

Hospital Service Accountability Agreement *Update*

e-Learning Series

The first modules of the e-Learning Series are now available. The e-Learning Series features online presentations and technical documents on the indicators listed in Appendix B to the [2008-10 Hospital Annual Planning Submission \(HAPS\) guidelines](#). These e-Learning sessions are produced collaboratively by the [Joint Policy and Planning Committee \(JPPC\)](#), [Ministry of Health and Long-Term Care \(MOHLTC\)](#), [Ontario Hospital Association \(OHA\)](#) and [Local Health Integration Networks \(LHINs\)](#). The following modules are now complete and ready to view (links are included; click on the title to access a module):

- [Introduction/Overview of series](#)
- [Financial Health - Operation Efficiency JPPC Rate Model](#)
- [Organizational Health Indicators](#)
- [Financial Health Indicators](#)
- [System Integration: Hospital-CCAC Integration Developmental Indicators](#)

There are several other modules of the e-Learning Series in process and these will be added to the web site as they are available later this month. The modules to be added include:

- [Stroke Indicators](#)
- [Rehabilitation Indicators](#)
- [System Integration: ALC Indicators](#)
- [CCC Indicators](#)
- [Emergency Department Indicators](#)
- [Readmission Indicators](#)
- [Volume Indicators](#)
- [Overview of WERS forms & tools](#)

e-Learning Module Highlight: Emergency Department Indicators

- Consistent with recent provincial expert panels and the new provincial E.D.I.S. now being implemented, the 2008-10 Emergency Department indicators will reflect the change introduced this year by CIHI to capture "Date/Time Patient Left ED" through the National Ambulatory Care Reporting System
- In Ontario, the MOHLTC has mandated that "Patient Left ED" data be collected for all patients
- This will apply to the monitoring indicators "ED Length of Stay" and the developmental indicator "Time to Admission"
- For more information watch for the ED E-Learning module to be posted soon!

(continued on next page)

LHIN – JPPC Working Group Updates

As noted in the last issue of the *Accountability Agreement Update*, the LHINs have established a number of collaborative working groups with the MOHLTC and the OHA through the JPPC, to carry out work related to the 2008-10 H-SAA. The following is a brief update on the work of some of these groups:

- H-SAA Template Review Working Group, chaired by Barry Monaghan, continues to work through the implications of transitioning the Accountability Agreement from a MOHLTC-Hospital Agreement to a LHIN-Hospital Agreement
- AdHoc Process Work Group, chaired by Ken Deane, has identified a number of process related issues and questions. Rather than developing new processes to address these questions, this group looks first to identify and point to work that is already being carried out under the auspices of the LHINs or the MOHLTC. Currently the group is looking at the questions of process for HAPS review and process for H-SAA negotiations. As this group identifies where consistent approaches/tools can be used across the fourteen LHINs, the results will be communicated through this Accountability Agreement Update. As a sub-group of the Process Work Group, the MOHLTC and JPPC are working to finalize the indicator values so that they can be posted on the [Web Enabled Reporting System \(WERS\)](#).
- H-SAA Education and Communication Work Group, chaired by Mimi Lowi-Young, continues to develop these *Accountability Agreement Update* newsletters in an effort to provide regular communication. The group is currently developing the e-Learning Series and will be organizing additional province wide communication events as the process unfolds.

Questions and Answers: 2008-10 HAPS/H-SAA Documents and Processes

If you have suggested questions for inclusion in future iterations of this newsletter, please email the JPPC. If you would like more information H-SIPS, please contact your local LHIN.

Q

How will the HAPS review take place?

A

Senior Directors of LHINs are currently collaborating on a HAPS review process in an effort to understand where common tools can be used by LHINs in their review. While recognizing that the review process is up to each LHIN, a common approach to the use of tools will help provide consistency across the province. The results of this work will be communicated through future *Accountability Agreement Update* newsletters.

Q

Why are LHINs requesting hospital quarterly financial information?

A

As Crown Agencies, LHINs have to report on the last day of the quarter. This requirement is built into the MOHLTC – LHIN Accountability Agreement and, in an effort to align, LHINs are requesting financial information in the same time frame. This issue is being reviewed by the Process Work Group.

(continued on next page)



How is acute care inpatient activity being measured for hospital service accountability agreement indicators, HAPS and WERS?



For hospital service accountability agreement indicators, HAPS and WERS, acute care inpatient activity is measured using CIHI's CMG/Plx methodology coupled with the MOHLTC PAC-10 weights. However, most hospitals' vendor abstracting systems currently measure acute care inpatient activity using CIHI's CMG+. (An evaluation of CMG+ is underway via the JPPC Acute Care Advisory Group; the next evaluation update is targeted for October 2007. The Ministry continues to support the intent of CMG+ and hopes the results of this evaluation will inform its decision as to when to adopt CMG+ to measure Ontario acute care inpatient activity.)

CIHI and MOHLTC are working in partnership to provide hospitals with the necessary tools and information to effectively monitor their acute care inpatient activity and fulfill their H-SAA obligations. For further details, please visit http://www.mohltcfim.com/cms/client_webmaster/article.jsp?art_id=486.

Hospital Service Accountability Agreement Update

Hospital Service Accountability Agreement Update is published by Ontario's [Local Health Integration Networks](#), in collaboration with the [JPPC](#), [MOHLTC](#) and the [OHA](#). It is intended to keep senior executives in Ontario hospitals informed of new developments related to the LHIN's ongoing negotiations with hospitals towards achieving balanced budgets and the signing of service accountability agreements.



If you have specific questions related to your Hospital Annual Planning Submission, contact your local LHIN.

www.lhins.on.ca

Tell Us What You Think

We welcome your feedback. Let us know whether you are finding this newsletter helpful, or forward your suggestions or questions to:

Mimi Lowi-Young, Chair
LHIN-JPPC Communication and Education Work Group
c/o Ontario Joint Policy and Planning Committee
415 Yonge Street, Suite 1200
Toronto, ON M5B 2E7
Telephone: 416-599-5772, ext. 224
Fax: 416-599-6630
E-mail: pneves@jppc.org