



NEWBORN SCREENING
ONTARIO
DÉPISTAGE DES NOUVEAU-NÉS
DE L'ONTARIO

BULLETIN #66

May 16, 2013

New Process for Alerting Hospitals/Midwifery Practices about Unsatisfactory Newborn Screening Samples

Please distribute in relevant areas:

Effective, Tuesday May 21, 2013, Newborn Screening Ontario (NSO) will no longer be calling hospitals/midwifery practices to inform you of unsatisfactory samples in advance of faxing the report indicating the same.

NSO will continue to fax unsatisfactory reports on a daily basis with a cover sheet indicating the number of reports being faxed. Please confirm the receipt of these unsatisfactory sample(s) repeat collection request(s) either by:

- Calling (613) 738-3222 x 3435 (you may leave a voicemail message that includes the number of unsatisfactory sample repeat requests received)
- Completing and faxing the cover page back to (613) 738-0853

NSO is making this change based on feedback from those on the receiving end of these calls/reports and because of changing internal processes at NSO.

If you have any questions or concerns about this change, please contact NSO.

These bulletins are circulated to keep you abreast of changes to Newborn Screening Ontario. Please share this information with any relevant personnel in your hospital / practice. If there is someone who would like to be added to this list, contact NSO at: 1-877-627-8330, option #0 or at NewbornScreening@cheo.on.ca.