MINISTRY-LHIN ACCOUNTABILITY AGREEMENT
APRIL 1, 2015 – MARCH 31, 2018

BETWEEN:

Her Majesty the Queen in right of Ontario, as represented by the Minister of Health and Long-Term Care ("MOHLTC")

- and -

South East Local Health Integration Network ("LHIN")

Introduction

The *Local Health System Integration Act, 2006* (LHSIA), the Memorandum of Understanding (MOU) and this MOHLTC-LHIN Agreement (Agreement) are the key elements of the accountability framework between the MOHLTC and the Local Health Integration Networks (LHINs). LHSIA requires that the Minister and each LHIN enter into an accountability agreement in respect of the local health system (section 18).

The purpose of the Agreement is to establish the respective performance obligations of the MOHLTC and LHINs relating to key operational and funding expectations that are not already addressed in LHSIA or the MOU.

The Agreement identifies the MOHLTC's strategic priorities for the health system and reflects the continued evolution of the LHIN model as well as the LHINs' maturity in managing the local health system. It recognizes that the MOHLTC and the LHINs have a joint responsibility to achieve better health outcomes for Ontarians and to effectively oversee the use of public funds in a fiscally sustainable manner. The Agreement acknowledges the MOHLTC's responsibility to apply appropriate scrutiny of fiscal management and health services delivery managed by the LHINs.

The Agreement reflects the LHINs' critical role in advancing system transformation by building on the progress made to date under the *Excellent Care for All Act* (ECFAA) and Ontario's Action Plan for Health Care. The MOHLTC has defined the next phase of health care system transformation through Patients First: Action Plan for Health Care. The Action Plan is focused on creating a health care system that is person-centred, accountable, transparent, and evidence-based through the following shared goals:

- **Access:** Improving System Integration and Access
- **Connect:** Modernizing Home and Community Care
- **Inform:** Increasing the Health and Wellness of Ontarians including Mental Health and Addictions in Ontario
- **Protect:** Ensuring Sustainability and Quality across the System

A number of key initiatives have been introduced to support the continued transformation of the health care system and achieve the vision set forth in the Patients First: Ontario's Action Plan for Health Care. The MOHLTC and LHINs will continue to work with health service

providers, and other providers to enhance joint planning and coordination within and among providers and ensure alignment with current provincial strategies, including:

- **Health System Funding Reform (HSFR):** a funding strategy that features quality based funding to facilitate fiscal sustainability through high quality, evidence-based and person-centred care. The MOHLTC anticipates that HSFR will be broadened beyond the hospital sector and Community Care Access Centres (CCACs) to other parts of the health system.

- **Health Links:** an innovative model to enhancing service delivery and coordinated care for individuals with complex care needs.

- **Home and Community Care:** A three year plan to transform home and community care to improve consistency in care, promote better understanding of the services available, and provide more support for caregivers.

- **Comprehensive Mental Health and Addictions Strategy**: a multi-year strategy to transform the mental health and addictions system so that all Ontarians have timely access to an integrated system of coordinated and effective promotion, prevention, early intervention, and community support and treatment programs.

- **Palliative Care**: development of new, and expansion of, existing models of care to support the advancement of a continuum of high quality and patient-centred end-of-life care across the province.

To further support the transformation agenda, including the delivery of quality health services, and to address the demographic and fiscal challenges facing Ontario, the MOHLTC and the LHINs recognize that comprehensive health system capacity planning that includes both the MOHLTC and the LHINs is required.

Primary Purpose of the Agreement

1. The Agreement is an accountability agreement for the purposes of section 18 of the LHSIA. The Agreement outlines the mutual understanding between the MOHLTC and the LHIN of their respective performance obligations in the period from April 1, 2015 to March 31, 2018 covering the 2015-2016, 2016-2017, and 2017-2018 fiscal years. The MOHLTC and the LHIN may review the Agreement during its term to reflect the evolution of the LHIN's role and responsibility.

Principles

2. **Both parties** will carry out the responsibilities and obligations based on principles that reflect:

    a) Alignment with provincial priorities and strategies;

    b) Sustainability of the healthcare system by maximizing the efficient and effective use of public funds;

    c) Performance improvement;

d) High-quality, person-centred service delivery;

e) Consistency;

f) Consultation and collaboration among the MOHLTC, LHINs, health service providers, other providers and applicable communities;

g) Openness and transparency; and

h) Innovation, creativity and flexibility.

Definitions

3. The following terms have the following meanings in the Agreement:

"Agreement" means this Agreement, including any schedules, and any instrument which amends this Agreement.

"Annual Business Plan" means the plan for spending the funding received by the LHIN from the MOHLTC.

"Community" in section 7 of Schedule 1 has the meaning set out in subsection 16(2) of the LHSIA.

"Consolidation Report" means a report that includes the LHIN's revenues and expenditures for LHIN operations and transfer payments to health service providers, and balance sheet accounts for the LHIN.

"**Dedicated Service Funding**" means, in respect of a specific service, the funding that must be used by the LHIN to fund the provision of the specific service.

"eHealth" means the coordinated and integrated use of electronic systems, information and communication technologies to facilitate the collection, exchange and management of personal health information in order to improve the quality, access, productivity and sustainability of the healthcare system. Key application areas of eHealth in Ontario include, but are not limited to:

- Electronic health information systems (e.g., electronic medical records, hospital information systems, electronic referral and scheduling systems, digital imaging and archiving systems, chronic disease management systems, laboratory information systems, drug information and ePrescribing systems)
- Electronic health information access systems (e.g., provider portals, consumer eHealth)
- Underlying enabling systems (e.g., client/provider/user registries, health information access layer)
- Remote healthcare delivery systems (e.g., telemedicine services)

"eHealth Ontario" means the government agency responsible to the Minister of Health and Long-Term Care which is a corporation without share capital created and continued in Ontario Regulation 43/02 made under the *Development Corporations Act*.

"Fiscal year" means April 1 to March 31.

"Health Based Allocation Model (HBAM)" is a population health-based funding methodology that uses population and clinical information to inform funding allocation.

"Health service provider" has the meaning set out in section 2 of the LHSIA.

"Memorandum of Understanding" and "MOU" means the Memorandum of Understanding entered into between the MOHLTC and the LHIN, November, 2012-2017, as amended or replaced from time to time.

"Quality Based Procedures (QBP)" means the evidence-based funding determination that uses a 'price times volume' methodology to calculate the funding for a targeted set of specific patient groups/procedures.

"Regular Report" means a report that includes a statement of the LHIN's revenues, actual expenditures, forecasted expenditures for LHIN operations, transfer payments, an explanation of variances as required between the forecasted expenditures and revenues, and the identification of any financial and performance risks.

"Schedule" means any one of and "Schedules" means any two or more of the schedules appended to the Agreement, including the following:

1. General;
2. Local Health System Program Specific Management;
3. Long-Term Care Homes Program Specific Management;
4. Funding and Allocations;
5. Local Health System Performance; and
6. Integrated Reporting.

"Service accountability agreement" means the service accountability agreement that the LHIN and a health service provider are required to enter into under subsection 20 (1) of the LHSIA.

"**Year-end**" means the end of a fiscal year.

Accountability

4. **Both parties** will fulfill their performance obligations in accordance with the terms of the Agreement.

5. **Both parties** will collaborate and cooperate to:

   a) Facilitate the achievement of the requirements of the Agreement;
   b) Promote financial sustainability and efficient utilization of financial resources;
   c) Develop clear and achievable service and financial performance obligations and identify risks to performance;
   d) Advance evidence-based, high quality, person-centred care;
   e) Establish clear lines of communication and responsibility; and
   f) Work diligently to resolve issues in a proactive and timely manner.

6. The **LHIN** is responsible for managing its operational and financial performance as a Crown agency, the performance of the local health system, and collaborating with the MOHLTC and with providers to support provincial goals, as set out in the Agreement and using its authority under law. The **MOHLTC** is responsible for collaborating with the LHIN to achieve those ends. The **MOHLTC** and the **LHIN** recognize that issues may arise in the local health system that will require joint MOHLTC-LHIN problem-solving, decision making and action.

Performance Improvement

7. **Both parties** will follow a proactive and responsive approach to performance improvement based on the following principles:

   a) Prudent financial management of public healthcare resources;
   b) Better access to high quality, person-centred services;
   c) Strengthened transitions in care across the entire patient journey;
   d) Ongoing performance improvement;
   e) An orientation to problem-solving; and
   f) A focus on relative risk of non-performance.

8. Where matters arise that could significantly affect either the **LHIN's** or **MOHLTC's** ability to perform their obligations under the Agreement, they shall provide written notice to the other party as soon as reasonably possible (a "Performance Factor"). Notice shall include a description of any remedial action the party has taken or plans to take to remedy the issue. Receipt of notice will be acknowledged within five business days of the date of the notice.

9. **Both parties** agree to meet and discuss the Performance Factor within one calendar month of the date of the notice. During the meeting, using the principles set out in paragraph 7 above, the parties will discuss:

   a) The causes of the Performance Factor;

   b) The impact of the Performance Factor and whether it poses a "low", "moderate" or "high" risk to achieving the obligations of the Agreement;

   c) The steps in the performance improvement process to be taken to mitigate the impact of the Performance Factor; and

   d) Whether revisions or amendments to a party's performance obligations are required.

10. Where a LHIN Performance Factor is not mutually resolved, the Minister will determine the remedies to improve performance, depending on the extent, exposure or level of risk.

Next MOHLTC LHIN Agreement

11. **Both Parties** will enter into a new agreement under section 18 of the LHSIA to be effective at the end of the Agreement. If the new agreement is not signed by the Parties by April 1, 2018, the Agreement will continue in force until the new agreement is signed. Both Parties will make their best efforts to sign a new agreement as soon as they are able.

General

12. Any amendment to the Agreement will only be effective if it is in writing and signed by the authorized representative(s) of each party.

13. The **LHIN** will not assign any duty, right or interest under the Agreement without the written consent of the **MOHLTC**.

14. If a due date for materials falls on a weekend or on a holiday recognized by the MOHLTC, the materials are due on the next business day.

15. Each Schedule applies to the 2015-18 fiscal years, unless stated otherwise in a Schedule. Some of the performance obligations in a Schedule may apply only to one fiscal year, as stated in that Schedule.

16. **Each party** will communicate with each other about matters pertaining to the Agreement through the following persons:

To the MOHLTC:
Ministry of Health and Long-Term Care,
Health System Accountability and Performance Division
Hepburn Block, 5th Floor
80 Grosvenor Street,
Toronto, ON M7A 1R3

Attention:
Interim Assistant Deputy Minister,
Health System Accountability and Performance

Fax: (416) 212-1859
Telephone: (416) 212-1134
E-mail: Kathryn.McCulloch@ontario.ca

With a copy to:
Acting Director, Local Health Integration Network (LHIN) Liaison Branch
80 Grosvenor St.
5th Floor, Hepburn Block
Toronto, ON M7A 1R3

Fax: (416) 326-9734
Telephone: (416) 314-1864
E-mail: Judy.Switson@ontario.ca

To the LHIN:
South East Local Health Integration Network
71 Adam Street
Belleville, ON K8N 5K3

Attention: Chair

Fax: (613) 967-1341
Telephone: (613) 967-0196
E-mail: Donna.Segal@lhins.on.ca

With a copy to:
South East Local Health Integration Network
71 Adam Street
Belleville, ON K8N 5K3

Attention: CEO

Fax: (613) 967-1341
Telephone: (613) 967-0196
E-mail: Paul.Huras@lhins.on.ca

Her Majesty the Queen in right of Ontario, as represented by the Minister of Health and Long-Term Care:

Original signed by the Minister

The Honourable Dr. Eric Hoskins
Minister of Health and Long-Term Care

South East Local Health Integration Network

By:

Original signed by the Chair
Donna Segal
Chair

SCHEDULE 1: GENERAL

Definitions

1. In this Schedule, the following term has the following meaning:

   "LHIN Cluster" is a grouping of LHINs for the purpose of advancing eHealth initiatives through regional coordination aligned with the MOHLTC's provincial priorities. The Clusters provide governance, oversight, and support to ensure the successful adoption of local, regional, and provincial eHealth initiatives.

   "Enabling Technologies for Integration (ETI)/Project Management Offices (PMO) LHIN Cluster" is funding to LHIN Clusters to enable the required governance, oversight and support of local, regional and provincial initiatives.

Provincial Priorities and Strategies

2. The **MOHLTC** has established provincial priorities and strategies for the health system in accordance with the Premier's Mandate Letter, dated September 25, 2014, and will communicate supporting initiatives to the LHIN.

3. The **LHIN** will work with the MOHLTC, health service providers and other providers in the local health system to achieve and accelerate provincial priorities and strategies.

4. **Both parties** will:

   a) Work together to develop a collaborative process to support current and future health system capacity planning so that decisions about local service provision will advance provincial priorities and strategies;

   b) Work together to support implementation of broader government priorities and strategies through collaboration with other ministries; and

   c) Work with Health Quality Ontario (HQO), health service providers and other providers to advance the quality agenda and align quality improvement efforts across sectors and the local health care system.

Provincial Health Agencies

5. The **MOHLTC** will work with the MOHLTC's provincial health agencies and networks to ensure that they work with the LHINs to support the fulfillment of provincial priorities and strategies.

6. The **LHIN** will work with the MOHLTC's provincial health agencies, provincial health networks, and the patient ombudsman, as applicable, to support the fulfillment of provincial priorities and strategies.

Community Engagement

7. The **LHIN** will fulfill its community engagement requirements in accordance with the LHIN Community Engagement Guidelines and Toolkit[1] (dated February 2011) to ensure greater clarity and transparency of process.

Information Management

8. The **MOHLTC** will:

   a) Develop, maintain and support health data standards; communicate health data reporting requirements and standards to the LHIN and health service providers; advise/inform health service providers of reporting and data quality issues; and inform the LHINs and health service providers of reporting timelines;

   b) Consult with the LHIN to identify LHIN data/information requirements that support data infrastructure for LHIN operational needs, and prepare data sharing agreements and / or amendments to existing agreements as required; and

   c) Receive data and information from health service providers on behalf of the LHIN and provide the LHIN with timely access to the appropriate data to support health system needs.

9. The **LHIN** will:

   a) Require health service providers to submit data and information as communicated by the MOHLTC under clause 8(a) of this Schedule to the MOHLTC, Canadian Institute for Health Information, or other third party;

   b) Identify LHIN data / information requirements to support the LHIN analysis at the local level, and work collaboratively with the MOHLTC to develop appropriate methodology, consistent data analysis and reporting; and

   c) Work with health service providers to improve data quality and timeliness as necessary.

10. **Both parties** will avoid duplicating data and information management infrastructure and processes, determine and prioritize data and information products, and streamline reporting requirements and timelines for the LHIN and health service providers.

Compliance Protocols

11. The **MOHLTC** will:

[1] LHIN Community Engagement Guidelines and Toolkit: http://www.lhincollaborative.ca/uploadedFiles/LHIN_Collaborative/LHIN%20Community%20Engagement%20Guidelines%20and%20Toolkit%20-%20February%202011%20-%20FINAL.pdf

a) Retain its compliance, inspection and enforcement authorities under legislation; and

b) Inform the LHIN as soon as reasonably possible on matters related to compliance, inspection and enforcement in LTCHs and otherwise through a mutually agreeable reporting schedule.

12. The **LHIN** will:

a) Exercise its legislative and contractual authorities as necessary or as required under law, including conducting or requiring audits and reviews of health service providers; and

b) Inform the MOHLTC as soon as reasonably possible:

i) Of non-compliance by a health service provider with an assigned agreement, a service accountability agreement or legislation that has not been resolved to the LHIN's satisfaction; or

ii) Of a health service provider that is licensed or approved to operate a LTCH,

a) That is experiencing financial issues;

b) Where the LHIN is aware that there is risk to resident health and / or safety in a LTCH; or

c) Where the results of an audit or review conducted or required by a LHIN identify problems.

eHealth

13. The **MOHLTC** will:

a) Set directions through the provincial ehealth strategy supported by a governance framework that includes appropriate LHIN Cluster representation;

b) Work with eHealth Ontario and others to establish technical and information management standards related to eHealth and implementation / compliance timeframes for the interoperability of the health system in Ontario, including standards related to content, architecture, technology, privacy and security; and

c) Review annual LHIN Cluster eHealth plans as submitted for funding through the ETI/PMO program by the LHINs.

14. The **LHIN** will:

a) Champion provincial directions set by the MOHLTC for eHealth and related priorities, such as the Care Coordination Tool being developed to support Health Links;

b) Assist its respective LHIN Cluster to prepare an annual LHIN Cluster eHealth plan that aligns with the provincial eHealth priorities for 2013-15, to be submitted to the MOHLTC for review; and

c) Include eHealth commitments in service accountability agreements requiring health service providers to:

(i) Assist the LHIN to implement provincial eHealth priorities for 2013-15;

(ii) Comply with any technical and information management standards, including those related to data, architecture, technology, privacy and security, set for health service providers by the MOHLTC or the LHIN within the timeframes set by the MOHLTC or the LHIN, as the case may be;

(iii) Implement and use the approved provincial eHealth solutions identified in the LHIN Cluster eHealth plan;

(iv) Implement technology solutions that are compatible or interoperable with the provincial blueprint and with the LHIN Cluster eHealth plan; and

(v) Include, in their annual planning submissions, plans for achieving eHealth priority initiatives, including full adoption by all hospitals of Ontario Laboratory Information System by March 2015, or as soon as possible thereafter.

15. **Both parties** will work together, and in conjunction with eHealth Ontario and Ontario Telemedicine Network as appropriate, to:

a) Participate in forums for the discussion of eHealth issues at a provincial level to identify options to support the roll out of eHealth initiatives and related eHealth issues including local health system needs, challenges, and opportunities and eHealth standards, definitions, and architectural frameworks; and

b) Inform one another of significant issues or initiatives that contribute to or have an impact on provincial or local eHealth issues, strategies or work plans.

Capital

16. **Both parties** will work together during the term of the Agreement to review and revise capital planning and delivery model(s) as appropriate.

General Performance Obligations

17. The **MOHLTC** will provide the LHIN with, and develop as appropriate, those provincial standards (such as operational, financial or service standards and policies, operating manuals and program eligibility), directives and guidelines that apply to the LHIN or to health service providers, including providing the LHIN with relevant program manuals.
18. The **LHIN** will:

a) Require health service providers to provide services funded by the LHIN in accordance with provincial standards, directives and guidelines provided pursuant to paragraph 17 of this Schedule;

b) Manage the performance of health service providers. Where health service providers' performance does not meet expectations, the LHIN will identify and implement measures to support health service providers' improved performance;

c) Provide certificates of compliance, or attestations as the case may be, to the MOHLTC in form and substance as required by the MOHLTC;

d) Maintain the 10% reduction in executive office costs that it achieved between April 1, 2011 and March 31, 2013 against its 2010/11 budget;

e) Require its hospitals and CCAC to maintain the 10% reduction that they achieved between April 1, 2011 and March 31, 2013 against their respective 2010/11 budgets; and

f) Not use, nor permit its hospitals and CCAC to use, funding provided under the Agreement to increase executive office budgeted costs during the term of the Agreement.

19. **Both parties** will work together to ensure that government priorities and implementation of provincial strategies are reflected in health service provider planning submission templates, service accountability agreements and schedules with health service providers and other providers.

20. a) The **LHIN** will follow the requirements of the Ministry of Infrastructure's (now the Ministry of Economic Development, Employment and Infrastructure - MEDEI) Realty Policy effective April 1, 2013, including Schedule A, in relation to the LHIN's use or responsibility for MOI realty.

b) The **MOHLTC** will work with the **LHIN**, the Realty Agency (Infrastructure Ontario) and MEDEI on developing a space standard for LHIN Program Specific Accommodation Space (LHIN PSAS) and obtaining TB/MBC approval for the LHIN PSAS, all as provided for in Schedule A to the MOI Realty Policy.

Review and Update

21. **Both Parties** agree to review and update the Schedules annually, as necessary to better reflect the Primary Purpose, within 120 days of the date a budget motion is approved by the Ontario Legislature for the fiscal year.

22. **Both Parties** agree to work together to review the accountability agreements with health service providers with a view to reducing or consolidating accountability agreements where possible.

SCHEDULE 2: LOCAL HEALTH SYSTEM PROGRAM SPECIFIC MANAGEMENT

Provincial Programs

1. The **MOHLTC** and the **LHIN** will establish a coordinated and effective system for the management of provincial programs.

2. The **MOHLTC** will:

    a) Identify provincial programs, determine any terms and conditions, including Dedicated Service Funding, related to these provincial programs and communicate these to the LHIN; and

    b) Establish:

        (i) Roles and responsibilities related to provincial program delivery; and

        (ii) Performance management, monitoring and evaluation processes.

3. The **LHIN** will fulfill requirements as may be identified by the MOHLTC under paragraph 2 of this Schedule and work with other LHINs to coordinate provincial program service delivery.

Other Programs

4. If the **MOHLTC** establishes expectations and requirements for any other programs, it will advise the LHIN.

5. The **LHIN** will require health service providers that provide the specific program to provide program services in accordance with the expectations and requirements established by the MOHLTC.

Devolution

6. The **MOHLTC**:

    a) Will determine the devolution of province-wide programs to the LHINs;

    b) Will consult with LHINs before identifying a Lead LHIN; and

    c) May specify the terms and conditions applicable to the funding and administration of the province-wide program after its devolution.

7. The **LHIN** will:

a) Administer the devolved program in accordance with the "Agreement Concerning the Devolution of Provincial Programs", also known as the Lead LHIN Model Agreement and any terms and conditions specified by the MOHLTC; and

b) Confirm any proposed changes to the Lead LHIN Model Agreement with the MOHLTC prior to implementation.

Primary Care

8. The **MOHLTC** will:

a) Develop strategic priorities and standards for the primary health care sector and communicate these to the LHIN on a regular basis;

b) Consult, collaborate and share information with the LHIN in respect of primary care health human resources, practice models and service delivery; and

c) Consult, collaborate and share information with the LHIN in respect of primary care access, including working in partnership to address access gaps where possible and feasible.

9. The **LHIN** will:

a) Engage primary care providers to assist in furthering local and provincial health system priorities, as appropriate;

b) Work with the MOHLTC on primary care health human resources planning to identify current and future health human resources needs to sustain and improve primary care delivery; and

c) Work with the MOHLTC on primary care access planning, through identifying current and future primary care access challenges, to ensure access to quality primary care services.

Health Links

10. The **MOHLTC** will:

a) Lead the strategic development of the Health Links model;

b) Work with LHINs in monitoring the performance of Health Links across the province, including the development of a provincial evaluation; and

c) Lead the development of provincial communications including key messages.

11. The **LHIN** will**:**

a) Lead and support the implementation of Health Links to facilitate regional integrated health care service delivery and work with the MOHLTC on the strategic

development of the Health Links model; and

b) Monitor the performance of Health Links and report to the MOHLTC as required.

c) Lead communications within the region and conduct regional stakeholder engagement as required.

12. **Both parties** will:

a) Work together to develop system-wide tools and promote their uptake to support Health Links; and

b) Work together to lead sustainability planning of Health Links and operationalize within the LHIN.

Quality Improvement Plans

13. The **MOHLTC** will work with the LHINs to support the development of Quality Improvement Plans by providing the required templates, guidance and accompanying supports.

14. The **LHIN** will require each Hospital, Community Health Centre (CHC), Community Care Access Centre (CCAC) and Long-term Care Home (LTCH) to submit a Quality Improvement Plan to Health Quality Ontario that is aligned with their Service Accountability Agreement and supports local health system priorities.

Mental Health and Addictions

15. The **MOHLTC** will:

a) For forensic mental health services, determine and advise the LHIN of:

(i) The number and type of forensic mental health inpatient beds, alternative care pathway services, outpatient services, the forensic case management initiatives, and the Transitional Rehabilitation Housing Programs' numbers and models;

(ii) The designated hospitals that provide forensic mental health services; and

(iii) The required service levels for subclauses 15 a) (i) and (ii) in this Schedule.

b) Determine and advise the LHIN of the type (adult or paediatric, inpatient, residential, day treatment or outpatient) and quantity of specialty eating disorder services, where applicable; and

c) Determine and advise the LHIN of the type and quantity of problem gambling treatment and prevention services.

16. The **LHIN** will:

a) Fund the provision by health service providers of a combination of community mental health and addiction services for the local health system, including services for people who have been in conflict with the criminal justice system;

b) Fund the provision by health service providers of the following services:

(i) Forensic mental health services that include forensic mental health inpatient beds, forensic alternative care pathway services, outpatient services,case management initiatives, and the Transitional Rehabilitation Housing Programs at the service levels as described in clause 15(a) of this Schedule;

(ii) Specialty eating disorder services as advised by the MOHLTC under clause 15(b) of this Schedule; and

(iii) Problem gambling treatment and prevention services as advised by the MOHLTC under clause 15(c) of this Schedule.

c) Require health service providers, designated as psychiatric facilities under the *Mental Health Act*, to provide the essential mental health services in accordance with the specific designation for that site and discuss any material changes to the service delivery models or service levels with the MOHLTC; and

d) Not make any changes to types or levels of, or amount of, service as specified by the MOHLTC under paragraph 15 of this Schedule without MOHLTC approval.

Supportive Housing

17. The **MOHLTC** will advise the LHIN of:

a) The number of buildings and housing units in respect of which operating and rent subsidies, or rent supplements are paid to support the provision of housing for persons with longer-term care needs (including the frail elderly, and those with acquired brain injuries, physical disabilities, HIV/AIDs) or serious mental illness and / or problematic substance use;

b) The names of the specific agencies that receive such payments; and

c) The required service levels for support within housing for such persons who occupy such buildings or housing units, as set out in clause 17(a) of this Schedule.

18. The **LHIN** will:

a) Fund health service providers for the provision of support within housing in accordance with the required service levels as advised by the MOHLTC under clause 17(c) of this Schedule;

b) Consult and obtain MOHLTC approval in writing prior to decreasing service levels for support within housing for such persons who occupy such buildings or housing

units described in clause 17(a) of this Schedule; and

c) Collaborate, where possible, with Consolidated Municipal Service Managers "CMSM"s) and / or District Social Services Administration Boards ("DSSAB"s) (as applicable in the area of the LHIN) to co-ordinate LHIN funded services with social and affordable housing funded by the CMSM and / or the DSSAB.

19. **Both parties** will work together to revise the required service levels for such persons who occupy such buildings or housing units set out in clause 17(a) of this Schedule as appropriate**.**

Quality Based Procedures

20. **Both parties** will work together to develop the QBP volume allocation methodology.

21. The **MOHLTC** will set appropriate volumes at the provincial and LHIN level.

22. The **LHIN** will work with their health service providers to:

a) Finalize health service provider-level allocations based on QBP volume allocation methodology; and

b) Implement service delivery models that support patient needs and adhere to clinical guidelines.

SCHEDULE 3: LONG-TERM CARE HOMES
PROGRAM SPECIFIC MANAGEMENT

Definitions

1. Definitions below apply to Schedule 3: Long-Term Care Homes and Schedule 4: Funding and Allocations:

"Acknowledgement and Consent Agreement" means an agreement entered into between the MOHLTC, the operator of a LTCH, and one or more lenders or secured parties, by which the MOHLTC consented to, or agreed to request a consent to, any of the following: (a) a mortgage of real property associated with the LTCH, (b) an assignment of a Development Agreement with the MOHLTC, and / or (c) an assignment of a service agreement.

"Beds in Abeyance" means LTCH beds licensed or approved by the MOHLTC, for which the LTC health service provider has obtained written permission from the Director, PICB, in accordance with the LTCHA for the beds not to be available for occupancy.

"Construction Funding Subsidy per diem" or **"CFS per diem"** means any per diem funding paid pursuant to a Development Agreement.

"Convalescent Care Beds" means those short-stay beds, licensed or approved under the LTCHA, that are part of a short-stay convalescent care program for which residents may be eligible for admission in accordance with regulations under the LTCHA.

"Development Agreement" means an agreement between the MOHLTC and a LTC health service provider, or a proposed LTC health service provider, to develop, upgrade, retrofit or redevelop LTCH beds.

"Funding Policies" means the funding and financial management policies determined by the MOHLTC for LTCHs as the same may be amended from time to time. Funding Policies establish the rates, and amounts and envelopes of all funding provided to LTC health service providers by the MOHLTC or the LHIN, including Supplementary Funding. Funding Policies also establish the applicable conditions for funding, the funding reconciliation rules, and the form, manner and content and date for submission of reports.

"Interim Beds" means those short-stay beds that are licensed or approved under the LTCHA and that fall within the definition of "interim bed" in accordance with regulations under the LTCHA.

"**Licensed Bed Capacity**" means a LTCH health service provider's total number of LTCH beds licensed or approved under the LTCHA.

"LTCH" means long-term care home.

"LTCH Protocol" means the document titled "Long-Term Care Homes Protocol" as prepared and amended by the MOHLTC.

"LTCH Redevelopment" means any MOHLTC program or initiative to support the redevelopment or renewal of existing LTCH capacity, and includes the Enhanced Long-Term Care Home Renewal Strategy.

"LTCHA" means the *Long-Term Care Homes Act, 2007* and regulations thereunder.

"LTC health service provider" means a health service provider that is a licensee within the meaning of subsection 2(1) of the LTCHA.

"Supplementary Funding" means funding for LTCH beds provided directly by the MOHLTC to LTC health service providers in accordance with applicable Funding Policies and pursuant to a funding agreement between MOHLTC and the LTC health service provider.

"service agreement" means the agreement pursuant to which funding is provided to a LTC health service provider and includes a service accountability agreement.

"service accountability agreement" means the service accountability agreement that a LHIN and a LTC health service provider are required to enter into under subsection 20(1) of the LHSIA.

"Short-Stay Respite Beds" means those short-stay beds, licensed or approved under the LTCHA, that are part of a short-stay respite care program for which residents may be eligible for admission in accordance with regulations under the LTCHA.

Funding

2. The **MOHLTC** will:

   a) Determine and provide to the LHIN, the amount of funding that a LHIN may provide to a LTC health service provider together with any applicable terms and conditions;

   b) Determine any net projected unused funding for all LHINs that, as of September 30 in each fiscal year, has not or is projected not to be used by LTC health service providers;

   c) Reallocate a share of the net projected unused funding to the LHIN if the LHIN is projected to be overspent on its funding for the LTCH per diem rate;

   d) If there is net projected unused funding remaining after the reallocation, allocate to the LHIN by December 31 of each year a share of the unused funding in proportion to the number of LTCH beds that are licensed or approved and in operation in the LHIN's geographic area, other than (i) Beds in Abeyance and (ii) beds funded by the LHIN pursuant to paragraphs 20 and 23 of this Schedule, compared to the provincial total number of LTCH beds that are licensed or approved and in operation in the Province, other than Beds in Abeyance and beds funded by all the LHINs pursuant to paragraphs 20 and 23 of this Schedule to their respective MOHLTC-LHIN Performance Agreements; and

e) At its discretion, provide Supplementary Funding.

3. The **LHIN** will distribute and reconcile the funding provided under paragraph 2 of this Schedule, pursuant to the terms of a service accountability agreement that is consistent with and requires adherence to the Funding Policies and any additional terms and conditions. For greater certainty, the LHIN may not provide any more funding to LTC health service providers than is identified in paragraph 2 of this Schedule, except as provided in the Funding Policies and this Schedule.

4. If a LTC health service provider's Licensed Bed Capacity changes because one or more beds are closed or transferred to another LHIN, or the licence expires, is surrendered or is revoked under the LTCHA, the LHIN may seek, except where the beds are transferred to another LHIN, and the MOHLTC may approve use of some or all of the funding available as a result of the change on terms and conditions determined by the MOHLTC.

Construction Funding Subsidy (CFS)

5. The **MOHLTC** will:

   a) Determine the CFS per diem and the LTC health service providers in the geographic area of the LHIN that will receive the per diem, including any conditions on the funding and the number of beds for which the LTC health service provider will receive the CFS per diem; and

   b) Provide the CFS per diem to the LHIN.

6. The **LHIN** will provide the CFS per diem to LTC health service providers for each approved or licensed bed that is identified in paragraph 5 of this Schedule and operated in accordance with the MOHLTC's conditions of funding, applicable legislation or Development Agreement.

7. Every service accountability agreement entered into between the LHIN and the LTC health service provider during the term of the Agreement and in the future will contain an obligation on the **LHIN** to provide the CFS per diem to the LTC health service provider for the length of time set out in the particular Development Agreement for the particular beds.

Long-Term Care Home Redevelopment

8. **Both parties** will work together to establish a coordinated and effective system for the implementation of LTCH Redevelopment.

9. The **MOHLTC** will:

   a) Identify and develop policies and processes surrounding LTCH Redevelopment, including determination of any terms and conditions of funding and a process for the scheduling of redevelopment projects, and communicate these to the LHIN; and

   b) Establish:

(i) MOHLTC, LHIN and LTC health service provider roles and responsibilities related to LTCH Redevelopment;

(ii) Areas requiring LHIN input; and

(iii) Performance management, monitoring and evaluation processes.

10. The **LHIN** will:

a) Fulfill requirements as may be identified under paragraph 9 of this Schedule, and work with other LHINs to coordinate implementation of LTCH Redevelopment; and

b) Provide input related to LTCH Redevelopment as requested by the MOHLTC related to:

(i) Scheduling of redevelopment projects including identification of LHIN-level LTCH bed capacity and current or predictable demand for LTCH beds;

(ii) Location of redevelopment projects;

(iii) Identification of linkages to LHIN program priorities and local health service needs;

(iv) The MOHLTC's policies and processes relating to LTCH Redevelopment; and

(v) Any other requirements identified by MOHLTC.

Assignment of LTC Service Agreement

11. Where the MOHLTC has entered into an Acknowledgement and Consent Agreement with a LTC health service provider and one or more lenders of the LTC health service provider (Lender) prior to the proclamation of the LTCHA, the **LHIN** will treat the MOHLTC's consent to assign the service agreement under the Acknowledgement and Consent Agreement as if MOHLTC had provided the consent on behalf of the LHIN.

12. Where an Acknowledgement and Consent Agreement or a Development Agreement between the MOHLTC and the LTC health service provider provides that the MOHLTC will request the LHIN to consent to an assignment of the service agreement, to the Lender or person designated by the Lender, the **LHIN** will consent to the assignment of the service agreement to that person where the MOHLTC so requests, and the consent shall be subject to terms and conditions similar to those of the Acknowledgement and Consent Agreement or the Development Agreement as the case may be.

13. In addition, the **LHIN** will not unreasonably withhold consent requested from a Lender, or from a receiver or receiver and manager appointed by a Lender or by a court order, to assign its or the LTC health service provider's right, title and interest in the service agreement or any part thereof or interest therein to another party, subject to all applicable legislative requirements.

14. Where the **MOHLTC**

a) Has entered into a Development Agreement with a LTCH health service provider or a proposed LTCH health service provider (an "Operator");

b) Has consented to the grant of a security interest to a Lender under the Development Agreement; and

c) Has directed the LHIN to consent to the assignment of the Operator's rights under a service accountability agreement,

then the **LHIN,**

d) Shall deliver to the Lender a commitment, in the MOHLTC's standard form, to provide the LHIN's consent to the assignment of the Operator's rights under the service accountability agreement between the Operator and the LHIN;

e) Upon the grant of a licence to the Operator in respect of the Home, and for so long as a CFS is to be paid in respect of the Home, shall consent to the grant of a security interest in the service accountability agreement between the LHIN and the Operator in respect of the Home, provided that:

(i) The security interest in the service accountability agreement may only be exercised together with the exercise of a security interest in the licence for the beds; and

(ii) The security interest is subject to all applicable statutory requirements and restrictions, including section 107 of the LTCHA and sections 2(2), 19 and 20 of the LHSIA; and

f) Shall amend section 15.8 of the service accountability agreement in respect of the Home to remove the following sentence: "No assignment or subcontract shall relieve the HSP from its obligations under the Agreement or impose any liability upon the LHIN to any assignee or subcontractor."

Beds in Abeyance

15. The **MOHLTC** will review and may approve Beds in Abeyance applications in accordance with the Beds in Abeyance policy and LTCH Protocol.

16. In the event that an application is approved, the **LHIN** may seek and the **MOHLTC** may grant permission to temporarily use the amount of funding available as a result of any approved Beds in Abeyance applications. If the MOHLTC approves the LHIN's request, the LHIN may use the funding in accordance with the approval, including any conditions that may attach to the approval.

Short-Stay Program Beds

17. The **MOHLTC** will:

a) Determine the minimum threshold for occupancy for Short-Stay Respite Beds to inform approval of these beds in accordance with the LTCH Protocol;

b) Determine the minimum number of Convalescent Care Beds and Interim Beds in the Province;

c) In consultation with the LHIN, determine the LTC health service providers that will provide the Convalescent Care Beds and the Interim Beds and the number of those beds from the minimum number of beds determined in clause (b) of this paragraph; and

d) Set other conditions for the operation of Convalescent Care Beds and Interim Beds.

18. The **LHIN** will:

a) Take action as appropriate to improve the utilization of Short-Stay Respite Beds;

b) Have the ability to set, in its discretion, a threshold for occupancy of Short-Stay Respite Beds that is higher than the minimum set by the MOHLTC pursuant to clause 17(a) of this Schedule;

c) Determine which LTC health service providers will provide Short-Stay Respite Beds within the existing licensed or approved beds of each home and the number of such beds;

d) Advise and / or make a proposal to MOHLTC about matters referred to in clause 17(c) of this Schedule;

e) Incorporate the conditions referred to in clause 17(d) of this Schedule in service accountability agreements;

f) At its discretion, request that the MOHLTC approve the conversion of existing licensed or approved beds into Convalescent Care Beds additional to those identified in clause 17(b) of this Schedule in accordance with the LTCH Protocol; and

g) Provide from its allocation, all additional funding for the converted Convalescent Care Beds approved by the MOHLTC pursuant to clause 18(f) of this Schedule to LTC health service providers in accordance with the Funding Policies, including the additional subsidy for Convalescent Care Beds and the resident co-payment portion of the base level-of-care per diem funding.

LHIN-Requested LTCH Beds

19. In paragraphs 20 and 21 of this Schedule “LHIN Requested LTCH Beds” means, subject to a determination under clause 21(b) of this Schedule, a LTCH bed funded by the LHIN out of its allocation, other than its allocation for LTCHs:

a) That would increase the bed capacity of an existing LTCH licence issued under section 99, or an approval granted under section 130 of the LTCHA; or

b) In the case of a development or redevelopment, that is over and above the number of LTCH beds that the MOHLTC has approved a LTC health service provider for development or redevelopment.

20. The **LHIN** will:

a) At its discretion, request LHIN Requested LTCH Beds;

b) In its request identify (i) the number of LHIN Requested LTCH Beds requested; (ii) the estimated amount of funding required to support the beds in accordance with the Funding Policies, including Supplementary Funding and funding that would be paid in accordance with paragraphs 3 and 6 of this Schedule; and (iii) where, subject to a determination under clause 21(b) of this Schedule, the funding will be found within the LHIN's allocation, other than its allocation for LTCHs; and

c) Fund the LHIN Requested LTCH Beds in accordance with the Funding Policies and paragraphs 3 and 6 of this Schedule if the LHIN's request for LHIN Requested LTCH Beds is granted by the MOHLTC.

21. The **MOHLTC** will:

a) Consider the LHIN's request for LHIN Requested LTCH Beds and decide whether to grant the request.

b) Determine the amount of funding, if any, that the MOHLTC may contribute;

c) Confirm the amount of the funding required to support the beds in accordance with the Funding Policies, including Supplementary Funding and funding that would be calculated pursuant to paragraphs 2 and 5 of this Schedule; and

d) Reallocate the confirmed funding from the sources identified by the LHIN to (i) the LHIN's allocation for LTCH beds for all funding to be paid in accordance with paragraphs 3 and 6 of this Schedule; and (ii) the MOHLTC's allocation for Supplementary Funding when the LHIN Requested LTCH Beds are available for occupancy.

LHIN-Requested Temporary LTCH Beds

22. In paragraphs 23 and 24 of this Schedule, "LHIN Requested Temporary LTCH Beds" means a LTCH bed for which the MOHLTC would issue a temporary licence in accordance with section 111 of the LTCHA or increase the bed capacity of a temporary licence in accordance with the LTCHA, on the condition that the LTCH bed will be funded by the LHIN out of the LHIN's allocation, which may include funding approved for temporary use under paragraph 16 of this Schedule.

23. The **LHIN** will:

a) At its discretion, make a request for LHIN Requested Temporary LTCH Beds for a term of no longer than 5 years;

b) In its request identify (i) the number of LHIN Requested Temporary LTCH Beds requested; (ii) the estimated amount of funding required to support the beds in accordance with the Funding Policies, including Supplementary Funding and funding that would be paid in accordance with paragraph 3 of this Schedule; and (iii) where the funding will be found within the LHIN's allocation; and

c) If the request is approved pursuant to paragraph 24 of this Schedule, provide the funding identified in clause 24(b) of this Schedule for the LHIN Requested Temporary LTCH Beds in accordance with the Funding Policies for the term of the temporary licence issued by the MOHLTC, including any increases in this funding and Supplementary Funding after the date the temporary licence is issued by the MOHLTC for these beds.

24. The **MOHLTC** will:

a) Consider the LHIN's request for LHIN Requested Temporary LTCH Beds and decide whether to grant the request; and

b) Confirm the amount of funding required to support the beds in accordance with the Funding Policies, including Supplementary Funding and the funding paid in accordance with paragraph 3 of this Schedule.

SCHEDULE 4: FUNDING and ALLOCATIONS

Definitions

1. In this Schedule, the following terms have the following meanings:

"Annual Balanced Budget" means that, in a fiscal year, the total revenues are greater than or equal to the total expenses. Further, for the LHIN, the meaning of annual balanced budget is also subject to Public Sector Accounting Board (PSAB) rules as well as any interpretations issued by the MOHLTC in financial management policies, directives or guidelines under paragraph 8 of this Schedule.

"Health System Funding Reform (HSFR) Funding" is comprised of HBAM Funding and QBP Funding.

"HBAM Funding" means the portion of funding allocated to a health service provider based on the results of HBAM allocation methodology.

"Multi-year funding targets" means the funding targets for more than one fiscal year.

"Non-HSFR Funding" is the portion of hospital and community care access centre funding net of HSFR Funding.

"Operating Budget" means the budget for the LHIN's corporate operations.

"QBP Funding" means the portion of funding allocated to a health service provider as a result of QBP allocation methodology as communicated to the LHINs by the MOHLTC from time to time.

"Transfer Payment Budget" means the budget for the LHIN's funding of health service providers.

Funding

2. The government's overall provincial LHIN funding allocations that have been updated from the 2015-16 Printed Estimates to include any additional funding to August 31, 2015 and any reallocations initiated by the LHINs are set out in the following tables, in this Schedule:

a) Table 1 – Statement of Overall LHIN Provincial 2015-16 Funding Allocation
b) Table 1a – Statement of Overall LHIN Provincial 2015-16 Funding Allocation for Hospitals and Community Care Access Centres
c) Table 3 – Statement of Overall LHIN Provincial 2015-16 Dedicated Service Funding by Sector.

3. The **MOHLTC:**

a) Will provide to the LHIN on September 25, 2015 the 2015-16 funding allocation that has been updated from the 2015-16 Printed Estimates to include any additional

funding to August 31, 2015 and any reallocations initiated by the LHIN, set out in the following tables in this Schedule:

(i) Table 2 – Statement of Individual LHIN 2015-16 Funding Allocation
(ii) Table 2a – Statement of Individual LHIN 2015-16 Funding Allocation for Hospitals and Community Care Access Centres (CCACs)
(iii) Table 3a – Statement of Individual LHIN 2015-16 Dedicated Service Funding by Sector;

b) Will revise the Health Service Provider Transfer Payment Allocation by Sector – Initiatives allocation in Table 2 in this Schedule to the appropriate sectors, as the LHIN makes funding allocation decisions at the sector level throughout the year;

c) Will reconcile all funding provided to the LHIN under the Agreement on an annual basis;

d) Will recover funding from the LHIN if the MOHLTC has advised the LHIN that the particular funding is recoverable;

e) May set terms and conditions for any of the funding set out in the tables in this Schedule, including the type of funding, whether the funding is subject to annual adjustment, and whether and in what circumstances the funding may be recoverable from the LHIN by the MOHLTC;

f) Has determined that HSFR Funding set out in Tables 1a and 2a is subject to annual adjustment by the MOHLTC, and QBP Funding included in the HSFR Funding set out in Tables 1a and 2a in this Schedule is subject to annual adjustment and is recoverable by the MOHLTC; and

g) May require the LHIN to carry out certain initiatives.

4. The **LHIN**:

a) Will allocate the funds provided by the MOHLTC for 2015-16, in accordance with the LHSIA, the Agreement and any applicable terms and conditions of which the LHIN is advised by the MOHLTC, including those set out in paragraph 3 of this Schedule;

b) Will carry out MOHLTC-required initiatives;

c) May, at its discretion, provide additional funding for the services for which Dedicated Service Funding is identified; and

d) May, only with prior approval from the MOHLTC, reallocate unused Dedicated Service Funding to another service. If the MOHLTC does not give approval, the LHIN shall return unused Dedicated Service Funding to the MOHLTC.

Long-Term Care Homes

5. The funding allocations in Tables 1 and 2 for LTCHs are only estimates that are subject to adjustment in accordance with the Funding Policies as defined in Schedule 3, including

adjustments for reconciliation, Beds in Abeyance, and Construction Funding Subsidy per diem.

Annual Balanced Budget Requirements

6. The **LHIN** will:

   a) Plan for and achieve an Annual Balanced Budget for its operations; and

   b) Require health service providers who receive LHIN funding through transfer payments to plan for and achieve an Annual Balanced Budget.

Multi-Year Funding Requirements

7. The **LHIN** will plan and manage LHIN forecasted expenses for the LHIN's Operating and Transfer Payment Budgets within the multi-year funding targets set out in this schedule and the Multi-Year Funding Framework. Multi-year funding targets are to be used for planning purposes only and may be revised upward or downward at the discretion of the MOHLTC.

Financial Management Polices and Guidelines

8. The **MOHLTC** may develop and issue to the LHIN policies, directives and guidelines related to financial management.

9. The **LHIN** will comply with all applicable legislation, including the Financial Administration Act; any MOHLTC policies, directives and guidelines issued to the LHIN related to financial management; the TB/MBC and Ministry of Finance Directives listed in Appendix 1 of the MOU, including the Transfer Payment Accountability Directive, the Cash Management Directive, the Procurement Directive, the Travel, Meal and Hospitality Expenses Directive, and any other government financial management policies, guidelines, and directives.

Accounting Standards

10. The **MOHLTC**:

    a) Will issue interpretations and modifications relating to Public Sector Accounting Board (PSAB) standards, based on advice from the Office of the Provincial Controller; and

    b) May review the documentation described in paragraph 11 of this Schedule during regular business hours and upon twenty-four hours' notice to the LHIN.

11. The **LHIN** will:

    a) Prepare its financial reports and statements on its Operating and health service

provider Transfer Payment Budgets, including its Annual Business Plan, based on the Public Sector Accounting Board (PSAB) standards, subject to interpretations and modifications issued under paragraph 10 of this Schedule.

b) Maintain documentation to support all financial statements and related payment instructions, including funding approval letters to health service providers and service accountability agreements signed between the LHIN and its health service providers.

Table 1: Statement of Overall LHIN Provincial 2015-16 Funding Allocation		
	2015-16 Funding Allocation (000s)	**2016-17 Funding Allocation (000s)**
Total LHIN Operating Allocation	**25,142,023.6**	**TBD**
Total Health Service Provider (HSP) Transfer Payment Allocation	25,054,602.1	TBD
Operation of LHIN	63,644.2	TBD
Initiatives	23,777.3	TBD
E-Health	0.0	TBD
Total Health Service Provider Transfer Payment Allocation by Sector		
Operations of Hospitals	15,954,912.9	TBD
Grants to compensate for Municipal Taxation - Public Hospitals	3,690.5	TBD
Long Term Care Homes	3,595,529.7	TBD
Community Care Access Centres	2,522,934.5	TBD
Community Support Services	533,898.4	TBD
Acquired Brain Injury	51,700.6	TBD
Assisted Living Services in Supportive Housing	292,223.4	TBD
Community Health Centres	378,738.4	TBD
Community Mental Health	779,711.7	TBD
Addictions Program	192,745.8	TBD
Specialty Psychiatric Hospitals	623,209.7	TBD
Grants to Compensate for Municipal Taxation - Psychiatric Hospitals	127.2	TBD
Initiatives	125,179.3	TBD

Table 1a: Statement of Overall LHIN Provincial 2015-16 Funding Allocation for Hospitals and Community Care Access Centres		
	2015-16 Funding Allocation (000's) [(1)]	**2016-17 Funding Allocation (000's) [(1)]**
Hospitals	**15,954,912.9**	**TBD**
Health System Funding Reform (HSFR)	6,397,047.0	TBD
Includes One-time Mitigation Funding	-	TBD
Non-HSFR	9,557,865.9	TBD
Community Care Access Centre	**2,522,934.5**	**TBD**
Health System Funding Reform (HSFR)	678,491.6	TBD
Includes One-time Mitigation Funding	3,232.6	TBD
Non-HSFR	1,844,443.0	TBD

[1] The amounts in this table are included in Table 1 under the respective sectors.

Table 2: Statement of Individual LHIN 2015-16 Funding Allocation		
	2015-16 Funding Allocation (000s)	**2016-17 Funding Allocation (000s)**
Total LHIN Operating Allocation	**1 091 823,3**	**TBD**
Total Health Service Provider (HSP) Transfer Payment Allocation	1 086 054,8	TBD
Operation of LHIN	4 524,2	TBD
Initiatives	1 244,3	TBD
E-Health	0	TBD
Total Health Service Provider Transfer Payment Allocation by Sector		
Operations of Hospitals	634 258,2	TBD
Grants to compensate for Municipal Taxation - Public Hospitals	190,7	TBD
Long Term Care Homes	183 860,3	TBD
Community Care Access Centres	121 081,4	TBD
Community Support Services	30 330,8	TBD
Acquired Brain Injury	5 272,4	TBD
Assisted Living Services in Supportive Housing	2 185,8	TBD
Community Health Centres	27 187,6	TBD
Community Mental Health	63 904,2	TBD
Addictions Program	7 455,4	TBD
Specialty Psychiatric Hospitals	0	TBD
Grants to Compensate for Municipal Taxation - Psychiatric Hospitals	0	TBD
Initiatives	10 328,0	TBD

Table 2a: Statement of Individual 2015-16 Funding Allocation for Hospitals and Community Care Access Centres		
	2015-16 Funding Allocation (000's) [(1)]	**2016-17 Funding Allocation (000's) [(1)]**
Hospitals	**634 258,2**	**TBD**
Health System Funding Reform (HSFR)	261 181,5	TBD
Includes One-time Mitigation Funding	-	TBD
Non-HSFR	373 076,8	TBD
Community Care Access Centre	**121 081,4**	**TBD**
Health System Funding Reform (HSFR)	33 482,2	TBD
Includes One-time Mitigation Funding	40,0	TBD
Non-HSFR	87 599,2	TBD

[1] The amounts in this table are included in Table 1 under the respective sectors.

Table 3: Statement of Overall LHIN Provincial 2015-16 Dedicated Service Funding by Sector	
	2015-16 Dedicated Service Funding Allocation
Hospitals	
Post Construction Operating Plan [1]	$1,853,147,500
Community Health Centres	
Uninsured Persons Services	$4,413,197
CHC Physician Salaries and Benefits	$83,469,007
Mental Health	
Consumer Survivor Initiatives	$12,000,355
Addictions	
Problem Gambling Treatment Services	$11,083,282
Community Care Access Centres	
School Health Professional and Personal Support Services	$84,091,615
Other	
Psychiatric Sessional Fees for Community and Hospital-based Agencies [2]	$41,833,766

[1] Total Planned Estimated Dedicated Funding to March 31, 2016.

[2] Combined total of psychiatric sessional fees for mental health and addictions.

Table 3a: Statement of Individual LHIN Provincial 2015-16 Dedicated Service Funding by Sector	
	2015-16 Dedicated Service Funding Allocation
Hospitals	
Post Construction Operating Plan [1]	$72,667,400
Community Health Centres	
Uninsured Persons Services	$21,000
CHC Physician Salaries and Benefits	$6,471,371
Mental Health	
Consumer Survivor Initiatives	$92,700
Addictions	
Problem Gambling Treatment Services	$519,995
Community Care Access Centres	
School Health Professional and Personal Support Services	$3,597,023
Other	
Psychiatric Sessional Fees for Community and Hospital-based Agencies [2]	$1,329,601

[1] Total Planned Estimated Dedicated Funding to March 31, 2016.

[2] Combined total of psychiatric sessional fees for mental health and addictions.

SCHEDULE 5: LOCAL HEALTH SYSTEM PERFORMANCE

Definitions

1. In this Schedule, the following terms have the following meanings:

   "Developmental indicator" means a measure of local health system performance that requires development due to factors such as the need for methodological refinement, testing, consultation, or analysis of reliability, feasibility and/or data quality.

   "HIG" means HBAM Inpatient Group.

   "**LHIN target**" means a planned result for an indicator against which actual results can be compared.

   "**Monitoring indicator**" means a measure of local health system performance that the MOHLTC and the LHINs will monitor against provincial results or established provincial targets where set.

   "**Performance indicator**" means a measure of local health system performance for which a LHIN target will be set.

   "**Provincial target**" means an optimal performance result for an indicator, which may be based on expert consensus, performance achieved in other jurisdictions, or provincial expectations.

General Obligations

2. Under the LHSIA and the *Commitment to the Future of Medicare Act*, *2004* the **LHIN** will measure and plan to improve performance at the local level through service accountability agreements with health service providers.

3. **Both parties** will undertake an annual review of the indicators and the respective indicator categories. As part of this review, indicators may be moved between the performance, monitoring, and developmental categories, as appropriate.

Specific Obligations

4. The **MOHLTC** will**:**

   a. Calculate the results for the indicators set out in Tables 1, 2 and 3 to this Schedule;

   b. Provide the LHIN with calculated results for the indicators by the release dates set out in Schedule 6, and supporting performance information as requested by the LHIN, such as the performance of health service providers;

   c. Provide the LHIN with technical documentation for the indicators set out in Tables 1, 2 and 3 to this Schedule, including the methodology, inclusions and exclusions; and

d. Identify, as necessary, those monitoring indicators where LHINs will be expected to report on performance as part of their quarterly reporting process.

5. The **LHIN** will:

a. Demonstrate progress towards achieving the LHIN's performance targets for the performance indicators set out in Table 1 to this Schedule by the end of the term of this agreement;

b. Report quarterly on the performance of the local health system on all performance indicators;

c. Report on the performance of the local health system on all performance and monitoring indicators in the LHIN Annual Report; and.

d. Report on the performance of monitoring indicators as requested by the MOHLTC.

Table 1: Performance Indicators		
Indicator	**Provincial target**	**LHIN Target 2015-16**
Home and Community • *Reduce wait time for home care (improve access)* • *More days at home (including end of life care)*		
Percentage of Home Care Clients with Complex Needs who received their Personal Support Visit within 5 Days of the date that they were authorized for Personal Support Services	5 days	95%
Percentage of Home Care Clients who received their nursing visit within 5 days of the date they were authorized for Nursing Services	5 days	95%
90th Percentile Wait Time from community for CCAC In-Home Services: Application from community setting to first CCAC service (excluding case management)*	21 days	21 days
System Integration and Access • *Provide care in the most appropriate setting* • *Improve coordinated care* • *Reduce wait times (specialists, surgeries)*		
90th Percentile Emergency Department (ED) Length of Stay for Complex Patients	8 hours	8hours
90th Percentile ED Length of Stay for Minor/Uncomplicated Patients	4 hours	4 hours
Percent of Priority 2, 3, and 4 Cases Completed Within Access Target for MRI Scan	Priority 2: 2 days Priority 3: 2-10 days Priority 4: 28 days	90%
Percent of Priority 2, 3, and 4 Cases Completed Within Access Target for CT Scan	Priority 2: 2 days Priority 3: 2-10 days Priority 4: 28 days	90%
Percent of Priority 2, 3 and 4 Cases Completed Within Access Targets for Hip Replacement	Priority 2: 42 days Priority 3: 84 days Priority 4: 182 days	90%
Percent of Priority 2, 3 and 4 Cases Completed Within Access Target for Knee Replacement	Priority 2: 42 days Priority 3: 84 days Priority 4: 182 days	90%
Percentage of Alternate Level of Care (ALC) Days	9.46%	9.46%
ALC Rate	12.7%	12.7%

*The target is subject to change as a result of the ongoing work in the area of home and community care.

Table 1: Performance Indicators		
Indicator	**Provincial target**	**LHIN Target 2015-16**
Health and Wellness of Ontarians - Mental Health • *Reduce any unnecessary health care provider visits* • *Improve coordination of care for mental health patients*		
Repeat Unscheduled Emergency Visits within 30 days for Mental Health Conditions**	16.3%	16.3%
Repeat Unscheduled Emergency Visits within 30 days for Substance Abuse Conditions**	22.4%	22.4%
Sustainability and Quality • *Improve patient satisfaction* • *Reduce unnecessary readmissions*		
Readmissions within 30 days for Selected HIG Conditions	15.5%	15.5%

**The target is subject to change as a result of the ongoing work in the area of mental health and addictions.

Table 2: Monitoring Indicators	
Indicator	**Provincial target**
System Integration and Access • *Provide care in the most appropriate setting* • *Improve coordinated care* • *Reduce wait times (specialists, surgeries)*	
Percent of Priority 2, 3 and 4 Cases Completed Within Access Target for Cancer Surgery	Priority 2: 14 days Priority 3: 28 days Priority 4: 84 days
Percent of Priority 2, 3 and 4 Cases Completed Within Access Target for Cardiac By-Pass Surgery	Priority 2:14 days Priority 3: 42 days Priority 4: 90 days
Percent of Priority 2, 3 and 4 Cases Completed Within Access Target for Cataract Surgery	Priority 2: 42 days Priority 3: 84 days Priority 4: 182 days
CCAC Wait times from Application to Eligibility Determination for Long-Term Care Home Placement: From community setting, and from acute-care setting	Not applicable
Rate of emergency visits for conditions best managed elsewhere	Not applicable
Hospitalization rate for ambulatory care sensitive conditions	Not applicable
Percent of Acute Care Patients who have had a follow-up with a physician within 7 days of discharge	Not applicable

Table 3: Developmental Indicators
Indicator
Home and Community Care • *Reduce wait time for home care (improve access)* • *More days at home (including end of life care)*
Percent of Palliative Care Patients discharged from hospital with home support
Sustainability and Quality • *Improve patient satisfaction* • *Reduce unnecessary readmissions*
Overall Satisfaction with Health Care in the Community

SCHEDULE 6: INTEGRATED REPORTING

General Obligations

1. The MOHLTC and the LHIN will report to each other as set out in Table 1 to this Schedule.

2. The **MOHLTC** will:

   a) Provide any necessary training, instructions, materials, data, templates, forms, and guidelines to the LHIN to assist with the completion of the reports listed in Table 1 to this Schedule; and

   b) As required, develop reporting requirements relating to government priorities and notify the LHIN of the requirements.

3. **Both parties** will:

   a) Work together to ensure a timely flow of information, including financial records, to fulfill the reporting requirements of both parties; and

   b) Finalize the Annual Business Plan within 120 days of the date a budget motion is approved by the Ontario Legislature for the fiscal year as part of the annual review set out in section 21 of Schedule 1: General.

Table 1: MOHLTC and LHIN Reporting Obligations

Due Date	Description of Item
2015/2016	
APRIL	
April 15, 2015	MOHLTC will make the preliminary Year-End expenditure and revenue report available to the LHIN in APTS for the LHIN's review.
April 30, 2015	MOHLTC will provide to the LHIN the forms for the Year-end Consolidation Report
By April 30, 2015	The LHIN will submit to the MOHLTC an Expense Report using the forms provided by the MOHLTC
MAY	
May 12, 2015	The MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Performance
May 13, 2015	MOHLTC will make the updated Year-End expenditure and revenue report available to the LHIN in APTS for the LHIN's review.
May 22, 2015 (or date necessary to meet central agency reporting requirements as advised by the MOHLTC)	The LHIN will submit to the MOHLTC the year-end Consolidation Report using forms provided by the MOHLTC and the draft Audited Financial Statement if the signed statements are not ready by May 31 of each fiscal year to which the Agreement applies
May 29, 2015	The MOHLTC will provide to the LHIN for planning and reporting purposes the initial preliminary allocation for 2015-16.
JUNE	
June 2, 2015	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
June 30, 2015	The LHIN will submit to the MOHLTC Q1 Regular and Consolidation Report using the forms provided by the MOHLTC
June 30, 2015	The LHIN will submit to the MOHLTC an Annual Report for the previous fiscal year in accordance with MOHLTC requirements
June 30, 2015	The LHIN will submit to the MOHLTC a Board approved report on consultant use for the previous fiscal year using the template provided in the Minister's Directive under the *BPSAA*

JULY	
July 31, 2015	The LHIN will submit to the MOHLTC a summary report of their local hospitals' reports on consultant use for the previous fiscal year using the forms provided by the MOHLTC.
By July 31, 2015	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
AUGUST	
August 12, 2015	The MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Management
August 14, 2015	The MOHLTC will provide the preliminary approved allocation for the current fiscal year, as of July 31, 2015
August 28, 2015	MOHLTC will provide to the LHIN the forms and information requirements for the Multi-year Consolidation Report
SEPTEMBER	
September 3, 2015	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
September 30, 2015	The LHIN will submit to the MOHLTC Q2 Regular and Consolidation Report using the forms provided by the MOHLTC
September 30, 2015	The MOHLTC will provide to the LHIN the forms and information requirements for the 2016-17 Annual Business Plan.
OCTOBER	
October 30, 2015 (or date necessary to meet central agency reporting requirements as advised by the MOHLTC)	The LHIN will submit to the MOHLTC a Multi-year Consolidation Report using the form provided by the MOHLTC
By October 30, 2015	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
NOVEMBER	
November 12, 2015	MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Management
DECEMBER	
December 3, 2015	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC

On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
December 31, 2015	LHIN will submit to the MOHLTC Q3 Regular and Consolidation Report including final year-end forecast using the forms provided by the MOHLTC
JANUARY	
January 29, 2016	MOHLTC will provide the LHIN with year-end instructions (including templates)
By January 29, 2016	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
FEBRUARY	
February 12, 2016	MOHLTC will provide the LHIN with most recent quarter of performance data for indicators in Schedule 5: Local Health System Performance
February 15, 2016	MOHLTC will provide to the LHIN the forms and requirements for the Annual Report (non-financial content)
February 29, 2016	The LHIN will submit to the MOHLTC an Attestation required under the *BPSAA* and the *Agency and Appointments Directive*
MARCH	
March 4, 2016	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
March 28, 2016	The LHIN will submit to the MOHLTC a Draft 2016-17 Annual Business Plan using the forms provided by the MOHLTC
2016/2017	
APRIL	
April 15, 2016	MOHLTC will make the preliminary Year-End expenditure and revenue report available to the LHIN in APTS for the LHIN's review.
April 29, 2016	MOHLTC will provide to the LHIN the forms for the Year-end Consolidation Report
By April 29, 2016	The LHIN will submit to the MOHLTC an Expense Report using the forms provided by the MOHLTC
MAY	
May 13, 2016	The MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Performance
May 13, 2016	MOHLTC will make the updated Year-End expenditure and revenue report available to the LHIN in APTS for the LHIN's review.

May 23, 2016 (or date necessary to meet central agency reporting requirements as advised by the MOHLTC)	The LHIN will submit to the MOHLTC the year-end Consolidation Report using forms provided by the MOHLTC and the draft Audited Financial Statement if the signed statements are not ready by May 31 of each fiscal year to which the Agreement applies
May 31, 2016	The MOHLTC will provide to the LHIN for planning and reporting purposes the initial preliminary allocation for 2016-17.
JUNE	
June 3, 2016	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
June 30, 2016	The LHIN will submit to the MOHLTC Q1 Regular and Consolidation Report using the forms provided by the MOHLTC
June 30, 2016	The LHIN will submit to the MOHLTC an Annual Report for the previous fiscal year in accordance with MOHLTC requirements
June 30, 2016	The LHIN will submit to the MOHLTC a Board approved report on consultant use for the previous fiscal year using the template provided in the Minister's Directive under the *BPSAA*
JULY	
July 29, 2016	The LHIN will submit to the MOHLTC a summary report of their local hospitals' reports on consultant use for the previous fiscal year using the forms provided by the MOHLTC.
By July 29, 2016	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
AUGUST	
August 12, 2016	The MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Management
August 15, 2016	The MOHLTC will provide the preliminary approved allocation for the current fiscal year, as of July 31, 2016
August 29, 2016	MOHLTC will provide to the LHIN the forms and information requirements for the Multi-year Consolidation Report
SEPTEMBER	
September 2, 2016	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review

September 30, 2016	The LHIN will submit to the MOHLTC Q2 Regular and Consolidation Report using the forms provided by the MOHLTC
September 30, 2016	The MOHLTC will provide to the LHIN the forms and information requirements for the 2017-18 Annual Business Plan.
OCTOBER	
October 31, 2016 (or date necessary to meet central agency reporting requirements as advised by the MOHLTC)	The LHIN will submit to the MOHLTC a Multi-year Consolidation Report using the form provided by the MOHLTC
October 31, 2016	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
NOVEMBER	
November 14, 2016	MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Management
DECEMBER	
December 5, 2016	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
December 30, 2016	LHIN will submit to the MOHLTC Q3 Regular and Consolidation Report including final year-end forecast using the forms provided by the MOHLTC
JANUARY	
January 31, 2017	MOHLTC will provide the LHIN with year-end instructions (including templates)
By January 30, 2017	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
FEBRUARY	
February 13, 2017	MOHLTC will provide the LHIN with most recent quarter of performance data for indicators in Schedule 5: Local Health System Performance
February 15, 2017	MOHLTC will provide to the LHIN the forms and requirements for the Annual Report (non-financial content)
February 28, 2017	The LHIN will submit to the MOHLTC a Draft 2017-18 Annual Business Plan using the forms provided by the MOHLTC
February 28, 2017	The LHIN will submit to the MOHLTC an Attestation required under the BPSAA and the Agency and Appointments Directive

MARCH	
March 6, 2017	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
2017/2018	
APRIL	
April 14, 2017	MOHLTC will make the preliminary Year-End expenditure and revenue report available to the LHIN in APTS for the LHIN's review.
April 28, 2017	MOHLTC will provide to the LHIN the forms for the Year-end Consolidation Report
By April 28, 2017	The LHIN will submit to the MOHLTC an Expense Report using the forms provided by the MOHLTC
MAY	
May 12, 2017	The MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Performance
May 15, 2017	MOHLTC will make the updated Year-End expenditure and revenue report available to the LHIN in APTS for the LHIN's review
May 23, 2017 (or date necessary to meet central agency reporting requirements as advised by the MOHLTC)	The LHIN will submit to the MOHLTC the year-end Consolidation Report using forms provided by the MOHLTC and the draft Audited Financial Statement if the signed statements are not ready by May 31 of each fiscal year to which the Agreement applies
May 31, 2017	The MOHLTC will provide to the LHIN for planning and reporting purposes the initial preliminary allocation for 2017-18
JUNE	
June 2, 2017	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
June 30, 2017	The LHIN will submit to the MOHLTC Q1 Regular and Consolidation Report using the forms provided by the MOHLTC
June 30, 2017	The LHIN will submit to the MOHLTC an Annual Report for the previous fiscal year in accordance with MOHLTC requirements
June 30, 2017	The LHIN will submit to the MOHLTC a Board approved report on consultant use for the previous fiscal year using the template provided in the Minister's Directive under the *BPSAA*

JULY	
July 31, 2017	The LHIN will submit to the MOHLTC a summary report of their local hospitals' reports on consultant use for the previous fiscal year using the forms provided by the MOHLTC
By July 31, 2017	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
AUGUST	
August 14, 2017	The MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Management
August 15, 2017	The MOHLTC will provide the preliminary approved allocation for the current fiscal year, as of July 31, 2017
August 30, 2017	MOHLTC will provide to the LHIN the forms and information requirements for the Multi-year Consolidation Report
SEPTEMBER	
September 5, 2017	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC
On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
September 29, 2017	The LHIN will submit to the MOHLTC Q2 Regular and Consolidation Report using the forms provided by the MOHLTC
September 29, 2017	The MOHLTC will provide to the LHIN the forms and information requirements for the 2018-19 Annual Business Plan.
OCTOBER	
October 31, 2017 (or date necessary to meet central agency reporting requirements as advised by the MOHLTC)	The LHIN will submit to the MOHLTC a Multi-year Consolidation Report using the form provided by the MOHLTC
By October 31, 2017	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
NOVEMBER	
November 14, 2017	MOHLTC will provide to the LHIN the most recent quarter of performance data for indicators in Schedule 5: Local Health System Management
DECEMBER	
December 5, 2017	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC

On or about the 7th working day (date may vary on IFIS GL close as advised by the MOHLTC)	The MOHLTC will make the expenditure and revenue report available to the LHIN in APTS for the LHIN's review
December 29, 2017	LHIN will submit to the MOHLTC Q3 Regular and Consolidation Report including final year-end forecast using the forms provided by the MOHLTC
JANUARY	
January 31, 2018	MOHLTC will provide the LHIN with year-end instructions (including templates)
By January 30, 2018	The LHIN will submit to the MOHLTC a Quarterly Expense Report using the forms provided by the MOHLTC
FEBRUARY	
February 14, 2018	MOHLTC will provide the LHIN with most recent quarter of performance data for indicators in Schedule 5: Local Health System Performance
February 15, 2018	MOHLTC will provide to the LHIN the forms and requirements for the Annual Report (non-financial content)
February 28, 2018	The LHIN will submit to the MOHLTC a Draft 2018-19 Annual Business Plan using the forms provided by the MOHLTC
February 28, 2018	The LHIN will submit to the MOHLTC an Attestation required under the BPSAA and the Agency and Appointments Directive
MARCH	
March 7, 2018	The LHIN will submit to the MOHLTC a report on performance indicators using the forms provided by the MOHLTC