



2018

Quarterly Production and Activity Report

April 1 to June 30, 2018

WSIAT

Caseload Reduction: Progress

As an adjudicative agency in Ontario, and the final level of appeal in the Workplace Safety Insurance system, the Tribunal focusses on quality adjudication and reasoned decisions, supported by strong process, developed and implemented consistent with the rules of natural justice.

With the work of adjudicators and staff together with the support of the representative community, the Tribunal continued to reduce its caseload and improve time to hearing and appeal resolution in the first 6 months of 2018.

Positive trends in 2018:

- the active case inventory continues to decline;
- the overall time to first offered hearing date has declined;
- video conferences continued to be offered as a hearing format; and
- the inactive case inventory approached steady state.

What to expect in the second half of 2018:

- a continued focus on reasoned decisions;
- hearings in the regional centres to achieve balance in the time to hearing across the province;
- opening of the Hamilton Hearing Centre;
- the inactive caseload will reach steady state; and
- work to review and update the appeal process, including the reconsideration process.

Thank you for your continued support and cooperation as the Tribunal works to reduce timelines to hearing and resolution.

Representatives are asked to avoid late or last minute adjournment requests and withdrawals. Providing sufficient notice of concerns with a hearing date enables the Tribunal to reallocate adjudicator resources to other appeals and effectively use adjudicator time.

If there are questions about timelines in a particular case, please contact the Tribunal's Call Centre at 416-314-8800.

Case Management Summary

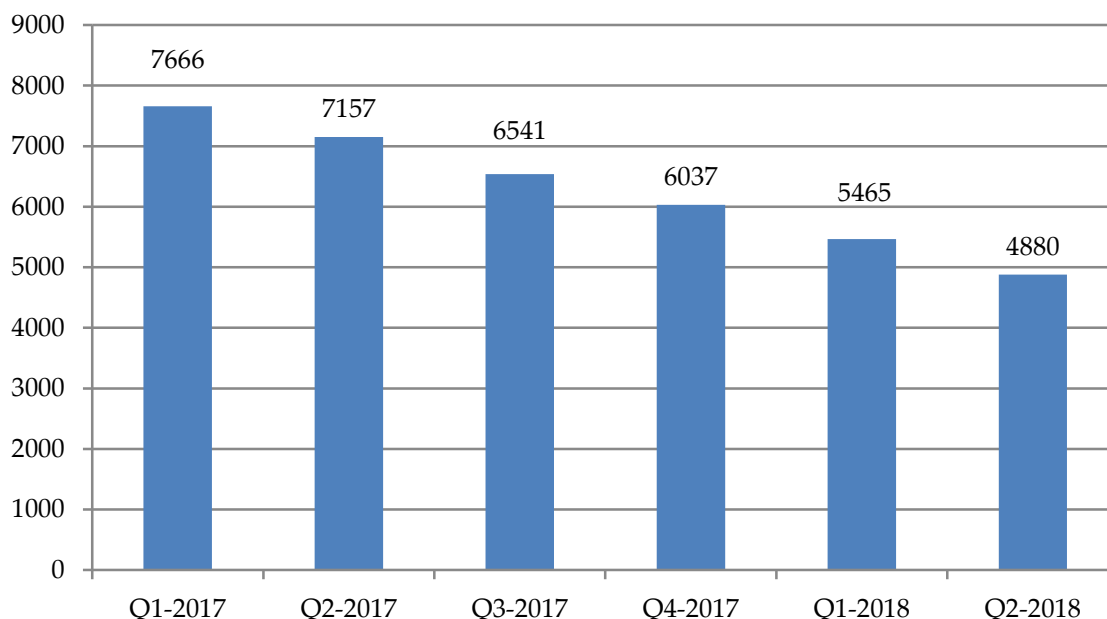
The Notice of Appeal Process

The Tribunal's Notice of Appeal (NOA) process places responsibility in the hands of the parties to advance a case, and requires appellants to confirm their readiness to proceed (by filing a Confirmation of Appeal (COA) form) with their appeals within two years of completing the NOA form.

Appeal Inventory – Active Cases

The Tribunal's appeal inventory is composed of active, dormant, and inactive cases which are all tracked as part of the Tribunal's case management system.

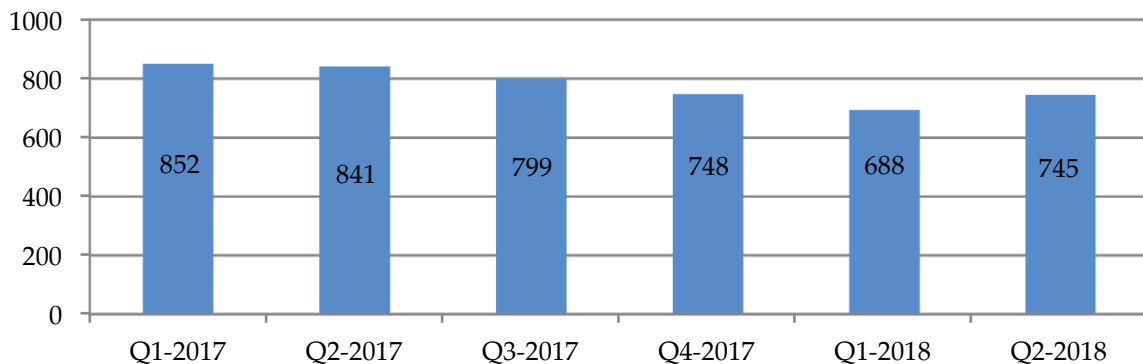
The **active** inventory continued to decrease in Q2. At the end of the first quarter 2018, the active inventory totaled 5,465 appeals. At the end of the second quarter 2018, this inventory was reduced to 4,880 appeals, a decrease of 11%.



The continued success to reduce the active inventory is attributed to two key factors: the high disposition rate the Tribunal has achieved via the increased roster of OIC adjudicators and Alternative Dispute Resolution (ADR) efforts and a decrease in the number of incoming appeals.

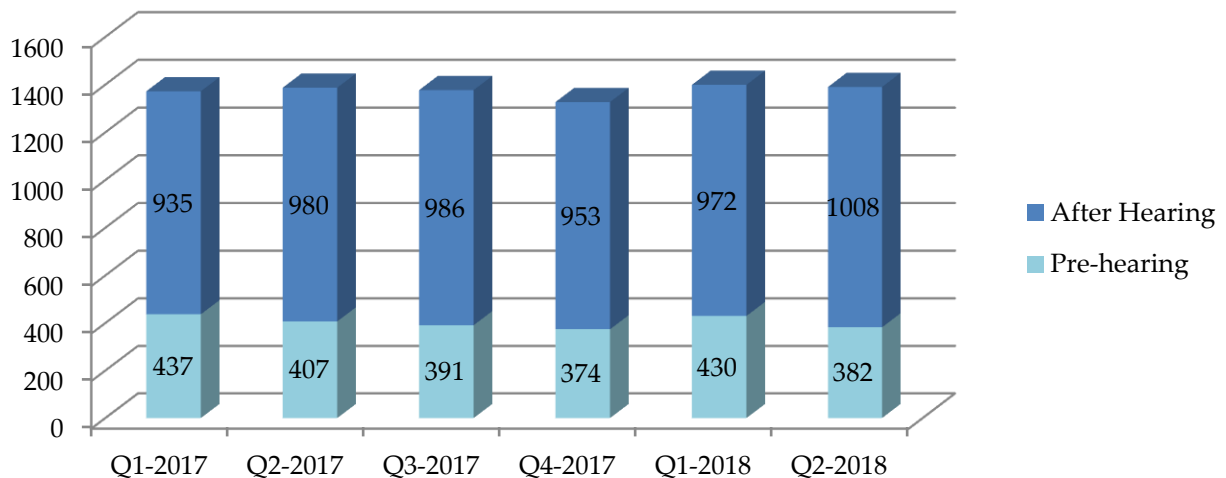
Incoming Appeals

Incoming appeals for Q2-2018 numbered 745; of these, 608 were appeals from WSIB decisions, and 137 appellants advised they were ready to proceed to hearing following a period of inactive status. In 2017, incoming appeals averaged 809.5 per quarter.



Dispositions

Dispositions in Q2-2018 totaled 1,390. This includes 382 dispositions in the pre-hearing areas resulting from ADR efforts, and 1,008 after-hearing dispositions; of the after-hearing dispositions, 979 followed from Tribunal decisions.



Timelines

Time to Hearing – As there is a direct correlation between the Tribunal's active inventory and time to hearing, improvement was also made in this area demonstrated in the median time to first offered hearing date.

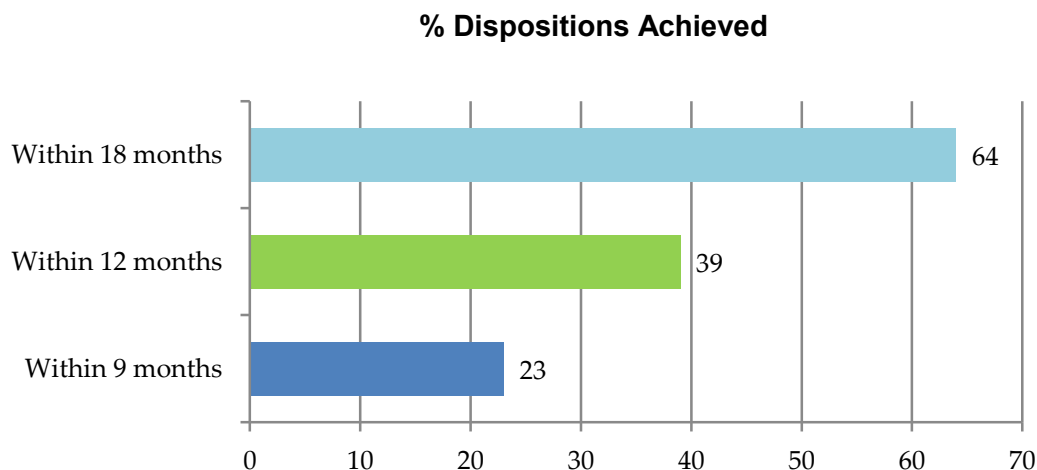
The annual figure for 2017 was a median time to first offered hearing date of 16.6 months. At the end of the second quarter, this timeframe was reduced to 11.2 months.

	2017	Q1 - 2018	Q2 - 2018
Median Time to First Hearing Date (in months)	16.6	12.7	11.2

For 2018, the aim is for all the hearing centres to have a time to first offered hearing date within 12 months. By the end of the caseload reduction period, the Tribunal's goal is to reduce the time to first offered hearing date to 9-10 months.

Decision Release - For the year to date ending Q2- 2018, 89% of final decisions were released within 120 days.

Time to Disposition - The Tribunal also monitors the percent of dispositions achieved within 9, 12, and 18 months to enable the community to monitor progress to improve timelines. Modest gains were made in all three timeframes in the second quarter.



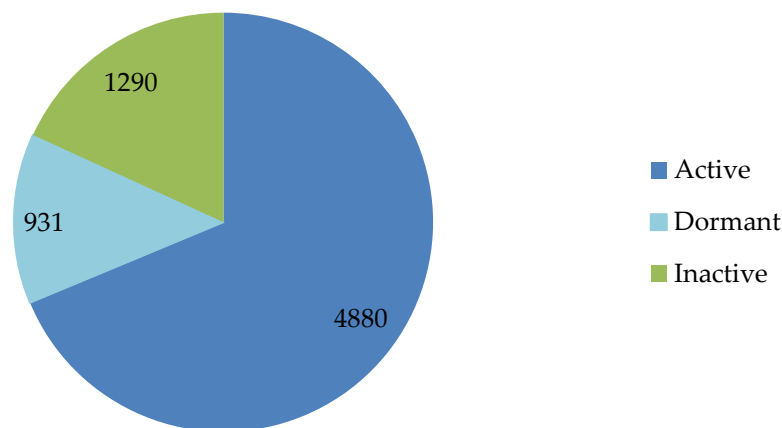
Appeal Inventory – Cases Not Ready to Proceed

Dormant and inactive appeals capture two forms of cases that are **not ready** to proceed to a hearing: dormant cases are cases within the two year notice period, and inactive cases are those not ready to proceed that are beyond the two year notice period.

Parties are typically not ready to proceed because they are either pursuing outstanding issues at the Board, pursuing outstanding evidence, or need time to find a representative. Many dormant and inactive appeals close as abandoned.

The goal for 2018 is to have the inactive inventory at steady state; meaning that all cases in the inventory have a follow up date attached to them in order to effectively monitor these cases, similar to the way dormant cases are managed.

At the end of Q2-2018, the Tribunal's total inventory included 4880 active cases, 931 dormant cases, and 1290 inactive cases.



OIC Adjudicator Roster

At the end of June, the adjudicator roster was composed of 72 Vice-Chairs and 34 Members. During Q2-2018, no new OIC adjudicators were appointed to the Tribunal.