
CASC *Connexions Champlain Connections* CCAC

January, 2007



Sandra Golding
Executive Director

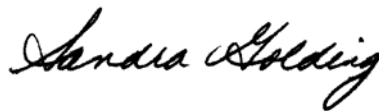
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Welcome to the new Champlain Community Care Access Centre! With this inaugural Bulletin, I am pleased to introduce you to our new Board of Directors and our Senior Leadership Team.

The Champlain CCAC came into being on January 1, 2007, flowing from the provincial decision to align Ontario's 41 CCAC's into 14. In our region, the Champlain CCAC comprises the former Community Care Access Centres of the Eastern Counties, Renfrew County, Ottawa and a portion of Lanark, Leeds & Grenville.

At the Champlain CCAC, our goal is to promote personal health by simplifying access and managing care across the system. We aim to provide the highest quality of care in our communities and in our homes.

Over the coming weeks and months, our new team will be finalizing the integration of the Champlain CCAC and ensuring a smooth transition for our clients. I am very proud to have a dedicated and experienced team to serve this important region and I intend to keep you abreast of the progress we are making on a regular basis.

A handwritten signature in black ink that reads "Sandra Golding". The script is fluid and cursive.

Sandra Golding

Champlain Community Access Centre Board of Directors, 2007

Jacques Hétu, FCGA, Chair



Mr. Hétu has been a Board member of several associations such as the French Association of Municipalities of Ontario, the Organization of Small Urban Municipalities and the Association of Municipalities of Ontario. Mr. Hétu has also

served on several provincial, national and international committees related to fiscal matters and served as the National Treasurer of the Certified General Accountants of Canada in 1991. From 2000-2006, Mr. Hétu was Mayor of Hawkesbury, Ontario.

M. Joan Garrow, Vice-Chair



Ms. Garrow has been a member of the Ottawa CCAC Board since February 2002 and serves as Vice-Chair of the Champlain CCAC Board. She has extensive experience in the delivery of health care services in Ontario. Currently,

Ms. Garrow works in the private sector for IT/Net and previous to that, held various management positions in health care in the Champlain region. Her last hospital position was as Vice President of Programs and Clinical Services, and Chief Nurse Executive at the Winchester District Memorial Hospital. Prior to that she spent 17 years at the Ottawa Civic Hospital in various nursing and administrative roles. Ms. Garrow received her Bachelor of Science in Nursing and a Masters of Health Administration from the University of Ottawa, and has a Certified Health Executive certificate from the Canadian College of Health Service Executives.

Michael J. Tate



Mr. Tate has been involved with the Board of the Ottawa CCAC since February 2002 and is currently the Managing Partner with the Caregard Group in Ottawa. He is responsible for the operations of three large Retirement Residences totalling almost 600 beds and

a staff of 260. Mr. Tate is a member and volunteer with the South Nepean Soccer Club and long time volunteer of the Ottawa Field Naturalists Club.

Bruce Leclaire



Mr. Leclaire has had a long career in municipal government, serving in positions such as Chief Administrative Officer and is currently volunteering on municipal boards in the city of Pembroke, Ontario. In 2002 Bruce was appointed to the Board of the Renfrew

County CCAC, serving as Vice-Chair in 2005. In November of 2006 Mr. Leclaire was appointed to the Board of the Champlain CCAC and acts as Treasurer. He Graduated from St Lawrence College in Kingston, Ontario, with a diploma in Public Administration.

Lorraine Lapointe



Ms. Lapointe was appointed to the Champlain CCAC Board in November 2006. She has had a diverse career, serving on the Board of the Dairy Farmers of Ontario, as well as the Ontario Press Council.

Ms. Lapointe has on-the-ground experience in the health care service delivery field, working as a personal support worker at the Bradson Home Health Care facility in Gloucester, Ontario, and has earned a Personal Support Worker Certificate as well. Ms. Lapointe most recently served on the Board of Directors of the Eastern Counties CCAC from 2004 to 2006.

Barbara Lajeunesse



Ms. Lajeunesse has been the Executive Director at the Olde Forge Community Resource Centre for 23 years. The Olde Forge is a community information centre in Ottawa's west end and offers a community support service for the elderly and adults with

disabilities. In 2001, she co-founded the City of Ottawa's Seniors Advisory Committee and was the chairperson of that committee for 3 years. She is an executive member of the Ottawa Community Support Coalition and also serves on the Supportive Housing Working Group of the United Way and the Seniors Agenda Steering Committee for the City of Ottawa. In all of her work, she has been a community and now seniors' activist pushing hard to improve the wellbeing of seniors in her own community and in the City of Ottawa.

Marilyn Barry



Ms. Barry of Long Sault has had a diverse career as a registered nurse and educator. She began her career as a nurse in the surgical unit at Hotel Dieu Hospital in Cornwall. In 1967, she joined the staff at Cornwall Collegiate and

Vocational School as a Special Education Teacher. Other teaching experience included Adult Education, Co-ordinator of Co-operative Education, and Career Education in various schools in the jurisdiction. She also held the position of Consultant for Affirmation Action for the Stormont, Dundas and Glengarry Board of Education. Her community involvement includes serving as Chair of the Caring for Life Awards Committee for Carefor of the Eastern Counties (formerly the Victorian Order of Nurses). Ms. Barry was a member of the Community Care Access Centre for Eastern Counties before her appointment to the Champlain Board.

Jean G. Brisson



Mr. Brisson is currently self employed as an owner-administrator of a retirement home in Embrun, Ontario, and is a Certified Administrator by the Ontario Nursing Home Association. Mr. Brisson has been very active in his community for

several years, as a founding member of the Centre Urgel Forget Retirement Home and a founding member and past president of the Embrun Chamber of Commerce. Mr. Brisson has been elected as a trustee for the village of Embrun and served two terms as a member of the Township of Russell municipal council. In 2001, Mr. Brisson received an Ontario Volunteer Service Award.

The Champlain CCAC Senior Leadership Team

Sheila Bauer, Senior Director of Client Services



Sheila has served as the Director of Client Services for the Ottawa Community Care Access Centre since 2003 and was Assistant Director of Client Services from 2000 to 2003.

In her capacity as Senior Director of Client Services,

Sheila will be responsible for all service delivery, case management and relationships with contracted providers across the new CCAC. Sheila's experience in developing new models of care will enable the Champlain CCAC to adhere to high quality of service standards in the region. Key accomplishments include her role as Chair of the Champlain End of Life Care Network, partnership work with the Regional Geriatric Program in the development of the Resource Integration for Seniors in the Community Program and the contribution of case management to Family Health Teams.

Sheila holds a Masters degree in Health Administration (1995), as well as a Bachelor of Science in Nursing degree (1989), both from the University of Ottawa. Sheila received a Health Sciences Nursing diploma from Algonquin College in 1982.

Nathalie Ménard, Senior Director of Strategic Planning and Integration



Nathalie has been the Manager of Planning and Support for the East Region Office of the Ministry of Health and Long Term Care since its creation in 2000. While at the Ministry, Nathalie led the East Region's planning team mandated to further improve local health

system planning and promote greater accountability and integration. On a provincial level, Nathalie has led and coordinated influential projects for the Ministry including the development of the 2007-08 Hospital Annual Planning Submission (HAPS) guidelines. From 1997 to 2000, Nathalie held the position of Executive Assistant to the CEO of the newly created Ottawa Hospital and was also intimately involved with the merger process.

Nathalie received a Master of Health Administration degree from the University of Ottawa in 1997 where she is also invited as a guest lecturer on Health System Policy and Strategic Management.

As a senior member of the CCAC leadership team, Nathalie's key mandate will be to lead strategic and planning processes, provide counsel and recommendations on major strategic issues and foster external relationships with the Champlain LHIN, the Ministry, the hospitals, the long term care homes, the community support organizations and the French Language Health Services Network.

Megan Allen-Lamb, Senior Director of Performance Management and Accountability



Megan has been the Executive Director of the Haldimand-Norfolk CCAC since 2002. In this role, Megan demonstrated outstanding leadership in the development of the strategic planning process, systems integration and performance management requirements of the CCAC. Megan's

accomplishments include leading the organization in achieving its first national accreditation award with the Canadian Council on Health Services Accreditation; overseeing the Request for Proposal (RFP) process to ensure the continuous delivery of cost-effective, high quality health care services for clients; and developing an innovative human resources plan resulting in a highly productive corporate environment.

In her new role Megan will be responsible for leading the planning of contract management, quality and risk assessment programs, ensuring CCAC performance and accountability to key stakeholders, including the Ministry of Health and Long-Term Care, the Local Health Integration Network, hospitals, contracted service providers, Long-Term Care homes and other service delivery partners.

Megan holds a Masters degree in Public Health from the University of Alberta (2000) and a Bachelor of Arts degree from the University of Windsor in Psychology (Honours, 1998).

Patrice Connolly, Senior Director of Human Resources and Organizational Development



Patrice brings 25 years of management experience in unionized health care settings in both Ontario and Quebec, including ten years as a Senior Executive. Patrice has been Director of Managed Competition, Partnerships and Quality with the Ottawa CCAC since 2003 where she led

procurement processes for all nursing, personal support and allied health services, which resulted in systems efficiencies. Patrice implemented an Inter-Agency Quality Council comprised of CCAC and ten Partner Provider Agencies focused on improved quality outcomes. Patrice previously served as Director of Professional Services for the West Montréal Readaptation Centre, where she led a clinical and cultural merger of three organizations and developed cutting edge specialised interdisciplinary services for clients with dual diagnosis.

Patrice holds a Master's of Science degree in Health Administration from the Université de Montreal (1995), a Master's in Social Work from McGill University (1983), a Bachelor of Social Work from McGill University (1980) and a Bachelor of Arts from the State University of New York (1976). For several years, Patrice was a Faculty lecturer at McGill University School of Social Work, teaching courses on the health system at the graduate and undergraduate level.

In her new role in the Champlain CCAC, Patrice will be responsible for aligning the Champlain CCAC's human resource needs with the overall strategic requirements of the organization, including training and development and managing labour relations.

Guy Arseneau, Senior Director of Corporate Services



Guy has served as the Director of Corporate Services and Information Management, as well as Director of Finance, Administration and Information Systems for the Ottawa CCAC and the predecessor organizations since 1989. Guy will lead the strategic planning,

controllershship and financial services for the Champlain CCAC and be accountable for the CCAC's financial reporting procedures, facility and record management and overall technical support systems.

Guy's accomplishments include establishing a corporate infrastructure at the onset of CCACs in 1997; balancing the organization's budget each year; implementing 3 branch offices within 24 months to create a neighbourhood presence throughout the geographical area, and implementing an access database integrating all departmental activities under a central umbrella.

Guy holds a Bachelor of Commerce degree (Honours, 1986) from the University of Ottawa and is a Certified General Accountant.

Ashley Haugh, Executive Assistant



Ashley has been Special Policy Advisor and Executive Assistant to the Assistant Deputy Minister, Corporate and Electricity Finance, and previously, Senior Policy Analyst, with the Ontario Financing Authority. Ashley began her career with the

Authority in 2003. Previous to this, Ashley worked as an Issues Manager at several provincial ministries.

Ashley will play an integral role within the Champlain CCAC, managing many of the

activities that will assist the Board of Directors, the Executive Director and the Senior Leadership team.

Ashley holds a Bachelor of Arts degree (Honours, 1995) from the University of Toronto.

Andrew McDermott, Communications Manager



Andrew was most recently responsible for Development programs with the Faculty of Law, University of Ottawa. Previous to this, Andrew worked as a Senior Advisor to successive Ministers within the federal government and served as Government Relations Manager for Telus

Communications in Ottawa.

Andrew will be responsible for driving the communications plan for the start-up activities of the Champlain CCAC, developing and implementing client education and marketing materials, coordinating public relations activities and developing key messages for the organization, maintaining an integrated communications approach overall.

Andrew holds a Bachelor of Arts degree in Political Science from the University of Western Ontario (Honours, 1987) and is active in community-based fundraising initiatives such as the National Arts Centre, where he has been a member of the Annual Fundraising Gala Board for over seven years.

Comment / Questions?

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