

Newborn Screening Bulletin 2020-5

April 30, 2020

Requesting a Purolator pickups from anywhere

NSO has received pickup requests from midwives asking if pickup requests can be made in Track-Kit from a location other than the one listed on their shipping label, for example from their clients' homes. We have investigated this and learned that this is possible using the Purolator smart phone app. You may print the labels from Track-Kit in advance of your client visit (for example at your home or office), or alternatively, may wish to use a mobile printer (or purchase one) to use on site. Instructions for how to request a Purolator pickup can be found on page 2 of this bulletin.

Replenishment of CCHD screening consumables

As in previous years, NSO has a limited budget to assist with the replenishment of consumables used in CCHD screening (probes and wraps) this fiscal year (April 2020-March 2021). Each hospital and midwifery practice will be able to receive one reusable probe (and disposable wraps) or one box of disposable probes for each pulse oximeter supplied. For more information please visit the [NSO website](#).

Missed CCHD screens

NSO is now tracking potential missed CCHD screens based on a comparison of received dried blood spot specimens and CCHD forms. If your organization receives a notification alert that a baby has been missed, please complete and return the notification form to us with the relevant details. Our aim is to ensure that there is no assumption of a pass by a health care provider when a screen in fact did not happen because a baby was somehow missed. Thank you for your cooperation with this.

New CCHD e-learning recertification module

CCHD screening requires competency to ensure quality. To assist with this, we have developed a *recertification* e-learning module. This is a more efficient version of the previous e-learning module for CCHD screening and is intended to be used as a refresher for those who have already been trained. Please visit the [CCHD education resource](#) page on the NSO website to find both versions of the e-learning module.

Thank you for your frontline commitment to promoting healthy starts for Ontario babies and for your dedication to newborn screening.



Request a Purolator Pickup from Anywhere

With the new Purolator mobile app, you can now request pickups from a location other than the one assigned to your Track-Kit account. All you need is your mobile phone or tablet (iPhone, iPad, Android). These instructions can be used after entering the sample in Track-Kit and printing the shipping label for your shipment.

*The images below were generated from an iPhone. The look and feel may vary based on the device but the overall instructions remain the same.

- Download the Purolator mobile app from the AppStore (**Figure 1**).
- Open the Purolator mobile app and click on the menu bars at the top left and select "Schedule Pickup" (**Figure 2**).
 - o Enter the desired pickup address and location.
 - o Enter your name and phone number.
 - o Select the date and time-range.
 - o You can also request envelopes from the driver if needed.
- Continue onto the next screen and scan the barcode on the shipping label using your phone's camera (**Figure 3**).
 - o You may need to accept a prompt which allows Purolator to use your camera for scanning for the first time.
- Continue and confirm the pickup. You will now see the confirmation number and the status of the shipment on the home page of the app (**Figure 4**).

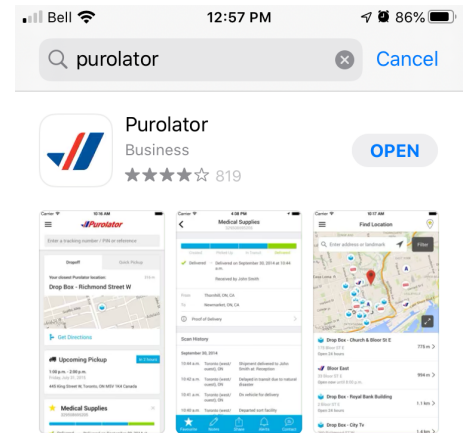


Figure 1

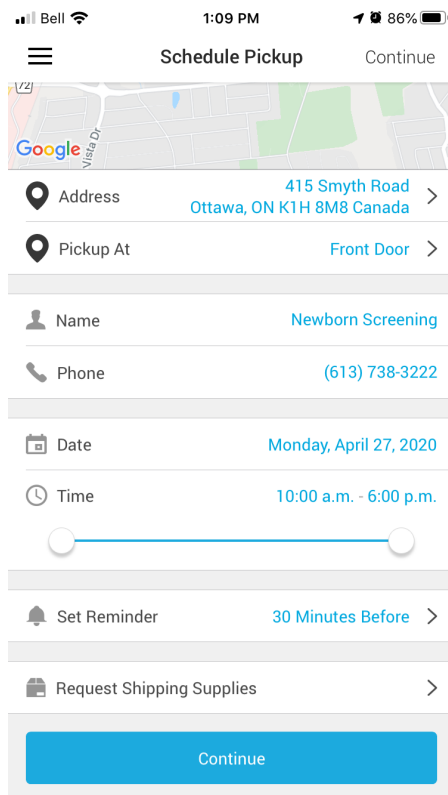


Figure 2

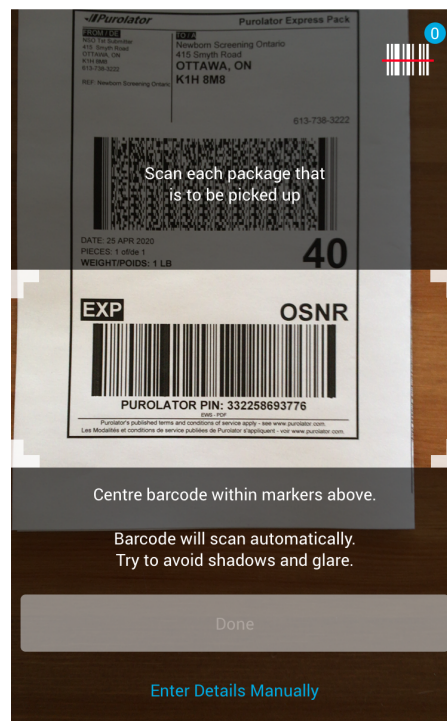


Figure 3

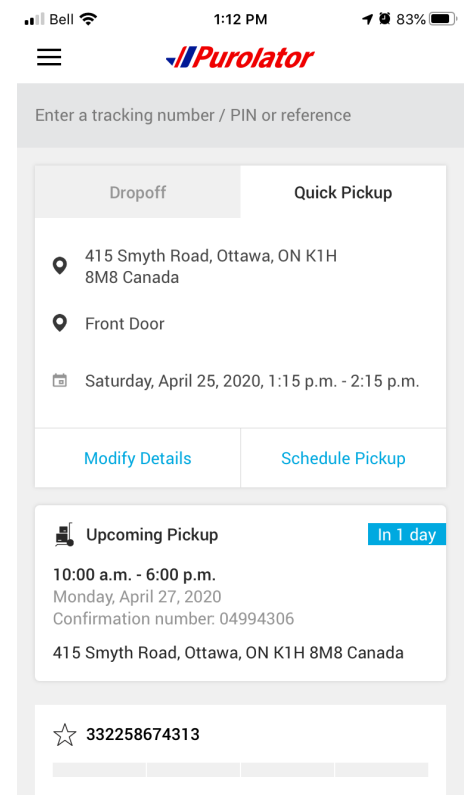


Figure 4