

BULLETIN #52

June 28, 2011

Canada Post Resumes Services

Canada Post has initiated the process to resume operations following the passage of back to work legislation (Bill C-6, *An Act to provide for the resumption and continuation of postal services*). In accordance with this, NSO will revert to our regular processes for using Canada Post for the distribution of newborn screening results and notifications of unsatisfactory samples:

1) Screen Negative Mailers

Screen negative mailers will be sent by Canada Post daily.

2) Unsatisfactory Sample Mailers

Submitters will continue to receive daily phone calls regarding samples that are unsatisfactory for testing or where pertinent demographic information is missing. Unsatisfactory mailers indicating the need for a repeat sample will be sent by Canada Post daily.

3) Screen Positive Mailers

Screen positive infants are referred out by phone and fax to a regional treatment centre that retrieves the infant for follow up. Once retrieval has been confirmed by the treatment centre, the screen positive mailer is forwarded to the submitting hospital. As there is no further action required by the submitter in the retrieval of the screen positive infant, these reports will be sent by Canada Post.

We would appreciate receiving feedback regarding the changes NSO made during the lockout and whether they had a positive, negative or no impact on your institution.

These bulletins are circulated to keep you abreast of changes to Newborn Screening Ontario. Please share this information with any relevant personnel in your hospital / practice. If there is someone who would like to be added to this list, contact NSO at: (613) 738-3222, option #0 or at NewbornScreening@cheo.on.ca.