



A plan without action is useless ...

With input from our community, including consumers and providers, the Toronto Central LHIN put forward a plan on November 20th that features action to achieve the Ministry of Health and Long-Term Care's vision of "a health care system that helps people stay healthy, delivers good care when they need it and that will be there for their children and grandchildren."

"The Community Health Centres of Greater Toronto Network (CHC.GT) is thrilled with the new opportunities that the Toronto Central LHIN's Integrated Health Service Plan (IHSP) presents for keeping people healthy in their own communities. CHCs are committed to building upon our experience of working with diverse groups in new and existing partnerships, in anticipation of the challenges of building an integrated system. Working within an Urban Health framework, which focuses on keeping people well, building individual and community capacity and providing coordinated primary health care will be fundamental to the process."

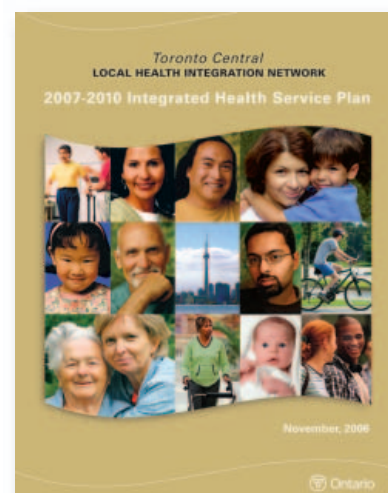
Lynne Raskin
Executive Director, South Riverdale
Community Health Centre

Co-chair, Community Health Centres
of Greater Toronto Network

"This first plan is unique and builds on the excellent work that has been done by health service providers across the LHIN. It reflects Toronto's diversity and urban health realities. It is evidence-based, and uses a "social determinants of health" model that recognizes that health is influenced by early life experiences, economic and physical conditions and one's social environment," says Barry Monaghan, Chief Executive Officer.

The 2007-2010 Integrated Health Service Plan balances the health service needs of the various populations within the Toronto Central LHIN and acknowledges that health service providers in Toronto Central must serve not only of residents of Toronto, but also a large population of people who reside outside the LHIN.

Continued page 2 ►



A plan without action is useless

continued from page 1

"The University Health Network is delighted with the Integrated Health Service Plan recently released by the Central Toronto LHIN.

"We are especially pleased that the crucial role of education and research within the Central Toronto LHIN is recognized in this plan. Toronto's LHIN has the largest concentration of research hospitals in Canada and this LHIN is an important international resource for biomedical education and research. The significant contribution of the research hospital to our social and economic well-being must be recognized with the LHIN governance model and I am delighted that this aspect of our activity has been highlighted in the report.

"UHN is also happy that the plan identifies rehabilitation as a key focus for the plan. Efficient research hospital care depends on effective flow of high acuity patients from the acute care setting to rehabilitation and this relationship will undoubtedly be strengthened by the plan's focus on rehabilitation."

*Robert S. Bell, MDCM, MSc, FRCSC, FACS,
President and Chief Executive Officer,
University Health Network*

"On first read of the plan, I am pleasantly surprised – especially with the Mental Health and Addictions section. What surprised me was the very fact that you folks at the LHIN actually listened to what we said in the Advisory Panel and to the outcomes of the Action Planning Days. I know you said that you intended to listen up, but we've heard that so many times before in this sector. And I must say, I've become a little more than jaded by negative experiences. So, as I said, on first read, it looks great and I congratulate you all on the hard work! You've renewed my hope for a better system!"

A Survivor

The goals of the plan are to:

- Involve the local community – to understand local needs and establish local priorities
- Foster local decision making and increased provider accountability
- Help create a patient-centred health care system
- Improve access to health services
- Make it easier to move through the system, and
- Break down barriers to health service providers working together

Through its engagement activity, the Toronto Central LHIN Board of Directors received 103 recommendations for improvements to the health system based on nine areas of focus (see below). From these the Board of Directors identified 13 priority initiatives and 14 foundational activities to be worked on between April 1, 2007 and March 31, 2010. (See the details of the plan on the web site at www.torontocentrallhin.on.ca along with all of the reports /appendices that support the plan.)

2007-2010 Integrated Health Service Plan Areas of Focus:

1. Mental Health and Addictions
2. Rehabilitation
3. Seniors' Services
4. Health Human Resources
5. Education and Research
6. E-Health
7. Energy and Environment Management
8. Back Office Integration
9. Provincial Priorities, i.e. wait times, chronic disease prevention and management, etc.

More than 100 turn out to first open board meeting

The Ontario Heritage Centre on Adelaide Street East was full on November 9th, as the Toronto Central LHIN welcomed the public to its first open board meeting.



The public is able to observe the board's decision-making at open board meetings, which will move to different locations throughout the LHIN. Check the web site at www.torontocentrallhin.on.ca for dates and locations.

More than 100 people turned out to mark this important milestone.

Open board meetings provide the public with an opportunity to observe the business of the board, ensuring transparency in decision-making. Meetings of the Toronto Central LHIN board will continue to be held in different locations throughout the LHIN.

By January 3 meeting notices, agendas and meeting materials will be posted to: www.torontocentrallhin.on.ca.

To help us conserve and produce only the meeting materials necessary, please print your

own copies and bring them along. A limited number of packages will be available for those without Internet access.

Anyone with a matter to bring to the board's attention is encouraged to send a letter to the Board Chair, Toronto Central LHIN, 425 Bloor Street East, Suite 201, Toronto, M4W 3R4. The Chair will determine the most appropriate way to address the issue.

Toronto Central LHIN looks forward to seeing you at the next meeting January 10 at 1:00 p.m. at the Swansea Town Hall, 95 Lavinia Avenue.



Calling all innovators – and those who want to learn!

Mark your calendars for May 23 & 24, 2007. Celebrating Innovations in Health Care Expo 2007 will take place at the Canadian National Exhibition Grounds in Toronto.

This display of innovative solutions and projects supporting health system renewal in Ontario is being co-sponsored by the Ministry of Health and Long-Term Care and Local Health Integration Networks. It is a wonderful way to share and learn from innovators across the province. In its first year (2006), the expo attracted more than 2,000 health care leaders, practitioners and

delegates and showcased 35 workshops, 153 booths and 194 posters representing a cross section of Ontario's health care system.

For more information visit www.ontariohealthexpo.ca for general information and details about the event, including submission guidelines/ deadlines and how to register.

peace

Season's Greetings

The Board of Directors and staff of the Toronto Central LHIN wish you and yours a healthy, happy holiday season.

Thank you for your support this year and Best Wishes for 2007!

JOY

spirit

A plan without action is useless

continued from page 2

Building on success

"Over the coming months we will be working with the community to develop implementation strategies for each integration priority," says Laura Pisko-Bezruchko, Senior Director, Planning, Integration and Community Engagement. "Each integration priority will have a work plan with clearly defined activities, the structures and processes to do the work, timelines and specific deliverables. The board has also been very clear about monitoring progress and the need for measures to answer the questions: 'Are we making a difference?' 'Are we successful?'"

The first step will be the creation of Councils for each area of focus. The Councils will have delegated authority from LHIN management and will be empowered to act within their charters (work plans) and to make recommendations to the LHIN senior management. The Councils will have a membership of no more than 15 people.



There were 14 community meetings held in November and early December to share the Toronto Central LHIN's first Integrated Health Service Plan.

"I am delighted to see the Toronto Central LHIN has emphasized that mental illness and addictions are common, serious and neglected. Active treatments can have a huge impact on our population. I was also excited to see chronic disease management, environmental issues and research and education as priorities. The plan reflects a broad holistic view of health and illness which is to be applauded."

*Dr. Paul Garfinkel
Chief Executive Officer
Centre for Addictions & Mental Health*

"At the Hospital for Sick Children we are pleased to see children's needs captured in the mental health and addictions, and rehabilitation priorities of the LHIN plan. Because SickKids provides specialized services to children across the province we were initially concerned about how the LHIN plan could reflect the scope of our provincial responsibilities. By acknowledging the need to have provincial strategies in certain areas such as paediatrics, and the desire to work collaboratively to develop integrated approaches to care, education and research, the LHIN plans are beginning to play an important role in meeting the health needs of Ontario's children."

*Mary Jo Haddad
President & CEO
The Hospital for Sick Children*

Continued page 6 ➤

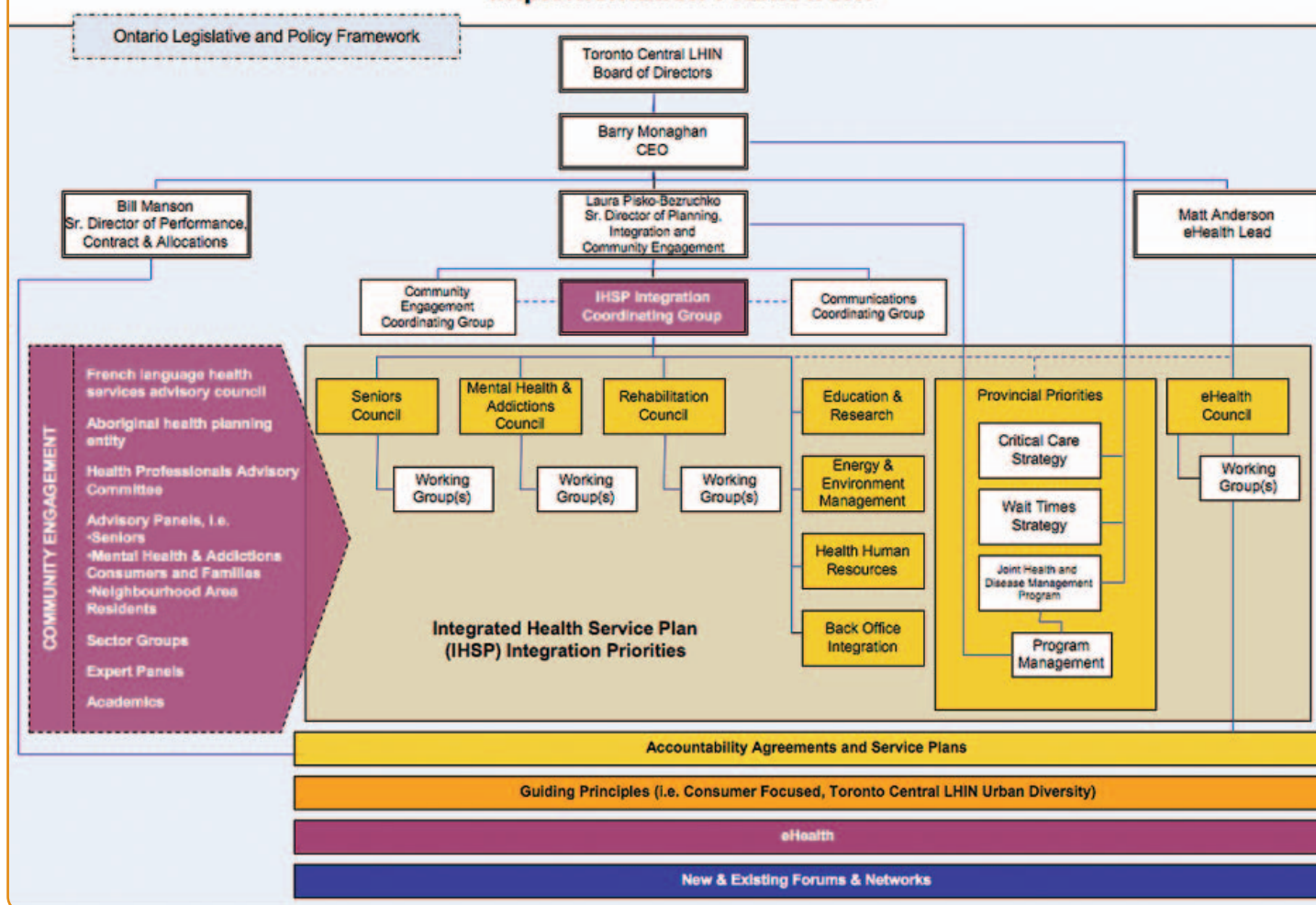
A plan without action is useless

continued from page 5

At all of the recent health service provider and neighbourhood area meetings, the Toronto Central LHIN has sought nominations of systems thinkers and leaders for the Council Chairs and members. "We anticipate announcement of the Councils' co-Chairs and

members early in the new year, so we can begin the implementation projects," says Laura Pisko-Bezruchko. "Further information on the formation of consumer and caregiver advisory panels will also be provided in 2007."

Toronto Central LHIN 2007-2010 Integrated Health Service Plan Implementation Framework



For a full explanation of Toronto Central LHIN's implementation framework go to:

http://www.torontocentrallhin.on.ca/board/board_mn.html

Then click on, **Integrated Health Service Plan Implementation Framework**