



Results-based Plan Briefing Book 2008-09

Ministry of Community and Social Services

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Part I: RESULTS-BASED PLAN 2008-09

Ministry of Community and Social Services

RESULTS-BASED PLAN 2008-09

MINISTRY OVERVIEW

Ministry Vision, Mission/Mandate, Key Priorities & Results

The [Ministry of Community and Social Services](#) helps Ontario families and individuals in need. Whether it is providing support during temporary financial difficulties, a safe haven away from violence in the home, or community homes for people with a developmental disability, the ministry's programs work to remove obstacles that stand in the way of opportunity or that limit Ontarians' ability to participate in their communities.

The ministry's key areas of responsibility include:

- income and employment assistance for people in need and individuals with a disability,
- community services, such as women's shelters and counselling,
- services for adults with a developmental disability,
- improving accessibility for all Ontarians,
- collecting and distributing child and spousal support payments and
- disclosing adoption information.

The ministry's social assistance programs provide income and employment support to families and individuals facing a financial crisis and to people with a disability. Helping people who can and want to work so they can move to financial independence is a key to the success of Ontario's social services programs.

Community services include domestic violence prevention programs and supports for women and children, services for people who are deaf or deafblind, and support for people who are homeless or at risk of becoming homeless. The ministry also supports healthy Aboriginal communities through the Aboriginal Healing and Wellness Strategy. The ministry also assists adopted adults and birth parents to access information in birth and adoption records.

The ministry funds community services for adults with a developmental disability, including residential living and day programs, and programs that help young people with a developmental disability transition to life in their communities following high school.

Through the Family Responsibility Office, the ministry enforces court-ordered child and spousal support orders to help Ontario families get the money they deserve.

The Accessibility Directorate of Ontario works with people with disabilities, government and the public and private sector to develop accessibility standards and to promote accessibility awareness throughout Ontario.

These programs and services strengthen Ontario's people and communities by helping people recover from hardship, regain control of their lives and move to self-sufficiency.

INCOME AND EMPLOYMENT SUPPORTS

The ministry provides income assistance to families and individuals who are most in need. Employment supports programs complement this by helping social assistance recipients find and keep a job and become more financially independent.

[Ontario Works](#) provides income assistance to people in immediate need and employment assistance to help people move from social assistance to a job. The [Ontario Disability Support Program](#) provides income support to people with disabilities in financial need and employment supports to those with disabilities who can and want to work.

The percentage of participants leaving Ontario Works for employment opportunities continues to increase. The ministry is developing a baseline this year to monitor and measure increases after 2008-09. In addition, the number of Ontario Disability Support Program recipients with earnings is expected to increase in 2008-09, as are their average monthly earnings.

Building on direction that began in 2004, the ministry will continue to streamline and simplify social assistance rules so that clients are not discouraged from finding a job and keeping it. For example, the Other Employment and Employment Assistance Benefit of up to \$500 in any 12-month period helps pay for things like work uniforms, equipment and professional fees. There is also financial help to cover child care costs if the client must pay for them in advance.

In 2008-09, as part of the Employer Outreach Strategy, the ministry is developing an employer awareness campaign to increase the number of job opportunities for people with disabilities, particularly those receiving income support through ODSP.

COMMUNITY SERVICES

[Community services](#) are delivered by local and provincial agencies, municipalities and First Nations. These services help people who are deaf or deafblind, Aboriginal people, women and their children escaping violence, and people who are homeless or at risk of losing their home. In addition, the ministry is proposing new adoption information disclosure legislation that will bring greater openness to Ontario's adoption information disclosure system.

Supporting People who are Deaf or Deafblind

The ministry funds non-profit agencies to provide interpreter services for people who are deaf, deafened or hard of hearing, and intervenor services for people who are deafblind.

[Interpreter and intervenor services](#) help people live with greater independence.

In 2008-09, the ministry is continuing to transform these services, including phasing in a new service delivery model, developing strategies for a central point of access to services and developing a functional assessment tool to determine eligibility for intervenor services. In addition, strategies will be developed to address the chronic shortage of quality intervenors.

Investing in Stronger Aboriginal Communities

The ministry supports the [Aboriginal Healing and Wellness Strategy](#), a partnership between Ontario and 14 Aboriginal provincial/territorial organizations and independent First Nations. The strategy focuses on improving the health and well being of Aboriginal communities in Ontario through traditional and culturally appropriate health and healing services.

In 2008-09, the ministry will work with First Nations organizations and other ministries on the renewal of the Aboriginal Healing and Wellness Strategy.

Supporting Victims of Domestic Violence

The ministry will continue its central role in the government's \$82-million [Domestic Violence Action Plan](#). This includes funding for Ontario's [women's shelters](#) and ongoing support for [counselling and second stage housing services](#) for victims of domestic violence. The percentage of women served by violence prevention services who have safety plans for themselves and their children is expected to increase by 10 per cent in 2008-09.

The ministry is developing two women's shelters in Timmins – one for Francophone women and the other supporting non-Francophone and Aboriginal women. These shelters will further strengthen the Domestic Violence Action Plan goal of expanding community supports for abused women and their children.

Homelessness Prevention

To help people who are homeless or at risk of losing their homes, the ministry will continue to support a [range of services](#). This includes funding for emergency hostels, domiciliary hostels, emergency energy assistance and support services.

In 2008-09, the ministry will continue to work closely with municipalities and others to help people move from shelters to permanent housing. The ministry is also working with municipalities that offer the domiciliary hostel program to promote compliance to the provincial service standards.

Updating Ontario's Adoption Information Laws

If Bill 12, the Access to Adoption Records Act, 2007 is passed by the Legislature, during 2008-09 the ministry will implement substantive changes to Ontario's [adoption information disclosure laws](#). The legislation would balance greater openness with privacy protections for adopted adults and birth parents.

The proposed new adoption information law gives adopted adults and birth parents access to important identifying information contained in adoption orders and birth registrations. It will allow them to place a disclosure veto on their file if the adoption order was made prior to September 1, 2008.

DEVELOPMENTAL SERVICES

The ministry supports [adults with a developmental disability](#) and their families. Programs and services include:

- residential and day supports that help adults with a developmental disability live, work and participate in a range of community activities,
- clinical care and
- personal support services for those who have high needs.

The ministry is continuing to transform the way it delivers these services by expanding community living supports to coincide with the closure of the last three provincial facilities for adults with developmental disabilities. All three remaining facilities will be closed by March 2009.

The ministry is working closely with families, caregivers and agencies to provide smooth transitions to community life for residents currently living in the remaining residential facilities.

In 2008-09, the ministry will continue to focus on building a strong community-based service system for people who have a developmental disability. Working with community service providers, the ministry is making services fair, easy to access and sustainable.

This year, the ministry is developing the first completely new developmental services legislation in 34 years. The proposed bill will contain significant changes from the previous act. People would:

- have a single entry point to apply and access service
- only have to provide information once through a standardized application package, and
- have more options for managing their funding directly, provided they meet the necessary requirements, or through the agency system.

By providing adults with a developmental disability with programs and services that allow them to participate in their communities, the ministry contributes to the government's efforts to build strong communities across Ontario.

FAMILY RESPONSIBILITY OFFICE

The [Family Responsibility Office](#) enforces court-ordered support orders so that families get the money they are owed so they can lead more financially secure and self-sufficient lives. This supports the government's priority of investing in strong people and a strong economy. The Office has been changing its operations to improve service, enforcement, fairness and efficiency.

In 2008-09, the ministry will continue to use the enforcement tools coming out of legislation passed in 2005 such as reporting defaulting support payors to professional bodies. These changes will give the Family Responsibility Office more enforcement tools to find individuals who are not paying their court ordered support payments. The percentage of support orders that are in full or partial compliance is expected to be 67 per cent in 2008-09.

The ministry has initiated a new project to develop supporting technology for a case management business model that will allow the Office to move from a reactive to a more proactive, client-based service approach.

ACCESSIBILITY DIRECTORATE OF ONTARIO

The ministry promotes accessibility and works to break down barriers that prevent Ontarians with disabilities from fully participating in the social and economic life of the province.

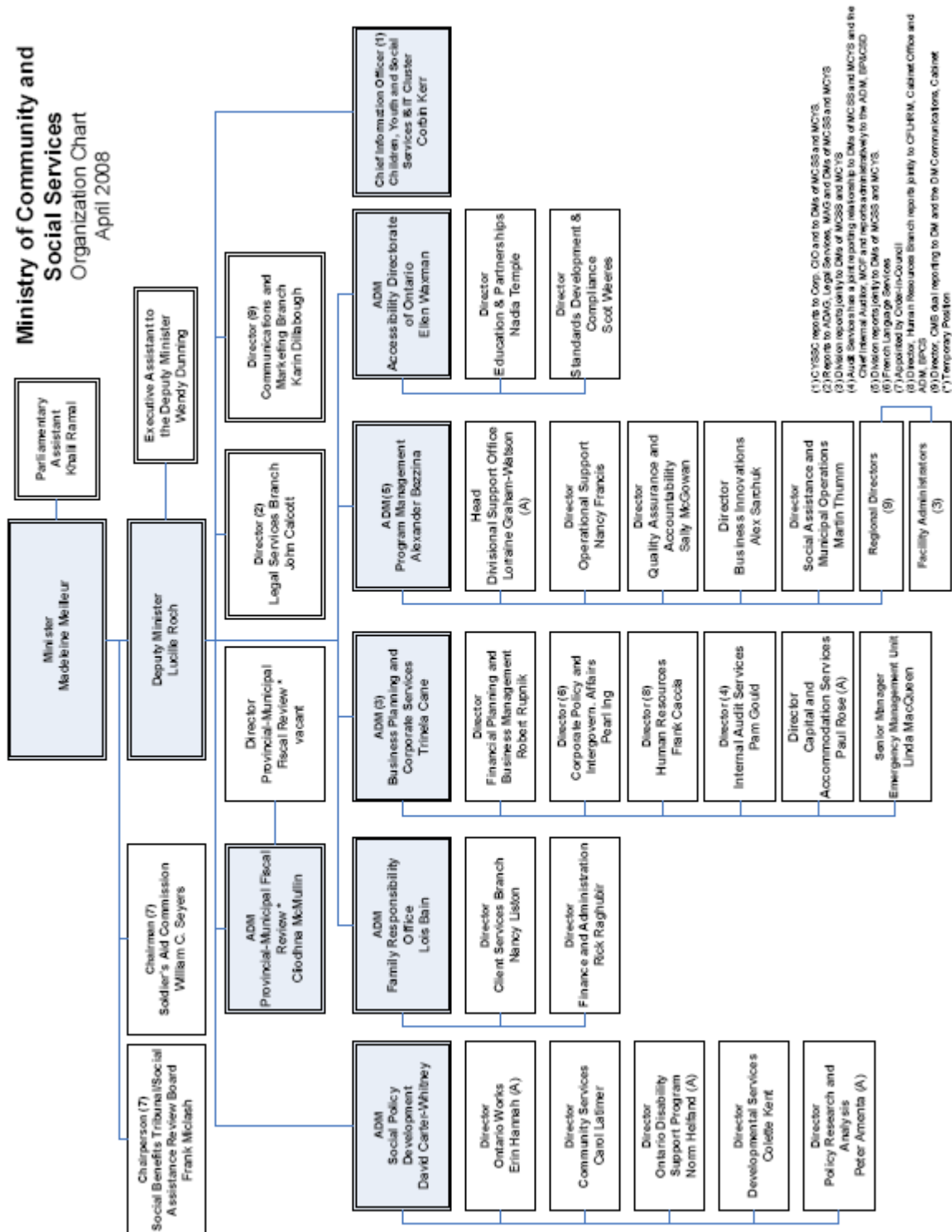
The [Accessibility Directorate of Ontario](#) will continue its work with a broad range of sectors to develop Ontario's [accessibility standards](#). The first standard developed under Ontario's landmark accessibility legislation – [accessible customer service](#) – became law in January 2008. A final transportation standard and a draft information and communications standard are targeted for late 2008.

The ministry is continuing its strategic partnerships with other governments and the private sector to promote accessibility awareness throughout Ontario. A public education program that began last March will continue to raise awareness about accessibility and the benefits of removing barriers for people with disabilities.

By promoting accessibility and social and economic inclusion for people with disabilities, the Accessibility Directorate of Ontario supports the government's priorities of strong communities and a strong economy.

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Cost Sharing with the Federal Government

The Ministry of Community and Social Services shares costs for social assistance and other social services programs with the federal government, municipalities, First Nations and other public sector organizations.

Federal Reimbursements

Effective April 1, CAP and EPF have been replaced with a single block transfer fund, the Canada Health and Social Transfer (CHST), which provides provinces with funding for health, post-secondary education, social assistance programs and other social services. The CHST has been further split on Canada Health Transfer (CHT) and Canada Social Transfer (CST) as of April, 2004.

Independent of block funding received by the province under the CHT and CST, the Ministry receives federal funding under the 1965 Indian Welfare Agreement and the Labour Market Agreement for Persons with Disabilities, for selected programs. For the 2008-09 fiscal year, federal funding under these agreements is:

Cost Sharing with the Federal Government

	<u>CASH</u>	<u>PSAB</u>
<i>1965 Indian Welfare Agreement</i>		
Ontario Works	\$71,069,000	\$71,240,000
<i>Subtotal</i>	<u><i>\$71,069,000</i></u>	<u><i>\$71,240,000</i></u>
 <i>Labour Market Agreement for Persons with Disabilities</i>		
Employment Services and Supports	\$25,706,000	\$25,706,000
Developmental Services	\$12,500,000	\$12,500,000
<i>Subtotal</i>	<u><i>\$38,206,000</i></u>	<u><i>\$38,206,000</i></u>
 Total	<u><u><i>\$109,275,000</i></u></u>	<u><u><i>\$109,446,000</i></u></u>

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Statutes Administered by the Ministry of Community and Social Services

- *Accessibility for Ontarians with Disabilities Act, 2005*, S.O. 2005, c. 11
- *Charitable Institutions Act*, R.S.O. 1990, c. C.9
Except for the administration of all powers and duties pertaining to
 - a) An approved charitable home for the aged;
 - b) A building or part of a building that, when approved under section 3 of the Act, will be an approved charitable home for the aged;
 - c) An approved corporation that maintains and operates an approved charitable home for the aged; and
 - d) A corporation that intends to maintain and operate a charitable institution that, when approved under section 3, will be an approved charitable home for the aged.
- *Child and Family Services Act*, R.S.O. 1990, c. C.11
Sections 162 – 165 inclusive.
- *Deaf-Blind Awareness Month Act, 2000*, S.O. 2000, c.34
- *Developmental Services Act*, R.S.O. 1990, c. D.11
Except for the administration of all powers and duties in so far as they relate to the provision of Long-Term Care Programs and Services.
- *District Social Services Administration Boards Act*, R.S.O. 1990, c. D.15
- *Family Benefits Act*, R.S.O. 1990, c. F.2
- *Family Responsibility and Support Arrears Enforcement Act, 1996*, S.O. 1996, c. 31
- *Indian Welfare Services Act*, R.S.O. 1990, c. I.4
- *Ministry of Community and Social Services Act*, R.S.O. 1990, c. M.20
In so far as it relates to activities and programs respecting community and social services and except for sections 11.1 and 12 in so far as those sections relate to Long-Term Care Programs and Services.
- *Ontarians with Disabilities Act, 2001*, S.O. 2001, c. 32
- *Ontario Disability Support Program Act, 1997*, S.O. 1997, c. 25, Schedule B
- *Ontario Works Act, 1997*, S.O. 1997, c. 25, Schedule A
- *Social Work and Social Service Work Act, 1998*, S.O. 1998, c. 31
- *Soldiers' Aid Commission Act*, R.S.O. 1960, c. 377

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Agencies, Boards and Commissions

	2008-09 Estimates \$	2007-08 Interim Actuals \$	2006-07 Actuals \$
Social Benefits Tribunal/Social Assistance Review Board*	7,619,600	6,896,617	6,438,286
Soldiers' Aid Commission	253,200	253,200	253,200

* **The Social Benefits Tribunal (SBT)** hears appeals of decisions made under the *Ontario Works Act, 1997*, and the *Ontario Disability Support Program Act, 1997*. The Tribunal was established in June 1998.

The Social Assistance Review Board (SARB) hears appeals of decisions made under the *Family Benefits Act (FBA)*, the *General Welfare Assistance Act*, and the *Vocational Rehabilitation Services Act*. SARB will cease to exist when appeals and subsequent court appeals have been decided.

The Soldiers' Aid Commission accepts applications for financial assistance on behalf of veterans and/or their dependants from the Royal Canadian Legion, Department of Veterans Affairs, the Air Force and Naval Benevolent Funds.

Department of Veterans offices throughout Ontario screen the appropriateness of the applications and make referrals to the Commission.

The Chairperson and Commissioners are appointed by Order-In-Council. By law, Commissioners serve without remuneration but may claim out of pocket expenses.

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Ministry Planned Expenditures 2008-09

	Ministry Planned Expenditures 2008-09 (\$M)
Operating	7,699
Infrastructure	43
BPS Consolidation	(14)

TABLE 2: Ministry Planned Expenditures by Program Name 2008-09
**Ministry of Community and
Social Services***

Operating \$7,699 million
Infrastructure \$43 million

**Ministry
Administration
Services**

Operating \$36 million

Adults' Services

Operating \$7,663 million
Infrastructure \$43 million

* Broader Public Sector Consolidation is reported by Ministry total and not by program.

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Mandate

The mandate of the Ministry of Community and Social Services is to promote vital and inclusive Ontario communities by delivering and funding services that help people achieve their potential, build resilience, and improve their quality of life.

Overall Summary (Operating and Infrastructure)

Description	2008-09 Estimates \$	Change from 2007-08 Estimates		2007-08 Estimates* \$	2007-08 Interim Actuals* \$	2006-07 Actuals* \$
		\$	%			
Ministry Administration Adults' Services	35,996,300 7,684,504,500	1,913,000 360,772,200	5.6% 4.9%	34,083,300 7,323,732,300	33,916,197 7,505,970,308	29,001,141 7,148,026,700
Total Including Special Warrants	7,720,500,800	362,685,200	4.9%	7,357,815,600	7,539,886,504	7,177,027,842
Less: Special Warrants	0	(2,288,512,500)	(100.0%)	2,288,512,500	0	0
Total Operating and Infrastructure to be Voted	7,720,500,800	2,651,197,700	52.3%	5,069,303,100	7,539,886,504	7,177,027,842
Special Warrants	0	(2,288,512,500)	(100.0%)	2,288,512,500	0	0
Statutory Appropriations	20,710,840	5,432,300	35.6%	15,278,540	18,208,737	18,367,300
Total Ministry Operating and Infrastructure	7,741,211,640	368,117,500	5.0%	7,373,094,140	7,558,095,241	7,195,395,142
Consolidation	(14,000,000)	(739,000)	5.6%	(13,261,000)	(15,370,400)	(14,398,007)
Total Ministry Operating and Infrastructure including Consolidation	7,727,211,640	367,378,500	5.0%	7,359,833,140	7,542,724,841	7,180,997,135

Assets

Description	2008-09 Estimates \$	Change from 2007-08 Estimates		2007-08 Estimates \$	2007-08 Interim Actuals \$	2006-07 Actuals \$
		\$	%			
Adults' Services	25,232,200	2,601,600	11.5%	22,630,600	22,626,600	18,853,300
Total Ministry Assets	25,232,200	2,601,600	11.5%	22,630,600	22,626,600	18,853,300
Less: Special Warrants	0	(7,600,600)	(100.0%)	7,600,600	0	0
Total Assets to be Voted	25,232,200	10,202,200	67.9%	15,030,000	22,626,600	18,853,300

* Historical data has been restated to reflect the transfer of programs to and from other ministries, disentanglement of services, realignment of e-Ontario funding, and for Supplementary Estimates.



APPENDIX I: Annual Report 2007-08

Ministry of Community and Social Services

ANNUAL REPORT 2007-08

Income and Employment Supports

[Ontario Works](#) provides income and employment assistance for people in temporary financial need to help them move off social assistance and into a job. The [Ontario Disability Support Program](#) provides similar income and employment support for people with disabilities.

Since 2004, the government has been transforming Ontario's social assistance system by simplifying programs, eliminating punitive rules, and focusing efforts on helping people get back into the workforce and become financially independent. Making Ontario's social assistance programs work better for clients is ongoing.

In 2007, the government increased social assistance rates for the third consecutive year, and the ministry continued to make changes to out-dated and unproductive rules that limited opportunities for people to break free from social assistance and live independently.

The Ontario Disability Support Program continues to support and promote the multi-faceted employment strategy introduced in 2006. The Employment Strategy is aimed at improving employment incentives and benefits and increasing the number of people with disabilities who find and keep a job.

The [Employment Innovations Fund](#), established in 2006 to engage Ontario's employers in creating and/or expanding job opportunities for people on social assistance, funded its first set of projects this year, improving job prospects for hundreds of Ontarians. The 25 [projects](#) implemented across Ontario included a program in Brantford that helps victims and potential victims of domestic abuse develop skills to gain employment in the skilled trades, and an Ottawa customer service skills training program run by The Canadian Council on Rehabilitation and Work.

Ontario's social assistance programs support the government's priority of maintaining strong communities by providing a basic level of income to help people in need live independently. At the same time, employment supports bolster the government's efforts to strengthen Ontario's people and its economy by helping social assistance recipients to improve their job prospects and become financially independent.

COMMUNITY SERVICES

In 2007-08, the ministry committed an additional \$20 million over the next three years to bolster community social services organizations. This funding boost allows community social services organizations to provide:

- shelters and counselling for women and their children fleeing domestic violence,
- interpreters and intervenors for people who are deaf or deafblind and
- homelessness prevention programs and hostels for fragile or hard-to-house people.

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Investing in Stronger Aboriginal Communities

The ministry continued its support for the [Aboriginal Healing and Wellness Strategy](#), a partnership between the province and 14 Aboriginal provincial/territorial organizations and independent First Nations. This ministry – along with the ministries of Health and Long-Term Care and Aboriginal Affairs and the Ontario Women's Directorate – provide funding for the Strategy. The Ministry of Children and Youth Services funds [Aboriginal Healthy Babies, Healthy Children](#), which has been part of the Strategy since 2000.

The Strategy supports existing Aboriginal health access centres, healing lodges, treatment centres and shelters and focuses on improving the health and well being of Aboriginal communities in Ontario through traditional and culturally appropriate health and healing services.

Preventing and Addressing Homelessness

To assist people who are facing a housing crisis, the ministry continued to fund a [range of homelessness services](#). This included funding for emergency hostels, domiciliary hostels, emergency energy assistance and support services that allow people to stay in their homes.

Homelessness prevention programs include supports for people who are hard-to-house. The ministry funds approximately 280 domiciliary hostels that house about 4,700 people with mental health issues, addiction issues, developmental disabilities, or those who are frail and elderly. In 2007-08, the ministry increased the maximum per diem that the province will cost-share with municipalities to offset rising costs. The ministry also continued to support municipalities to implement and enforce the provincial service standards that were introduced last year.

Under the Emergency Energy Fund, the ministry helped low-income Ontarians, including social assistance recipients and those on fixed incomes, who faced energy-related emergencies. The fund covers utility arrears, security deposits and reconnection costs so that people do not lose their homes because of a short-term problem in paying their utility bills.

In addition, to support the Ministry of the Environment's Ontario Action Plan for Water, the ministry developed and implemented the Water Filter Fund Program to address issues regarding lead content in residential drinking water.

ANNUAL REPORT 2007-08

Supporting Victims of Domestic Violence

The ministry's [services for women and their children](#) who are fleeing domestic violence are part of a coordinated network of services delivered through 13 Ontario government ministries and the [Ontario Women's Directorate](#). Together, these services support the government's [Domestic Violence Action Plan](#) announced in 2005.

In 2007-08, the ministry built on its investments in community support, shelter, counselling and second stage housing services for victims of domestic violence. This year's additional \$20 million will help agencies plan for the long term and cover costs of wage increases, legal obligations or other cost of living increases.

Supporting People who are Deaf or Deafblind

The ministry continued work that began in 2005-06 to transform its [interpreter services for people who are deaf, deafened, or hard of hearing, and intervenor services for people who are deafblind](#). This included more funding for services and salaries and training for staff.

Under intervenor services, the ministry developed and pilot tested a common assessment tool, supported an Intervenor Training Symposium and expanded services in North Bay where services were not previously available. These investments have helped provide service to people who were under-served or receiving none at all.

Under interpreter services, the ministry expanded an Interpreter Internship program to increase the number of interns each year, and funded a program that would provide francophone sign language services. Both of these programs help to address the chronic shortage of interpreters available to Ontarians.

Updating Ontario's Adoption Information Laws

On December 10, 2007, the government introduced [new adoption disclosure legislation](#). If the legislation is passed, adopted adults will be able to apply for copies of their original birth registrations and adoption orders. Birth parents will be able to apply for information from their child's birth registrations and adoption orders from the [Office of the Registrar General](#). If the adoption order was made prior to September 1, 2008, the adopted adult and birth parent will have the option of registering a disclosure veto if they do not want their information to be released.

If the legislation is passed, it would enshrine greater openness in Ontario's adoption information system.

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DEVELOPMENTAL SERVICES

The ministry supports adults with a [developmental disability](#) and their families with day programs and residential supports as well as clinical care and personal services for individuals who have high support needs.

Since 2004, the ministry has been building strong community-based services, keeping pace with the planned closure of Ontario's three remaining residential facilities for people with a developmental disability by March 2009. The ministry has invested in more than 1,200 community spaces for adults with a developmental disability who live in Ontario's communities, and another 560 new places to live for people who are leaving the facilities.

In 2007-08, the ministry committed more than \$200 million over four years to help agencies sustain and enhance residential and community services, and increase supports to families caring for family members at home. As part of the 2008 Budget, the ministry is investing another \$15 million in one-time funding for capital projects to support community agencies, including developmental services agencies.

Supporting this transformation, Ontario's [Community Networks of Specialized Care](#) are a key component of the government's specialized services plan for people with a developmental disability. The networks are collaborative systems – community agencies, mental health service providers and developmental services professionals working together to better coordinate access to specialized services, improve the way services are delivered and promote professional development through increased sharing of research and training.

The [Passport Mentoring Initiative](#) continued to enjoy success. Created in 2006, Passport helps students between 14 and 21 who have a developmental disability prepare for life after high school. Pairing students with adult mentors who have a developmental disability helps to introduce them to career, education, recreation, training or volunteer opportunities. Passport has recruited 57 mentors in 25 schools across 11 Boards of Education serving 67 students.

By promoting and supporting community inclusion for adults with a developmental disability, the ministry contributes to the government's efforts to build strong communities across the province.

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FAMILY RESPONSIBILITY OFFICE

The [Family Responsibility Office](#) enforces court-ordered support orders so that families get the money they are owed so they can lead more financially secure, self-sufficient and productive lives. This supports the government's priority of investing in strong people and a strong economy.

In February 2007, the ministry launched [goodparentspay.com](#), a new website that helps to locate parents who are not paying their court-ordered support and whose addresses are not known. Within days, three individuals had been located. The ministry continues to update information on the site and has located more individuals since the launch.

The Family Responsibility Office continues to enforce other measures coming out of the [2005 legislation](#) that provides them greater powers to track people who don't pay their court ordered support payments. In 2007-08, for example, the Office began reporting parents who don't meet their support commitments to professional and occupational organizations starting with the Law Society of Upper Canada and the Ontario Motor Vehicle Industry Council.

ACCESSIBILITY DIRECTORATE OF ONTARIO

In 2007-08, the [Accessibility Directorate of Ontario](#) continued its ground-breaking work to develop accessibility standards that will lead to an accessible Ontario by 2025. Standards development committees began to work on proposed [accessibility standards](#) for transportation, information and communication, employment and the built environment.

On January 1, 2008, Ontario ushered in the first accessibility standard – accessible customer service – that will help Ontarians with disabilities get the same quality customer service as everyone else.

The ministry continued its strategic partnerships with private sector organizations and developed a public education program to raise awareness about the benefits of accessibility and the requirements of Ontario's accessibility legislation. The ministry's annual Accessibility Plan also identified key areas for improvements to accessibility in all areas of the ministry.

In March 2008, the ministry launched the first ever public education campaign about accessibility – [AccessON: Breaking Barriers Together](#) – a transit and print advertising campaign throughout Ontario. The campaign is one way the ministry is delivering on its legislative requirement to educate Ontario businesses and the public on the benefits of accessibility.

The work of the Accessibility Directorate of Ontario contributes to the government's goal of making Ontario accessible by 2025.

ANNUAL REPORT 2007-08

Ministry Interim Expenditures 2007-08

	Ministry Interim Expenditures 2007-08* (\$M)
Operating	7,504
Infrastructure	54
BPS Consolidation	(15)
Staff Strength (as of March 31, 2008)	5,113.0 Full-time equivalents

* The 2007-08 Expenditures are restated to reflect transfers with other ministries as approved in the 2008-09 Estimates.