

Hospital Service Accountability Agreement *Update*

Indicator Domain Reports now on WERS

WERS users are now able to view the prior year indicator values, targets and standards within the indicator domain reports. The preliminary hospital-specific targets and corridors for 2008/09 and 2009/10 based on 2006/07 data, for most of the indicators of Patient Access and Outcomes, Financial Health, Organizational Health and System Integration listed in the [2008/10 HAPS Guidelines](#) will be populated at a later date. For methodological and calculation details, please consult the indicator e-learning webinars and accompanying background documents posted on the [Joint Policy Planning Committee \(JPPC\)](#), [Ontario Hospital Association \(OHA\)](#) and [WERS](#) websites.

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E-learning Series

Do you know how to calculate the 2008/10 HAPS indicators? Do you have questions about WERS or the 2008/10 hospital planning allocations methodology? Before calling your LHIN, consult the following webinars and related background documents at www.jppc.org:

Indicator Calculations

- Introduction/Overview of Series
- Financial Health Indicators
- Organizational Health Indicators
- Patient Access & Outcomes
 - Stroke Indicators
 - Hospital Service Volume Indicators
 - Emergency Department Indicators
 - Rehabilitation Indicators
 - CCC Indicators Part A (13 Indicators), Part B (Index Indicator)
 - Readmissions Indicators
- System Integration
 - Hospital-CCAC Integration Indicators
 - Alternative Level of Care (ALC) Indicators

WERS Forms & Funding

- Overview of WERS Forms & Tools
- Allocation Methodology for 2008/09 and 2009/10 Incremental Hospital Funding
- JPPC Volumes Model
- JPPC Rate Model (Operational Efficiency Indicator)

Questions and Answers:

Web-Enabled Reporting System (WERS)

If you have suggested questions for inclusion in future iterations of this newsletter, please email the JPPC.

Q

Where can I find the WERS narrative form referenced in the 2008/10 HAPS Guidelines?

A

Unfortunately, the WERS system is unable to accommodate a web-enabled form at this time. However, the narrative continues to be a mandatory component of the 2008/10 hospital annual planning submission. It should include the following sections:

1. **Overview:** this section should provide a snapshot of your hospital's financial position including financial outlook, assets, services provided, major activities under way or planned, and goals for the next two years.
2. **Advancement of IHSP:** this section should explain how your hospital's strategic and operating plans contribute to your LHIN's IHSP, improve coordination and delivery of care and remove barriers to service provision. It should also describe how your hospital is fulfilling its obligations under the [Local Health Service Integration Act](#) (LHSIA) with respect to community engagement ([section 16](#)) and identification of integration opportunities ([section 24](#)).
3. **Situational Analysis:** this section should contain a summary of significant budgetary and operational issues; business assumptions and rationale for accruals, volumes, overall expenses and revenue; an explanation of how your hospital is anticipating using its funding; and an outline of systemic challenges and opportunities not already addressed through the pre-proposal (H-SIP) process.
4. **Evaluation of Prior Year Performance:** this section should highlight the extent to which objectives outlined in previous submissions were met, challenges encountered and strategies undertaken to mitigate these challenges.
5. **Changes to Operations Summary:** the final section should highlight changes to operations that will be undertaken in 2008-10, including those already pre-approved by your LHIN. Proposed changes that require LHIN pre-approval but have not yet received it should be excluded.

The narrative should be submitted as a Word document, with the first four sections not to exceed four (4) pages in total. Additional pages for section five may be included as required. Please refrain from submitting too much information via appendices or using font or margin sizes that make the content difficult to read. Additional information may be presented as part of the upcoming planning and accountability agreement discussions and negotiations. For more information, please see the 2008-10 HAPS Guidelines or [contact your LHIN](#).

Q

Our hospital would like to calculate the HAPS/WERS indicators but we don't have the resources to do so. Do you have tools that can assist us?

A

In addition to webinars, technical documents, a [CMG/Plx data regrouping service](#), a desktop [CMGPlx -PAC-10 grouper](#) (available from the Ministry on request), a [PAC10 calculator](#) and other resources, hospitals wishing to calculate the 2008-10 HAPS indicators in-house now have access to the SAS code. A user-friendly tool based on Microsoft Access is also being developed by the JPPC to assist hospitals to monitor in-year indicator performance. For more information please visit the [JPPC](#) and [FIM](#) websites.

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Hospital Service Accountability Agreement Update is published by [Ontario's Local Health Integration Networks](#), in collaboration with the [JPPC](#), [Ministry of Health and Long-Term Care](#) and the [OHA](#).



If you have specific questions related to your Hospital Annual Planning Submission, contact your local LHIN.

www.lhins.on.ca

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Tell Us What You Think

We welcome your feedback. Let us know whether you are finding this newsletter helpful, or forward your suggestions or questions to:

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