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From the desk of Mimi Lowi-Young, CEO

FY09/10 Highlights

At the Central West LHIN, we work closely with local hospitals, community health centres, mental health and addiction agencies, long-term care facilities, community support services and our community care access centre to build a health-care system that is responsive to the needs of the local community.

I appreciate the hard work and commitment of all our health service providers. While I can't cover every topic, here are a few highlights from our last fiscal year that I thought you might find of interest.

The Central West LHIN now funds 53 Health Service Providers with a total transfer payment of \$728,122,000 in 2009/10.

Central West LHIN Health Service Providers consist of:

- 2 Community Health Centres (with 2 satellite locations)
- 1 Community Care Access Centre (CCAC)
- 2 Hospital Corporations (across 5 sites)
- 10 Mental Health and Addictions Services Providers
- 23 Long-Term Care Homes
- 15 Community Support Services.

Key highlights for the Central West LHIN include:

Emergency Volumes: Demand for emergency services in the Central West LHIN has increased significantly, particularly at the Brampton Civic site of the William Osler Health System. To ensure patients obtain the right type of services in the right place at the right time, reducing the wait times for emergency care is fundamental to the LHIN's work and involves all our health service providers.

The Central West LHIN invested over \$10 million in 2009/10 in 33 initiatives to reduce the amount of time individuals wait in the emergency department:

- Pay for Results supporting 11 initiatives – \$2.9 million
- CCAC Service Maximum supporting 4 initiatives – \$2.8 million
- Urgent Priorities supporting 2 initiatives – \$446,000
- Aging at Home supporting 16+ initiatives – \$4.1 million. **CONTINUED ➔**



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Primary Health Care: A well developed, strong primary health-care system is foundational to the health system. It will have a positive impact on improving access and quality of care, enhancing the patient's experience, and reducing emergency-department volumes and wait times.

- Plans for a Malton Community Health Centre have been established
- There are now five approved family health teams in the Central West LHIN with the fifth one added in FY 09/10
- Rexdale Community Health Centre has 2 new satellites—Jamestown and Albion/Kipling
- The Central West LHIN is continuing to hold community consultations in Bolton and in Shelburne and is developing plans for a Health and Care Centre in each community based on input from local residents, health providers and municipal leaders.

Peel Memorial Redevelopment: The vision for the Peel Memorial Centre for Integrated Health and Wellness includes:

- Expanding access to integrated emergency and urgent care
- Creating a centre of excellence in ambulatory care
- Advancing women's and children's health and wellness
- A centre for community mental health and addictions, an intervention clinic and a crisis management centre
- Improving access to health care for seniors and their families.

Key Outcomes

The Central West LHIN is improving primary care through a number of initiatives, including:

- Developing Health and Care Centres by working with planning groups in Bolton and Shelburne
- Planning for a Family Health Team at the redeveloped Peel Memorial Site
- Supporting the establishment of Nurse Practitioner clinics
- Funding Community Care Access Centre nursing clinics
- Working with physician search groups in Caledon, Orangeville and Shelburne and with the HealthForceOntario Partnership to recruit and retain physicians.

The Central West LHIN is working to improve wait times in hospital emergency rooms (ER) through a number of initiatives, including:

- The establishment of Nurse Practitioner Rapid Response Teams
- A Nurse-Led Long Term Care Outreach Team
- A Community Care Access Centre Case Worker assigned to the ER at Brampton Civic Hospital.

Wait times in other key areas continue to be reduced:

Number of Days to Receive	2007/08	2009/10
Cancer Surgery	69	55
Cataract Surgery	127	113
Hip Replacement	291	166
Knee Replacement	301	168
Diagnostic MRI Scan	125	73
Diagnostic CT Scan	38	22

Funding Increases

Funding 2007/08 to 2009/2010 (in \$M)

2007/08	Total: 596,025.4	
2008/09	Total: 680,611.1	+14.2%
2009/10	Total: 728,122.0	+22.2%

Please feel free to share this information and don't hesitate to contact the Central West LHIN if you have any questions.



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