

North East LHIN



e-Bulletin

week of January 22, 2010 - Vol. 4 No. 2

Flo Collaborative -- the Latest Facts

- In September 2007, the Centre for Healthcare Quality Improvement (CHQI) launched the **Flo Collaborative**, a province-wide initiative intended to help Ontario's healthcare system provide the care required by a representative elderly patient named *Flo* and thousands of others like her.
- The aim was to address processes of care delivery — to eliminate the hassles, bottlenecks and irritations — so that *Flo*'s transitions from an acute hospital to other settings were faster and smoother for everyone, including *Flo*, her family and the staff who care for her.
- **Timmins District Hospital and the North East Community Care Access Centre (NE CCAC)** joined forces and were the first Flo Collaborative partnership created in the NE LHIN.
- Building on the momentum of the Flo Collaborative, CHQI launched the "Flo Spread Strategy in the spring 2009 to spread successful change ideas to organizations beyond the original partners. As such, the **Sault Area Hospital** and the NE CCAC were the second partnership in the North East to embark on the *Flo* journey.
- Simply put, the Flo Collaborative is a quality improvement toolkit to assist hospitals with process mapping.
- **The NE LHIN and CHQI are hosting a Flo Collaborative Workshop on Wednesday, February 24, 2010 to celebrate the successes of both partnerships. The invitation is extended to all 26 hospitals across the NE LHIN and the NE CCAC.**

For more information please contact **Carol Philbin Jolette**, NE LHIN Senior Consultant, Performance, Contract & Allocation, 705.840.2872 extension 203 or carol.philbinjolette@lhins.on.ca

Province Announces Creation of French Language Planning Entities

On Friday, January 15 2010, the Province announced the creation of at least five new French language planning entities. The entities will be created through a new regulation under the Local Health System Integration Act. These entities will be selected by the Minister of Health and Long-Term Care and will work with each of the province's 14 LHINs to ensure that the needs of Francophone communities are reflected in local health planning.

For more information please visit www.nelhin.on.ca.

Correction – Forthcoming Ethics Conference Hosted by the Sudbury Manitoulin Community Ethics Network

In last week's e-Bulletin we falsely stated that this conference was held by Cambrian College. Our apology for this mistake; the conference is being hosted by the Sudbury Manitoulin Community Ethics Network.

Wednesday, February 3, 2010
eDome, 1400 Barrydowne Road
Sudbury, ON P3A 3V8

For more information or to register (by January 20th), please contact Micheline Groulx, micheline.groulx@ne.ccac-ont.ca

January Open NE LHIN Board of Directors Meeting

Friday, January 29, 9:00 a.m. by teleconference 1-866-299-8690 and/or videoconference.

RSVP is required by Friday, January 22, 2010 to the attention of Lise Boucher, Corporate Executive Assistant to the Board of Directors, 1-866-906-5446 ext. 211 or lise.boucher@lhins.on.ca

18th International Congress on Palliative Care

October 5 - 8, 2010
Palais des Congrès, Montréal.

Presented by the Palliative Care Division of the Departments of Medicine and Oncology of McGill University, healthcare professionals, therapists, volunteers and individuals involved in palliative care are invited to this workshop which will speak to the future of palliative care.

Deadlines:

March 26 Pre-early bird registration
January 31 Call for abstracts – oral presentations
May 31 Call for abstracts - poster presentations

For more information: www.pai2010.com.

Human Resources Information Systems (HRIS) Quadrant Software Webinar Launch

The Community Care Information Management (CCIM) program's HRIS project team has launched a new HRIS Quadrant Software Webinar for Community Mental Health and Addictions (CMH&A) and Community Support Services (CSS) organizations across the province.

- **Wednesday, February 10, 2010** at 10:00 a.m. to 11:30 a.m.
Registration Deadline: Thursday, February 4, 2010 at 4:00 p.m.
- **Thursday March 4, 2010** at 10:00 a.m. to 11:30 a.m.
Registration Deadline: Monday, March 1st, 2010 at 4:00 p.m.

This webinar will focus on:

- Implementation of user-friendly software
- Streamlining of back-office processes
- Ontario healthcare reporting standards requirements

For more information, please visit: CMH&A organizations:

cmh_a.hris.moh@ontario.ca

or CSS organizations: css.hris.moh@ontario.ca.

