

South West LHIN exchange



IHSP and Blueprint Update 2

Welcome to the second update on the South West Local Health Integration Network (LHIN) Integrated Health Service Plan (IHSP) and Blueprint Project. In this issue, we discuss health system trends, our draft priorities for the 2010-2013 IHSP, and our engagement activities over the months of June and July 2009.

Health System Trends

As the South West LHIN embarks on setting its directions for the next three years, it is important to understand and anticipate trends that will assist us in deciding what we need to focus on in the short- and long-term. Health service providers and the public need to have an awareness of these trends in order to collectively shape strategies for building a desirable and sustainable health system. To give a sense of the trends that have been identified by international experts and to provide insights into the trends that are occurring in the province and in the South West LHIN, the following health system trends are briefly discussed at the link below: demographics; person-centred care; chronic disease prevention and management; health human resource management; mental health and addictions; e-health; and, public and population health. Click on this link to view: <http://www.southwestlhin.on.ca/Page.aspx?id=2496#Trends>.

Draft Priorities for 2010-2013 Integrated Health Service Plan

The Integrated Health Service Plan (IHSP) is a three-year local strategic plan that will lay the foundation for LHIN activities and decision-making. With a focus on integration, the IHSP defines the priorities that will guide the LHIN and its partners to enhance local health care services and develop a health care system that is accountable, coordinated, effective, efficient and sustainable. The IHSP is a public document and will be available in English and French.

The health system trends discussed above are assisting us in setting our priorities for the next few years. In addition to each LHIN's IHSP, the Ministry of Health and Long Term Care is building a strategic plan for the health system. Until their plan is ready, the Ministry has provided LHINs with three areas to include in their IHSPs: Emergency Rooms, Hospitals – Alternate Level of Care, and Diabetes. The South West LHIN is tailoring its priorities to meet the Ministry direction as well as the needs of South West LHIN communities.

Our draft priorities for 2010-2013 are:

Improve Support for People Who Have or Who are At-Risk of Developing Chronic Disease

- Implement chronic disease prevention and management strategies with an initial focus on the provincial diabetes strategy and spread to other chronic illnesses where relevant

- Implement enabling technologies with an initial focus on the provincial diabetes registry and include other enabling technologies where relevant

Provide People with the Supports they Need in their Own Homes and Communities

- Provide appropriate, safe and effective care in the most appropriate setting with a focus on returning people back to their own homes and communities with supports
- Increase community care and in-home service capacity

Make Sure that Services are There for You When You Need Them

- Strengthen and improve access and use of emergency services
- Improve access and enhance capacity of mental health and addictions services

Engagement

The South West LHIN has been involved in the following engagement activities in May and June: symposiums, Blueprint refinement sessions, public sessions and meetings with county Wardens and Mayors. Please find details on each activity below:

Symposium Highlights

In June, the South West LHIN held symposiums in Owen Sound and London to guide the development of future models of care for the South West LHIN.

Both symposiums were well attended and participants were very engaged in each of the sessions. We sincerely appreciate the contribution of all of the participants.

The following provides a brief summary of key symposium highlights:

- Owen Sound - 140 participants attended with significant representation from health care providers from the North in addition to regional partners.
- London - 226 participants attended with significant representation from health care providers from the South and Central planning areas.
- Participants were primarily composed of health service provider boards, CEO/Administrators, Chiefs of Staff at hospitals, current and past LHIN steering committee and advisory group members, regional networks, aboriginal leaders, and francophone committee members.
- In addition, recognizing that health services must be delivered in partnership and collaboration with many other service providers, the symposiums included the participation of members associated with other organizations such as the Ministry of Community Support Services and Ministry of Children and Youth Services (including their funded agencies), public health, family health teams, physician leaders (Ontario Medical Association), Ministry of Health and Long Term Care, municipalities, and community partners (e.g., academia).

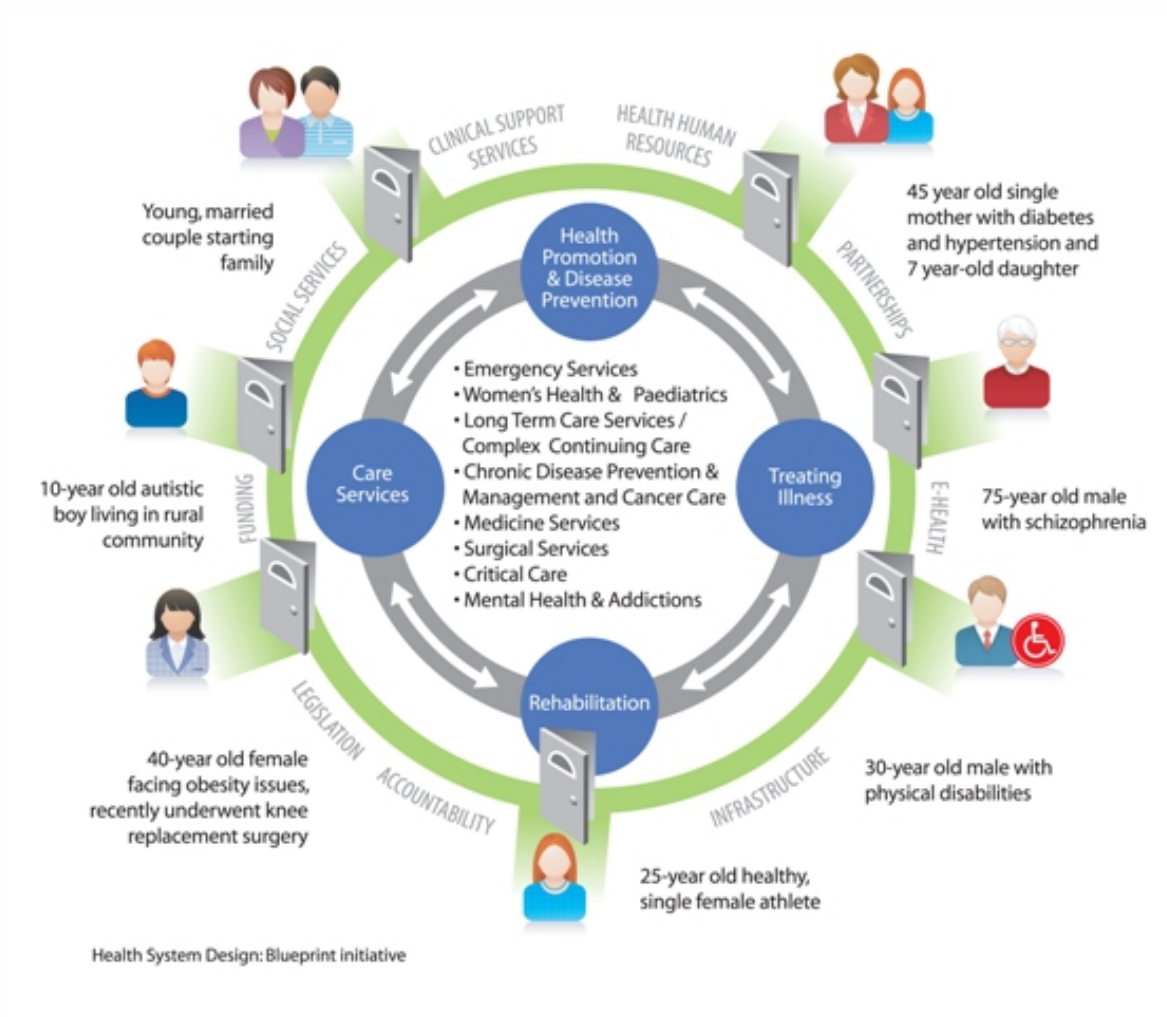
Of the participants who completed the evaluation form, 61% and 74% were somewhat or very satisfied in Owen Sound and London, respectively.

On the evaluation form, we asked participants to tell us what one question they would like answered. We have summarized the submitted questions and have added the questions and answers to our Blueprint Q&A document that is available on our website. Click on this link to view: <http://www.southwestlhin.on.ca/Page.aspx?id=2460#new>

Eight models of care were developed over the two 2-day symposiums. In designing the models, participants considered components across the lifespan and outside the scope of traditional health care services, such as health promotion and prevention and social services. Following the symposiums, the Health System Design Steering Committee reviewed the draft depictions of all eight models of

care and suggested modifications. This diagram is an overview model that illustrates common elements across all eight models, with a list of the models created in the centre of the diagram

The South West LHIN will function as one “health system” where information and access to services can be obtained through multiple doors.



Click on the following link for more detail on the draft depiction of each model of care that resulted from the two 2-day symposiums. These models are currently being refined by a variety of stakeholders in the South West LHIN. <http://www.southwestlhin.on.ca/Page.aspx?id=2844>

Blueprint Refinement Sessions

During the period of July to early October 2009, the LHIN and Deloitte is holding sessions with health service providers and other partners, such as physicians, academia as well as existing committees of the South West LHIN, to ensure the models of care address current service delivery challenges and respond to the needs of the population.

Subsequent to this refinement, the model of care framework will be coalesced into a “To Be” model to be applied in Phase 3 and aligned to the South West LHIN system level goals and IHSP priorities.

Public Sessions

In parallel to the refinement sessions, the LHIN is holding a total of 18 public sessions. As of the end of July, we have completed 11 public sessions across the LHIN. These sessions are in an open house, interactive format to inform and engage the public on the 2010-

2013 Integrated Health Service Plan (IHSP), progress since the last IHSP, strategic priorities and the Health Services Blueprint. The remaining seven public sessions will take place in September on the following dates and locations:

- Wednesday, September 9 – West Lorne
- Thursday, September 10 – Lion's Head
- Monday, September 14 – Kincardine
- Tuesday, September 15 – North London (A Sign Language Interpreter and Computer Notetaking will be provided at this session for the deaf and hard of hearing)
- Wednesday, September 16 – Goderich
- Thursday, September 17 – Stratford
- Tuesday, September 22 – London (This will be offered in French only)

Please visit our website at the following link for more details on the upcoming sessions: <http://southwestlhin.on.ca/Page.aspx?id=2608>

Meetings with County Wardens and Mayors

In June and July, LHIN Senior Staff and Board Members met with several county Wardens and the Mayors of separated municipalities across the LHIN. The goal of the meetings is to provide an overall update on LHIN activities and give some general background on the Blueprint Project and IHSP. When the final three meetings take place in August and September, the Wardens and Mayors of all eight counties and four separated municipalities in the LHIN will have been engaged.

Current activities

Web-based feedback is now underway. Please take a moment and complete the online questionnaire at this [link](#) and provide your feedback on the priorities to be included in the new IHSP.

Upcoming activities include:

- Remaining seven public forums in September
- Telephone Survey
- Refinement Sessions

Next Issue and Contact Information:

The next issue will report on:

Highlights from the public sessions and refinement sessions

For more information on the South West LHIN's IHSP or the Blueprint Project contact:
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