



LHINSight

LHINSight is the Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) electronic newsletter. Please share it with colleagues, clients, friends and family.

Creating a health care system that helps keep people healthy, gets them good care when they are sick, and will be there for our children and grandchildren.

August 2010 - Volume 1

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Report of the Ombudsman

On August 10, 2010, Ontario Ombudsman André Marin released his report regarding the HNHB LHIN's decision-making process, including our approach to "community engagement" when dealing with hospital restructuring proposals.

[Read more...](#)

HNHB LHIN Welcomes Micheline Wylde to the Team

On August 1, 2010, Micheline Wylde joined the HNHB LHIN team as the French Language Services (FLS) Coordinator.

[Read more...](#)

HNHB LHIN Nurses Learning More About eHealth

The Registered Nurses' Association of Ontario (RNAO), in partnership with the Ministry of Health and Long-Term Care and Canada Health Infoway, is increasing the awareness of eHealth initiatives among nurses.

[Read more...](#)

Opportunity to Join the HNHB LHIN Team

The HNHB LHIN is currently recruiting for the position of 'Information Controller.'

[Read more...](#)

Events Calendar

Check out upcoming events in the HNHB LHIN including the **HNHB LHIN board meeting on August 31, 2010.**

[Read more...](#)

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Ontario and HNHB LHIN communities. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.

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Report of the Ombudsman

On August 10, 2010, Ontario Ombudsman André Marin released his report regarding the HNHB LHIN's decision-making process, including our approach to "community engagement" when dealing with hospital restructuring proposals.



★ [Click here](#) to read the LHIN's response to the final report.

The HNHB LHIN received a preliminary report from the Ombudsman's office in August 2009.

★ [Click here](#) to read the LHIN's response to the preliminary report.

HNHB LHIN Welcomes Micheline Wylde to the Team

Micheline Wylde is the newest addition to the HNHB LHIN, joining the team as French Language Services (FLS) Coordinator. As of August 1, 2010, the FLS program and its coordinator were transferred to the LHIN from the Ministry of Health and Long-Term



Care.

In her role as FLS Coordinator, Micheline will provide planning, integration and community engagement expertise and support regarding the development, implementation and integration of FLS to the HNHB LHIN and its health service providers. Micheline will support the LHIN in its Francophone community engagement activities, assist in identifying the needs of the Francophone population, and share best practices to help meet those needs. As FLS Coordinator, Micheline has been working with Francophone communities throughout the HNHB LHIN for more than 15 years.

Micheline is actively involved in the Francophone community in various capacities. She is currently the Vice Chair of the of the French Language Public School Board; is on the board of a Francophone social cultural centre in Hamilton; and, both serves on the board and is Regional Vice Governor of an international service club in Niagara Falls. Micheline is a founding member of a French day care in Hamilton and is a member of the Regional Francophone Best Start Network.

Micheline graduated from McMaster University with honours in psychology.

HNHB LHIN Nurses Learning More About eHealth

The Registered Nurses' Association of Ontario (RNAO), in partnership with the Ministry of Health and Long-Term Care and Canada Health Infoway, is increasing the awareness of eHealth initiatives among nurses.

The Nurse Peer Leader for the HNHB LHIN has been engaging with nurses across various communities of practice to help them gain a better understanding of eHealth initiatives in our LHIN.

As of July 2010, more than 300 nurses in our LHIN took a free online certificate course - [RNAO eHealth for Every Nurse](#) - designed to help increase the level of eHealth knowledge, understanding and expertise among nurses and other health professionals across sectors.

Some of the topics covered in the course include:

- Nursing - Quality Health Care and eHealth
- Professional Issues for Nurses
- eHealth and the Nursing Role
- Nurses, Nursing Students and Social Media in Health Care

For more information about this initiative, please visit the [RNAO website](#).

Opportunity to Join the HNHB LHIN Team

The HNHB LHIN currently has one position available:



Information Controller

This 12-month contract position closes Friday, September 3, 2010.

Upcoming Events

Tuesday, August 24, 2010

[Drumming with Norview](#)

1:00 - 3:00 p.m.

Hagersville

Thursday, August 26, 2010

[History of Herbalism: 10 Herbs](#)

11:00 a.m. - Noon

Hagersville

Tuesday, August 31, 2010

[HNHB LHIN Board Meeting](#)

4:00 - 7:00 p.m.

Grimsby

Monday, September 6, 2010

Labour Day

HNHB LHIN Office - **CLOSED**

Events for Health Service Providers

Wednesday, September 22, 2010

[The Legend of the Geriatric Fall - A Symposium in Three Parts](#)

9:00 a.m. - 4:00 p.m.

Hamilton

Friday, October 29, 2010

[Identification and Facilitation of Dementia Research and Leading Practices in LHIN 4](#)

Submission Deadline for Poster Abstracts - September 15, 2010

8:30 - 11:30 a.m.

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August 2010 - Volume 2

In this newsletter:

[Helping Seniors Age at Home](#)

[The Aging at Home Impact on People](#)

[Good News from Our Partners](#)

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[Twitter Tracker](#)

Helping Seniors Age at Home

On August 31, 2010, the HNHB LHIN announced more than \$29 million in funding for local investments to help seniors age independently at home, as part of the provincial Aging at Home strategy.

[Read more...](#)

The Aging at Home Impact on People

Local Aging at Home programs have great benefits for the citizens in HNHB LHIN communities. Here are a few stories about how local programs are making a difference in people's lives.

[Read more...](#)

Good News from Our Partners

Learn about the 'good news' and the work being done by our partners in health.

[Read more...](#)

Events Calendar

Check out upcoming events in the HNHB LHIN, including the **HNHB LHIN board meeting on September 28, 2010**.

[Read more...](#)

Twitter Tracker

The HNHB LHIN has been on Twitter since June of this year. In each issue of LHINSight going forward, you will find Twitter Tracker, which will display the number of followers each of the HNHB LHIN Twitter accounts has.

[Read more...](#)

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Helping Seniors Age at Home

On August 31, 2010, the HNHB LHIN announced more than \$29 million in funding for local investments to help seniors age independently at home, as part of the provincial Aging at Home strategy.

The announcement included new projects going forward for 2010-2011 and also highlighted some success stories from projects already up and running. Read the [media release](#) and [backgrounder](#).

New projects for 2010-2011 include:

- Hospital to Homes: A Continuum of Care for the Homeless
- Rapid Access Clinics
- Haldimand Senior Supportive Housing Program
- Specialized Geriatric Services
- Expansion of Overnight Care at Pleasant Manor

For more details on these projects, read the backgrounder above.

The announcement was held at 226 Rebecca Street in Hamilton - a housing building which is a site of the Neighbourhood Model for Seniors at Risk.

Neighbourhood Model for Seniors at Risk (NMSR)

This program was funded through year one of the Aging at Home Strategy. NMSR enables seniors to live independently and safely in their homes for as long as possible. This program provides a variety of services, including case management, personal support and homemaking, to nearly 700 seniors currently living in

supportive housing units in Hamilton and seniors living in the immediate area. As of March 31, 2010, the program reported that 100% of clients experienced an improved quality of life/satisfaction.

NMSR is a community collaboration among Catholic Family Services of Hamilton, St. Joseph's Home Care and City Housing Hamilton. Here's how each partner plays a role in the program:

Catholic Family Services of Hamilton

- case management and follow-up
- linkage to social, legal and medical services
- client advocacy

St. Joseph's Home Care

- security and medication checks
- meal preparation
- light housekeeping
- personal care

City Housing Hamilton

- eviction prevention
 - navigation through the housing system
 - tenant dispute resolution and advocacy
 - Information, intervention and referrals
-

The Aging at Home Impact on People

Local Aging at Home programs have great benefits for the citizens in HNHB LHIN communities. Here are a few stories about how local programs are making a difference in people's lives.

Neighbourhood Model for Seniors at Risk

Mrs. R moved to Hamilton from Nova Scotia after losing her husband. She did not have a place to call her own, she had multiple health issues, and she struggled to afford healthy meals. Because of the supports and services offered through the Neighbourhood Model for Seniors at Risk, Mrs. R was able to secure housing and obtain a family doctor. She also receives healthy meals through Meals on Wheels, in-home supports through St. Joseph's Home Care and City Housing, and counseling through Catholic Family Services.

The Neighbourhood Model for Seniors at Risk program, helped make Mrs. R's transition to a new province and a new home healthy, safe and successful.

Powerhouse Project for Young Carers

Brittney is a young girl who helps out at home as much as she can. She often run errands for her father who

is in a wheelchair, and helps her mother with household chores.

The Powerhouse Project for Young Carers provides support for young people/caregivers living with and supporting aging adults with chronic disease/conditions. The Powerhouse Project held a summer camp with a variety of activities for kids to enjoy. Brittney had lots of fun at camp. She made crafts, went swimming, played sports and met some new friends.

"Summer camp was very fun," said Brittney. "I love how everybody is so friendly. If I could, I would go for the whole summer."

Evan is a young boy who also benefits from the Powerhouse Project. Evan lives with his grandparents and one of his favourite things to do is share meal time conversation with his grandpa, who has dementia. Evan's grandma has noted a positive change in his behaviour as a result of the Powerhouse Project.

Mobile Primary Health Team for Francophone Seniors

Please note, the following is available in French only.

Quand j'ai commencé à voir Louise Taillefer, intervenante de la clinique mobile du Centre de santé communautaire Hamilton/Niagara, j'étais déprimée et stressée. Mon mari a été diagnostiqué avec la maladie d'Alzheimer. Je suis son aidante principale. J'ai commencé à voir Louise pour avoir du soutien pendant cette période difficile. Elle a fait preuve de compréhension et d'écoute. Avec son aide, j'ai découvert des forces insoupçonnées. J'ai appris à prendre soin de mon mari et j'ai plus de confiance en moi, entre autre quand il faut prendre des décisions pour lui. Je me rends compte aussi, que je pleure moins souvent depuis que je consulte Louise.

De plus, j'ai appris à mieux m'organiser dans mon rôle d'aidante. Louise m'a appris à faire et maintenir à jour un calendrier (médicaments, visites des infirmières, autres rendez-vous) et cela a beaucoup aidé à réduire mon niveau de stress. Louise et Carole Pelletier, la gestionnaire de cas (case manager), m'ont aussi donné des listes de services disponibles dans la communauté pour nous aider, mon conjoint et moi. J'ai découvert de nouveaux services dont nous avons besoin. Carole Pelletier m'a aussi soutenue en m'expliquant comment mettre en application la procuration en cas d'incapacité que mon mari avait remplie avant sa maladie.

Les services de la clinique mobile nous permettent, à mon conjoint et moi, de rester autonomes et de rester dans notre logement.

Good News from Our Partners

- A new nurse-led practitioner clinic is coming to Niagara Falls and two new Family Health

Teams will be established in Welland and Burlington. Read the media materials from the Ministry of Health and Long-Term Care:

- Nurse-Led Practitioner Clinic - [Media release](#) and [backgrounder](#)
 - Family Health Teams - [Media release](#) and [backgrounder](#)
 - Find out how [Pine Villa Nursing Home](#) and [Queens Gardens long-term care home](#) are using the Residents First initiative to help keep residents safer and improve quality of life (*the articles are from the Ontario Long-Term Care Association (OLTCA)*).
 - [Seniors at risk of falls can visit travelling clinic](#) - The Dunnville Chronicle
 - [Nurses at the forefront](#) - Niagara This Week
-

Upcoming Events

Thursday, September 9, 2010

[Options for Care: Looking at the Increasing Care Needs of Your Family Member and Long-Term Care](#)

7:00 p.m.

Brantford

Friday, September 10, 2010

[Gateway Golf Tournament](#)

Niagara Falls

Thursday, September 16, 2010

[Alzheimer Coffee Break](#)

Niagara

Tuesday, September 28, 2010

[What to Expect When Moving Into Long-Term Care](#)

1:30 - 3:30 p.m.

Brantford

Tuesday, September 28, 2010

HNHB LHIN Board Meeting

4:00 - 7:00 p.m.

Grimsby

For more community events, [click here](#).

For Health Service Providers

September 22, 2010

[The Legend of a Geriatric Fall - A Symposium in Three Parts](#)

November 10, 2010

Celebrating Innovations in Health Care Expo 2010

Entries deadline: September 10, 2010

[Call for nominations for the 2010 Quality and Innovation Awards](#)

Nomination deadline: September 20, 2010

For more HSP event listings, [click here](#).

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HNHB_LHINfo: 43 followers

HNHB_LHINgage: 76 followers

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