



LHINSight

LHINSight is the Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) electronic newsletter. Please share it with colleagues, clients, friends and family.

Creating a health care system that helps keep people healthy, gets them good care when they are sick, and will be there for our children and grandchildren.

November 2010 - Volume 1

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Building Community Capacity

The HNHB LHIN funds community agencies to provide services that enable people to stay healthy and live independently as long as possible. The main goal of the LHIN's Community Capacity project is to help community agencies find ways to serve more people, to streamline the way they provide services and to use their resources more efficiently.

[Read more...](#)

Michael Shea Joins the HNHB LHIN Board

Michael Shea, long time community volunteer and member of the Hamilton Police Service, is the newest addition to the HNHB LHIN board. His three-year appointment took effect October 28, 2010.

[Read more...](#)

Working Together for Better Health in Fort Erie

A two-part event to enhance chronic disease prevention and management (CDPM) in Fort Erie will be held on November 22 and 30 2010. Using the Triple Aim framework, participants will identify local priorities related to CDPM and as a group, build an action plan to improve the health of their community.

[Read more...](#)

Hamilton Health Sciences Wins Improving Efficiency Award

The HNHB LHIN congratulates Hamilton Health Sciences (HHS) for being recognized for their outstanding innovation for their process improvement initiative: *Redesign of Multi-Site Hospital Total Parenteral Nutrition (TPN) Processes*.

[Read more...](#)

Good News from Our Partners

Read about the good things that are happening in health in our communities.

[Read more...](#)

Events Calendar

Check out upcoming events in the HNHB LHIN, including the **HNHB LHIN board meetings November 23 and 30, 2010**.

[Read more...](#)

Twitter Tracker

The HNHB LHIN has been on Twitter since June of this year. Twitter Tracker is an ongoing tally of the number of followers each of the HNHB LHIN Twitter accounts has.

[Read more...](#)

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Ontario and HNHB LHIN communities. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.

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Building Community Capacity

The HNHB LHIN funds community agencies to provide services that enable people to stay healthy and live independently as long as possible. Examples of community services include meals on wheels, homemaking, personal care, respite care, transportation, adult day programs and services for people with acquired brain injuries.

We know that in the future a greater number of people will need these services, but that funding for these and other health care services is limited. So, in order to make sure these services continue to be available to people when they need them, the LHIN is working with community agencies to help them find ways to be more efficient and to better organize the way these agencies work together.

The main goal of the LHIN's Community Capacity project is to help community agencies find ways to serve more people, to streamline the way they provide services and to use their resources more efficiently.

Check out the next issue of LHINsight for a special feature on the Wellness Supportive Living Program and how it's helping Niagara citizens stay in their homes.

Fast Facts

HNHB LHIN funds:

★ 82 Community Support Services, including:

- 60 Community Support Service Programs
 - 3 Acquired Brain Injury Programs
 - 19 Assisted Living Services/Supportive Housing Services
-

Michael Shea Joins the HNHB LHIN Board

Michael Shea, long time community volunteer and member of the Hamilton Police Service, is the newest addition to the HNHB LHIN board.

His three-year appointment took effect October 28, 2010.

Michael is a graduate of the University of Western Ontario, Ivey School of Business, where he holds a Masters degree in Business Administration.

Michael currently sits on the Board of Directors (Past President) of the Children's Aid Society of Hamilton, is a member of the Rotary Club of Hamilton A.M. (Paul Harris Fellow), and is an active volunteer with Good Shepherd Centres, the Community Child Abuse Council of Canada and the United Way of Hamilton-Burlington.

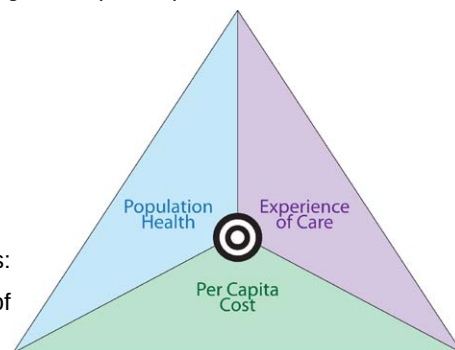
Board Chair, Juanita Gledhill made the announcement on November 1st. "Michael Shea brings a wealth of knowledge and skills to his role with our board," explained Juanita. "His significant experience in strategic planning, corporate finance, operations and business practices as well as his dedication to community volunteerism will be valuable assets as we continue to foster improvements to our local health care system."

Read the [media release](#).

Working Together for Better Health in Fort Erie

A two-part event to enhance chronic disease prevention and management (CDPM) in Fort Erie will be held on November 22 and 30 2010. Using the Triple Aim framework, participants will identify local priorities related to CDPM and as a group, build an action plan to improve the health of their community.

The Triple Aim framework, developed by the Institute for Healthcare Improvement (IHI), balances three health system goals: improving the health of the population, enhancing the experience of care, and fiscal sustainability.



In preparation for the event, LHIN staff held focus groups with more than 60 Fort Erie citizens and interviews with approximately 20 individuals, including politicians, and health, community and social service providers in Fort Erie. The goal was to provide them an opportunity to identify local factors that contribute to chronic disease, and understand what they believe Fort Erie already has to offer, and what opportunities exist, related to preventing and managing chronic disease.

Three main themes that emerged from the interviews and focus groups are:

- Health Education
- Health System Coordination
- Population Health

Additional themes, considered enablers to support activities, include geography, affordability and communication. These main themes and enablers, in addition to other important information, including environmental factors and existing data, will form part of the foundation for discussion during part one of the event (November 22). Participants will develop local goals related to chronic disease prevention and management, and will outline possible strategies and actions to meet these goals.

[Read the media release.](#)

Hamilton Health Sciences Wins Improving Efficiency Award



The HNHB LHIN congratulates Hamilton Health Sciences (HHS) for being recognized for their outstanding innovation for their process improvement initiative: *Redesign of Multi-Site Hospital Total Parenteral Nutrition (TPN) Processes*.

HHS was presented with the 2010 Innovations in Health Care Award for Improving Efficiency at the Celebrating Innovations in Health Care Expo November 10 in Toronto.

The redesign of multi-site hospital *Total Parenteral Nutrition (TPN) Processes* has improved efficiency and reduced costs through a centralized and standardized process for delivering TPN – or feeding a person intravenously - to neonatal, pediatric and adult patients across multiple hospital sites. Through improved methods and a coordinated effort across sites and stakeholder groups, this redesigned process has demonstrated increased value for money.

Carolyn Slood, Senior Technician Pharmacy (second from left) and Diane Chandler, Project Manager and Informatics Coordinator with the Medication Safety Initiative (first from right), both with HHS, accepted the Innovation Award from Minister Deb Matthews (second from right) and Tom Closson, President and CEO of the Ontario Hospital Association.

Hamilton Health Sciences was one of the winners announced at the Celebrating Innovations in Health Care Expo, held yesterday in Toronto. The Expo highlighted innovative solutions and projects that support the province's Excellent Care for All strategy, and improve how Ontario delivers health care.

[Read the media release.](#)

There were 12 successful applicants within the HNHB LHIN selected to be exhibitors.

[Click here](#) for details.

Good News from Our Partners

Brant Community Healthcare System Wants Your Input

Brant Community Healthcare System is renewing its strategic plan. BCHS is engaging citizens for their thoughts on the future of health care.

Read the [article in the Brantford Expositor](#).

Rose Cottage Volunteers Provide a Pillar of Hope in Community

This organization provides not only palliative care to terminally ill patients, but to also provides support for their caregivers and families. Rose Cottage will be launching its 25th anniversary year on November 12.

Read the rest of the [Niagara This Week article](#).

Hotel Dieu Shaver Receives Three-Year Accreditation

Hotel Dieu Shaver Health and Rehabilitation Centre has been granted a three-year accreditation status by the Canadian Council on Health Services Accreditation. Hotel Dieu Shaver met or exceeded 95% of the 655 standards set out by Accreditation Canada.

Read the [media release](#).

Hamilton Health Sciences Gets New MRI Machine

Health Minister Deb Matthews made the announcement on October 29 at Hamilton General Hospital, where the new imaging machine is set to start operating 40 hours a week in May 2011.

Read the rest of the [Hamilton Spectator article](#).

Niagara Health System Hospitals Going 'Green'

Over the next two years, Greater Niagara General Hospital will see \$4.1-million worth of energy-saving retrofits, and Douglas Memorial Hospital will receive \$1.1 million. The measures will have the same greenhouse gas reduction effect as taking nearly 1,000 vehicles off the road.

Read the rest of the [Niagara Falls Review article](#).

Join St. Joseph's Patient and Family Advisory Council

St. Joseph's Healthcare Hamilton is looking for community members to join its Patient and Family Advisory Council. The main purpose of the council is to bring the perspectives of patients and families directly into the planning, delivery, and evaluation of health care, which improves the quality and safety of care delivered.

Application Deadline: December 15, 2010

For more details and how to apply, [click here](#).

[Click here to read more good news from our partners.](#)

Upcoming Events

Community Events

Saturday, November 13, 2010

[Open House at Niagara Health System Port Colborne Site](#)

10:00 a.m. - 1:00 p.m.

Port Colborne

Tuesday, November 16, 2010

[Aboriginal Addictions Awareness Week: Variety Show](#)

7:00 p.m.

Brantford

November 17 & 24 and December 1 & 8

[Four-Part Learning Series for Persons with Dementia and Their Caregiver](#)

Stoney Creek

Thursday, November 18, 2010

[Driving and Dementia: Planning for Driving Retirement](#)

6:30 - 8:00 p.m.

Hamilton

Thursday, November 18, 2010

[Your Region: Understanding Services Delivered and Their Cost](#)

7:00 - 9:30 p.m.

Thorold

Tuesday, November 23, 2010

[HNHB LHIN Board Meeting \(Education\)](#)

9:00 a.m. - 3:00 p.m.

Grimsby

Tuesday, November 30, 2010

[HNHB LHIN Board Meeting \(Business\)](#)

4:00 - 7:00 p.m.

Grimsby

For more community events, [click here](#).

Health Service Provider Events

Saturday, November 13, 2010: **SUBMISSION DEADLINE** - [Ontario Gerontology Association 30th Annual Conference - May 4-5 2011](#)

Wednesday, November 17 2010: [Helping You Make Smoking Cessation Happen for Clients with Mental Illness](#)

Tuesday, November 23 2010: [Improving Mental Health of Diverse Groups](#)

Wednesday, November 24, 2010: [Innovations in Hospice Palliative Care](#)

Wednesday, November 24 & 25 2010: [Bridging the Cultural Gap - Nurturing the Energy of Change](#)

Tuesday, November 30, 2010: [Age-Friendly Communities - Creating a Community of a Lifetime](#)

For more HSP events, [click here](#).

Twitter Tracker

HNHB_LHINfo: **106 followers** (up 23 from last report)

HNHB_LHINgag: **131 followers** (up 19 from last report)



Who else is on Twitter?

- Deb Matthews, Minister of Health and Long-Term Care: @Deb_Matthews
 - Bob Kemp Hospice: @bobkemphospice
 - Bridges Community Health Centre: @BridgesCHCLoriK
 - Niagara Health System: @niagarahealth
 - Hamilton Health Sciences: @HamHealthSc
 - Jill Cappa, Health Force Ontario Marketing and Recruitment Agency - Community Partnership Coordinator for Hamilton Niagara Haldimand Brant area: @CPCHNHB
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