



Results-based Plan Briefing Book 2011-12

Office of Francophone Affairs

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Office of Francophone Affairs

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Published Results-based Plan 2011-12

MINISTRY OVERVIEW

Overview Statement

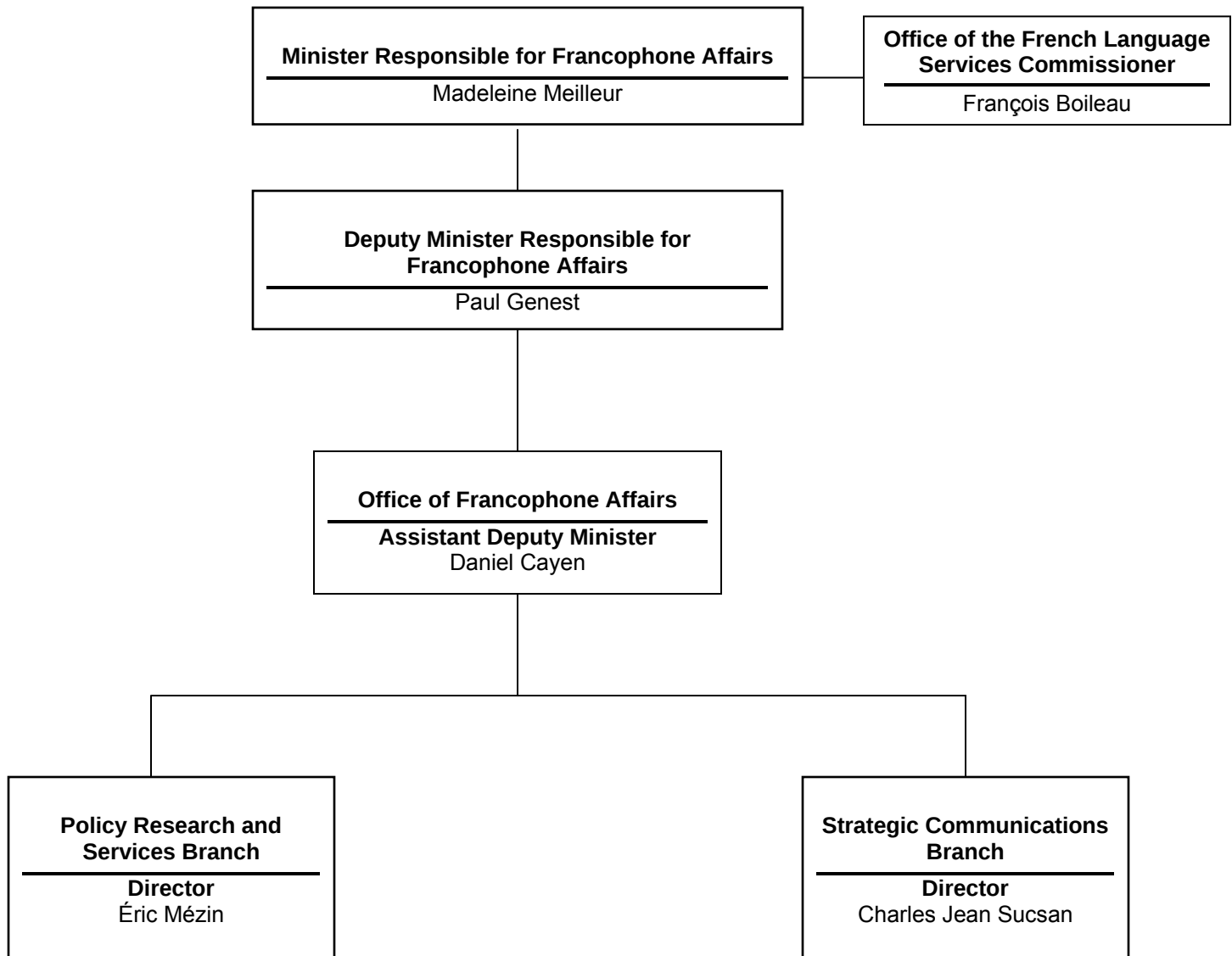
The Office of Francophone Affairs' mandate is to oversee the application of the French Language Services Act (FLSA), work with ministries to ensure that the needs and interests of the Francophone community are taken into account in public policies and programs, and facilitate the participation of the Francophone community in government related initiatives.

Mandate

As steward of the FLSA and main advisor of the government on Francophone Affairs, the Office of Francophone Affairs:

- Sees to the application of the FLSA and works with ministries and agencies to ensure that French-language services are available to the public in designated areas of the province;
- Leads the French-language services implementation planning process in newly designated areas and designates new areas and agencies under the FLSA;
- Provides expert strategic and operational advice to ministries and agencies and develops resources to support them in their efforts to offer and deliver accessible and high quality services;
- Promotes Francophone affairs inside government and partners with key ministries on policy and program initiatives to foster the participation and added-value of the Francophone community in the prosperity of the province;
- Reaches out to the Francophone community and raises the profile of government initiatives that improve the lives of Francophone citizens; and
- Liaises with other jurisdictions on matters relating to the *Francophonie* and enhances the profile of the province, both at the national and international levels.

Office of Francophone Affairs Organization Chart



Legislation

French Language Services Act.

Agencies, Boards and Commissions (ABCs)

Provincial Advisory Committee on Francophone Affairs
Office of the French Language Services Commissioner

PUBLISHED RESULTS-BASED PLAN 2011-12

The following strategies outline the key activities of the Office of Francophone Affairs in 2011-12:

Key Strategy 1: Modernizing French-language services

Building capacity of French-language services

- Lead the analysis of three requests for designation under the FLSA (Niagara, Durham and Waterloo).
- Develop and share new resources to support the work of ministries on French-language services.
- Develop a new policy as well as new guide for managers to improve and bring consistency to the practices surrounding designated bilingual positions in the OPS.
- Develop options on how to ensure Government agencies are in compliance with the FLSA when delivering their services through third parties.
- Develop a strategy with a view to negotiate a new Canada-Ontario Agreement starting in April 2011.
- Develop a new directive on the concept of “Active Offer” of French-language services.
- Develop an “FLS Lens” on-line resource; to help policy analysts better integrate the requirements of the FLSA into new policies and programs.
- Following the adoption of new guidelines about communications in French, develop and implement mandatory training sessions for all Ontario Public Service (OPS) employees working in communications branches.

Accountability for results

- Continue to work with ministries to ensure a coherent and coordinated approach to the planning and delivery of quality French-language services and the measurement of results through the results-based planning process and the coordination of the Interministerial French-language Services Performance Measurement Committee’s activities.
- Support the work of the Minister’s Provincial Advisory Committee on Francophone Affairs.

Community of practice for excellence in French-language services

- Promote the creation of a community of practice for excellence in French-language services through the OPS French Language Services Awards of Excellence and professional development opportunities for bilingual professionals.

Key Strategy 2: Promoting Ontario's visibility in Francophone affairs

Provincial and inter-provincial levels

- Work on the continued implementation of agreements on Francophone affairs.
- Continue to strengthen Ontario's leadership role on Francophone affairs at the federal-provincial-territorial level, through active participation in the activities leading to the *Ministerial Conference on the Canadian Francophonie*.

National and international levels

- Liaise with other jurisdictions on matters relating to the *Francophonie* and enhance the profile of the province, both at the national and international levels.
- Coordinate with the federal government to ensure the participation of Ontario in the XIII Sommet de la francophonie in Montreux.
- Work on initiatives for international cooperation in areas such as education and economic development.

Key Strategy 3: Contributing to a stronger Francophone community

Leverage key government initiatives

Work with ministries on the development of French-language services for the Francophone community with a primary focus on areas such as health care, community and social services, immigration, economic development, education, and labour market development and training:

- **Health** – Ensure that the Francophone Community Engagement Regulation is implemented and that Francophone Health Planning Entities are being identified;
- **Community and Social Services** – Support planning of French-language services in the continued implementation of Best Start;

Support implementation of services for Francophone women under the Domestic Violence Action Plan and the Sexual Assault Action Plan;

- **Immigration** – Support planning of language training programs, settlement services, and supports for internationally trained professionals which meet the needs of French-speaking newcomers;
- **Northern Development** – Support the development of a Northern Ontario Growth Plan inclusive of Francophones, and in keeping with the letter and spirit of the FLSA;
- **Tourism** – Support the development of regional tourism organizations (RTOs) inclusive of Francophones, and in keeping with the letter and spirit of the FLSA;
- **Economic Development** – Promote the value of the Francophone factor in Ontario's economic sector;
- **French Language Services Commissioner** – Coordinate the Government's responses to the Commissioner's recommendations;
- **Labour Market Development and Training** – Participate in the ongoing implementation of the Canada-Ontario Labour Market Development Agreement as it relates to French-language services and programs.

Capacity Building Initiatives – Community Development and Outreach

- Work with Francophone community organizations on an innovative Youth Engagement Strategy to engage Franco-Ontarian youth and foster a stronger sense of Franco-Ontarian identity; and
- Continue to administer the public education grants program in the area of the prevention of violence against women.

MINISTRY FINANCIAL INFORMATION**Ministry Planned Expenditures 2011-12**

	Ministry Planned Expenditures (\$M) 2011-12
Operating	5.4788
Capital	-

Ministry Planned Expenditures by Program Name 2011-12**Office of Francophone Affairs**

Operating \$5.4788 million

Francophone AffairsOperating \$4.5604
million**Office of the French
Language Services
Commissioner**Operating \$0.9184
million

OFFICE OF FRANCOPHONE AFFAIRS

Operating Summary by Vote

The Office of Francophone Affairs advises government, its ministries and agencies on matters concerning Francophone affairs and the provision of French-language services. It also fosters the Francophone community's participation in Ontario society while supporting its language and culture. It transfers federal funding to other ministries and agencies for projects that are funded under the Canada-Ontario Agreement on French-Language Services.

The Office of the French Language Services Commissioner, an agency of the government, investigates compliance with the FLSA, reports on results of investigations and monitors progress of government agencies in providing French-language services.

Votes/Programs	Estimates 2011-12 \$	Change from 2010-11 Estimates \$	Change %	Estimates 2010-11 \$	Interim Actuals 2010-11 \$	Actuals 2009-10 \$
OPERATING AND CAPITAL						
Francophone Affairs*	4,560,400	225,100	5.2	4,335,300	4,185,944	4,053,896
Office of the French Language Services Commissioner	918,400	128,100	16.2	790,300	754,551	736,722
Total Including Special Warrants	5,478,800	353,200	6.9	5,125,600	4,940,494	4,790,618
Less: Special Warrants	-	-	n/a	-	-	-
Total to be Voted	5,478,800	353,200	6.9	5,125,600	4,940,494	4,790,618
Special Warrants	-	-	n/a	-	-	-
Statutory Appropriations	-	-	n/a	-	-	-
Ministry Total						
Operating and Capital	5,478,800	353,200	6.9	5,125,600	4,940,494	4,790,618

* Estimates include \$1.4 million in Federal Funding
Numbers may not add up due to rounding

APPENDIX I

ANNUAL REPORT 2010-11

ANNUAL REPORT 2010-11

The following outlines the Office of Francophone Affairs' major accomplishments in delivering on key priorities:

Key Strategy 1: Modernizing French-language services

- Worked with line ministries to ensure a coordinated response to the French Language Commissioner's third annual report.
- Worked on a number of initiatives that support the integration of French-language services in the Ontario Public Service Modernization Agenda, including the creation of an Interministerial French-language Services Performance Measurement Committee, which developed new corporate performance measures on French-language services.
- Reviewed practices surrounding designated bilingual positions in the OPS leading to the development of a new policy on the designation of positions in the OPS.
- Initiated the development of strategies to ensure ministries are in compliance with the FLSA when delivering their services through third parties.
- Coordinated and delivered an annual five-day professional development program called French Language Excellence (FLEX), which provides an opportunity for bilingual professionals to pursue specialized professional development in French.
- Led the implementation of the two-year Canada-Ontario Agreement on French Language Services from 2008-09 to 2010-11.
- Adoption of the «Franco-Ontarian Day Act» (September 25th). On April 26, 2010, the *Franco-Ontarian Day Act* was adopted unanimously by the Legislative Assembly. This Act proclaims September 25th of each year as Franco-Ontarian Day. This day officially recognizes the contribution of Ontario's Francophone community to the cultural, historical, social, economic and political life of the province.
- Developed a new and more inclusive definition of "Francophone". Based on this new definition, the Office of Francophone Affairs produced a general statistical profile portraying the francophone population of Ontario in collaboration with the Ontario Trillium Foundation.

- Received and administered three new requests for designation under the FLSA from the Niagara, Durham and Waterloo regions. This entailed conducting a demographic statistical analysis as well as a comprehensive impact analysis with all concerned ministries in order to formulate recommendations to the Minister.
- Managed the Canada Ontario Agreement on FLS on behalf of ministries. This entailed leading the project submission/selection process, coordinating ministries' activities and funding transfers, and ongoing liaison with the federal government to ensure reporting requirements were being met.
- The Office of Francophone Affairs, with the support of Cabinet Office communications, developed and implemented new guidelines for communications in French. These guidelines were reinforced by an official Government Directive adopted by *Treasury Board (TB) / Management Board of Cabinet (MBC)* in May 2010. It will help standardize OPS-wide practices with respect to external communications in French and ensure a consistent approach on the part of current and future employees of the OPS.

Key Strategy 2: Promoting Ontario's Visibility in Francophone Affairs

- Organized the 3rd Ontario Francophonie Awards to recognize individuals who have made valuable contributions to the advancement of the French language and culture in Ontario.
- Continued to coordinate Ontario's participation in the Francophone Affairs component of the Ontario-Québec Agreement.
- Supported Ontario's participation at the *Ministerial Conference on the Canadian Francophonie*.
- Coordinated an interministerial delegation to the 14th Montreal Conference, an international forum focusing on international trends.

Key Strategy 3: Contributing to a stronger Francophone community

- Worked closely with ministries in support of key initiatives in education, labour market development and training, health and immigration:

Education - Worked with the Ministry of Education to ensure that the implementation of the Full Day Kindergarten Program ("PAJE") reflects and accommodates the specific needs and reality of the Francophone community, and on the data collection process of the Municipal Property Assessment Corporation (MPAC);

Labour Market Development and Training – Support the Ministry of Training, Colleges & Universities (MTCU) on the implementation of the Canada-Ontario Labour Market Development Agreement as it relates to the planning and provision of employment services in French;

Health – Provided support to the Ministry of Health in establishing six French planning entities, consistent with the Francophone Community Engagement Regulation; and

Immigration – Provided advice regarding planning of language training programs and settlement services, and supports for internationally trained professionals for French-speaking newcomers.

Ministry Interim Expenditures	
	Ministry Interim Expenditures (\$M) 2010-11
Operating	4.9405
Capital	--
Staff Strength (as of March 31, 2011)	25.0