



MAY 2009

Clinical Services Plan Bulletin

As part of the development of the [Clinical Services Plan](#), Planning Advisory Groups (PAGs) have been created to gain expert insight into future models of service delivery for our LHIN.

HOW WERE PAGs CREATED?

18 PAGs have been established to reflect different clinical service areas such as cardiology, maternal-newborn and neurology. Of these PAGs, six are existing groups; however, where appropriate, participants were added on an interim basis.

PAG membership consists of both clinical and administrative leadership, with a mix of geography and perspectives that consider the entire continuum of care. Additional meetings are being held with primary care physicians in May and June to ensure this perspective, which cuts across all clinical areas, is captured.

ROLE OF PAGs

At the completion of three, 3-hour meetings in May and June, each PAG will deliver a high-level, LHIN-wide, ideal service delivery model for their specific clinical area. The model will be proactive, client-focused, realistic, and reflect best practices and innovation across the continuum of care. PAGs will also identify interdependencies, linkages, partnerships, and the key enablers and challenges to the model's implementation.

RESOURCES

To assist in their work, the PAGs have been equipped with three resources:

- **Service Delivery Model Review:** Each PAG has received a service delivery model review specific to its particular clinical service area. This document, compiled by Deloitte Consultants, summarizes peer practice service delivery models from published sources and first-hand knowledge.

- **HNHB LHIN Population Health Profile:** This provides data-based insight into the characteristics of our LHIN population including demographics and socio-economic characteristics, lifestyle behaviours and preventative care, and health system utilization.
- **Guiding Principles:** Reference Groups (existing networks), for example, the Geriatric Access and Integration Network (GAIN), address issues that cross health program areas. They will provide PAGs with a set of guiding principles and key components to be considered in the development of each clinical service delivery model.

FEEDBACK

Between PAG meetings, members are encouraged to engage their colleagues and peers to capture insights beyond the meeting discussions. All health service providers will have an opportunity to provide feedback on the process via our website.

In the fall, LHIN staff will reconnect with the PAGs and Reference Groups for further comments and feedback on proposed service delivery models.

For more information on the CSP, please visit www.hnhblhin.on.ca or contact:

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The CSP Bulletin is a monthly publication designed to keep you informed about the Hamilton Niagara Haldimand Brant LHIN's Clinical Services Plan. It is available in electronic and paper format and online at www.hnhblhin.on.ca. If you would like to be added to the distribution list, please contact Jodie Long at Jodie.Long@lhins.on.ca.