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Clinical Services Plan Bulletin

The [Clinical Services Plan](#) (CSP) [Planning Advisory Groups](#) (PAGs) continue to design clinically appropriate and linked system-wide models of care for the HNHB LHIN. In developing these models, PAGs will consider the increasing role technology, specifically e-Health, plays in shaping responsive and effective health care in our LHIN.

HNHB LHIN e-HEALTH VISION

e-Health is an important technology that links residents, providers and decision makers to the right data and information for the right care and quality improvement. Everyone benefits:

- people are able to make decisions about their health and wellness
- providers have the right information at the right time to provide the right care
- the health care system is managed safely, effectively and efficiently

INITIATIVES IN OUR LHIN: PROGRESS TO DATE

In 2007, the HNHB LHIN created a local e-Health Operational Plan to guide planning and investments in e-Health. The plan reorganizes key priorities for the LHIN and outlines a number of enabling strategies and projects.

The HNHB LHIN e-Health Project Management Office (PMO) coordinates the range of projects for health system improvement consistent with the Operational Plan. Early successes include:

➤ **Regional Diagnostic Imaging Repository (DI-r)**

This central repository will house all diagnostic imaging tests from hospitals in the HNHB and Waterloo Wellington LHINs, providing hospital-based clinicians and other health

care providers with shared access to these images and reports. St. Joseph's Healthcare Hamilton will begin contributing images and reports to the repository in July and the remaining hospitals in both LHINs will join over the next couple years.

➤ **CCAC Common Case Management Tool (CHRIS)**

In March 2008, the HNHB Community Care Access Centre (CCAC) implemented a client-centred, web-based system that supports intake and referral, assessment and tracking, service monitoring and client data management.

➤ **p_Prompt**

The HNHB LHIN Project Management Office is funding a number of rural physicians across 12 sites and the Hamilton Family Health Team to implement a system that identifies and alerts physicians when various health checks are required. These timely checks enable early detection and early intervention.

Please [click here](#) for more e-Health initiatives underway in our LHIN. For further information on these initiatives, please contact [Dale Anderson](#), Stakeholder Engagement, PMO at 905-633-3899 ext. 2952.

For more information on the CSP, please visit

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*This bulletin is the first of two volumes to be issued in June.
Volume 2 will be available near the end of the month.*

The CSP Bulletin is a monthly publication designed to keep you informed about the Hamilton Niagara Haldimand Brant LHIN's Clinical Services Plan. It is available in electronic and paper format and online at www.hnhblhin.on.ca. If you would like to be added to the distribution list, please contact Jodie Long at Jodie.Long@lhins.on.ca.