



FEBRUARY 2010

Clinical Services Plan Bulletin

The [Clinical Services Plan](#) (CSP) was approved at the November 24, 2009 HNHB LHIN board meeting. The CSP was a significant building block for the LHIN's [Integrated Health Service Plan \(IHSP\) 2010-2013](#), approved by the LHIN Board in December 2009. The IHSP outlines how the LHIN will work over the next three years to improve citizens' experiences with the local health care system.

Both the CSP directions and the IHSP are shaping the LHIN's priority activities over the next 18 months. We are developing implementation strategies for each of the priorities in the IHSP, including the key themes from the CSP: clinical program integration, community-based health service capacity and interprofessional care. Work is already underway in a couple of areas.

The focus of one of the early starts is the development of a LHIN-wide, coordinated program for complex care and a plan for the supply and distribution of resources including beds. Complex care is a specialized program for individuals with complex medical conditions requiring ongoing hospitalization. An interprofessional team of caregivers provides ongoing assessment and active care with the goal of enhancing health and quality of life.

A LHIN-wide, coordinated program in complex care will ensure that resources are being used uniformly

across the LHIN, with common definitions and program guidelines. It will also clearly identify what the need for complex care beds is, now and in the future; where the beds should be located; and, how resources should be organized and managed as a LHIN-wide program.

A Task Group has been established, whose role is to develop a LHIN-wide model of complex care and prepare an implementation plan that all stakeholders can act on over the next year. The plan will be measured against its overall impact on population health, resident experience and sustainability. The Task Group is working from and building on the [model](#) proposed by the Complex Care [Planning Advisory Group](#) as part of the development of the CSP.

For more details about the role of the Task Group and its required outcomes, please read the [Terms of Reference](#).

Because the CSP is now part of the larger IHSP, this bulletin will now focus on updates from a wider LHIN perspective.
Please note, the look of the new bulletin may change.

For more information on the CSP, please contact:

Steve Isaak
905-945-4930 x4235
Steven.Isaak@lhins.on.ca

Dr. Jennifer Everson
905-945-4930 x4231
Jennifer.Everson@lhins.on.ca