

CAMH Annual Report 2011–2012

today.tomorrow

camh
Centre for Addiction and Mental Health

CAMH VISION

Transforming Lives

PURPOSE

At CAMH, we Care, Discover, Learn and Build – to Transform Lives

OUR VALUES

Courage • Respect • Excellence

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Message from the President and Chair



This is a critical time in CAMH's journey. With new facilities opening their doors in the summer, we're witnessing the vision of our founders become reality.

This year, we served more than 27,000 patients, matching each person's journey to recovery with therapies ranging from mindfulness meditation to repetitive transcranial magnetic stimulation, from personalized medicine to adventure therapy.

We contributed to better lives for people far beyond our walls by educating health care providers and giving mental health care professionals the tools to identify and treat mental illness and addiction.

We opened state-of-the-art research facilities that will advance understanding of the genetic and environmental factors that contribute to the development of mental illness and addiction, while exploring promising therapies.

While a public movement to combat prejudice and discrimination gathered momentum this year, our Queen Street campus was transformed into a hospital for the 21st century that enhances our neighbourhood and our city.

We're standing on the edge of today, prepared to step into tomorrow. Next year, we will begin to implement our new Strategic Plan, VISION 2020. The plan promises to unlock CAMH's enormous potential—offering hope to individuals and shaping a better future for all.

It's an honour to help lead CAMH at this time. Our work unites us. We're dedicated to transforming the lives of people living with mental illness and addiction, making the world a better place.

Sincerely,

Dr. Catherine Zahn
President and CEO

T. Daniel Burns
Chair, Board of Trustees

CARE





Whether in a hospital, clinic or community setting, the people we serve are at the heart of CAMH. Each year, CAMH professionals support thousands of people on their journey to recovery. Therapies range from repetitive transcranial magnetic stimulation to mindfulness meditation, from personalized medicine to adventure therapy. Rehabilitation is facilitated by focusing on the social determinants of health and by including the patient's family circle. Our clinicians treat patients at the hospital's multiple sites and beyond our walls; we provide care on the street, in group homes, in court, in remote communities, through mobile technology and over the Internet.

Christine Bucago, RN, provides care for patients in CAMH's bustling ER.

Caring for each person

Transforming. Recovery.

At CAMH, our goal is to tailor treatment to each individual, providing patient-centred, comprehensive, co-ordinated care.

Patients and their families entrust their care to CAMH when they are at their most vulnerable. CAMH helps people such as Andrew, who came to CAMH's Emergency Department seeking help for depression, anxiety and alcohol use. After hitting rock bottom, Andrew began recovery at CAMH. Months later, he turned to CAMH again—but not for himself. This time he was supporting a friend who needed help; Andrew was confident that his friend would receive top-notch clinical care, delivered with compassion and respect.

For many CAMH patients, the path to recovery is long and arduous. To help transform the lives of some of the most vulnerable people in our care, CAMH has moved beyond traditional inpatient care and office-based outpatient care, working with our system partners to ensure a full range of services and supports. This year, CAMH worked with Regeneration House to move 40 long-term clients out of the hospital and into their own home, where they will continue to receive care from CAMH.

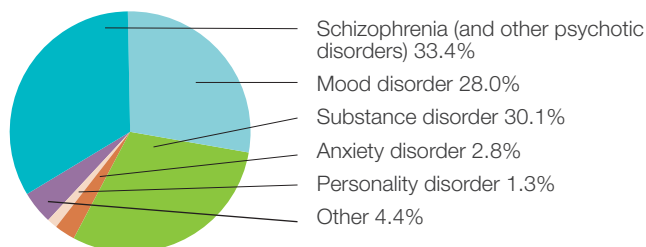


Andrew found that his path to recovery began at CAMH.

"CAMH was ready to help me. They were able to help me...I found them really amazing. People cared... I can keep building my life now."

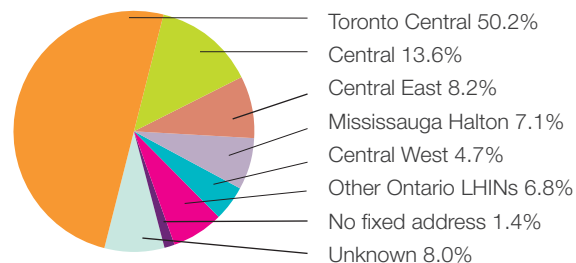
—Andrew, CAMH patient

INPATIENTS' PRIMARY DIAGNOSIS, 2011–2012

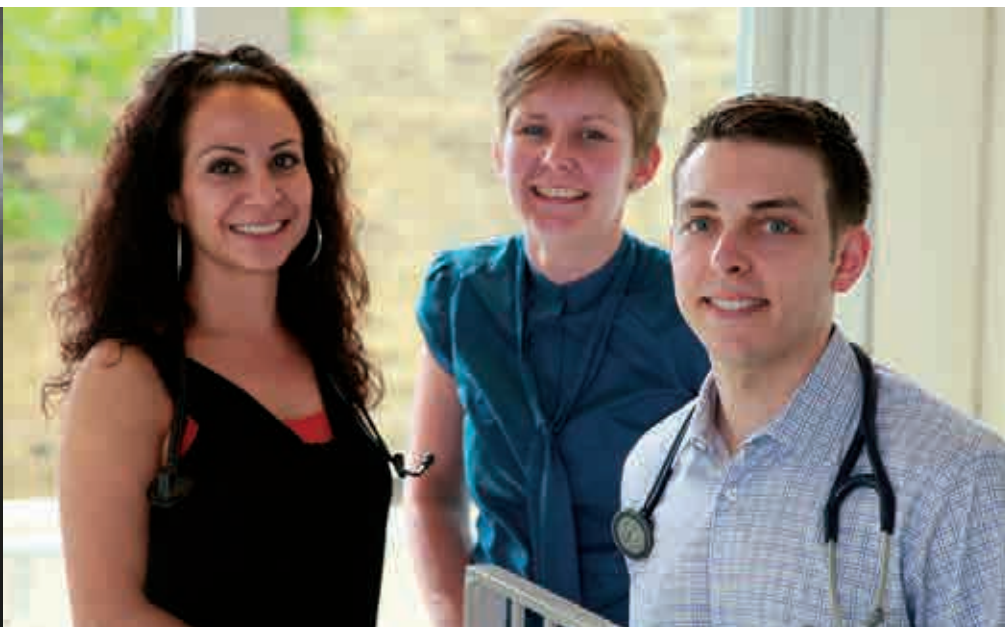


Note: 46.9% of patients who were in hospital in 2011–2012 had more than one diagnosis. 31.2% had two diagnoses and 15.7% had three diagnoses.

DISTRIBUTION OF PATIENTS BY LHIN, 2011–2012



Note: the above distribution is based on all unique CAMH patients served from April 1, 2011 to March 31, 2012



Village Family Health Team physicians Dr. Tania Tajirian, Dr. Sonia ter Kuile and Dr. David Verrilli provide primary care to the neighbourhood.

"CAMH does wonderful, wonderful work. We are so proud to have CAMH in our healthcare system."

—Deb Matthews, Ontario Minister of Health and Long-Term Care, Jan. 17, 2012

Caring for the underserved

Transforming. Access.

The people CAMH serves are as diverse as the city around us—from every corner of the globe, from every walk of life. We care for children, youth, adults and seniors, many of who are among the most vulnerable in our society.

CAMH has networks focused on enhancing access to care for underserved populations, accurately reflecting the communities of need in our society. We have adapted treatment and recovery strategies to the specific needs of marginalized groups, including Aboriginal people, people of African descent, women, and members of LGBTQ communities. Through programs, partnerships and interpretation services, CAMH offers services in more than 50 languages, including Spanish, Portuguese, French, Chinese, Italian, Farsi, Greek, Urdu, Finnish and American Sign Language.

Through innovative initiatives, CAMH is helping the health care system address the needs of people living with complex mental illness. Through its formal partnership with CAMH, the Village Family Health Team is the first of its kind to weave a full range of mental illness and addiction treatment into the mix of primary health care services. This landmark initiative is meeting the needs of people with serious mental illness who have been unable to get access to a family doctor. At the same time, the Village Family Health Team is providing much-needed primary health care to the entire neighbourhood.

WHO CAMH SERVED, 2011–2012

Unique* clients **27,373** (*Unique: individual people who received care, regardless of number of visits)

Outpatient visits **507,599**

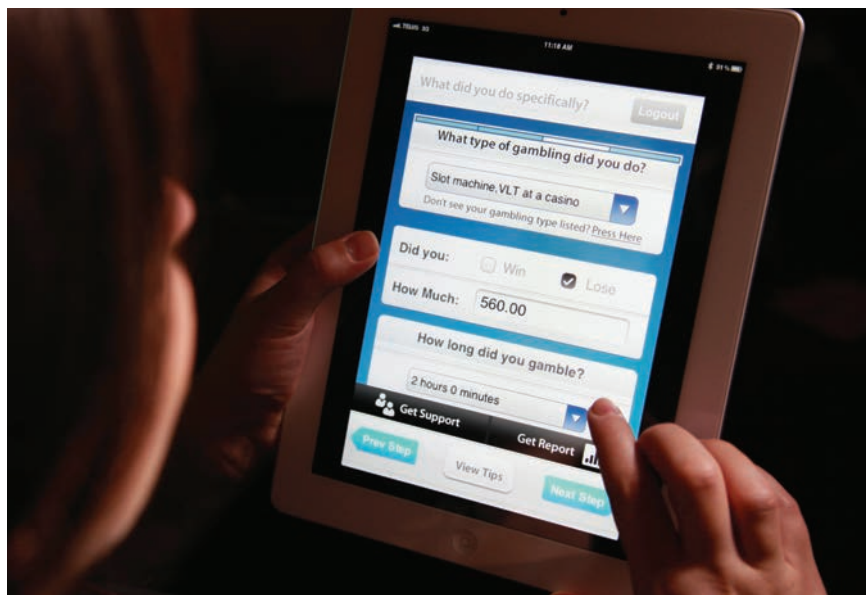
Inpatient admissions **4,040**

Visits to Emergency Services **6,608**

Average length of stay in days **45**

TOP FOUR LANGUAGES indicated by patients at time of admission, other than English and French: Spanish, Portuguese, Italian, Chinese.

TOP 10 COUNTRIES OF BIRTH indicated by patients at time of admission, other than Canada: United Kingdom, Jamaica, United States, India, Portugal, Italy, Poland, Iran, China, the Philippines.



CAMH's new smart phone app helps people affected by problem gambling.

Accreditation Canada awarded CAMH "Accredited with Exemplary Standing," the highest level of hospital accreditation available.

Accreditation Canada singled out five CAMH initiatives as Leading Practices: our TEACH (Training Enhancement in Applied Cessation Counselling and Health) and STOP (Smoking Treatment for Ontario Patients) programs, Metabolic Monitoring initiative, Partnering for the Prevention of Aggressive Behaviour Program, and From Hospital to Home transitioning project.

"rTMS treatment at CAMH gave me a different kind of wellness, a more profound sense of being a worthwhile person.... I feel like I've been given my life back."

—Virginia, CAMH patient

Caring that promises new hope

Transforming. Treatment.

Care at CAMH is culturally informed and holistic, and based on the best available evidence, as we strive to deliver the best possible outcomes.

Today, CAMH is piloting treatments that show exciting promise for people such as Virginia. Diagnosed with psychotic depression, Virginia was hospitalized more than 20 times over a period of 30 years. Then, she was accepted into a CAMH trial for repetitive transcranial magnetic stimulation (rTMS). The effects have changed her life. Virginia is now working to find solutions for others experiencing mental illness as a research technician at CAMH.

CAMH is a leader in the use of mobile technology to deliver care. This year, CAMH's Problem Gambling Institute of Ontario launched a unique set of online tools to help people affected by problem gambling, as well as their families. Anonymous, free and accessible over the Internet and through a smart phone app, the tools help people resist gambling urges any time, any place.



Cutting-edge rTMS treatment at CAMH changed Virginia's life.



As part of an interdisciplinary care team, Goreiti Alexandre, housekeeping attendant, puts patients at the heart of her work.

- In 2012, CAMH partnered with three other Ontario psychiatric hospitals to launch the Mental Health and Addictions Quality Initiative, developing standardized performance indicators to measure safety, clinical client outcomes and financial health.
- CAMH has been selected to become a Best Practices Spotlight Organization with the Registered Nurses' Association of Ontario. Over the next three years, nurses will be evaluating best practices to sustain and enhance excellence in care at CAMH and across the health care system.

Samuel Esau, RN, works with patients in CAMH's Schizophrenia Program.

DISCOVER

Our internationally recognized research extends from neuron to neighbourhood, united by a common goal: transforming the lives of people with mental illness and addictions. With state-of-the-art facilities and an award-winning team of scientists, CAMH is advancing our understanding of the genetic and environmental factors that contribute to the development of mental illness and addictions, while exploring promising therapies.



Dr. Aristotle Voineskos heads the Kimel Family Translational Imaging-Genetics Laboratory at CAMH's new Research Imaging Centre.

CAMH has genetic material from more than 24,000 individuals, allowing our scientists to push the frontiers of research into the genetic causes of mental illness and addiction.

Dr. Kirti Mittal is a post-doctoral fellow with CAMH's Molecular Neuropsychiatry and Development Laboratory, headed by Dr. John Vincent.

Discoveries that ignite innovation

Transforming. Brain science.

In November 2011, CAMH announced the largest gift to mental health research in Canadian history: \$30 million to establish the Campbell Family Mental Health Research Institute. The institute will focus on interdisciplinary research to define early detection methods, deliver effective treatments and create health care innovations to serve the millions of people worldwide with mental illness and addiction.

CAMH's Research Imaging Centre opened its doors in 2011. The centre builds on strengths in positron emission tomography (PET), with new facilities for magnetic resonance imaging (MRI) and imaging-genetics. It is the only imaging centre in Canada dedicated to the study of mental illness and addiction.

- Using a chemical probe developed at CAMH, researchers led by Dr. Isabelle Boileau identified high levels of a brain receptor that plays a role in cravings among people with stimulant addictions.
- Scientists led by CAMH's Dr. James Kennedy found evidence that a specific gene is linked to suicidal behaviour. This research may help doctors one day target the gene in prevention efforts.
- CAMH research may explain why heavy smokers are at high risk for clinical depression. Using PET imaging, senior scientist Dr. Jeffrey Meyer and his team discovered that early withdrawal from nicotine leads to an increase in the mood-related brain protein MAO-A.

Half of all radiotracers commonly used in PET brain imaging research were developed and used for the first time at CAMH.



PET Centre researchers Leslie Jacobs and Yekta Dowlati helped open the doors to CAMH's new Research Imaging Centre.

Research portfolio value: **\$65,900,000**

Research grants/contracts: **223**

Number of articles in peer-reviewed journals: **458**

Percentage of articles in high-impact journals:
37 per cent

Number of patents issued for CAMH discoveries: **4**

Discoveries that improve treatment

Transforming. Care.

By translating our understanding of the root causes of mental illness and addiction into better treatments, CAMH research is giving hope to people with mental illness and addiction and their families.

- CAMH's new Centre for Therapeutic Brain Intervention will expand investigations into repetitive transcranial magnetic stimulation (rTMS) and other innovative approaches for a variety of conditions, such as treatment-resistant depression
- CAMH's Dr. Rachel Tyndale and her team have identified variations on two genes that increase the risk of lung cancer in smokers. Their research will lead to more effective, personalized smoking cessation treatments.

"[CAMH is] tearing down walls and building up hope and support for the one in five Canadians who will suffer from mental illness during their lifetime."

—Pauline Chan, CTV News, Feb. 8, 2012

As a Pan-American Health Organization / World Health Organization Collaborating Centre, researchers at CAMH work in concert with international experts, using global knowledge to improve health outcomes for Ontario's diverse populations.



Melissa Daigle helps advance research into rTMS, a non-invasive brain stimulation treatment.

Dr. Lena Quilty investigates personality and cognitive factors affecting treatment and course of illness for depression and gambling.

Discoveries from the neuron to the neighbourhood

Transforming. Communities.

At CAMH, our social and epidemiological research goes beyond expanding scientific knowledge. It's also about giving communities a voice. By collaborating with communities in Ontario and internationally, we're helping to provide solutions that improve the lives of people living with mental illness at home and around the world.

- In 2011, CAMH launched a mobile lab that travels to rural, remote and First Nations communities. At its first stops in Port Colborne and Welland, the lab received an enthusiastic response. Through the Researching Health in Ontario Communities project, the lab will visit 20 communities over the next five years, developing research, collecting information and sharing the results to improve local services.
- *Turning the Key: Assessing Housing and Related Supports for Persons Living with Mental Health Problems and Illness* found that as many as 520,000 people with mental illness across Canada are inadequately housed, including 119,000 who are homeless. CAMH is working with our partners to turn these findings into action.
- CAMH research breakthroughs are identifying long-term consequences of problematic substance use. In two studies, a team led by CAMH's Dr. Russell Callaghan discovered that people who abuse methamphetamine are more likely to develop schizophrenia and Parkinson's disease.

"Of the 15 researchers who wrote the bible on international alcohol policy—Alcohol: No Ordinary Commodity—three are based at CAMH [Norman Giesbrecht, Kathryn Graham, and Jürgen Rehm]."

—Ann Dowsett Johnston, *Toronto Star*, Nov. 25, 2011



Dr. Samantha Wells heads the Researching Health in Ontario Communities project with CAMH's mobile lab.

CAMH's driving simulator is used to assess the effects of alcohol, marijuana and other drugs on driving, to guide policy.

LEARN

A photograph of Dr. James Kennedy, a middle-aged man with glasses and a mustache, wearing a white lab coat over a blue and white striped shirt. He is looking down at a clipboard or document he is holding. A purple lanyard with an ID badge is around his neck. The background is a blurred laboratory setting with shelves and equipment.

Dr. James Kennedy, director of the Neuroscience Research Department and head of the Psychiatric Neurogenetics Section, shares knowledge with Master's student Danielle Taylor.



Some of the people whose lives are transformed by CAMH never need to come through our doors. By teaching health care providers in Ontario and around the world, CAMH fosters best practice care that improves the lives of people far beyond our walls. Through public education and knowledge exchange, we give people the tools to help prevent mental illness and foster recovery.

Learning from what works

Transforming. Health promotion.

CAMH recognizes that by bringing people together, we can create a whole that is greater than the sum of its parts.

Research shows that mental health promotion and prevention strategies are making a difference. Marginalized groups in our society benefit most from strategies that have been culturally adapted by their own community. CAMH is doing just that. For example, we partnered with Across Boundaries, a mental health centre that provides services to people of colour in the Greater Toronto Area, to develop *More Than a Label*, a multimedia web hub that raises awareness about mental health for youth.

At a time when the public is concerned about the impact of opioid dependence, CAMH experts are working with partners to provide solutions. This year, CAMH collaborated with St. Michael's Hospital, St. Joseph's Health Centre, Northern Ontario School of Medicine and the University of Toronto to publish *Buprenorphine/Naloxone for Opioid Dependence: Clinical Practice Guideline*. The guideline will help clinicians make informed decisions about safe alternatives to methadone maintenance treatment, improving care for adults and teens being treated for opioid dependence.

Youth with *More Than a Label* raise awareness of mental illness among their peers.



"The economies of the future that are going to be successful are not those that make things but rather those that produce ideas... [Mental health] is a resource that we need to get to the next level."

—Kwame McKenzie, CAMH senior scientist and medical director, Underserved Populations, Access and Transitions, speaking at the launch of *More Than a Label*, Oct. 27, 2011

Learning how to heal

Transforming. Professionals.

CAMH is Canada's largest academic health sciences centre dedicated to mental health and addiction. Through residencies, student placements and internships, CAMH is helping train the health care professionals of the future. By educating tomorrow's healers, at all stages in their careers, we are informing best practices today.

One out of every four English-speaking psychiatrists in Canada is educated at CAMH. In 2012, through our affiliation with the University of Toronto, CAMH became the only hospital in Canada that is a training site for residencies in all three of the new subspecialty programs accredited by the Royal College of Physicians and Surgeons of Canada: Child and Adolescent Psychiatry, Forensic Psychiatry and Geriatric Psychiatry.

Social work student Aimee Wilson learned from Aboriginal Services Elder Vern Harper during her placement at CAMH.



Through our award-winning Continuing Medical Education classroom courses and online education, we train hundreds of physicians, nurses, psychiatrists, psychologists and other health professionals each year. We are on the forefront of creating new ways to learn—CAMH's Knowledge Exchange portal provides a virtual space where addiction and mental health professionals collaborate and share.

"I am committed to social justice and psychiatry. From excellent psychotherapy training to diverse patient populations and wonderful core supervisors, CAMH has been a great place for my residency. I am particularly enjoying my current rotation at the ProAct team with the Schizophrenia Program, where we get an opportunity to do community outreach and integrate support for the social determinants of health with psychopharmacology."

—Dr. Michaela Beder, psychiatry resident at CAMH

Psychiatry resident Dr. Michaela Beder cycles to visit patients with the Schizophrenia Program in their homes.





Learning that spans the globe

Transforming. Public knowledge.

By learning from each other, we can improve the lives of the millions of people around the world who are touched by mental illness and addiction. CAMH is committed to sharing the knowledge we generate with the people of Ontario and communities around the world.

This year, we published *Psychiatry in Primary Care: A Concise Canadian Pocket Guide*, co-edited by CAMH senior medical advisor Dr. David Goldbloom, to provide accessible information for primary care health professionals who are on the front lines of caring for people with mental illnesses and addiction. CAMH also translates the science we generate for clients, their families and the general public. For example, CAMH's Ann Pottinger, APN, played a lead role in developing the Ontario Hospital Association's *Suicide Risk Assessment: A Resource Guide for Canadian Health Care Organizations*.

In a turbulent world with complex health challenges, CAMH is contributing to the search for global solutions to mental illness and addiction. This year, our experts travelled to communities around the world to train health care professionals. And that learning goes both ways. As a hospital that serves one of the world's most multicultural societies, CAMH benefits as much from our international partners' culturally informed practices as they do from ours.

7,425 professionals participated in CAMH's training sessions

527 nursing and other placement students, 37 fellows, and 280 psychiatric residents and medical students were educated at CAMH

7,387 people participated in CAMH public education events

84,136 visits were made to CAMH's Mental Health & Addiction 101 online courses

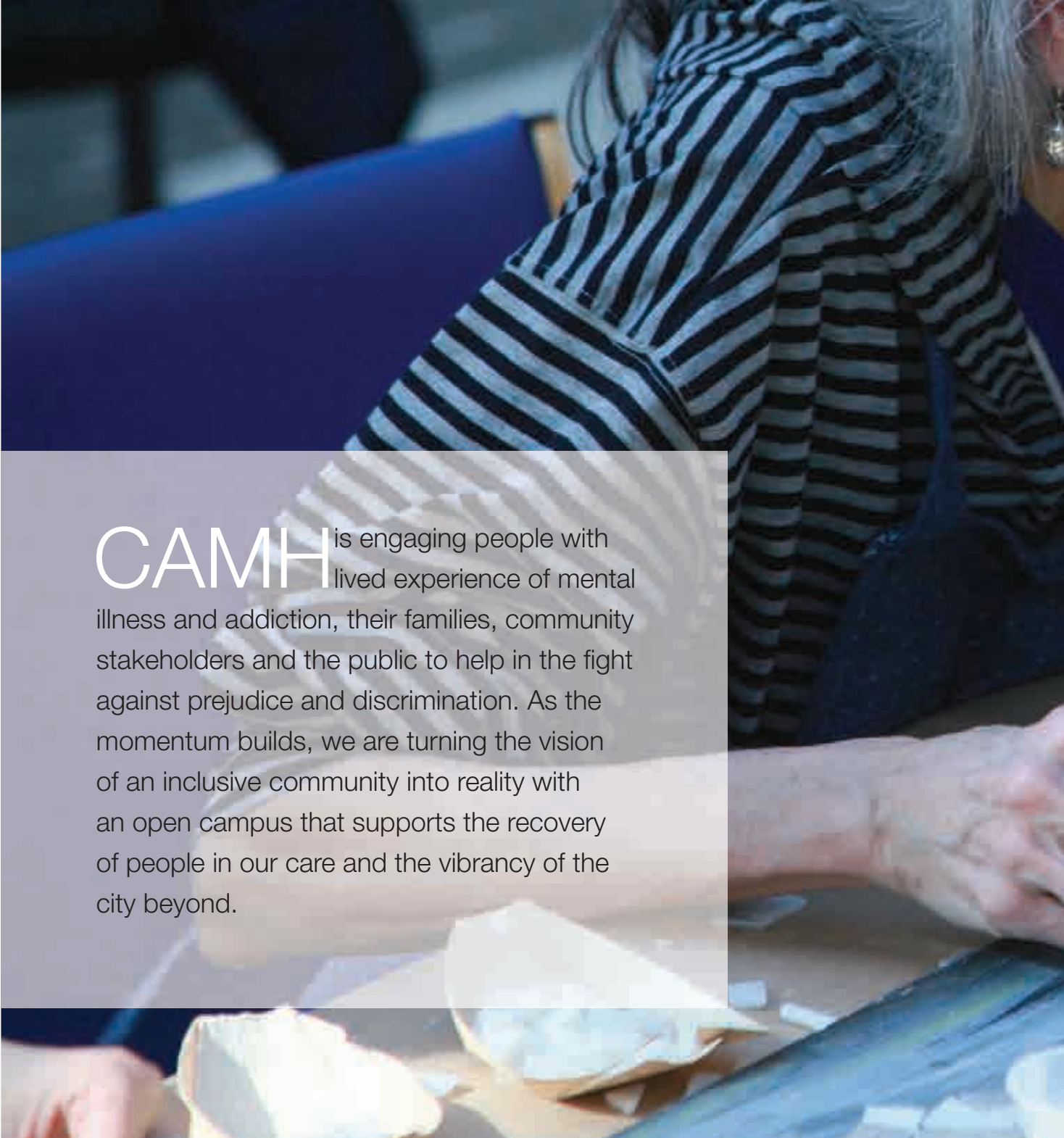


CAMH and the Munk Centre co-hosted a Catalytic Conversation, "Our Place in a Changing World," to debate strategies for global mental health and addiction.

"The mark of a great institution is that it's willing to tackle global challenges."

—Dr. Peter Singer, CEO of Grand Challenges Canada, at CAMH Catalytic Conversation, Feb. 9, 2012

BUILD



CAMH is engaging people with lived experience of mental illness and addiction, their families, community stakeholders and the public to help in the fight against prejudice and discrimination. As the momentum builds, we are turning the vision of an inclusive community into reality with an open campus that supports the recovery of people in our care and the vibrancy of the city beyond.



Along with other members of the community, artist Jane Watson of Workman Arts helped build the mosaic for CAMH's new Intergenerational Wellness Centre.

Building an agenda for social change

Transforming. World views.

Society's attitudes toward mental illness and addiction are being transformed. And CAMH is playing a leading role.

This year, CAMH joined with other organizations from across the province to found the Ontario Mental Health and Addictions Alliance. As a result, there was unprecedented attention during the provincial election campaign to the pressing challenges facing Ontarians living with mental illness and addiction, from grassroots activism to coverage in the news media.

In the fight against discrimination, CAMH is building conversations with Canadians through social media, public events and commentary in the mainstream press. During Bell Let's Talk Day in February 2012, CAMH patients and experts reached thousands of Canadians in an unprecedented one-day media blitz.



Catherine Zahn, CAMH President and CEO, was named Communicator of the Year by the Toronto Chapter of the International Association of Business Communicators.

"Catherine connects with everyone she encounters in her work at a very personal level, and carries her message consistently and effectively to many audiences—whether patient, staff or other business or government leaders."

—Janet Comeau on awarding the IABC
Communicator of the Year to CAMH CEO
Catherine Zahn, March 20, 2012

CAMH has problem-solving partnerships with more than 200 organizations that serve people with mental illness and addiction. These organizations include community associations, consumer groups, governments, universities and other hospitals.

Building healthy spaces

Transforming. A neighbourhood.

With the doors to our three newest buildings opening in June 2012, CAMH is transforming our Queen Street site into a new kind of hospital for the 21st century. We've created a neighbourhood with streets, stores, apartments, cafes and green spaces. We're part of the community, and that's part of the treatment for our patients.

The new Intergenerational Wellness Centre will include 48 beds for seniors with complex mental illness and 12 beds for youth who have both addiction and mental illness. This centre will be Canada's first inpatient program of its kind. The Bell Gateway Building will be at the centre of CAMH's Queen Street hub, integrating outpatient programs, clinical services, administrative offices and a client-run café.

The vision for CAMH's new hospital continues to progress. This year, the provincial government committed to funding the next phase of CAMH's redevelopment. Phase 1C will integrate patient care with cutting-edge research, education, policy development and health promotion for mental illness and addiction.

4,946,131 visits to CAMH's website

5,211 mentions of CAMH in the media

440,000 square feet in the Phase 1B buildings opening June 2012



"A shining example of how planning and architecture must follow new attitudes or risk irrelevance. An enlightened project for both CAMH and the city."

—Christopher Hume, Toronto Star, Dec. 26, 2011

A construction worker puts the finishing touches on CAMH's new Bell Gateway Building.



The CAMH Foundation's Transforming Lives Campaign wrapped up in 2011, after raising a groundbreaking \$108 million. But our work is not over: the generosity of our donors will ensure that CAMH continues to pave the way for innovation and discovery.

CAMH will be the first hospital project in Ontario to earn Leadership in Energy and Environment Design (LEED) Gold certification, one of the many ways that our vibrant campus contributes to the health of our neighbourhood, the city and our global community.

Rob Peach, social worker, and Christopher Romero, RN, at CAMH's main Queen Street site, which is being transformed into a new kind of hospital for the 21st century.

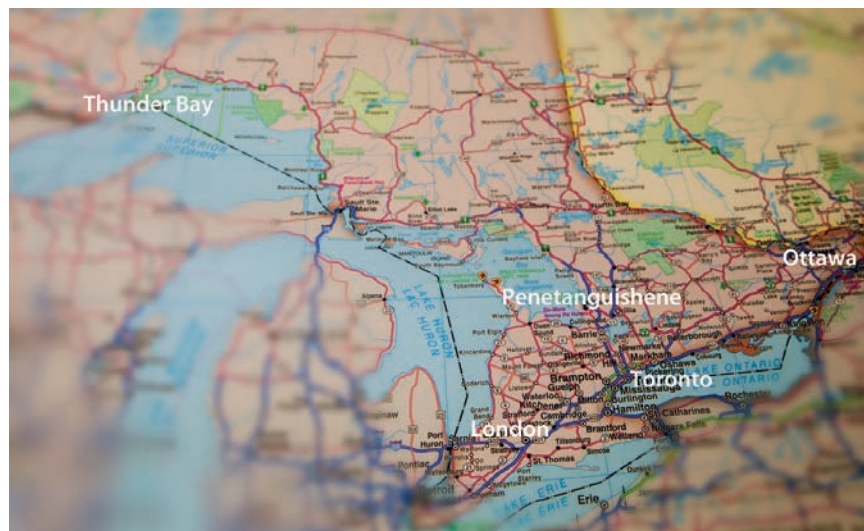
Building practices to support recovery

Transforming. Services.

CAMH is building a more accessible and effective mental health and addiction treatment system right across Ontario.

When the province released Ontario's Comprehensive Mental Health and Addictions Strategy in June 2011, the government turned to CAMH. We are taking the lead role in establishing and supporting 18 Service Collaboratives across Ontario. The collaboratives will create seamless access to mental health services and improve the patient and family experience of transitions through care.

CAMH is in a unique position to take on this work. We have a presence in every LHIN, and partnerships with hospitals and community-based organizations across the province. Our research and our clinical capacity, along with knowledge exchange work, position us to make a major system contribution.



CAMH is establishing and supporting 18 Service Collaboratives across Ontario, starting with teams in Penetanguishene, Thunder Bay, London and Ottawa.



Ontario Premier Dalton McGuinty announced government support for the next stage of CAMH's redevelopment.

"Thank you for recognizing that the people you care for here [at CAMH] aren't just any people, they're the most important people in the world. They're our mothers and our fathers. They are our sons and our daughters. They are our brothers and our sisters."

—Dalton McGuinty, Premier of Ontario, Sept. 23, 2011

CAMH Leadership as of March 31, 2012



SENIOR MANAGEMENT

(back row, left-right)

Susan Mikulicic, *Vice-President, Finance and Support Services, and Chief Financial Officer*

Dr. Rani Srivastava, *Chief of Nursing and Professional Practice*

Dr. Benoit H. Mulsant, *Physician-in-Chief and Clinical Director, Geriatric Mental Health Program*

Susan Pigott, *Vice-President, Communications and Community Engagement*

Tracey MacArthur, *Vice-President, Information Management,*

Chief Information Officer, and Chief Privacy Officer

Eric Preston, *Vice-President, Human Resources and Organizational Development*

Dev Chopra, *Executive Vice-President, Corporate Services and Redevelopment*

Dr. Bruce G. Pollock, *Vice-President Research*

Lori Spadorcia, *Executive Director, Office of Strategy and Partnerships*

David Cunic, *Vice-President, Site Redevelopment*

(front row, left-right)

Kristin Taylor, *General Counsel*

Dr. Catherine Zahn, *President and CEO*

Sarah Downey, *Executive Vice-President, Clinical Programs*

Dr. Ivan Silver, *Vice-President, Education*

(absent from the photo)

Darrell Gregersen, *CAMH Foundation President and CEO*



BOARD OF TRUSTEES

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Pat Sanagan

Dr. Chris Spence

David Wilson

EX-OFFICIO TRUSTEES

Dr. Catherine Zahn, *CAMH President and CEO*

Dr. Lisa Lefebvre, *President, Medical Staff Association*

Kelly Meighen, *Chair, CAMH Foundation Board of Directors*

Dr. Benoit Mulsant, *CAMH Physician-in-Chief*

Dr. Rani Srivastava, *CAMH Chief of Nursing and Professional Practice*

Dr. Catharine Whiteside, *University of Toronto, Representative on the Board, Dean, Faculty of Medicine and Vice-Provost, Relations with Health Care Institutions*

Financial Snapshot Year ended March 31, 2012

REVENUE

Ministry of Health and Long-Term Care / Toronto Central Local Health Integration

Network grants	265,460,645
Patient revenue	922,198
Other grants	35,481,709
Ancillary and other	21,524,799
Amortization of deferred capital contributions	7,539,438
Investment income	1,056,930

Total	331,985,719
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EXPENSES

Salaries, wages and employee benefits	246,720,363
Supplies and other	58,483,768
Depreciation	11,180,522
Rent	4,099,515
Drugs and medical supplies	3,560,927
Medical and surgical	478,089

Total	324,523,184
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Excess of revenue over expenses for the year	7,462,535
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Unrestricted net assets, beginning of year	—
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Transfer to internally restricted net assets	(7,462,535)
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Unrestricted net assets, end of year	—
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For a copy of CAMH's audited financial statements, visit www.camh.ca, e-mail public.affairs@camh.ca or call 416 535-8501 ext. 34250.

As a publicly funded hospital, CAMH is bound by the *Public Sector Salary Disclosure Act* to publish the names, positions and salaries of employees receiving annual salaries of \$100,000 or more. This information is available at www.fin.gov.on.ca/publications/salarydisclosure/2012.

HOW TO REACH CAMH

www.camh.ca

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General information

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1 800 463-6273

info@camh.ca



Twitter: @CAMHnews



Facebook: www.facebook.com/CentreforAddictionandMentalHealth



YouTube: www.youtube.com/CAMHtv

To make a donation:

CAMH Foundation

416 979-6909

foundation@camh.ca

If you have concerns
or compliments about
CAMH services:

Client Relations

416 535-8501 ext. 2028

client.relations@camh.ca

For CAMH publications:

416 595-6059

1 800 661-1111

publications@camh.ca

College Street site (includes Emergency)

250 College St.

Toronto, Ontario

M5T 1R8

Queen Street site

1001 Queen St. West

Toronto, Ontario

M6J 1H4

Russell Street site

33 Russell St.

Toronto, Ontario

M5S 2S1

CLINICAL SATELLITE OFFICES

Archway

1451 Queen St. West

Toronto, Ontario

416 535-8501 ext. 7500

CARE, Ventures, ProAct and Interact

Richmond St. Clinic

862 Richmond St. West

Suite 200

Toronto, Ontario

416 535-8501 ext. 2606

Central Link, Spectrum

393 King St. East

Toronto, Ontario

416 535-8501 ext. 7670

Community Support and Research Unit

862 Richmond St. West

Suite 301

Toronto, Ontario

416 535-8501 ext. 2068

Dual Diagnosis Resource Service

501 Queen St. West

Toronto, Ontario

416 535-8501 ext. 7800

Dual Diagnosis Service–Peel

30 Eglinton Ave. West

Suite 801

Mississauga, Ontario

416 535-8501 ext. 7713

First Assessment Clinical Team (FACT)–Peel

30 Eglinton Ave. West

Suite 801

Mississauga, Ontario

416 535-8501 ext. 7700

Learning Employment Advocacy

Recreation Network (LEARN)

1709 St. Clair Ave. West

Toronto, Ontario

416 535-8501 ext. 7300

Nicotine Dependence Clinic

175 College St.

Suite 203

Toronto, Ontario

416 535-8501 ext. 7400

PACE Peel

30 Eglinton Ave. West

Suite 801

Mississauga, Ontario

416 535-8501 ext. 7716

PACE West (located within Lakeshore Lodge long-term care home)

3197 Lakeshore Blvd. West

Toronto, ON

416 535-8501 ext. 3448

Work, Stress and Health Program

455 Spadina Ave.

Suite 200

Toronto, Ontario

416 260-4147

PROVINCIAL SYSTEM SUPPORT PROGRAM REGIONAL OFFICES

Provincial System Support
Program serves the addiction and
mental health systems in Ontario
through four regions and offices
in 10 communities.

GTA Region

Toronto Community Office

416 535-8501 ext. 6028

Mississauga

416 535-8501 ext. 7718

East Region

Kingston Toll-free 888 287-4439 or

613 546-4266

Ottawa Toll-free 888 441-2892 or

613 569-6024

West Region

London Toll-free 888 495-2261 or

519 858-5110

Hamilton, Toll-free 888 857-2876 or

905 525-1250

North Region

Sudbury Toll-free 888 880-7063 or

705 675-1195

Timmins 705 235-1022

Thunder Bay 807 626-8111

Penetanguishene 705 549-5455

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