



e-Update

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e-Update is a communication tool to keep you aware of eHealth initiatives that involve service providers across the CE LHIN.

You are encouraged to share this *e-Update* with your boards, staff, physicians, and volunteers. For more information, please visit:

<http://www.centraleastlhinc.on.ca/Page.aspx?id=11808>

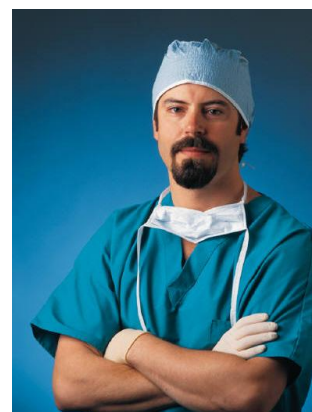
If you require additional information about anything you read, please contact Karol Eskedjian

karol.eskedjian@lhins.on.ca

HFOJobs - Recruitment Made Easy

A free online physician and nurse employment portal, developed by the HealthForceOntario Marketing and Recruitment Agency (HFO MRA), is helping ensure the right mix of qualified health care professionals across Ontario. HFOJobs was created in 2006 to provide physicians and nurses, in training and in practice, with up-to-date information on health care employment available in Ontario.

"Right now our main focus is on recruiting and retaining physicians and physician assistants, but there is an area of the portal specifically for nurses," said Amanda English, Community Partnership Coordinator – Central East Region, HealthForceOntario Marketing and Recruitment Agency.



How the portal works is that communities and health care organizations can register to create and manage customized sites or pages within HFOJobs. These pages can be used to promote job opportunities and the communities and facilities where the jobs are located.

To access the portal, potential users create a login profile that will allow them to search and view practice and educational opportunities and community information. HFOJobs also enables the user to build a CV, set job alerts and apply to positions online.

Ms. English, who started in her position just over six months ago, shared, "With the assistance of HFOJobs, in the last part of the year within the CE LHIN we have hired four psychiatrists, a cardiologist, a family medicine practitioner, a physiatrist, and an internist. It takes 12-18 months, on average, to recruit a physician from start to finish; however, the portal is making it easier and sometimes quicker for physicians to find the right personal and professional fit with communities throughout the province. As a result, physicians are more likely to practice and stay with a community for a longer period of time, which means stability for the physician and his/her family, the community and patients."

All physician and nurse vacancies in the Central East LHIN are advertised on the HFOJobs. Since June, 2009 Ontario Shores Centre for Mental Health Sciences has had 11 physician applications come to them through the site. CJ Pudsey, Human Resources Consultant for Ontario Shores, acknowledged "Out of the 11 applicants, five have been invited to site visits and/or interviews. One offer has been extended and another is pending. In the physician recruitment world, I consider that a success!"

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Engaged Communities.
Healthy Communities.

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Another significant portal-related achievement was realized on behalf of the Yee Hong Centre for Geriatric Care. With conventional recruitment efforts not generating relevant physician interest, the Centre posted their position on HFOJobs. "Only one day after the posting went on the HealthForceOntario website, an Ontario qualified Mandarin-speaking family physician enquired for further information about this opportunity," said Eric Hong, Director of Corporate Development. "We are following up and invited him to visit with us to further explore the possibility of us collaborating."

Rouge Valley Health System Physician Recruiter, Nancy Huh, says they have received many great leads due to HFO MRA and HFOJobs. Trent Hills, which formerly struggled to get locums just a few short years ago, now receives locum related enquires on a regular basis. Recently they received a family medicine locum enquiry from a physician in the Ottawa area who ended up booking emergency department shifts as well. They have also successfully transitioned three physicians to the area using an HFO MRA locum program.

HFOJobs is the CE LHIN's main recruitment tool. Whenever a physician contacts Ms. English or one of her advisors, they are directed to HFOJobs. "We help them navigate through the site," said Amanda. "All of the CE LHIN postings are there and it gives health care workers a really good snapshot about what is available in our area. To help the recruitment process we continually work to improve representation in the CE LHIN region. In fact, HFO MRA staff travel across North America year-round promoting Ontario and HFOJobs to career-mobile and practice-ready doctors and nurses."

For more information see www.hfojobs.com or contact Amanda English: a.english@healthforceontario.ca or 416-573-0211.

Town Hall Provides a Valuable Exchange

Chief executive officers (CEOs), chief information officers (CIOs) and executive team members representing 26 hospitals from five different LHINs gathered at a Town Hall meeting on January 15 to discuss the Business Case for the Data Centre Consolidation (DCC) project, developed by Deloitte Touche. If implemented, the DCC initiative will set a precedent in Canada by centralizing the partner hospitals' servers into a safe secure environment, and create a foundation for the future evolution of health care technology.

"Hospital use of information technology is increasing, but in most cases organizations don't have the infrastructure and dollars to support expansion," said Lewis Hooper, Regional Chief Information Officer. "To keep up, they need space, power, cooling, staff expertise and backup systems to protect against disasters and prepare for the future. All of the hospitals involved in the DCC project are part of the initiative because they have, or anticipate having, challenges in one or more of these areas. They are looking for a solution that they can afford to implement".



Lewis Hooper, Region CIO and
DCC Project Sponsor

During the Town Hall, attendees were provided with an overview of the Data Centre Consolidation project, the current status of the project, an outline of the approach taken to develop the Business Case and an explanation of the DCC project's next steps. The overall intent of the Town Hall was to help hospital representatives better understand the content of the Business Case and provide information to help them assess whether to continue to the Due Diligence Phase of the DCC project.

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"The Business Case provides information about what exists currently and compares it to what will exist in the future if the DCC moves ahead," said Mr. Hooper. "Unfortunately, not all of the hospital data that would enable us to make a true comparison and accurate cost and benefit analysis was submitted. One of the next steps will be for the hospitals that have yet to submit complete data to do so. This will enable the Business Case to be revised and in turn, with the aid of this document, CEOs can decide if they wish to continue with the project."

In the next few weeks the Business Case will be revised, individual meetings between the Deloitte Team and hospital CEOs will be conducted, and hospital CEOs will be asked to consider whether they will be part of the project's next Due Diligence Phase.

The Due Diligence Phase involves two vendor candidates that are vying to manage and operate the consolidated data centre. With the end goal of providing the best possible pricing, both vendors will conduct a detailed evaluation of each partner's hospital data centre. Once this due diligence work is complete and vendors clearly understand the data centre environments that exist, they will adjust their budgets and finalize their bids.

"The DCC initiative provides opportunities to enhance data security and expand our eHealth capacity. What's revealed by the Due Diligence Phase will help us move forward," said Mr. Hooper.

ONE Mail - Securely Sharing Patient Health Information

An eHealth Ontario service is enabling health providers to securely share patient health information (PHI) across the continuum of care via email. ONE Mail, which allows for secure and confidential sharing of patient's PHI, is different than regular email in how it sends information. Instead of moving email across the internet, where it can be intercepted by others, ONE Mail uses a managed private network to exchange email between registered ONE Mail users.

ONE Mail users are registered and listed in ONE Pages which features the names of all the individuals and groups of health care professionals who are registered users of ONE Mail. ONE Pages can be searched by name, department and/or organization, and everyone listed in ONE Pages can send and receive emails that are secure enough to meet privacy requirements for patient health information.



In addition to ONE Page, ONE Mail consists of two products: ONE Mail Partnered and ONE Mail Direct. ONE Mail Partnered allows registered users to employ their existing email system to exchange email messages with other registered ONE Mail users. ONE Mail Direct, which is hosted by eHealth Ontario, is an email service for eligible healthcare organizations.

What are the Benefits of Using ONE Mail products?

In addition to providing the secure exchange of patient health information, ONE Mail products have a variety of benefits. ONE Mail has built-in antivirus and anti-spam filters. Email communications are automatically encrypted, which means that if they were intercepted between the sender and receiver, the email content would be illegible. Also, the ONE Mail service follows provincial privacy and security guidelines; policies and processes ensure that only authorized people can access ONE Mail. And, all ONE Mail users must abide by an Acceptable Use Policy.

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Who is Eligible to use ONE Mail?

Most Ontario health care providers are eligible for ONE Mail. Within the CE LHIN, Scarborough Hospital, Lakeridge Health System, CE CCAC and York-Durham Aphasia Centre are already using the service. To find out if your facility is eligible to use ONE Mail, contact the ONE Mail Team: 1-888-663-2366 or onemailinfo@ehealthontario.on.ca

Which ONE Mail product is the best one for me and my organization?

If you are not sure which ONE Mail product will work for your organization, contact Karol Eskedjian (karol.eskedjian@lhins.on.ca) of the eHealth Team. Karol will help you determine what is most suitable.

Is there a Cost?

ONE Mail products are free for eligible health organizations.

Where can I get More Information?

A ten minute ONE Mail Tutorial is a good place to find out more about the service. Find it online at: http://www.ehealthontario.on.ca/programs/tutorials/ONE_Mail/index.html

There are also some online ONE Mail information pages, which have great information. To learn about ONE Mail Direct, click on: http://www.ehealthontario.on.ca/pdfs/ProgramsServices/ONE_MailDirect.pdf

To learn more about ONE Mail Partnered, click on: http://www.ehealthontario.on.ca/pdfs/ProgramsServices/ONE_MailPartnered.pdf

For further Information, contact ONE MAIL/ONE PAGE: 1-888-663-2366 or: onemailinfo@ehealthontario.on.ca;

What's New?

eHealth Team Gets New email Addresses

Effective immediately, the eHealth team has new e-mail addresses. Please see the list below and make these changes in your contact lists.

Lewis Hooper	Regional Chief Information Officer	lewis.hooper@lhins.on.ca
Marlene Ross	Senior Project Manager	marlene.ross@lhins.on.ca
Karol Eskedjian	Senior Planning Manager	karol.eskedjian@lhins.on.ca
Mai Nguyen	Project Coordinator	mai.nguyen@lhins.on.ca
Carolyn Kanhai	Executive Assistant (to Lewis Hooper)	carolyn.kanhai@lhins.on.ca

Upcoming Events

Feb 1	eHealth Community Consultation Meeting
Feb 3	IM/IT Advisory Group Meeting
Feb 12	CFO/CIO Technology Meeting
Feb 22/23	FUZION Sessions – RM&R Project
Mar 4	FUZION Session – RM&R Project
Mar 10	eHealth Steering Committee Meeting



Our next e-Update will be March 1, 2010. There will not be an e-Update in February to change the publishing date to the first of the month.

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