



LHINSight

LHINSight is the Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) electronic newsletter. Please share it with colleagues, clients, friends and family.

Creating a health care system that helps keep people healthy, gets them good care when they are sick, and will be there for our children and grandchildren.

August 2011

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Online Patient Records Enhancing Care

On August 9, 2011, the HNHB and WW LHINs held a joint ClinicalConnect event, which included real life examples from a local patient and health care providers about how this secure online portal is improving patient care. An additional \$5 million investment from eHealth Ontario was announced to support the expansion of the tool.

[Read more...](#)

Donna's Blog

Donna Cripps, CEO, began blogging just a few months ago. Check out an excerpt from her latest blog post, and be sure to read her next post on Monday, September 12.

[Read more...](#)

Nominate a Special Caregiver in Your Life

This fall, the Hamilton Niagara Haldimand Brant Community Care Access Centre (HNHB CCAC) will hold its second annual Heroes in the Home Caregiver Recognition Awards, to recognize and say thank you to the special

individuals who give so much of themselves to help others in need in our communities. Anyone can nominate a caregiver. **Submit your nomination before September 12, 2011.**

[Read more...](#)

2011 Quality and Innovation Awards

The Cancer Quality Council of Ontario (CQCO) and Cancer Care Ontario (CCO), in partnership with the Canadian Cancer Society – Ontario Division, are pleased to announce the sixth annual call for nominations for the 2011 Quality and Innovation Awards. **The nomination deadline is September 16, 2011.**

[Read more...](#)

Events Calendar

Check out upcoming events in the HNHB LHIN, including the **HNHB LHIN board business meeting August 30, 2011.**

[Read more...](#)

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Ontario and HNHB LHIN communities. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.

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Online Patient Records Enhancing Care

For Susan Barnard (pictured right), [ClinicalConnect](#) brings her peace of mind. Following a colonoscopy and biopsy, she was told she would have to wait about six weeks to learn the results. With access to ClinicalConnect, her family doctor was able to get the results in just two days. That means Susan didn't have to wait anxiously for weeks to find out if everything was okay. She was relieved and grateful to learn the results so quickly.



Two million Ontarians, like Susan, are benefitting from better quality and more efficient patient care thanks to ClinicalConnect. ClinicalConnect, a secure online portal, gives more than 2,500 health care providers, such as doctors, nurses and pharmacists, in the HNHB and Waterloo Wellington (WW) LHINs access to real-time patient information in one place. Available medical information includes hospital reports and lab results from 28 hospitals and two Community Care Access Centres (CCACs) across the two LHINs. With ClinicalConnect, timely and more informed patient care decisions can be made, and the need to repeat lab and diagnostic tests is reduced.

Susan told her story to a room full of various health care providers at a joint HNHB and WW LHIN event on August 9, 2011. Joining her in sharing real life examples of how this tool improves patient care were Dr. Barb Teal and Dr. Mohamed Alarakhia, family doctors in Hamilton and Kitchener, respectively. Dr. Rob Lloyd, a Pediatric Intensivist gave a compelling live demonstration of the how the tool works. An additional \$5 million was announced from eHealth Ontario's President and CEO, Greg Reed. The \$5 million will support expansion of the tool, including expanding access to ClinicalConnect to 600 more health care providers.



Top row, left to right: Dale Maw, Senior eHealth Manager, WW LHIN; Hon. John Milloy, MPP Kitchener Centre; Greg A. Reed, President & CEO, eHealth Ontario; Hon. Sophia Aggelonitis, MPP Hamilton Mountain; Ted McMeekin, MPP Ancaster-Dundas-Flamborough-Westdale
Bottom row, left to right: Susan Barnard, patient and Hamilton resident; Dr. Barb Teal, Family Doctor, Hamilton; Dr. Mohamed Alarakhia, Family Doctor, Kitchener; Dale Anderson, Senior Consultant, Stakeholder Engagement, HNHB LHIN Project Management Office

Remarks of support for ClinicalConnect and its benefits to patients and providers were given by the Honourable Sophia Aggelonitis, MPP Hamilton Mountain, the Honourable John Milloy, MPP Kitchener Centre, and Ted McMeekin, MPP Ancaster-Dundas-Flamborough-Westdale.

More information:

[Media Release](#)

[Backgrounder: ClinicalConnect](#)

[Backgrounder: What People Are Saying About ClinicalConnect](#)

[FAQs](#)

Presentation - [Care Coordination in Action: Improving Patient Care and Safety](#) - by Dale Anderson, Senior Consultant, Stakeholder Engagement, HNHB LHIN Project Management Office

Donna Cripps, CEO, began blogging just a few months ago. Check out an excerpt from her latest blog post (below), and be sure to read her next post on Monday, September 12.

So Dorothy clicks her heels three times as she desperately repeats, "There's no place like home," and voila, she's home. Of course, going home isn't as simple as slipping on a pair of ruby red slippers. We've got the next best thing – the Assess Restore program. Admittedly less fantastical than teleporting shoes, this program does what it intends to - and that's to help people return home from hospital.

But the issue here is different than in Dorothy's case. The issue addressed by the Assess Restore program is one of improving people's health to a point where they are well enough to go home.

In 2010-11, 81% (674 people) of the people admitted to this program, were discharged home from hospital. Based on data, we know that without this program, the majority of these individuals would have gone into long-term care. That's nearly 700 people - grandfathers, grandmothers, parents, siblings, aunts and uncles – who avoided going into a long-term care home and instead, returned home. We know that people prefer to be home, where they are in familiar surroundings and close to family and friends. What's more, this program has resulted in \$30 million in health system savings just within our LHIN!

[Read the full August 2011 blog post.](#)



[Sign up to receive Donna's Blog](#)

Nominate a Special Caregiver in Your Life

Heroes in the Home: Caregiver Recognition Program



Every day, people in our communities provide care to those facing the challenges of age, illness and disability.

This fall, the Hamilton Niagara Haldimand Brant

Community Care Access Centre (HNHB CCAC) will hold its second annual

Heroes in the Home Caregiver Recognition Awards, to recognize and say thank you to the special individuals who give so much of themselves to help others in need in our communities. Whether it is through warm smiles, shared laughter, or caring expertise, caregivers make it possible for countless individuals to live at home with dignity.

"Family caregivers today are absorbing and ever-increasing part of health care costs and contributing hundreds of millions of hours of unpaid labour. In 1999, an economic assessment of family caregivers valued their work at 5 billion dollars per year, which could be worth as much as 12.3 million dollars per year today," according to CARP's 2008 submission to the House of Commons Standing Committee on Finance.

The HNHB CCAC Heroes in the Home caregiver recognition program honours unpaid caregivers, including family members, and friends whose kindness and commitment allows our clients and others to live full lives



in their communities, despite the limitations of age, illness, or disability.

"These caregivers are ordinary people doing extraordinary things," says Melody Miles, CEO, HNHB CCAC.

"With an aging population and rising health care costs, caregivers are the invisible backbone of the health and long term care system."

Anyone can nominate a caregiver. Please take a few moments to recognize a caregiver you know. Complete the one-page, on-line nomination form available on www.hnhb.ccac-ont.ca. Submit your nomination before September 12, 2011. All nominees will be invited to a special ceremony to receive a Certificate of Appreciation.

200 unpaid caregivers were honoured at events held in Hamilton, St. Catharines, Simcoe, Brantford and Burlington in 2010. This year events will be held in the fall (dates and locations to be announced).

Please visit www.hnhb.ccac-ont.ca for updates and to learn more about the Heroes in the Home Program.

[Check out the video.](#)

2011 Quality and Innovation Awards



The Cancer Quality Council of Ontario (CQCO) and Cancer Care Ontario (CCO), in partnership with the Canadian Cancer Society – Ontario Division, are pleased to announce the sixth annual call for nominations for the 2011 Quality and Innovation Awards.

Once again, these awards will recognize significant contributions to quality or innovation in the delivery of cancer care. Eligible applicants must be involved in the delivery of cancer care within Ontario. Successful applicants will be notified in October and invited to an awards dinner and presentation in Toronto this fall.

For more information about the nomination process and criteria, and to download the application forms visit <http://www.cqco.ca/awards> or contact Katrina Santiago at qualityandinnovation.awards@cqco.ca.

The nomination deadline is September 16, 2011.

Upcoming Events

Community Events

August 22-26, 2011

[Brain Waves Summer Program for Kids](#)

Brantford

Saturday August 20, 2011

[Native Women Inc - Niagara Chapter Charitable Garage Sale](#)

8:00 a.m. - 2:00 p.m.

Fort Erie

Tuesday, August 30, 2011

[HNHB LHIN Board Business Meeting](#)

4:00 - 7:00 p.m.

Grimsby

Monday, September 5, 2011

Labour Day

HNHB LHIN Office Closed

Tuesday, September 13, 2011

[Alzheimer Society Coffee Break Barbeque](#)

11:00 a.m. - 2:00 p.m.

Hagersville

For more community events, [click here](#).

Health Service Provider Events

Fall 2011: [Fundamentals in Hospice Palliative Care](#)- **Registration Deadline - September 19, 2011**

September 9-10, 2011: [Cardiology Update 2011](#)

September 14, October 19, & November 16, 2011: [EQUIP for Action on Diversity: Interactive 3-Part Learning Series](#)

September 15-16, 2011: [Geriatric Assessment Training Program](#)

September 17, 2011: [Interventional Pain Conference](#)

September 23, 2011: [SOADI 9th Annual Gathering: Planting the Seeds of Health and Wellness](#)

September 24, 2011: [Hamilton Scleroderma Update 2011](#)

September 30, 2011: [Annual McMaster Update in Thromboembolism and Hemostasis](#)

For more HSP events, [click here](#).

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