



LHINSight

LHINSight is the Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) electronic newsletter. Please share it with colleagues, clients, friends and family.

Creating a health care system that helps keep people healthy, gets them good care when they are sick, and will be there for our children and grandchildren.

January 2012

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Update from the Board Meeting

The minutes from the January 25, 2012 board business meeting will be posted following approval at the February 29, 2012 business meeting. In the meantime, please read through some of the highlights from the meeting. [Read more...](#)

EMS & CCAC Help Eileen Get Care in the Community

Thanks to the Community Referrals by EMS (CREMS) pilot program in Hamilton, Flamborough resident Eileen was connected with the help she needed in the community. Together with the HNHB LHIN's Emergency Services Steering Committee (ESSC), Hamilton EMS developed this unique pilot project to connects seniors with care in

the community with the goal of helping them avoid unnecessary emergency department visits.

[Read more...](#)

BSO Update - January 2012

This is the first in a series on monthly updates to keep you informed of local progress in advancing the Behavioural Supports Ontario (BSO) Project. The Behavioural Supports Ontario (BSO) Project is about enhancing care for older adults and seniors with responsive behaviours and their caregivers. The HNHB LHIN's Action Plan outlines four key solutions to enhancing care locally. Four sub-committees have been developed to advance these solutions: Primary Care, Community, Long-Term Care and Human Resources

[Read more...](#)

BSO Project Job Opportunities

Are you interested in enhancing care for older adults with responsive behaviours? These opportunities may be for you! There are currently three positions available in the HNHB LHIN related to the [Behavioural Supports Ontario \(BSO\) Project](#).

[Read more...](#)

Aboriginal Health Network: 3 Days, 3 Priorities, 3 Years

During a three-day retreat, the HNHB LHIN's Aboriginal Health Network identified three desired outcomes for the Aboriginal population over the next three years: that youth feel proud, respected and hopeful about their future; that people live long, healthy lives; and that people live in strong, stable and responsible families.

[Read more...](#)

Donna's Blog - January 2012

Donna Cripps, CEO, began blogging earlier this year. Check out an excerpt from her latest blog post, and be sure to read her next post on Monday, February 6, 2012.

[Read more...](#)

Attention 'My Page' Subscribers

Please note that email addresses with the domain mountcable.net are no longer accepting messages. That means, you're missing out on updates you signed up for from the HNHB LHIN. Please log in to 'My Page' to update your email address.

[Read more...](#)

Good News from Our Partners

Read some of the good news from our partners in health.

[Read more...](#)

Job Posting: Mississauga Halton LHIN

The Mississauga Halton LHIN is currently recruiting for a [Communications Lead](#), one year contract position.

[Read more...](#)

Events Calendar

Check out upcoming events in the HNHB LHIN including the **Board Education meeting February 22 and Board Business meeting February 29, 2012.**

[Read more...](#)

Follow Us on Twitter!

Stay informed of HNHB LHIN initiatives and activities by following us on Twitter.

[Read more...](#)

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Ontario and HNHB LHIN communities. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.

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Update from the Board Meeting - January 25, 2012

The minutes from the January 25, 2012 board business meeting will be posted following approval at the February 29, 2012 business meeting. In the meantime, please read through some of the highlights from the meeting.

Highlights

- Kevin Smith, Supervisor of the Niagara Health System (NHS) provided an update on the NHS, some of the issues it faces, and next steps in the process of his work. [Click here](#) to view the presentation.
 - The board was given a presentation on Connecting South West Ontario (cSWO), an e-health initiative to create South West Ontario's integrated electronic health record. [Click here](#) to view the presentation by Glenn Holder, CIO, Waterloo Wellington LHIN and Brian Orr, London Health Sciences Centre.
 - Following a staff review of Aging at Home programs, the board approved funding for 18 programs to be converted to base.
 - The board reviewed and approved a draft copy of the 2012-13 Annual Business Plan which outlines plans and goals for the next fiscal year.
 - Two board members will complete their terms in the coming months, meaning our board Audit and Quality Committees will have new members.
 - The board endorsed the Joseph Brant Memorial Hospital Stage 2, Part A Functional Programs and Services submission.
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EMS & CCAC Help Eileen Get Care in the Community

Meet Eileen, a Flamborough resident. She is a senior who is frail, has fallen many times, sustained injuries, and has gone to the emergency department multiple times and been admitted to hospital.

Hamilton Emergency Medical Services (EMS) was at Eileen's home three times in two days to help her get back up after a fall. Thanks to the [Community Referrals by EMS \(CREMS\)](#) pilot program in Hamilton, Eileen was connected with the help she needed in the community. Within 24 hours, occupational therapy, physiotherapy and a clinic to help her avoid falling were in place!

EMS referred Eileen to the HNHB Community Care Access Centre for follow-up as part of the CREMS program. Since the referral, EMS hasn't received any calls from Eileen.

Together with the HNHB LHIN's Emergency Services Steering Committee (ESSC), Hamilton EMS developed this pilot project to connect seniors with care in the community. One of the key goals is to help divert people avoid unnecessary emergency department visits. CREMS is a partnership between Hamilton EMS and the HNHB Community Care Access Centre (CCAC).

Through this program paramedics refer individuals who they feel may be at risk for injury or need assistance, to the CCAC. The CCAC follows up with the individual to determine if they need community support services.

Identifying individuals who are at risk for future injury and providing the necessary support services as needed may assist people to remain in their homes and prevent further injury or illness.

An added benefit of this program is that it works to decrease an individual's reliance on emergency services.

From October 2010 to October 2011:

- 428 referrals made
- 77% of individuals had new or enhanced CCAC services initiated

Based on the success of this program, CREMS is now expanding throughout the HNHB LHIN.

There is an example of how the LHIN and its partners are working together to help people like Eileen get the care they need in the community and avoid visits to the emergency department.

Learn More

View the [CREMS presentation](#) to the LHIN board at its October 19, 2011 meeting.



BSO Update - January 2012

This is the first in a series on monthly updates to keep you informed of local progress in advancing the Behavioural Supports Ontario (BSO) Project.

The [Behavioural Supports Ontario \(BSO\) Project](#) is about enhancing care for older adults and seniors with responsive behaviours and their caregivers. The HNHB LHIN's [Action Plan](#) outlines four key solutions to enhancing care locally. Four sub-committees have been developed to advance these solutions: Primary Care, Community, Long-Term Care and Human Resources.

[BSO Update - Pic](#)



[Click here](#) to read about the exciting work each of these sub-committees is undertaking.

Action Plan Highlights

Toolkit for primary care providers to help them assess and manage patients with responsive behaviours

Single point of contact for individuals and caregivers to connect with multiple resources and services

Mobile outreach teams to support individuals and caregivers in the community

Mobile outreach teams to support individuals and caregivers in long-term care

BSO Project Job Opportunities

Are you interested in enhancing care for older adults with responsive behaviours?

These opportunities may be for you!

The following positions are available in the HNHB LHIN related to the [Behavioural Supports Ontario \(BSO\) Project](#):

- [BSO Mobile Team Manager](#)
- [BSO Clinical Coach](#)
- [BSO Care Support](#)
- [Part-Time Therapeutic Recreationist](#)

Apply Today!

Aboriginal Health Network: 3 Days, 3 Priorities, 3 Years

You've heard the phrase, 'It takes a village to raise a child.' This idea of shared responsibility is simply part of Aboriginal culture, not only for raising a child, but also for impacting priorities the LHIN's Aboriginal Health Network outlined at its retreat January 6-8, 2012.



During this three-day retreat, the network outlined three priorities to address over the next three years. These priorities are a few of the network's desired results for the Aboriginal population. The network will track and monitor key indicators outlined below (and many more for each priority) as a measure of impact and progress in achieving their desired results.

Desired Result (Priority)	Primary Indicator
Aboriginal youth feel proud, respected and hopeful about their future	↓ Youth suicide rate
Aboriginal people live long, healthy lives	↓ Diabetes rate
Aboriginal people live in strong, stable and responsible families	↓ Incidence of domestic violence

The network is developing an action plan to reduce the youth suicide rate, the diabetes rate, and the incidence of domestic violence among the Aboriginal population. Recognizing that many different factors contribute to achieving these results, the action plan identifies some of the other key networks, groups and organizations who have a role to play and describes actions they can take to impact the above indicators. The report and action plan will be posted at www.hnhblhin.on.ca in the coming weeks.

This is precisely why it 'takes a village' - everyone has a role to play in improving the health, wellbeing and outcomes for the Aboriginal community.

Learn More

- Find out more about the [Aboriginal Health Network](#).
- [Click here](#) to view membership.

Donna's Blog - January 2012

Check out an excerpt from Donna Cripps' latest blog post and be sure to read her next post on Monday, February 6, 2012.

January 2012

After a brief break spent with family and friends, I feel refreshed and happy to be back into the swing of things. I certainly hope all of you had a wonderful holiday season and are re-energized for the year ahead.

When I think about the year that has passed, I find myself asking two questions, 'How did we make things better for people?' and 'What can we do better this year?'

I am proud of the work we do every day to provide people with better access to care, enhance the quality of care they receive and provide them with better value for money.

Here are just some of the things made possible last year as a result of the HNHB LHIN working together

with health care providers, stakeholders, and residents:

- More seniors continued to live independently at home.
- More people returned home sooner following a hospital stay.
- The LHIN reported the lowest acute alternate level of care (ALC) rate in five years, meaning more people are getting the care they need in the appropriate place.

[Read the full blog post.](#)



[Sign up to receive Donna's Blog](#)

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Need help?

Contact Laura Bruccoleri at laura.bruccoleri@lhins.on.ca or 866-363-5446 ext. 4225.

Good News from Our Partners

How Local Alzheimer Society Helps People and Their Families

The Alzheimer Society of Brant is currently serving more than 1,400 people. In the past year, the agency has had more than 300 new referrals of people with dementia and provided more than 1,000 hours of education and 4,300 hours of respite.

Read the [stories of Bill and Pat, Gerald and Marilyn, and Margaret and Don in the Brantford Expositor.](#)

ClinicalConnect Evolves into More than Electronic Health Record

ClinicalConnect has evolved very quickly into a robust real-time information delivery system for patient health information across the HNHB and WaterlooWellington LHINs, with over two million patients, 28 regional hospitals, and Oncology & CCAC records. This provides nurses and other health care professionals within the patient's circle of care to access health information electronically, ultimately providing safer and more efficient care.

Read the [entire story in the RNAO eHealth for Every Nurse Newsletter.](#)

Jo Brant Expansion Campaign gets \$7M in Donations

Joseph Brant Memorial Hospital's long-term expansion plans have received a \$7-million financial kickstart. The Joseph Brant Memorial Hospital Foundation announced what it termed three "historic gifts" to the campaign: The Auxiliary to JBMH has donated \$5 million; the four Rotary clubs of Burlington have made a combined \$1-million gift; and the organizers and sponsors of the JB 2 Day Men's Invitational Golf Tournament have donated \$1 million.

Read the [entire article in the Burlington Post](#).

Niagara Health System & Unions Launch Back to Work Strategy

The Niagara Health System and its unions have launched an innovative back-to-work program aimed at improving outcomes for injured and ill workers and reducing multi-million dollar sick-time costs. "The Return to Work and Primary Prevention program is aimed at preventing injuries and illnesses by maintaining a safe and healthy workplace and helping injured employees return to a productive and safe work environment," said Sue Matthews, the health system's interim president and chief executive officer.

Read the [entire article in Bullet News Niagara](#).

Fractured Hips a Priority at Juravinski

When Marie Bonnett fell and broke her left hip and leg outside a grocery store in early December she didn't hesitate to have surgery right away. Within 48-hours the senior was on the operating table at the Juravinski hospital which specializes in orthopedic procedures.

Read the entire [article in the Hamilton Spectator](#).

Hotel Dieu Shaver to Get High-Tech Rehab

Niagara will soon be home to a high-tech rehabilitation facility the likes of which may not exist anywhere else in Ontario. Officials at the Hotel Dieu Shaver Health and Rehabilitation Centre in St. Catharines unveiled plans on Wednesday for a \$2-million project that will give patients needing rehab cutting edge therapy. The project involves enclosing an existing courtyard at the centre, Niagara's regional rehab and continuing care facility, creating an expansive 5,700 square feet of new space.

Read the entire [article in Niagara This Week](#).

[Click here to read more good news stories.](#)

Job Posting: Mississauga Halton LHIN

The Mississauga Halton LHIN is currently recruiting for the following position:

Communications Lead

This is a one-year position to fill in for the current incumbent who will be going on a maternity leave soon. Serve as the communications and public relations resource and provides advice and support within the MH

LHIN in the management of community relations.

Upcoming Events

Community Events

Sunday, January 29, 2012

[2012 Walk for Memories](#)

9:00 - 11:00 a.m.

St. Catharines

Wednesday, February 1, 2012

[SUBMISSION DEADLINE: National College of Health Leaders Awards Program](#)

Friday, February 10, 2012

[SUBMISSION DEADLINE: Service Awards for Geriatric Excellence \(SAGE\)](#)

Monday, February 20, 2012

HNHB LHIN Office Closed

Family Day

Wednesday, February 22, 2012

[HNHB LHIN Board Education Meeting](#)

4:00 - 6:00 p.m.

Grimsby

Wednesday, February 22, 2012

[Nutritional Issues in Dementia](#)

6:30 - 8:30 p.m.

St. Catharines

February 28, March 6, 13, 20, 2012 (Wednesdays)

[First Link Learning Series for Individuals with Dementia and Their Care Partner](#)

Dundas

Wednesday, February 29, 2012

[HNHB LHIN Board Business Meeting](#)

4:00 - 7:00 p.m.

Grimsby

For more community events, [click here](#).

Health Service Provider Events

February 24, 2012: [Annual Addictions and Mental Health Forum](#)

March 6-7, 2012: [Successful Strategies for Healthy Grieving and Suicide Prevention and Intervention](#)

March 30-31, 2012: [Canadian Interventional Pain Course](#)

May 3-6, 2012: [Contemporary Acupuncture Integration in Today's Health Care](#)

April 2, 2012: [Senior Friendly Hospital Care: The Imperative Need for Change](#)

June 11-15, 2012: [5 Days in Palliative Care](#)

For more HSP events, [click here](#).

Follow Us on Twitter!

Follow @HNHB_LHINgage to stay informed of HNHB LHIN initiatives and activities.

We want to stay informed too - let us know if you're on Twitter!



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