

North Simcoe Muskoka

September 2006

Local Health Integration Network

*Imagine a Better Health Care System...
...and then help make it real!*

Call-to-Action Symposium

We'd like to sincerely thank the residents of North Simcoe Muskoka, health care providers, and other key stakeholders who came together at the Fern Resort in Orillia on September 12th for the LHIN's largest event to date. With close to three hundred people in attendance, the symposium was a success and represented an important step forward in the development of our Integrated Health Services Plan (IHSP).



Hugh MacLeod, Assistant Deputy Minister

We were honoured to have Hugh MacLeod, Assistant Deputy Minister Health System Accountability and Performance, Ministry of Health and Long-Term Care, speak at the event. He spoke about the need for openness among all stakeholders in order to allow the space for new patterns and approaches to arise. He said we should test old assumptions about what health care should look like; and spoke of the LHINs as an opportunity to help the health care system work as a system.

"We need to bring the right players to the right table to have a conversation," he told the audience.

The symposium was a major step in this direction for North Simcoe Muskoka. Rubin Rosen, the LHIN's Chair, congratulated Mr. MacLeod on being a "key player" in helping health care system change move forward for Ontario.

The focus of the day was on eight individual workshops where participants worked together to develop action plans around some of North Simcoe Muskoka's most important issues. Thanks to what was accomplished in the workshops, we are now ready to move forward with the plan – the IHSP, which will take us through the next three years in planning health care for the LHIN. For all those who attended, there will be the opportunity to provide feedback about the action plans in the immediate future.

Photographs by Enlightened Images



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The Journey to the Integrated Health Services Plan

The *call-to-action* symposium was one of the critical last steps in the development of our Integrated Health Services Plan. The day-long event, as well as its preparation and follow-up, are considered Phase 3 of the plan's development in preparation for the submission of the final IHSP to the Ministry on October 31st. The eight workshops conducted at the symposium support many of our strategic goals identified by providers and the public in our communities. These eight workshops were selected for their readiness for action to move forward either as a preliminary plan, a framework for development, or an action plan

as a next step towards implementing the IHSP. As Jean Trimnell, our LHIN CEO, said in her opening remarks – the “symposium is about gaining momentum for the future.”

We are very excited about some of the amazing work that came out of the symposium in helping our plan move forward. The action and implementation plans developed at the symposium will contribute directly to the content of the IHSP and be appended to the final document.

Look for the final IHSP on our website by December 1st.

Nurses Making a Difference through HOBIC

North Simcoe Muskoka is one of two LHINs which have been selected as initial sites for the implementation of new patient outcome measurement tools for nurses. The Health Outcomes for Better Information and Care (HOBIC) initiative will involve a number of volunteer ‘early adopter’ sites including acute care hospitals, home care facilities (CCACs), complex continuing care units and long-term care homes. Registered nurses (RNs) and registered practical nurses (RPNs) within the selected sites will use a standardized, systematic approach for assessing patients/residents/clients so these outcomes can be tracked across episodes of care and across different sectors.

With the HOBIC information, clinicians and nurse executives can begin to figure out: what type of nursing care is required; what interventions need to be implemented; and how different ways of deploying nurses can benefit patients and improve their outcomes. As Kirsten Krull-Naraj, VP of Patient Care Services and Chief Nursing Officer at Royal Victoria Hospital says, “for years we have struggled to collect the right information to understand the impact our

care is having on patients. The HOBIC tool will finally give us the added dimensions of information we need to make better decisions about how we use our resources and skills.”

The same eight measures will be used by all nurses to plan for care, and entered into a database in order to keep track of the care patients receive by different nurses and within different sectors. And for the first time in the province, the effect that nurses have on the patients they care for will be apparent.

The HOBIC initiative is part of the Ontario government's Information Management Strategy and an initial step in Ontario's move towards better information technology management. In the longer term, the collection of patient outcomes reflective of the contributions of other disciplines will commence and be extended to all sectors.

For more information, please contact Shannon Landry at 705-326-7750 ext.233

(landryshannon@rogers.com)

Or have a look at the HOBIC website:

www.health.gov.on.ca/english/providers/project/nursing/nursing_mn.html

Two New Community Health Centres for North Simcoe Muskoka

The Association of Ontario Health Centres (AOHC) has been contracted by the Ministry to engage the communities of Collingwood and Midland in a process that will result in the naming of a steering committee to direct the development of a new Community Health Centre in each of the two towns. The AOHC has begun to assemble lists of interested parties, organizations, stakeholders and individuals in order to assess the needs, current programs and services and the gaps that could be filled with the arrival of a CHC in town.

As well, AOHC staff will be holding two Community Forum Days (CFDs) in Collingwood and Midland on Oct. 25th and 26th (time and place to be confirmed). At the CFDs, members of the public, health and social service providers, municipal representatives and other groups and individuals will be able to hear more about the new CHC, what's different about a CHC and how they can be a part of it, including as a volunteer member of the steering committee. Watch for further news!

www.aohc.org / lee@aohc.org

Getting to Know Us

Our team is growing rapidly with two new LHIN staff members. We are very excited to welcome Debbie Roberts (effective Oct. 1st) and Nancy Cornwell to the North Simcoe Muskoka LHIN team.

Debbie Roberts

Senior Planning Consultant

Debbie has had a 25-year career spanning several health sectors including acute care, community care and education. For the past six months she has been seconded to our LHIN and has been instrumental in the development of the first Integrated Health Service Plan. Debbie holds a Masters in Health Administration from the University of Toronto and is a certified health executive.

Nancy Cornwell

Senior Integration Consultant

Nancy is a registered nurse, and has spent the majority of her career in the health care field. Prior to her joining the North Simcoe Muskoka Local Health Integration Network, she was the Associate Administrator of the former North Bay Psychiatric Hospital and program manager in the North Region Branch of the Ministry of Health and Long Term Care in Sudbury Ontario.

On Board



At the heart of what we do as a LHIN is the important contribution of our Board members. This month we'd like to recognize the important contribution of our Vice-Chair, Shelly van den Heuvel from Huntsville. Shelly is a consultant and trainer working with Canadian companies in various industries including automotive, financial services and manufacturing. Shelly is an active member in the community, a past director of Algonquin Health Services, and a past member of the South Muskoka Memorial Hospital's Joint Governance Steering Committee.

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