



MINISTRY OF CITIZENSHIP AND IMMIGRATION



HOME | NEWCOMERS | VOLUNTEERS | NOMINATE SOMEONE | ORGANIZATIONS | BUSINESSES | ABOUT US | NEWS

Home > Publications, Resources and Useful Links > Results-Based Plan Briefing Book 2011-12 : Ministry of Citizenship and Immigration

About the Ministry >

Publications, Resources and Useful Links

Explore Government >

Immigrating to Ontario

Office of the Fairness Commissioner

Key Services >

Welcome to Ontario >

Active Citizenship >

Grants and Funding

Contacts >

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Ministry Newsletter



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Publications, Resources and Useful Links

Results-Based Plan Briefing Book 2011-12 : Ministry of Citizenship and Immigration

- [Ministry Overview](#)
- [Agencies, Boards and Commissions \(ABCs\)](#)
- [Published Results-based Plan 2011-12](#)
- [Ministry Financial Information](#)
- [Annual Report 2010-11](#)

Part I: Published Results-Based Plan 2011-12

Ministry Overview

Vision

The Ministry of Citizenship and Immigration (MCI), which serves two Ministers (Minister of Citizenship and Immigration and the Minister Responsible for Women's Issues), has lead responsibility for immigration and newcomer settlement, the voluntary and not-for-profit sector, provincial honours and awards, and women's issues.

The Ministry's vision is: "a diverse society where all people, together with newcomers, women and volunteers, contribute to a strong economy, caring society and enhanced quality of life."

To achieve this vision, the Ministry works in partnership with other provincial ministries, other levels of government, the public, and the private and not-for-profit sectors to develop and implement policies and programs that:

- Maximize the benefits of immigration for newcomers and Ontario by providing services for successful economic integration and social inclusion.
- Promote greater social inclusion, civic and community engagement, and recognition.
- Prevent violence against women and increase women's economic independence.

The Ministry's Regional and Corporate Services Division also serves the Ministry of Tourism and Culture and provides regional services to the Ministry of Health Promotion and Sport.

Areas of Responsibility

The Immigration Branches, the Citizenship Branch and Ontario Women's Directorate (OWD) are undertaking a number of activities within each Strategy in order to align with government priorities and enhance service delivery.

Immigration:

Priority – Maximize the Economic and Social Benefits of Immigration

The outcomes of immigrants will be improved through enhanced and expanded programs and services, better coordination, more local participation and enhanced consultation. The Immigration Policy Branch and the Immigration Programs Branch are focused on three strategic directions to achieve positive outcomes for immigrants:

Targeted Selection,
Effective Integration, and
Access to Employment.

The key activities to support these directions include:

- Selecting immigrants to support economic growth through Opportunities Ontario: Provincial Nominee Program (PNP) which allows employers and investors to attract highly skilled workers and international students to meet their human resource needs and help Ontario compete globally.

PNP facilitates the attraction and retention of highly skilled employees by fast-tracking the immigration application process for skilled workers and international students. The program benefits Ontario employers who are having difficulty in finding skilled workers and gives them the opportunity of hiring international students or foreign workers. PNP also benefits investors who want to bring in key personnel and it enables the retention of international students at the Masters and PhD levels.

- Leading the ongoing enhancement of OntarioImmigration.ca, a portal that links newcomers, prospective immigrants and employers to information and resources, and offers municipalities the opportunity to showcase their communities and provide relevant local information.
- Supporting community-based delivery of settlement services to newcomers by providing information, referrals, orientation, and facilitating social and economic integration through the Newcomer Settlement Program.
- Through the Language Interpreter Services program, improving access to shelters, the justice system, as well as social and health care services to victims of domestic violence and sexual violence who do not speak English or French.
- Continuing to improve and enhance Ontario's Adult Non-Credit English as a Second Language (ESL) / French as a Second Language (FSL) Language Training Program to ensure that the program is more learner-focused and results-based, aligns with provincial objectives for adult education programs and is better coordinated with the federal language training program.
- Supporting community planning, service coordination and community engagement by developing and promoting Local Immigration Partnerships to strengthen the role of local and regional communities in planning and coordinating services that benefit immigrants.
- Continuing initiatives to ensure that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by:
 - continuing to implement the Fair Access to Regulated Professions Act, 2006 ("FARPA") to ensure equitable licensing and certification processes for internationally trained individuals (through the Office of the Fairness Commissioner);
 - assisting internationally trained individuals to navigate through licensure and registration processes to practise in a regulated profession in Ontario through Global Experience Ontario ("GEO");
 - providing occupation-specific and workplace communication training programs;
 - encouraging employers to recognize the skills of immigrants; and leading Ontario's participation in the Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications.
- Supporting bridge training programs for internationally trained individuals to get licensed and find employment that is commensurate with their skills and experience.
- Connecting newcomers and employers through the Municipal Immigration Information Program by focusing on activities that address:
 - Employment needs of Ontario communities to attract and retain internationally trained individuals;
 - Support for newcomers in obtaining employment; and
 - Awareness of the benefits of hiring newcomers and reducing barriers they face in entering the labour market.
- Negotiating a new immigration agreement with the federal government to improve outcomes for Ontario's newcomers and give Ontario a greater say in selection process.

Citizenship:

Priority – Build stronger, healthier and vibrant communities through partnering with the not-for-profit sector and the promotion of greater social inclusion, civic and community engagement, and recognition.

The following activities support this Priority:

- Working with stakeholders and other ministries to develop and deliver initiatives that help build stronger, healthier and vibrant communities through active volunteer participation and effective not-for-profit organizations.
- Building on relationships with not-for-profit stakeholders to address significant challenges and enhance the capacity of organizations and involvement of volunteers.
- Delivering provincial recognition programs (e.g. Volunteer Service Awards, the June Callwood Outstanding Achievement Award for Volunteerism, the Ontario Medal for Good Citizenship, the Ontario Medal for Young Volunteers) in partnership with other ministries, municipalities and schools. The provincial honours and awards recognize the contributions Ontarians make to their communities and to the Province.

Women's Issues – Ontario Women's Directorate (OWD):

The Ontario Women's Directorate provides government focus for action on women's issues, specifically, preventing violence against women and promoting women's economic independence. These directions correspond to the government's priorities of *"Strong Economy"*, *"Education and Training"* and *"Stronger, Safer Communities"*.

Priority – Preventing violence against women

Violence against women is a serious, pervasive problem that affects communities and devastates lives across the province. The OWD works in partnership with government ministries and community partners to implement a wide range of public education and training initiatives throughout Ontario to prevent violence from happening in the first place and to provide better supports for women when it does occur.

Throughout the Summer and Fall 2010, the OWD led province-wide consultations with survivors, service providers, and other experts to develop a sexual violence action plan for the province of Ontario. On March 2, 2011, the province launched [*Changing Attitudes. Changing Lives: Ontario's Sexual Violence Action Plan*](#). The Action Plan takes a collaborative approach focused on public education, improving and expanding services for survivors and strengthening the criminal justice response through an investment of \$15 million over four years. The OWD is continuing to coordinate implementation of the Sexual Violence Action Plan initiatives across ministries.

Launched in 2004, the government's Domestic Violence Action Plan presents a comprehensive approach focused on preventing domestic violence and improving supports for abused women and their children. The OWD continues to work with partners in the community, education, health care and justice sectors, and across ministries, on development and implementation of initiatives that build on the successes of the Action Plan and respond to the recommendations of the Domestic Violence Advisory Council.

Aboriginal women experience much higher rates of violence compared to non-Aboriginal women and efforts to end violence against Aboriginal women require a unique and distinct approach. The OWD and the Ministry of Aboriginal Affairs are co-leading a Joint Working Group on Violence Against Aboriginal Women, consisting of Aboriginal and government members, to implement strategies to respond to all forms of violence against Aboriginal women. This work is being guided by the *Strategic Framework to End Violence Against Aboriginal Women* developed by the Ontario Native Women's Association and the Ontario Federation of Indian Friendship Centres.

Priority – Promoting women's economic independence

The full participation of women in the workforce of today - and of the future - is a key to the economic well-being of the province. The Ontario Women's Directorate works in partnership with other government ministries and community partners to support and fund initiatives that provide low income women and women experiencing violence the opportunity to learn the skills that will help them fill the jobs needed by our economy and achieve greater economic independence for themselves and their families.

Targeted OWD programs support the recruitment and retention of women in non-traditional growth sectors and industries, assist low income women to enter the skilled trades and information technology sectors, promote women's entrepreneurial success and provide training and supports for abused and at risk women to increase their earning potential. Outreach efforts encourage employment supports and opportunities for vulnerable groups of women including Aboriginal, Francophone and immigrant women, minority women, women living in rural, remote and northern

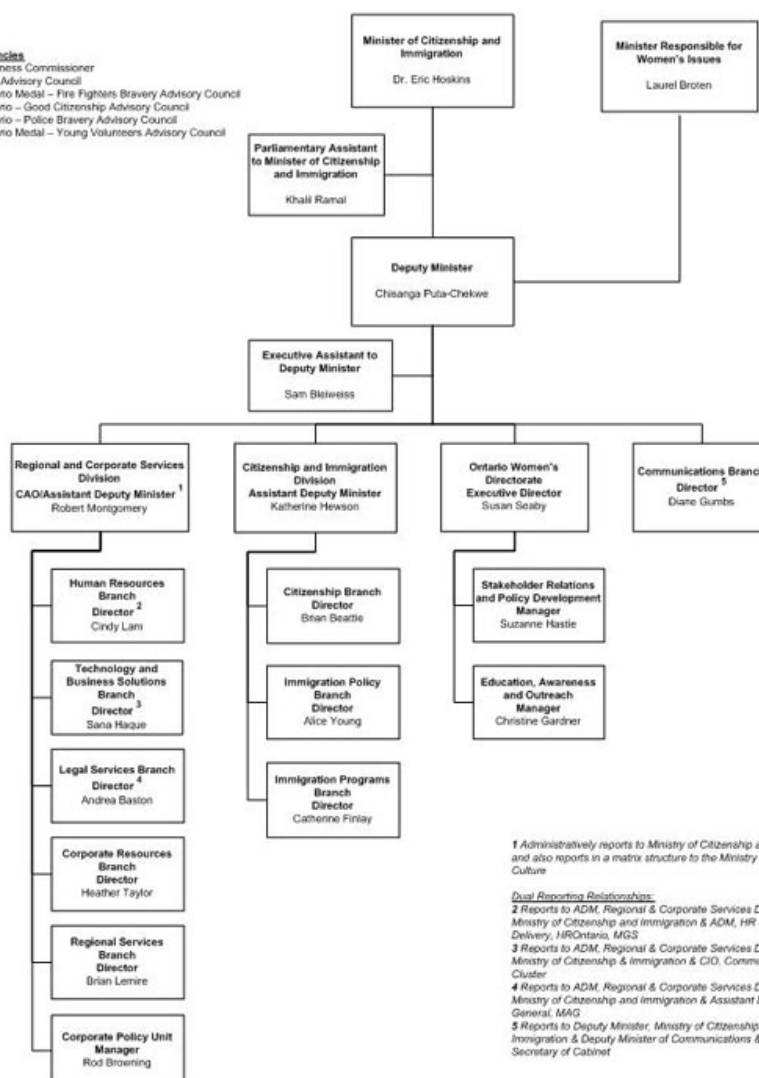
communities, and women with disabilities.

Ministry of Citizenship and Immigration

Organization Chart
April 2011

Ministerial Agencies

Office of the Fairness Commissioner
Order of Ontario Advisory Council
Province of Ontario Medal – Fire Fighters Bravery Advisory Council
Province of Ontario – Good Citizenship Advisory Council
Province of Ontario – Police Bravery Advisory Council
Province of Ontario Medal – Young Volunteers Advisory Council



Legislative Background

The current Ministry of Citizenship and Immigration was established by Order-in-Council number 1478/2005. This Order-in-Council sets out the powers and duties of the Minister and the Ministry and provides the Acts for which the Minister is responsible.

According to Order-in-Council 1478/2005, as amended by O.C. 556/2007 and O.C. 1766/2009, the Minister of Citizenship and Immigration is responsible for the administration of the following Acts:

Fair Access to Regulated Professions Act, 2006, S.O. 2006, c. 31.

To practise in a profession in Ontario, practitioners must be registered by the governing body of the profession. The purpose of the Act is to help ensure that regulated professions and individuals applying for registration by regulated professions are governed by registration practices that are transparent, impartial, objective and fair.

The regulated professions to which the Act applies are listed in Schedule 1 of the Act which may be amended by regulation. The Act sets out a general duty of fairness in respect of registration practices. It also establishes specific duties for regulated professions, such as providing information to applicants about registration practices, ensuring registration decisions are made within a reasonable time and providing an appeal process.

The Act provides for the appointment of a Fairness Commissioner. Among other duties, the Fairness Commissioner will assess the registration practices of regulated professions. Regulated professions

will be required to review their registration practices on an on-going basis and to submit annual fair registration practice reports to the Fairness Commissioner. Audits will be conducted of each regulated profession every three years or at such times as the Fairness Commissioner may specify.

The Fairness Commissioner is given the power to make compliance orders against a regulated profession. It is an offence to fail to comply with an order of the Fairness Commissioner.

The Act also establishes the Access Centre for Internationally Trained Individuals, known as "Global Experience Ontario" or "GEO", to provide information and assistance to internationally trained individuals and others.

Holocaust Memorial Day Act, 1998, S.O. 1998, c.25

The Act proclaims Yom ha-Shoah as determined by the Jewish lunar calendar as Holocaust Memorial Day.

Holodomor Memorial Day Act, 2009, S.O. 2009, c.7

The Act proclaims the fourth Saturday in November in each year as Holodomor Memorial Day.

Ministry of Citizenship and Culture Act, R.S.O. 1990, c. M. 18, in respect of activities and programs respecting citizenship and immigration

This Act was created for a Ministry which was subsequently reconfigured.

By Order-in-Council, powers and duties under this legislation relating to citizenship were transferred to the Minister of Citizenship & Immigration. Powers and duties relating to culture were transferred to the Minister of Tourism and Culture.

The Act gives the Minister charge of the Ministry and responsibility for administration of its legislation. The Act allows the Minister to delegate statutory powers or duties to the Deputy Minister or to any employee of the Ministry.

The Act's objectives include encouraging "full, equal and responsible citizenship among the residents of Ontario" and recognizing "the pluralistic nature of Ontario society".

By 2007 amendments, the Minister is empowered to establish, charge and refund fees to recover the costs of any services that are provided by the Ministry.

Remembrance Day Observance Act, 1997, S.O. 1997, c. 18

The Act declares two minutes of silence on Remembrance Day. Observance is to be voluntary.

Vimy Ridge Day Act, 2010, S.O. 2010, c. 3

The Act proclaims April 9 in each year as Vimy Ridge Day.

Agencies, Boards and Commissions (ABCs)

The Ministry's agencies, boards and commissions are the:

Advisory Council to The Order of Ontario:

The Order of Ontario is the province's highest official honour. An independent Advisory Council recommends individuals to receive this honour in recognition of their excellence and achievement in Ontario and around the world.

Office of the Fairness Commissioner (OFC):

The OFC is responsible for assessing the registration practices of regulated professions. Its purpose is to make sure these practices are transparent, objective, impartial and fair for anyone applying to practise his or her profession, particularly for internationally trained individuals.

Ontario Medal for Young Volunteers Advisory Council:

An independent Advisory Council recommends youth, between the ages of 15 and 24, to receive the Ontario Medal for Young Volunteers in recognition of their outstanding volunteer achievements.

Province of Ontario Medal for Firefighters Bravery Advisory Council:

An independent Advisory Council recommends firefighters to receive the Ontario Medal for Firefighter Bravery in recognition of their acts of outstanding courage and bravery while on or off duty.

Province of Ontario Medal for Police Bravery Advisory Council:

An independent Advisory Council recommends police officers to receive the Ontario Medal for Police Bravery in recognition of their acts of outstanding courage and bravery while on or off duty.

Province of Ontario Medal for Good Citizenship Advisory Council:

An independent Advisory Council recommends individuals to receive the Ontario Medal of Good Citizenship in recognition of their outstanding long-term efforts and outstanding contributions to the well-being of their communities.

Agencies, Boards and Commissions (ABCs)

Name	2011-2012 Expenditure Estimates	2010- 2012 Revenue Estimates	2010-2011 Expenditure Estimates	2010- 2011 Revenue Estimates	2009-2010 Expenditure Interim Actuals	2009- 2010 Revenue Interim Actuals
Advisory Council to the Order of Ontario	N/A.	–	N/A.	–	N/A.	–
Office of the Fairness Commissioner	1 689 900	–	1 689 900	–	1 689 900	–
Ontario Medal for Young Volunteers Advisory Council	N/A.	–	N/A.	–	N/A.	–
Province of Ontario Medal for Fire Fighters Bravery Advisory Council	N/A.	–	N/A.	–	N/A.	–
Province of Ontario Medal for Police Bravery Advisory Council	N/A.	–	N/A.	–	N/A.	–
Province of Ontario Medal for Good Citizenship Advisory Council	N/A.	–	N/A.	–	N/A.	–

Published Results-based Plan 2011-12

The Ministry's Results-based Plan for 2011-12 directly support the key government priorities of a **"Strong Economy"** and **"Education and Training"** by improving the economic and social outcomes of newcomers, increasing the competitiveness of employers and strengthening Ontario's economy and innovation agenda. These government priorities are also supported by the Ontario Women's Directorate through training programs and employment support that help low income women gain economic independence.

The Ontario Women's Directorate also supports the priority of **"Stronger, Safer Communities"** through the implementation of the government's Domestic Violence Action Plan, Sexual Violence

Action Plan and the Strategic Framework to end violence against aboriginal women.

Further, MCI continues to build on the priority of building **“Strong, Healthy and Vibrant Communities”** through partnering with the not-for-profit sector and the promotion of greater social inclusion, civic and community engagement, and recognition.

The table below illustrates the Ministry's key strategies and expected results for this fiscal year (2011-12).

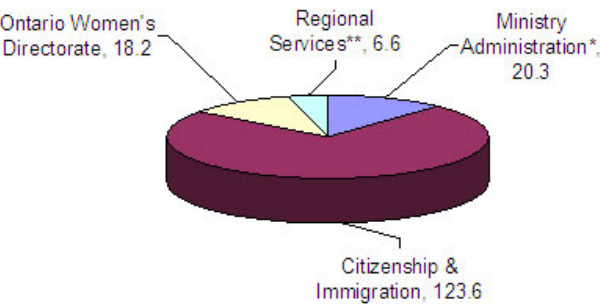
"Strong Economy" and "Education and Training"
MCI's Key Strategies for 2011-12
The Ministry's key strategies to support a "Strong Economy" and "Education and Training" for 2011-12 include: • Supporting bridge training programs for internationally trained individuals to get licensed and find employment that uses their skills and experience. • Enhancing adult non-credit language training ESL/FSL programs to help newcomers acquire the language skills they need to settle and find employment in Ontario. • Supporting comprehensive, community-based settlement services for newcomers through the Newcomer Settlement Program and Local Immigration Partnerships. • Ensuring that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by supporting the implementation of the: - Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications; and - <i>Fair Access to Regulated Professions Act, 2006</i>. • Pursuing a bilateral immigration agreement with the federal government that is in the best interest of Ontario's newcomers. • Leading the ongoing enhancement of OntarioImmigration.ca to link newcomers, prospective immigrants and employers who need information and resources. • Connecting newcomers and employers through the Municipal Immigration Information Program and providing municipalities the opportunity to showcase their communities and provide relevant local information. • Delivering Ontario's Provincial Nominee Program to help address the human resource needs of Ontario employers/investors and enhance the ability to attract international students. • Developing and promoting Local Immigration Partnerships to strengthen the role of communities in serving and integrating immigrants through sustainable local and regional solutions. • Working with partner ministries in the development of policies and programs that support newcomers' economic and social integration. • Managing the expansion of the Language Interpreter Services program for victims of sexual violence including those who have been sexually exploited through human trafficking. • Implementing employment training and other initiatives to increase women's economic independence.
"Strong Economy" and "Education and Training"
Expected Results
MCI's key strategies for 2011-12 will lead to: • Better information to help newcomers make more informed decisions about immigration to Ontario and educating employers on the benefits of attracting, recruiting and retaining highly skilled immigrants. • Increasing the competitiveness of Ontario businesses and strengthening the province's economy through the successful attraction and retention of skilled workers and international graduates in Ontario. • Skilled newcomers getting their licence, certificate, and/or employment as a result of bridge training programs. • Newcomers acquiring the language skills they need to settle and find employment in Ontario. • Improved foreign qualifications assessment and recognition processes in Canada so that newcomers can begin working in their fields faster. • Increased employment opportunities for low-income women and women who are victims or at risk of domestic violence.

“Strong, Healthy and Vibrant Communities”
MCI's Key Strategies for 2011-12
The Ministry's key strategies to support a “Strong, Healthy and Vibrant Communities” for 2011-12 include: • Implementing several key recommendations from the Partnership Project report for the government to be more responsive, supportive and accessible to not-for-profit organizations. • Partnering with the not-for-profit sector through the Strategic Partnership Initiatives (SPI) program by: - Helping the not-for-profit sector build capacity and encouraging volunteering through investing in projects that support sound management practices, diversity, and new solutions; and - Promoting greater awareness of the value of active citizenship and volunteering. • Recognizing the contributions Ontarians make to their communities and to the Province.
Expected Results
MCI's key strategies for 2011-12 will lead to: • Increased capacity of not-for-profits to attract and involve volunteers and/or deliver services to their communities. • A strong, effective and responsive partnership between the Government of Ontario's the not-for-profit sector.
“Stronger, Safer Communities”
MCI's Key Strategies for 2011-12
The Ministry's key strategies to support "Stronger, Safer Communities" for 2011-12 include: • Implementing a wide range of initiatives to support the government's Domestic Violence and Sexual Violence Action Plans and the Strategic Framework to End Violence Against Aboriginal Women, including: - expansion of Language Interpreter Services program to serve victims of sexual violence; expansion of Neighbours Friends and Families campaign to newcomer communities and in workplaces; provincial conference on sexual violence public education; forum on sexual abuse and the elderly; sexual violence research, consultations and leadership development in Aboriginal communities; training of professionals on DV and SV and development of curriculum for law schools; and employment initiatives to support vulnerable women.
Expected Results
MCI's key strategies for 2011-12 will lead to: • A broad spectrum of partners engaged in prevention of violence against women. • Changes in the attitudes that perpetuate violence against women. • Earlier identification of women at risk of violence and more efficient/effective supports for victims.

Ministry Financial Information

The Ministry of Citizenship and Immigration's investment to government priorities in 2010-11 is illustrated in the following chart.

Ministry Allocation of 2011-12 Base Spending (\$Millions)



* The Corporate Services Division within Ministry Administration serves the ministries: Ministry of Citizenship and Immigration and the Ministry of Tourism and Culture

** The Regional Services Branch serves the Ministry of Citizenship and Immigration, the Ministry of Tourism and Culture, and the Ministry of Health Promotion and Sport.

Table 1: Ministry Planned Expenditures 2011-12

	Ministry Planned Expenditures (\$M)
Operating (1)	102.0
Capital	0.0
TOTAL	102.0

Note 1: Operating total includes (\$66.7M) in consolidated adjustments

Ministry Financial Information

Ministry of Citizenship and Immigration
Table 2: Operating and Capital Summary by Vote

Votes/Programs	Estimates 2011- 2012	Change from Estimates 2010-2011	Change	Estimates 2010- 2011*	Interim Actuals * 2010- 2011	Actuals 2009- 2010*
	\$	\$	%	\$	\$	\$
OPERATING AND CAPITAL EXPENSE						
Ministry Administration	20 261 000	126 800	0,6	20 134 200	20 892 300	21 160 398
Citizenship and Immigration	123 590 800	(10 264 800)	(7.7)	133 855 600	133 297 700	128 521 412
Ontario Women's	18 232			17 212	16 949	16 541

Directorate	200	1 020 000	5.9	200	800	378
Regional Services	6 596 900	(738 300)	10.1	7 335 200	7 397 400	7 088 501
Capital Expense						
Ministry Administration	1 000	0	0,0	1 000	–	–
Regional Services	1 000	0	0,0	1 000	–	–
Total Including Special Warrants	168 682 900	9 856 300	5.5	178 539 200	178 537 200	173 311 689
Less: Special Warrants	–	–	–	–	–	–
Total Operating and Capital Expense to be voted	168 682 900	9 856 300	5.5	178 539 200	178 537 200	173 311 689
Special Warrants	–	–	–	–	–	–
Statutory Appropriations	80 187	–	–	80 187	80 187	73 329
Statutory Appropriations- Amortization	2 000	–	–	2 000	–	–
Ministry total Operating and Capital Expense	168 765 087	9 856 300	5.5	178 621 387	178 617 387	173 385 018
Consolidations	(66 721 000)	(483 600)	0.7	(66 237 400)	(70 986 800)	(72 214 747)
Ministry Total including consolidation & other Adjustments	102 044 087	10 339 900	9.2	112 383 987	107 630 587	101 170 271
Capital Assets						
Ministry Administration	1 000	0	–	1 000	–	–
Regional Services	1 000	0	–	1 000	–	–
Total to be Voted	2 000	0	–	2 000	–	–
Statutory Appropriations						
Total Capital Assets to be Voted	2 000	0	–	2 000	–	–

Estimates for the previous fiscal year are re-stated to reflect any changes in ministry organization and/or program structure. Interim Actuals reflect the numbers presented in the Ontario Budget.

Note: Commencing in 2009-10, the Province's minor and moveable Tangible Capital Assets

(mTCA) are capitalized on a prospective basis. Direct comparison between 2011-12, 2012-11, and 2009-10 may not be meaningful.

APPENDIX 1: ANNUAL REPORT 2010-11

The table below illustrates the key results achieved by the Ministry in the 2010-11 fiscal year. The results respond to the strategies put forward in the Ministry's Results-based Plan and reflect the following three government priorities:

- "Strong People Strong Economy" - through maximizing the economic and social benefits of immigration and women's economic independence.
- "Stronger Democracy" - through recognizing and promoting active and responsible citizenship and volunteerism.
- "Stronger Safer Communities" - through improving services and supports to women.

"Strong People Strong Economy"	
Key Strategies	Results Achieved in 2010-11
Working through the Canada-Ontario Immigration Agreement to achieve improved results for newcomers coming to Ontario.	There have been a number of successful initiatives and accomplishments under <i>Canada-Ontario Immigration Agreement</i> (COIA) since the agreement was signed in November 2005. For example: • Increasing funding to newcomer programs in Ontario, such as settlement and language training. • Enhancing the role of municipalities in immigration planning and settlement. COIA was the first immigration agreement to include a formal role for municipalities. • Creating Opportunities Ontario: Provincial Nominee Program which provides the province the ability to nominate economic immigrants and international graduate students from Ontario universities for entry to Canada as permanent residents. • Partnering with the municipal and federal governments to deliver the Municipal Immigration Information Online program to attract, settle and integrate newcomers and potential immigrants into Ontario communities. • Partnering with the Association of Municipalities of Ontario, the City of Toronto, and the federal government to launch the Local Immigration Partnership program to help local communities and stakeholders plan and coordinate services for newcomers.
"Strong People Strong Economy"	
Key Strategies	Results Achieved in 2010-11
Negotiating a new immigration agreement with the federal government.	The <i>Canada-Ontario Immigration Agreement</i> (COIA) extension expired on March 31, 2011. After more than 18 months of Ontario asking for negotiations to begin, negotiations between Canada and Ontario began in January 2011 and were paused on March 25, 2011 as a result of the federal election call. Ontario is negotiating for fairness to Ontario and Ontario's newcomers, sustainable and adequate funding, a greater role on selection of immigrants and greater responsibility for administration of settlement funding. Ontario worked with the federal government to secure continuity of key programs in the absence of an agreement, for example: • Opportunities Ontario: Provincial Nominee Program was extended to May 2012. • The Ontario government has secured \$22 million from the federal government over two years to help internationally-trained

	individuals through bridge training programs across the province. Ontario will continue to actively pursue a bilateral immigration agreement with the federal government that is in the best interest of Ontario's newcomers.
Delivering Opportunities Ontario: Provincial Nominee Program to help address the human resource needs of Ontario employers/investors and enhance the ability to attract international students.	In 2010-11, MCI continued to enhance and streamline access to the Opportunities Ontario: Provincial Nominee Program. For example, the Program has been expanded to allow international Doctoral and Master's students graduating from a publicly funded university in Ontario to apply for permanent residence without a job offer. To date, key accomplishments of the Opportunities Ontario: Provincial Nominee Program include: • More than half of all Ontario universities used the program to retain world class professors and deliver better education to Ontarians; • 17 Ontario hospitals used this program to retain specialist doctors and nurses to provide better health services to Ontarians; • More than \$50 million worth of new investments and hundreds of new jobs for Ontarians have been created as a result of the program; and • 2010 survey results showed that Ontario nominees are gainfully employed in permanent, skilled jobs that pay a market wage.
“Strong People Strong Economy”	
Key Strategies	Results Achieved in 2010-11
Providing improved information to prospective immigrants, newcomers and employers through www.OntarioImmigration.ca.	This year, MCI continued to expand the reach of Ontario's immigration portal, www.OntarioImmigration.ca to help engage local communities in the delivery of local immigration information and initiatives to attract and integrate newcomers into Ontario communities. As of October 2010, 21 municipal immigration websites have been launched representing 128 communities. Geographically, these projects represent over 90% of the landings to Ontario. This year, the portal received over one million visits and underwent a series of enhancements, including: • Adding an employers section which features an embedded "Employers Roadmap" through a partnership with HireImmigrants.ca. This is an interactive tool and resource for employers to attract, recruit and retain highly skilled immigrants; and • Creating a mobile version of the portal for smart-phones.
Delivering the Newcomer Settlement, Language Interpreter Services, and Ontario's Community Builders programs.	MCI continued to deliver the Newcomer Settlement Program to support the successful settlement and integration of newcomers to Ontario. In 2010-11, the Program provided \$5.7 million in funding to a network of 76 settlement agencies across the province. This funding will enable settlement agencies to deliver programs and services that help newcomers to successfully settle and integrate in Ontario. Each year approximately 80,000 newcomers benefit from Newcomer Settlement Program funded settlement services. This year, in order to respond to the unexpected and unilateral federal government funding cuts to settlement agencies of approximately 44 million dollars, MCI set up a stabilization fund to support a number of agencies through the transition and instability resulting from the sudden loss of 100% of their federal funding. Language Interpreter Services funding supports agencies to recruit, train, and evaluate interpreters and to deliver language interpreter services for victims of domestic violence on a 24/7 basis in over 60 languages to approximately 5,900 clients annually. In February 2011, MCI received approval to expand the eligibility of

	the Language Interpreter Services program to serve women who have experienced sexual assault as well as those who have been sexually exploited through human trafficking. This includes: Over \$3.7M in funding over four years beginning April 2011 for this expansion reaching up to 1,800 new clients.
“Strong People Strong Economy”	
Key Strategies	Results Achieved in 2010-11
Developing a standardized Ontario Orientation Program for newcomers in partnership with the federal government.	This year MCI continued to work with the federal government and George Brown College in the development of the Orientation to Ontario program. When completed, the program will enhance newcomers' access to information about settling in Ontario.
Enhancing and strengthening adult non-credit language training programs to address the needs of newcomers.	Implementation of the redesign of Ontario's Adult Non-Credit ESL/FSL Language Training Program will ensure that the language training: - Is learner-focused and results-based; - Addresses the full spectrum of adult language training needs; - Aligns with provincial objectives for adult education; and - Coordinates with federal language training programs. For the 2010-11 school year, key program enhancements included: - Increasing funding for Adult Non-Credit Language Training Program for the 2010-11 school year; - Aligning courses to the Canadian Language Benchmarks; and - Introducing an electronic reporting system for the Adult Non-Credit Language Training Program. In addition, MCI, in partnership with the federal government, began developing a Coordinated Language Assessment and Referral System (CLARS). The CLARS pilots were launched in January 2011 with pilots in three regions across Ontario. CLARS will create a single entry point for all newcomers to have their language skills assessed and be referred to an appropriate language training program, regardless of whether the program is funded by the provincial or federal government. Over 120,000 learners enrolled in Ontario's Adult Non-Credit Language Training Program per year with classes delivered at over 350 locations across Ontario.
“Strong People Strong Economy”	
Key Strategies	Results Achieved in 2010-11
Continuing to implement the <i>Fair Access to Regulated Professions Act, 2006</i> , to help remove barriers for licensure.	MCI continued to be a leader in creating opportunities for internationally trained individuals to use their skills in Ontario's workplaces by helping remove unfair barriers for licensure and employment. For example: - MCI continued to support the Fairness Commissioner to identify and address regulatory barriers to foreign professionals being accredited to work in Ontario. - MCI continued to work with the federal government and provincial governments in the implementation of the Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications to provide a fair, timely and consistent system for newcomers to Canada. - MCI's Global Experience Ontario continued to provide assistance and information for internationally trained professionals. These initiatives provide newcomers with quick responses about their qualifications and help establish a clear path for them to seek work

	in Ontario.
Developing the Local Immigration Partnerships program with the federal government and municipalities.	MCI's continued to collaborate with municipalities and federal government on Local Immigration Partnerships to bring together local stakeholders to develop and implement action plans to receive, integrate and retain newcomers in their communities. To date, there are 35 established Local Immigration Partnerships in communities across Ontario. Key accomplishments this year included: • MCI, in partnership with Citizenship and Immigration Canada and members of the Association of Municipalities of Ontario, developed and released a Local Immigration Partnership Resource Guide. • The Local Immigration Partnership Model was recognized as a best practice by the federal government's Standing Committee Report on Best Practices in Settlement Services.
Leading Ontario's participation in the <i>Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications</i> .	Ontario continued to work closely with the federal government and other provinces and territories to implement the <i>Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications</i> and improve foreign qualification recognition practices across Canada. This year, MCI, in partnership with Citizenship and Immigration Canada, successfully co-led national consultations with regulatory bodies and key Foreign Qualification Recognition (FQR) stakeholders regarding pan-Canadian priorities for future FQR work for the 2010 target occupations. The consultations helped identify existing best practices that can be applied at the pan-Canadian level, prioritize potential pan-Canadian initiatives to meet FQR Framework commitments, inform funding investments, and help both funders and stakeholders maximize resources.
"Strong People Strong Economy"	
Key Strategies	Results Achieved in 2010-11
Continuing to deliver enhanced bridge training programs that support skilled newcomers.	MCI's bridging training programs assess a newcomer's skills, education and experience and provide targeted training and services to remove barriers to licensure and/or employment. Bridge training programs have been designed to target over 100 professions and trades. Success stories to date include: • Pharmacy - The International Pharmacy Graduate Ontario Bridge Training Program at the University of Toronto has improved the pass rate on the pharmacy licensure exam from 20% to more than 90%. • 93% of the graduates of the Access to the Early Childhood Field bridge training program have become licensed to practice as Early Childhood Educators. This year MCI continued its investment in bridge training programs for newcomers to Ontario. For example, in 2010-11, MCI funded 22 new programs and 18 existing programs. These programs are expected to help more than 6,000 highly skilled newcomers find jobs that match their qualifications and experience. Since 2003, we have invested more than \$175M in more than 220 bridge training programs in over 100 professions and trades to help about 41,000 highly skilled newcomers find work that is consistent with their education and experience. MCI also signed a two-year contribution agreement with the federal government to further expand bridging opportunities for newcomers in Ontario for \$22 million. MCI continued to work with the Ministry of Training, Colleges and Universities to implement the Ontario Bridging Participant Assistance Program which provides bursary assistance to bridging participants with financial needs in programs not approved for the Ontario

	Student Assistance Program.
Working with partner ministries in the development of policies and programs that support newcomers' economic and social integration.	MCI continued to work with other ministries to support newcomers' economic integration and social inclusion. Key activities in 2010-11 included: • Partnering with the Ministry of Intergovernmental Affairs to support the negotiation of a successor agreement to the Canada-Ontario Immigration Agreement. • Working with partner ministries to ensure the unique needs of newcomers are reflected in new initiatives launched this year, including the Mental Health and Addictions Strategy; and Long-Term Affordable Housing Strategy. • Working with the Office of Francophone Affairs in providing settlement supports for Francophone newcomers. • Continuing to work with the Ministry of Training, Colleges and Universities regarding the implementation of the Agreement on Internal Trade and the development of the Foreign Qualification Recognition framework.
"Strong People Strong Economy"	
Key Strategies	Results Achieved in 2010-11
Implementing training and other initiatives to increase women's economic independence.	This year, Ontario Women's Directorate (OWD) continued to invest in training to enhance women's economic independence: • 249 low-income women received training to secure high paying jobs in the skilled trades and IT sector. 647 abused or at risk women received training to develop new skills in order to find employment and ultimately, gain economic independence for themselves and their children.
"Stronger Democracy"	
Key Strategies	Results Achieved in 2010-11
Consulting with the not-for-profit sector and key ministries to develop a new framework for a stronger partnership.	In an effort to strengthen the Ontario government's relationship with the not-for-profit sector, MCI, in partnership with the Ontario Trillium Foundation, launched the Partnership Project in April 2010. In March 2011, Ontario released the Partnership Project report. The report was developed through extensive consultation with more than 600 representatives of the not-for-profit sector in communities across the province and online. Participants in the consultations were invited to share their views on how government can be more responsive, supportive and accessible to the sector. Participants advised on legislation, policies, structural issues and funding mechanisms. They also contributed ideas on how to better coordinate policy, research and communication with and for the sector. The Partnership Project report provides a concrete strategy on ways the government can be more responsive, supportive and accessible to not-for-profit organizations. A Partnership Project Office will also be established to help renew, streamline, and modernize the government's relationship with community organizations. The Partnership Project will issue an annual report on the state of the not-for-profit sector and the progress made in the strengthening of the sector and its relationship with the government. A forum will be convened on the future of volunteerism in Ontario to mark the ten year anniversary of the International Year of the Volunteer and further strengthen, support and acknowledge volunteerism.
Promoting active citizenship and volunteer engagement.	MCI continued to support initiatives that promote active citizenship and volunteer engagement. Highlights for 2010-11 include: • The 2010 Volunteer Service Awards, which honoured the achievements of volunteers through 47 ceremonies, in 35 communities across Ontario. This year, more than 10,000

	Ontarians were recognized for volunteering their time and talents freely. The ChangeTheWorld: Ontario Youth Volunteer Challenge, a three-week campaign which gets high school students to volunteer in their community. This year's campaign surpassed its goal of 10,000 youth volunteering 3 hours over 3 weeks.
"Stronger Democracy"	
Key Strategies	Results Achieved in 2010-11
Strengthening the capacity of the not-for-profit sector to provide much needed services to Ontarians.	The Partnership Project report recognized the importance of the not-for-profit sector and acknowledged the Ontario government's commitment to strengthening the sector. The following six key recommendations formed the basis of the report: • Promoting a culture of respect and recognition within government and across the province. • Providing the not-for-profit sector with an identifiable, central and authoritative point of contact within government. • Addressing the funding, operational and capacity challenges facing not-for-profit organizations by adopting an approach – across all ministries – that provides similar supports, consideration and recognition received by for-profit organizations in Ontario. • Supporting new ways to reinvigorate Ontario's tradition of volunteerism. • Leveraging technology to break down silos, increase transparency, and share information. • Investing in social innovation. In 2010-11, in addition to the Partnership Project, MCI continued its investment in the not-for-profit sector through its Strategic Partnership Initiatives (SPI) program, which: • Helps the not-for-profit sector; • Build capacity; • Encourages volunteering through investing in projects that support sound management practices, diversity, and new solutions; and • Creates greater awareness among youth of the value of volunteering. Successful SPI program initiatives this year included: Launching the Youth Opportunities Program to help newcomers and culturally diverse youth gain skills that will help them enter the job market through mentoring and leadership training in their communities. • Supporting the Ontario Volunteer Partnership to strengthen the sector's capacity in several key areas such as governance, financial and operational management, events and facilities management, human resources, volunteer management and volunteerism. • Partnering with Imagine Canada and the Insurance & Liability Resource Centre to host the "Managing Risk with Confidence" conference held in October 2010. The conference focused on key risk management issues in the not-for-profit sector, including best practices in governance, human resources and finance.
"Stronger Democracy"	
Key Strategies	Results Achieved in 2010-11
Strengthening the capacity of the not-for-profit sector to provide much needed services to Ontarians. (cont'd)	• Supporting community initiatives across Ontario, including: - The "DiverseCity: The GTA Leadership Project" to promote diversity and help to change the face of leadership in the GTA. The project partners with the Maytree Foundation and the Greater Toronto

	CivicAction Alliance. -The “Engaging Youth from Diverse Ethno-Cultural Communities” initiative to understand immigrant youth volunteering practices and perceptions in Waterloo Region and to explore local strategies to strengthen their engagement in volunteering. -The “Advancing Cultural Diversity in Volunteer Management” initiative to develop the organizational capacity of community organizations in the 519 and 905 areas to engage and support a more culturally diverse volunteer base.
Recognizing the contributions Ontarians make to their communities and to the province.	Each year, MCI’s Honours and Awards Secretariat recognizes Ontarians who make the Province a better place to live. The Secretariat honours a broad spectrum of achievements including: • Recognizing excellence; • Championing voluntarism; • Enhancing race relations and advancing human rights; • Honouring superlative acts of heroism; • Paying tribute to those who have fallen in the line of duty; • Commemorating Remembrance Day; • Promoting the valued work of seniors; and • Celebrating the outstanding achievements of Ontario public servants. This year, MCI worked with the Office of Protocol to support the Royal visit to Ontario, including organizing the Premier’s reception for Her Majesty the Queen and HRH, the Duke of Edinburgh, with the appointees to the various provincial Orders.
”Stronger Safer Communities”	
Key Strategies	Results Achieved in 2010-11
Leading consultations to develop a new multi-ministry Sexual Violence Action Plan.	Consultations to support the development of the Action Plan were held in the Summer and Fall 2010. In total, 30 meetings were convened with more than 350 survivors, service providers and other experts in the community, health, education and justice sectors. In March 2011, the government launched Ontario’s first Sexual Violence Action Plan: <i>Changing Attitudes, Changing Lives</i>. The Sexual Violence Action Plan is a four-year strategy with programs designed to: • Prevent sexual violence through increased public education, including initiatives that reflect the diversity of communities across the province. • Expand and improve access to a wide range of services for survivors of sexual violence, including supports on the front lines and in healthcare settings. • Strengthen the criminal justice system’s response toward sexual violence, including training for police, crown counsel and other justice personnel. Ontario Women’s Directorate (OWD) will contribute over \$5.2 million over four years to develop and implement public education campaigns to prevent sexual violence against women and \$1.6 million to support the development and delivery of training and education programs for service providers and professionals in the community, health, education and justice sectors. MCI will contribute over \$3.7 million in funding over four years to expand language interpretation services to serve victims of sexual violence, including victims of and human trafficking.
”Stronger Safer Communities”	
Key Strategies	Results Achieved in 2010-11

Implementing a wide range of public education and training initiatives throughout Ontario to prevent violence against women and improve supports to victims.	OWD continued to invest in ongoing public education and training initiatives across Ontario, such as: • Training for community service providers across Ontario to enhance their skills in providing supports to victims of sexual violence. • Training for front-line professionals and service providers in health, education, justice and community services sectors to improve the support they provide to victims of domestic violence. • Development of resources to help employers and workers understand how to address violence in the workplace, including domestic violence which is a new requirement under the <i>Occupational Health and Safety Act</i>. • Promoting and supporting the participation of communities across Ontario in the <i>Neighbours, Friends and Families</i>, <i>Kanawaytwin</i> and <i>Voisin Amis et familles</i> campaigns. These campaigns are raising awareness of the signs of woman abuse in over 200 communities so that those close to an at-risk woman or an abusive man can help. This year, the campaign was expanded to workplaces. • Engaging men and male youth about violence against women through the <i>It Starts With You It Ends With Him</i> and <i>Kizhaay Anishinaabe Niin</i> campaigns. • Informing vulnerable women in Ontario of their rights and options under Ontario law through the <i>Family Law Education for Women</i> campaign. • Leadership development training programs for Aboriginal women to foster the involvement of Aboriginal women in leadership roles within women's organizations, community service boards, businesses and/or governments.
Coordinating the cross-ministry implementation of the government's Domestic Violence Action Plan and developing new initiatives to be included in the Plan.	This year, a number of initiatives were implemented in response to the Minister's Domestic Violence Advisory Council report, for example: • The Women's Centre for Social Justice and Domestic Violence Community Coordinating Committees were supported in their efforts to engage survivors in planning and services. The provincial survivor network now has over 200 members. • A provincial threat assessment and risk management forum of community and justice partners was held to develop a strategy for training of professionals on risk management and threat assessment. • Aboriginal organizations were funded to undertake research on a wide range of issues that have an impact on violence in Aboriginal communities. This research will inform the activities of a joint working group, comprised of ministries and Aboriginal organizations, that was formed to address the high rates of violence against Aboriginal women.

Table 1: Ministry Interim Actual Expenditures 2010-11

	Ministry Interim Actual Expenditures (\$M) 2010-11
Operating (1)	107.6
Capital	0.0
Staff Strength (as of March 31, 2010)	301.4

Note 1: Operating total includes (\$71.0M) in consolidated adjustments.

