

BULLETIN #43

June 21, 2010

New Name & Purolator Billing

1. New Name

We recently launched our new name and logo - Newborn Screening Ontario. This new image is being rolled out gradually as new materials are developed.

2. Purolator Billing

We have received a number of requests for a reversal of charges when submitters have accidentally billed Purolator services to themselves instead of to us. Until this point, NSO has paid the \$30.00 "charge reversal fee." Beginning on **July 1, 2010**, if you have billed incorrectly and want to reverse charges to NSO, you will be responsible for the charge reversal fee. We encourage you to ensure that your staff is familiar with the Purolator system and are billing appropriately. Training materials and FAQs are available on our website at www.newbornscreening.on.ca.

Thank you for your cooperation and assistance in making Newborn Screening Ontario the most effective and efficient that it can be.

These bulletins are being circulated to keep you abreast of changes to Newborn Screening Ontario. Please share this information with any relevant personnel in your hospital / practice. If there is someone who would like to be added to this list, contact NSO at: (613) 738-3222, option #0 or at NewbornScreening@cheo.on.ca.