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Part I: Results-Based Plan 2011-12

Ministry of Municipal Affairs and Housing

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Ministry Overview

Ministry Vision

Safe and strong communities with abundant green space, economies that are thriving and prosperous, and a range of housing choices.

The Ministry of Municipal Affairs and Housing works in partnership with municipalities and a variety of stakeholders, such as the housing and building sectors, to help realize this vision. The Ministry works horizontally with other Ontario ministries, and co-operatively with the federal and municipal governments, to develop greater harmonization and consistency in policy direction and outcomes, streamline services, reduce regulatory burdens, and facilitate greater cooperation among all governments.

Mandate

The Ministry operates within a dynamic and changing environment that is responsive to the government's agenda as well as municipal, stakeholder, and public needs. Our work is shaped by our legislative mandated government priorities, and cross-cutting issues such as emergency management and Aboriginal affairs.

The Ministry's major areas of responsibility, service and program delivery include:

- developing and administering the policy and regulatory frameworks for local government, land use planning, residential tenancy, affordable and social housing, and building regulation
- delivering land use planning services under the Planning Act and Places to Grow Act along with the "Growth Plan for the Greater Golden Horseshoe", and the Provincial Policy Statement
- developing, funding and administering programs in support of social and affordable housing, including administration of the Canada-Ontario Affordable Housing Program
- working to ensure that Ontario Government policies and programs which impact municipalities are developed in accordance with Provincial responsibilities under the Memorandum of Understanding with the Association of Municipalities of Ontario and the Cooperation and Consultation Agreement with the City of Toronto
- supporting other ministries on such government priorities as source water protection, greenhouse gas reduction, energy and water conservation, the proposed Northern Growth Plan and brownfield development
- leading a one-table approach across provincial ministries to provide communities and industries with timely access to provincial economic policies, programs and services
- managing the provincial-municipal relationship including Ontario's approach to an evolving federal-provincial-municipal relationship

- acting as a centre of expertise and providing advice, education and training on a regional basis for municipalities and other stakeholders; and
- developing and administering disaster and emergency recovery and other transfer payment programs to assist communities and individuals, and other programs in support of community development, municipal governance and accountability

Priorities and Results

The Ministry has four strategic outcomes:

1. Prosperous Communities
Communities are investment ready, resilient and adaptive – Ontario communities have the capacity to respond to emerging economic opportunities and are investment ready.
2. Sustainable Communities
Sustainable growth and enhanced quality of life – Ontario communities are well planned, have a safe and accessible built environment and a range of housing options to support a high quality of life for all.
3. Strong Local Government
Effective and responsive local government – Local governments have the tools to support the development of solutions to meet local needs.
4. Organizational Excellence
Effective and responsive public services – Ministry of Municipal Affairs and Housing (MMAH) is a leader in public service delivery, an employer of choice and a model of organization excellence.

What follows are the further details of the Ministry’s achievements in these four strategic outcomes in 2010-11, as well as the Ministry’s planned activities for 2011-12.

Ministry Activities and Highlights of Achievements

Prosperous Communities

The Ministry works to ensure Ontario communities have the capacity to respond to emerging economic opportunities and are investment ready through the following actions:

- deliver responsive policies and programs that build community investment capacity and ability
- facilitate discussions with the Federal government on municipal infrastructure and capacity
- ensure successful delivery of recent Federal and Provincial investments in social and affordable housing
- promote inter-ministerial and inter-municipal collaboration to address community development challenges
- enable a co-ordinated Provincial response to community and business inquires regarding Provincial programs and services
- streamline Ministry’s services and regulatory requirements to business
- promote a healthy rental market
- help foster new partnerships among municipalities and Aboriginal communities

One characteristic of a healthy rental market is viable tenant protection. In 2008-09, the Ministry introduced a new performance measure designed to indicate levels of tenant protection: the percentage of complaints resolved through intervention. Intervention results in changed behaviour leading to compliance with the provisions of the Act, such as vital services (gas, fuel, electricity, heat, hot and cold water) being restored, tenants being allowed back into their units and landlords being granted access to units to carry out repairs or to show their units to prospective tenants or buyers. In total, there are 40 core offences under the Residential Tenancies Act, 2006.

Table 1 shows the percentage of complaints resolved in 2010-11 through education and intervention. Results for 2010-11 are final.

Table 1: Percentage of complaints under the Residential Tenancies Act resolved through education and intervention
Statement of result:
The targeted result for 2010-11 was 85% and is expected to be at least 90% from 2011-12 to 2014-15. This shows that there is a fair and effective process for the resolution of complaints for alleged offences by tenants and landlords under the Residential Tenancies Act, 2006 through effective intervention and education by the Ministry.

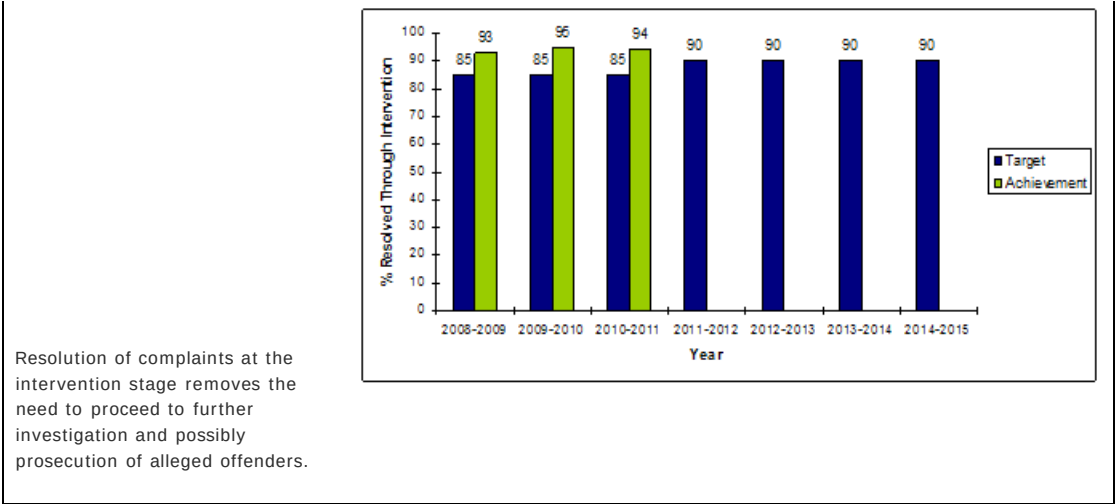


Table 2 provides a summary of the number of units which have benefited from economic stimulus funding under the Social Housing Renovation and Retrofit program (SHRRP). Results for 2010-11 are interim with final results available in June 2011.

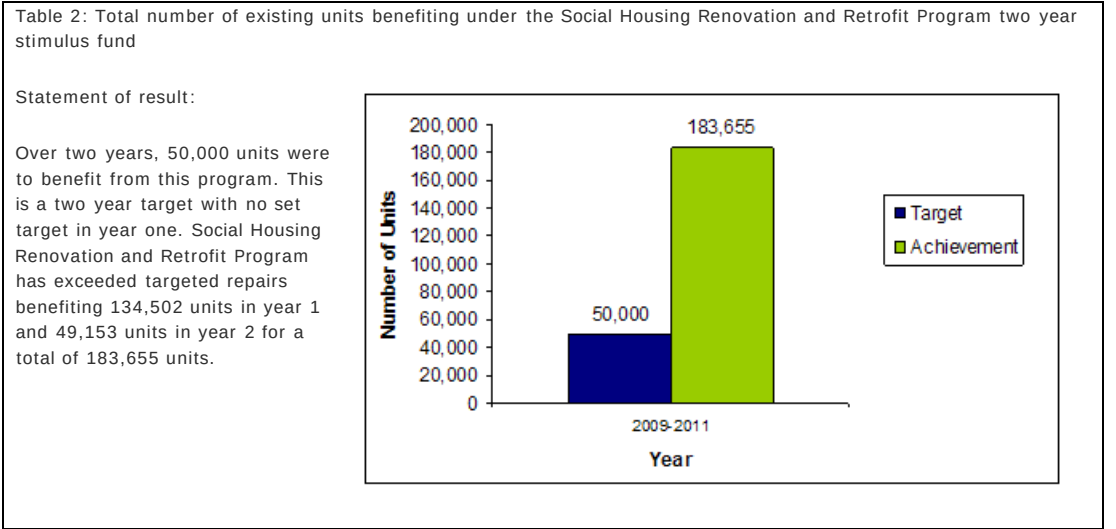
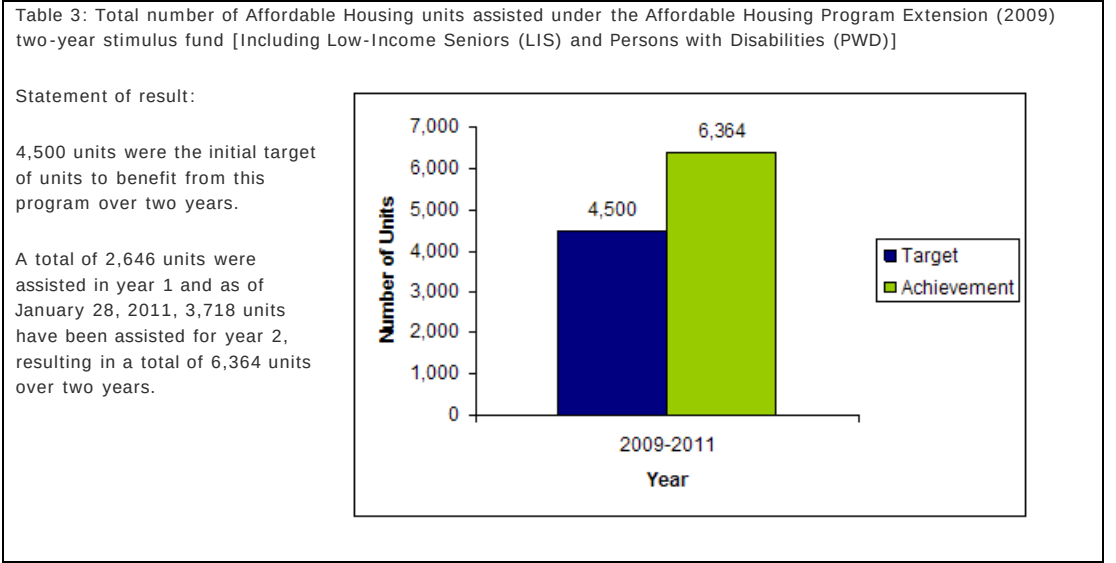


Table 3 provides a summary of the number of affordable housing projects assisted under the Affordable Housing Program extension (2009), a two year economic stimulus initiative.



In 2011-12, Municipal Affairs and Housing plans to undertake the following activities to achieve prosperous communities:

- lead the multi-ministry economic transformation teams that provide communities and industries with timely, coordinated access to Provincial economic policies, programs and services
- in northern Ontario, align work of these inter-ministerial teams with the implementation of the proposed Northern Growth Plan
- enable communities to be more investment-ready by monitoring, advising and providing education and training
- build strong relations and partnerships with the municipal sector to promote government-to-government relations and encourage municipal participation in transforming Ontario's economy
- support continued efforts related to the Provincial-Municipal Fiscal and Service Delivery Review
- work with Municipalities to ensure that they have up-to-date official plans to implement Provincial growth plans, promote sustainability and help position municipalities to be investment-ready
- continue to partner with Aboriginal communities to address housing requirements identified by off-reserve Aboriginal communities, e.g. home repair, new rental, supportive/transitional and homeownership

2. Sustainable Communities

The Ministry works to ensure Ontario communities are well planned, have a safe and accessible built environment and a range of housing options to support a high quality of life for all, through the following actions:

- implement the Ontario's Long Term Affordable Housing Strategy that is innovative and within the government's fiscal objectives. It will transform the way housing and homelessness services are delivered with a series of specific and inter-related initiatives. These initiatives will collectively result in a more efficient and effective housing system with improved client services
- maintain and enhance the Greater Golden Horseshoe Greenbelt
- continue to support the implementation of the Greenbelt Plan and those municipalities who wish to grow the greenbelt in their areas
- "Green" the Ontario Building Code and enhance the code to ensure safe, accessible, sustainable buildings and a barrier-free built environment
- promote policies that encourage green energy, green building, natural heritage protection and sustainable development that contribute to achieving the government's greenhouse gas reduction targets
- develop and implement green housing initiatives and programs
- support other Ministries on such government priorities as source water protection, greenhouse gas reduction, energy and water conservation, the proposed Northern Growth Plan and brownfield development
- promote community planning and design that encourages healthy, active living
- enhance disaster mitigation programs and delivering timely disaster assistance by providing inter-Ministry leadership and developing policies, programs and initiatives to enhance Provincial and Municipal capacity to recover from major disasters
- lead the government's one-table coordinated approach to providing communities and industries with timely access to Provincial economic policies, programs and services
- deliver an enhanced one-window planning service to municipalities that is accessible, transparent and collaborative to encourage efficient and effective land-use patterns and development that balance environmental, economic, social and cultural values
- provide advice and technical assistance to municipalities to ensure that they have current official plans, contributing to sustainable development and community prosperity
- assist with municipal implementation of Provincial plans, policies and legislation and increase levels of municipal consultation and engagement with Aboriginal Peoples
- continue to support the development and delivery of the off-reserve Aboriginal Housing Trust components
- continue negotiations with the Federal government on housing program extensions for the years 2011-2014 through both bilateral and Provincial and Territorial discussions, as well as long-term funding through a National Housing Framework
- deliver education and training to municipalities on land-use planning tools, initiatives, policies and legislation to empower municipalities to increase local decision making on land-use planning matters
- administer the Social Housing Reform Act, the Residential Tenancies Act, the Ontario Mortgage and Housing Corporation Act, and Federal-Provincial Social Housing and Affordable Housing Agreements
- under the Affordable Housing Program (2005), over 15,000 affordable housing units and over 3,700 housing allowances are available to Ontarians across the Province
- in 2010, the Ministry continued to implement the Affordable Housing Program (AHP) Extension (2009) and the Social Housing Renovation and Retrofit Program – two-year economic stimulus programs that represent a combined \$1.2 billion investment in affordable housing
 - in year 1 of the AHP Extension (2009), over 2,600 affordable housing were approved; and as of January 28, 2011, in year 2 (2010-11), over 3,700 affordable housing units have been approved
 - in year 1 of the Social Housing Renovation and Retrofit Program (SHRRP), over 134,000 social housing units have benefited from funding for repairs and renovation; and in year 2 (2010-11), an additional 49,000 social housing units have benefited

- in total, over 6,300 affordable housing units have been approved under the Affordable Housing Program Extension (2009) and over 180,000 social housing units will have been repaired under the Social Housing Renovation and Retrofit Program over two years
- in total, over 4,500 affordable housing units were initially targeted to be approved under the Affordable Housing Program Extension (2009) and over 50,000 social housing units were targeted to be repaired under the Social Housing Renovation and Retrofit Program over two years
- under the Rental Opportunity for Ontario Families program, 21,000 working households with families have received housing allowances to help them pay rent
- beginning in January 2011, approximately 8,000 low-income rental households began to benefit from the Short-Term Rent Support Program (STRSP), which ends in 2012-13
- as part of the Poverty Reduction Strategy, the Ministry has stabilized the Rent Bank Program funding at \$5 million per year. To date, the Rent Bank has helped over 23,800 Ontario families stay in their homes
- since 2005, the Friends of the Greenbelt Foundation has provided grants and leveraged outside funding, resulting in over \$76 million for the farming and environmental sectors. The government will invest \$20 million in the Friends of the Greenbelt Foundation to enable it to leverage further investment and continue to promote agriculture, tourism and environmental integrity in Ontario's Greenbelt

Table 4 provides a summary of the households assisted through the Ministry's rental assistance programs. These include the Affordable Housing Program - Housing Allowance / Rent Supplement component, Rental Opportunity for Ontario Families, Provincial Rent Bank, Strong Communities Rent Supplement Program, and the Short-Term Rent Support Program. The results for 2010-11 are interim with final results available in June 2011.

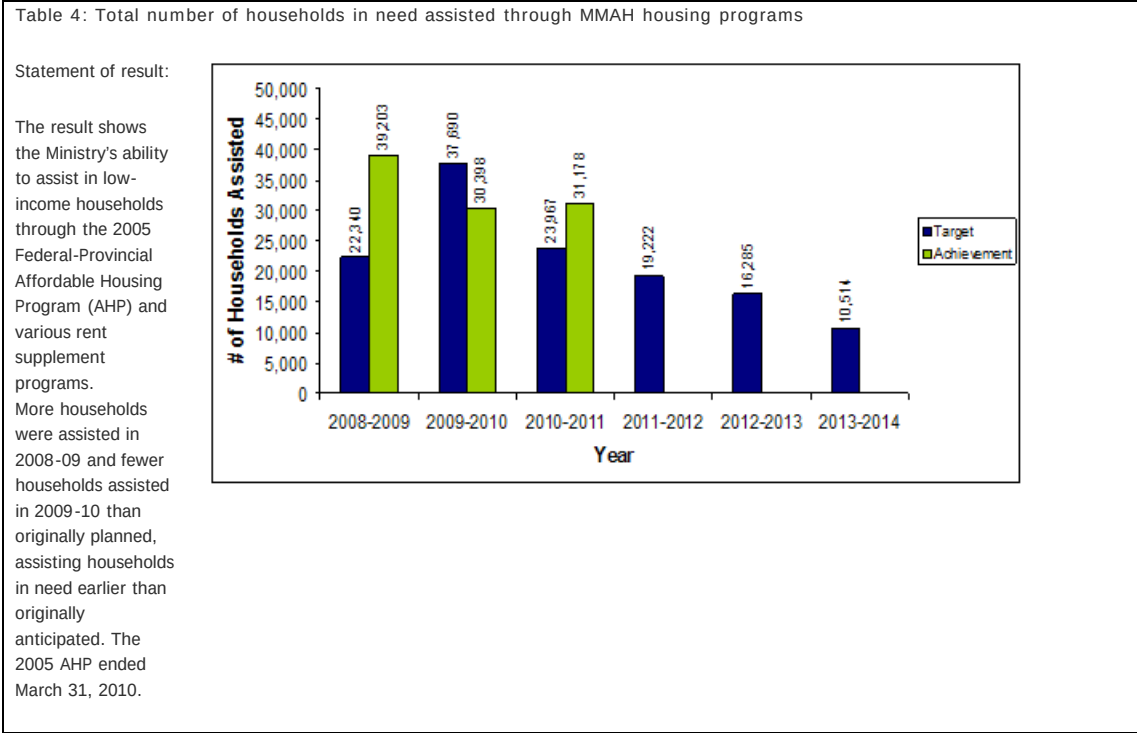
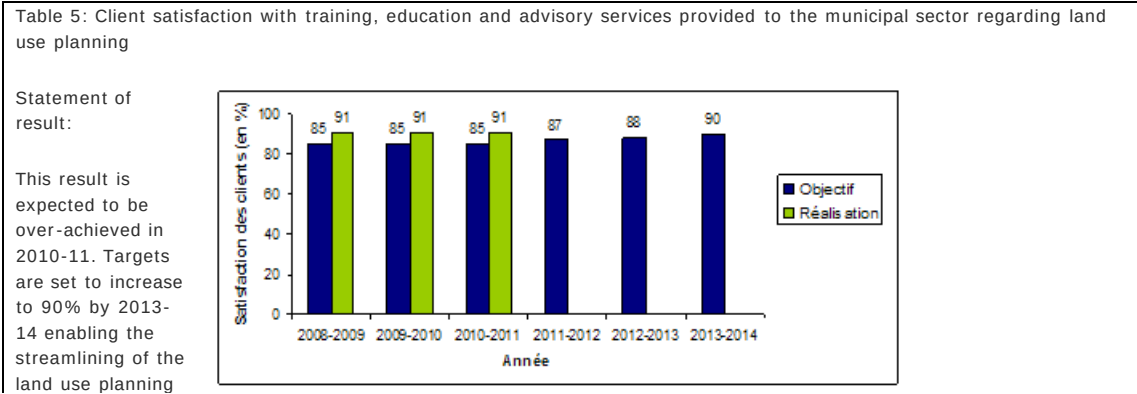
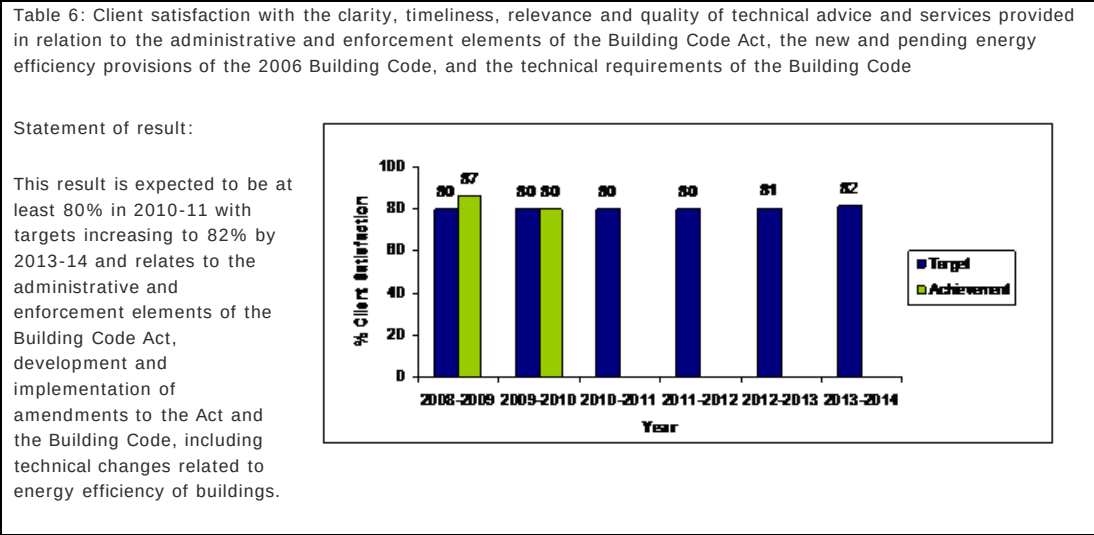


Table 5 shows the level of client satisfaction with the land use planning, training, education and advisory services provided to the municipal sector. The client satisfaction results for 2010-2011 are interim with final results available in June 2011.



system.

Table 6 shows the level of client satisfaction with the advice provided by the building code advisors to the public, as well as to clients and Board members of the two commissions: Building Materials Evaluation Commission, and Building Code Commission. The client satisfaction results for 2010-2011 will be available in June 2011.



In 2011-12, Municipal Affairs and Housing plans to undertake the following activities to achieve sustainable communities:

- modernize the planning system to make it more accessible, transparent and collaborative, by creating online planning applications and an enhanced caseload management system
- advance the brownfields redevelopment strategy to assist with environmental sustainability and economic stimulus in communities through research, financial tools and incentives, enhanced capacity and improved processes
- meet client requests for enhanced expertise and knowledge on current planning tools, policies and initiatives through training and education
- support the Ministries of Energy, Infrastructure, and Environment to achieve the government's green agenda
- release a performance measurement framework and initial set of performance indicators for monitoring the Greenbelt Plan, working with partner Ministries, Municipalities, the Greenbelt Council and stakeholders.
- monitor Provincial interests through the Provincial Policy Statement performance indicator initiative
- undertake the review of the Provincial Policy Statement, including supporting government priorities such as the Long-Term Affordable Housing Strategy, Open for Business and water resources protection. The review will include consultation with municipalities, Aboriginal communities and organizations and stakeholders
- provide support to municipalities and other stakeholders on Planning Act tools and policy development for planning healthy and sustainable communities
- continue to implement the government's Open for Business burden reduction plan as it relates to land use planning instruments
- lead the coordinated development of, and regularly updates to the objective-based Building Code to reflect government priorities, new policy directions and innovations in building technologies
- provide an efficient and effective building regulatory system to enable the economic viability of building construction
- build the capacity of code users by providing Building Code advice and technical training
- monitor and respond to the needs of the building sector and continue to support the building community through education, training, certification, code interpretation, and code advice
- develop and implement the next edition of the Building Code, including conducting public consultations on potential changes, providing advice to government on regulatory changes, updating technical examinations and training and implementing a knowledge maintenance system
- work in close cooperation with the Ministry of the Environment and the Ministry of Energy on enhanced environmental and energy standards
- continue to support the implementation of the energy efficiency requirements of the 2006 Building Code, including those scheduled to come into force on December 31, 2011
- support the establishment of the Building Code Conservation Advisory Council, which will replace the Building Code Energy Advisory Council as a result of the Water Opportunity and Water Conservation Act; support the new council through undertaking research and developing recommendations for government

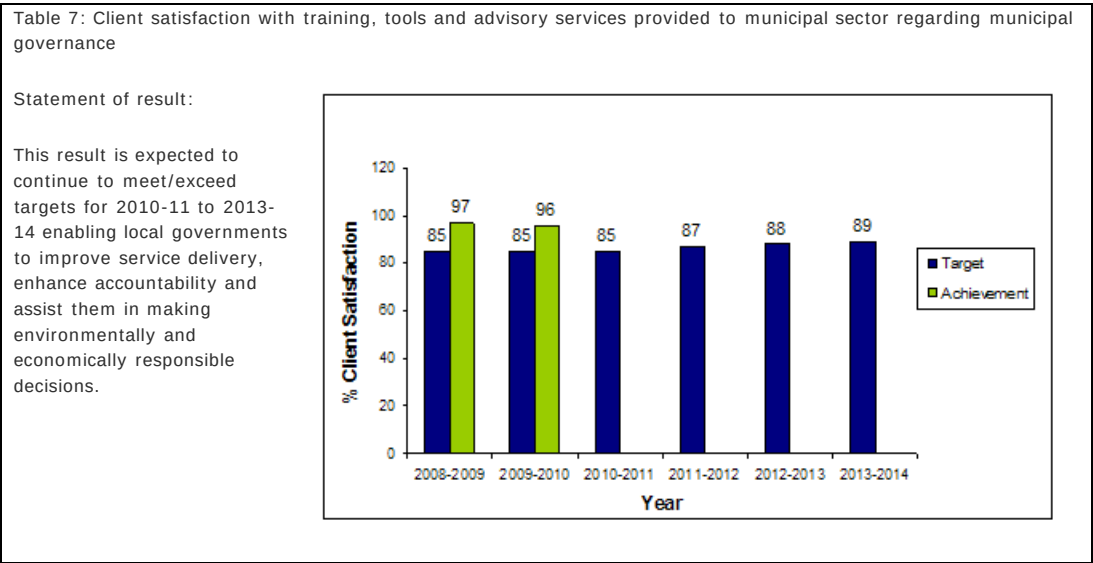
- support the implementation of the Building Code provisions for septic maintenance inspections in support of the Ministry of Environment's Clean Water Act, 2006 and the Lake Simcoe Protection Plan
- in partnership with the Ministry of Community and Social Services, continue supporting the development of enhanced barrier-free accessibility requirements for buildings, as part of the implementation of the Accessibility for Ontarians with Disabilities Act
- conduct and support research on building regulatory issues, including on-site sewage disposal bed design, septic tank standards, structural loading issues related to solar panels, safety issues related to light weight engineered framing system, barrier-free design, energy conservation, water conservation, geothermal technologies and electric vehicles
- lead the implementation of the Long-Term Affordable Housing Strategy in partnership with other ministries and stakeholders, which will complement the Poverty Reduction Strategy, as well as the Provincial-Municipal Fiscal and Service Delivery Review
- administer the Affordable Housing Program 2005 and the two economic stimulus programs — Affordable Housing Program Extension (2009) (including Persons with Disabilities and Low-Income Seniors programs); which includes the Renewable Energy Initiative
- deliver Provincial housing programs, including the Rent Bank, the Rental Opportunity for Ontario Families and the Short-Term Rent Support Program, the latter with the Ministry of Revenue
- help communities provide affordable housing opportunities to those in need through the delivery of new and existing affordable housing initiatives
- look for new opportunities to educate the public and stakeholder groups regarding our mandate to monitor compliance with the Residential Tenancies Act, 2006.

3. Strong Local Government

The Ministry is working to ensure local governments have the tools to support the development of solutions to meet local needs, through the following actions:

- continue to develop and communicate the strong relationship with the municipal sector, maintain a meaningful consultative and policy dialogue, and work collaboratively with municipalities, Aboriginal communities, and other governments to achieve common goals in the interests of Ontarians
- deliver the framework for municipal democracy to create an open and accountable government
- deliver responsive policies and programs that address the needs of municipalities
- enhance intergovernmental and inter-ministerial collaboration and partnerships
- build capacity supports for Municipalities to enable improved local government service delivery
- strengthen Provincial, Municipal and Aboriginal relations
- support municipalities to deliver timely disaster assistance
- strengthen partnerships with service managers and housing providers
- ensure compliance with the Residential Tenancies Act and Provincial maintenance standards where no local by-laws exist

Table 7 shows the level of client satisfaction with the Ministry provision of municipal governance training, tools and advisory services provided to the municipal sector. Results are compiled through questionnaires/evaluations conducted at training workshops, conferences and online. The Ministry's five regional conferences were attended by 300 to 500 councillors, staff and representatives from municipal organizations. The client satisfaction results for 2010-2011 will be available in June 2011.



In 2011-12, Municipal Affairs and Housing plans to undertake the following activities to achieve strong local government:

- monitor financial health and performance of municipalities and provide assistance to improve financial performance
- provide inter-ministry leadership and develop policies, programs and initiatives to enhance Provincial and municipal capacity to recover from major disasters, protect community health and safety through the delivery of timely disaster assistance programs and enhanced Provincial response, recovery and mitigation activities, including a risk assessment tool to help municipalities develop strategies to adapt to climate change
- continue to enhance the one-window planning process to ensure timely decision-making on municipal Planning Act applications
- provide support for government priorities such as the Green Energy and Green Economy Act, 2009, and the Accessibility for Ontarians with Disabilities Act
- support municipalities and industry in implementing the Building Code

4. Organizational Excellence

The Ministry will continue to provide effective and responsive public service. In order to be a leader in public service delivery, an employer of choice and a model of organizational excellence, the Ministry carries out the following actions:

- ensure effective implementation of the government's new accountability measures by enhancing management processes and governance structures to enable timely, informed decision-making
- ensure agencies and transfer payment partners respect government direction regarding accountability and restraint
- provide accessible, quality customer service to all Ontarians
- continuously improve the delivery of our services to all Ontarians by building partnerships and maintaining a network of relations, within and outside the Ontario Public Service, to support policy as well as program development and implementation
- attract, retain and engage diverse talent by implementing corporate initiatives on diversity and Talent Management
- develop future leaders, encourage innovation and provide opportunity for growth and development to build internal capacity
- provide effective stewardship of Ministry financial, human and physical assets
- maximize effectiveness and innovation through the use of technology and continuous business processes improvement
- communicate Ministry priorities and activities to staff and external audiences

In 2011-12, Municipal Affairs and Housing plans to undertake the following activities to achieve organizational excellence:

- foster the value of careers in public service and community stewardship by coordinating and promoting the municipal internship program and Local Government Week in partnership with municipal organizations, the education sector and other ministries
- support employee engagement initiatives including leadership development
- develop and implement initiatives to support organizational health, safety and wellness such as flexible work arrangements, healthy living
- ensure that corporate emergency initiatives comply with appropriate legislative requirements including coordinating development, implementation and testing of emergency plans and policies
- promote and encourage a culture of diversity and inclusion in the Ministry including maintaining our diversity framework, manager training and information sessions
- promote best practices in information management and records management.
- collaborate with the Office of the Chief Information and Privacy Officer to determine the best approach for implementation of records and document management system to organize the Ministry's unstructured data
- focus on customer service improvements to meet the public's rising service expectations including developing and implementing customer service principles and standards for all external and internal services offered by the Ministry
- ensure ongoing compliance with all requirements of the Customer Service Regulation (429/07) under the Accessibility for Ontarians with Disabilities Act, 2005. Continue to foster a collaborative working relationship with the Ontario Public Service Diversity Office at the Ministry of Government Services in order to ensure Municipal Affairs and Housing understanding and using of enterprise-wide Accessible Customer Service best practices, guidelines and training as developed
- work closely with the Ministry of Community and Social Services to develop recommendations on the accessible built environment standard under the Accessibility for Ontarians with Disabilities Act
- continue to support the implementation of technical and administrative changes introduced by the Good Government Act, 2009

- Provides for the structure of the City of Toronto and sets out its basic powers including the ability to regulate (e.g. licensing), the provision of services, finances and roads.
8. [Commercial Tenancies Act](#)
Regulates commercial tenancies.
9. [Development Charges Act, 1997](#)
Empowers municipalities to impose development charges against land to be developed where the development will increase the need for municipal services.
10. [Elderly Persons' Housing Aid Act](#)
Provides for grants to be made for the purpose of constructing low rental housing units for elderly persons.
11. [Geographic Township of Creighton-Davies Act, 1997](#)
Changes the name of the geographic township of Creighton to the geographic township of Creighton-Davies.
12. Geographic Township of Hansen Act, 1986
 - Changes the name of the geographic township of Stalin to the geographic township of Hansen.
 - Unconsolidated in 1990 Revised Statutes of Ontario, not in E-laws "consolidated law" list.
13. [Greenbelt Act, 2005](#)
Enables the Lieutenant Governor in Council to make a regulation creating a Greenbelt Area in the Golden Horseshoe area and to establish a Greenbelt Plan by Order in Council, which contains land use designations and policies to govern the lands within the Greenbelt Area.
14. [Housing Development Act](#)
Authorizes Federal/Provincial housing projects, Provincial housing related financial assistance, certain municipal housing powers and the establishment of corporations to construct or manage housing projects.
15. [Line Fences Act](#)
Provides a local method of arbitrating fencing disputes between neighbouring property owners.
16. [Ministry of Municipal Affairs and Housing Act](#)
Establishes the Ministry and outlines the Minister's powers. Gives the Minister general responsibility for Ontario's housing policy and programs and responsibility for the Acts the Ministry administers.
17. [Municipal Act, 2001](#)
Provides for the structure of single, upper and lower tier municipalities, and sets out their basic powers including the ability to regulate (e.g. licensing), provision of services, finances and roads.
18. [Municipal Affairs Act](#)
Sets out powers of the Ministry with respect to overseeing municipal activities.
19. [Municipal Arbitrations Act](#)
Provides a means of arbitrating claims against a municipality.
20. [Municipal Conflict of Interest Act](#)
Requires council members to disclose their pecuniary interest in matters before council.
21. [Municipal Corporations Quieting Orders Act](#)
Allows the Ontario Municipal Board, upon application, to determine the exact location of a municipal boundary.
22. [Municipal Elections Act, 1996](#)
Governs the holding of elections to the offices of municipal councils and elected local boards.
23. [Municipal Extra-Territorial Tax Act](#)
Provides for taxation for municipal purposes in territory without municipal organization.
24. [Municipal Franchises Act](#)
Establishes the procedures for granting franchises for the supply of a public utility.
25. [Municipal Tax Assistance Act](#)
Provides for payments by the Province or its agencies to municipalities, in lieu of taxes on Provincially-owned lands.
26. Municipality of Shuniah Act, 1936
 - Restructures the municipality and provides for wards, composition of council, tax sales.
 - Unconsolidated in 1990 Revised Statutes of Ontario, not in E-laws "consolidated law" list.
27. North Pickering Development Corporation Act, 1974
 - Establishes the North Pickering Development Corporation, primarily for the purpose of planning and developing the North Pickering Planning Area.
 - Unconsolidated in 1990 Revised Statutes of Ontario, not in E-laws "consolidated law" list.
 - All responsibilities of the North Pickering Development Corporation have ceased and all appointments to the agency have expired. Dissolution of the agency will be complete once the Budget Bill receives Royal Assent.
28. [Oak Ridges Moraine Protection Act, 2001](#)
This Act froze development on the Oak Ridges Moraine for six months while a long term action plan to protect the moraine was developed.
29. [Oak Ridges Moraine Conservation Act, 2001](#)
This Act provides authority to establish the Oak Ridges Moraine Conservation Plan to protect the ecological and hydrological integrity of the Oak Ridges Moraine.
30. [OC Transpo Payments Act, 2000](#)
Allows the Regional Municipality of Ottawa-Carleton and the Ottawa-Carlton Regional Transit Commission to make payments to estates of certain employees who died in 1999.
31. [Ontario Mortgage and Housing Corporation Act](#)
Continues the Ontario Housing Corporation and enables it to fund and administer housing programs.
32. [Ontario Municipal Employees Retirement System Act, 2006](#)
Provides for the governance and administration of the Ontario Municipal Employers Retirement System pension plans by two corporations representing the municipal sector.
33. [Ontario Municipal Employees Retirement System Review Act, 2006](#)

- Provides for the review of the Ontario Municipal Employers Retirement System governance model under the Ontario Municipal Employees Retirement System Act, 2006
34. [Ontario Planning and Development Act, 1994](#)
Authorizes Minister to establish development planning areas for promotion of the economic and environmental condition of areas.
35. [Planning Act](#)
Establishes a regulatory framework for the use and development of land in Province. Provides for the Provincial Policy Statement setting out Provincial land use policy.
36. [Public Utilities Act](#)
Most of the Act has been repealed. The remainder primarily provides a regulatory framework for company (private) public utilities.
37. [Regional Municipality of Peel Act, 2005](#)
Restructures the composition of the council of the regional Municipality of Peel.
38. [Residential Tenancies Act, 2006](#)
Establishes the framework for the regulation of residential rents, sets out the rights and responsibilities of residential landlords and tenants and provides for the adjudication and resolution of disputes between residential landlords and tenants.
39. [Road Access Act](#)
Establishes a procedure to keep certain types of roads open unless closed by a court order.
40. [Shoreline Property Assistance Act](#)
Authorizes municipalities to borrow Provincial funds to make loans to the owners of shoreline properties for protective works.
41. [Social Housing Reform Act, 2000](#)
Provides for administration of housing programs by service managers, including municipalities, beginning January 1, 2001.
42. [Statute Labour Act](#)
Provides for duties to perform statute labour in townships and areas without municipal organization.
43. Tax Sales Confirmation Act, 1974
Confirms the legal validity of sales, deeds and related documents respecting municipal sale of land for tax arrears prior to this Act.
Unconsolidated in 1990 Revised Statutes of Ontario, not in E-laws “consolidated law “list.
44. [Territorial Division Act, 2002](#)
Divides the territory of Ontario into geographic areas.
45. [Toronto Islands Residential Community Stewardship Act, 1993](#)
Vests residential community land located on Toronto Island in the Province, and provides for 99-year leases to island residents.
46. [Town of Haldimand Act, 1999](#)
Establishes a new single tier Town of Haldimand effective January 1, 2001. Establishes the composition of the Town council and sets out certain financial and other powers and duties of the new Town.
47. [Town of Moosonee Act, 2000](#)
Constitutes the Town of Moosonee as a municipality.
48. [Town of Norfolk Act, 1999](#)
Establishes a new single tier Town of Norfolk effective January 1, 2001. Establishes the composition of the Town council and sets out certain financial and other powers and duties of the new Town.

Agencies, Boards and Commissions

Building Code Commission

The Building Code Commission is an adjudicative agency that resolves disputes on the technical requirements of the Ontario Building Code. The agency is supported by Ministry staff. The operating expenses for this commission are paid out of Municipal Services and Building Regulation (1902-04).

Table 8: Building Code Commission Financial Data

2011-12 Expenditure Estimates***	2011-12 Revenue Estimates*	2010-11 Expenditure Interim Actuals**	2010-11 Revenue Interim Actuals *	2009-10 Expenditure Actuals	2009-10 Revenue Actuals*
\$ 60,000	Nil	\$ 42,855	Nil	\$ 50,719	Nil

*The Building Code Commission does not charge a fee.

** The operating expenses cover per diem fees for Commission members and reimbursement for out-of-pocket travel expenses related to hearings, including hotel accommodations, meal allowances (to the Ministry maximum), parking and public transit. Some expense claims were not reflected in this interim actual number, as the claims had not been processed. The number of applications received by the Building Code Commission during the 2010-11 fiscal year was lower than estimated.

*** The number of hearings is determined by the application rate. Member per diem compensation

rates are established by the Ministry of Government Services Directive for part-time OIC appointed members. The 2011-12 expenditure estimates are based on typical application rates (using historical data and projecting forward) and member per diem compensation rates.

Building Code Conservation Advisory Council

The Building Code Conservation Advisory Council is a new advisory agency that provides strategic advice to the Minister on energy conservation issues related to the Building Code and the Building Code Act. The Council is supported by Ministry staff. The operating expenses of the Advisory Council are paid out of Municipal Services and Building Regulation (1902-04).

Table 9: Building Code Conservation Advisory Council Financial Data

2011-12 ** Expenditure Estimates	2011-12 Revenue Estimates*	2010-11 Expenditure Interim Actuals	2010-11 Revenue Interim Actuals *	2009-10 Expenditure Actuals	2009-10 Revenue Actuals*
\$ 25,000	Nil	Nil	Nil	Nil	Nil

*The Building Code Conservation Advisory Council does not charge a fee.

** The operating expenses cover per diem fees for Council members and reimbursement for out-of-pocket travel expenses related to hearings, including hotel accommodations, meal allowances (to the Ministry maximum), parking and public transit.

Building Materials Evaluation Commission

The Building Materials Evaluation Commission is a regulatory agency that evaluates and authorizes innovative materials, techniques and building design where no criteria are set out in the Ontario Building Code. The Commission is supported by Ministry staff. Operating expenses for the commission are paid out of Municipal Services and Building Regulation (1902-04).

Table 10: Building Materials Evaluation Commission Financial Data

2011-12 Expenditure Estimates**	2011-12 Revenue Estimates	2010-11 Expenditure Interim Actuals*	2010-11 Revenue Interim Actuals	2009-10 Expenditure Actuals	2009-10 Revenue Actuals
\$ 165,000	\$ 20,000	\$ 106,310	\$ 6,983	\$ 114,130	\$ 9,975

* Operating expenses cover per diem fees for Commission members and reimbursement for out-of-pocket travel expenses related to meetings, including hotel accommodations, meal allowances (to the Ministry maximum), parking and public transit. Some expense claims were not reflected in this interim actual number, as the claims have not been processed. The number of applications received by the Building Materials Evaluation Commission during the 2010-11 fiscal year was lower than estimated.

** The number of meetings is determined by the application rate. Member per diem compensation rates are established by the Ministry of Government Services Directive for part-time OIC appointed members. The 2011-12 expenditure estimates are based on typical application rates (using historical data and projecting forward) and member per diem compensation rates.

Ontario Mortgage Corporation

The Ontario Mortgage Corporation is an operational enterprise agency that administers the non-marketable mortgages under previous housing incentive programs such as the Low-Rise Rehabilitation Program, the Permanent Homes for the Homeless Program and Project 3600. The Corporation does not receive funding from the Ministry but its operations are supported by Ministry staff.

Work will begin in early 2011-12 to effect a merger of the Ontario Mortgage Corporation with the Ontario Mortgage and Housing Corporation, to timelines determined in that fiscal year.

Ontario Mortgage and Housing Corporation

The Ontario Mortgage and Housing Corporation is an operational enterprise agency responsible for: public housing debt servicing; administration of loans for social housing programs and for student residence program; sponsoring the Dr. Albert Rose Bursary program; addressing matters pertaining to previously-owned public housing properties including any potential environmental liability issues should they arise; administering the revolving loan fund for the Homeownership component of the Affordable Housing Program where it was not taken up by Service Managers. All support for the Corporation is provided by Ministry staff. Ontario Mortgage and Housing Corporation is funded by the Province through transfer payments under Affordable Housing - Social and Market Housing (1904-02) and Affordable Housing Capital (1904-04).

Work will begin in early 2011-12 to effect a merger of the Ontario Mortgage Corporation with the Ontario Mortgage and Housing Corporation, to timelines determined in that fiscal year.

Table 11: Ontario Mortgage and Housing Corporation Financial Data (Operating)

2011-12 Expenditure Estimates	2011-12 Revenue Estimates	2010-11 Expenditure Interim Actuals	2010-11 Revenue Interim Actuals	2009-10 Expenditure Actuals	2009-10 Revenue Actuals
\$94,942,200	\$94,942,200	\$103,285,900	\$103,285,900	\$113,824,333	\$113,824,333

Table 12: Ontario Mortgage and Housing Corporation Financial Data (Capital)

2011-12 Expenditure Estimates	2011-12 Revenue Estimates	2010-11 Expenditure Interim Actuals	2010-11 Revenue Interim Actuals	2009-10 Expenditure Actuals	2009-10 Revenue Actuals
\$540,000	\$540,000	\$2,060,000	\$2,060,000	\$65,248	\$65,248

Other Agencies, Boards and Commissions

- The North Pickering Development Corporation was established in 1975 under the North Pickering Development Corporation Act, 1974 to plan Seaton, and to develop Seaton, in accordance with that Plan.
 - The North Pickering Development Corporation represents the interests of the Province in planning and development related to the “Seaton lands” in North Pickering, by supporting and promoting the Province's objectives in disposition of Seaton's Provincially-owned lands.
 - The North Pickering Development Corporation receives administrative support from the Ministry of Municipal Affairs and Housing.
 - Bill 173, the proposed Better Tomorrow for Ontario Act (Budget Measures), 2011 will, if passed, dissolve the North Pickering Development Corporation.

Other agencies, boards, and commissions that report to Municipal Affairs and Housing, include the Toronto Islands Residential Community Trust Corporation and two advisory councils that provide advice to the Minister namely the Greenbelt Council and the Building Code Conservation Advisory Council. The Building Code Conservation Advisory Council is an advisory agency that provides strategic advice to the Minister on energy conservation issues related to the Building Code and the Building Code Act. The Council is supported by Ministry staff. The operating expenses of the Advisory Council are paid out of Municipal Services and Building regulation Program (1902-04).

MINISTRY FINANCIAL INFORMATION

Chart 1: Ministry Investment by Vote, 2011-12

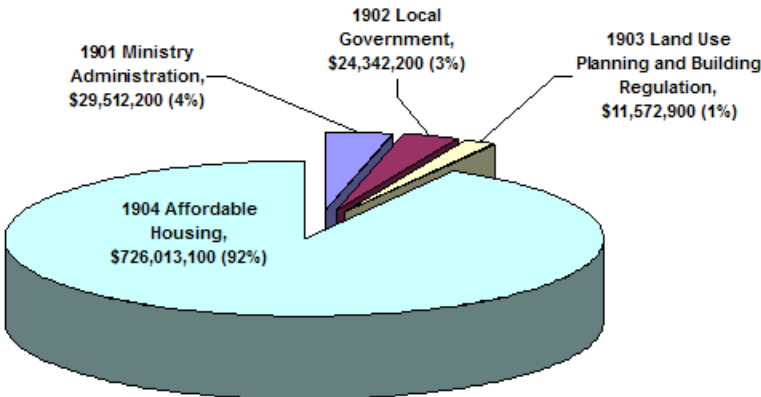


Table 13: Ministry Planned Expenditures 2011-12 (\$M)

Operating \$673.77
 Capital \$117.67
 TOTAL \$791.44

Total Operating and Capital Expense excludes Statutory Appropriations, Assets and Consolidation Adjustments (Ontario Mortgage and Housing Corporation)

MINISTRY OF MUNICIPAL AFFAIRS AND HOUSING

Table 14: Operating and Capital Summary by Vote

The goal of the Ministry is to provide leadership through the development and administration of policy, programs, and regulatory frameworks in relation to local government, land use planning, building regulation, and housing. To achieve its goal, the Ministry ensures the coordination of Ontario Government policies and programs that impact municipalities; manages the provincial-municipal relationship with municipal stakeholders across the province, including key partners such as the Association of Municipalities of Ontario and the City of Toronto; manages Ontario's approach to a growing federal-provincial-municipal relationship; develops and administers policies and programs in support of local community development, infrastructure improvement, municipal governance, land use planning, building regulation and social and market housing, including residential tenancy regulation and the Affordable Housing Program; acts as a centre of expertise by providing advice, education and training for municipalities and other stakeholders; and administers disaster/emergency financial assistance to communities and individuals.

Votes/Programs	Estimates 2011-12 \$	Change from Estimates 2010-11 \$	%	Estimates 2010-11 \$	Interim Actuals 2010-11 \$	Actual: 2009-10 \$
OPERATING AND CAPITAL EXPENSE						
1901 Ministry Administration Program	29,512,200	(780,800)	(2.6)	30,293,000	29,618,600	26,319
1902 Municipal Services and Building Regulation	24,342,200	2,114,800	9.5	22,227,400	53,930,000	29,634
1903 Local Government and Planning Policy	11,572,900	(479,000)	(4.0)	12,051,900	32,381,700	11,416
1904 Affordable Housing Program	726,013,100	(624,833,500)	(46.3)	1,350,846,600	1,340,165,500	1,286,255
		-				
Total Operating and Capital Expense to be Voted	791,440,400	(623,978,500)	(44.1)	1,415,418,900	1,456,095,800	1,353,626
Statutory Appropriations	156,187	-	-	156,187	155,187	142
Ministry Total Operating & Capital Expense	791,596,587	(623,978,500)	(44.1)	1,415,575,087	1,456,250,987	1,353,769
Consolidation & Other Adjustments - Ontario Mortgage and Housing Corporation	(93,720,100)	8,597,700		(102,317,800)	(103,127,800)	(105,196)
Total Including Consolidation & Other Adjustments	697,876,487	(615,380,800)	(46.9)	1,313,257,287	1,353,123,187	1,248,572
OPERATING AND CAPITAL ASSETS						
Municipal Services and Building Regulation	1,000	-	-	1,000	-	
Total Operating and Capital Assets to be Voted	1,000	-	-	1,000	-	
Statutory Appropriations	-	-		-	-	
Total Assets	1,000	-	-	1,000	-	

Appendix: Annual Report 2010-2011

Overview

In 2010-11, the Ministry of Municipal Affairs and Housing continued to demonstrate progress towards achieving our vision of an Ontario with safe and strong communities, abundant greenspace, thriving and prosperous economies, and a range of housing choices.

As part of this vision, Municipal Affairs and Housing created affordable housing for low-income families, senior citizens, persons living with disabilities and victims of domestic violence. After extensive consultations, Building Foundations: Building Futures, Ontario's Long-Term Affordable Housing Strategy, was launched in November 2010. The strategy builds on Ontario's commitment to affordable housing and is based on four key pillars: putting people first; creating strong partnerships; supporting affordable options; and accountability.

The Ministry also continued to support the transformation of Ontario Municipalities to facilitate economic development, capacity building and adaptive local communities.

The Ministry contributed to broader government priorities including green energy, climate change, environmental conservation and water strategy objectives.

Municipal Affairs and Housing is improving customer service to meet rising service expectations. This includes developing and implementing customer service principles and standards for all external and internal services that the Ministry offers. Under Ontario's Open for Business initiative, the Ministry has reduced its regulation and legislation by more than 25 per cent. The Ministry also led the transition activities for the transfer of the Landlord and Tenant Board to the Ministry of the Attorney General effective 2011-2012, as part of the government's commitment to make public services in Ontario more modern, accessible and effective.

The following highlights the Ministry's major accomplishments in 2010-11:

Local Government

The Ministry continues to build strong relations and partnerships with Ontario Municipalities to promote government-to-government relations and encourage Municipal participation in transforming Ontario's economy.

Municipal Affairs and Housing continues to work with the Ministry of Finance, other ministries, the Association of Municipalities of Ontario and the City of Toronto on implementing the results of the Provincial-Municipal Fiscal and Service Delivery Review. In 2011, Ontario Municipalities will see a total upload of \$947 million.

The Memorandum of Understanding with the Association of Municipalities of Ontario and the Toronto-Ontario Cooperation and Consultation Agreement reflect the government's ongoing commitment to strong Provincial-Municipal relationships based on mutual respect and consultation. These agreements foster relationships with Municipal partners, effectively communicate provincial policies that impact Municipalities and provide a forum to discuss initiatives that will enhance the fiscal and management capacity of Municipalities.

The Ministry of Municipal Affairs and Housing is a lead Ministry on the Inter-ministerial Community Economic Development Initiative (ICDI). This initiative is a "one-table" coordinating approach providing communities and industry with timely access to provincial economic policies, programs and services, involving more than 20 Provincial Ministries. In 2010-11, five regionally based teams completed six community economic strategies in Northern Ontario, provided timely advice to potential investors in all parts of the Province, and worked with Windsor, Hamilton, Ottawa and Niagara on regional economic development strategies. The Ministry released a handbook, "Municipal Planning and Financial Tools for Economic Development," in 2011 to further support this work.

To mark the October 2010 Municipal elections, the Ministry, in partnership with the Association of Municipalities of Ontario and Student Vote, ran a successful Local Government Week initiative through which more than 100,000 Ontario students cast votes for local candidates, learned about the key role of local government, and the importance of participating in the democratic process.

The Ministry also continues to work with Municipalities across the Province through Ontario's Disaster Relief Assistance Program. The program is intended to alleviate hardship suffered by private homeowners, tenants, farmers, small businesses and non-profit organizations whose essential property has been damaged in a natural disaster. In 2010-11, the Ministry provided over \$2.6 million to help five Municipalities recover from natural disasters.

The Ministry of Municipal Affairs and Housing continues to build and maintain positive relationships among Municipalities and Aboriginal peoples to promote mutual understanding and dialogue on Aboriginal issues. For example, the Ministry is working closely with Ontario Aboriginal Housing Services and the Miziwe Biik Development Corporation to plan and deliver Aboriginal housing across the Province.

Land Use Planning

The Ministry laid the foundation for forward-looking sustainable growth management with a permanent Greenbelt - 1.8 million acres of environmentally sensitive and agricultural lands in the Golden Horseshoe protected under legislation – and has been implementing the government's Growth Plan for the Greater Golden Horseshoe Area.

With support from partner Ministries, Municipal Affairs and Housing is leading efforts to grow the Greenbelt. Municipalities such as Halton Region and Town of Oakville, City of Hamilton, City of Guelph and the City of Toronto have taken further steps to grow the Greenbelt. The City of Toronto continued to prepare a submission involving public lands in the Don and Humber River and Morningside and Etobicoke Creek Valleys. Halton Region and Town of Oakville councils continued to prepare a submission, including undertaking public consultation, on a proposed Greenbelt expansion along the corridors of the Sixteen

Mile and Bronte Creeks.

The Ministry continues to work very closely with Municipalities to ensure that all official plans are brought into conformity with provincial growth plans. All 19 upper-and single-tier Municipalities with a planning function in the Greater Golden Horseshoe Area have adopted Growth Plan conformity exercises. The lower-tier Municipalities have nearly completed exercises to conform to both the Growth Plan and the official plans of their upper-tier Municipalities.

The Ministry is continuing its review of the Provincial Policy Statement (PPS), which sets out the Ontario government's policy direction for land use planning and development. The Ministry released a consultation document and held nine workshops across the Province. It has received approximately 400 submissions to date. The Ministry also established a framework for monitoring the PPS and finalized a series of performance indicators that will be used to monitor it.

In addition, a Land Use Planning Guide for Businesses was released in 2011 to help new and existing businesses understand the land use planning process and obtain land use planning approvals faster and more efficiently.

Affordable Housing

After extensive consultations, Building Foundations: Building Futures, Ontario's Long-Term Affordable Housing Strategy, was launched in November 2010. The strategy focuses on providing more flexible and coordinated housing services to meet diverse local needs and is based on four key pillars: putting people first; creating strong partnerships; supporting affordable options; and accountability. To implement the Strategy, new legislation was introduced which would, if passed by the Legislature, repeal the Social Housing Reform Act, establish a new Housing Services Act, and make amendments to the Planning Act and the Residential Tenancies Act.

Following the release of the Strategy, the Ministry undertook ongoing engagement with stakeholders including education and outreach presentations, teleconferences and a webinar as well as Regulations Working Table sessions with municipal partners and key stakeholders.

As part of the Federal Economic Stimulus/Affordable Housing Initiative, the Ontario government signed a two-year Supplementary Agreement to the 2005 Affordable Housing Agreement with the Federal government. The combined Federal/Provincial investment of \$1.2 billion under the Supplementary Agreement includes \$540 million for the Affordable Housing Program (AHP) Extension (2009) (\$307.76 million dedicated for rental units for low-income seniors, \$57.7 million dedicated for rental units for persons with disabilities and \$175 million for either rental, homeownership, or northern units).

As of January 28, 2011, \$530.10 million has been approved for 6,364 affordable housing units under the AHP Extension (2009).

In addition, the 2010-11 fiscal year is the second and final year of the Social Housing Renovation and Retrofit Program. The Ministry has used \$708 million in Provincial and Federal funding to repair and restore social housing units and buildings; and to make units more energy efficient and physically accessible. Funding for repairs/improvements to over 180,000 units has been committed.

The Ministry also continues to support the development and delivery of Off-Reserve Aboriginal Housing Programs in Ontario. In partnership with the off-reserve Aboriginal communities during 2009, Municipal Affairs and Housing entered into Administration Agreements with the Miziwe Biik Development Corporation and Ontario Aboriginal Housing Services to deliver and administer the \$80.24 million Off-Reserve Aboriginal Housing (Trust) Program that will provide housing assistance for an estimated 880 units/households.

This unique partnership has seen the development of Aboriginal housing programs that are Aboriginal-designed, delivered and administered.

Aboriginal Housing (Trust) Program components, including new rental construction, home repair and home ownership assistance were launched in 2009. As of December 31, 2010, approximately 416 units of new rental housing in 19 projects throughout Ontario have been announced. In addition, 227 off-reserve Aboriginal families have assumed ownership of their own homes.

In December 2010, the Ministry engaged in Federal/Provincial/Territorial discussions on existing housing program funding and delivery, as well as possible program funding extension for 2011-14. In addition, Municipal Affairs and Housing contributed to legislation introduced by the Ministry of Energy and Infrastructure that includes amendments to the Residential Tenancies Act and regulations to protect tenants while implementing suite meters in rental homes.

The Investigation and Enforcement Unit continues to respond to public complaints from landlords or tenants about alleged offences under the Residential Tenancies Act, 2006 (the Act) to ensure fair, unbiased and expeditious resolutions. As well the Investigation and Enforcement Unit provides education services to landlords, tenants and stakeholders about their rights and obligations under the Act. Where compliance with the law is not achieved, the Investigation and Enforcement Unit investigates and, where

circumstances warrant, commences prosecution proceedings.

Building Regulation

To help protect Ontario's drinking water and the natural environment, the Building Code was amended to establish and govern certain on-site sewage system maintenance inspection programs in certain areas of the Province.

The Ministry also initiated a review of the Building Code to support government priorities related to the economy, public safety, water and energy conservation, and environmental protection. Activities included technical research, liaising with the Building Code Energy Advisory Council established under the Green Energy and Green Economy Act, and conducting two rounds of public and industry consultations.

Table 36 Ministry Interim Actual Expenditures 2010-11 (\$M)

Operating	713.54
Capital	742.55
Staff Strength (as of March 31, 2011)	807.63

Total Operating and Capital Expense excludes Statutory Appropriations, Assets and Consolidation Adjustments (Ontario Mortgage and Housing Corporation)