vehicle

- Partner Agencies**
- Durham Regional Police Service
 - Toronto Police Service
 - York Regional Police

PROJECT ARCTIC	 6 warrants	 9 arrests	 39 charges laid	 2 firearms / weapons seized
A one-month investigation into members of the Loners MC and Outlaw MC.	Other Seizures • Two Harley Davidson motorcycles • Ammunition	Partner Agencies • Brockville Police Service • Cornwall Police Service • Kingston Police Service • Ottawa Police Service		

PROJECT ASH

A mid-level drug trafficking investigation.



4 arrests



31 charges laid



1 firearm /
weapon seized

Drugs Seized

- 298 g of cocaine
- 242 g of crystal meth
- 171 prescription tablets

Other Seizures

- \$29,235 CAD currency

TOTAL VALUE: \$37,640

PROJECT BONGO	 1 warrants	 4 arrests	 17 charges laid	 43 firearms / weapons seized
A five-month firearm trafficking investigation.	Other Seizures • 2020 Land Rover SUV	Partner Agencies • US Bureau of Alcohol, Tobacco, Firearms and Explosives • Canadian Border Services Agency • US Homeland Security Investigations • OPP Border Enforcement Security Task Force (BEST) • US Customs Border Protection		

PROJECT BREAKOUT	 4 warrants	 8 arrests	 87 charges laid	 7 firearms / weapons seized
A one-month multi-jurisdictional firearm trafficking investigation in London and Chatham.	Drugs Seized • 3,638 kg of fentanyl • 430 g methamphetamine • 51 g cocaine • 20 g MDMA • 600 hydromorphone capsules • 400 oxycodone tablets	Other Seizures • \$6,000 CAD currency • Ammunition • 3 cell phones • 2 extended magazines	Partner Agencies • Chatham-Kent Police Service • London Police Service • St. Thomas Police Service	TOTAL VALUE: \$796,480

PROJECT CANATA

A three-month multi-jurisdictional drug trafficking investigation.



1 warrants



2 arrests



34 charges laid



1 firearm / weapon seized

Drugs Seized

- 28 g cocaine

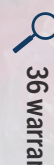
Other Seizures

- \$11,500 CAD currency
- Cell phones
- Four Loners MC vests
- Ammunition
- One vehicle (re-VINed)

TOTAL VALUE: \$2,240

PROJECT CASBAH	 8 warrants	 9 arrests	 41 charges laid	 2 firearms / weapons seized
A four-month multi-jurisdictional vehicle theft, firearm, and drug trafficking investigation.	Drugs Seized • 102.5 kg of fentanyl • 1.05 kg of cocaine • 163 oxycodone tablets	Other Seizures • \$50,618 CAD currency • Crypto currency wallet • Ammunition • Over-capacity magazine	Partner Agencies • Brantford Police Service • Hamilton Police Service • London Police Service • RCMP • Waterloo Regional Police Service • Windsor Police Service	
TOTAL VALUE: \$875,379				

PROJECT COMFREY	 3 warrants	 1 arrest		
A drug trafficking investigation into the distribution of illicit drugs in North West Ontario.	Drugs Seized • 14 kg of methamphetamine • 2 kg of fentanyl	Other Seizures • \$70,000 CAD currency	Partner Agencies • RCMP (Moncton)	
TOTAL VALUE: \$1,240				

PROJECT COYOTE	 36 warrants	 27 arrests	 171 charges laid	 8 firearms / weapons seized
A thirteen-month joint-force firearm and drug trafficking investigation in the Quinte area.	Drugs Seized • 16 kg of cocaine • 9 kg of cannabis • 6 kg of crystal meth • 3.6 kg of hashish • 1.5 kg of fentanyl • 7 g of psilocybin • 700 cannabis edibles • 500 packages cannabis edibles • 500 vape pens and cartridges • 400 crystal meth tablets	Other Seizures • \$370,000+ CAD currency • 3 replica handguns • 2 stun guns • 10 vehicles • Jewelry (value \$150,000) • Ammunition • Outlaw MC vest	Partner Agencies • Belleville Police Service • Canadian Border Services Agency • Toronto Police Service	TOTAL VALUE: \$2,138,270

PROJECT DERAILLEUR

A seven-month, joint force, multi-jurisdictional drug trafficking investigation of members of the Outlaws MC.

 11 warrants

 12 arrests

 52 charges laid

 4 firearms / weapons seized

Drugs Seized

- 198 g of cocaine
- 242 oxycodone tablets
- 200 percocet tablets
- 100 hydromorphone tablets

TOTAL VALUE: \$18,390

Other Seizures

- Outlaws MC vests
- \$11,000 CAD currency
- 7 prohibited weapons/devices

Partner Agencies

- Aylmer Police Service
- London Police Service
- St. Thomas Police Service
- Strathroy Police Service

PROJECT FAIRFIELD

A ten-month investigation into an organized crime group “re-VINing” stolen vehicles and trafficking firearms / controlled substances between the GTA and Windsor.

 14 warrants

 23 arrests

 279 charges laid

Drugs Seized

- 14,900 synthetic opioid tablets
- 1050 methamphetamine tablets
- 2.2 kg of cannabis
- 499 g of cannabis concentrate
- 320 g of cocaine

TOTAL VALUE: \$123,311

Other Seizures

- \$144,635 CAD currency
- \$26,698 US currency
- 214 vehicles

Partner Agencies

- Canadian Border Services Agency
- London Police Service
- Windsor Police Service

PROJECT FLOODPLAN

An investigation into the manufacturing of firearms on Wolfe Island.

 2 warrants

 51 firearms / weapons seized

Other Seizures

- Noise suppressor (silencer)
- 3D printers
- 53 prohibited magazines
- 1 pellet handgun

PROJECT MOFFATT

A seventeen-month drug trafficking and money laundering investigation spanning from the GTA through to North East and North West Regions.

 14 warrants

 23 arrests

 387 charges laid

 29 firearms / weapons seized

Drugs Seized

- 159 kg of marijuana
- 25.25 kg of cocaine
- 12 kg of fentanyl
- 5 kg of crystal methamphetamine
- 74 g of benzodiazepine
- 260,000 methamphetamine tablets

TOTAL VALUE: \$6,034,500

Other Seizures

- \$289,297 CAD currency
- \$1,562 US currency
- Ammunition
- Over-capacity magazine
- 13 vehicles

PROJECT SILT

A three-month fentanyl investigation in southwestern Ontario with ties to GTA.

 7 warrants

 9 arrests

 37 charges laid

 4 firearms / weapons seized

Drugs Seized

- Fentanyl
- Cocaine

TOTAL VALUE: \$11,113

Other Seizures

- \$395 CAD currency
- 1 taser
- 6 cell phones
- Drug paraphernalia

Partner Agencies

- Sarnia Police Service

PROJECT SONIC

A seven-month investigation into the trafficking of controlled substances to northwestern Ontario.

 7 warrants

 8 arrests

 23 charges laid

Drugs Seized

- 6 kg of cocaine
- 99 g of fentanyl

TOTAL VALUE: \$499,600

Other Seizures

- \$100 CAD currency

Partner Agencies

- Alcohol Gaming Commission of Ontario

PROJECT TIGER

An eight-month drug trafficking investigation in the City of Sudbury.

 5 warrants

 6 arrests

 31 charges laid

 1 firearms / weapons seized

Drugs Seized

- 2.6 kg of cocaine
- 281 g of fentanyl

TOTAL VALUE: \$264,200

Other Seizures

- \$70,000 CAD currency
- 2 vehicles

Partner Agencies

- Sudbury Police Service

PROJECT WAVELENGTH

A five-month investigation into the trafficking of drugs from Mississauga to Thunder Bay.

 4 arrests

Drugs Seized

- 4 kg of cocaine

TOTAL VALUE: \$320,000

Other Seizures

- \$113,000 CAD currency
- 1 vehicle

TOTAL VALUE OF DRUGS SEIZED IN 2023 THROUGH OCEB PROJECTS:

\$15,407,104

OPP ASSISTED PARTNER-LED PROJECTS

PROJECT MAGIC A joint force investigation into the trafficking of opioids to the United States through Canada Post.	1 warrants	2 arrests	29 charges laid	1 firearms / weapons seized
	Drugs Seized 76 kg schedule 6 – MDMA pre-cursor 1.5 kg of fentanyl 90 g of methamphetamine	Other Seizures - Over-capacity magazines - Ammunition 2 bullet proof vests 1 vehicle	Partner Agencies US Homeland Security Investigations	
PROJECT MIXER A OPP BEST joint force investigation into cross border drug/firearm smuggling in Niagara Falls, Ontario and Buffalo, New York.	5 arrests	16 charges laid		
	Drugs Seized 3 kg of MDMA	Other Seizures 7 commercial size drones	Partner Agencies US Homeland Security Investigations	
PROJECT MONEYPENNY An eleven-month Toronto Police Service-led, joint force firearm trafficking investigation in GTA.	49 warrants	44 arrests	483 charges laid	86 firearms / weapons seized
	Drugs Seized 1.8 kg of cocaine 1.5 kg of fentanyl	Other Seizures 45 over-capacity magazines - Ammunition - Body armour	Partner Agencies - Toronto Police Service - York Regional Police	
PROJECT OASIS London Police Service-led joint force firearm trafficking investigation.	2 warrants	2 arrests	41 charges laid	2 firearms / weapons seized
	Drugs Seized 15 kg of fentanyl 4.5 kg of cocaine <1000 prescription tablets	Other Seizures \$21,000 CAD currency - Ammunition - Replica firearm	Partner Agencies - London Police Service - Sarnia Police Service	

OPP ASSISTED PARTNER-LED PROJECTS

PROJECT ODEON Hamilton Police Service-led joint force investigation into drug trafficking.	12 arrests	1 firearms / weapons seized		
	Drugs Seized 25.6 kg of fentanyl 18 kg of methamphetamine 6 kg of ketamine	Other Seizures - Ammunition - Jewelery - Vehicles	Partner Agencies - Hamilton Police Service - York Regional Police	
PROJECT PENGUIN S reté du Québec (SQ)-led joint force drug trafficking investigation.	1 firearms / weapons seized			
	Drugs Seized 20.5 kg of cocaine	Other Seizures \$3,000 CAD currency 1 vehicle	Partner Agencies La S reté du Québec	
PROJECT REPRODUCTION A two-month Quebec integrated Firearms Trafficking Team-led firearm joint force investigation.	14 warrants	11 arrests	58 charges laid	62 firearms / weapons seized
	Drugs Seized <1000 fentanyl pills	Other Seizures 10 personally manufactured firearms 43 partially manufactured firearms <100 of firearms parts 10 3D printers <100 magazines - Ammunition - Bullet proof vests	Partner Agencies - Akwesasne Mohawk Police Service - Durham Regional Police Service - Hamilton Police Service - Halton Regional Police Service - Kingston Police Service - London Police Service - Niagara Regional Police Service - Ottawa Police Service - Peel Regional Police - RCMP - Toronto Police Service - Windsor Police Service - Woodstock Police Service - York Regional Police	

A value of drugs seized for these projects is not provided, as they have been valued by the lead agency when released to the media. Pricing is not always consistent with OPP pricing and could be either street-value or wholesale. For consistency, values not provided.

FIGHTING FINANCIAL FRAUD AND SUPPORTING VICTIMS

SERIOUS FRAUD OFFICE (SFO)

DEBIT DIRECT – TOWN HALLS

Debit Direct was a SFO investigation that centered around a Ponzi scheme involving over 500 victims. The accused faced restitution and fines. In response, the SFO organized and hosted four town halls, attended by over 400 impacted victims. Victim Liaisons, Investigators, the Crime Prevention Team, and the SFO Chief Counsel participated, explaining the reasons for the delays, and outlining efforts to expedite payments. Thankfully, this situation is now resolved, and restitution payments are being made to victims through the Ministry of the Attorney General (MAG). This exemplifies the importance of service excellence in addressing the needs of victims of fraud.

PROJECT ROUTLEDGE

The SFO arrested and charged five suspects who had exploited fictitious or ineligible businesses to apply for funding through Ontario government COVID-19 relief programs. The charges brought against the suspects include fraud and possession of property obtained by crime.

PROJECT PADDOCK

The SFO concluded its investigation into allegations of fraud related to a \$300 million dollar renovation project at St. Michael’s Hospital in downtown Toronto. Evidence of fraud in the contract award process from 2015 was uncovered. As a result, the SFO arrested and charged two suspects in connection with these alleged crimes.

ANTI-RACKETS BRANCH

PROJECT CROFT

The Ministry of Education requested the OPP Anti-Rackets Branch conduct an extensive investigation into a fraud against the Ontario Ministry of Education’s Support for Families program. A high-ranking director within the ministry orchestrated the decade-long criminal activity. The suspect’s expert knowledge of computers and programming facilitated the fraud. In April 2023, the suspect pleaded guilty and received a 10-year custodial sentence along with a \$47,462,649 restitution order.

The investigation led to the recovery of approximately \$53,000,000 in assets, including cash, bank accounts, and properties.



ONTARIO REGULATION 58/16*

COLLECTION OF IDENTIFYING INFORMATION IN CERTAIN CIRCUMSTANCES (CIICC)

This regulation applies with respect to an attempt by a police officer to collect identifying information about an individual from the individual, if that attempt is done for the purpose of:

- a. Inquiring into offences that have been or might be committed;
- b. Inquiring into suspicious activities to detect offences; or
- c. Gathering information for intelligence purposes.

Reporting herein for 2023 complies with the prescribed requirements under Section 14 of the Regulation.

Disproportionality analysis was conducted using the most recent National Household Survey data as prescribed under Section 14(4) (1). In 2023, there were no collections made under Ontario Regulation 58/16. Due to the small sample size and lack of relevant geographic comparability, the analysis was unreliable to establish conclusively that attempts were or were not made disproportionately based on the gender, age or racialized group or combination of groups.

Table 18-1	2020	2021	2022	2023
Number of Attempted Collections – identifying information collected	7	10	6	0
Number of Attempted Collections - no identifying information collected	0	1	0	0
Total number of attempted collections	7	11	6	0



OPP DETACHMENTS / DIVISIONS WHERE COLLECTIONS WERE ATTEMPTED

2020	2021	2022	2023
6	5	5	0

Table 18-2	2020	2021	2022	2023
Number of times exemption provisions were relied upon	0	0	1	0
Number of times a record of the attempt was declined by an individual	3	2	1	0
Exceptions from providing receipt-might compromise the safety of an individual {Clause 7(2)(a)}	1	0	0	0
Number of determinations of non-compliant attempts to collect identifying information {Section 5 or Clause 9(4)(a)}	2	1	0	0
Number of times a member of the OPP was permitted to access the information - chief of police or a person designated was satisfied that access was needed. Section 9(10)(2)(iv) in order to prepare the annual report described in Subsection 14(1) or the report required under Section 15	2	1	1	0

*Note: Effective April 1, 2024, Ontario Regulation 58/16 - Collection of Identifying Information in Certain Circumstances (CIICC) was revoked as per Ontario Regulation 134/24, made under the Police Services Act. At that time, Ontario Regulation 400/23 - Collection of Identifying Information in Certain Circumstances (CIICC) came into force under the Community Safety and Policing Act.

Chart 6-1

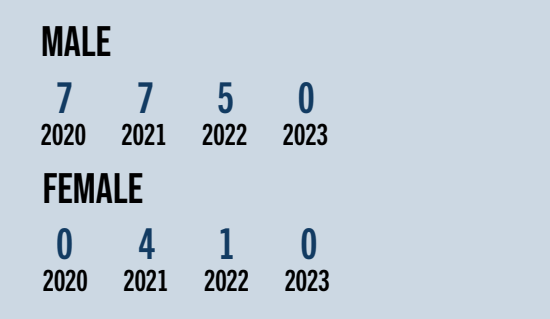
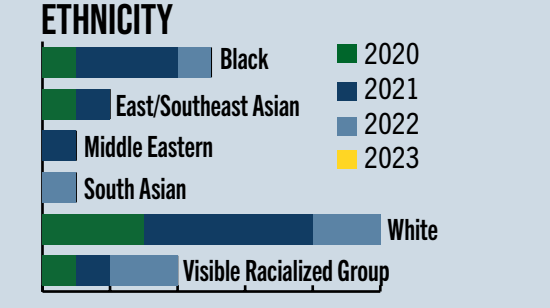


Chart 6-2

AGE	2020	2021	2022	2023
< 20 yrs.	1	2	0	0
20-29 yrs.	4	2	3	0
30-39 yrs.	2	5	3	0
40-49 yrs.	0	1	0	0
> 49 yrs.	0	1	0	0

Chart 6-3



PROTECTING VULNERABLE PERSONS

OPP CHILD SEXUAL EXPLOITATION UNIT (CSEU)

Tracking and targeting predators responsible for making, importing/exporting, selling, distributing, accessing and possessing child pornography.

	2020	2021	2022	2023
Child victims identified and supported	80	73	118	52
New investigations launched	428	509	482	335
Persons arrested and charged	74	54	95	105
Charges laid	365	205	411	376
Persons charged - aged 18+*	56	43	-	-
Repeat offenders charged*	10	5	-	-
Non-consensual distribution of intimate images charges laid*	8	-	-	-
Victim referrals to counselling	46	47	17	-

*Data not collected.

PROVINCIAL STRATEGY TO PROTECT CHILDREN FROM SEXUAL ABUSE AND EXPLOITATION ON THE INTERNET

OPP-led team of expert investigators, forensic analysts, Crown Attorneys and victim service personnel for the coordinated province-wide approach for prevention, awareness and combating Internet crimes against children.

	2020	2021	2022	2023
Child victims identified and supported	218	211	241	359
New investigations launched	7,455	7,264	8,215	8,303
Persons arrested and charged	578	509	468	500
Charges laid	2,395	2,191	2,369	2,043
Persons charged - under the age of 18	-	96	67	59
Persons charged - aged 18+*	501	413	401	441
Repeat offenders charged*	108	44	72	53
Non-consensual distribution of intimate images charges laid	24	36	14	23
Victim referrals to counselling	372	598	339	180

What is labour trafficking?

It is a form of modern-day slavery in which individuals perform labour or services through the use of force, fraud or coercion. It includes situations of debt bondage, forced labour and involuntary child labour.

INCIDENTS OF NON-CONSENSUAL DISTRIBUTION OF INTIMATE IMAGES

	2020	2021	2022	2023
Victims under the age of 18	60	57	59	85
Victims over the age of 18	19	23	20	11
Offenders under the age of 18	51	27	14	27
Offenders over the age of 18	18	13	14	7

OPP-LED ANTI HUMAN TRAFFICKING TEAM

Combating human trafficking across the province of Ontario.

	2022	2023
Human trafficking offences reported	63	155
Number of victims provided supports	82	44
Human trafficking organizations identified	2	3
Proactive investigations	14	13
Intelligence reports generated	151	140

ONTARIO CENTRE FOR MISSING PERSONS UNIDENTIFIED REMAINS

Investigating, supporting and identifying potential linkages between unidentified remains and missing persons

Persons reported missing in OPP jurisdictions throughout 2023	4,892
Unresolved missing persons since November 1935	349
Unidentified human remains investigations within OPP jurisdiction	2
Unidentified human remains investigations assisted outside OPP jurisdiction	13
Unresolved unidentified human remains investigations	10



PROVINCIAL CRIME OVERVIEW

YOUTH CRIME

YOUTH INVOLVEMENT (YOUTH AGED 12-17)

In 2023 there were 28 *Youth Criminal Just Act* (YCJA) violations reported resulting in 25 youths charged. The total number of YCJA violations decreased by 10% over 2022.

72% MALE YOUTHS
CHARGED AND 28% FEMALE
YOUTHS CHARGED.

ELDER ABUSE

Occurrences with victims 65 years of age or older are considered elder abuse occurrences as per Statistics Canada’s definition of ‘Elder’. Instances of elder abuse in 2023 increased by 8% over 2022 and 15% over 2021.

HATE CRIME

Hate motivated incidents and crimes reported to the OPP more than doubled in 2023 when compared to 2022. There was a 62% increase from 2021 to 2022. Data auditing for hate crimes occurred starting with 2023 data, which may contribute to some of the noted increases.

“Acts that incite hatred, fear and
intimidation have no place in our
communities.”
— Solicitor General
Michael Kerzner

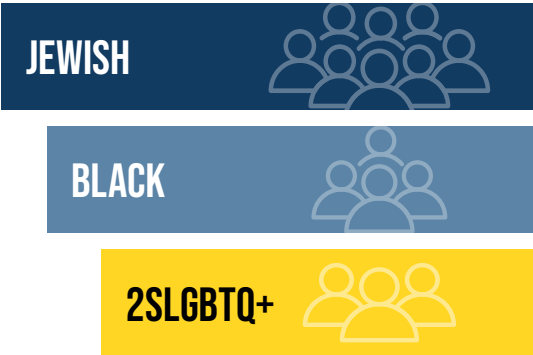
NUMBER OF SUSPECTED AND CONFIRMED HATE CRIME OCCURRENCES

Table 21-1

	2021	2022	2023	Grand Total
Suspected	3	1	9	13
Confirmed	13	21	52	86
Total	16	22	61	99



MOST VICTIMIZED GROUPS IN 2023



NUMBER OF SUSPECTED AND CONFIRMED HATE CRIME OCCURRENCES BY HATE CRIME TYPE

Table 21-2

	2021	2022	2023	Grand Total
Gender	1	0	1	2
Historical - Unknown	0	0	1	1
Other Similar Factor	0	1	0	1
Race/Ethnicity	10	9	16	35
Religion	3	6	37	46
Sexual Orientation	2	6	6	14
Total	16	22	61	99

INTIMATE PARTNER VIOLENCE (IPV)

Instances of IPV in 2023 increased by 13% over 2022, which is consistent with the increase realized between 2022 and 2021.

While men can experience IPV, women experience it at a higher rate. Of the total number of victims in 2023, 77% were female. This remained consistent with 2022 and 2021.

Victimization as a result of IPV occurred most prevalently in the following violent crime groupings:

- Assaults/weapons-related offences (70%)
- Other offences involving violence or the threat of violence (16%)
- Sexual offences (11%)

FAMILY VIOLENCE

Instances of **family violence** in 2023 increased by 10% over 2022 and 8% over 2021.

Of the 21,000+ victims of violent crime in 2023, 23% were part of a family relationship, consistent with 2022 and 2% less than 2021.

32% OF VICTIMS OF
VIOLENT CRIMES IN
2023 WERE VICTIMS
OF INTIMATE
PARTNER VIOLENCE.

10% OF ALL VICTIMS
OF HOMICIDE IN
2023 ARE VICTIMS
OF IPV-RELATED
HOMICIDE.

FEDERAL AND PROVINCIAL STATUTE CHARGES

Table 22-1

	2021	2022	2023
Highway Traffic Act	267,103	276,653	304,258
Criminal Code Traffic	13,259	14,031	15,480
Criminal Code Non-Traffic	73,757	74,487	82,365
Liquor Licence Act / Liquor Licence Control Act	6,102	5,991	6,373
Controlled Drug and Substance Act	7,156	5,343	5,861
Federal Cannabis Act	1,150	430	367
Provincial Cannabis Act	3,019	2,697	2,818
Other	31,888	28,909	35,492
Total	403,434	408,541	453,014

IN 2023, CRIMINAL INVESTIGATION BRANCH
WAS REQUESTED TO INVESTIGATE OVER
160 MAJOR CASES
WHICH INCLUDED
41 SUDDEN DEATHS AND
40 HOMICIDES

PROVINCIAL CRIMINAL
OFFENCE SUMMARY

Five year comparable data available [here >](#)

PROVINCIAL COMMUNICATIONS CENTRES

The OPP Provincial Communications Centres (PCCs) are located in four cities across the province and staffed by highly trained Communications Operators who are the vital link between the citizens of Ontario and the OPP. These members receive emergent 9-1-1 calls, non-emergent calls and administrative calls. They collect all necessary information and dispatch calls for service to frontline police officers.

2021	2.29 million	1.15 million
2022	2.23 million	1.15 million
2023	2.32 million	1.26 million

**Including all calls dispatched to radio watch clients and First Nations police services. Excluding officer-initiated traffic stops.*



DID YOU KNOW?

- OPP PCCs received a total of **1,060,705** 9-1-1 calls in 2023, an average of **2,906** per day.
- A call for a traffic hazard is received every **8 minutes**.
- OPP officers initiated a traffic stop every **80 seconds** for a total of 437,130 traffic stops in 2023.
- A call involving a motor vehicle collision is received every **7 minutes**.
- A call for police assistance was received every **5 minutes**.^{**}
- A mental health-related call was received every **18 minutes**, approximately **79 calls** every day.
- In 2023, the OPP PCCs diverted **109,013** unintentional 9-1-1 calls from frontline response.
- The average diverted crisis call length with a Crisis Worker is **17 minutes**.

***This included calls from other agencies or public, compassion to locate, medical/organ/ blood relay, public advice or calls for overdue person/motorists.*

OPP officers were dispatched to a traffic event every **4 MINUTES**

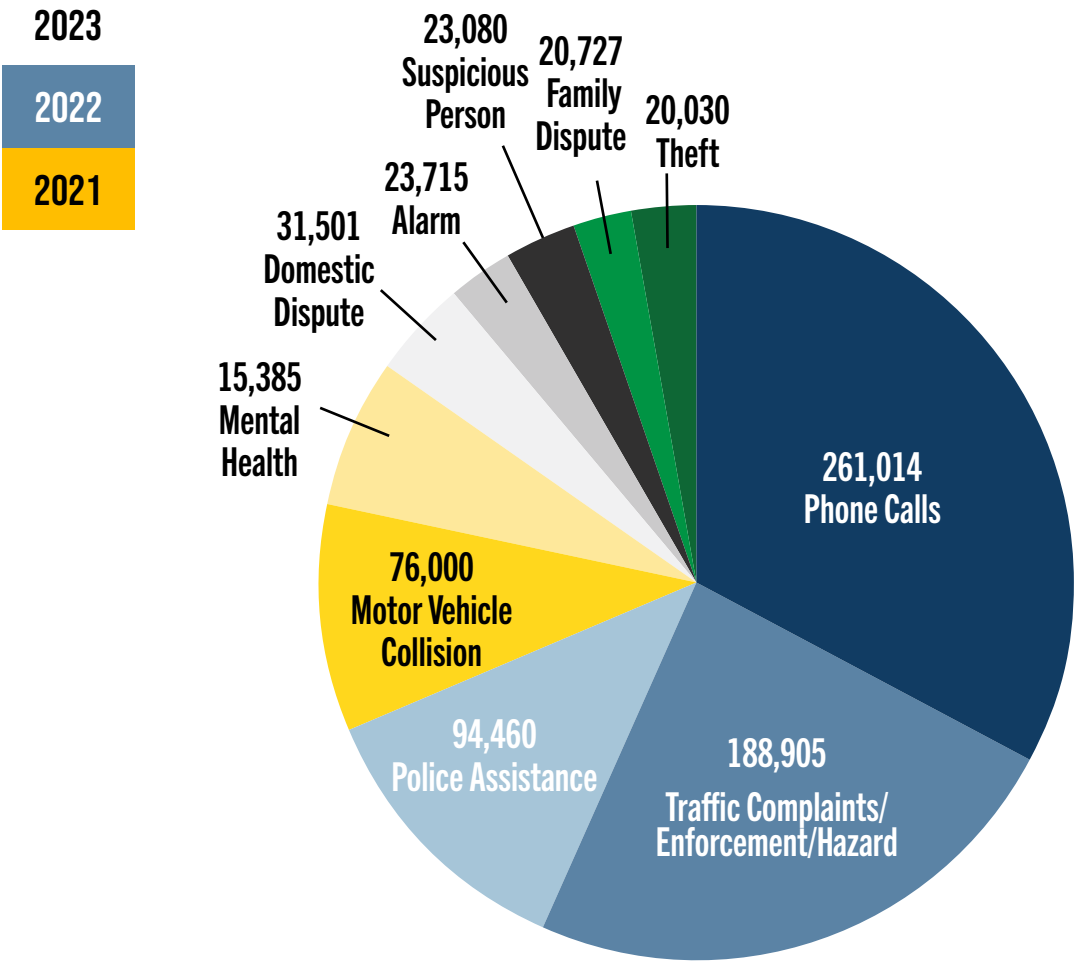


A 9-1-1 call with no voice contact is received every **2 minutes** at the PCCs, which is an average of **715 calls each day**. Every time an accidental or hang-up 9-1-1 call is received, a communications operator will attempt to call the number back and will also send a text message to the cellular device.



TOP 10 REASONS THE OPP WAS CALLED*

Chart 7-1



**Excludes officer-initiated events*

ONLINE REPORTING

DID YOU KNOW...

... that you have the option to report select occurrences to police online? Specific incidents can be reported online at your convenience at opp.ca/reporting without attending a detachment or making a call for police assistance.

51%↑
INCREASE IN ONLINE REPORTING SINCE ITS INCEPTION

You can use the online reporting system to report:

- Theft Under \$5,000
- Mischief / Damage to Property Under \$5,000
- Mischief / Damage to Vehicle Under \$5,000
- Theft from Vehicle Under \$5,000
- Lost / Missing Property Under \$5,000 including a licence plate(s) or validation stickers
- Theft of any type of gasoline from a gas station
- Driving Complaints

	Number of Online Reports
2018	2,497
2019	2,291
2020	3,395
2021	3,698
2022	4,080
2023	4,881

THE OPP IS HIRING COMMUNICATIONS OPERATORS AND CIVILIAN DATA ENTRY CLERKS

In 2023, the Provincial Communications Operations (PCO) Recruitment Unit attended 60 events to promote and inform the public about the Communications Operator and Civilian Data Entry (CDE) Clerk positions. These events included OPP hosted presentations, job fairs, school presentations and community events.

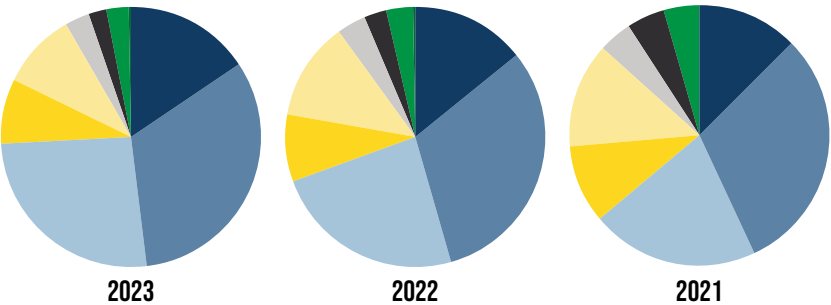
1,960+ APPLICATIONS RECEIVED
360+ INTERVIEWS CONDUCTED

Click here for more information and to apply!
[opp.ca/pcc](#)
[opp.ca/cde](#)



CIVILIAN DATA ENTRY

The CDE Unit is located exclusively at OPP General Headquarters in Orillia. CDE clerks provide essential transcription services to uniform members and relieve the burden of data entry from frontline officers. From the hard work and dedication of these highly trained members, improvements in the quality and timeliness of data entry have been proven. Officers' dictations are categorized into work types (WT) based on a predetermined level of urgency and transcribed accordingly.



- WT1 Bail Hearing and Sudden Death
- WT2 Arrest Report/Criminal Charges and Warrants
- WT3 Domestic/Family Dispute and Missing/Located Person
- WT4 Part III Offences
- WT5 Crimes Against Persons (No Arrest) and Mental Health-Related
- WT6 Stolen/Recovered Motor Vehicles (No Arrest) and Property Crime/Recovered Stolen Property
- WT7 Other Crime (No Arrest)
- WT9 Non-Criminal
- WT12 Criminal Investigation Branch Dictations

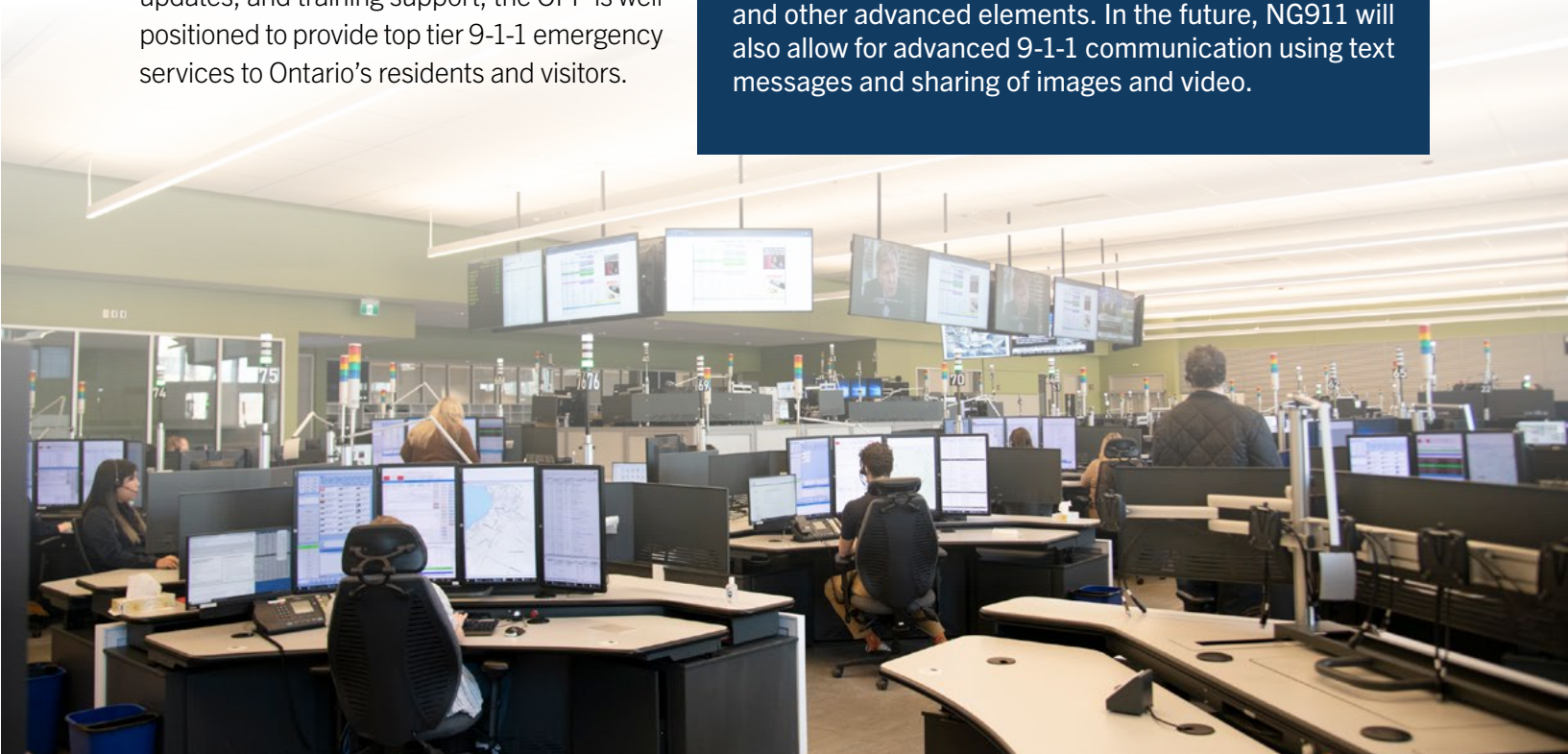
NEXT GENERATION OF 9-1-1

In 2013, the Canadian Radio-Television and Telecommunications Commission (CRTC) mandated that all 9-1-1 service providers update their infrastructure and systems to allow for the Next Generation 9-1-1 (NG911) system. As the mandatory replacement of the current 9-1-1 service in Canada, NG911 is an ecosystem of integrated, standards-based systems from coast to coast to coast. It will comply with a standard developed by the North American Emergency Number Association (NENA) which forms the basis for compatible deployment of this new service in Canada, the US, and around the world. The CRTC has announced revised timelines, directing all 9-1-1 Communications Centers to decommission the existing system (known as E9-1-1) by March 2025.

The OPP has been hard at work with its vendor partners, other public safety answering point services, and through work with the Canadian Radio-Television and Telecommunications Commission's Emergency Services Working Group to ensure a smooth and effective transition ahead of the mandated timeline. Changes have included a broad spectrum of technologies that enable the OPP to operate two completely independent primary call centers, each having the capacity to replace the other, thereby allowing the OPP to "be its own back-up". This is a unique design that does not exist elsewhere in the country. It is also this design that will allow the OPP to move to a Provincial Call Sharing model whereby the next available operator in the province will receive the next 9-1-1 call in the queue at any of the four OPP Communications Centres. This will ensure the fastest answering of 9-1-1 calls possible.

With the combination of highly qualified 9-1-1 communications operators, technological updates, and training support; the OPP is well positioned to provide top tier 9-1-1 emergency services to Ontario's residents and visitors.

NG911 will significantly enhance 9-1-1 service in Canada by upgrading to digital networks that support modern new features. It is an initiative to evolve and modernize existing and antiquated 9-1-1 technology allowing for better location accuracy, Real Time Text, telematics and other advanced elements. In the future, NG911 will also allow for advanced 9-1-1 communication using text messages and sharing of images and video.



BAIL REFORM

The incidence of chronic violent offenders given judicial interim release and committing further violent criminal acts thereafter is not rare.

INITIAL ACTION

The Ontario Association of Chiefs of Police (OACP) Board of Directors held an emergency meeting on Safety and Bail on December 29, 2022. The OACP released a [Statement on the Release of Violent Offenders on Firearms-related Charges and the Impact on Community Safety](#). The Canadian Association of Chiefs of Police (CACCP) Board of Directors subsequently issued a statement in support of the OACP call for legislative reforms, including the bail process involving violent repeat offenders and violent firearms offences.

On January 13, 2023, all Canadian Premiers wrote a letter to the Prime Minister to urge the federal government to take immediate action to strengthen Canada’s bail system to better protect the public and Canada’s heroic first responders.

On January 31, 2023, the OPP and the OPPA appeared before the provincial [Standing Committee on Justice Policy](#) (Legislative Assembly of Ontario) and spoke of the need to enhance [Section 515 \(10\) \(b\) of the Criminal Code](#), and the administration of bail by the courts.

On February 8, 2023 a letter addressed to the Minister of Justice and Attorney General of Canada, was sent by the Ontario Association of Chiefs of Police, Police Association of Ontario, Ontario Provincial Police Association and the Toronto Police Association to address the urgently needed reforms to protect all members of our communities – including our police officers – from the distinct and relatively small subset of accused individuals that are known, persistent serious violent offenders with firearm possession or intimate partner violence charges before the courts and/or convictions.

On February 15, 2023, OPP appeared before the federal [Standing Committee on Justice and Human Rights](#) (House of Commons) calling for a commitment to actioning meaningful and responsible legislative change.

RESULTS: LEGISLATIVE CHANGES – BILL C-48

[Bill C-48 – An Act to amend the Criminal Code of Canada \(bail reform\)](#) was introduced to the House of Commons on May 16, 2023. On September 28, 2023, OPP gave testimony regarding Bill C-48 before the Standing Senate Committee on Legal and Constitutional Affairs. On December 5, 2023, Bill C-48 received Royal Assent and came into effect on January 4, 2024.

RESULTS: OFFENDER MANAGEMENT AND APPREHENSION PROGRAM (OMAP)

Led by OPP Field Operations, the Offender Management and Apprehension Program (OMAP) is a crime suppression program designed to deter the criminal activities of repeat offenders. The program focuses on offenders that are deemed to be a high-risk to the safety of communities and individuals and are often involved in repeat criminal behaviour. The program is based on the principle that the offender is accountable to both the community and the justice system. Previously referred to as the Intelligence Led Policing - Crime Abatement Strategy (ILP-CAS), this program was initiated in 2009 and was updated in May 2023 to align with the new bail reform initiatives.

The Bail Support Team’s (BST) primary role is to assist detachments with the management of their OMAP programs. The Bail Support Team’s mandate includes assisting detachments with the apprehension of at-risk and prolific offenders. The team continually engages with internal and external partners including Intensive

Serious Violent Crime Bail Team (ISVBCT) Crown’s, Probation and Parole, ROPE, VSRU as well as bail teams from other police services.

RESULTS: NEW FRONTLINE FIREARM BAIL COMPLIANCE DASHBOARD

As part of the commitment to ongoing bail reform and offender management, the OPP Firearm Bail Compliance Dashboard (BCD) application was launched to OPP frontline users on July 31, 2023. First developed by the Toronto Police Service (TPS), the BCD provides officers with map-based and near real-time information regarding individuals on bail in the community for firearms-related offences.

The BCD is intended for use by all frontline officers, providing them with valuable offender management information that helps enhance public and officer safety. A mobile version of the application was launched in October 2023, placing critical information at the fingertips of frontline members through OPP-issued mobile devices. The BCD is integrated with the OMAP.

To further enhance safety and provide Ontario-wide situational awareness of individuals on bail for firearms-related offences, the OPP has partnered with TPS to deliver a Provincial BCD solution and build out an application for use by all Ontario police services. This initiative has been made possible due to an investment made by the Ontario government and the competence of OPP Communications and Technology Services Bureau. The Provincial BCD will be developed and deployed through a phased process in 2024.

“We can, and must, expeditiously ensure appropriate weight is given to public safety concerns when considering the interim release of a repeat violent offender, thereby improving the safety and security of Canada.”

– Commissioner Carrique

RESULTS: ENHANCED MANDATE OF THE PROVINCIAL R.O.P.E. SQUAD

To respond to the change in bail reform, the Repeat Offender Parole Enforcement or “R.O.P.E.” Squad originally established in 2002, was enhanced in 2023 to include responsibility for both federal and provincial offenders. The Provincial R.O.P.E. Squad is comprised of members from 18 Police Services strategically deployed throughout the province. The R.O.P.E. Squad is a multi-agency, provincial team mandated to:

- Locate and apprehend parolees unlawfully at large (UAL) in the Province of Ontario, and to locate and apprehend anyone who: escapes from secure custody, escapes from or walks away from non-secure custody or becomes wanted by violating bail, or release orders who are a high risk and a danger to public safety.
- Assist different units of varying Police Services in proactive policing and the apprehension of high-risk repeat offenders, as well as contributing to the achievement of the overall mission of preventing crime and enforcing laws, as mandated by the Police Services Act of Ontario.

NEW INVESTMENTS IN TECHNOLOGY

DIGITAL POLICE OFFICER NOTEBOOKS (DPON)

In 2023, the feasibility of a DPON was demonstrated during an eight-month proof-of-concept implemented at the Orillia OPP detachment. During the proof-of-concept all participants took notes exclusively using a digital solution. The proof-of-concept demonstrated significant time savings that could be generated from Computer Aided Dispatch and Niche Records Management Systems integrations, as well as the court disclosure process.

A Request for Information for a Mobile DPON Application Solution was posted to the Ontario Tenders Portal; eight responses were received. Respondents were invited to provide demonstration of their solutions to the OPP in January 2023. All eight vendors provided demonstrations to the DPON project team and Business Management Bureau Procurement Services. The demonstrations confirmed the marketplace for a DPON solution is competitive with multiple information technology vendors offering solutions aligned to the requirements for police officer notetaking.

In June 2023, Treasury Board approved the OPP to undertake an open competitive procurement process to acquire a provincial DPON solution. The competitive Request-for-Bids (RFB) received support from Legal Services, the Fairness Commissioner and OPP Chief Security Office. The RFB for DPON is on track to be posted to the Ontario Tenders Portal. The roll-out of the digital notebook solution is planned to begin in the fall of 2025.

BODY WORN CAMERAS (BWC), IN-CAR CAMERA (ICC) AND AUTOMATIC LICENCE PLATE RECOGNITION (ALPR)

The OPP supports the implementation and use of any tools or technologies that support collecting better evidence, demonstrate transparency, encourage positive interactions with police and enhance officer and public safety in the communities we serve.

During the 2022-23 fiscal year, the OPP engaged in a proof-of-concept program in East Region which included the use of body worn cameras (BWC), along with its accompanying mobile applications. All officers engaged

in the proof-of-concept were issued mobile phones to support all aspects of the BWC platform. The program also included the deployment and implementation of In-Car Camera Systems which includes an integrated Automatic Licence Plate Recognition (ALPR) technology. In March 2023, the OPP completed a provincial implementation of In-Car Camera systems with integrated ALPR into over 1,300 frontline vehicles across all regions of the province.



1,375 ICC/ALPR
EQUIPPED VEHICLES

100%
OF THE
PARTICIPATING
MEMBERS
RECOMMENDED
THE OPP MOVE
FORWARD WITH A
DIGITAL SOLUTION

MURDER CHARGE LAID IN “NATION RIVER LADY” INVESTIGATION

Investigative Genetic Genealogy (IGG) was the key to unlocking the identity of the victim in this 48-year-old case.

On May 3, 1975, the remains of a woman were found in the Nation River, a short distance from the Highway 417 bridge near the Town of Casselman in eastern Ontario. During the intervening 47 years, forensic artist's renderings, a 3D facial approximation (created in 2017), a dedicated tip line and descriptions of evidence accompanied several public appeals for information by the OPP to identify the victim and any potential suspects without success.

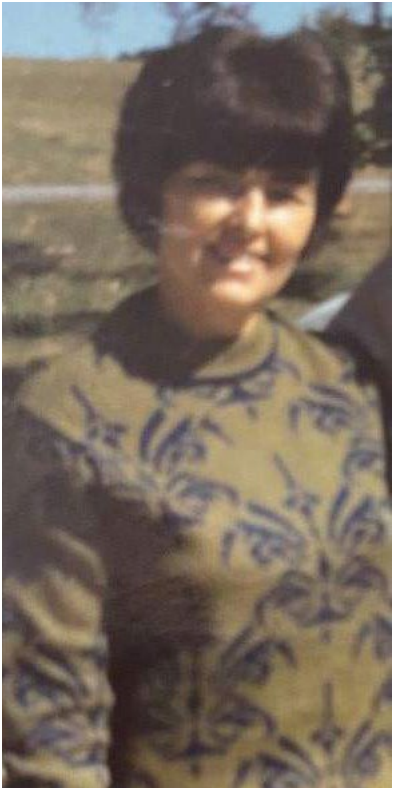
In late 2019, a new DNA profile of the victim was obtained by the Centre of Forensic Sciences in Toronto and submitted to a specialized lab in the United States. Through whole genome sequencing, the samples matched those collected from two individuals listed in a family DNA tree.

In 2020, the victim was subsequently identified as 48-year-old Jewell ‘Lalla’ Langford. This is believed to be the first case in Canada of this nature to identify human remains through IGG.

With the victim identified, OPP investigators worked with the Service de Police de la Ville de Montréal (SPVM) to examine evidence gathered decades before related to the unsolved missing person case. A lengthy

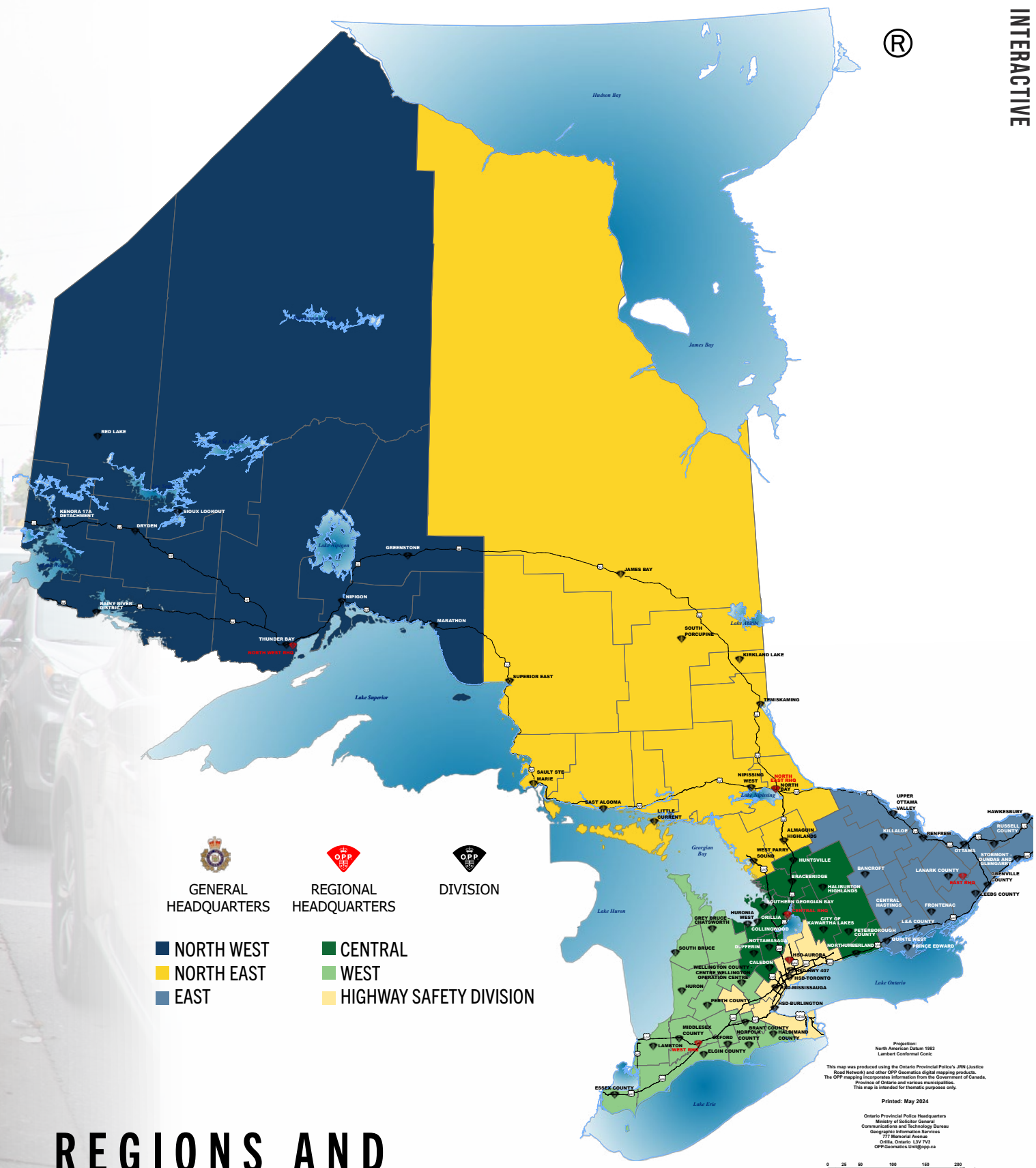
investigation ensued – involving the OPP, SPVM, the United States Federal Bureau of Investigation (FBI), the Office of the Chief Coroner for Ontario and the Canadian and U.S. Departments of Justice – leading to a criminal charge against an individual residing in Hollywood, Florida.

IGG is a valuable investigative technique that has the potential to assist unsolved investigations by identifying human remains and/or the perpetrator(s) of serious violent offences including homicide, robbery, aggravated assault and sexual assault. IGG includes DNA analysis combined with traditional genealogy research to generate investigative leads. Criminal Investigation Branch oversees the implementation of the IGG forensic technique for the OPP and works in collaboration with the Ministry of the Attorney General, the Office of the Chief Coroner and the Ontario Forensic Pathology Service.





COMMUNITIES



REGIONS AND DETACHMENTS

IMPROVING OUTCOMES AND INCREASING COMMUNITY SAFETY AND WELL-BEING

The OPP is committed to the safety of the people and communities of Ontario. Police and health partners working together means improved safety and better outcomes for all.

The OPP supports an evidence-based continuum of crisis response that adapts and evolves through valued partnerships with key stakeholders that support consultations and engagement with experts, including persons with lived experience, to provide trauma-informed and culturally responsive supports for persons in crisis. This includes, but is not limited to, a [Crisis Call Diversion \(CCD\) Program](#), implementation of [Mobile Crisis Response Teams \(MCRT\)](#), and improving processes related to police-hospital transitions when a person in crisis needs to be apprehended for treatment at a hospital.

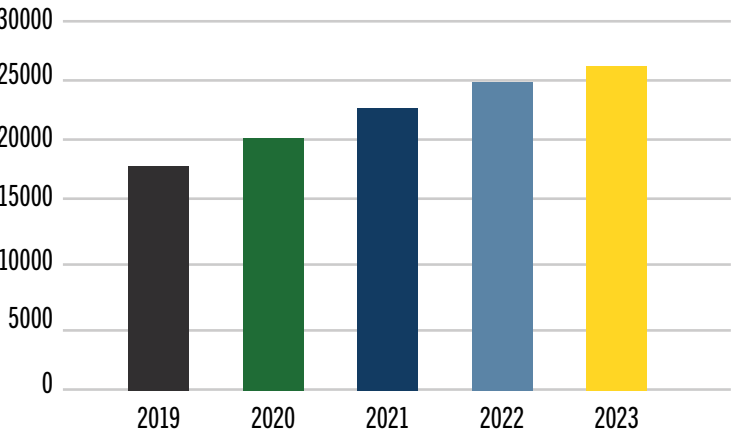
CCD

The OPP continued to partner with community mental health organizations to have crisis workers embedded in its Provincial Communications Centres (PCCs). In 2023, CCD workers were engaged in 2,438 calls involving individuals who may be experiencing a crisis event and diverted 34% away from police response.

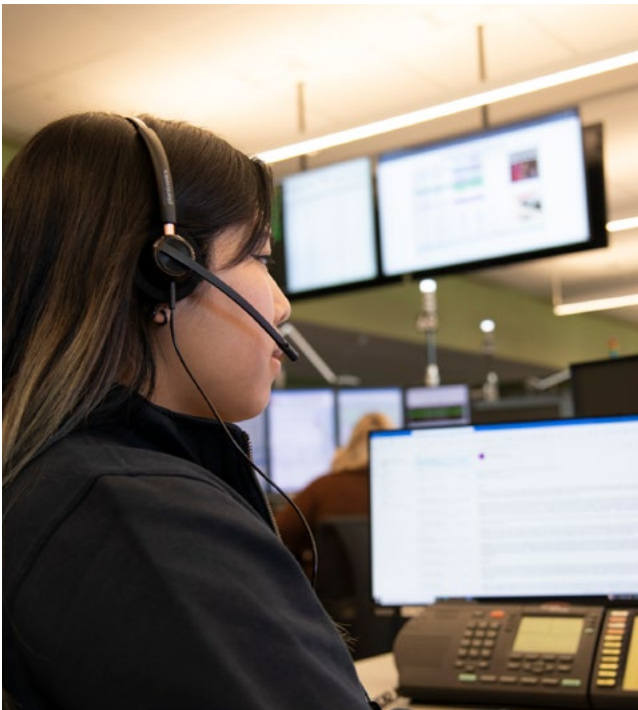
Table 23-1	2021	2022	2023
# of engagements	946	2,373	2,438
# of diversions	231	740	831
# of community referrals	914	2,068	2,632
# of follow up appointments/emails	152	312	318
Diversion rate - % calls handled by CCD workers	24%	31%	34%

MENTAL HEALTH-RELATED OCCURRENCES

Chart 8-1



The OPP observed a 45% increase in mental health-related calls for service over the last 5 years with an average annual increase of 9%.



Over the past five years the OPP has seen significant growth in the development of MCRTs. The OPP strives to remain a leader in this work knowing the growing positive impact it has had in our communities.

In 2023, there were 26,463 mental health-related calls for service and of those MCRTs were engaged 16,210 times (or 61%).

- 60 MCRTs across the province are working to improve outcomes for persons experiencing a crisis by:
- Increasing referrals by 71% to early support services in the community;
 - Reducing the number of instances where individuals are apprehended for treatment at a hospital, leading to a reduction in the overall average time officers spend in hospital emergency departments, allowing for effective use of police and hospital resources within the community.

Crisis workers not only assist individuals in crisis but in working alongside police, provide opportunities for knowledge transfer with frontline members, which in turn improves community safety. These learning opportunities can occur during live calls and/or through mental health education sessions provided by the health partner organization. Crisis workers are familiar with internal member support resources and often act as a warm transfer for members looking to access these supports.

A total of **12,001 SUDDEN DEATH** occurrences have been reported since 2021. 895 (7%) were specifically classified as suicide.

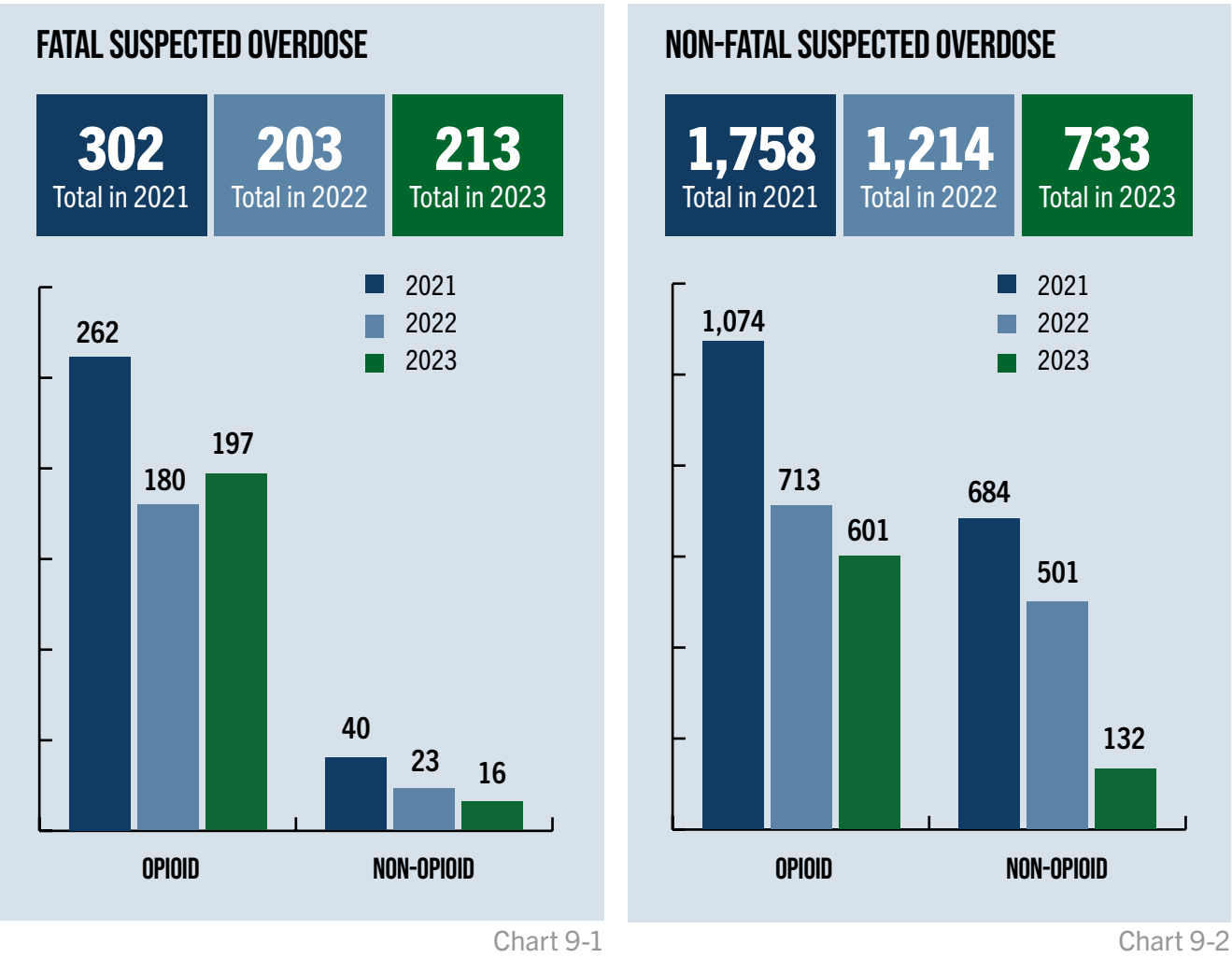


NALOXONE INTERVENTIONS IN OVERDOSES

OPP officers have administered Naloxone 786 times to 445 individuals since 2019. In 2023, 172 doses were administered on 86 individuals.

Starting in August 2021, all frontline officers were provided with Naloxone units. This is a standard piece of equipment which all officers will carry on their person. Officers are also equipped with a naloxone pocket card which is to be included with the naloxone intranasal spray in the duty belt pouch; the card includes the five steps to administering naloxone and signs of an overdose.

Of the total fatal suspected overdoses in OPP-policed communities in 2023, 197 were opioid-related.



[See Regional Breakdown >](#)

MEASURE AND IMPROVE COMMUNITY INTERACTIONS

SPIDR TECH – MODERN CUSTOMER SERVICE FOR PUBLIC SAFETY

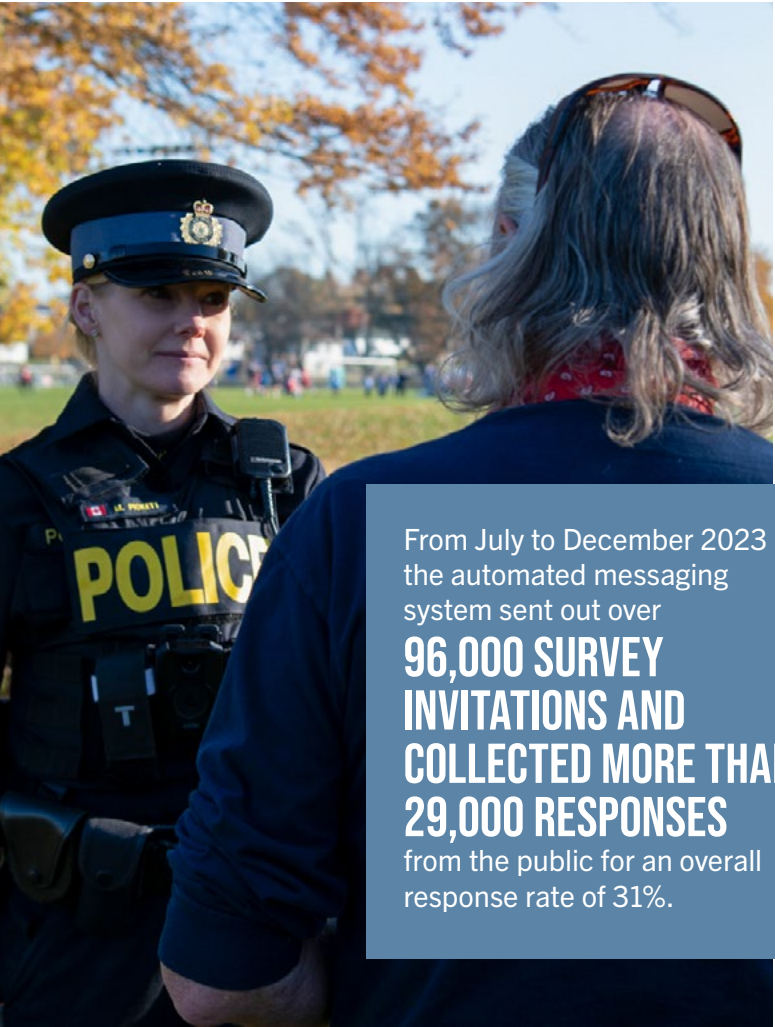
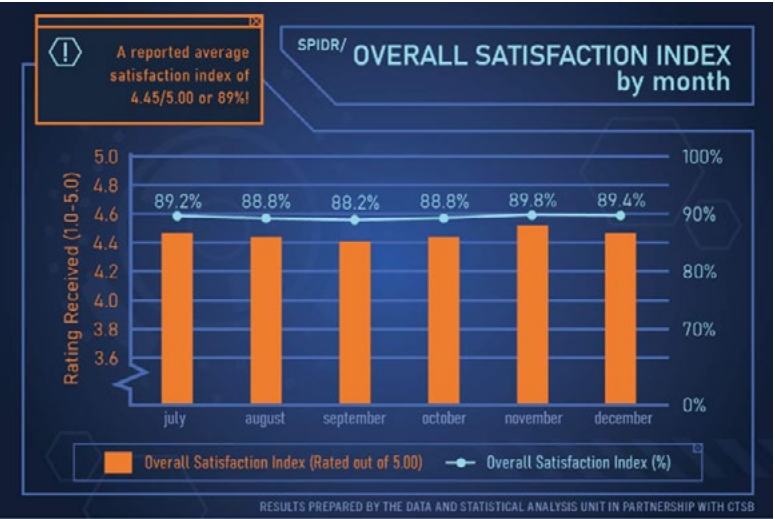
In July 2023, the OPP launched a new technology tool: the SPIDR Tech automated messaging system. A software solution that allows the OPP to measure and review community interactions.

When a member of the public contacts the OPP through 9-1-1 or the non-emergency number and their call is categorized by the automated messaging system as an eligible event type (there are 63 unique event types), they will receive a message from the system that includes their occurrence number and an invitation to complete a brief, voluntary survey about their experience.

The ‘Overall Satisfaction Index’ is a measure summarizing the six questions included in the automated surveys. The average satisfaction index from July to December was 89%.

With the launch of the automated messaging system, the organization is able to collect near real-time feedback from members of the public who’ve interacted with the OPP. The results have helped to demonstrate the outstanding work of our officers and communications operators and the service we provide to our communities.

The implementation of the SPIDR system directly addresses the Auditor General Value for Money Audit recommendation for the OPP to more effectively assess performance in delivering adequate and effective policing services in Ontario.



INDIGENOUS POLICING BUREAU

The OPP Indigenous Policing Bureau provides support and resources to enhance organizational capacity to contribute to advancing effective Indigenous policing in Ontario. The OPP works in partnership with Indigenous communities and police service providers to ensure that public safety interests are well represented, and policing needs can be met in an efficient and appropriate manner. The [Indigenous Policing Bureau](#) consists of four units/teams.

ONTARIO FIRST NATIONS POLICING AGREEMENT (OFNPA)

The Ontario First Nations Policing Agreement (OFNPA) is a tripartite agreement, under the First Nations and Inuit Policing Program (FNIPP), between the federal and provincial governments and several First Nations in Ontario. The OPP administers OFNPA funding on behalf of the Province. The Indigenous Policing Bureau provides OFNPA related administrative support to First Nation police services while the local OPP liaison detachments assist with operational support.

- In 2023, the OPP facilitated the transition of Kitchenuhmaykoosib Inninuwug First Nation from an OFNPA, OPP-administered policing model to a Stream Two Agreement, OPP-dedicated policing model.

INDIGENOUS AWARENESS TRAINING UNIT (IATU)

- In 2023, the [Indigenous Awareness Training](#) Course was offered for three weeks – one session hosted in Rama First Nation and two sessions hosted in Thunder Bay. In total, 77 participants attended the week-long course.
- Indigenous Awareness Training was delivered to over 1,800 participants including more than 330 OPP recruits and 1100 recruits from external agencies. Other participants included Auxiliary members, Special Constables, Experienced Police Officers, Cadets and the Provincial Communications Centre members.

- The IATU delivered a three-part learning series – Understanding Intergenerational Trauma.
- The IATU supported the inclusion of Indigenous cultural traditions and customs into graduation ceremonies for OPP recruits.
- IATU also delivers culturally-based community and youth initiatives focused on wellness and leadership development, such as Niigan Mosewak.

MISSING AND MURDERED INDIGENOUS WOMEN AND GIRLS (MMIWG) TEAM

- In 2023, the [Missing and Murdered Indigenous Women and Girls \(MMIWG\) Team](#) maintained engagement and consultation with the Indigenous Advisory Circles to the OPP, resulting in an ongoing formalized process to identify meaningful changes to policing through a culturally responsive lens.
- The [MMIWG Team](#) facilitated the expansion of the Indigenous Advisory Circles to include Regional Indigenous Advisory Circles established in each OPP Region and Highway Safety Division.
- The MMIWG Team continued to work with the Family Information Liaison Unit (FILU) in the Indigenous Justice Division at the Ministry of the Attorney General to gather information about police investigations related to missing and murdered Indigenous people and provide that information to family members.

PROVINCIAL LIAISON TEAM (PLT)

- In 2023, the OPP delivered training or assisted in the delivery of training on the Framework approach to 263 OPP participants and 25 external participants from 10 external police services.
- The Framework was applied in 284 incidents in 2023 (244 Demonstrations and 40 Indigenous Critical Incidents).
- The [PLT](#) provided community outreach 2,311 times and provided support to detachments/external police services 3,784 times.



**THE OPP ADMINISTERS
POLICING SERVICES
FOR 17 FIRST NATIONS
THROUGH THE OFNPA
UNDER THE FNIPP.**

**THE OPP PROVIDES
DIRECT POLICING
SERVICES TO 22 FIRST
NATIONS ACROSS THE
PROVINCE.**

**THE OPP PROVIDES
DEDICATED POLICING SERVICES
TO 3 FIRST NATIONS WITH
STREAM TWO AGREEMENTS,
UNDER THE FNIPP.**

PLT - BUILDING RELATIONSHIPS

The PLT applies the principles of the OPP's [Framework for Police Preparedness for Indigenous Critical Incidents](#) – an operational policy that guides the police response to conflict and represents the organization's commitment to a flexible, consistent and professional response to major events and Indigenous critical incidents.

In recent years, the overall workload of the PLT has increased. This trend is anticipated to continue as a direct result of the escalating prevalence of issues-based conflicts, and a greater organizational investment in, and reliance upon, the specialized support and assistance provided by PLT members.

In 2023, the [Report of the Public Inquiry into the 2022 Public Order Emergency](#) validated the Framework approach and resulted in an increased interest in the OPP PLT program. The OPP received an influx of requests for liaison training from external agencies with a desire to enhance or create Police Liaison Team programs.

Furthermore, in 2023, the OPP had a role in updating the Canadian Association of Chiefs of Police (CACP), Policing with Indigenous Peoples (PWIP) Committee, National Framework for Police Response to Demonstrations and Assemblies (National Framework) and Course Training Standards.

CELEBRATING MEMORABLE MOMENTS

FRIENDS OF THE OPP MUSEUM

Friends of the OPP Museum (Friends) was founded in 2008 to promote and support the OPP Museum. While the museum is fully funded by the OPP, Friends plays an important role in supporting research, collection and educational endeavours. As a registered charity, Friends has raised money through runs, bike rides, bake and craft sales, art and silent auctions that have supported a variety of OPP Museum projects. Highlights from its first 15 years include the restoration of the 1931 Henderson KL motorcycle, the oldest original OPP vehicle to have survived, and the purchase of Temagami, the OPP’s first boat, a 22-foot mahogany launch built in 1949 to patrol Lake Temagami in Northern Ontario.

In 2021, Friends took over operating the OPP Shop from the OPP Commissioned Officers’ Association (COA). The store, located at General Headquarters, sells exclusive OPP branded products including sweatshirts, mugs, rings, hats, bags and officer specific apparel and materials. Funds raised go towards the fulfillment of Friends’ mandate to preserve and celebrate OPP history.

CHORUS

In 1998, with the approval of Commissioner Thomas B. O’Grady, the OPP Chorus was founded as a volunteer singing group. As ambassadors for the OPP, Chorus members perform at fundraisers, special events and church services, memorials, Change of Command ceremonies, parades, holiday celebrations and OPP anniversaries. Their crowd-pleasing musical repertoire includes popular hits, gospel, the oldies, Broadway hits, classical melodies and show tunes. This year marks their 25th anniversary as loyal volunteers who share their love of music and song. The group is comprised of retired officers, civilians and members of the community.



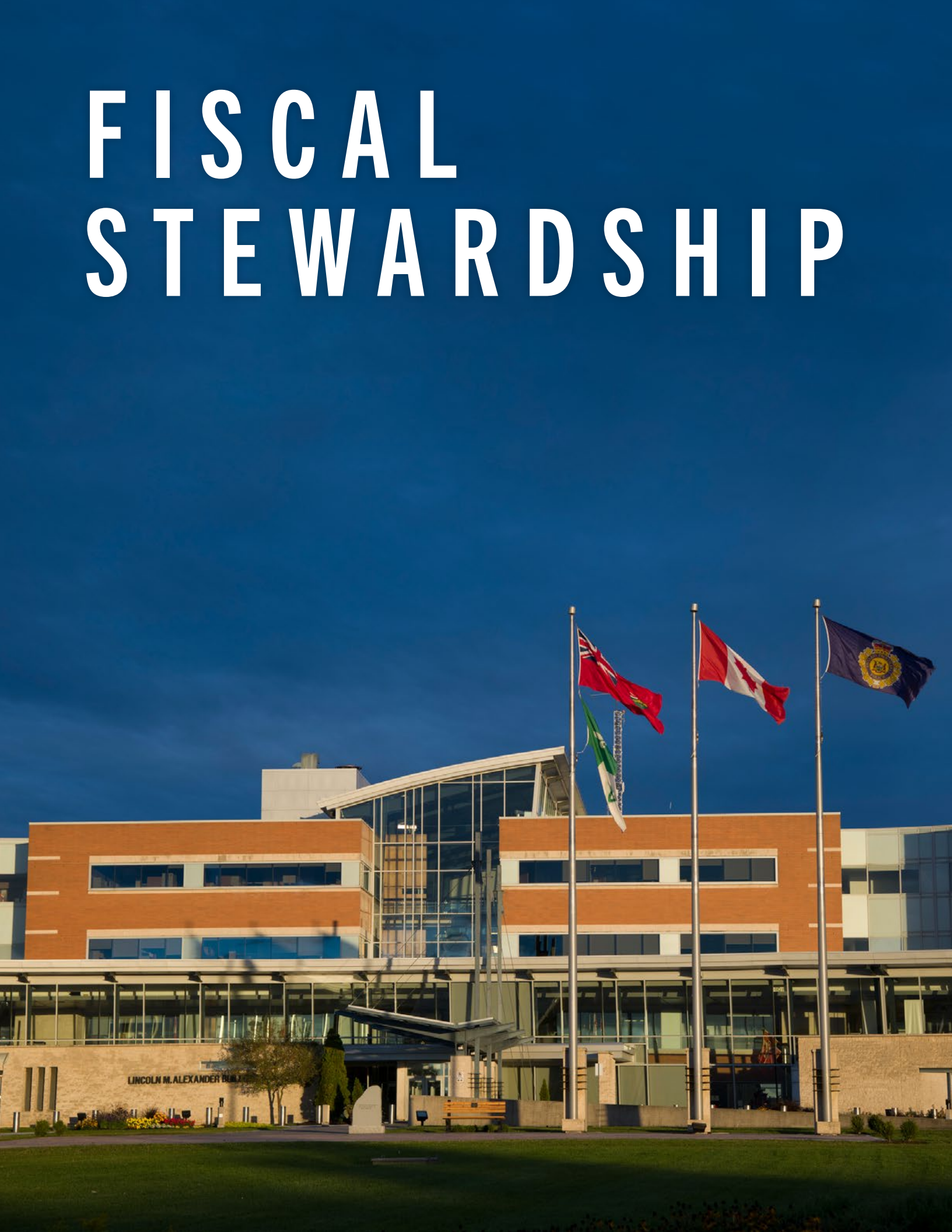
RAISING THE FRANCO-ONTARIAN FLAG

It was a moment of pride, hope and happiness as the Franco-Ontarian flag was raised to OPP General Headquarters (GHQ) in a special ceremony on September 26, 2023. The symbolic white and green flag is raised every year in honour of Franco-Ontarian Day, celebrated on September 25th.

So, what was different about the flag raising this year? This year, the flag did not come down after its usual week-long display – it will stay up permanently at GHQ, all regional headquarters, the Highway Safety Division Headquarters, and all detachments located in a designated bilingual area. This permanent display not only embraces the Francophone community in Ontario, it demonstrates the OPP’s commitment to supporting its bilingual members and ensuring that quality French language services are provided to those we serve.

The Francophone community in Ontario is a rich one, going back more than 400 years when French explorer Samuel de Champlain traveled to parts of the province. Today there are more than half a million Francophones in Ontario. In the OPP, we are fortunate to have more than 500 uniform and civilian members working in bilingual designated positions, offering services in both official languages.





FISCAL STEWARDSHIP

THE COST OF THE OPP

2023/2024 OPERATING AND CAPITAL BUDGET ACTUALS SALARIES AND BENEFITS

Salaries and benefits comprise a significant proportion of the OPP policing budget, averaging 83 percent as compared to 17 percent for direct operating expenses. This percentage breakdown is consistent with other police agencies in Ontario and Canada and is common to many professions that require the intense use of available human resources to meet their mandates. The OPP does not have direct control over compensation rates for its members. The Crown in the Right of Ontario, represented by the Ministry of Public and Business Service Delivery, negotiates salaries and benefits with the Ontario Provincial Police Association (OPPA). The most recent collective agreement expired on December 31, 2022.

FACILITIES OPP MODERNIZATION PHASE 2

In August 2018, a contract was signed to design, build and finance the Phase 2 Modernization project (valued at over \$182 million) which included nine new detachments with an additional site being added to replace Cambridge Detachment. The final project was completed in 2023 bringing a close to the Phase 2 Modernization Project.

All construction is complete, and all ten sites are operating as intended. The 10 sites include:

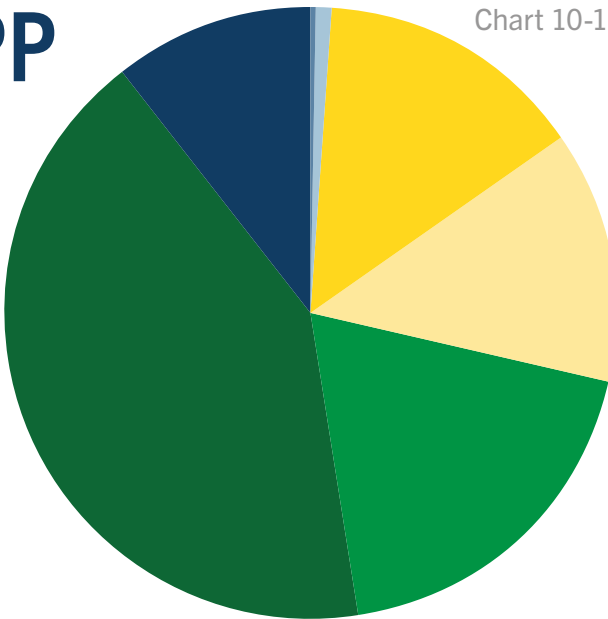
- Cambridge Detachment - OPP Highway Safety Division
- Fort Frances Detachment – OPP North West Region
- Hawkesbury Detachment – OPP East Region
- Huron County Detachment – OPP West Region
- Manitoulin Island Detachment – OPP North East Region
- Marathon Detachment – OPP North West Region
- Moosonee Detachment – OPP North East Region
- Orillia Detachment – OPP Central Region
- Port Credit Detachment – OPP Highway Safety Division
- West Parry Sound Detachment – OPP North East Region

OPP MODERNIZATION PHASE 3

With the completion of OPP Modernization Phase 2, OPP Modernization Phase 3 received Treasury Board (TB) approval in August of 2023. TB approved Phase 3 which is to complete a one-to-one replacement of 26 detachments and two regional headquarters.

Implementation of the first stage will begin in April 2026 and will involve replacement of 12 detachments and one regional headquarters.

Implementation of the second stage will begin in August 2027 and will involve replacement of 14 detachments and one regional headquarters.



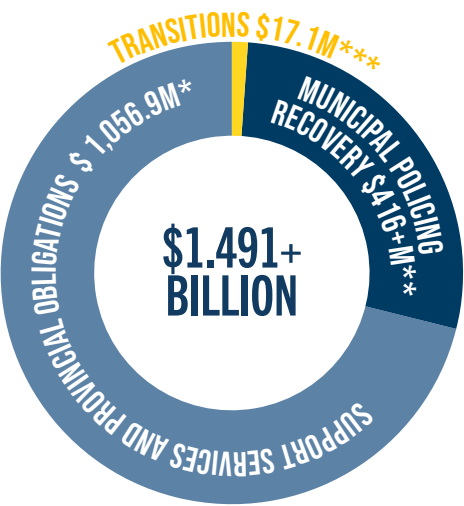
- 0.1% Office of the Commissioner
- 0.8% Culture and Strategy Services Command*
- 14.4% Corporate Services Command **
- 13.1% Investigations and Organized Crime Command
- 19.2% Traffic Safety Command
- 41.9% Field Operations Command
- 10.5% Benefits

\$1,490,627,227

* Includes Corporate Communications and Strategy Management Bureau and the Office of Professionalism, Respect, Inclusion and Leadership.
** Includes all fleet, equipment and fuel costs.

\$12.3 MILLION
spent on capital projects along with facility repairs and alterations in the 2023/2024 fiscal year.

OPP MUNICIPAL AND PROVINCIAL RESOURCE ALLOCATION



MUNICIPAL POLICING RECOVERY

Detachment Staff****

- Supervision
- Frontline constables
- Civilian administrative support

Support Positions and Other Direct Operating Expenses (ODOE)****

- Communication operators
- Prisoner guards
- Provincial Police Academy and in-service training
- Uniform recruitment
- Municipal Policing Bureau
- Forensic identification
- Information technology and telephone support
- Regional headquarters

Transitions to OPP: No municipalities transitioned to the OPP policing services in 2023.
OPP Policing Costs: For municipalities that receive municipal policing services from the OPP, the Ministry of Municipal Affairs and Housing Financial Information Return data analysis historically indicated that policing costs represent approximately 10 per cent of the municipalities’ total annual expenses.

SUPPORT SERVICES AND PROVINCIAL OBLIGATIONS

Traffic Safety

- Aircraft enforcement
- Provincial Traffic Safety program
- Motorized snow/off-road/vessel enforcement
- Waterways and King's highways

Investigations

- Criminal
- Child exploitation
- Anti-rackets/financial crimes
- Organized crime
- Investigative support

Intelligence

- Covert operations
- Provincial anti-terrorism and hate crimes
- Analysis and information
- Field intelligence

Specialized Response Teams

- Tactical and Emergency Medical Services
- Aviation Services
- Canine Unit
- Emergency Response Team
- Crisis negotiation
- Tactics and Rescue Unit
- Underwater Search and Recovery Unit
- Urban Chemical Response team

Auxiliary Policing

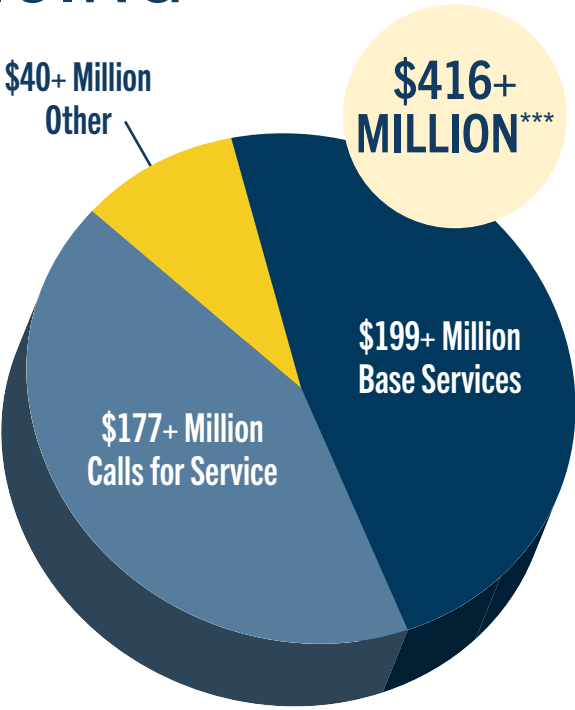
Community Safety

Unincorporated Territory

Indigenous Policing

2023 MUNICIPAL POLICING COST RECOVERY

Chart 11-1



BASE SERVICES

Proactive policing services, such as general and directed patrol, traffic safety, crime prevention, and additional activities such as victim assistance, training and administration.

CALLS FOR SERVICE

Calls for service that are typically reactive in nature and require police attendance or investigation, such as assaults, break and enter and mischief calls, drug investigations, provincial statutes offences, mental health incidents, motor vehicle collisions and missing persons occurrences.

OTHER

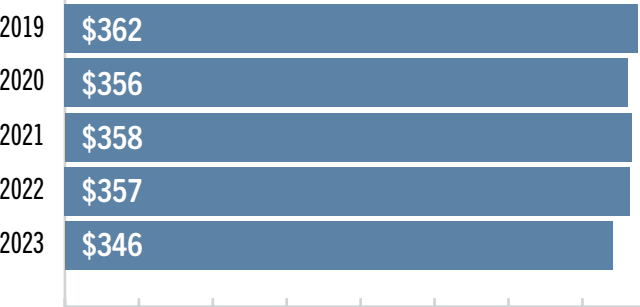
Overtime, court security, accommodations/cleaning, enhancements, and prisoner transportation.

HISTORICAL TRENDS 2019-2023

Since the implementation of the current billing model in 2015, municipal billing recoveries have increased, on average, one per cent year over year, while the average cost per property has remained relatively stable.

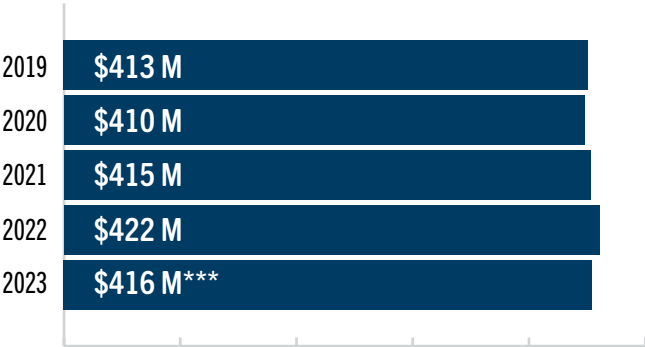
AVERAGE COST PER PROPERTY*

Chart 11-2



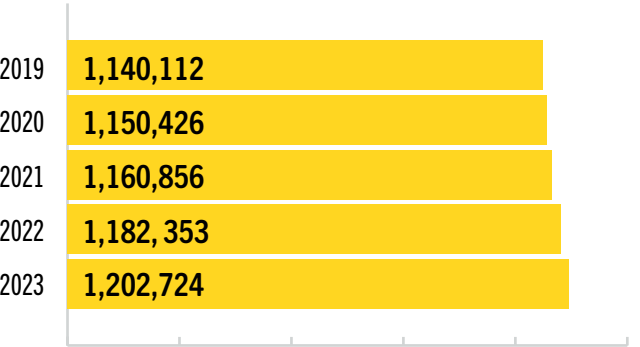
MUNICIPAL POLICING COST RECOVERY*

Chart 11-3



MUNICIPAL PROPERTY COUNTS**

Chart 11-4



*Does not include statutory appropriations and is based on 2023/2024 actuals. **Based on the estimated policing costs for 2023. Billing model recoveries net of municipal discounts and excluding recoveries for policing services provided to municipalities in a 3+ years transition contract. ***Recoveries for policing services provided to municipalities in a 3+ years transition contract and not under the billing model. ****Municipalities are billed for the portion of detachment and support positions and ODOE according to O.Reg. 267/14 of the Police Services Act.

*Estimated for 2023 and actuals for years prior to 2023, billing model recoveries net of municipal discounts, excludes recoveries for policing services provided to municipalities in a 3+ years transition contract. **Property count data is provided by Municipal Property Assessment Corporation (MPAC) on an annual basis. ***Estimated 2023 costs.

VALUE FOR MONEY CONTINUOUS IMPROVEMENT

In December 2021, the [Office of the Auditor General of Ontario](#) (OAGO) released its [Value-for-Money Audit: Ontario Provincial Police Report](#). Themes covered in this report included staffing and deployment, shift scheduling, healthy workplace initiatives, proactive policing targets, patrol hours, response time targets, clearance rates, reporting, and internal accountability processes.

Recommendation 13 included a commitment from the OPP to complete goal setting based on certain elements of the [Canadian Police Performance Metrics Framework](#) (CPPMF) and data derived from Statistics Canada (StatsCan) [Crime and Justice statistics](#) for the years 2018 to 2021. The data underwent a rigorous verification process by both the OPP and StatsCan to ensure accuracy and reliability.

An OPP Key Performance Indicator (KPI) Framework was created, aligning with other police services in Ontario and Canada. The selected CPPMF performance indicators for comparison were the [crime rate](#), [crime severity index \(CSI\)](#), [clearance rate](#), [clearance status](#), and [police officer strength](#). These selected CPPMF metrics are impact indicators that can be used to diagnose the policing environment that inform law enforcement planning strategies.

Benchmarks were created utilizing a five-year mean to ensure a balanced representation of data, smoothing out outliers or extreme values. This approach offered a dependable point of reference for performance evaluation, fostering comparability across diverse contexts including the challenging circumstances of the COVID-19 years.

The analysis for these CPPMF variables outlined certain central trends for the OPP between 2018 and 2022. Included here are the brief explanations of each measure:

- **Crime Rate:** The mean crime rate exhibits slight fluctuations across the years.
- **Crime Severity Index (CSI):** Over the years, the mean CSI remains relatively stable, with minor variations.
- **Clearance Rate:** A declining trend was observed in the clearance rate over the years.
- **Clearance Status:** Total clearance status calculations encompass data from 2018 to 2022, providing a comprehensive overview of the prevailing tendencies during this period.
- **Police Officers per 100,000 Population:** Despite incomplete data for 2019, the mean demonstrates a notable stability.

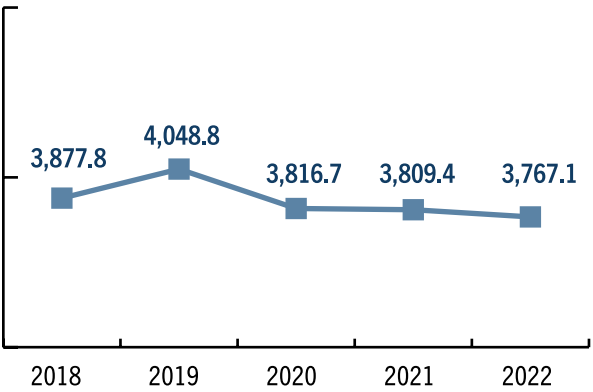
Looking ahead, the enactment of the [Community Safety and Policing Act](#) (CPSA) will inevitably reshape the landscape of KPIs for the OPP. Future KPIs may encompass measures of diversity, training, community engagement, compliance, and oversight, aligning with the evolving legislative framework and societal expectations.

The 2023 Annual Follow-up on the Value for Money Audit includes additional status updates of the implementation of the OPP recommendations and can be found in Chapter 1, section 1.14 on the [OAGO 2023 Annual Report](#) page.

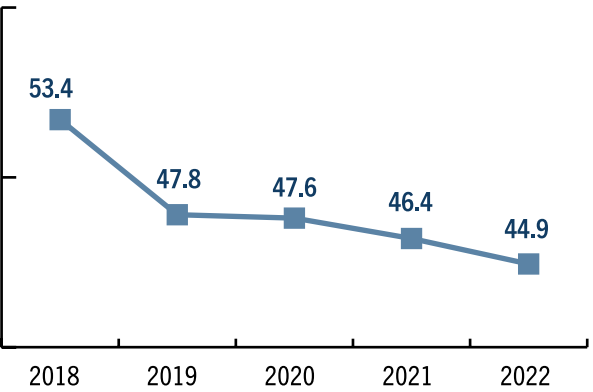
	OPP Benchmark
Crime Rate	3,864 (violations per 100,000 population)
Crime Severity Index	49.6 (rate/100 baseline but can be higher than 100)
Clearance Rate	48.0 (rate/100)
Cleared by Charge (clearance status)	38.4 (percentage/100)
Police Officer Strength	237.1 (per 100,000 population)

IDENTIFIED CPPMF MEASURES FOR OPP 2018-2022

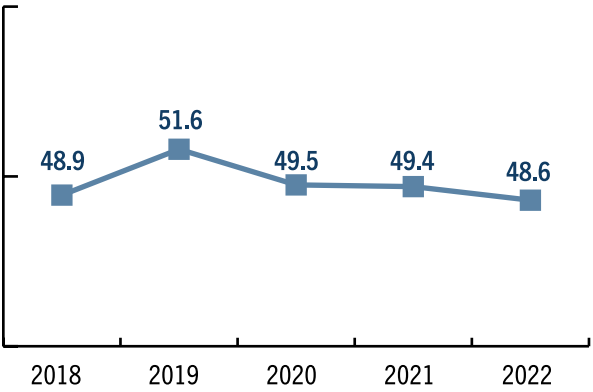
OPP CRIME RATE



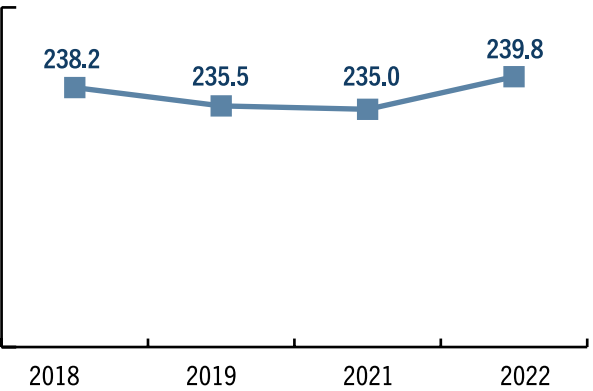
OPP CLEARANCE RATE - ALL VIOLATIONS



OPP CRIME SEVERITY INDEX

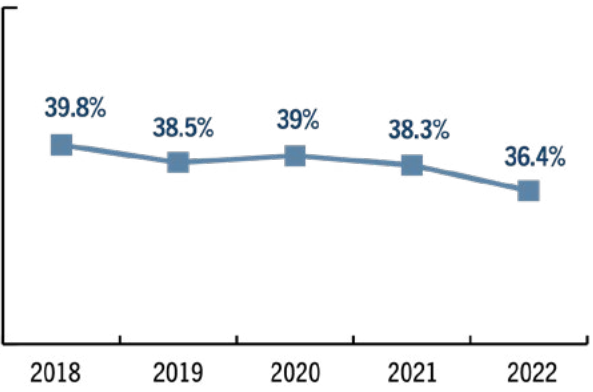


OPP STAFF STRENGTH PER 100,000 POPULATION



Statistics Canada could not run all justice statistics for 2020 due to disruptions from the COVID-19 pandemic.

OPP INCIDENTS CLEARED BY CHARGE
- ALL VIOLATIONS



LEGITIMACY, ADEQUACY AND EFFECTIVENESS

LEGITIMACY

- Use of force (UoF) was applied in 0.14% of all incidents requiring police presence. This is a slight increase over both 2022 (0.12%) and 2021 (0.13%) UoF ratios.
**UoF reports submitted for the humane dispatch of animals are reported separately.*
- Fewer than 1% of police/public engagements resulted in a public conduct, policy and/or service complaints to the OIPRD. The total number of conduct, policy and service complaints has increased by 7.2% since 2022 with 8.6% of complaints being substantiated.
- Over 6,000 uniform members attended annual block training at the Provincial Police Academy. This included mandatory firearms training, as well as first aid, judgment, use of force, and other essential training.
**This includes training provided to First Nations police services.*
- OPP members (uniform and civilian) received additional training from the Provincial Police Academy, including 535 in-person instructor-led courses with 5,508 combined participants, 23 virtual instructor-led courses with 665 combined participants, and 144 e-learning courses with 51,272 combined participants.
**Virtual instructor-led courses run simultaneously with in-person instructor-led courses, therefore some course offerings may be counted in the total offerings for both types.*
- Protocols and engagement continued to ensure hate motivated crimes and incidents incorporated a victim/trauma-centered approach.
- 81 formal requests were received for OPP investigative leadership and/or specialized and technical expertise relating to Sudden Death and Homicide cases.
- The OPP continued working with the Indigenous Advisory Circles to the OPP at the provincial level and the newly formed Regional Indigenous Advisory Circles in each OPP Region and Highway Safety Division.
- Indigenous Awareness Training was delivered to over 1,800 participants including more than 330 OPP recruits and 1,100 recruits from external agencies. Other participants included Auxiliary members, Special Constables, Experienced Police Officers, Cadets and the Provincial Communications Centre members.
- 77 different languages, not including English, were spoken by 1,076 multilingual OPP members.
- 52.9% of OPP members are between the ages of 25 and 44 years.
- The OPP was a participant in 56 of the 78 situation tables operating across Ontario, consistent with the past two years.
- Of the 37 Crime Stoppers programs in Ontario, 21 were OPP partnerships; this remained consistent with the past two years. A significant portion of total tips received in Ontario resulted from this partnership.
- A sustained focus on collaboration for positive outcomes at the frontline resulted in 3,200+ community partnerships and 2,400+ mobilization activities being conducted.
- 106,000+ hours were volunteered by more than 500 Auxiliary members on specific tasks geared toward enhancing community safety.
- 1,100+ hours were volunteered by 12 chaplains located in all 5 regions and 1 division.
- The people-centred leadership development initiative, which began with regional Detachment Commander workshops in 2022, has now reached more than 600 frontline supervisors, managers, and Bureaus from all Regions and Division.

- The Occupational Medicine Program handled over 500 new member support cases.
- There were approximately 240 active Peer Supporters.
- The Care Navigators were contacted 850+ times by a member or a manager requesting support.
- Since its inception in 2018, the usage of the Online Reporting system has increased by 51% with a 20% increase from 2022 to 2023.
- A mental health-related call was received every 18 minutes, approximately 79 calls every day.
- OPP officers located 578 missing persons.
- Members of the OPP Child Sexual Exploitation Unit and OPP-led Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet identified and supported 411 child victims.
- OPP-led Provincial Anti-Human Trafficking Strategy initiatives, supported 44 victims of human trafficking.

ADEQUACY AND EFFECTIVENESS

- 2.32+ million calls were received at PCCs. Over 1 million of these calls were 9-1-1 calls, an average of 2,906 calls per day.
- PCCs diverted 109,013 unintentional 9-1-1 calls from frontline response.
- The authorized OPP police officer strength was 245 police officers per 100,000 population.
- Mental health was a factor in 26,000+ occurrences, an increase over both 2022 and 2021.
- 60 OPP detachments had formalized Mobile Crisis Response Teams.
- A call for a traffic hazard was received every 8 minutes.
- OPP officers initiated a traffic stop every 80 seconds, resulting in 437,130 total traffic stops.
- A call involving a motor vehicle collision was received every 7 minutes.
- OPP-led Provincial Biker Enforcement Unit, Provincial Weapons Enforcement Unit and other various organized crime enforcement units seized 574 illegal firearms from communities.
- As a result of OPP-led Provincial Joint Forces Cannabis Team initiatives, \$128.3 million in illegal cannabis products were taken off the streets.
- OPP-led Provincial Contraband Tobacco Enforcement Team initiatives seized over \$1.5 million in contraband tobacco, thwarting an estimated \$8.2 million tax loss.
- The average estimated cost per property for OPP policing services in 2023 was \$346, less than the previous four years.
- The Quality Assurance Unit completed 40 quality assurance detachment inspections to ensure compliance with the current legislation and policies and to identify improvement opportunities, minimize risk, safeguard assets and ultimately protect the reputation of the OPP.



- According to the 2023 Community Satisfaction Survey (CSS), most respondents (81.2%) said they were overall “very satisfied” or “satisfied” with the quality of police service provided by the OPP. The average overall satisfaction rating (4.02/5) was a statistically significant increase over the 2022 Provincial CSS result (3.84/5). To access more results, please visit the [OPP Community Satisfaction Surveys](#) webpage.
- The Repeat Offender Parole Enforcement Squad made 1,213 arrests.

APPENDIX

[Click here for full Appendix details >](#)



9-1-1

is for police,
fire, or medical
emergencies only.

Every time an accidental or hang-up 9-1-1 call is received, an OPP communications operator must complete a follow up process, which may include dispatching police officers to ensure there is no emergency in progress. If you’ve dialed 9-1-1 in error, stay on the line and speak with the communications operator. This will ensure emergency resources are allocated to actual emergent situations and not accidental 9-1-1 calls.

SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to [opp.ca](#) to use the Local Detachment Finder and follow the prompts.

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit [crimestoppers.ca](#)

REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don’t hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133 (for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

REPORT ONLINE

You now have the option to report select occurrences to police online.

Visit [opp.ca/reporting](#) for online reporting. Specific incidents can be reported online at your convenience without attending a detachment or making a call for police assistance.

You can use this system to report:

- Theft Under \$5,000;
- Mischief / Damage to Property Under \$5,000;
- Mischief / Damage to Vehicle Under \$5,000;
- Theft from Vehicle Under \$5,000;
- Lost / Missing Property Under \$5,000 including a licence plate(s) or validation stickers;
- Theft of any type of gasoline from a gas station.
- Driving Complaints

Do not use online reporting for emergencies, call 9-1-1.



ONTARIO PROVINCIAL POLICE

777 Memorial Avenue // Orillia, ON // 1-888-310-1122 // [opp.ca](#)

ISSN 2371-378X



INTERACTIVE



2023 ANNUAL REPORT

ONTARIO PROVINCIAL POLICE // [OPP.CA](https://opp.ca)