



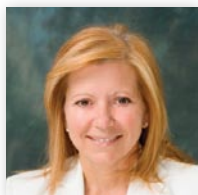
Local Health Integration Network

LHINfo Source

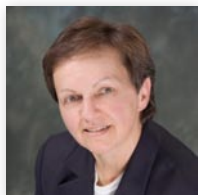
October 2006



Colin J. Benjamin
Director



Anne Marie Dalimonte
Director



Dr. Monique Moreau
Director

Please Come to the First Open Board Meeting of the Central LHIN

On Tuesday, October 24, 2006 4:00-6:00 p.m.
Reena (Cafeteria)
927 Clark Avenue West, Thornhill

Agenda Items to Include:

- Chairman and CEO Reports
- Board Committee Reports
- Integrated Health Services Plan Approval
- Other Business

Agenda is subject to approval or amendment at the meeting.

Meetings of the Central LHIN Board of Directors are normally held on the 4th Tuesday of the month from 4:00-6:00 p.m.

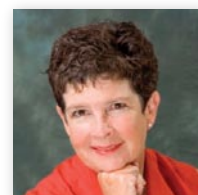
Future meeting notices, agenda and minutes will be posted on the Central LHIN website at:

www.centrallhin.on.ca

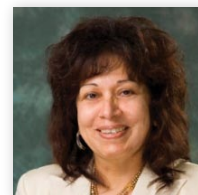
with additional copies available at the meeting.

Board members will be available after the Board meeting to meet with members of the public.

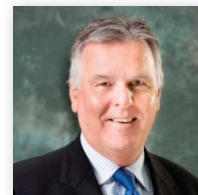
Refreshments will be provided.



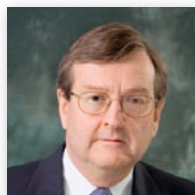
Elaine Walsh
Director



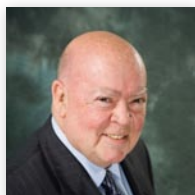
Raksha M. Bhayana
Director



Eugene Cawthray
Director



Ken Morrison
Chairman of the
Board of Directors



Arthur W. Walker, FCA
Vice Chair



Sandy Keshen
Board Secretary

*Caring Communities –
Healthier People*





Many discussions took place at the Open House held at St. John's Rehab Hospital on September 14th, 2006.

"Very Good" response at Open Houses, says CEO

By John Driscoll

Response at seven Open Houses to the draft plan for health services in the Central Local Health Integration Network (LHIN), has been "very good," says Hy Eliasoph, Central LHIN CEO.

"Most of the feedback has been about what is not in the plan rather than what is in it," said Eliasoph at the Open House in Unionville on September 21st, 2006.

Just because something is not listed as a priority in the Integrated Health Service Plan (IHSP) it does not mean it is not important; Eliasoph was quick to add. "Once other needs are identified, we will shine a little more light on those areas."

Eliasoph described the IHSP as "a living, breathing document, a snapshot in time. It is a process, and eight to 12 months from now it will look different."

The seven initial priorities focusing on direct service delivery include seniors and specialized geriatric services, mental health and addictions, neurological health services, chronic disease management and prevention, emergency services, wait times and cancer care.

The priorities, focusing the efforts and energies of the network, came from consultations in the community, he said.

The Open House at the Unionville Home Society, September 21, was the last of seven Open Houses the LHIN

held throughout the region to provide details of the plan, developed in consultation with local stakeholders.

It also marks the final phase of a long stakeholder engagement process that has included dialogue sessions with 120 people from 100 health service providers, 27 group sessions with 400 people, community roundtables with 427 participants, community forums and Open Houses that allowed stakeholders to provide input into the plan.

Open Houses were held in the five regions of the LHIN, the most populous in the province, taking in the northern portion of Toronto and extending through urban, suburban and rural areas to the north as far as Lake Simcoe.

At the Open Houses, people were able to examine details of the IHSP, pick up written information, ask questions and state opinions. Attendance varied with more people attending the Open Houses in urban areas.

About two-thirds of those who attended were health care providers and a quarter were informed consumers, people who do not work in the system but have had some experience with it themselves or through family members, Eliasoph said.

Less than 10 per cent of those who attended were consumers but not involved in the system. "It will take a fair amount of work to engage the general public and that is a priority for

Open Houses invite stakeholder engagement

Nearly 400 people from the community attended seven Open Houses of the Central Local Health Integration Network (LHIN) in September. Communities included: Newmarket, North York East and West, Sutton, Richmond Hill, Alliston, and Unionville.

The Open Houses enabled people to examine details of the Integrated Health Service Plan (IHSP) for the region, ask questions and make comments.

Some came with specific agendas or questions on such issues as privatization and cross-boundary relationships. Visitors included students looking for information about careers in health policy, health planning or administration.

The Open Houses gave LHIN planning and advisory group members an opportunity to participate and Board members the opportunity to hear from the community on general LHIN issues and the IHSP.

There was a widespread marketing campaign to raise public awareness about the Open Houses including announcements in major, local and multi-cultural newspapers, public service announcements in local media, posted notices in the seven communities involved and e-mail notices sent to health providers, stakeholder groups and other organizations and individuals.

us as we move forward," Eliasoph said. The LHIN's primary objective is to better coordinate health services, he pointed out. "We are working hard now to change people's frame of reference, to get people to transcend their organization and think of the health system as a whole."

When the LHIN takes over responsibility for funding health services April 1, 2007, it has been proposed that Central LHIN networks of organizations advise the LHIN on the best way to use available resources, Eliasoph said. "They will own it on behalf of the LHIN."

For example a mental health and addiction network is being proposed by the agencies involved, and the LHIN has agreed to seek advice on the allocation of resources to support the proposed plan.

"We are empowering local networks and coalitions to advise us on how to plan the system and allocate the resources."

The LHIN is currently examining feedback on the draft plan and Eliasoph said he will present a final draft to the LHIN Board of Directors at the October 24 meeting. "We are confident the Board will approve the plan for submission to the Ministry of Health," he said.

The meeting will be the first Board meeting open to the public, a practice that will continue from here on in.

"The IHSP will be available to all stakeholders," Eliasoph said. A four-page summary of the plan, in multiple languages, will be created for the general public.

Integrated Health Service Plan Themes

Improving Access
Strengthening the Continuum of Care
Improving System Navigation
Strengthening Service Partnerships
Aligning Services With Needs
Increasing Quality (Effectiveness)
Fostering Diversity/Inclusivity/Cultural Competence
Addressing Transportation Issues
Developing a Rural Strategy
Continuing Stakeholder Engagement
Building Trans-Sectoral Bridges
Identifying Best Practices
Developing Incentives
Educating and Training for Providers
Enhancing Information Technology
Standardizing Tools and Protocols
Improving the Efficiency of Support Processes
Developing Indicators of System Success
Change Management
Helping to Create Paradigm Shifts
Developing Implementation Strategies

Breakfast of Champions - Focuses on Homecare

The second Breakfast of Champions held on September 22 focused on excellence in Homecare and drew an appreciative group of 24 people, primarily administrators and nurses.

The Central Local Health Integration Network (LHIN) event was held at St. Elizabeth Health Care's School of Thought in Markham.

It was very successful with two excellent presentations on innovative programs.

St. Elizabeth's Telehomecare presentation included a demonstration of the program that allows heart patients to go home early while maintaining a high level of care.

A team from Bayshore Home Health outlined their Palliative Care program.

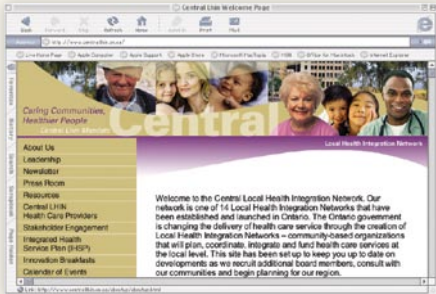
The next Breakfast of Champions is scheduled for November. Details will be available at www.centrallhin.on.ca.

If you have an innovative program you would like to have showcased, please contact Greg Harrington at greg.harrington@lhins.on.ca or (905) 948-1872 ext. 228.



Check out the Central LHIN web site

Since the Central Local Health Integration Network (LHIN) launched its revamped web site, www.centrallhin.on.ca in September, the response has been wildly successful.



In the first two weeks of its on-line availability, the full draft version of the Integrated Health Services Plan (IHSP), more than 300 pages long, has been downloaded more than 7,000 times.

Individual sections of the plan are also available at:
www.centrallhin.on.ca/ihsp/ihsp.html

The web site is designed not only to provide background information, but also to complement the LHIN's planning and engagement efforts. These efforts have been aided by interest in our plan and our latest round of Open Houses.

A popular feature on the web site is the Rogers Insight's television program involving the Central LHIN's chairman of the Board Ken Morrison, Board secretary Sandy Keshen, CEO Hy Eliasoph and three consumers. The hour-long interview has been divided into 25 segments and is available for viewing on the web site.

The Central LHIN newsletter, as well as an archive of past editions, information on the Board and senior leadership team, maps, and information about past and future events are all available on the web site.

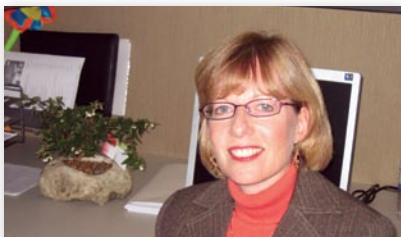
There is a 'Contact Us' section where anyone can send in comments, tips or ideas.

In our news section, there will be regularly updated news features on health related issues, initiatives, projects, partnerships and ideas for improving the health care system.

A more detailed calendar of LHIN meetings, public appointments and other events is planned.

Future plans also include developing a user friendly, comprehensive and up-to-date information system of local health service providers used by people in the Central LHIN as part of our efforts to connect the right providers with the right people and connect providers with each other.

Staff Profiles



Carol Lever (Aurora)
Senior Integration Consultant

Carol Lever was most recently the Program Manager for Mental Health and Addictions with the Central East Region of the Ministry of Health and Long-Term Care. During Carol's 21 year career with the Ontario Public Service she held management, policy and operational positions. Prior to her position as Program Manager, Carol supported the successful divestment of the Whitby Mental Health Centre.

Carol has a B.A. in English/Psychology, a Public Relations Certificate, and has participated in

many continuing education programs with a focus on leadership and project management.



Michaela Sandhu (Toronto)
Senior Planner

Michaela came to the LHIN from the Ministry of Health and Long-Term Care, where she was the Program Consultant for cancer services. Prior to joining the Ministry, Michaela was the epidemiologist for the Simcoe York District Health Council, where she enjoyed working with stakeholders and performing health service utilization research for planning and policy development.

Michaela holds a M.Sc. in Community Health and Epidemiology and a B.Sc. in Kinesiology. When she is not at work or the gym, you will find her volunteering with animal welfare and community groups, or at home with her husband and two rescued cats.

*It's Your Health...
Help Lead the Way
to Better Care*

Central LHIN

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