

Results-based Plan Briefing Book 2012-13

Office of Francophone Affairs

ISSN# 1718-6617

Ce document est disponible en français

Office of Francophone Affairs

Table of Contents

PART I: PUBLISHED RESULTS-BASED PLAN 2012-13

MINISTRY OVERVIEW

Overview Statement	2
Mandate	2
Organization Chart	3
Legislation	3
Agencies, Boards, Commissions	3
Key Priorities and Results	4

MINISTRY FINANCIAL INFORMATION

Table 1: Ministry Planned Expenditures 2012-13	7
Table 2: Operating Summary by Vote	8

APPENDIX I: ANNUAL REPORT 2011-12

Annual Report 2011-12	9
Ministry Interim Actuals Expenditures 2011-12	12

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MINISTRY OVERVIEW

Overview Statement

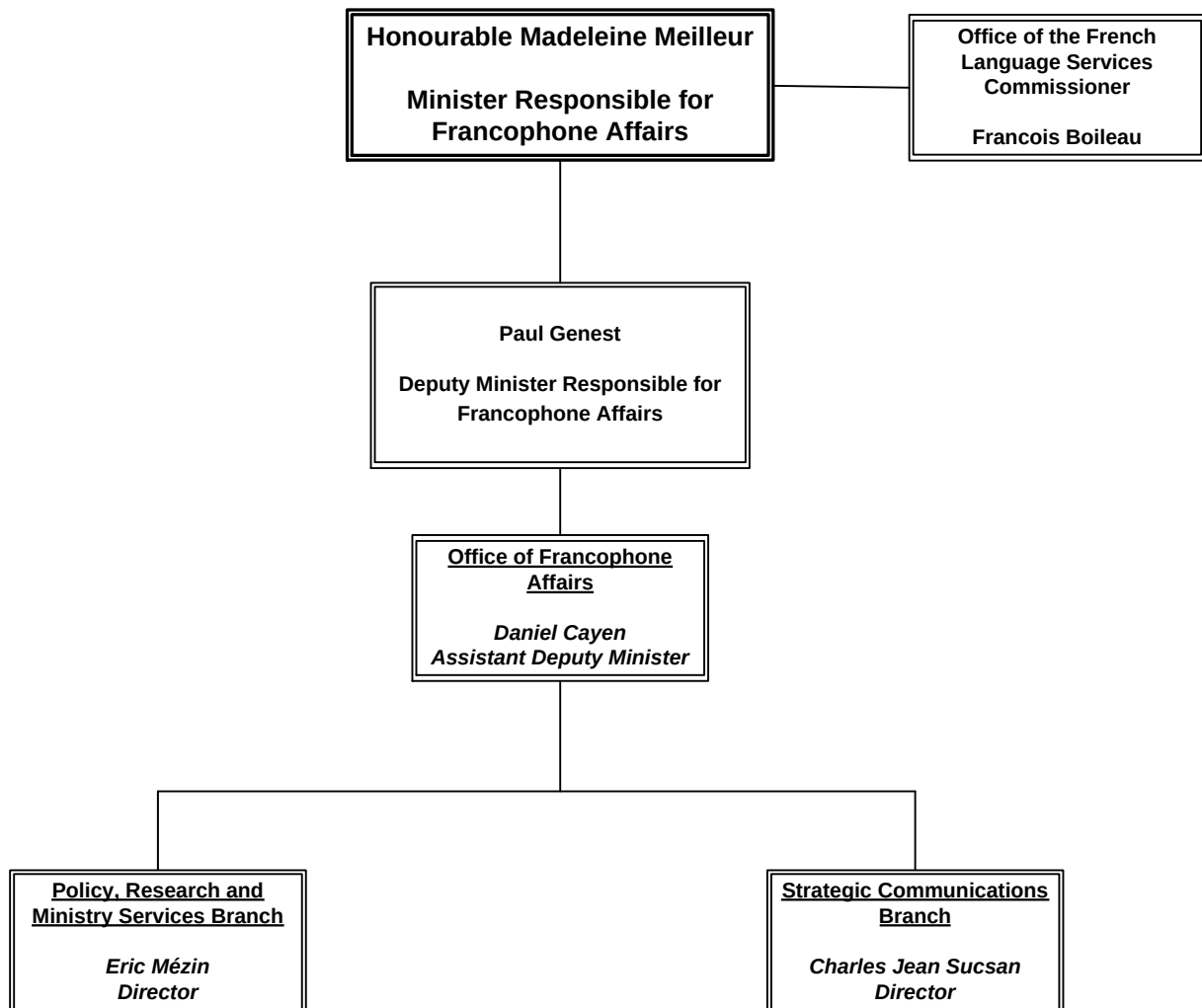
The Office of Francophone Affairs' mandate is to oversee the application of the *French Language Services Act* (FLSA), work with ministries and agencies to ensure that the needs and interests of the Franco-Ontarian community are taken into account in public policies and programs, and to facilitate the participation of the Franco-Ontarian community in government related initiatives.

Mandate

As steward of the FLSA and main advisor of the Government on Francophone Affairs and French-language services, the Office of Francophone Affairs:

- Oversees the application of the FLSA and works with ministries and agencies to ensure that French-language services are available to the public in designated areas of the province;
- Leads the French-language services implementation planning process in newly designated areas and makes recommendations with respect to the designation of new areas and agencies under the FLSA;
- Provides expert strategic and operational advice to ministries and agencies and develops resources to support them in their efforts to offer and deliver accessible and high quality services;
- Promotes Francophone affairs inside government and partners with key ministries on policy and program initiatives to foster the participation and added-value of the Francophone community in the prosperity of the province;
- Reaches out to the Francophone community and raises the profile of government initiatives that improve the lives of Francophone citizens; and
- Liaises with other jurisdictions on matters relating to the *Francophonie* and enhances the profile of the Province, both at the national and international levels.

Office of Francophone Affairs Organization Chart



Legislation

French Language Services Act
Franco-Ontarian Day Act

Agencies, Boards and Commissions (ABCs)

Provincial Advisory Committee on Francophone Affairs
 Office of the French Language Services Commissioner

KEY PRIORITIES AND RESULTS

The following strategies outline the key activities of the Office of Francophone Affairs in 2012-13:

Key Strategy 1: Modernizing French-language services

Building capacity of French-language services

- Modernize the analytical framework for reviewing requests for designation of new areas under the FLSA and lead the analysis of three (Niagara, Durham and Waterloo) such requests.
- Develop and share new resources to support the implementation of French-language services by ministries and agencies of the Government of Ontario.
- Continue to coordinate the implementation of the regulation on third party contract with the Chief Administrative Officers (CAO) Steering Committee and Inter-ministerial Policy Working Group to develop resources and tools which will guide the implementation process.
- Develop new resources to support government agencies throughout the implementation of the third party regulation.
- Roll-out a French language services (FLS) communication strategy about the new clarified policy regarding designated bilingual positions in the Ontario Public Service (OPS).
- Develop new guidelines and supporting guide on the concept of “Active Offer” of French-language services.
- Develop an “FLS Lens” on-line resource; to help policy analysts better integrate the requirements of the FLSA into new policies and programs.
- Conduct and publish a new study on the media habits of Franco-Ontarians, in partnership with la Télévision francophone et éducative de l’Ontario (TFO).
- Update the list of designated areas in order to reflect the amalgamation of municipalities.
- Coordinate projects funded under the Canada-Ontario Agreement on French-Language Services.
- Monitor implementation of the Communications in French Directive, including the launch of online training sessions for all Communications employees.
- Develop a preliminary celebration program to mark the 400th anniversary of the Francophone presence in Ontario.

- Organize the *Prix de la Francophonie de l'Ontario 2012* (Awards' programs and ceremony).
- Publication of targeted statistical profiles of Ontario Francophone population.

Accountability for results

- Continue to work with ministries to ensure a coherent and coordinated approach to the planning and delivery of quality French-language services and the measurement of results through the Results-based Planning process and the coordination of the Interministerial French-language services Performance Measurement Committee's activities.
- Support the work of the Minister's Provincial Advisory Committee on Francophone Affairs.
- Coordinate the Ontario Government's response to reports and recommendations of the French Language Services Commissioner and ensure appropriate follow-up.

Community of practice for excellence in French-language services

- Promote the creation of a community of practice for excellence in French-language services through the OPS French Language Services Awards of Excellence and professional development opportunities for bilingual professionals.

Key Strategy 2: Promoting Ontario's visibility in Francophone affairs

Provincial and inter-provincial levels

- Continue to strengthen Ontario's leadership role on Francophone affairs at the federal-provincial-territorial level, through active participation in the activities leading to the *Ministerial Conference on the Canadian Francophonie* and through the coordination of Ontario's support of the organization of a Pan-Canadian Forum on the Francophone Economic Space scheduled for the Fall of 2012 in Gatineau, Quebec.

National and international levels

- Liaise with other jurisdictions on matters relating to the *Francophonie* and enhance the profile of the Province, both at the national and international levels.
- Coordinate with the Federal Government to ensure the participation of Ontario in the XIV Sommet de la francophonie in Kinshasa, Democratic Republic of the Congo.

Key Strategy 3: Contributing to a stronger Francophone community

Leverage key Government initiatives

Work with ministries on the development of French-language services for the Franco-Ontarian community with a primary focus on areas such as health care, community and social services, immigration, economic development, education, and labour market development and training:

- **Health** – Monitor the progress and involvement of recently established Francophone Health Planning Entities;
- **Post-secondary education** – Monitor progress on the upcoming recommendations from the expert panel on French-language postsecondary education regarding the French-language postsecondary capacity in Central and Southwestern Ontario;
- **Community and Social Services** – Support the implementation of services for Francophone women under the Government's Domestic Violence Action Plan and the Sexual Violence Action Plan;
- **Education** - Support planning of French-language services in the continued implementation of the Full Day Kindergarten Program (PAJE) initiative;
- **Immigration** – the development of an immigration strategy for Ontario that will meet the needs of French-speaking newcomers;
- **Northern Development** – Ensure the implementation of the Northern Ontario Growth Plan is inclusive of Francophones, and in keeping with the letter and spirit of the FLSA;
- **Tourism** – Ensure the regional tourism organizations (RTOs) are inclusive of Francophones, and operate according to the FLS requirements contained in the transfer payment agreements;
- **Economic Development** – Promote the value of the Francophone factor in Ontario's economic sector;
- **French Language Services Commissioner** – Coordinate the Government's responses to the Commissioner's recommendations; and
- **Labour Market Development and Training** – Monitor the ongoing implementation of the Canada-Ontario Labour Market Development Agreement as it relates to French-language services and programs.

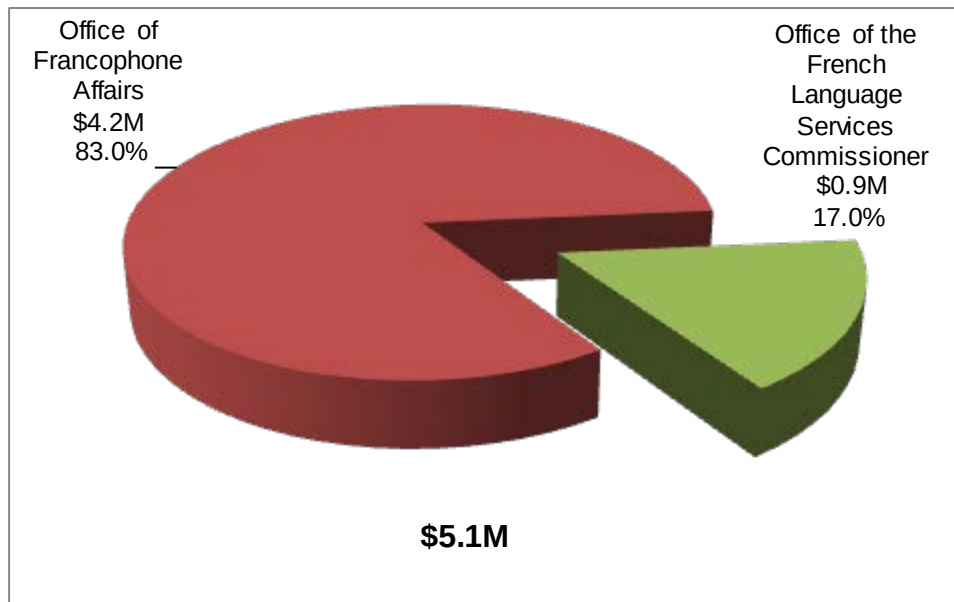
Capacity Building Initiatives – Community Development and Outreach

- Continue to work with Francophone community organizations on the Youth Engagement Strategy to engage Franco-Ontarian youth and foster a stronger sense of Franco-Ontarian identity; and
- Manage the call for proposals for the prevention of violence against women program.

MINISTRY FINANCIAL INFORMATION

The following chart depicts the Office of Francophone Affairs' investment in 2012-13 to modernize French language services, promote Ontario's visibility in Francophone affairs and contribute to a stronger Francophone community.

Ministry Budget 2012-13 (Operating)



COORDINATION OF FRANCOPHONE AFFAIRS

Table 1: Ministry Planned Expenditures 2012-13 (\$M)

Operating	\$5.1132
Capital	-
Total	\$5.1132

COORDINATION OF FRANCOPHONE AFFAIRS

Table 2: Operating Summary by Vote

The Office of Francophone Affairs (OFA) advises the Ontario Government on matters concerning Francophone affairs and the provision of French-language services. It fosters the Franco-Ontarian community's participation in Ontario society while supporting its language and culture. The OFA transfers federal funding to other ministries and agencies for projects that are funded under the Canada-Ontario Agreement on French-Language Services.

The Office of the French Language Services Commissioner, an agency of the Government, investigates compliance with the FLSA, reports on results of investigations and monitors progress of Government Agencies in providing French-language services.

Votes/Programs	Estimates 2012-13	Change from Estimates 2011-12		Estimates 2011-12	Interim Actuals 2011-12*	Actuals 2010-11
	\$	\$	%	\$	\$	\$
Operating						
Office of Francophone Affairs **	4,244,100	(316,300)	(6.9)%	4,560,400	4,520,400	4,185,944
Office of the French Language Services Commissioner	869,100	(49,300)	(5.4)%	918,400	958,400	754,551
Total Including Special Warrants	5,113,200	(365,600)	(6.7)%	5,478,800	5,478,800	4,940,495
Less: Special Warrants	-	-	-	-	-	-
Total to be Voted	5,113,200	(365,600)	(6.7)%	5,478,800	5,478,800	4,940,495
Special Warrants	-	-	-	-	-	-
Statutory Appropriations	-	-	-	-	-	-
Ministry Total Operating	5,113,200	(365,600)	(6.7)%	5,478,800	5,478,800	4,940,495

*Interim actuals reflect the numbers presented in the 2012 Ontario Budget.

** Estimates include \$1.4M in Federal Funding

APPENDIX I: ANNUAL REPORT 2011-12

ANNUAL REPORT 2011-12

The following outlines the Office of Francophone Affairs' major accomplishments in delivering on key priorities:

Key Strategy 1: Modernizing French-language services

- Initiated the adoption of a new regulation to ensure ministries and other government agencies (as per the definition in the FLSA), are in compliance with the FLSA when services are delivered by third parties on their behalf.
- Worked with line ministries to ensure a coordinated response to the French Language Commissioner's fourth annual report and provided FLS Commissioner with information requested in the preparation of the fifth annual report.
- Coordinated the Government's response to the following special investigation reports or studies published by the FLS Commissioner:
 - *A study of Ontario's French-Language community Radio Stations: Key components of the vitality of francophone communities, April 2011;*
 - *An Investigation Report regarding an English-only H1N1 Flyer: From communication crash to communication coup, May 2011.*
- The Ministry of Education worked directly with the Office of the FLS Commissioner on the following report, while sharing key messages, etc. with the OFA:
 - *Investigation Report – French-language schools in the Greater Toronto Area When the most elementary becomes secondary, June 2011.*
- Worked on a number of initiatives that support the integration of French-language services in the Ontario Public Service Modernization Agenda, including the creation of an Interministerial French-language Services Performance Measurement Committee, which developed new corporate performance measures on French-language services.
- With HR Ontario, developed a mandatory policy on the designation of positions in the OPS.

- Coordinated and delivered an annual five-day professional development program called French Language Excellence (FLEX), which provides an opportunity for bilingual professionals to pursue specialized professional development in French.
- Led the implementation of the two-year Canada-Ontario Agreement on French Language Services for 2011-12 to 2012-13.
- Continued to implement new and more inclusive definition of “Francophone ”.
- Received and analyzed three new requests for designation under the FLSA from the Niagara, Durham and Waterloo regions. This entailed conducting a demographic statistical analysis as well as a comprehensive impact analysis with all concerned ministries in order to formulate recommendations to the Minister.
- Managed the Canada-Ontario Agreement on FLS on behalf of ministries. This entailed leading the project submission/selection process, coordinating ministries’ activities and funding transfers, and ongoing liaison with the Federal Government to ensure reporting requirements were being met. Thirty eight projects are being funded under the agreement.
- The Office of Francophone Affairs, with the support of Cabinet Office Communications, developed and implemented new guidelines for communications in French. These guidelines were reinforced by an official government Directive adopted by Treasury Board / Management Board of Cabinet (TB/MBC) in May 2010. It will help standardize OPS-wide practices with respect to external communications in French and ensure a consistent approach on the part of current and future employees of the OPS.
- The OFA has developed an on-line video on “Communications in French” with the technical assistance of Cabinet Office. It is anticipated that the video will be part of the Centre for Leadership (CFL) course by Spring 2012.

Key Strategy 2: Promoting Ontario’s visibility in Francophone affairs

- Continued to coordinate Ontario’s participation in the Francophone Affairs component of the Ontario-Québec Agreement.
- Supported Ontario’s participation at the *Ministerial Conference on the Canadian Francophonie*.
- Coordinated an interministerial delegation to the 14th Montreal Conference, an international forum focusing on international trends.

Key Strategy 3: Contributing to a stronger Francophone community

Worked closely with ministries in support of key initiatives in education, labour market development and training, health, immigration and the prevention of violence against women:

Education - Worked with the Ministry of Education to ensure that the implementation of the Full Day Kindergarten Program (PAJE) reflects and accommodates the specific needs and reality of the Franco-Ontarian community;

Labour Market Development and Training – Supported the Ministry of Training, Colleges & Universities (MTCU) on the implementation of the Canada-Ontario Labour Market Development Agreement as it relates to the planning and provision of employment services in French;

Health – Provided support to the Ministry of Health and Long-Term Care in establishing six French planning entities, consistent with the Francophone Community Engagement Regulation;

Immigration – Provided advice regarding planning of language training programs and settlement services, and supports for internationally trained professionals for French-speaking newcomers; and,

Prevention of Violence against Women – Provided advice to the Ontario Women's Directorate regarding the French-language services component of the Government's new Sexual Violence Action Plan to ensure that the needs of Francophone women and children were taken into account and reflected a level of commitment similar to that in the Domestic Violence Action Plan.

Ministry Interim Actual Expenditures 2011-12 (\$M)	
	Ministry Interim Actual Expenditures (\$M) 2011-12
Operating	\$5.4788
Capital	--
Staff Strength (as of March 31, 2012)	26.1