

Critical Care Strategy

Improving Access, Quality and System Integration

Monthly Report – April 2006

Strategy Highlights:

Hospitals apply for Performance Improvement Coaching Teams – May 1st to 19th

Ontario hospitals have the opportunity to apply to work with a Critical Care Performance Coaching Team. These Coaching Teams will work collaboratively with hospital staff to help critical care units reach specific performance and quality improvement objectives. On-line applications are being accepted from May 1st to May 19th 2006. For more information see the Critical Care Strategy website (URL listed below). Pending hospital responses to this opportunity, successful applicants will be notified by June 9.

Notice of Consultation re Ontario's Critical Care Information System

Matt Anderson, IM Lead, Critical Care Strategy and his team will be meeting with key stakeholders to ensure that the design and content of the reports this system will generate meet stakeholder needs. Consultation sessions will be held with representatives from MOHLTC senior management, LHIN senior management, hospital administrators, critical care physicians, critical care unit managers and other critical care health care professionals. These consultation sessions will provide important direction for the system design, set to get underway in May.

Critical Care Response Teams – “Phase 1” Implementation Underway in 19 Hospital Sites

The Critical Care Secretariat is working closely with the 19 hospital sites that have received funding to launch Critical Care Response Teams (CCRTs) in 2006/07. All 19 hospitals sites are engaged in essential Phase 1 activities. Physician Site Leads and Nurse/RT Site Co-Leads have been identified, critical care nurses are being selected for the upcoming CCRT Nurse training courses and work is underway to educate hospital staff regarding the new service.

Key Information:

Performance Improvement Coaching Teams identified. The Critical Care Secretariat received over 100 applications from critical care health care professionals and others interested in participating as a Team Lead or Team Member. An external stakeholder committee selected the Team Leads and Members. The Team Leads are:

- Critical Care Service Appraisal - Claudio Martin, MD, MSc & Jocelyn Bennett, RN, MScN
- Improving End-of-Life Decision-Making - Laura Hawryluck, MD
- Establishing an Intensivist-Led ICU Management Model - Michael Scott, MD
- Critical Care Surge Capacity Planning - Chris Mazza, MD, MBA
- Inter-unit Coordination & Improving Patient Flow - Redouane Bouali, MD & Judy Kojlak, RN
- Leadership and Team-Building - William Sibbald, MD, MPH

Vendor selected to build Ontario's Critical Care Information System. Following an RFP process, contract negotiations are underway with a vendor to build Ontario's Critical Care Information System. It is anticipated that the initial phase of system design and other key pre-implementation activity will begin in May.

Clinical Best Practice Demonstration Project. The 16 hospitals involved are currently focusing on their second set of clinical best practises. This includes process of care changes, educational sessions with key opinion leaders and ongoing process of care indicator evaluation. Site continue to meet monthly over the Ontario's telemedicine network.

Critical Care Strategy website launched. The Critical Care Strategy website will provide stakeholders with an interactive information repository and resource. The site will be updated frequently as the strategy implementation proceeds.

www.health.gov.on.ca/english/providers/program/critical_care/critical_care_mn.html

Milestones for May:

- **CCRT Retreat (May 10, 11)** – At this retreat, CCRT MD Site Lead and RN/RT Co-Leads, will participate in a communications workshop and begin discussions to understand evaluation and implementation benchmarks for the CCRT rollout.
- **Critical Care Performance Coaching Team Training Workshop (May 29, 30)** – Coaching Team Members will participate in an interactive professional coaching training session.
- **Critical Care Nursing Standards Report** – The report of the Task Group on Critical Care Nurse Training is completed and distributed to the members of the Ontario Critical Care Expert Panel in advance of the June 6 Panel meeting. This report provides a basis for standardizing critical care nurse training across Ontario. The Task Group is chaired by Jocelyn Bennett and Wendy Fortier with administrative support provided by MOHLTC's Nursing Secretariat and Critical Care Secretariat.
- **Chronic Ventilation Task Group Report** – The report of the Chronic Ventilation Task Group is completed and will be presented at the June meeting of the Ontario Critical Care Expert Panel by Task Group Chair, Dr. Greg Downey. This report provides comprehensive recommendations regarding how Ontario can meet the needs of medically stable, chronically ventilated patients while improving access for critically ill patients.

Provincial Tables:

- ❖ Thursday, May 25, 2006 – Critical Care LHIN Leaders Provincial Table
- ❖ Tuesday, June 6, 2006 – Ontario Critical Care Expert Advisory Panel

For more information, please contact:

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