



Office of
Francophone Affairs

Results-based Plan Briefing Book 2007-08

Office of Francophone Affairs

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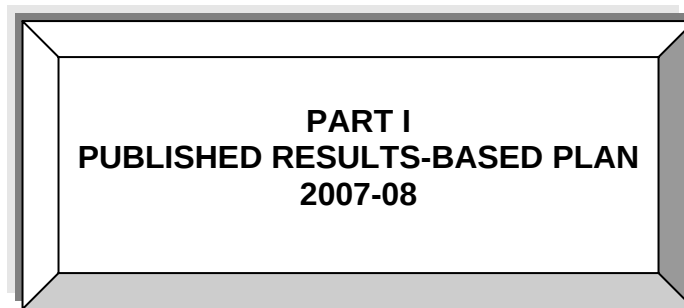
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PART I: Published Results-based Plan 2007/08

MINISTRY OVERVIEW

OFA Overview Statement

The Office of Francophone Affairs' (OFA) mandate is to oversee the application of the French Language Services Act (FLSA), work with ministries to ensure that the needs and interests of the Francophone community are taken into account in public policies and programs, and facilitate the participation of the Francophone community in government related initiatives.

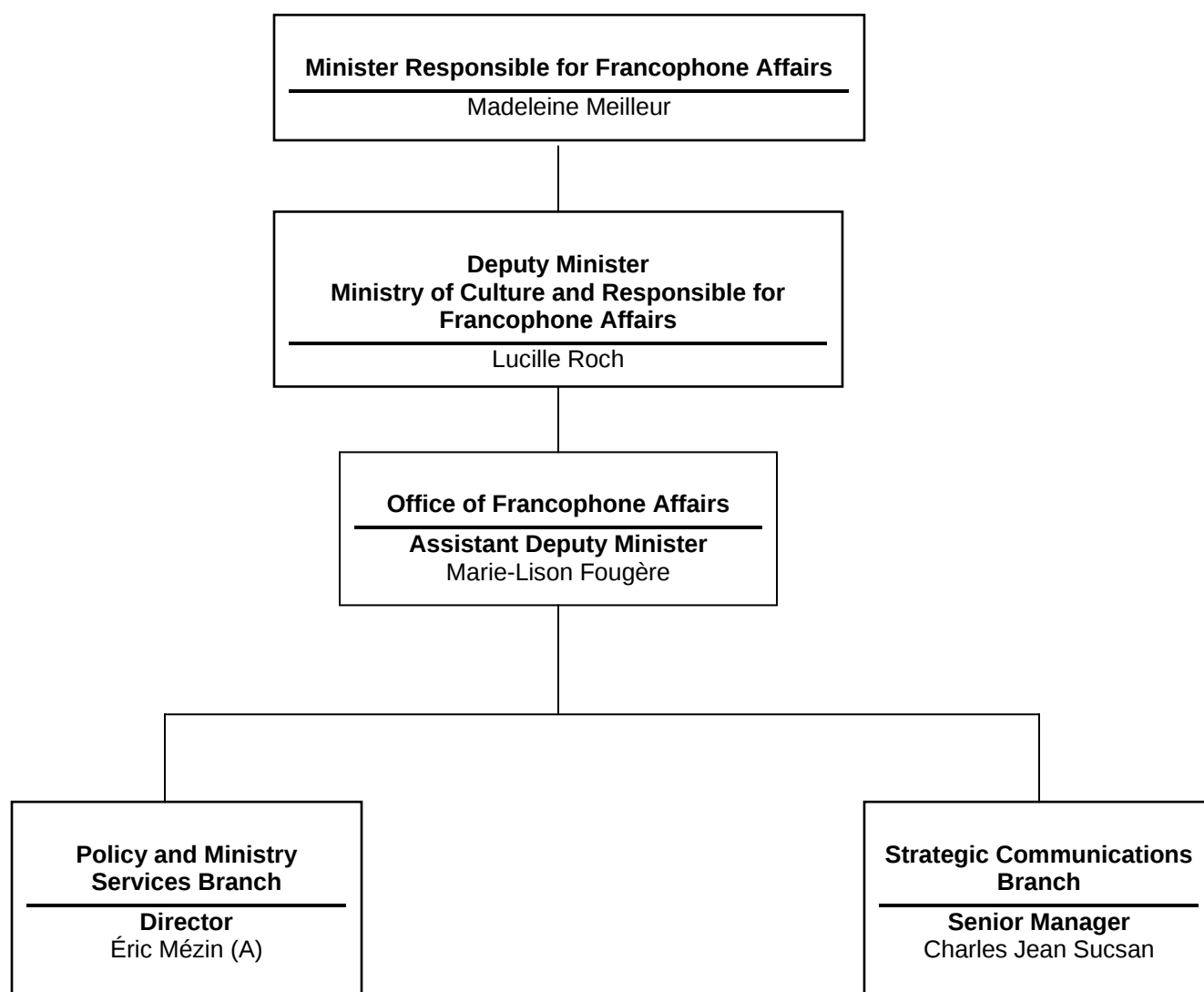
OFA Mission

- Sees to the application of the FLSA and works with ministries and agencies to ensure that French-language services are available to the public in designated areas of the province;
- Leads the French-language services implementation planning process in new designated areas, designates new agencies and provides appropriate follow-up to customer complaints on government French-language services;
- Provides expert strategic and operational advice to ministries and agencies and develops resources to support them in their efforts to offer and deliver accessible and quality services;
- Promotes Francophone affairs inside government and partners with key ministries on policy and program initiatives that benefit the Francophone community;
- Reaches out to the Francophone community and raises the profile of government initiatives that improve the lives of Francophone citizens; and
- Liaises with other jurisdictions on matters relating to the *Francophonie* and enhances the profile of the province, both at the national and international levels.



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OFA Organization Chart



* (A) denotes "Acting"

Legislation

French Language Services Act.

Agencies, Boards and Commissions (ABCs)

Provincial Advisory Committee on Francophone Affairs



PUBLISHED RESULTS-BASED PLAN 2007/08

The following strategies outline the key activities of the Office of Francophone Affairs in 2007-08:

Key Strategy 1: Modernizing French-language services

- Leads the planning process for the provision of French-language services in newly designated areas such as Kingston.
- Works with ministries to ensure a coherent and coordinated approach to the planning and delivery of quality French-language services and the measurement of results.
- Facilitates horizontal collaboration, linkages and information sharing to achieve short, medium and long-term objectives towards the delivery of high-quality French-language services within the Ontario government.

Key Strategy 2: Promoting Ontario's visibility in Francophone affairs

- Liaises with other jurisdictions on matters relating to the *Francophonie* and enhances the profile of the province, both at the national and international levels.
- Leads the coordination process of the Francophone Affairs component of the Ontario Quebec Agreement and supports Ontario as Chair of the Ministerial Conference on the Canadian Francophonie.
- Works on initiatives for international cooperation in areas such as education and new technology.

Key Strategy 3: Contributing to a stronger Francophone community

- Works with ministries on the development of the Francophone community with a primary focus on areas such as education, labour development and training, health, immigration and culture:

Education - Implementation of the government's commitment on TFO's self-governance (TFO is the Ontario television channel offering educational and cultural programs in French);

Health - Engagement of Francophones in the planning of services at the local level;



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Training, Colleges and Universities – Implementation of the Canada-Ontario Labour Market Development Agreement as it relates to the planning and provision of training services in French;

Citizenship & Immigration – Planning and support for language training programs, settlement services, and internationally trained professionals.

Culture – Implementation of municipal cultural planning forums amongst Francophone municipalities.



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MINISTRY FINANCIAL INFORMATION

Table 1: Ministry Planned Expenditures 2007/08

	Ministry Planned Expenditures (\$M) 2007/08
Operating	4.2548
Capital	-

OFFICE OF FRANCOPHONE AFFAIRS

Table 2: Operating and Capital Summary by Vote

The Office advises government, its ministries and agencies on matters concerning francophone affairs and the provision of French language services. It also fosters the Francophone community's participation in Ontario society while supporting its language and culture.

Votes/Programs	Estimates 2007-08*	Change from Estimates 2006-07	Change	Estimates 2006-07*	Interim Actuals* 2006-07	Actuals 2005-06
	\$	\$	%	\$	\$	\$
OPERATING AND CAPITAL						
Vote 1301	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Total Including Special Warrants	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Less: Special Warrants	--	--	--	--	--	--
Total to be voted	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Special Warrants	--	--	--	--	--	--
Statutory Appropriations	--	--	--	--	--	--
Ministry Total Operating and Capital	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Assets						
Vote 1301	--	--	--	--	--	--
Total Assets to be Voted	--	--	--	--	--	--

* Estimates for the previous fiscal year are re-stated to reflect any changes in ministry organization and/or program structure. Interim actuals reflect the numbers presented in the Ontario Budget.



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PART II
2007-08 DETAILED FINANCIALS



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PART II: 2007-08 DETAILED FINANCIALS

VOTE INFORMATION

Combined Operating and Capital

OFFICE OF FRANCOPHONE AFFAIRS
Table 1: Operating and Capital Summary by Vote

Purpose Statement:

The Office advises government, its ministries and agencies on matters concerning francophone affairs and the provision of French language services. It also fosters the Francophone community's participation in Ontario society while supporting its language and culture.

Votes/Programs	Estimates 2007-08 \$	Change from Estimates 2006-07 \$	Change %	Estimates 2006-07 \$	Interim Actuals 2006-07 \$	Actuals 2005-06 \$
OPERATING AND CAPITAL						
Vote 1301	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Total Including Special Warrants	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Less: Special Warrants	--	--	--	--	--	--
Total to be voted	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Special Warrants	--	--	--	--	--	--
Statutory Appropriations	--	--	--	--	--	--
Ministry Total Operating and Capital	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Assets						
Vote 1301	--	--	--	--	--	--
Total Assets to be Voted	--	--	--	--	--	--



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Operating Summary

OFFICE OF FRANCOPHONE AFFAIRS
Table 2: Operating Summary by Vote

Vote 1301	Estimates 2007-08 \$	Change From Estimates 2006-07 \$ %	Estimates 2006-07 \$	Interim Actuals 2006-07 \$	Actuals 2005-06 \$
OPERATING	4,254,800	10,800 0.3	4,244,000	4,343,200	4,139,791
Total Including Special Warrants	4,254,800	10,800 0.3	4,244,000	4,343,200	4,139,791
Less: Special Warrants	--	-- --	--	--	--
Total Operating To Be Voted	4,254,800	10,800 0.3	4,244,000	4,343,200	4,139,791
Special Warrants	--	-- --	--	--	--
Statutory Appropriations	--	-- --	--	--	--
Ministry Total Operating	4,254,800	10,800 0.3	4,244,000	4,343,200	4,139,791
Assets					
Vote 1301	--	-- --	--	--	--
Total Assets to be Voted	--	-- --	--	--	--



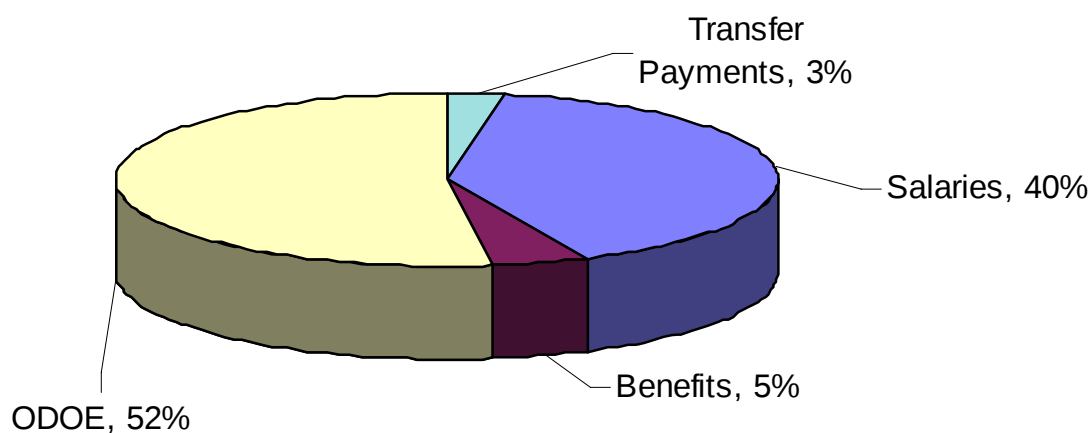
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**OFFICE OF FRANCOPHONE AFFAIRS
2007-08 ESTIMATES**

Table 4: Operating Summary by Vote and Standard Account

Standard Account 1301	Vote # 1301-1 Francophone Affairs Co-ordination	Vote # Vote B (name)	Vote # Vote C (name)	Total Ministry	
	\$	\$	\$	\$	%
OPERATING					
Salaries and Wages	1,715,600	-	-	1,715,600	40.3
Employee Benefits	197,700	-	-	197,700	4.6
Transportation and Communications	120,000	-	-	120,000	2.8
Services	2,017,500	-	-	2,017,500	47.4
Supplies and Equipment	80,000	-	-	80,000	2.0
Transfer Payments	124,000	-	-	124,000	2.9
Other Transactions	-	-	-	-	-
Recoveries	-	-	-	0	-
TOTAL	4,254,800	-	-	4,254,800	100
PERCENT OF TOTAL MINISTRY	100.00	-	-	100.00	100.00
ASSETS	-	-	-	-	-
TOTAL	4,254,800	-	-	4,254,800	100
PERCENT OF TOTAL MINISTRY	100	-	-	100	100

Operating Summary By Standard Account 2007-08





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Vote/Item Summary

Francophone Affairs Program

The Office advises government, its ministries and agencies on matters concerning francophone affairs and the provision of French language services. It also fosters the Francophone community's participation in Ontario society while supporting its language and culture.

Table 7: Operating

Vote/Program 1301	Estimates 2007-08	Change from 2006-07 Estimates		Estimates 2006-07	Interim Actuals 2006-07	Actuals 2005-06
	\$	\$	%	\$	\$	\$
OPERATING						
Item 1	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Total Including Special Warrants	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Less: Special Warrants	--	--	--	--	--	--
Total Operating to be Voted	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791
Special Warrants	--	--	--	--	--	--
Statutory Appropriations	--	--	--	--	--	--
Program Total Operating	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791



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ITEM/SUB-ITEM INFORMATION

VOTE/ITEM: 1301-1

VOTE: Francophone Affairs

ITEM: Francophone Affairs

TYPE: Operating

PROGRAM DESCRIPTION

This program advises government, its ministries and agencies on matters concerning francophone affairs and the provision of French language services by:

- Developing policies and programs relating to Francophone Affairs and French language services;
- Monitoring and overseeing ministries' implementation of the French Language Services Act and making recommendations concerning the addition of new designated areas to the Schedule and the designation of transfer payment agencies under the Act;
- Reviewing the availability and quality of services delivered by ministries to the Francophone population; and
- Providing information, advice, expertise and assistance to the Francophone community.

LEGISLATION ADMINISTERED BY ITEM/SUB-ITEM (Optional)

French Language Services Act



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COMPARATIVE DETAILS

VOTE/ITEM: 1301-1

VOTE: Francophone Affairs

ITEM: Francophone Affairs

TYPE: Operating Expense

Standard Account	Estimates 2007-08 \$	Change from 2006-07 Estimates \$	%	Estimates 2006-07 \$	Interim Actuals 2006-07 \$	2005-06 Actuals \$
Salaries and Wages	1,715,600	264,000	18.2	1,451,600	1,451,600	1,637,547
Employee Benefits	197,700	34,000	20.8	163,700	163,700	155,161
Transportation and Communication	120,000	--	--	120,000	148,287	114,483
Services	2,017,500	(287,200)	(12.5)	2,304,700	2,375,613	2,156,749
Supplies and Equipment	80,000	--	--	80,000	80,000	75,851
Transfer Payments – Operating	124,000	--	--	124,000	124,000	--
Other Transactions	--	--	--	--	--	--
Recoveries from other Ministries	--	--	--	--	--	--
Total	4,254,800	10,800	0.3	4,244,000	4,343,200	4,139,791

EXPLANATIONS FOR CHANGE FROM 2006-07 ESTIMATES

	\$
Improve Relations with Francophone community	130,000
Increase in Horizontal Review Savings	(118,400)
Training Harmonization	(800)
Total	<u>10,800</u>



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**APPENDIX I
ANNUAL REPORTS
2006/07 AND 2005/06**



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ANNUAL REPORTS 2006/07 AND 2005/06

Annual Report 2006/07

The following outlines Office of Francophone Affairs' major accomplishments in delivering key priorities:

Key Strategy 1: Modernize French-language services

- Led the implementation of services in French in new designated areas, such as, Brampton and the City of Kingston (initial stages), and also oversaw the implementation of the new Canada-Ontario Agreement on French-language services.
- Worked on a number of initiatives that support the integration of French-language services in the Ontario Public Service' Modernization Agenda, including the implementation of a performance measurement framework to measure progress on French-language services which was developed in consultation with the Provincial Advisory Committee on Francophone Affairs.
- Implemented OPS-wide initiatives to improve French-language services as part of the Modernization Agenda, including: introducing the concept of *Active Offer* in the OPS; creating Awards of French-language Services Excellence Program; piloting bilingual professional development program called - French Language Excellence (FLEX); and Forums on French-language Services Best Practices.
- Led the implementation of the four-year Canada-Ontario Agreement on French-Language Services 2005-06 to 2008-09, with an increase of \$1.1 million in funding for the period of the Agreement, the first such increase since 1988.

Key Strategy 2: Promote Ontario's visibility in Francophone affairs

- Led the coordination process of the Quebec-Ontario Francophone Affairs Agreement. The agreement was signed in May 2006.
- Hosted the 11th Ministers' Conference on Canadian Francophonie and developed a phased-in plan for Ontario's increased visibility within the International Francophonie.



Key Strategy 3: Contributing to a stronger Francophone community

- Leveraged lead ministries' key initiatives to ensure the interests of the Francophone community were reflected. The OFA worked with:

Education – on options for the increased autonomy of TFO

Health – on developing regulations on French-language health services; and

Training, Colleges and Universities – on implementing new Labour Agreement.

- In partnership with ministries, the OFA implemented a Public Celebrations Program on the 20th Anniversary of the French Language Services Act, including: *Ontario Francophonie Awards*; Traveling Exhibit on Franco-Ontarian History; Franco-Ontarian Festival of Theatre in Schools; Don Juan staged in French at the Stratford Festival.

Table 1: Ministry Expenditures

	Ministry Actual Expenditures (\$M) 2006/07 *
Operating	4.3432
Capital	--
Staff Strength (as of March 31, 2007)	19

* The numbers used / available at the time of print are 2006-07 Interim actuals.



2005-06 Annual Report

Key Strategy 1: Improve access to French-language services through partnership with ministries and agencies:

The OFA worked in partnership with ministries and agencies to improve French-language services through joint activities that support the integration of French-language services in the delivery of modern and efficient services in French. Examples of cooperation included:

- The Ministry of Government Services - To support the integration of French-language services in the Ontario Public Service' Modernization Agenda through the implementation of a performance measurement framework to measure progress on French-language services.
- The Ministry of Municipal Affairs and Housing - To support the translation of key bylaws through the Canada-Ontario Agreement on French-language services.
- The Ministry of the Attorney General and the Ontario Women's Directorate - To achieve funding parity and improvement in service availability through a base funding increase of over one million dollars for the six Francophone sexual assault centres and the inclusion of improved access to French-language services in the *Domestic Violence Action Plan for Ontario*.
- The Ministry of Training, Colleges and Universities – To establish the Advisory Committee on French-language Postsecondary Education.
- The Ministry of Health and Long-Term Care – To ensure the participation of Francophones in the local health integration networks through the *Local Health System Integration Act, 2006*.
- The OFA led the implementation of French-language services in newly designated areas and oversaw the implementation of the Canada-Ontario Agreement on French-language services.
- Two new areas have been designated under the French Language Services Act: Brampton and Callander. This increased the number of designated areas to 24.

A joint committee comprising members of the local Francophone community and senior managers has been established to support the implementation of government services in French within the newly designated City of Brampton.



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The committee was co-chaired by a community representative and a government official. Implementation was on track to meet the January 2007 deadline.

- A new four-year Agreement on French-language Services (2005-06 to 2008-09) has been signed, with an increase of \$1.1 million in funding for the four-year period, the first such increase since 1988.

Key Strategy 2: Foster the contribution of Francophones to the social, cultural, economic and political life of the province.

The OFA fosters the contribution of Francophones to the social, cultural, economic and political life of the province by reaching out to the Francophone community and in raising the profile of government initiatives that improve the lives of Francophones in Ontario. Key initiatives included:

- The release of a comprehensive portrait of Ontario's Francophone community with five profiles that respectively focus on Francophones in general, women, youth, seniors, and visible minorities.
- Increased awareness and training in violence prevention through \$124,000 in grant funding to community initiatives.
- Facilitated access for Francophone immigrants to information about government programs and services through a guide distributed to key associations and services organizations.

Table 2: Ministry Expenditures

	Ministry Actual Expenditures (\$M) 2005/06
Operating	4.1398
Capital	--
Staff Strength (as of March 31, 2006)	20