

NEW

January 15, 2010

Directions

New divisions welcome

realigned stewardship functions

The ministry continues to fine tune its stewardship structure with the announcement on Jan. 14 of the realignment of several areas of the Direct Services and Corporate Services Divisions (formerly Corporate and Direct Services). These changes are the result of an assessment that was completed last year, to determine where best to transition stewardship roles and functions from within Registration and Claims Branch (RCB), the Hepatitis C Secretariat (Hep C) and the Assistive Devices Program (ADP).

“Managers within the ministry will be working together to ensure a smooth transition of these changes,” said Ruth Hawkins, Assistant Deputy Minister, Corporate Services and Acting Assistant Deputy Minister, Direct Services. “Service continuity is a key priority and a critical success factor in the transition. Services to clients will not be disrupted by this realignment. The points of contact for clients will remain the same, unless otherwise notified.”

Registration and Claims Branch

Some of the stewardship functions in registration programs have been shifted to the Health Services Branch within the recently announced Negotiations and Accountability Management Division (NAM), formerly part of Health System Accountability and Performance. Other registration functions are moving to the Health Data Branch of Health System Information Management and Investment (HSIMI). The stewardship financial functions performed by the Financial Management Service Unit, RCB, have been transferred to the

Financial Management Branch, Corporate Services (CS). See organizational charts on pages 2 - 4.

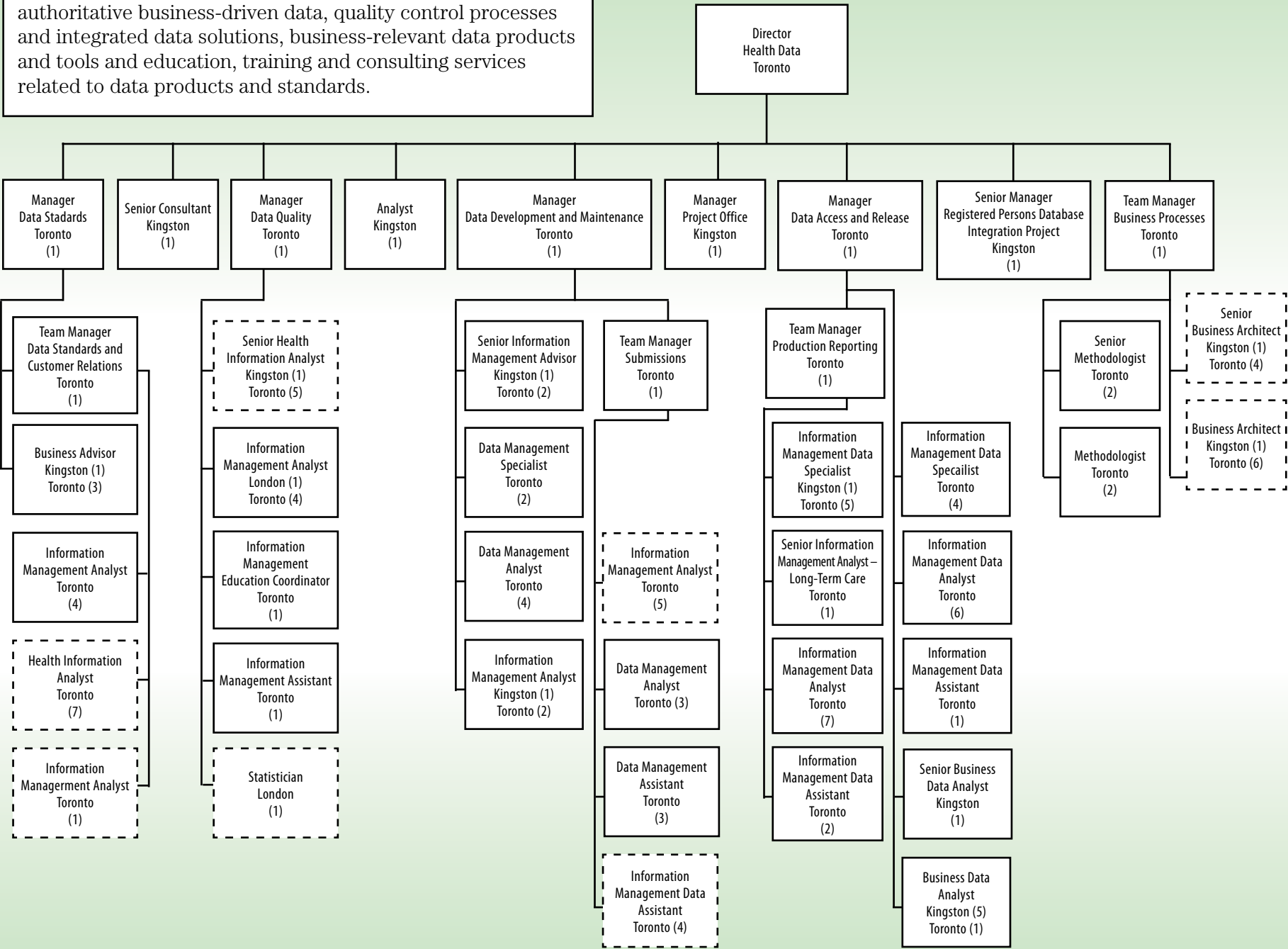
Review of other health claims and business support functions within RCB and ADP will be conducted as part of the ministry's transition Health Claims Migration Project. See the [Aug. 27, 2009](#) issue of *NEW Directions* for the background on this project. Additional information will be communicated as soon as decisions are made about timelines to move the project forward.



Health Data Branch

Health System Information Management and Investment Division

MANDATE: Manage health data through access to authoritative business-driven data, quality control processes and integrated data solutions, business-relevant data products and tools and education, training and consulting services related to data products and standards.



Shared resources

Please note: The number of positions captured in the organizational chart is an estimate only and is based on initial planning assumptions about the work which will be undertaken. As a result of the on-going analysis of the business priorities and requirements, the number of positions will be reviewed and approved accordingly.

Stewardship functions reviewed in the 2009 assessment

Registration and Claims Branch

- Develop program policy
- Develop and maintain interprovincial and hospital billing agreements
- Data standards and integrity
- Application/database custodianship
- Evaluate programs
- Manage service providers
- Manage or participate in appeals

Hepatitis C Secretariat

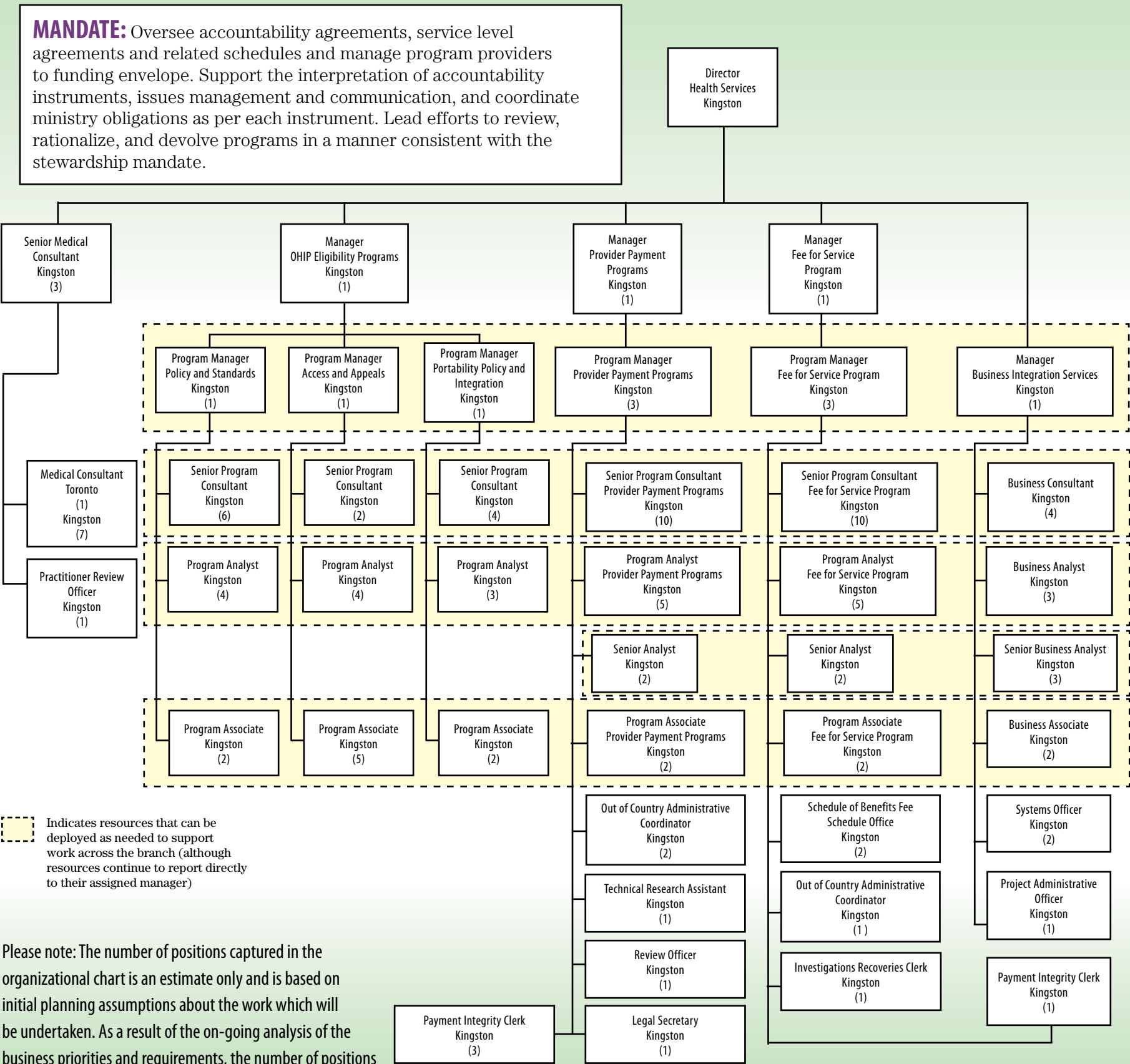
- Develop program policy
- Coordinate policy implementation
- Manage programs
- Support Hepatitis C Task Force
- Process claims and authorize payments

Assistive Devices Program

- Develop program policy
- Implement policy
- Manage appeals
- Register vendors and manage contracts

Health Services Branch

Negotiations and Accountability Management Division

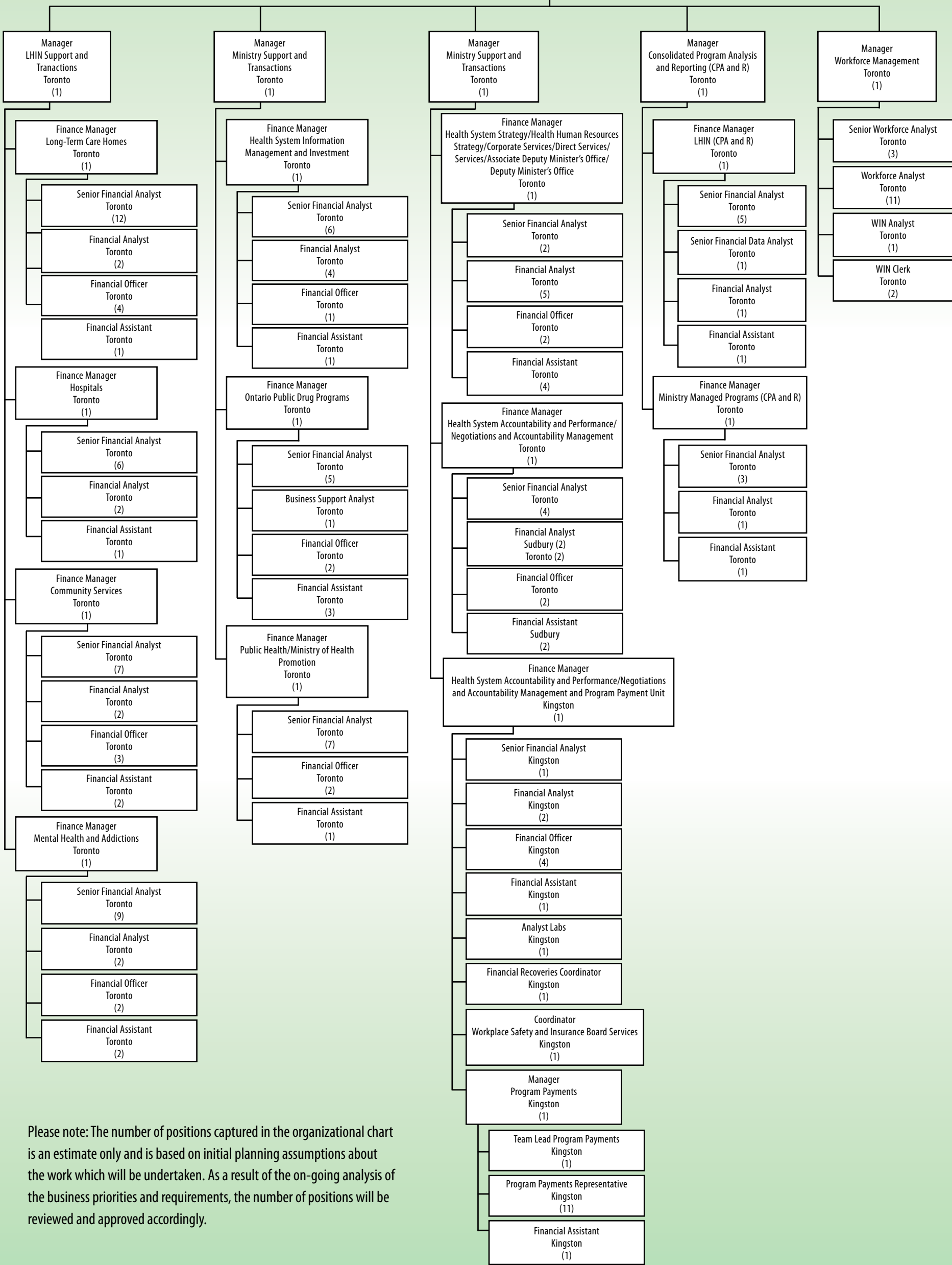


Financial Management Branch

Corporate Services Division

MANDATE: Process and coordinate payments, claims, health service provider reporting, reconciliations and settlements for LHINS and all ministry divisions. Support all ministry divisions with their financial analysis, planning, forecasting, reporting and workforce controllership requirements.

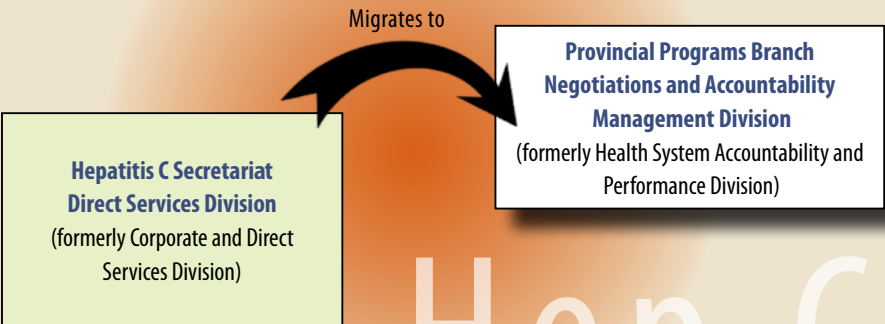
Director
Financial Management
Branch
Toronto



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Hepatitis C Secretariat

All the functions of the Hepatitis C Secretariat will become part of the AIDS and Hepatitis C Programs and will reside in the Provincial Programs Branch within NAM. See organizational chart below.



Hep C

Assistive Devices Program

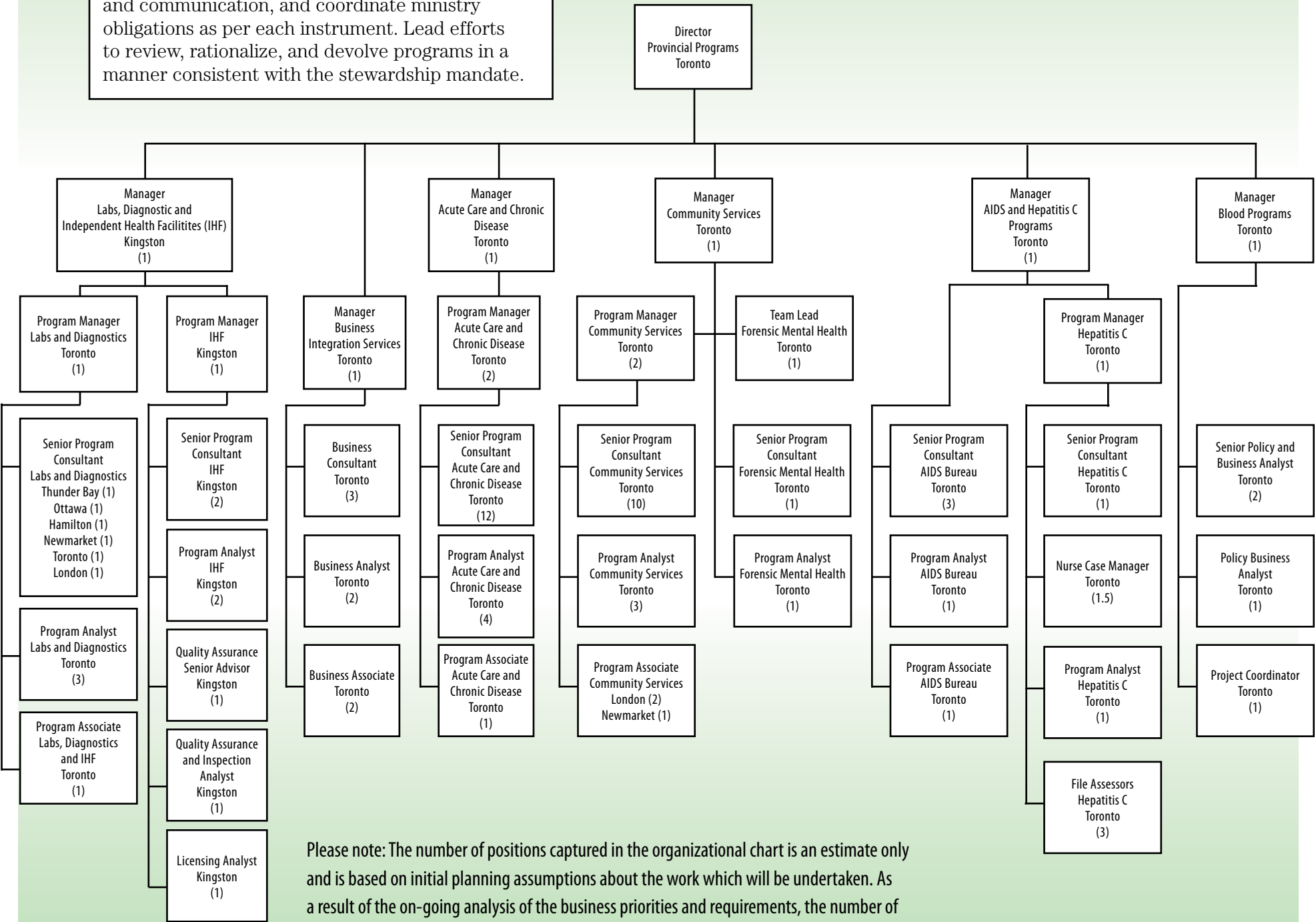
Following the initial assessment work on the Assistive Devices Program, currently within Direct Services (DS), it was determined that further review of ADP's stewardship functions are required. This process will be conducted as part of the ministry's Health Claims Migration Project, which also focuses on claims and registration processing functions within the Registration and Claims Branch. The final decision about the ADP group will be announced as part of the Health Claims Migration Project results.

ADP

Provincial Programs Branch

Negotiations and Accountability Management Division

MANDATE: Oversee accountability agreements, service level agreements and related schedules and manage program providers to funding envelope. Support the interpretation of accountability instruments, issues management and communication, and coordinate ministry obligations as per each instrument. Lead efforts to review, rationalize, and devolve programs in a manner consistent with the stewardship mandate.



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Reporting Relationship Changes

- Changes are also occurring in two areas of Negotiations and Accountability Management:
- The Specialist Physician Contracts Unit will become part of the Negotiations Branch. See organizational chart below.
 - The Forensic Mental Health Unit will become part of the Community Services Unit within the Provincial Programs Branch. See organizational chart on page 5.

These reporting changes are all effective January 25, 2010.

Administrative staff who work in the Registration and Claims Branch and Hepatitis C Secretariat will continue to support these areas and continue to report to their current manager of administration.

Hawkins noted that the number of positions captured on the new organizational charts are estimates based on initial planning assumptions about the ministry’s

work. There will be ongoing analysis of business priorities and requirements.

Providing staff with learning and development opportunities remains a key priority for the ministry, said Hawkins. She encouraged employees to continue to take advantage of these to build the skills they will need for the future, and to regularly check the ministry’s [Learning and Development](#) section of INFOweb or courses available through the Centre for Leadership and Learning at MyOPS.

“I would like to thank staff in the impacted areas for all their patience during the transition work over the past year,” said Dawn Ogram, Acting Deputy Minister and formerly, Assistant Deputy Minister, Corporate and Direct Services. “Their continued dedication and hard work to the transition effort, while still delivering on the business and priorities of the ministry during a time of significant change, is greatly appreciated.” ■

