



LHINSight

LHINSight is the Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) electronic newsletter. Please share it with colleagues, clients, friends and family.

Creating a health care system that helps keep people healthy, gets them good care when they are sick, and will be there for our children and grandchildren.

April 2012 - Volume 2

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Specialized Respite Care is Special to Bill

In their 53rd year of marriage, Bill and Mary took the vows, 'in sickness and in health' to heart. After surviving cancer, Mary suffered a stroke that left her paralyzed on one side and unable to speak. Help was close to home thanks to the Specialized Respite Care program, a partnership between Participation House Brantford and Community Living Brant. This HNHB LHIN-funded program provides respite care for aging individuals or those caring for individuals who have a developmental or physical disability.

[Read more...](#)

Join our ACTION Citizens' Reference Panel

We are currently **seeking volunteers** who are passionate about transforming our health system to join our ACTION Citizens' Reference Panel. The HNHB LHIN is pursuing an integrated health system that will ensure patients experience care that is better coordinated, more timely and of the highest quality. To achieve this, HNHB

LHIN is undergoing an intensive process called ACTION which is A Call To IntegratiOn Now.

[Read more...](#)

Mobile Access to e-Health Records Means Safer Care

Authorized health care providers can now use mobile devices to instantly and securely access their patients' health information, accelerating the decision-making process and enhancing patient care.

[Read more...](#)

Making Progress: Donna's Interview on Hamilton Talks

Donna Cripps, CEO, HNHB LHIN is featured on Hamilton Talks with Larry Di Ianni to discuss the role of LHINs and the positive difference the HNHB LHIN has made for people and their families. Check it out!

[Read more...](#)

Community HSPs: Q4 Reporting

Attention Community Health Service Providers: Information related to Q4 reporting is available on the HNHB LHIN website and WERS.

[Read more...](#)

Good News from Our Partners

Read some of the good news from our partners in health:

- Great News for Local Cancer Patients
- Doctors Can Now Use Mobile Devices to Access Patient Records
- John Noble Home Wins Provincial Award for Putting 'Residents First'

[Read more...](#)

Events Calendar

Check out upcoming events in the HNHB LHIN including the **Board business meeting May 30, 2012.**

[Read more...](#)

Follow Us on Twitter!

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[Read more...](#)

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Ontario and HNHB LHIN communities. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.

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Specialized Respite Care is Special to Bill



In their 53rd year of marriage, Bill and Mary (pictured left) took the vows, 'in sickness and in health' to heart. After surviving cancer, Mary suffered a stroke that left her paralyzed on one side and unable to speak. Though she maintained mobility with a wheelchair, she was dependent on her husband for many things. Bill, the devoted husband he is, was Mary's primary caregiver. As much as he loved and doted on Mary, Bill explains the responsibility of being a caregiver can become "very difficult." Faced with his own health complications, he sought help.

Help was close to home thanks to the Specialized Respite Care program, a partnership between Participation House Brantford and Community Living Brant. This HNHB LHIN-funded program provides respite care for aging individuals or those caring for individuals who have a developmental or physical disability.

"Caregiver burden is a huge issue," says Sherry Kerr, Executive Director, Participation House Brantford (pictured right with Bill). "It impacts the health of the caregiver, and if the caregiver is not well, it can certainly impact the health and wellbeing of the individual for whom they're caring."

Bill brought Mary to the program on a few occasions while he was in hospital. He is very grateful for the care Mary received. "She was happy there...and it gave me peace of mind knowing that she was in good hands."



In one year, the program provided more than 24,000 hours of specialized respite care to people like Mary. That's the equivalent of 1,000 days of care.

"Programs like this are important in ensuring people get the best care, in the right place, at the right time," comments Donna Cripps, CEO, HNHB LHIN. "We know people want to continue living at home as long as they can because we know they are most comfortable at home. Programs like caregiver respite, are important for the health care system because they help reduce avoidable trips to hospital and help prevent people from going to a long-term care home prematurely."

Bill and Mary's story is one example of how the LHIN is working with its partners to provide people with access to quality care close to home.



HAVE YOUR SAY!

Join the ACTION Citizens' Reference Panel to help create an integrated system that puts people at the heart of high quality health care.

The HNHB LHIN is pursuing an integrated health system that will ensure patients experience care that is better coordinated, more timely and of the highest quality. To achieve this, HNHB LHIN is undergoing an intensive process called ACTION which is A Call To IntegratiOn Now.

We are currently seeking volunteers who are passionate about transforming our health system to join our ACTION Citizens' Reference Panel. This diverse, cross-section of representatives from across the HNHB LHIN will be required to attend three collaborative sessions to discuss the current state of the health system and work collaboratively to develop recommendations for change.

This call for volunteers is the first step in creating the ACTION Citizens' Reference Panel. From all volunteer applications received, a random sample of individuals will be selected to fill specific parameters and ensure

representation that is reflective of the HNHB LHIN population. Those selected to participate will be contacted directly by May 18, 2012.

All three sessions will be held in the HNHB LHIN and volunteers will be reimbursed for travel (mileage) expenses.

Session dates:

- Kick-off session: 6:30 pm - 9:00 pm, Wednesday, May 23, 2012
- Working session: 9:00 am - 4:00 pm, Saturday, June 2, 2012
- Planning session: 9:00 am – 4:00 pm, Saturday, September 15, 2012

Interested residents are encouraged to learn more by visiting www.hnhblhin.on.ca.

[CLICK HERE](#) to apply online or call 1-866-363-5446 ext.4205.

The deadline to apply for the ACTION Citizens' Reference Panel is midnight Thursday, May 10, 2012.

Mobile Access to e-Health Records Means Safer Care

Authorized health care providers can now use mobile devices to instantly and securely access their patients' health information, accelerating the decision-making process and enhancing patient care.

"The combination of a highly mobile device like the iPad, and comprehensive patient data spanning many hospitals through ClinicalConnect, brings effective, fast, secure and safe decision-making ability right to the bedside at any time, day or night," said Dr. Rafi Setrak, emergency physician, Niagara Health System.

ClinicalConnect, a secure, online portal that connects the hospital information systems of the 28 hospitals and two Community Care Access Centres (CCACs) in the HNHB and Waterloo Wellington LHINs can now be accessed using mobile devices. These devices will soon receive diagnostic test results in real time, allowing clinicians to make quicker decisions and provide care sooner.

On April 20, 2012, Murray Glendining, Executive VP, Hamilton Health Sciences and CIO, HNHB LHIN, announced a \$1 million dollar investment into ClinicalConnect from Canada Health Infoway.

Read the [media release](#).

Read the Hamilton Spectator story below, in the 'Good News from our Partners' section.

Making Progress: Donna's Interview on Hamilton Talks

Donna Cripps, CEO, HNHB LHIN is featured on *Hamilton Talks* with Larry Di Ianni to discuss the role of LHINs and the positive difference the HNHB LHIN has made for people and their families. Check it out!

Community HSPs: Q4 Reporting

Q4 Reporting



Please note that information about Q4 reporting for community health service providers is available on the HNHB LHIN website at www.hnhblhin.on.ca by navigating to 'For Health Service Providers' and '[For the Community Sector.](#)'

These files are also available on WERS.

Good News from Our Partners

Great News for Local Cancer Patients

Ambulatory cancer treatment partners in the HNHB LHIN are working together to create an integrated cancer system. The partners include Brant Community Healthcare System, Juravinski Cancer Centre, Joseph Brant Memorial Hospital and Niagara Health System.

[Read the column in the Brantford Expositor.](#)

Doctors Can Now Use Mobile Devices to Access Patient Records

Doctors and other authorized health professionals can now use iPads and other mobile devices to access their patients' health information at 28 hospitals across the HNHB and Waterloo Wellington LHINs.

[Read the article in the Hamilton Spectator.](#)

John Noble Home Wins Provincial Award for Putting 'Residents First'

John Noble Home received a Residents First Inaugural Award from Health Quality Ontario (HQO) for their success in integrating the Residents First program into their model of resident care.

[Read the article in the Brantford Expositor.](#)

[Click here to read more good news stories.](#)

Upcoming Events

Community Events

Saturday, April 28, 2012

[Community Wellness Fair: Mind, Body, Spirit](#)

10:00 a.m. - 3:00 p.m.

Simcoe

Tuesday, May 15, 2012

[Eye Foods: A Food Plan for Healthy Eyes](#)

6:00 p.m.

Hagersville

Monday, May 21, 2012

HNHB LHIN Office Closed

Victoria Day

Wednesday, May 30, 2012

HNHB LHIN Board Business Meeting

4:00 - 7:00 p.m.

Grimsby

For more community events, [click here](#).

Health Service Provider Events

May 3-6, 2012: [Contemporary Acupuncture Integration in Today's Health Care](#)

May 16, 2012: [Rigorous Subjectivity: Attending to the paradox in Healthcare](#)

June 2, 2012: [Clinical Day in Ophthalmology](#)

June 6, 2012: [Care of the Elderly: Perspectives for Primary Care](#)

June 11-15, 2012: [5 Days in Palliative Care](#)

For more HSP events, [click here](#).

Follow Us on Twitter!

Follow @HNHB_LHINgage to stay informed of HNHB LHIN initiatives and activities.

We want to stay informed too - let us know if you're on Twitter!



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