



2006-07 Yearend Update

The 2007-2010 Integrated Health Service Plan for the Toronto Central Local Health Integration Network (LHIN) sets out the action plan for integration priorities in nine areas of focus for the next three years: Mental Health & Addictions, Rehabilitation, Seniors, Health Human Resources, Education & Research, Electronic Health (e-Health), Energy and Environment Management, Back Office Integration and Provincial Ministry Priorities.

As of March 31, 2007, Toronto Central LHIN was on target with the initiatives set out in that plan. In addition to the foundational priorities (see sidebar checklist on page 2) that have been achieved, other key structures have been put in place.

Council members to advise the LHIN on transformation initiatives have been identified, and Advisory Panels have been set up as a way to ensure that the consumer voice is heard from the outset in our integration work.

"We're very pleased with the excellent calibre of skills and experience of both health service providers and the public who have responded to our call for nominations," says Laura Pisko-

Bezruchko, Senior Director, Planning, Integration and Community Engagement. "There has been great deal of interest from all health sectors in participating on our Councils and from the public for our Advisory Panels.

Applications were reviewed in February and March. Appointments to some Councils were announced at the April 12 board meeting (see Council Membership Lists, starting on page 3) and others have been made since the board meeting."

The Mental Health & Addictions, Seniors, Energy & Environment Management, Rehabilitation and Back Office Integration Councils have already met and are now developing their Project Charters. These charters will include:

- A clear statement of the action to be addressed, the structures and processes that will be used to do the work and specific deliverables.
- Measures that will be used to evaluate progress and outcomes and answer the question "are we making a difference?"
- Baseline information and targets so that progress can be tracked and evaluated.
- Detailed timelines that build in interim and final progress reports
- Clear accountabilities for progress.

Continued page 2 ►

2006-07 Yearend Update

continued from page 1

All Councils including Health Human Resources and Education & Research will meet by the end of May to begin reviews of their Project Charters, Terms of Reference and work plans.

Toronto Central LHIN also expects to have Advisory Panels in place by then.

"We now have an experienced and diverse group of health system and community leaders to help the Toronto Central LHIN fine-tune integration priorities set out in our plan and lead the work that needs to be done in the next few years," says Laura. "We plan to involve as many interested people as we can to ensure

that we continually have fresh and innovative ideas at our tables. We have a wealth of knowledge from many different sectors to draw upon in this LHIN"

The names of all those who have been nominated for Council positions and those who self-identified will be kept on file for future Council vacancies and for involvement in work groups that will be supporting the Councils. The nominations process remains open, and the Toronto Central LHIN continues to welcome the names of individuals interested in assisting with IHSP initiatives as we move forward.

Continued page 3 ►

The LHIN Achievement Checklist

Many of the integration priorities set out in the 2007-2010 Integrated Health Service Plan were foundational in nature, meaning that they were basic steps that needed to be completed to begin the work in the nine focus areas. Most have been completed; others are longer-term and part of the ongoing work of the Councils. Here's what's been achieved since the plan was released on November 20, 2006:

Mental Health & Addictions

Identify mechanisms for provider, family, & service user input

- ✓ Mechanism approved in principle by the Board in November
- ✓ Co-Chairs & Council membership for the Mental Health & Addictions Council were finalized
- ✓ Consumer/ Survivor and Family member Advisory Panel representatives for the Mental Health & Addictions Council were identified in April through the Expression of Interest call that was made in March
- ✓ Collaborating with Consumer/Survivor lead A-Way

Rehabilitation

Identify mechanisms for service providers/ users input

- ✓ Mechanism approved in principle by the Board in November
- ✓ Co-Chairs & Council membership for the Rehabilitation Council were finalized
- ✓ Calls for Expression of Interest distributed for Rehabilitation Advisory Panel Membership

Rehabilitation and Seniors

Investigate and plan an inventory of services

- ✓ Call for Expression of Interest distributed

Seniors

Identify mechanisms for service providers/ users input

- ✓ Mechanism approved in principle by the Board in November
- ✓ Co-Chairs & Council membership for the Rehabilitation Council were finalized
- ✓ Calls for Expression of Interest distributed for Seniors Advisory Panel Membership

2006-07 Yearend Update

continued from page 2

Seniors Council 2007/08

Dr. Terumi Izuwawa (Co-Chair)

Senior Medical Program
Director and Interim
Chief, Department of
Internal Medicine
Baycrest Centre for
Geriatric Care

Camille Orridge (Co-Chair)

Executive Director
Toronto Central CCAC

Dr. Barbara Liu

Executive Director
Regional Geriatric
Program of Toronto
Sunnybrook Health
Sciences Centre

Vija Mallia

Administrator
Castleview Wychwood
Towers

Brenda McNeill

Executive Director
Anne Johnston
Health Station

Odete Nascimento

Director of the Older
Adult Centre
St. Christopher's House

Dr. Peter Nord

VP Medical Affairs
& Chief of Staff
Providence Healthcare

Jane Piccolotto

Director Community Care
and Wellness for Seniors
WoodGreen Community
Services

Carol Annett

President and CEO
VHA Home HealthCare

Dr. Heather MacDonald

Vice President, Medicine
Bridgepoint Health

Dr. Arlene Bierman

Chair, Ontario Women's
Health Council
Senior Scientist,
Centre for Research
on Inner City Health,
St. Michael's Hospital

Dr. Ron Keren

Physician Leader,
Psychogeriatric Service
Toronto Rehabilitation
Institute
Clinical Director,
UHN Memory Clinic
Toronto Western Hospital

Dr. Liisa Jaakkimainen

Institute for Clinical
Evaluative Sciences (ICES)

Mr. Larry Frost

Executive Director
Native Canadian Centre

Dena Maule

Executive Director
Hospice Toronto

Sister Georgette Gregory

TC LHIN Seniors
Advisory Panel

Beatrice Levis

TC LHIN Seniors Advisory
Panel

Rehabilitation Council 2007/08

Heather Brien

Client Services Manager
Toronto Central CCAC

Sheila Jarvis (Co-Chair)

President and CEO
Bloorview Kids Rehab

Claire Bryden

Executive Director
Bellwoods Centres for
Community Living

Dr. James Meuser

Director, Community
and Family Medicine
University of Toronto

Connie Clerici (Co -Chair)

President and CEO
Closing the Gap Health
Care Group

Anne Marie Malek

President and CEO, West
Park Healthcare Centre

Andrea Cohen

Executive Director
Lawrence Heights CHC

Anne Lotz

Executive Director
West Toronto Support
Services

Dr. Gaétan Tardif

Vice President, Patient
Care, CMO
Toronto Rehabilitation
Institute

Jim O'Neill

Executive Director,
Community and Health
Services Partnerships
and Program Director –
Inner City Health Program
St. Michael's Hospital

Josie Walsh

Vice President,
Programs & Chief
Nursing Executive
Providence Healthcare

Gaye Walsh

Vice President,
Patient Care
Bridgepoint Healthcare

Bob Alexander

TC LHIN Rehabilitation
Advisory Panel

Lewis Boles

TC LHIN Rehabilitation
Advisory Panel

Lee Harding

Director of Independent
Living Services
Ontario March of Dimes

Lorraine Siu

Administrator
Fudger House

JoAnne PiccininBo

Physiotherapy Profes-
sional Practice Leader
The Workplace Safety
and Insurance Board

Mental Health & Addictions Council 2007/ 08

Gail Czukar (Co-Chair)

Executive V.P. Policy,
Education and
Health Promotion
General Counsel
Centre for Addiction
and Mental Health

Steve Lurie

Executive Director
Canadian Mental
Health Association
Toronto Division

Lana Frado

Executive Director
Sound Times Support

Dr. Chandrakant Shah

Staff Physician
Anishnawbe Health
Toronto

Stacey Daub

Senior Director,
Client Services
Toronto CCAC

Sue Chattha

Director of Nursing
Elmgrove Living Care
Centre Inc.

Terry McCullum (Co-Chair)

CEO, LOFT Community
Services

Mark Aston

Executive Director
Fred Victor Centre

Nancy Bradley

Executive Director
Jean Tweed
Treatment Centre

Doug Smith

Manager, Withdrawal
Management Program
Toronto East General
Hospital

Benoit H. Mulsant MD, MS, FRCPC

Clinical Director,
Geriatric Mental
Health Program
Centre for Addiction
and Mental Health
Professor, Department
of Psychiatry, University
of Toronto

Lambrina Nikolaou

Director of Community
Programs
St. Christopher House

2006-07 Yearend Update

continued from page 3

Dr. Don Wasylenki

Chair, Department of Psychiatry
University of Toronto
Chief of Psychiatry
St. Michael's Hospital

Dr. Ken Fung

Assistant Professor,
Culture, Community
and Health Studies
Department of Psychiatry
University of Toronto
Clinical Director,
Asian Initiative in MH
Toronto Western
Hospital, UHN

Bette Vallentin

Administrative Program
Director, Mental Health
and Addictions Program
St. Joseph's Hospital

Sonja Nerad

Program Director,
Community Programs
Access Alliance
Multicultural Community
Health Centre

Karen Cox

TC LHIN Mental Health
& Addictions
Consumer/Survivor
Advisory Panel Member

Jennifer Chambers

TC LHIN Mental Health
& Addictions
Consumer/Survivor
Advisory Panel Member

Eleanor Baker

TC LHIN Mental Health
& Addictions
Family Advisory Panel
Member

Paul Denison

TC LHIN Mental Health
& Addictions
Family Advisory
Panel Member

Energy and Environment Management Council 2007/08

Michael Bonnah

Director, Operations
and Logistics
West Park Healthcare
Centre

Jose Medeiros

Director, Housekeeping,
Linen, Laundry and Cen-
tral Services
Baycrest

Tom Clancey

Director, Environmental
Services
Providence Healthcare

Susan McMaster

Manager, Facilities
Development
Woodgreen Community
Services

David Dufoe

Property Development/
Maintenance Manager
Houselink Community
Homes

Lynn Raskin

Executive Director
South Riverdale Commu-
nity Health Centre

Fred Girvan

Director, Plan Operations
The Hospital for Sick
Children

Ed Rubinstein (Co-Chair)

Manager of Energy
and Environment
University Health
Network, Toronto
General Hospital

Altaf Stationwala

Senior Vice President,
Operations and
Re-Development
Mount Sinai Hospital

Harry Taylor (Co-Chair)

Director, Facilities
Services, Sunnybrook
Health Sciences Centre
Sunnybrook campus

Linda Stark

Director, Contracts
and Procurement
Toronto Central CCAC

Continued page 5 ➤



The second meeting of the Toronto Central LHIN Seniors' Council was held at the Baycrest Centre for Geriatric Care. Here committee members get down to work on their Project Charter.

2006-07 Yearend Update

continued from page 3

Moe White

Director of Support Services
Centre for Addiction and Mental Health
Queen Street Site

Back Office Integration Council 2007/08

Angela Shaw

Executive Director
St Jude Community Homes

Gail Campbell

Administrator
True Davidson Acres

Dan Coghlan

Vice President, Corporate and Support Services
West Park Healthcare Centre

Duane Gonsalves

Human Resources Director, Community Care East York

Kaarina Luoma

Executive Director
Mid Toronto Community Services

Maria Elias

Executive Director
Belmont House

Mark Menard

Senior Director, Corporate Services
Toronto Central CCAC

Brian Smith

President and CEO
Woodgreen Community Services

Bill O'Neill

Executive Director
Kensington Health Centre

Joan McLaughlin

Director of Supply Chain Services
St Michael's Hospital

Hazelle Palmer

Executive Director
Planned Parenthood Toronto

Brigitte Witkowski

(Co-Chair)
Executive Director
Mainstay Housing

Rob Devitt

(Co-Chair)
President and CEO
Toronto East General Hospital

Health Human Resources Council 2007/08

Dr. Ann Tourangeau (Co-Chair)

Assistant Professor & Career Scientist
The Lawrence Bloomberg Faculty of Nursing
University of Toronto

Dennis Fong

Sr. Director Human Resources
Toronto CCAC

Joanne Wilson

Executive Director
PACE Independent Living

Robert Price

Administrator
Lakeshore Lodge

Leslie Vincent

Vice President, Nursing
Mt. Sinai Hospital

Carol Boettcher (Co-Chair)

Vice President Human Resources & Organizational Effectiveness,
Toronto Rehab Institute

John-Paul Tzountzouris

Senior Policy Advisor
Michener Institute for Applied Health Sciences

Russ Ford

Executive Director
Lakeshore Area Multi-Service Project (LAMP)

Axelle Janczur

Executive Director, Access Alliance Multicultural Community Health Centre

Dr. Ron Laxer

V.P. Clinical & Administrative Affairs
The Hospital for Sick Children

It's Not Too Late!

Community engagement is front and centre in all that we do at the Toronto Central LHIN.

Through our Advisory Panels of residents/consumers and family members, our Action Plan for the IHSP priorities are being implemented with a focus on the people who live here and use our health services.

We are very excited about the response we received to our call for Advisory Panel members that was advertised and shared widely in February and March. The LHIN has received many excellent applications for our four Advisory Panels:

- Seniors' Panel
- Mental Health and Addictions Consumer/Survivor Panel
- Mental Health and Addictions Family Panel
- Rehabilitation Panel

We are reviewing all of the applications and are contacting interested individuals.

Because many of the people who access health services in our LHIN reside in neighbouring GTA LHINs, each of the Advisory Panels will include some members from outside of our LHIN.

Recruitment of members is ongoing as we expect that there will be vacancies over time. If you would like to get involved in our Advisory Panels, call us at 416-921-7453 or visit our website at www.torontocentrallhin.on.ca and look for the application form that is behind the button for the Integrated Health Service Plan.



And the winner is....
(See page 11)

Improving Access & Reducing Wait Times for Hip and Knee Replacements

In November 2006, in this newsletter, the Toronto Central Local Health Integration Network shared its early success in the development of a Joint Health and Disease Management Program based on a comprehensive model of arthritis care.

At the time, Barry Monaghan, the Toronto Central LHIN's Chief Executive Officer, said that the program was "a testament to the willingness of health service providers within the Toronto Central LHIN to work together to make our health care system even better."

That enthusiasm has carried through the implementation of the first, or surgical, component of that program, called the Hip and Knee Replacement Program. This first phase has identified a way to increase capacity for joint replacement and improve patient outcomes through a single standardized referral, intake and assessment process for patients.

Here's how the new process will work.

Referring physicians will send a standardized referral form to the Central Intake Centre. Staff there will start a tracking system to monitor patient wait times with the goal of ensuring patients are seen within recommended Expert Panel timeframes of 182 days from referral date (or 90 days from referral to first consultation with a surgeon). Within five days of receipt, the referral will be triaged to identify

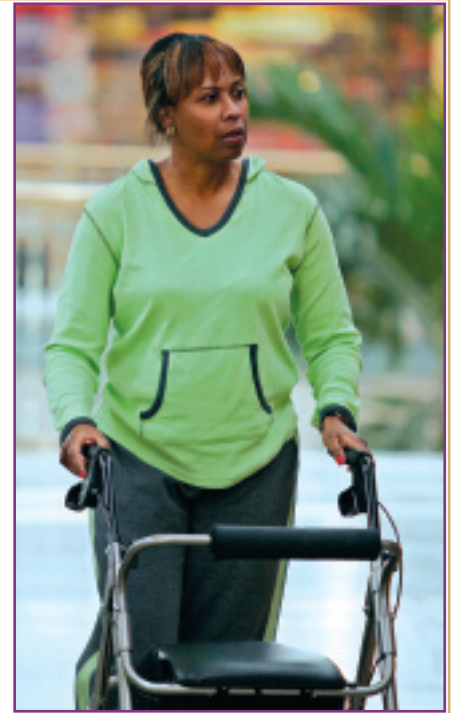
- patients whose condition is severe and who need to be streamed directly to orthopaedic care,
- those non-joint replacement candidates who would better be re-directed to more appropriate care to prevent extended waits and
- all other referrals that should be passed on to the Assessment Centre.

Central Intake will make appointments for patients to be seen at an Assessment Centre where a multidisciplinary team of specially trained professionals will:

- Direct a patient whose condition is severe to the surgeon to whom they have been referred or to a surgeon with the shortest waitlist;
- Facilitate all surgical candidates' access to surgery within the recommended Orthopedic Expert Panel timeframes for hip and knee replacement surgery. Patients will have the choice of waiting to see the surgeon to whom they have been referred or booking an appointment with the surgeon who has the shortest waitlist.

The Assessment Centre team will also provide appropriate lifestyle education for all patients (surgical and non surgical candidates) and provide a mechanism for referring physicians to facilitate patient re-entry into the system should their condition change within one year.

Sunnybrook's Holland Orthopaedic & Arthritic Centre has been chosen as the Central Intake centre and will also be one of two assessment centres. The second assessment centre will be located at the Toronto Western Hospital site of the University Health Network. Surgeons at six hospitals are participating in the program: Holland Orthopedic & Arthritic Centre, Mount Sinai Hospital, St. Joseph's Health Centre, St. Michael's Hospital, Toronto East General, and the Toronto Western Hospital site of the University Health Network.



Improving Access & Reducing Wait Times continued from page 6

"The primary goal of the central intake and assessment centre model is to reduce wait times and improve access to total hip and knee joint replacements while retaining patient choice," says Barry Monaghan. "I'm pleased that Central Intake and the Holland Assessment Centre will be opening on May 31st, to be followed shortly

by the Toronto Western's Assessment Centre. Toronto Central LHIN is now sharing details of the new referral and assessment process with a broad range of groups including potential patients, referring physicians and other interested stakeholders underway. An official launch of the program is expected in mid-June."

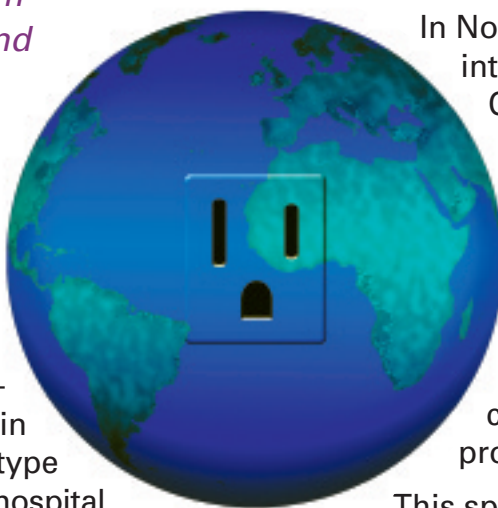
Beyond scrubs: going green on a larger scale

The environment has a profound impact on health and the public's need for health services. Reducing energy usage in turn can have a profound long-term impact on the environment and in the interim free resources that can be redirected to patient care.

That's why Toronto Central Local Health Integration Network (LHIN) turned to Princess Margaret Hospital, Sunnybrook Health Sciences Centre and Providence Healthcare to participate in a pilot project to develop a prototype energy conservation plan for the hospital sector.

Funding for the work was provided by the Ministry of Energy, which has partnered with

Toronto Central LHIN to advance the energy and environment management integration priority outlined in our LHIN's 2007-2010 Integrated Health Service Plan.



In November 2005, the government introduced Bill 21, The Energy Conservation Leadership Act. This Bill will require ministries, agencies and broader public sector organizations to prepare energy conservation plans on a regular basis, and to report on energy consumption, proposed conservation measures, and progress in this regard.

This spring, under the Toronto Central LHIN's leadership, Toronto Central LHIN hospitals will have the opportunity to provide input into the reporting template.

Estimated Economic Impact of Energy and Environment Management in the Toronto Central LHIN

Number of Facilities	190
Square Footage	23.5 million square feet.
Total Annual Energy Use	1,239,616,519 eKwh or 4,462,619 GJ
Total Utilities Cost (annual)	\$67,180,774*
Total Waste Disposal Cost (annual)	\$4,422,548*
Total Annual Waste Use (annual)	4.4 million tonnes

*The cost of utilities and waste disposal make up 2.2% of the LHIN's budget.

Thanks for your feedback!

Toronto Central LHIN recently conducted a survey to evaluate the effectiveness of its community engagement activities from April 1, 2006 to March 31, 2007. A report to the Ministry of Health and Long-Term Care (MOHLTC) on the effectiveness of those activities is a requirement of the LHIN's 2006-2007 accountability agreement with the MOHLTC. The Toronto Central LHIN would like to thank everyone who participated and helped us to meet this important obligation. Your responses will help us better plan our future community engagement activities. We are pleased to share the survey findings.

Background

The evaluation survey was conducted by email with 1,438 local community partners including health service providers, consumers, and families on our distribution list. Of those, 89 were French speaking. Telephone interviews were also conducted with 50 people for whom we did not have email addresses. A total of 656 people completed the survey, including 35 French participants. This represents an overall response rate of 50% (French response rate was 40%; telephone calls had a 15% response rate). The survey findings were finalized on March 31, 2007.

Profile of Respondents:

- 72% of people who responded were representing an organization,
- 14% were interested residents,
- 10% responded as a representative of a group of people,
- 4% responded on behalf of an advocacy group.
- Respondents were most likely to say that they attended the Integrated Health Service Plan (IHSP) release meetings held last November and December (42%), the Action Planning Days (41%), and the information and neighbourhood planning meetings (32%).

How People Heard about our Community Engagement Activities:

Most respondents reported hearing about the Toronto Central LHIN's activities either from a health service provider or community organization (56%) or through an email announcement (50%). A substantial number of participants also reported hearing about the events by direct invitation (48%), on the Toronto Central LHIN website, or by a direct mail newsletter or flyer (28%).

Survey Results:

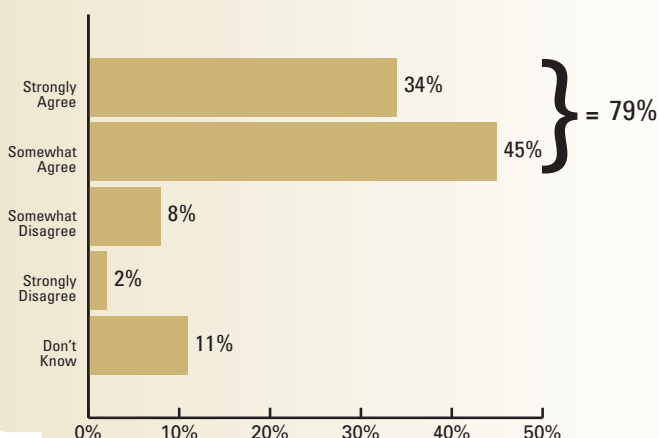
Overall, the results of the survey were very positive. (See illustrated results on following page).

The survey results were also very positive about the logistical organization of our meetings and events:

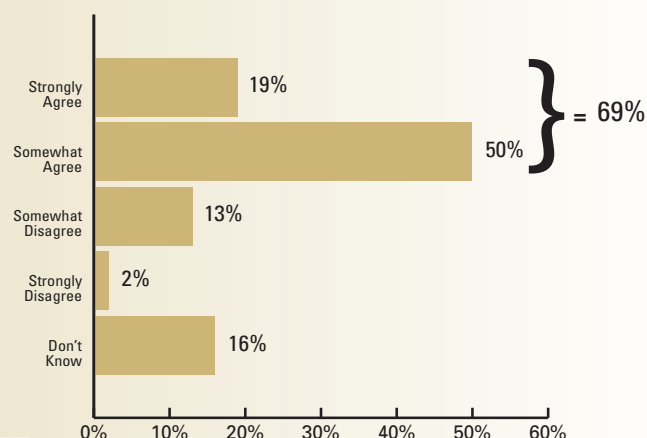
- 89% strongly or somewhat agreed that the meeting locations were easy to get to (66% and 23% respectively).
- 77% strongly or somewhat agreed that there were enough signs and people to direct at the meeting (68% and 19% respectively).
- 87% strongly or somewhat agreed that the room was comfortable (55% and 26% respectively).

Survey Results:

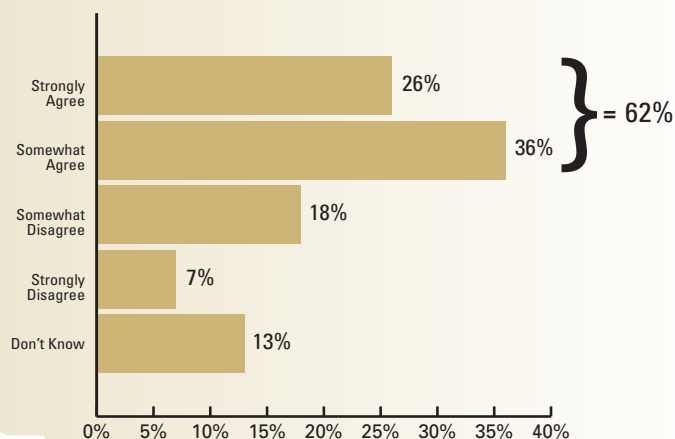
Objectives were clearly identified and communicated



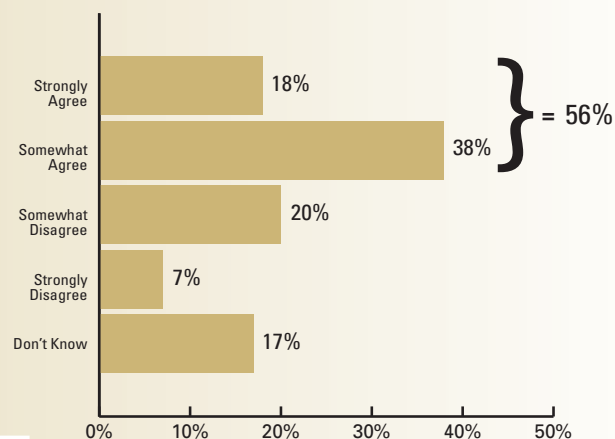
Objectives of the activity were met



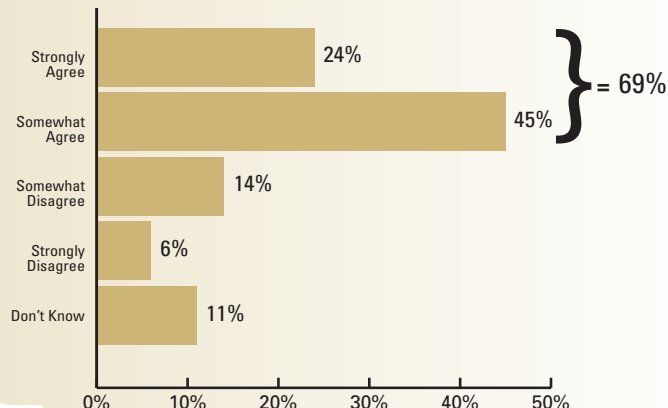
Was given ample opportunity to participate and provide input



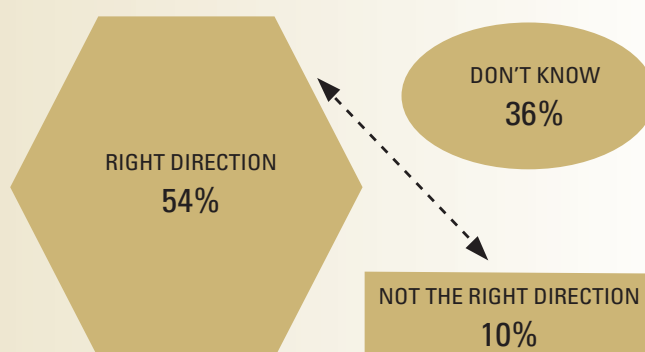
Felt that I was listened to and that my input mattered



I gained a better understanding of the health care issues being discussed in the Toronto Central LHIN



Do you think the Toronto Central LHIN's community engagement process is headed in the right direction?



Thanks for your feedback continued from page 9

We were also very pleased to find out that:

- 87% of respondents said they would be interested in participating in future Toronto Central LHIN consultations or planning activities (63% were very interested, 24% were somewhat interested, 2% were not very interested, and 11% did not know).
- The majority of respondents thought that our approach to community engagement is headed in the right direction (54% think it is headed in the right direction, 9% think it is not headed in the right direction, and 36% did not know).

Some Areas for Improvement:

However, there were slightly less positive results for the following:

- 53% believed that the activities were responsive to the health care needs of their group/organization (15% strongly agreed, 38% somewhat agreed, 24% somewhat disagreed, 8% strongly disagreed, 15% didn't know).
- 49% believed that various ethno-cultural backgrounds had a good opportunity to be heard in this process (20% strongly agreed, 29% somewhat agreed, 20% somewhat disagreed, 8% strongly disagreed, 23% didn't know).

There were additional areas where respondents felt we need to improve. However, these results may reflect the fact that some activities conducted by the LHIN were not intended to generate input, for example, the LHIN Board meetings.

- 25% of respondents somewhat disagreed (18%) or strongly disagreed (7%) that they were given ample opportunity to participate.
- Similarly, just over one-quarter (27%) did not feel they were listened to and that their input mattered (20% somewhat disagreed, 7% strongly disagreed).

For Future Consideration:

Engaging consumers and community members who are not health service providers in a consultation process is an ongoing challenge. The Toronto Central LHIN will continue to strive to find ways to better engage with residents and the broader community.

Electronic forms of communication will continue as Internet access is so widely available and is used by virtually all respondents. Many access the internet at home and at work. At the same time, we will continue to use other means of communication to reach out to other community members.

TC LHIN encourages health professionals of the future

"After approaching the staff at the Centre for Urban Health Initiatives for assistance finding a community placement opportunity, I was referred to the Toronto Central Local Health Integration Network. It is a very exciting time to be an active participant in planning activities at the Toronto Central LHIN. As a student researcher, I have been looking into examples and literature from other jurisdictions to identify a structured role and process for Toronto Central LHIN to engage with neighbourhood areas. My findings will inform the community engagement and planning team at the Toronto Central LHIN of the engagement options at the neighbourhood level..."

- Michelle Lee, 4th year Health Studies Specialist student

Celebrating Innovations in Health Care Expo



Breaking News: Congratulations to the Sunnybrook Holland Orthopedic & Arthritic Centre team, winners of a Celebrating Innovations in Health Care Expo Award.

The Celebrating Innovations in Health Care Expo co-sponsored by the Ministry of Health and the Local Health Integration Networks was held on May 23 & 24 at the Direct Energy Centre in Toronto. The Expo showcased innovative solutions and projects supporting the health care system in Ontario. More than 200 exhibitors and 14 high-level workshops promoted important health care issues such as health promotion, and improving patient quality and safety. The expo presented an opportunity to learn about new programs and approaches that are making our health care system better across Ontario.

A total of 99 applications to showcase their work were received from Toronto Central LHIN organizations; 55 of them were accepted for the show.

"The expo acknowledges the truly innovative ways that organizations in the Toronto Central LHIN are strengthening health care in their region and for all Ontarians," said Health and Long-Term Care Minister George Smitherman.

Toronto Central LHIN was thrilled that among the 18 finalists for the Celebrating Innovations in Health Care Expo Awards were five organizations in the Toronto Central LHIN:

- Michener Institute of Applied Health Sciences, finalist in the Innovations in Health Human Resources category
- Holland Orthopedic and Arthritic Centre, Sunnybrook Health Sciences Centre, finalist in the Improving Efficiency Through Process Redesign category
- Sunnybrook Health Sciences Centre/ University Health Network, finalist in the Improving Efficiency Through Process Redesign category
- St. Michael's Hospital, finalist in the Improving Quality and Patient Safety category
- St. Michael's Hospital, finalist in the Innovations in Health Promotion category.

At press time, we didn't know who the award winners would be. But, as Barry Monaghan, Chief Executive Officer of the Toronto Central LHIN said, "By sharing their work in this way, these organizations ensure that consumers across the province benefit from best practice and we all emerge as winners. We are proud of their creativity, leadership and dedication to improving the patient experience."

We're Going Quarterly

Beginning April 1, Toronto Central LHIN will be publishing the LHIN Report four times a year: in May, August, November and February.

Our new schedule will enable us to give you updates on the progress of the Councils, Work Groups and Advisory Panels on a regular and timely basis.

The View From Here

New Chair Appointed



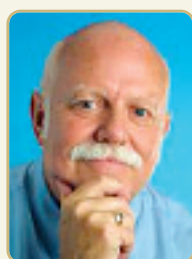
Mohamed Dhanani
Board Chair

Toronto Central LHIN was pleased when Education Minister Kathleen Wynne, acting on behalf of George Smitherman, Minister of Health and Long-Term Care, announced the appointment of a new Chair on April 11.

Mohamed Dhanani conducted his first official engagement as Chair on April 11 when he welcomed the board Chairs, Vice-Chairs and CEOs of health service providers within the LHIN to an information session on governance (More than 360 representatives attended the two sessions, held April 11 and 23).

Mr. Dhanani has been involved in health care for most of his professional life. After graduating from the Faculty of Medicine at Yale University with a Masters Degree in Public Health, he served as Executive Assistant to the President of the Aga Khan University and Hospital in Karachi, Pakistan. From there he returned to Ontario, where from 1997 to 1999 he served as a consultant for the Health Reform Implementation Team within the Ministry of Health and Long-Term Care. After leaving the Ontario Government, Mr. Dhanani worked as a consultant in PricewaterhouseCoopers' health care consulting practice. Prior to his appointment to the Toronto Central LHIN, he lived in British Columbia, where he owned and operated a pharmacy in Logan Lake. He also served as Director of Mental Health and Addictions Services for BC's Interior Health Authority. He currently serves on the board of the Flemingdon Food Bank.

New Director Appointed



Dennis Magill
Board Member

Also recently appointed by Order-in Council to the board was Dennis William Magill. Dr Magill is Professor Emeritus, Department of Sociology, at the University of Toronto. He was the Director of University College's undergraduate health studies program. In recent years he has served on the board of directors of many organizations: Wellesley Central Hospital; Sherburne Health Centre; Reikai Centre for Long Term Care; Homewood Housing Co-op; and the Toronto Historical Board. His present board commitments include the Wellesley Institute; Wellesley Central Residents Inc.; Centre for Urban Health Initiatives, University of Toronto; and Community Campus Partnerships for Health, Washington University (Seattle).

The Community Nominating Committee thanks all those who have submitted applications for board positions through the Public Appointments Secretariat web site for their interest in the Toronto Central LHIN. A recommendation on the single remaining community vacancy has been made to the Minister of Health and we soon hope to have a full complement of board members. (See www.torontocentrallhin.on.ca Our Leadership Team for a full list of board members.)